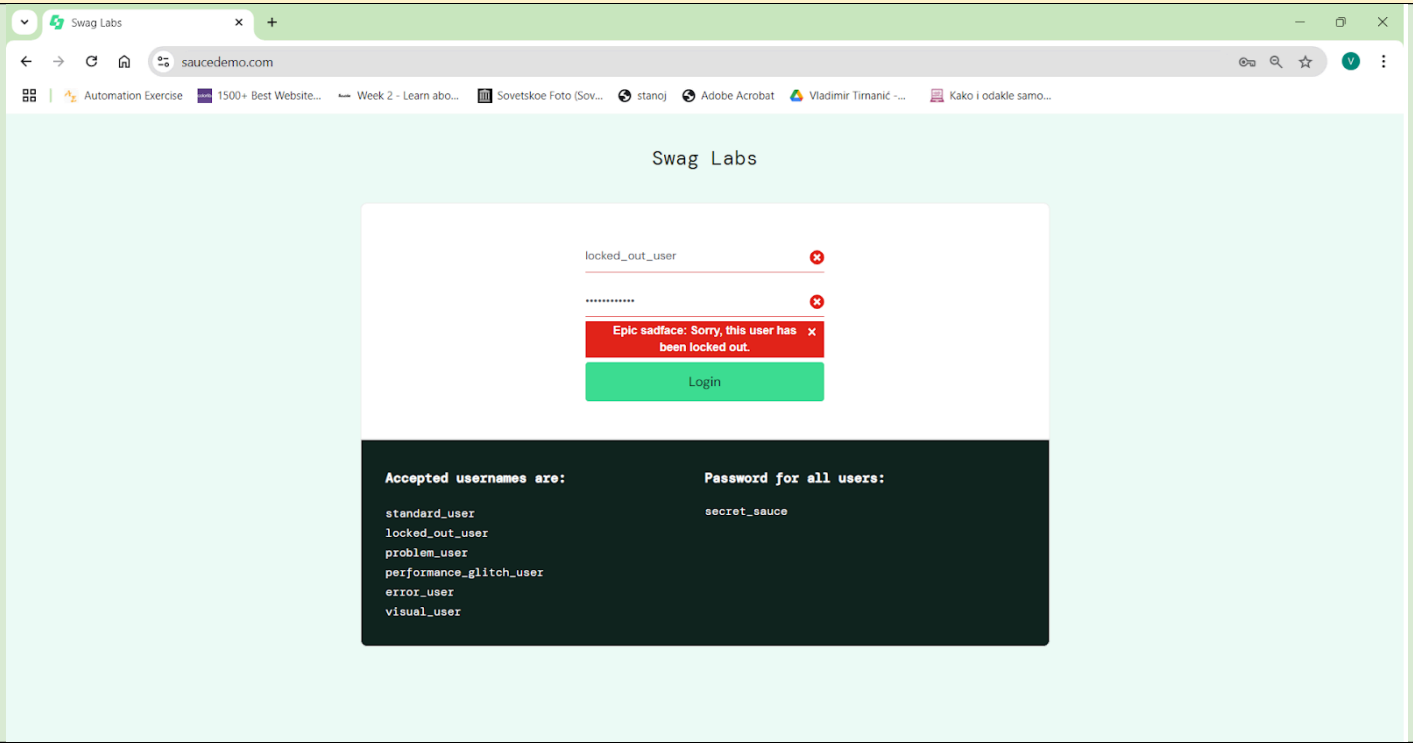
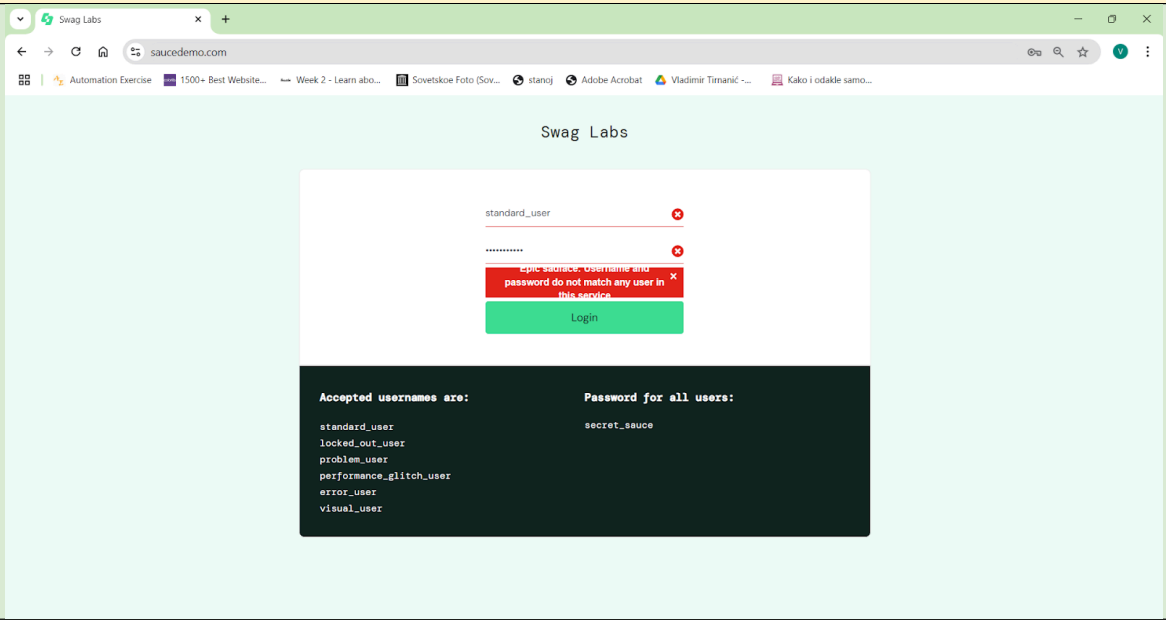
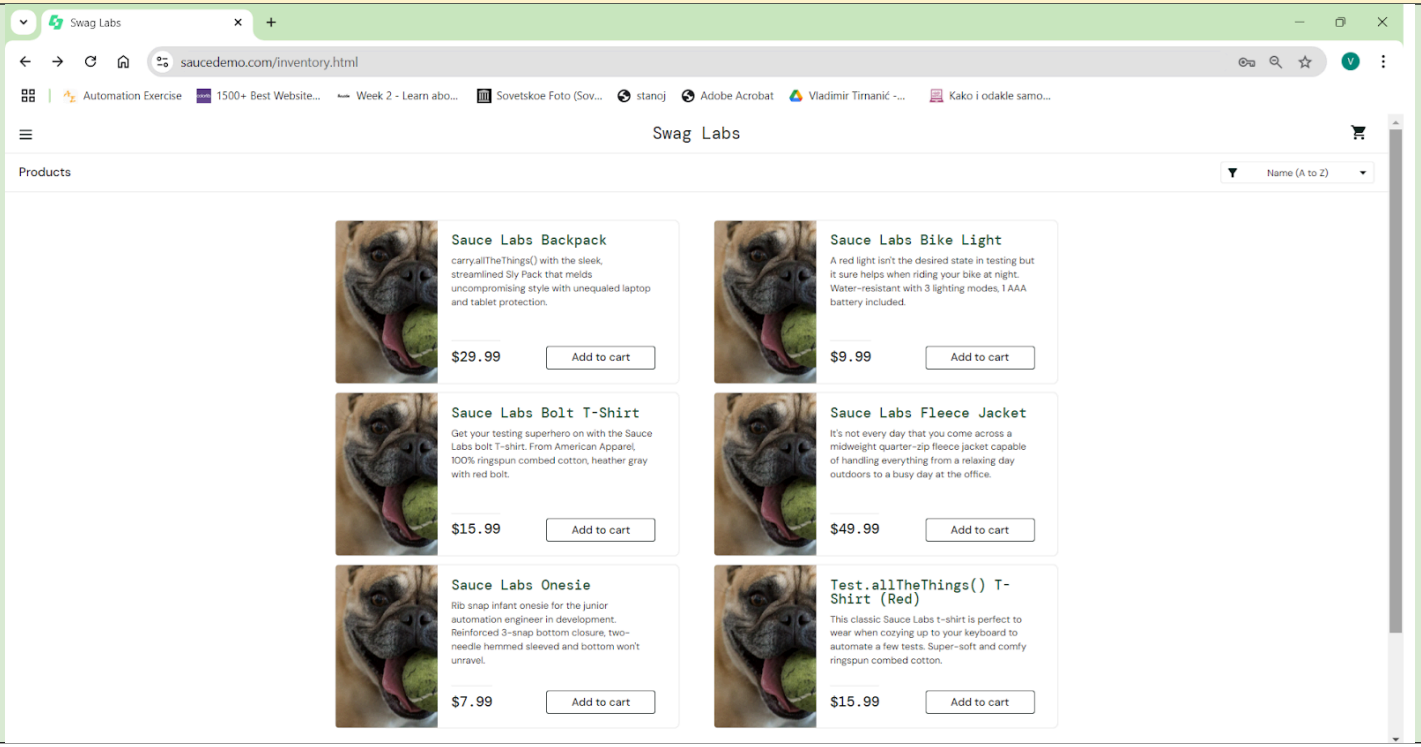
ID	SD-BR01			
Summary	***A certain user cannot log in***			
Description	When the user with the username "locked_out_user" visits the saucedemo.com page and attempts to log in, they are unable to do so. When the user enters valid credentials and clicks the Login button, they remain on the same page, and a message appears between the password field and the Login button: "Epic sadface: Sorry, this user has been locked out." The cause of this is likely in the database, where the user"s username has been assigned an incorrect status. This is a serious issue because the user cannot access the Inventory page and complete purchases (which is the main purpose of this site). The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce		**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "locked_out_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button	User is logged in and redirected to the Inventory page, URL: https://www.saucedemo.com/inventory.html	User cannot log in and a message appears between the "password" field and the Login button: "Epic sadface: Sorry, this user has been locked out."	High	
Screenshot				



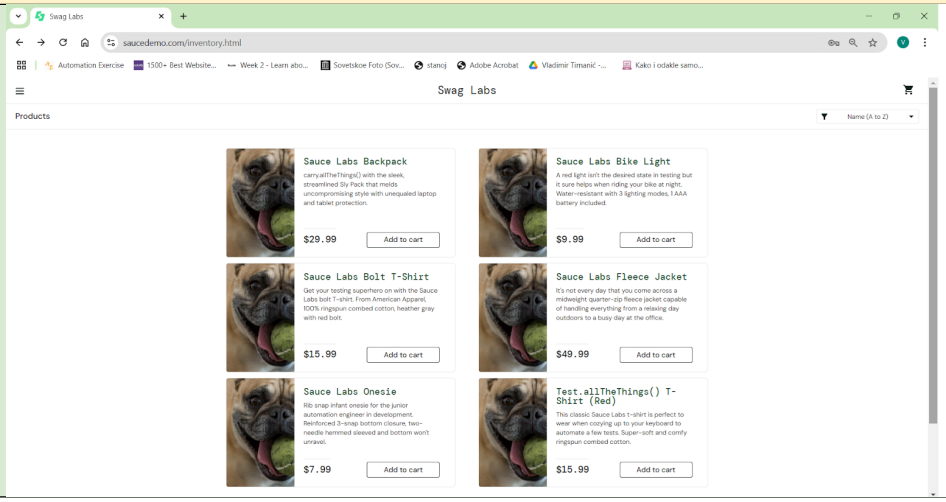
ID	SD-BR02			
Summary	***There is no link for password reset (forgotten password) on the Login page***			
Description	On the Login form on the homepage, there is no option for a user who has forgotten their password to reset it. Whenever incorrect Login credentials are entered, the message "Epic sadface: Username and password do not match any user in this service" is displayed. If the user realizes they have forgotten their password, there is no way for them to access the procedure for obtaining a new password. This is an important issue because every Login form should also provide a way to recover a forgotten password. The absence of this option contributes to a poor user experience and may also lead to a decrease in the number of items sold, as users might switch to another site. The lack of this option can likely be explained by the fact that the corresponding link is not set up on the Login form or that such functionality does not exist on this site at all. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Visually inspect the Login form				
Enter valid username in the username field				
Enter invalid password in the password field				
Click the Login button	The user cannot log in; a valid error message is displayed, and a link or button is provided to allow the user to go through the password creation procedure. This link may be present in the initial appearance of the Login form, i.e., on the homepage, before any unsuccessful Login attempt occurs.	The password reset link does not exist either before or after attempting to log in with the incorrect password.	Medium	
Screenshot				



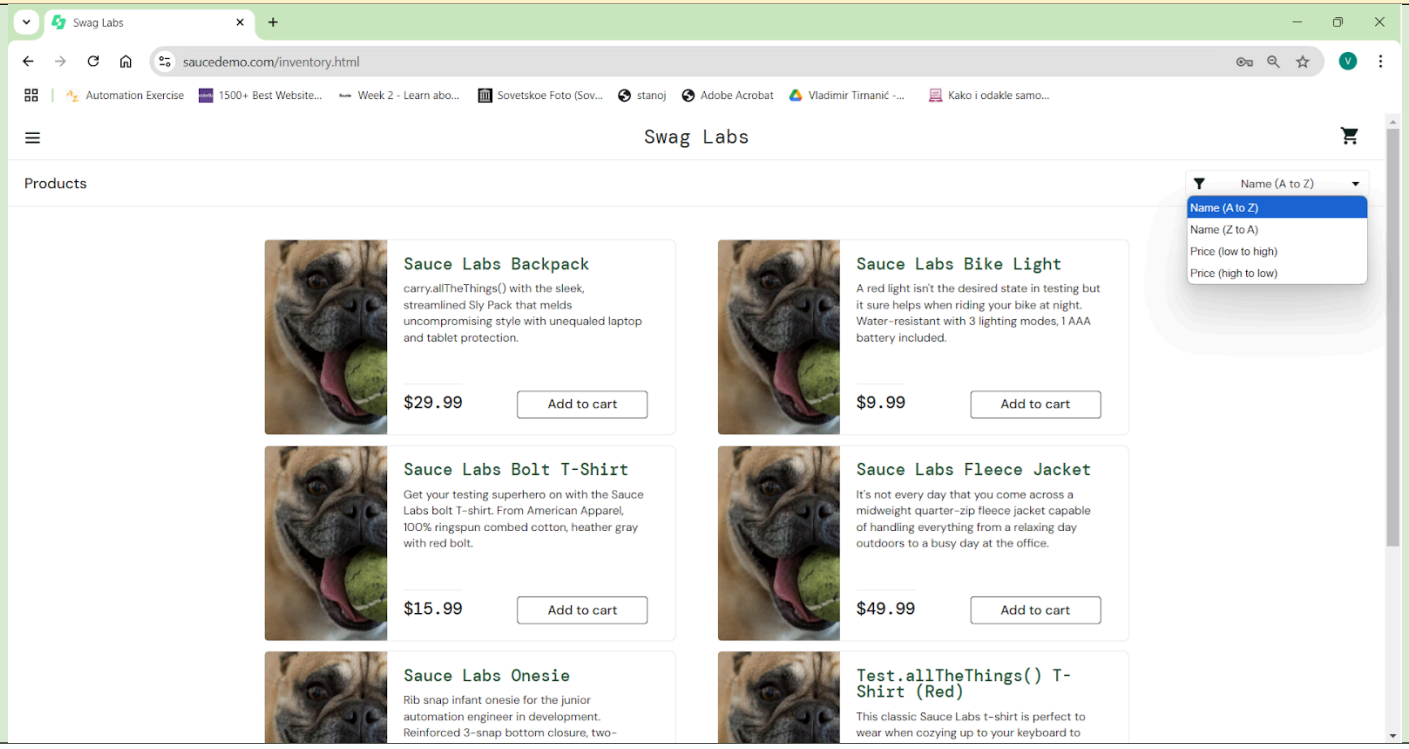
ID	SD-BR03			
Summary	***A certain user sees incorrect images for all items on the Inventory page***			
Description	When the user with the username "problem_user" logs into the site, they are shown incorrect images for all the items available. In all item blocks, the same image of a dog is displayed. The content of this image does not correspond to any of the offered items. The user can make a purchase, but this is a problem that negatively affects the user experience. The cause is likely due to incorrect linking of item blocks and images from the database. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button	The user is logged in and redirected to the Inventory page. All item blocks display appropriate images that correspond to the title and description of the product.	The user is logged in and redirected to the Inventory page. In all item blocks, appropriate product images are not displayed. Instead, the same image of a dog is shown in all item blocks. The content of this image does not match any of the items available.	Medium	
Screenshot				



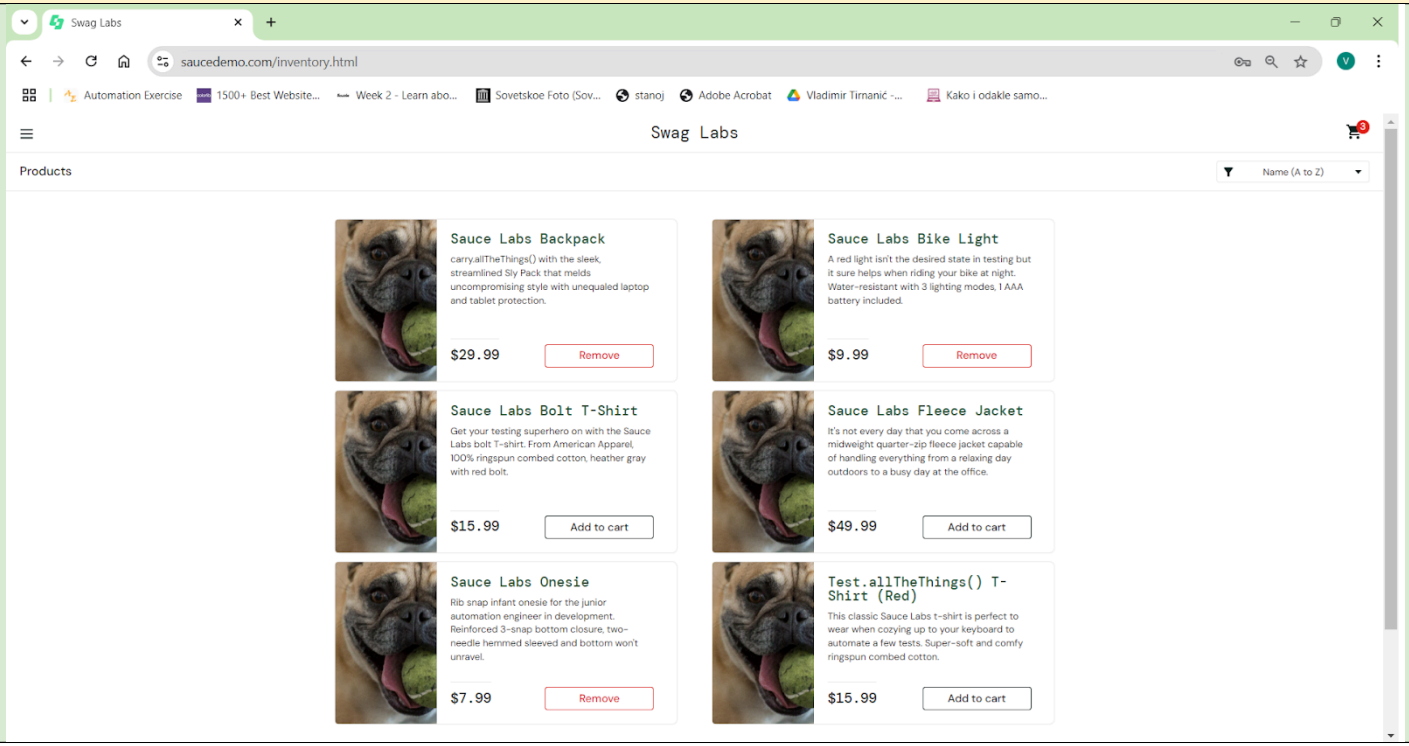
ID	SD-BR04			
Summary	***A certain user sees different product information on the Inventory page compared to the individual product pages***			
Description	The information about the products that the user logged in with the username "problem_user" can see on the Inventory page does not match the information on the individual product pages. After clicking on the item title "Sauce Labs Backpack", the user is redirected to a page displaying information about "Sauce Labs Fleece Jacket". The title, image, and product description are consistent on this page. After returning to the previous page and clicking on the item title "Sauce Labs Bike Light", the user is redirected to a page displaying information about "Sauce Labs Bolt T-Shirt". The title, image, and product description are consistent on this page. After returning to the previous page and clicking on the item title "Sauce Labs Bolt T-Shirt", the user is redirected to a page displaying information about "Sauce Labs Onesie". The title, image, and product description are consistent on this page. After returning to the previous page and clicking on the item title "Sauce Labs Fleece Jacket", the user is redirected to a page showing "Item not found", with a picture of a dog, an invalid price, and an inadequate description. After returning to the previous page and clicking on the item title "Sauce Labs Onesie", the user is redirected to a page about "Test.allTheThings() T-Shirt (Red)". The product image is incorrect, but the rest of the information on this page is accurate. After returning to the previous page and clicking on the item title "Test.allTheThings() T-Shirt (Red)", the user is redirected to a page about "Sauce Labs Backpack". All the information on this page is accurate. Such a large mismatch and errors in the product information cause an extremely poor user experience, so it is important to resolve this issue as soon as possible. The cause is most likely incorrect linking of individual product pages to the corresponding blocks on the Inventory page. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click on all item titles respectively	All item blocks display accurate product information, which matches the information shown on the individual product pages. This applies to the title, description, price, and image of the product.	The information displayed in item blocks does not match the information on any individual product page.	High	
Screenshot				



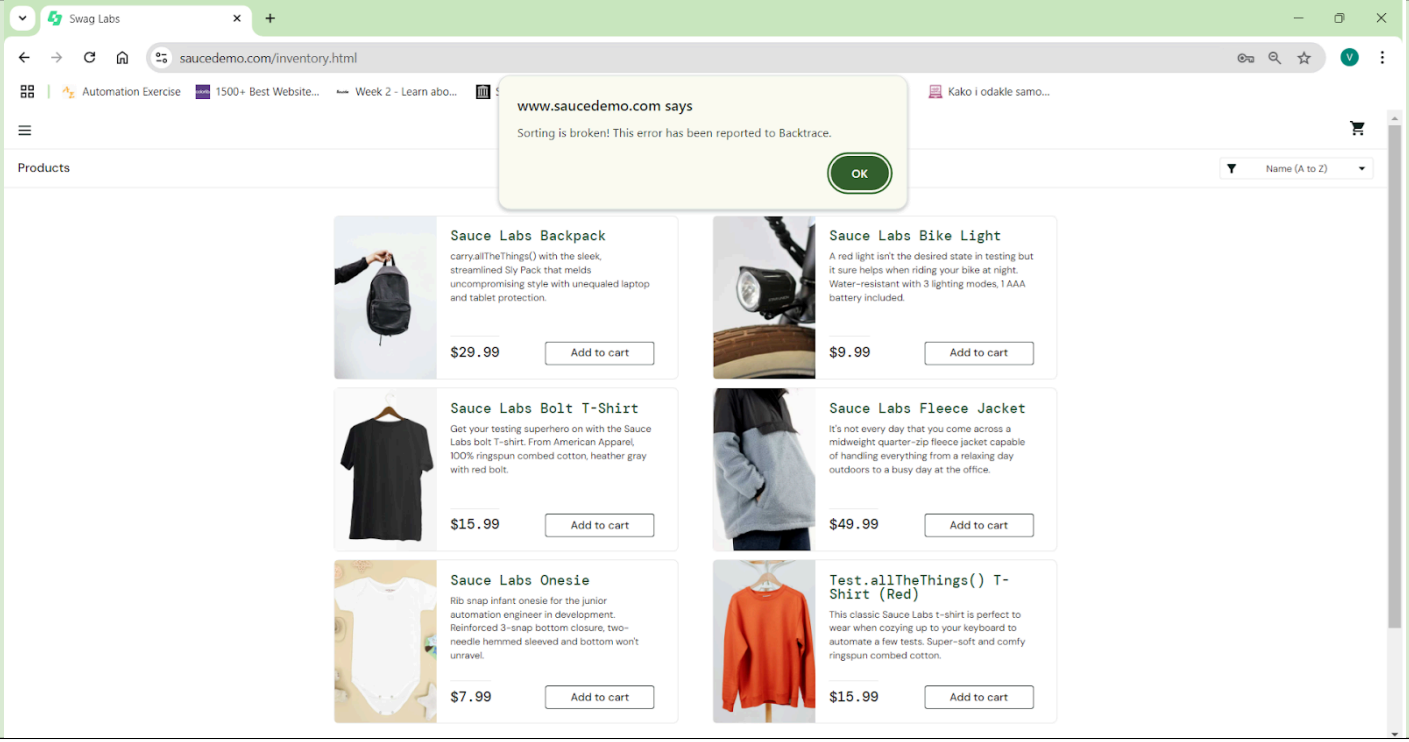
ID	SD-BR05			
Summary	***Sorting on the Inventory page is non-functional for a certain***			
Description	When the user with the username "problem_user" logs into the site, finds the Sort button, clicks on it, and selects any of the four options, nothing happens. The items remain in their positions and are not sorted in the desired order. This problem contributes to a poor user experience. The cause of the issue is likely due to a poorly defined React function. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the Sort button				
Click on any option	After selecting the desired sorting option, the item blocks change position on the page and are displayed according to the specified method for each of these options. The sorting options are as follows: "Name (Z to A)", "Name (A to Z)", "Price (low to high)", and "Price (high to low)".	After selecting the desired sorting option, the item blocks do not change position on the page and are not displayed according to the specified method for each of these options.	Medium	
Screenshot				



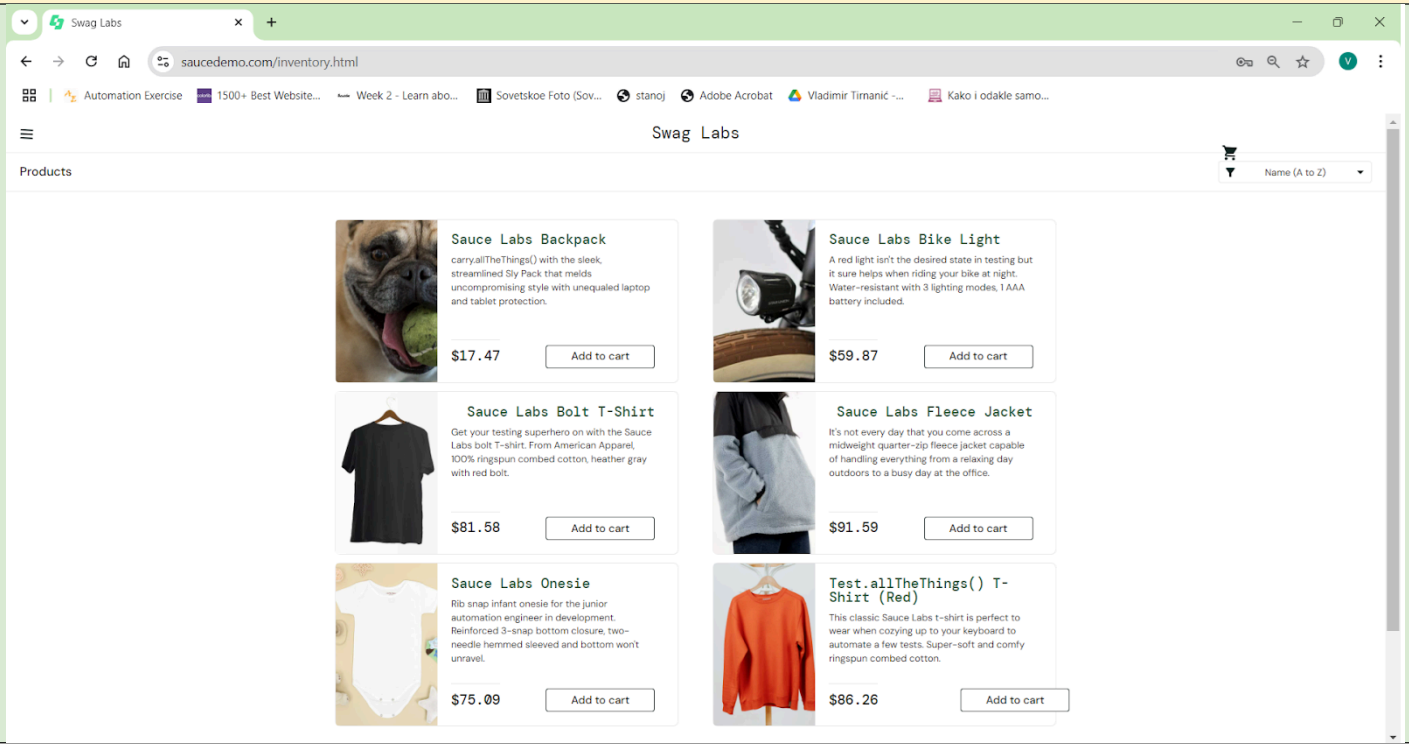
ID	SD-BR06			
Summary	***Add/remove functionality for the cart is limited when a certain user is logged in***			
Description	When the user with the username "problem_user" logs into the site and wants to add items to the cart, they can only do so for three items. The buttons for adding to the cart on both item blocks in the first row, as well as the first one in the third row, function correctly. The remaining three buttons are non-functional, and items cannot be added to the cart through them. Additionally, if the user wishes to remove items, none of the before mentioned buttons respond. The Remove option is clearly labeled on them, but when the user clicks on them, items are not removed from the cart. This is an important function, and such an anomaly contributes to a poor user experience and could also impact sales negatively. The cause likely lies in poorly defined buttons or inadequate JavaScript functions. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click on all Add to Cart buttons in order	All Add to Cart buttons must allow the user to add items to the cart as well as remove them. Both options must be available at all times.	Only three Add to Cart buttons work correctly, while the others are non-functional and not clickable.	Medium	
Screenshot				



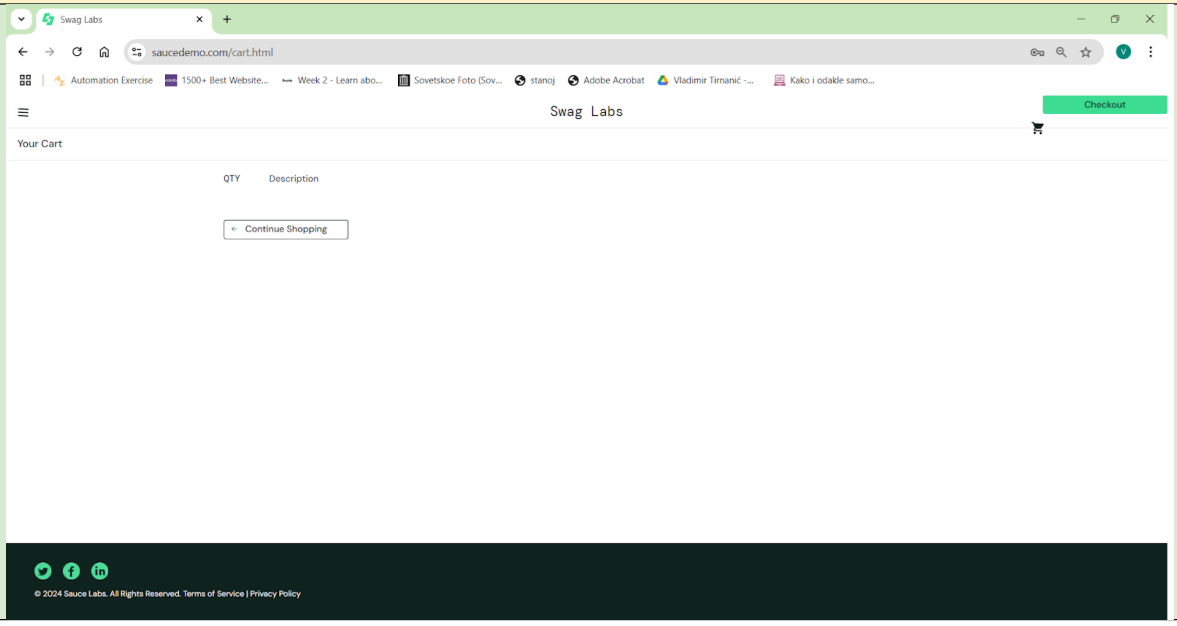
ID	SD-BR07			
Summary	***Sorting items on the Inventory page is non-functional for a certain user***			
Description	When the user with the username "error_user" logs into the site, finds the Sort button, clicks on it, and selects any of the four options, an error message appears stating, "Sorting is broken! This error has been reported to Backtrace." The item blocks do not change their arrangement, and all the items remain in their original positions, failing to sort in the desired order. This problem contributes to a poor user experience. The likely cause of the issue is a poorly defined JavaScript function. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "error_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the Sort button				
Click on any option	After selecting the desired sorting option, the item blocks change position on the page and are displayed according to the specified method for each of these options. The sorting options are as follows: "Name (Z to A)", "Name (A to Z)", "Price (low to high)", and "Price (high to low)".	After selecting the desired sorting option, the item blocks do not change position on the page and are not displayed according to the specified method for each of these options. An error message appears stating, "Sorting is broken! This error has been reported to Backtrace."	Medium	
Screenshot				



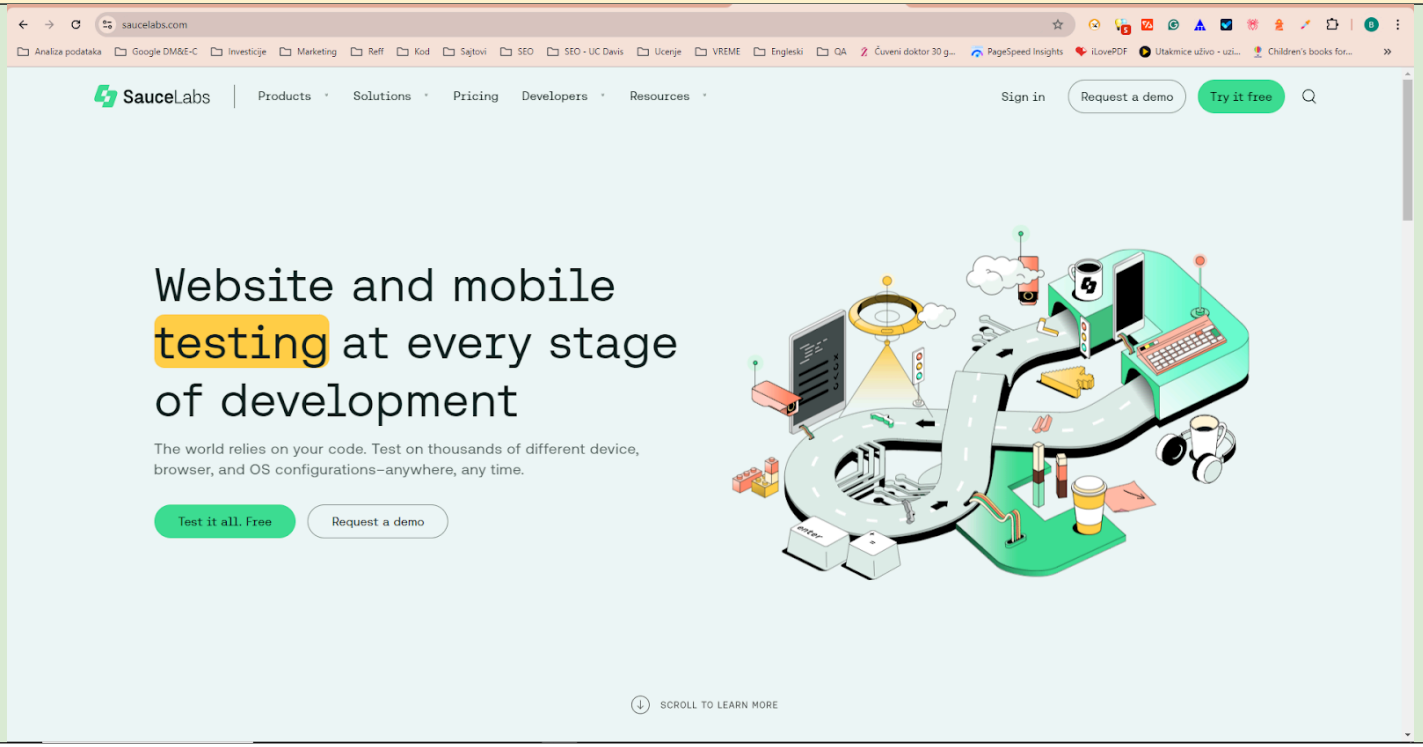
ID	SD-BR08			
Summary	***A certain user sees incorrect images for "Sauce Labs Backpack" on the Inventory page***			
Description	When the user with the username "visual_user" logs into the site, they are shown incorrect images for the item "Sauce Labs Backpack". Instead of the backpack image, a picture of a dog is displayed. The content of this image does not correspond to the item. While the user can still make a purchase, this issue negatively impacts the user experience. The likely cause is incorrect linking between the item block and the image in the database. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "visual_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button	The user is logged in and redirected to the Inventory page. The item block for "Sauce Labs Backpack" displays the appropriate image that corresponds to the title and description of the product.	The user is logged in and redirected to the Inventory page. In the item block for "Sauce Labs Backpack," the appropriate product images are not displayed. Instead, a picture of a dog is shown. The content of this image does not match the item description.1	Medium	
Screenshot				



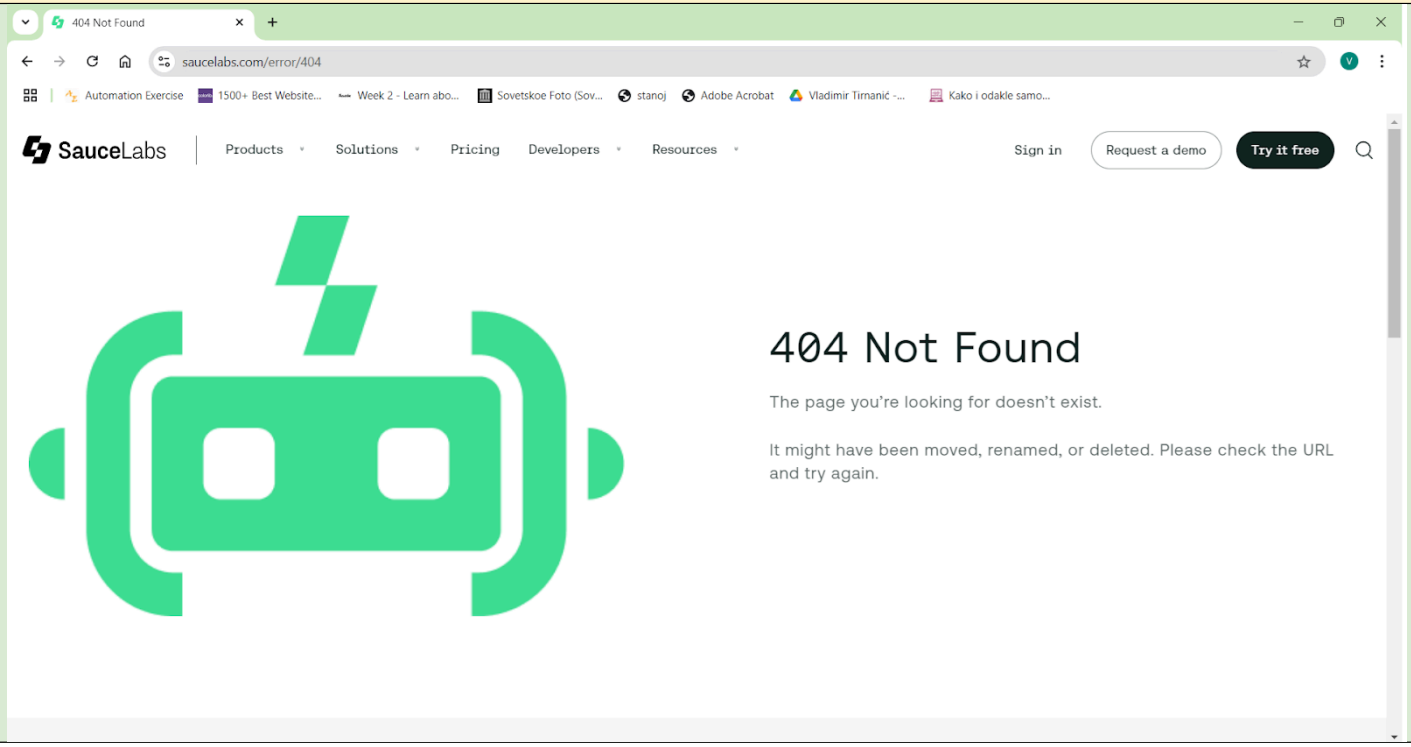
ID	SD-BR09			
Summary	***Cart icon and checkout button are misaligned when a certain user is logged in***			
Description	When the user with the username "visual_user" is logged in, the cart icon and checkout button are positioned incorrectly on the page. The cart icon is displayed in the wrong place on both the Inventory page and the Cart page. On the Inventory page, Cart icon is shown in the upper right corner of the page, just above the sort button on the left side, and it is positioned over a line that is also located above the sort button. On the Cart page, it is also positioned over a line in practically the same place as it is on the previous page. The Checkout button on the Cart page is displayed high in the upper right corner, to the right and above the Cart icon. This is visually very unappealing and creates a poor user experience. The cause is likely due to incorrect CSS code. The Repro rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "visual_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the Cart icon	On the Inventory page, Cart icon is shown in the upper right corner of the page, above the sort button on the right left side, and it is positioned over a line that is also located above the sort button. On the Cart page, it is also positionedabove a same line in the same place as it is on the previous page. The Checkout button on the Cart page is displayed high in the upper right corner, to the right and above the Cart icon.	On the Inventory page, Cart icon is shown in the upper right corner of the page, just above the sort button on the left side, and it is positioned over a line that is also located above the sort button. On the Cart page, it is also positioned over a line in practically the same place as it is on the previous page. The Checkout button on the Cart page is displayed high in the upper right corner, to the right and above the Cart icon.	Medium	
Screenshot				



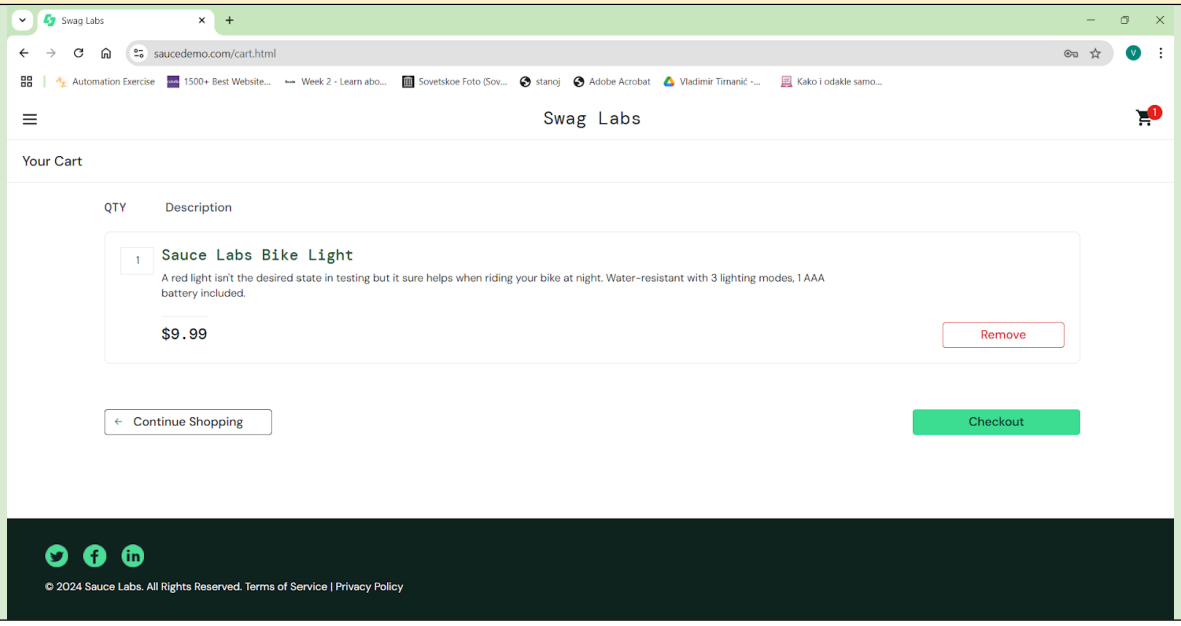
ID	SD-BR10			
Summary	***The About link displays an incorrect page***			
Description	When the user clicks the About link in the Sidebar while logged in, they are redirected to the external URL https://saucelabs.com. This negatively affects the user experience and may impact purchase decisions for this brand. The cause is likely a deleted About page or incorrect linking. The reproduction rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the hamburger menu				
Click the About link	The About page detailing "Swag Labs" mission and vision is displayed. Expected URL: https://www.saucedemo.com/about.html	User is redirected to the site https://saucelabs.com/	Medium	
Screenshot				



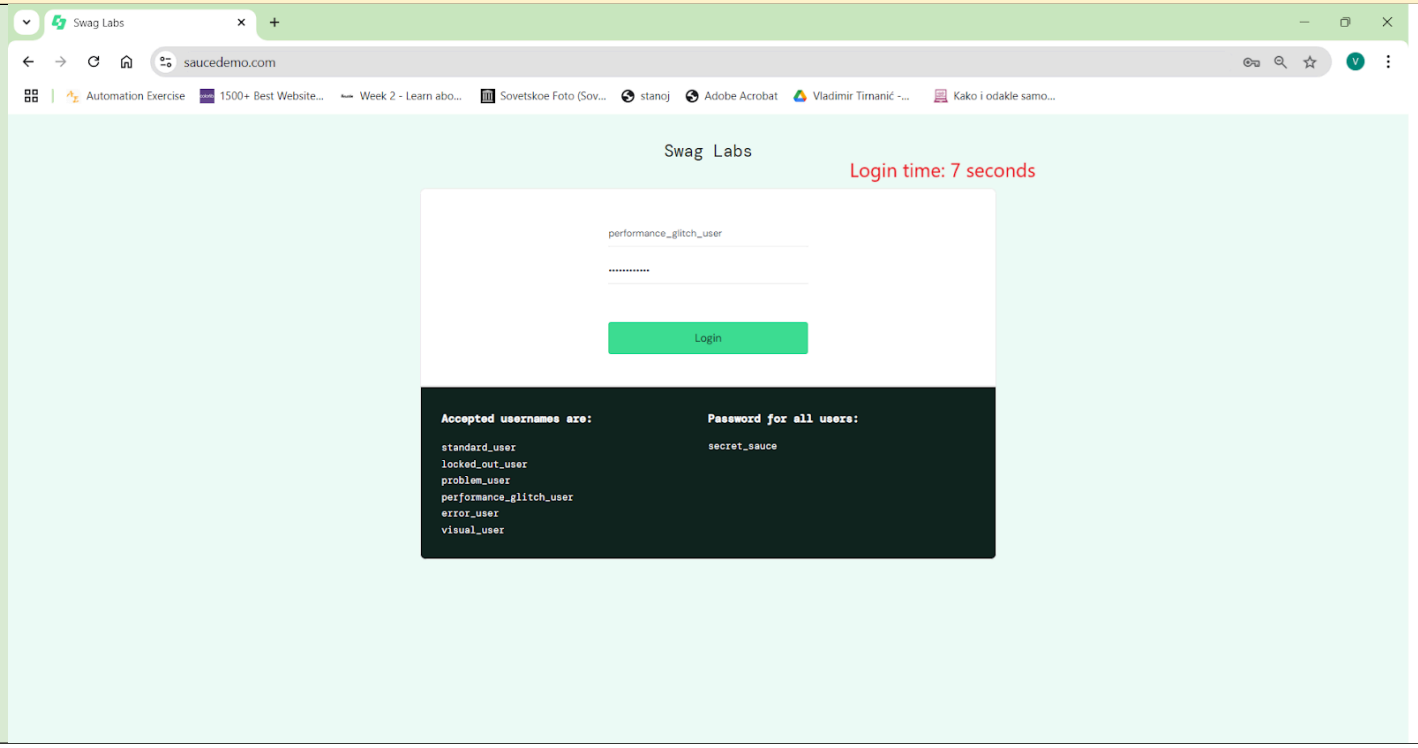
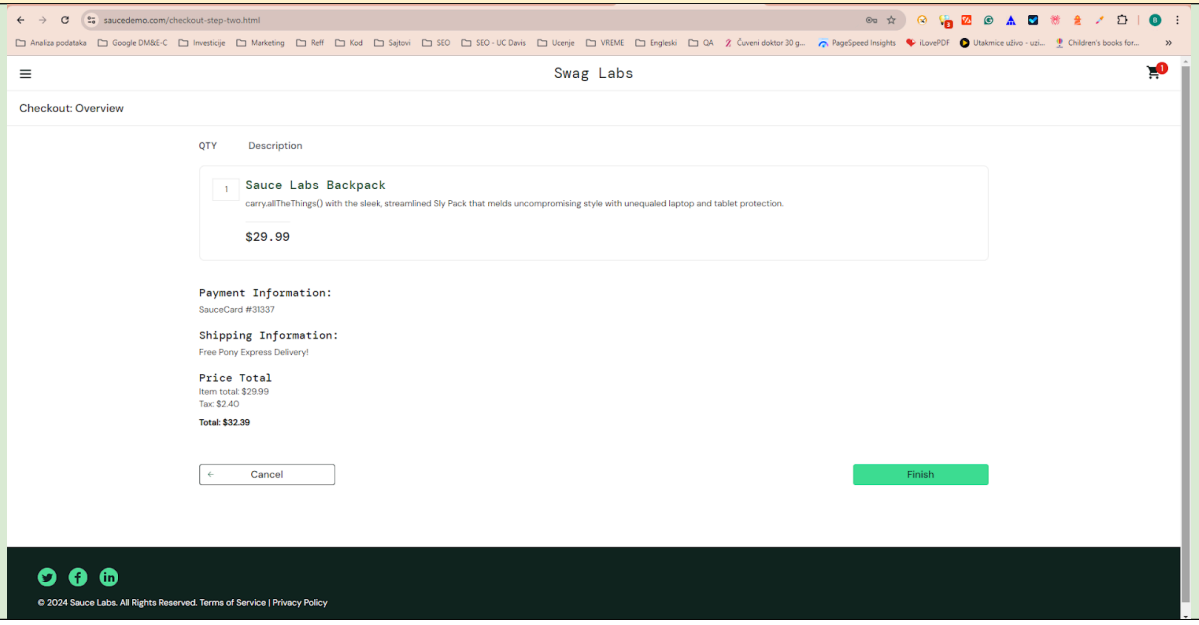
ID	SD-BR11			
Summary	***A certain user cannot access the About page***			
Description	When the user with the username "problem_user" is logged in and clicks on the Sidebar, then on the About link, they are redirected to the URL https://saucelabs.com/error/404, where a "404 Not Found" message is displayed. This negatively affects the user experience and may slightly impact purchase decisions for this brand. The cause is likely a deleted About page or incorrect linking. The reproduction rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the hamburger menu				
Click the About link	The About page detailing "Swag Labs" mission and vision is displayed. Expected URL: https://www.saucedemo.com/about.html	The message "404 Not Found" is displayed. URL: https://saucelabs.com/error/404	Medium	
Screenshot				



ID	SD-BR12			
Summary	***User cannot update the quantity of an item in the cart***			
Description	The user is logged in and has added one item to the cart. Then, they clicked on the cart, and if they want to order more of the same item, there is no option to do so on the cart page. When clicking on the number that indicates quantity and trying to enter another number, nothing happens. There is also no button next to it that would work on a +/– principle. The option to add multiple quantities of the same product does not exist on the Inventory page either. This is an important issue because it negatively affects the user experience and leads to poor product sales. The cause likely lies in the lack of a database for stock levels or the functions for adding products may not have been created yet. The reproduction rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "standard_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the Add to Cart button				
Click the Cart icon	Next to the cell where the quantity of an item is displayed, there should be two buttons to adjust the quantity of that same item. One button should be for adding, labeled with a + sign, and the other for reducing the quantity, labeled with a - sign.	On the Cart page, there is no option to adjust the quantity of a single product. Two buttons do not appear next to the quantity cell. One would be for adding, and the other would be for reducing the number of items.	Medium	
Screenshot				



ID	SD-BR13			
Summary	***Login process is unusually slow for a certain user***			
Description	When the user with the username 'performance_glitch_user' logs into the application, the time it takes for the Inventory page to be displayed exceeds 7 seconds. It needs to be reduced to within 2 seconds. This is quite a long login time, which negatively impacts the user experience. The cause is likely due to poorly configured database settings or inadequately provisioned server resources. The reproduction rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page				
Enter "performance_glitch_user" in t he username field				
Enter "secret_sauce" in the password field				
Click the Login button	User is logged in and redirected to the Inventory page within a maximum of 2 seconds.	User is logged in and redirected to the Inventory page after 7 seconds.	Medium	
Screenshot				



ID	SD-BR14			
Summary	***There is no way for user to choose a payment option***			
Description	When a logged-in user selects a specific item, goes to the cart, and clicks the Checkout button, they enter all required information and click Continue. They receive order details without having been offered a payment method beforehand. The Payment Information field displays a fictitious entry, SauceCard #31337. This is a significant issue because the user can place an order without making a payment. The cause is likely that the payment page is not linked to the Continue button. The reproduction rate is 100%. The issue occurs across all available browsers.			
Steps to reproduce	**Expected result**	**Actual result**	**Priority**	
Open the Chrome browser and go to the page https://www.saucedemo.com/				
Enter "problem_user" in the username field				
Enter "secret_sauce" in the password field				
Click the Login button				
Click the Add to Cart button				
Click the Cart icon				
Click the Checkout button				
Enter all required information (first name, last name, and zip/postal code)				
Click the Continue button	On this page, the user should be presented with payment options, either to pay by card or to pay cash on delivery. Only after that should they be asked to confirm all necessary purchase information.	On this page, the user is asked to confirm purchase details, even though they were not given the option to select a payment method beforehand. Users cannot enter any payment details, such as card number or select cash on delivery. The Payment Information section shows SauceCard #31337, despite the payment not being completed.	High	
Screenshot