

# Victor Fondevilla

City: Barcelona

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## Experience

*September 2020 - Currently* **Mitek Systems - Senior Cloud Engineer**

I'm currently working as a Senior Cloud Engineer in the Global Cloud Engineering team, where my duties includes:

- EU Cloud Engineering technical leadership & mentorship
- Design, implement and give support to all the Cloud platforms based on AWS platform operating in a shared responsibility model with Development
- Coach the development teams on how to use AWS, how to architect a cloud native application and doing all of this while keeping a secure environment.
- Work as a an Individual Contributor in the projects deemed strategic by the Director of Global Cloud Engineering, owning the solution end to end.

*Most important accomplishments so far:*

- Recognised as "Top Performer" with multiple awards from my peers and promoted to EU Cloud Engineering Technical Lead
- In my first 2 months, I led the implementation of AutoScaling functionality in the production platforms running in ECS, improving availability, reliability and scalability of the product
- In my 3rd month while working with a new development team, I helped them successfully design and implement a new production application running exclusively in Lambda, API Gateway and DynamoDB, effectively setting the first *serverless* application pattern inside Mitek which is currently used as boilerplate for the new *serverless* applications
- Since my 4th month I'm member of the Architecture Group, helping to define the future of the technical environments of Mitek
- Started the MLOps practice
- Designed, demonstrated and helped implementing an state of the art Kubernetes platform running with a GitOps paradigm for the future platforms
- Deployed an ephemeral-autoscalable CI solution running Github Actions on Kubernetes, supporting thousands of runs through the whole org

*Main technologies (included but not limited to):*

*AWS: EC2, ECS, EKS, Sagemaker, DynamoDB, Lambda, CloudFront, CloudFormation*

*Infrastructure as Code: Terraform, Cloudformation, Packer, Ansible*

*CI and Git Systems: Jenkins, Github Enterprise, AWS CodeBuild, AWS CodePipeline*

*September 2019 - September 2020* **XpertAI - Chief Cloud Architect & DevOps Lead**

Working as Chief Cloud Architect for XpertAI, managing the whole AWS and ancillary services ecosystem for a multi-million MAU mobile application running in a 24x7 fashion with various non-typical functional requirements.

My main functions include (but not limited to):

- Network, Infrastructure, Service design and implementation as a technical lead from the Infrastructure side
- Infrastructure & Operations team lead managing a full remote team of 5 members in 3 different countries and timezones
- Operate as 3rd tier in case of severity 1 incidents (at the same level as the CTO and Backend engineering manager)
- Internal consultant for everything cloud or infrastructure related

*Most important accomplishments in 11 months:*

- Created a whole Infrastructure as Code framework, effectively migrating a snowflake infrastructure to a highly automated and repeatable one. Current situation includes 80% of the current infrastructure.
- Reduced the Mean Time Between Incidents from 3 days to 3 weeks
- Implemented a Blameless Culture including not only my team but the whole organisation, this enabled us for high performance incident remediation
- Mitigated all single points of failure of multiple systems present on the Production environment with minimal downtime

*Main technologies (included but not limited to):*

*AWS: EC2, ECS, ECR, EKS, Transit Gateway, Secrets Manager, ALB, NLB, Global Accelerator, ElastiCache, DocumentDB, RDS Aurora, RDS MySQL, CloudFront*

*Infrastructure as Code: Terraform, Packer, Ansible*

*CI and Git Systems: Gitlab CI, AWS CodeBuild, AWS CodePipeline, AWS CodeCommit*

*January 2017 - September 2019 T-Systems -- AWS Engineer & Platform Architect*

- Lead AWS engineer & architect
- Lead architect for Private Cloud technologies (OpenStack, Neutron, Ceph, VMware vSphere, NSX-T, NSX-v, VSAN) and Public Cloud (AWS, Open Telekom Cloud)
- Cloud Evangelist. Internal and customer workshops on Cloud and DevOps technologies like Terraform, Ansible, Packer, Kubernetes, Traefik, OpenStack and AWS.
- Public, Private and Hybrid cloud pre-sales support
- Research and development for the Engineering team toolset.

*Most important projects:*

- Q3 2018 designing the T-Systems AWS Managed Service practice, including formation planning and partner agreements.
- Disaster Recovery as a Service service design and definition
- Cross customer service vCloud platform redesign
- Ministry virtual infrastructure rearchitecting
- Out of AWS to DC migration planning for a football club
- Hybrid Cloud solution for a Ministry

- CI/CD pipelines implementation using DevOps processes for provisioning and management inside T-Systems services
- AWS .Net platform redesign for a soccer club

*November 2015 -- December 2016* **Sopra Steria - Systems Architect & Consultant**

*May 2015 - November 2015* **Presence Technology - Cloud Architect**

*August 2014 -- May 2015* **Claranet SAU -- Service and Solution Architect**

*March 2012 -- September 2014* **Claranet SAU -- Solution Engineer**

*August 2010 - August 2011* **Alisys Software -- SysAdmin**

*September 2009 - August 2010* **Seresco -- Helpdesk / SysAdmin**

*March 2009 - June 2009* **Grupo Intermark -- SysAdmin internship**

*March 2007 - October 2008* **idealista.com -- Helpdesk / Técnico de segundo nivel**

## Technical Skills

Architect level:

- Amazon Web Services
- VMware vSphere
- VMware NSX-v/NSX-T
- RedHat OpenStack Platform

Advanced Administration

- Automation (Ansible, Terraform, Packer)
- Infrastructure CI/CD
- Gitlab
- Kubernetes
- Networking
- Scripting (Bash, Powershell)
- Web servers (Apache, Nginx, IIS)
- Cache engines (Redis, Memcached)
- Virtual infrastructure Backup solutions (Veeam Backup&Replication)
- Active Directory (2003, 2008, 2012, 2012R2)
- Databases (SQL Server, MySQL)
- On-premise & hybrid Exchange 2007, 2010, 2013
- Loadbalancers (F5 Big-IP, Array Networks)

## Studies and certifications

Currently working in:

- Learning Golang
- Certified Kubernetes Administrator

September 2021

- AWS Solution Architect Professional

October 2020

- AWS DevOps Professional

June 2019

- DevOps Engineering on AWS course

December 2018

- CL310 RedHat OpenStack Administration III course

March 2018

- CL110 RedHat OpenStack Administration I course
- CL210 RedHat OpenStack Administration II course

Before September 2017

- VMware Certified Professional 6 - Network Virtualization (VCP6-NV)
- AWS Certified Solution Architect Associate certification
- VMware Sales Professional - Cloud Provider
- VMware Operations Professional - Cloud Provider
- AWS Business Professional
- AWS Technical Professional
- AWS TCO and Cloud Economics
- Hacking & Hardening in GNU/Linux
- VMware Certificate Professional 5 (VCP 5 - DCV)
- VMware VCP 510 FastTrack
- Microsoft Official Course 10135: Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010
- F5 Official Course: Configuring BIG-IP LTM v11
- Advanced Security Course (CSIA) Barcelona University
- Higher Technical Certificate in IT Systems Management