Viet Phan

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SOFTWARE ENGINEER

Howdy, my name is Viet and I am an engineer with experience working in a fast paced environment to deliver complex solutions to large clients. I am adept at SQL and have created projects in React/Javascript and Python. Thank you for your consideration.

SQL | React | Javascript | HTML / CSS | Node.js | AWS | Postman | Docker | Git | Express | Python

EXPERIENCE

Transplace, Uber Freight; Austin, TX   **July 2022 - January 2024**
Software Engineer
Built, tested, and deployed releases to SQL databases, working directly with large companies such as Wal-Mart or Nike to collaborate with carriers such as FedEx or UPS.
- Developed, installed, supported, and tested Transplace/Uber Freight systems, specifically PTMS (Parcel Transportation Management System).
- Created Python scripts to transform data.
- Database maintenance and client support.
- Applied solid testing principles to develop and maintain UF systems.
- Worked with wider team on architecture, build, release, and execution of application delivery.
- Created and standardized operating procedures and trained team members.
- Adapted to process changes and integration efforts after merger of Transplace and Uber Freight.

BCforward/Accenture, Austin, TX   **November 2017 - July 2020**
Fraud, Risk, and Payments Analyst
Provided payment support to clients and users across multiple products (Single Review Ticket system).
- Analyzed data for large social media client's online marketplace for fraud detection.
- Trained 20+ new members in new and existing workflows.

PROJECTS

VSAV Frame Bot
Discord bot built with Python that listens for user requests for information and responds with data from SQL database. Data is scraped from the web and is incorporated into a SQL database using Postgres. App has live active users and is Dockerized and hosted on AWS.
The Funky Monkey
Blog website made with React frontend and Node Express backend that allowed users to create a login and leave comments on blog posts, storing data in a SQL database.
Hittable
Built a React app that reads a user's location/input and sends calls to a weather API, then plugs the data into an algorithm to determine if the weather is appropriate for tennis; deployed with Heroku.

EDUCATION

Bachelor of Arts in Economics, Minor in Business Foundations Program Certification
University of Texas at Austin
Associates of Arts in General Studies in Liberal Arts
Austin Community College