

Viet Phan

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SOFTWARE ENGINEER

Self taught engineer with professional full stack experience. At Uber Freight, developed strong experience in SQL, databases, and working in cross functional teams. Since layoff, built an app (VSAVFrameBot) that boasts dozens (dozens!) of regular users. Currently developing forgeapp.io, a platform that provides internal tools and workflows to securely integrate with a user's codebase.

SQL | React | Javascript | HTML / CSS | Node.js | AWS | Postman | Docker | Git | Express | Python

EXPERIENCE

Forge.IO | forgeapp.io

September 2024 - current

Software Engineer

- Designed, tested, and implemented new features for Forge.io, a platform focused on simplifying deployment and scaling of internal tools for companies
- Authored comprehensive technical documentation for both internal use and end-users, improving product understanding and providing guidance for seamless integrations and workflows
- Participated in code reviews and contributed to the development of best practices to ensure high-quality, maintainable code.
- Assisted in debugging and troubleshooting production issues, identifying areas for optimization and ensuring system reliability.
- Utilized Python, JavaScript, Docker, and other technologies to build and maintain robust software solutions.

Transplace, Uber Freight; Austin, TX

July 2022 - January 2024

Software Engineer

Built, tested, and deployed releases to SQL databases to transform data, working directly with large companies such as Wal-Mart or Nike to collaborate with carriers such as FedEx or UPS.

- Developed, installed, supported, and tested Transplace/Uber Freight systems, specifically PTMS (Parcel Transportation Management System).
- Created Python scripts to transform data.
- Provided database maintenance and client support.
- Applied solid testing principles to develop and maintain UF systems.
- Worked on architecture, build, release, and execution of application delivery.
- Created and standardized operating procedures, contributed to documentation, and trained team members.
- Adapted to process changes and integration efforts after merger of Transplace and Uber Freight.

BCforward/Accenture, Austin, TX

November 2017 - July 2022

Fraud, Risk, and Payments Analyst

Provided payment support to clients and users across multiple products (Single Review Ticket system).

- Analyzed data for large social media client's online marketplace for fraud detection.
- Trained 20+ new members in new and existing workflows.

PROJECTS

VSAV Frame Bot

Discord bot built with Python that listens for user requests for information and responds with data from SQL database. Data is scraped from the web and is incorporated into a SQL database using Postgres. App has live active users and is Dockerized and hosted on AWS.

The Funky Monkey

Blog website made with React frontend and Node Express backend that allowed users to create a login and leave comments on blog posts, storing data in a SQL database.

Hittable

Built a React app that reads a user's location/input and sends calls to a weather API, then plugs the data into an algorithm to determine if the weather is appropriate for tennis; deployed with Heroku.

EDUCATION

Bachelor of Arts in Economics, Minor in Business Foundations Program Certification

University of Texas at Austin

Associates of Arts in General Studies in Liberal Arts

Austin Community College