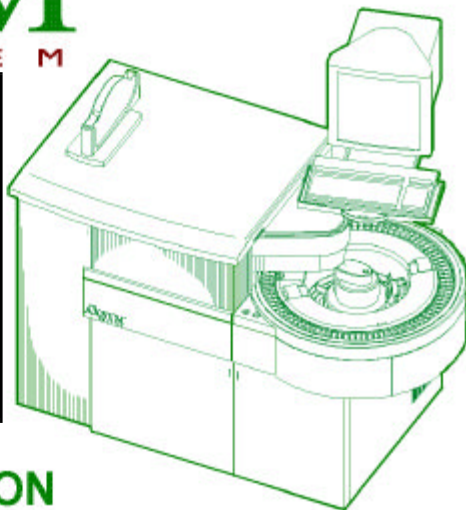


---

*Abbott*  
**AXSYM<sup>TM</sup>**  
S Y S T E M

[Click on the Chapter title to select](#)

<b>Master Table of Contents</b>	<b>Installation</b>
<b>General Data</b>	<b>Diagnostic Software</b>
<b>Troubleshooting</b>	<b>Sequencer</b>
<b>Error Code List</b>	<b>General Information</b>
<b>Parts Lists</b>	<b>Theory of Operation</b>
<b>Removal and Replacement</b>	<b>Block Diagrams</b>
<b>Verification Procedures</b>	
<b>PM/Total Call</b>	



**ELECTRONIC  
SERVICE DOCUMENTATION**



**ABBOTT DIAGNOSTICS**  
A DIVISION OF ABBOTT LABORATORIES  
ABBOTT PARK, IL 60064

**PROPRIETARY INFORMATION**

Abbott Laboratories software programs are protected by copyright. All rights reserved.

No part of this document may be reproduced, stored, retrieved, or transmitted in any form or by any means without the prior written permission of Abbott Laboratories.

This service manual was developed for use in the field by trained Abbott Laboratories Field Service Personnel. The revision status of the manual is the responsibility of the manual holder.

In no event shall Abbott Laboratories or its subsidiaries be liable for any damages incurred in connection with or arising from the use of this manual by persons not fully trained by Abbott Laboratories.

The examples contained in this manual are intended for illustrative purposes only.

© 1993, 1995, 1997 by Abbott Laboratories. All rights reserved.

AxSYM is a registered trademark of Abbott Laboratories.

TEFLON is a registered trademark of E.I. DuPont de Nemours & Company, Inc.

LEVEY-JENNINGS is a registered trademark of the Levey-Jennings Co.

Floptical is a registered trademark of the Minnesota Mining & Manufacturing (3M) Co.

Motorola is a registered trademark of the Motorola Corporation.

OKIDATA and MICROLINE - Registered trademarks of Oki Electric Industry Co., Ltd., Marques deposees de Oki Electric Industry Co., Ltd.

Epson is a registered trademark of Seiko Epson Corporation.

Molykote is a registered trademark of Dow Corning Corporation.

**REVISION LOG**

The Revision Log of the manual is indicated below. Be sure that the manual contains the latest revision number of all pages. Additional copies of this manual may be purchased by ordering Catalog No. 4-79870-01

<b>REVISION</b>	<b>DATE</b>	<b>REVISED/ADDED/DELETED</b>	<b>TSBs INCORPORATED</b>	<b>ISAs INCORPORATED</b>
79855-101	June, 1997	Original Issue	Not Applicable	Not Applicable

**MASTER TABLE OF CONTENTS****CHAPTER ONE - GENERAL DATA****1.1 PRODUCT DESCRIPTION****OVERVIEW..... 1-2****1.2 HOW TO USE THIS MANUAL ..... 1-4**

Chapter 1. General Data ..... 1-4

Chapter 2. Troubleshooting..... 1-4

Chapter 3. Parts Lists..... 1-4

Chapter 4. Removal and Replacement . 1-4

Chapter 5. Verification Procedures ..... 1-4

Chapter 6. PM/Total Call..... 1-5

Chapter 7. Installation ..... 1-5

Chapter 8. Diagnostic Software..... 1-5

Chapter 9. Sequencer ..... 1-5

Chapter 10. General Information..... 1-5

Chapter 11. Theory of Operation ..... 1-6

Block Diagrams ..... 1-6

Manual Revision Marks..... 1-6

Identification of Unique Items..... 1-6

TSB/ISA Symbols ..... 1-7

Danger, Warning, Caution, Note Tags .... 1-7

Definition of Symbols..... 1-9

Laser Caution Labels ..... 1-11

Biohazards..... 1-12

Safety ..... 1-12

Disposal ..... 1-12

Spills ..... 1-12

Physical Dimensions ..... 1-13

Clearances ..... 1-13

Computer and Interface Specifications. 1-13

Environmental Requirements ..... 1-14

Electrical Specifications I-39 ..... 1-15

Dedicated Power Line ..... 1-15

Dedicated Ground ..... 1-15

Conduit or BMx..... 1-15

Breaker Located in Customer's

Distribution Panel..... 1-15

Receptacle (U.S./Canada) ..... 1-15

Receptacle Mounting ..... 1-15

Power Connection .....	1-16
Printer .....	1-17
Required Measurement At 220V Outlet	1-17
Optical Specifications.....	1-18
Capacities .....	1-18

**CHAPTER 2 - TROUBLESHOOTING****2.1 OVERVIEW..... 2-2**

Menu Items..... 2-3

How To Use The Isolation

Procedure (IP) Charts ..... 2-3

**2.2 GENERIC TROUBLESHOOTING****FLOW DIAGRAM..... 2-5****2.3 NORMAL OPERATING****PROCEDURE ..... 2-6****2.4 OBSERVED ERROR LIST ..... 2-17****2.5 ERROR CODE LIST..... 2-18****IP-1 BOOT SEQUENCE ERRORS****STEPS 1-30 ..... 2-162****IP-2 BOOT SEQUENCE ERRORS****STEP 38..... 2-164****IP-3 LOCKUPS/SLOW REPORTS/****ERROR CODES ..... 2-167****IP-4 BLANK DISPLAY ..... 2-171****IP-5 HARD DRIVE ERRORS..... 2-177****IP-6 FLOPPY DRIVE ERRORS ..... 2-183****IP-7 TOUCHSCREEN FAILURE ..... 2-187****IP-8 ASSAY CALIBRATION ERRORS.... 2-190****IP-9 CAL SPAN A - F ERRORS ..... 2-205****IP-10 FPIA INTENSITY ERRORS..... 2-209****IP-11 INVALID OPTICS READ ..... 2-211****IP-12 INVALID TEST RESULT ..... 2-214****IP-13 PROBE CALIBRATION****FAILURES ..... 2-220****IP-14 FLUIDICS CHECK FAILURES -****SAMPLE AREA ..... 2-222****IP-15 FLUIDICS CHECK FAILURES -****PROCESS AREA ..... 2-225****IP-16 FLUIDICS CHECK FAILURES -****GAIN INTENSITY ..... 2-229****IP-17 FLUIDICS CHECK FAILURES -****PROBE DIL %CV ..... 2-233****IP-18 ACTUATOR CAL OUT OF****RANGE..... 2-235****IP-19 FPIA VERIFICATION FAILURE ..... 2-237**

<b>IP-20 MEIA VERIFICATION FAILURES..</b>	<b>2-250</b>	<b>READER FAILURE .....</b>	<b>2-312</b>
<b>IP-21 MEIA STATION CAL FAILURES...</b>	<b>2-264</b>	<b>IP-32 SAMPLE CAROUSEL MOTOR</b>	
<b>IP-22 LLS ERRORS - SAMPLE CUP/</b>		<b>FAILURES.....</b>	<b>2-319</b>
<b>ADAPT/TUBES.....</b>	<b>2-265</b>	<b>IP-33 REAGENT CAROUSEL MOTOR</b>	
<b>IP-23 LLS ERRORS - REAGENT</b>		<b>FAILURES.....</b>	<b>2-323</b>
<b>PACK .....</b>	<b>2-272</b>	<b>IP-34 SAMPLE CAROUSEL</b>	
<b>IP-24 LLS ERRORS - RV -</b>		<b>FAILURES.....</b>	<b>2-328</b>
<b>SAMPLE AREA.....</b>	<b>2-278</b>	<b>IP-35 REAGENT CAROUSEL</b>	
<b>IP-25 LLS ERRORS - RV -</b>		<b>FAILURES.....</b>	<b>2-332</b>
<b>PROCESS AREA.....</b>	<b>2-283</b>	<b>IP-36 SAMPLE PIPETTOR</b>	
<b>IP-26 LLS HARDWARE ERRORS .....</b>	<b>2-289</b>	<b>STEP LOSS .....</b>	<b>2-336</b>
<b>IP-27 BUFFER (SOL 4) SCALE</b>		<b>IP-37 PROCESS PIPETTOR</b>	
<b>FAILURE.....</b>	<b>2-297</b>	<b>STEP LOSS .....</b>	<b>2-340</b>
<b>IP-28 SCALE (MUP/QUAT/WASH)</b>		<b>IP-38 SAMPLE PIPETTOR Z/R</b>	
<b>FAILURE.....</b>	<b>2-299</b>	<b>HOMING FAILURES .....</b>	<b>2-344</b>
<b>IP-29 SAMPLE BARCODE READER</b>		<b>IP-39 PROCESS PIPETTOR Z/R</b>	
<b>ERRORS.....</b>	<b>2-301</b>	<b>HOMING FAILURES .....</b>	<b>2-354</b>
<b>IP-30 WAND BAR CODE READER</b>		<b>IP-40 ACTUATOR FAILURES.....</b>	<b>2-363</b>
<b>FAILURE.....</b>	<b>2-307</b>	<b>IP-41 MATRIX CAROUSEL FAILURE.....</b>	<b>2-369</b>
<b>IP-31 REAGENT BAR CODE</b>		<b>IP-42 SHUTTLE FAILURES .....</b>	<b>2-376</b>



<b>IP-43 TRAP DOOR FAILURES .....</b>	<b>2-382</b>	<b>IP- 56 OSP COMMUNICATION</b>	
<b>IP-44 RV CAROUSEL MOTOR</b>		<b>ERRORS .....</b>	<b>2-452</b>
<b>STALLS .....</b>	<b>2-391</b>	<b>IP-57 FPIA/MEIA LAMP</b>	
<b>IP-45 PROCESS CAROUSEL</b>		<b>ERRORS .....</b>	<b>2-455</b>
<b>MOTOR STALLS .....</b>	<b>2-395</b>	<b>IP-58 TEMPERATURE BOARD</b>	
<b>IP-46 TRANSFER ASSEMBLY</b>		<b>FAILURES.....</b>	<b>2-478</b>
<b>MOTOR STALLS .....</b>	<b>2-399</b>	<b>IP-59 INCUBATOR AIR TEMPERATURE</b>	
<b>IP-47 RV CAROUSEL FAILURES.....</b>	<b>2-404</b>	<b>ERRORS .....</b>	<b>2-481</b>
<b>IP-48 PROCESS CAROUSEL</b>		<b>IP-60 SOL 1 HEATER TEMPERATURE</b>	
<b>FAILURES.....</b>	<b>2-410</b>	<b>ERRORS .....</b>	<b>2-490</b>
<b>IP-49 TRANSFER ASSEMBLY</b>		<b>IP-61 SOL 3 HEATER TEMPERATURE</b>	
<b>FAILURES.....</b>	<b>2-415</b>	<b>ERRORS .....</b>	<b>2-496</b>
<b>IP-50 RV NOT FOUND .....</b>	<b>2-420</b>	<b>IP-62 SOLUTION 4 HEATER</b>	
<b>IP-51 EJECTOR FAILURES .....</b>	<b>2-423</b>	<b>ERRORS .....</b>	<b>2-503</b>
<b>IP-52 SAMPLE SYRINGE FAILURES....</b>	<b>2-433</b>	<b>IP-63 MEIA PMT TEMP ERRORS .....</b>	<b>2-509</b>
<b>IP-53 PROCESS SYRINGE FAILURES ..</b>	<b>2-438</b>	<b>IP-64 LID FAN FAILURES.....</b>	<b>2-516</b>
<b>IP-54 PUMP (SMALL VOLUME)</b>		<b>IP-65 KEYBD/SMORGASBD/</b>	
<b>FAILURES.....</b>	<b>2-443</b>	<b>MULTIMED BD NOT FOUND .....</b>	<b>2-519</b>
<b>IP-55 PUMP (SOL 4) FAILURES .....</b>	<b>2-447</b>	<b>IP-66 DIG I/O BDS NOT FOUND.....</b>	<b>2-523</b>
		<b>IP-67 PRINTER ERRORS.....</b>	<b>2-526</b>

**IP-68 POWER SUPPLY FAILURES..... 2-528**

**IP-69 HOST COMMUNICATION**

**ERRORS ..... 2-548**

**IP-70 SYSTEM PERFORMANCE**

**FACTORS ..... 2-550**

**CHAPTER - 3 PARTS LIST****3.1 OVERVIEW..... 3-2****3.2 SUPPLEMENTAL TOOLS/****SUPPLIES..... 3-4**

AxSYM Field Supplemental Tools..... 3-4

Accessories..... 3-5

**3.3 PARTS LOCATOR..... 3-6**

PL - A1 UPPER CAROUSELS ..... 3-13

PL - A2 COVERS &amp; LID FAN ..... 3-15

PL - A3 COVERS, MC HOPPER &  
CRSL, LID FAN BD..... 3-17

PL - B1 SYSTEM INTERFACE..... 3-19

PL - C1 CARD CAGE/DISK DRIVES .. 3-21

PL - C2 CARD CAGE BDS &amp; CABLES 3-23

PL - D1 BULK SOLUTIONS ..... 3-25

PL - D2 TUBING - WASTE AREA..... 3-28

PL - D3 TUBING/FITTINGS  
BULK SOLUTIONS..... 3-30PL - E1 POWER SUPPLY/SAMPLE  
DIST BD..... 3-32

PL - F1 SAMPLE AREA..... 3-34

PL - F2 SAMPLE AREA..... 3-37

PL - G1 PROCESS, TRANSFER,  
MEIA OPTICS ..... 3-41PL - G2 PROCESS, DIST BD,  
SYRINGE, BUFFER HEATER 3-44PL - G3 PROCESS, TRAP DOOR,  
CRSL MOTORS, HTRS ..... 3-46PL - G4 PROCESS, FPIA OPTICS,  
OSP BD SET..... 3-49

## CHAPTER 4 - REMOVAL AND REPLACEMENT

### 4.1 OVERVIEW ..... 4-4

RR - A1.3 SAMPLE BAR CODE COVER.....	4-5
RR - A1.5 SAMPLE CRSL.....	4-7
RR - A1.6 REAGNT CRSL COVER.....	4-9
RR - A1.7 REAGENT CRSL.....	4-11
RR - A1.10 RV CRSL.....	4-13
RR - A1.15 PROCESS CRSL.....	4-16
RR - A2.7 LID FAN.....	4-18
RR - A2.9 TOP COVER.....	4-20
RR - A2.10 GAS SPRINGS.....	4-22
RR - A3.4 MATRIX CELL CRSL.....	4-24
RR - A3.10 LID FAN BD.....	4-26
RR - B1.8 I/O PANEL.....	4-28
RR - B1.9 PRINTER.....	4-30
RR - C1.2 AIR HEATER ASSY.....	4-32
RR - C1.4 MEIA POWER SUPPLY.....	4-34
RR - C1.6 HARD DRIVE.....	4-36

RR - C1.10 FLOPPY DRIVE.....	4-40
RR - C1.11 CARD CAGE ASSY.....	4-43
RR - C1.12 CARD CAGE FANS.....	4-47
RR - C1.14 DISK DRIVE ASSY.....	4-49
RR - C2.1 DRIVER BD #1 & #2.....	4-52
RR - C2.2 SMORGAS BD.....	4-54
RR - C2.3 TEMP CONTROL BD.....	4-56
RR - C2.4 DISPLAY CONTROL BD.....	4-58
RR - C2.5 LLS BD.....	4-60
RR - C2.10 MOTOR CONTROL BD #1, #2, & #3.....	4-62
RR - C2.11 DIG I/O BD #1 & #2.....	4-64
RR - C2.12 CPU BD.....	4-68
RR - C2.14 OPTICS REG. BD.....	4-70
RR - C2.15 POWER I/O BD.....	4-72
RR - C2.19 MULTIMEDIA BD.....	4-74
RR - D1.1 SCALE SENSORS (MUP/QUAT/WASH).....	4-76
RR - D1.2 PUMP HM SENSOR (MUP/QUAT/WASH).....	4-79

RR - D1.3 BUFFER PUMP SENSOR (Process/Sample) .....	4-81	RR - F1.9 RV CRSL HM SENSOR ....	4-115
RR - D1.4 BUFFER PUMP (Process/Sample) .....	4-83	RR - F1.10 ACTUATOR .....	4-117
RR - D1.6 PUMPS (MUP/QUAT/WASH) .....	4-86	RR - F1.12 RV LLS ANTENNA .....	4-120
RR - D1.7 VALVE (MUP/QUAT/WASH) .....	4-89	RR - F1.15 SAMPLE SYRINGE HM SENSOR .....	4-123
RR - D1.8 BUFFER SCALE SENSOR	4-92	RR - F1.16 SAMPLE SYRINGE VALVE .....	4-126
RR - D1.9 BUFFER SCALE .....	4-94	RR - F1.18 SAMPLE SYRINGE .....	4-128
RR - D1.10 SCALES .....	4-96	RR - F1.19 SAMPLE PIPETTOR .....	4-130
RR - D3.0 TUBING .....	4-98	RR - F2.1 RV CRSL V-WHEEL .....	4-132
RR - E1.1 POWER SUPPLY ASSY. .	4-101	RR - F2.3 SAMPLE/REAGENT ANTENNA .....	4-134
RR - E1.6 SAMPLE DIST BD. ....	4-104	RR - F2.4 RV CRSL MOTOR .....	4-136
RR - F1.2 PROBE (Process/Sample)	4-106	RR - F2.5 SAMPLE BAR CODE READER .....	4-138
RR - F1.3 PROBE HOLDER (Process/Sample) .....	4-108	RR - F2.6 REAGENT CRSL MOTOR .....	4-140
RR - F1.6 WASH CUP (Process/Sample) .....	4-110	RR - F2.7 REAGENT CRSL V-WHEELS (3) .....	4-142
RR - F1.7 RV DETECT SENSOR ....	4-112	RR - F2.8 SAMPLE CRSL MOTOR ...	4-144

RR - F2.9 SAMPLE CRSL HM SENSOR.....	4-146	RR - G2.3 PROCESS SYRINGE .....	4-176
RR - F2.10 SAMPLE CRSL V-WHEELS (3) .....	4-148	RR - G2.4 PROCESS SYRINGE HM SENSOR.....	4-178
RR - F2.11 REAGENT BAR CODE READER .....	4-150	RR - G2.7 MATRIX CRSL HM SENSOR.....	4-180
RR - F2.14 REAGENT CRSL HM SENSOR .....	4-152	RR - G2.9 BUFFER HEATER.....	4-182
RR - G1.3 AUX DIST BD.....	4-154	RR - G2.11 PROCESS CRSL HM SENSOR .....	4-184
RR - G1.4 AIR DIRECTOR.....	4-156	RR - G3.1 TRAP DOOR .....	4-186
RR - G1.5 THERMISTOR.....	4-158	RR - G3.2 TRAP DOOR BD. ....	4-188
RR - G1.7 PROCESS CRSL V-WHEELS (3).....	4-160	RR - G3.4 MATRIX CRSL MOTOR ...	4-190
RR - G1.8 TRANSFER ASSY .....	4-162	RR - G3.5 PROCESS CRSL MOTOR .....	4-192
RR - G1.11 PROCESS ANTENNA...	4-165	RR - G3.6 TRANSFER THETA MOTOR.....	4-194
RR - G1.13 MEIA OPTICS .....	4-167	RR - G3.7 TRANSFER THETA HM SENSOR.....	4-196
RR - G1.14 PROCESS PIPETTOR...	4-170	RR - G3.8 HEATER (#1 MUP, #3 WASH) .....	4-198
RR - G2.1 PROCESS DIST BD.....	4-172	RR - G3.9 EJECTOR HM SENSOR ..	4-200
RR - G2.2 PROCESS SYRINGE VALVE .....	4-174		

RR - G3.10 EJECTOR .....	4-202
RR - G3.12 MANUAL EJECTOR.....	4-204
RR - G3.13 SHUTTLE.....	4-206
RR - G3.14 SHUTTLE HM SENSOR	4-208
RR - G4.4 FPIA LAMP BD.....	4-210
RR - G4.11 OSP BD SET.....	4-212
RR - G4.13 FPIA OPTICS.....	4-214
RR - G4.14 FPIA LAMP.....	4-216

**CHAPTER 5 - VERIFICATION PROCEDURES****5.1 OVERVIEW..... 5-3**

VP - 01 LOG ON/LOG OFF AS FSE ..... 5-4

VP - 02 LAPTOP LOG ON/  
SEQUENCER, ..... 5-7

VP - 03 STARTUP PROCEDURE ..... 5-20

VP - 04 PRESERVICE  
DECONTAMINATION ..... 5-22VP - 05 PROCESS/SAMPLE PROBE  
CLEAN ..... 5-23VP - 06 PROBE CLEAN PROCEDURE  
(TEAH) ..... 5-26VP - 07 PROCESS CRSL CLEANING  
PROCEDURE ..... 5-27VP - 08 MATRIX CRSL CLEANING  
PROCEDURE ..... 5-28

VP - 09 CLEAN TRANSFER ASSY ..... 5-29

VP - 10 CLEAN NOZZLES ..... 5-31

VP - 11 DECONTAMINATION,  
SOLUTIONS 1, 3, & 4 ..... 5-33VP - 12 CLEAN SAMPLE/WAND  
BAR CODE READER ..... 5-35VP - 13 CLEAN REAGENT  
BAR CODE READER ..... 5-36VP - 14 CLEAN MEIA OPTICAL  
STANDARD ..... 5-37VP - 15 CLEAN FPIA OPTICAL  
STANDARD ..... 5-38

VP - 16 SYSTEM LUBRICATION ..... 5-39

VP - 17 POWER SUPPLY CHECK ..... 5-42

VP - 18 CALIBRATION  
(MASTER/STANDARD) ..... 5-47VP - 19 CONTROL RUN  
(SINGLE/PRECISION) ..... 5-49

VP - 21 PROCESS PROBE CHECK ... 5-52

VP - 22 PROCESS PROBE CAL ..... 5-53

VP - 23 SAMPLE PIPETTOR  
ALIGNMENT ..... 5-57

VP - 24 SAMPLE PROBE CHECK ..... 5-59

VP - 25 SAMPLE PROBE CAL ..... 5-60



VP - 26 REAGENT ACTUATOR CHECK ..... 5-64	VP - 42 RV LOAD PPROCEDURE ..... 5-90
VP - 27 REAGENT ACTUATOR CAL.. 5-66	VP - 43 MATRIX CELL LOAD PROC. 5-92
VP - 28 SAMPLE BAR CODE CHECK ..... 5-67	VP - 44 H:/> PROMPT MOTOR DIAGNOSTICS..... 5-94
VP - 29 SAMPLE BAR CODE CAL ..... 5-69	VP - 45 SENSOR CHECK ..... 5-100
VP - 30 REAGENT BAR CODE CHECK ..... 5-71	VP - 46 DIGITAL I/O (DIO) TEST ..... 5-108
VP - 31 TEMP CHECK..... 5-73	VP - 47 FLUSH - SOLUTIONS ..... 5-111
VP - 32 TEMP CAL..... 5-74	VP - 48 FLUSH - DEIONIZED WATER ..... 5-113
VP - 33 TEMP OVERRIDE ..... 5-75	VP - 49 FLUIDICS CHECK..... 5-114
VP - 34 FPIA VERIFICATION ..... 5-77	VP - 50 MUP/WASH VOLUME CHECK..... 5-115
VP - 35 FPIA OPTICS INIT ..... 5-79	VP - 51 MUP CHECK PROCEDURE ..... 5-118
VP - 36 EDIT MEIA STANDARD VALUE ..... 5-81	VP - 52 PRINT TEST..... 5-119
VP - 37 EDIT MEIA GAIN VALUE ..... 5-82	VP - 54 WAND BAR CODE CHECK.. 5-121
VP - 38 MEIA STATION CAL ..... 5-83	VP - 55 TOUCH SCREEN CAL ..... 5-123
VP - 39 MEIA VERIFICATION..... 5-84	VP - 56 HOST LOOPBACK CHECK.. 5-125
VP - 40 MEIA OPTICS INIT..... 5-86	VP - 57 INSTALL SYS. SOFTWARE. 5-126
VP - 41 LLS TEST..... 5-87	VP - 58 ASSAY INSTALL ..... 5-127

---

VP - 59	REBUILD DATABASE .....	5-128
VP - 60	SYS. BACKUP & RESTORE	5-129
VP - 61	ARCHIVE & RESTORE DATA .....	5-132
VP - 62	COPY DEFAULT DATABASE FILES .....	5-135
VP - 63	PROBE ALIGNMENT PROC	5-139
VP - 64	CPU BOARD CONFIGURATION .....	5-162
VP - 65	REAGENT PACK ACTUATOR ALIGNMENT PROCEDURE .	5-166
VP - 66	UNSEIZE PUMPS .....	5-168
VP - 67	C-TREE ERRORS .....	5-170
VP - 68	HOST/INST INT SIMULATOR .....	5-174
VP - 69	SAMPLE ID BARCODE CONFIG .....	5-182

**CHAPTER 6 - PM/TOTAL CALL****CHAPTER TABLE OF CONTENTS..... 6-1****6.1 OVERVIEW..... 6-2**

Suggested PM Kit..... 6-2

**6.2 PM/TOTAL CALL PROCEDURE ..... 6-3**

PM PROCEDURES (ANNUAL or 60,000

Test Completed)..... 6-3

TOTAL CALL PROCEDURE ..... 6-4

**6.3 PM/TOTAL CALL CHECKLIST ..... 6-8**

PM Activities (Annual or 60,000 Test

Completed)..... 6-8

Total Call Procedures Performed..... 6-8

**CHAPTER 7 - INSTALLATION****7.1 OVERVIEW..... 7-2**

Instrument Preinstallation/Installation

Outline (U.S. Only) ..... 7-2

**7.2 PREINSTALLATION****REQUIREMENTS..... 7-4**

Instrument Requirements ..... 7-4

Dedicated Power Line ..... 7-4

Dedicated Ground ..... 7-4

Conduit or BMx (Flexible Metal Conduit) 7-4

Breaker Identified as ABBOTT AxSYM .. 7-4

Receptacle (U.S./Canada) ..... 7-4

Receptacle Mounting ..... 7-4

Power Connection Specifications..... 7-5

Required Measurement At 220v Outlet.. 7-6

Space Requirements..... 7-6

Delivery and Entryway Requirements .... 7-7

Environmental Requirements ..... 7-9

Other Requirements ..... 7-9

Printer (Okidata®) Power

Requirements ..... 7-10

LIS Interface Information

(If Applicable) ..... 7-10

Sample Bar Code Information (If

Applicable)..... 7-10

**7.3 SYSTEM INSTALLATION ..... 7-11**

Tools Required ..... 7-11

AxSYM System Installation Checklist ... 7-11

Instrument Setup and Configuration..... 7-11

System Power Up ..... 7-14

Instrument Verifications ..... 7-15

Verification of Overall System ..... 7-16

Sample Segment Gauge Label

Installation ..... 7-17

**7.4 SYSTEM RELOCATION..... 7-18**

Microbial Decontamination Procedure.. 7-18

Preparation for Packing ..... 7-18

Packing Supplies Required ..... 7-18

Relocation Procedure..... 7-19

Loading/Securing Instrument to Pallet . 7-20

**AxSYM SYSTEM KEYBOARD**

**(ENGLISH) ..... 7-22**

**AxSYM SYSTEM KEYBOARD**

**(FRENCH) ..... 7-23**

**AxSYM SYSTEM KEYBOARD**

**(GERMAN) ..... 7-24**

**AxSYM SYSTEM KEYBOARD**

**(ITALIAN) ..... 7-25**

**AxSYM SYSTEM KEYBOARD**

**(SPANISH)..... 7-26**

**CHAPTER 8 - DIAGNOSTIC SOFTWARE****8.1 OVERVIEW..... 8-3**

8.1.1 Program Overview..... 8-3

8.1.2 Environment Overview ..... 8-3

**8.2 INSTALLATION ..... 8-5**

8.2.1 Hardware Requirements ..... 8-5

8.2.2 Software Requirements..... 8-5

8.2.3 Installing the software on your  
Desktop or Laptop PC ..... 8-5**8.3 Connecting to the AxSYM****Instrument ..... 8-7**8.3.1 Entering Diagnostic Software  
on the PC..... 8-7

8.3.1 Reasons for failure to connect. .... 8-8

**8.4 Diagnostic Software Main Screen ..... 8-9**8.4.1 AxSYM Diagnostic Software  
Copyright Notice..... 8-10

8.4.2 Perform Tests Menu Option ..... 8-10

8.4.3 Perform Checks Menu Option .... 8-10

8.4.4 Interactive Mode Menu Option ... 8-10

8.4.5 Options Menu Option..... 8-10

8.4.6 Exit Menu Option ..... 8-11

8.4.7 Help Menu Option..... 8-11

8.4.8 No Programs Available in Tests,  
Checks, or Interactive  
Mode Menus ..... 8-11**8.5 Diagnostic Software Operating****Screens..... 8-12**8.5.1 Diagnostic Check / Test  
Operating Screen..... 8-128.5.2 Interactive Mode Operating  
Screen ..... 8-14**8.6 Perform Tests Menu..... 8-19**

8.6.1 Indicator Light Test..... 8-19

8.6.2 LLS Noise Test..... 8-20

8.6.3 Sensor Test ..... 8-20

8.6.4 Switches Test ..... 8-20

**8.7 Perform Checks Menu ..... 8-22**

8.7.1 Barcode Readers..... 8-23

8.7.2 Copy Database Defaults .....	8-24	8.8.8 MUP .....	8-49
8.7.3 FPIA & MEIA Optics .....	8-24	8.8.9 Tabwash .....	8-51
8.7.4 LLS-Cup/Cup Adapters .....	8-25	<b>8.9 Options Menu .....</b>	<b>8-53</b>
8.7.5 Matrix Cell Check .....	8-26	8.9.1 Communications .....	8-53
8.7.6 Matrix Cell Eject .....	8-27	8.9.2 Develop DPS .....	8-55
8.7.7 Motor Encoders .....	8-27	<b>8.10 Exit Menu .....</b>	<b>8-56</b>
8.7.8 MUP/Background Check .....	8-28	<b>8.10 Help Menu .....</b>	<b>8-57</b>
8.7.9 Probe Align - Cup Seg (ment) ....	8-28		
8.7.10 Probe Align - Tube Seg (ment).	8-30		
8.7.11 Reagent Pack Actuator .....	8-31		
8.7.12 RV & FPIA Std. Transfer .....	8-32		
8.7.13 RV Unload .....	8-32		
<b>8.8 Interactive Mode Menu .....</b>	<b>8-34</b>		
8.8.1 Actuator .....	8-35		
8.8.2 Keyboard Simulation .....	8-37		
8.8.3 LLS Cup Segments .....	8-39		
8.8.4 LLS Reagent Pack .....	8-41		
8.8.5 LLS RV (Process Side) .....	8-43		
8.8.6 LLS RV (Sample Side) .....	8-45		
8.8.7 LLS Tube Segments .....	8-47		

**CHAPTER 9 - SEQUENCER****9.1 OVERVIEW..... 9-3****9.2 INSTALLATION ..... 9-4**

9.2.1 Hardware Requirements ..... 9-4

9.2.2 Software Requirements ..... 9-4

9.2.3 Installing the software on your  
Desktop or Laptop PC..... 9-49.2.4 Customizing the AxSYM®  
Sequencer for your PC ..... 9-5**9.3 Connecting to the AxSYM  
Instrument..... 9-6**

9.3.1 Entering Sequencer on the PC..... 9-6

9.3.1 Reasons for failure to connect. .... 9-6

**9.4 Sequencer Main Screen ..... 9-8**9.4.1 Parts of the Sequencer "Main  
Screen" ..... 9-9

9.4.1.1 Sequencer Main Menu..... 9-9

**9.5 Sequencer Overview..... 9-11**

9.5.1 Sequence Files ..... 9-11

9.5.1.1 Loading Sequence Files .... 9-14

2.5.2 IROBOT Files ..... 9-16

9.5.2.1 Loading IROBOT Files ..... 9-19

9.5.3 Log Files ..... 9-20

9.5.3.1 Opening Log Files ..... 9-20

9.5.3.2 Closing Log Files ..... 9-21

**9.6 Barcode Sequences and  
IROBOT Files ..... 9-23**

9.6.1 BARCODE.RBT ..... 9-24

9.6.2 READTUBE.SEQ ..... 9-26

9.6.3 REAGENT.SEQ ..... 9-26

9.6.4 SEGMENT.SEQ ..... 9-26

9.6.5 WAND.SEQ ..... 9-27

**9.7 DIO Sequence and IROBOT Files ..... 9-28**

9.7.1 KEYS.RBT ..... 9-29

9.7.2 SWITCH.SEQ ..... 9-31

**9.8 Feeder Sequences and  
IROBOT Files ..... 9-32**

9.8.1 FEEDER.RBT ..... 9-33

9.8.2 MCTEST.SEQ ..... 9-35

9.8.3 TABUNLOAD.SEQ ..... 9-35



**9.9 FLUIDICS Sequences and****IROBOT Files..... 9-36**

9.9.1 MUP.RBT ..... 9-37

9.9.2 QUAT.RBT ..... 9-39

9.9.3 TAB.RBT ..... 9-41

9.9.4 MUPCHECK.SEQ ..... 9-43

**9.10 FPIA Sequence..... 9-44**

9.10.1 FPIALAMP.SEQ ..... 9-45

**9.11 LSKIT Sequences and****IROBOT Files ..... 9-46**

9.11.1 10ML-LLS.RBT..... 9-47

9.11.2 7ML-LLS.RBT..... 9-49

9.11.3 CUPLLS.RBT ..... 9-51

9.11.4 KRVLLS.RBT ..... 9-53

9.11.5 RPAKLLS.RBT ..... 9-55

9.11.6 CUPALIGN.RBT ..... 9-57

9.11.7 TUBALIGN.RBT ..... 9-59

9.11.8 KLS-RV.SEQ..... 9-61

9.11.9 LS-CUP.SEQ..... 9-61

9.11.10 LS-RPAK.SEQ..... 9-62

**9.12 LSPROC Sequences and****IROBOT Files..... 9-63**

9.12.1 PRVLLS.RBT ..... 9-64

9.12.2 PLS-RV.SEQ ..... 9-66

**9.13 MEIA Sequence ..... 9-67**

9.13.1 MEIALAMP.SEQ..... 9-68

**9.14 ROBOTICS Sequences and****IROBOT Files ..... 9-69**

9.14.1 ACTUATOR.RBT..... 9-70

9.14.2 ACTUATOR.SEQ ..... 9-72

9.14.3 ENCODALL.SEQ..... 9-72

**9.15 Temperature Sequence ..... 9-73**

9.15.1 WATFILES.SEQ..... 9-74

**9.16 XFER Sequences and****IROBOT Files..... 9-75**

9.16.1 XFER.RBT ..... 9-76

9.16.2 ONE\_RV.SEQ ..... 9-79

9.16.3 RVTEST.SEQ..... 9-79

9.16.4 RVUNLOAD.SEQ ..... 9-79

**CHAPTER 10 - GENERAL INFO**

<b>10.1 USER LEVELS.....</b>	<b>10-2</b>
<b>10.2 PRIME AND FLUSH VOLUMES .....</b>	<b>10-3</b>
<b>10.3 MOTOR PARAMETERS .....</b>	<b>10-4</b>
<b>10.4 SYSTEM TASKS .....</b>	<b>10-6</b>
<b>10.5 FLUIDICS CHECK OVERVIEW.....</b>	<b>10-34</b>
<b>10.6 MEIA STATION VERIFICATION ....</b>	<b>10-48</b>
10.6.1 OUTPUT FILE .....	10-50
<b>10.7 MEIA VERIFICATION.....</b>	<b>10-52</b>
10.7.1 OUTPUT FILE .....	10-56
<b>10.8 FPIA VERIFICATION.....</b>	<b>10-60</b>
10.8.1 OUTPUT FILE .....	10-66
<b>10.9 ASSAY INFORMATION TABLE.....</b>	<b>10-71</b>
<b>10.10 MINIMUM CONFIG.</b>	
<b>FOR BOOT-UP.....</b>	<b>10-74</b>
<b>10.11 UPS STATUS AND CONTROL....</b>	<b>10-75</b>

**CHAPTER 11 - THEORY OF OPERATION****11.1 OVERVIEW..... 11-5****11.2 Carousels and Transfer System.. 11-6****11.2.1 Primary Subassemblies,  
General Description ..... 11-6****11.2.2 General Theory of Operation ... 11-8****11.2.2.1 Carousels..... 11-8****11.2.2.2 Transfer ..... 11-9****11.2.3 Primary Subassemblies,  
Detailed Description..... 11-16****11.2.3.1 Processing Carousel..... 11-16****11.2.3.2 Matrix Carousel..... 11-17****11.2.3.3 Reagent Pack Carousel. 11-17****11.2.3.4 Sample Carousel ..... 11-18****11.2.3.5 Reaction Vessel  
Carousel..... 11-19****11.2.3.6 Transfer Mechanism ..... 11-21****11.2.3.7 Feeder ..... 11-22****11.2.3.8 Trap Door..... 11-25****11.2.3.9 Manual Ejector ..... 11-26****11.2.3.10 Ejector ..... 11-27****11.2.3.11 Process Plate ..... 11-28****11.3 Temperature Subsystem ..... 11-30****11.3.1 Primary Subassemblies,  
General Description..... 11-30****11.3.2 General Theory of Operation.. 11-31****11.3.3 Primary Subassemblies,  
Detailed Description ..... 11-34****11.3.3.1 Air Heater Assembly..... 11-34****11.3.3.2 Small Volume Heater ..... 11-37****11.3.3.3 Diluent Heater Block ..... 11-39****11.3.3.4 Temperature Controller  
Board..... 11-41****11.4 Dispense Subsystem..... 11-51****11.4.1 Primary Subassemblies,  
General Description..... 11-51****11.4.2 General Theory of Operation.. 11-54****11.4.2.1 Aspirate ..... 11-54**

11.4.2.2 Dispense .....	11-57	11.5.3.3 Decision Circuitry .....	11-78
11.4.2.3 Sampling .....	11-58	<b>11.6 MEIA Optics .....</b>	<b>11-82</b>
11.4.2.4 Processing .....	11-59	11.6.1 Primary Subassemblies,	
11.4.3 Primary Subassemblies,		General Description.....	11-82
Detailed Description.....	11-60	11.6.2 General Theory of Operation..	11-82
11.4.3.1 Tab Wash Pump .....	11-60	11.6.3 Primary Subassemblies,	
11.4.3.2 Quat Pump .....	11-62	Detailed Description .....	11-85
11.4.3.3 MUP Pump .....	11-64	11.6.3.1 MEIA Optics Assembly ...	11-85
11.4.3.4 Buffer Pump .....	11-65	11.6.3.2 Reference Preamp and	
11.4.3.5 Syringe (Proc. or Samp.)	11-68	Loop Servo Board.....	11-93
11.4.3.6 1/4 & 1 Liter		11.6.3.3 MEIA Lamp Power	
Scale Assembly.....	11-70	Supply .....	11-94
<b>11.5 Liquid Level Sense Subsystem ...</b>	<b>11-72</b>	<b>11.7 FPIA Optics.....</b>	<b>11-96</b>
11.5.1 Primary Subassemblies,		11.7.1 Primary Subassemblies,	
General Description .....	11-72	General Description.....	11-96
11.5.2 General Theory of Operation .	11-72	11.7.2 General Theory of Operation..	11-97
11.5.3 Primary Subassemblies,		11.7.3 Primary Subassemblies,	
Detailed Description.....	11-75	Detailed Description .....	11-100
11.5.3.1 Transducing Technique ...	11-76	11.7.3.1 FPIA Optics Assembly..	11-100
11.5.3.2 Signal Processing .....	11-78	11.7.3.2 FPIA Preamp Board .....	11-106

11.7.3.3 Optics Signal Processor (OSP) Digital Board.....	11-106	11.12.1 General Description.....	11-146
11.7.3.4 Optics Signal Processor (OSP) Analog Board ...	11-108	11.12.2 Theory of Operation .....	11-146
11.7.3.5 Optics Regulator (ORB) Board.....	11-109	<b>11.13 Display Controller Board.....</b>	<b>11-154</b>
<b>11.8 Bar Code Readers.....</b>	<b>11-112</b>	11.13.1 General Description.....	11-154
11.8.1 Primary Subassemblies, General Description.....	11-112	11.13.2 Theory of Operation .....	11-154
11.8.2 General Theory of Operation	11-113	<b>11.14 Card Cage Assembly .....</b>	<b>11-161</b>
<b>11.9 Motion Control .....</b>	<b>11-114</b>	11.14.1 Primary Subassemblies, General Description .....	11-161
11.9.1 Primary Subassemblies, General Description.....	11-114	<b>11.15 Power Supply .....</b>	<b>11-164</b>
11.9.2 General Theory of Operation	11-115	11.15.1 General Theory of Operation .....	11-164
<b>11.10 16 Mbyte CPU Board .....</b>	<b>11-135</b>	<b>11.16 System Software, Storage and Interface .....</b>	<b>11-171</b>
11.10.1 General Description .....	11-135	11.16.1 Primary Subassemblies, General Description .....	11-171
11.10.2 Theory of Operation .....	11-135	11.16.2 General Theory of Operation .....	11-172
<b>11.11 Digital I/O Boards.....</b>	<b>11-138</b>	11.16.3 Primary Subassemblies, Detailed Description.....	11-175
11.11.1 General Description .....	11-138	11.16.4 CLI Command Summary.....	11-184
<b>11.12 SMORGASBOARD .....</b>	<b>11-146</b>		

---

11.16.4.1	Commands Available Through Sequencer Only .....	11-185
11.16.4.2	File Utility Commands .....	11-185
11.16.4.3	Low Level Commands	11-186
11.16.4.4	Assay Level Commands	11-186
11.16.4.5	Calibration Commands	11-186
11.16.4.6	High Level and Misc. Commands .....	11-186
11.16.4.7	MDS Support Commands .....	11-189
11.16.4.8	Well Parameter Values .....	11-190
11.16.4.10	Bit Definitions .....	11-191
11.16.4.11	Command Summary .	11-193

**BLOCK DIAGRAMS**

System Cables  
Process Carousel  
Transfer Carousel  
Trap Door  
Shuttle  
Matrix Cell Carousel  
Ejector  
Process Pipettor  
Process Syringe  
RV Carousel  
Reagent Carousel  
Sample Carousel  
Sample Pipettor  
Sample Syringe  
Switches  
Pumps  
Reagent Pack Actuator  
Bar Code Readers  
Heaters

Liquid Level Sense  
I/O Panel  
Optics  
Power Distribution

<b>INSTRUMENT SERVICE ADVISORY (ISA)</b>		<b>83-080</b>	<b>Release of New AxSYM® Service Manual</b>
<b>83-092</b>	<b>New Exit Block</b>	<b>83-079A</b>	<b>PM Kit</b>
<b>83-091</b>	<b>Lower Waste Cup Modification</b>	<b>83-078</b>	<b>Phase 2 AxSYM® Analyzer Diagnostic Software</b>
<b>83-090</b>	<b>Sample ID Scanner Configuration/CSC Logon Change</b>	<b>83-077</b>	<b>NEVER RELEASED</b>
<b>83-089</b>	<b>MEIA PMT Heater Error Messages</b>	<b>83-076</b>	<b>New Lubricant for Squeaky Syringe, Shuttle, &amp; Actuator</b>
<b>83-088</b>	<b>Multi-Segments</b>	<b>83-075</b>	<b>Improved Aliquot and Primary Segments</b>
<b>83-087</b>	<b>New Style Reagent Barcode Reader</b>	<b>83-074</b>	<b>New OSP Board Set</b>
<b>83-086</b>	<b>New Digital I/O and Multimedia Boards</b>	<b>83-073</b>	<b>Trap Door (5019 Errors</b>
<b>83-085</b>	<b>PENDING</b>	<b>83-072</b>	<b>Improved Caster Assembly and Caster Wrench</b>
<b>83-084</b>	<b>New Style Wash Cup and Lower Waste Cup</b>	<b>83-071</b>	<b>Factors That Effect System Performance</b>
<b>83-083</b>	<b>Host / Instrument Interface Simulator</b>	<b>83-070</b>	<b>O-ring Available for RV Pusher Rollers</b>
<b>83-082</b>	<b>PENDING</b>	<b>83-069</b>	<b>Floor Pads</b>
<b>83-081A</b>	<b>New Syringe Assembly</b>	<b>83-068</b>	<b>Touch Up Paint</b>



<b>83-067</b>	<b>NEVER RELEASED</b>	<b>83-055</b>	<b>Motor Brackets - Plastic</b>
<b>83-066</b>	<b>Database Errors</b>	<b>83-054</b>	<b>Power Supply Fans</b>
<b>83-065</b>	<b>New AxSYM® Reference Manual</b>	<b>83-053</b>	<b>New AxSYM® Service Manual</b>
<b>83-064</b>	<b>NEVER RELEASED</b>	<b>83-052</b>	<b>Sample Tube Specifications</b>
<b>83-063</b>	<b>ABBOTT Built Motor</b>	<b>83-051</b>	<b>Small Volume Pump</b>
	<b>Controller Board</b>	<b>83-050</b>	<b>Sample Probe Recalibration After</b>
<b>83-062</b>	<b>270 Meg Hard Drive &amp;</b>		<b>Segment Type Change</b>
	<b>Hard Drive Kits</b>	<b>83-049</b>	<b>Release Sequencer 2.00 and</b>
<b>83-061</b>	<b>Iomega® Floptical Drive -</b>		<b>Diagnostic Tools 1.00</b>
	<b>New Vendor</b>	<b>83-048A</b>	<b>Probe Alignment Procedure</b>
<b>83-060</b>	<b>Improved Lower Access Panels</b>	<b>83-047</b>	<b>New Bracket and Stabilizer Feet</b>
<b>83-059</b>	<b>Changes Made to Meet</b>	<b>83-046</b>	<b>NEVER RELEASED</b>
	<b>Emission Standards</b>	<b>83-045</b>	<b>Additional PM Procedures</b>
<b>83-058</b>	<b>Molded Exit Block / New</b>	<b>83-044</b>	<b>Touch Screen Not found Errors</b>
	<b>Transfer Housing</b>	<b>83-043</b>	<b>NEVER RELEASED</b>
<b>83-057</b>	<b>New Valves for Small</b>	<b>83-042</b>	<b>1.25 Software Without</b>
	<b>Volume Pumps</b>		<b>Barcode Labels</b>
<b>83-056</b>	<b>Sample Wash Cup Area Part</b>	<b>83-041</b>	<b>NEVER RELEASED</b>
	<b>Compatibility and Leaky Lower</b>	<b>83-040</b>	<b>Scale Assembly Test</b>
	<b>Waste Cups</b>	<b>83-039</b>	<b>Pre Installation/Install</b>

<b>83-038</b>	<b>AxSYM® System Software Version 1.25</b>	<b>83-026</b>	<b>Correct Tubing Route For The Large Volume Heater</b>
<b>83-037</b>	<b>5020 Motor Step Loss Due to Ejector Home Flag Drag</b>	<b>83-025</b>	<b>MUP Line Decon During Install or Pump Replacement</b>
<b>83-036</b>	<b>Floptical Drive Configuration</b>	<b>83-024</b>	<b>45 Degree Angle Small Volume Pump</b>
<b>83-035</b>	<b>Stepper Driver PCB Short</b>	<b>83-023</b>	<b>CPU Board Configuration</b>
<b>83-034</b>	<b>Ferrule Connection On Scale Assembly</b>	<b>83-022</b>	<b>Temperature Calibration</b>
<b>83-033</b>	<b>Bootup Lockup (**32**) / Hard Drive Related</b>	<b>83-021</b>	<b>NEVER RELEASED</b>
<b>83-032</b>	<b>New Style Mount for MEIA Optics Assemblies</b>	<b>83-020</b>	<b>"0734" VTX Errors</b>
<b>83-031</b>	<b>Database Rebuild Not Attempted Due To Prior Failure</b>	<b>83-019</b>	<b>NEVER RELEASED</b>
<b>83-030</b>	<b>Fluidics Check Specifications</b>	<b>83-018</b>	<b>Transfer R-Axis PCB</b>
<b>83-029</b>	<b>Sample Cup Misalignment Troubleshooting</b>	<b>83-017</b>	<b>Pipettor Rack and Flag Threaded Insert</b>
<b>83-028</b>	<b>NEVER RELEASED</b>	<b>83-016A</b>	<b>OKIDATA® 320 Printer Configuration</b>
<b>83-027</b>	<b>NEVER RELEASED</b>	<b>83-015</b>	<b>MUP Pumps and Heater blocks</b>
		<b>83-014</b>	<b>Odd V-Wheel</b>
		<b>83-013A</b>	<b>Long Term Shutdown Procedure</b>

<b>83-012A</b>	<b>Reagent Pack Actuator Alignment Procedure</b>
<b>83-011B</b>	<b>Measuring Small Volume Pump Output</b>
<b>83-010</b>	<b>Pump stalls during AxSYM installation</b>
<b>83-009</b>	<b>Insufficient Access to Syringe Bottom</b>
<b>83-008</b>	<b>Quick Reference Labels</b>
<b>83-007A</b>	<b>Manufacturing Questionnaire Comment Card</b>
<b>83-006</b>	<b>AxSYM Supplemental Return Tag</b>
<b>83-005</b>	<b>Effect of Matrix Cells remaining in Matrix Carousel CANCELLED</b>
<b>83-004</b>	<b>NEVER RELEASED</b>
<b>83-003</b>	<b>Probe fitting with cracks</b>
<b>83-002</b>	<b>Wrong gender connector on Bar Code Wands</b>
<b>83-001</b>	<b>New MUP Bottle</b>

**Technical Service Bulletins (TSB)**

- 057 Software Version 3.01 Upgrade**
- 056 Custom Tube Segment Installation  
( MDS - Canada Only )**
- 055 Improper Output Power Setting on  
MEIA Optics**
- 054 Italian Software Version 3.00a  
Update**
- 053 PENDING**
- 052B 3.0 System Software**
- 051 MEIA Optics**
- 050 LLS Board**
- 049 New and Improved V-Wheels For The  
Matrix Carousel**
- 048A Improved RV Exit Block  
(Superseded by TSB 83-053)**
- 047 270 Mb Hard Drive LED Failures**
- 046 New Process Carousel**
- 045A Diluent Supply Tubing and**

**Tubing Connectors**

- 044 2.10 Software**
- 043A Software Version 2.33**
- 042A 2.06 System Software**
- 041B Upgrade for the Caged Syringes**
- 040 Modified Air Deflector**
- 039 Process Area Lid Fan Control**
- 038A Software Version 2.00/2.05 Upgrade**
- 037 Feeder Shuttle**
- 036 MEIA Lamp Thumbscrew Access**
- 035 CANCELLED NEVER RELEASED**
- 034 Sample Barcode Reader [With  
Secured Internal Copper Shield]**
- 033 CANCELLED NEVER RELEASED**
- 032 Optional Sample Barcode Reader**
- 031 Improved Waste Connector**
- 030A New Matrix Cell Ejector Assembly**
- 029 CANCELLED NEVER RELEASED**
- 028 Software Version 1.33  
(MDS - Canada Only)**

<b>027</b>	<b>Power I/O Jumper Cut</b>	<b>010B</b>	<b>Version 1.20 Software</b>
<b>026</b>	<b>New Matrix Cell Hopper</b>	<b>009</b>	<b>Screw above Transfer Mechanism hits mech. stop</b>
<b>025A</b>	<b>1.25 Software</b>	<b>008</b>	<b>RV Carousel Home Flag</b>
<b>024A</b>	<b>OSP Digital Board ESD Improvement</b>	<b>007A</b>	<b>Probe Holder with Captive Hardware</b>
<b>023</b>	<b>JIS Ferrite Core Kit</b>	<b>006</b>	<b>New Reagent Pack Actuator</b>
<b>022</b>	<b>Syringe Assembly Mount Adapter</b>	<b>005</b>	<b>OSP Board With New Current Limiting Resistors</b>
<b>021</b>	<b>Drive Assembly Bracket</b>	<b>004</b>	<b>New Picker Arm for Transfer Mechanism</b>
<b>020</b>	<b>Sampling Syringe Bracket</b>	<b>003</b>	<b>CANCELLED NEVER RELEASED</b>
<b>019</b>	<b>Scale Assembly</b>	<b>002</b>	<b>Extended Waste Option</b>
<b>018</b>	<b>MUP/QUAT/TAB WASH Pump Motor Cable</b>	<b>001</b>	<b>CANCELLED NEVER RELEASED</b>
<b>017</b>	<b>Rear Cable Routing</b>		
<b>016</b>	<b>Optic Regulator Board</b>		
<b>015</b>	<b>Double Insulated Power and Heater Cables</b>		
<b>014A</b>	<b>Installation of EPROMs on CPU Boards</b>		
<b>013A</b>	<b>Rev. B CPU Board</b>		
<b>012</b>	<b>CANCELLED NEVER RELEASED</b>		
<b>011</b>	<b>Active Terminators</b>		

**CHAPTER TABLE OF CONTENTS****1.1 PRODUCT DESCRIPTION OVERVIEW .....2****1.2 HOW TO USE THIS MANUAL .....4**

Chapter 1. General Data .....4

Chapter 2. Troubleshooting .....4

Chapter 3. Parts Lists .....4

Chapter 4. Removal and Replacement .....4

Chapter 5. Verification Procedures .....4

Chapter 6. PM/Total Call .....5

Chapter 7. Installation .....5

Chapter 8. Diagnostic Software .....5

Chapter 9. Sequencer .....5

Chapter 10. General Information .....5

Chapter 11. Theory of Operation .....6

Block Diagrams .....6

Manual Revision Marks .....6

Identification of Unique Items .....6

TSB/ISA Symbols .....7

Danger, Warning, Caution, and Note Tags .....7

Definition of Symbols .....9

Laser Caution Labels .....11

Biohazards .....12

Safety .....12

Disposal .....12

Spills .....12

Physical Dimensions .....13

Clearances .....13

Computer and Interface Specifications .....13

Computer and Interface Specifications, cont. 14

Environmental Requirements .....14

Electrical Specifications I-39 .....15

Dedicated Power Line .....15

Dedicated Ground .....15

Conduit or BMx .....15

Breaker Located in Customer's

Distribution Panel .....15

Receptacle (U.S./Canada) .....15

Receptacle Mounting .....15

Power Connection .....16

Printer .....17

Required Measurement At 220V Outlet .....17

Optical Specifications .....18

Capacities .....18

## 1.1 PRODUCT DESCRIPTION OVERVIEW

The Abbott AxSYM System is an automated immunoassay diagnostic instrument that incorporates continuous and random access, stat capability, and high testing capacity in a stand-alone analyzer. It is targeted for medium to high volume hospital and reference laboratories that process 100 to 300 assays per eight hour shift.

The instrument offers a broad array of tests based on Microparticle Enzyme Immunoassay (MEIA), Fluorescence Polarization Immunoassay (FPIA), and Radiative Energy Attenuation (REA) technologies, allowing samples containing both large and small molecular weight analytes to be intermixed and quantified on a continuous basis.

Product groups from the diagnostic assay sectors include:

- Cardiovascular
- Thyroid
- Metabolic
- Fertility/Pregnancy
- Endocrinology
- Cancer
- Therapeutic Drug Monitoring
- Drugs Of Abuse / Toxicology
- Hepatitis
- Retrovirus
- Congenital

The AxSYM Instrument provides a high degree of process flexibility, allowing assays to be optimized for both performance and throughput. Continuous and stat process capability is achieved by separating areas of the system requiring operator interaction from those involved with actual process.

## **1.1 PRODUCT DESCRIPTION OVERVIEW, cont.**

All areas are independently controlled by software, so that samples, reagents, or consumables can be added or removed at any time with no interruption of process. Reagent pack, bulk solution, and consumable capacities are balanced with throughput, providing operator completion time of approximately one hour. For most routine assays, test results are received in 15 to 25 minutes.



## 1.2 HOW TO USE THIS MANUAL

The purpose of this service document is to provide information useful for servicing the Abbott AxSYM® System and is composed of eleven (11) chapters, system block diagrams, ISAs and TSBs.

### Chapter 1. General Data

This chapter contains a product overview, information on manual usage, manual revision marks, accident prevention symbols, and system specifications.

### Chapter 2. Troubleshooting

This chapter contains normal operation of system, followed by procedures to be used by FSE/FSR in identifying and isolating problems. The procedures are presented in flowchart format and are accompanied by illustrations for added clarity. A detailed explanation of

flowchart usage is given at the first of the chapter.

### Chapter 3. Parts Lists

This chapter provides the Supplemental Tools and Supplies list, exploded view drawings of all field spared parts (and their configuration) which are indexed to the item number and description on the spared Parts Lists (PL).

### Chapter 4. Removal and Replacement

This chapter contains Removal & Replacement procedures which are indexed by number to related Parts Lists in Chapter 3. For example, RR - A1.5 is Removal & Replacement procedure for Parts List PL - A1, item #5.

### Chapter 5. Verification Procedures

This chapter contains adjustments, calibrations, checks tests and additional procedures required to verify instrument

**1.2 HOW TO USE THIS MANUAL, cont.**

operation after repairs are complete. Verification Procedures (VPs) are also used to assist in troubleshooting.

**Chapter 6. PM/Total Call**

This Chapter contains preventative maintenance (PM) procedures, Total Call procedure, and a PM/Total Call check list for the instrument.

**Chapter 7. Installation**

This chapter outlines the responsibilities of the Field Service Engineer/ Representative (FSE/FSR) in setting up the AxSYM System from preinstallation to installation and relocation.

**Chapter 8. Diagnostic Software**

This chapter provides information on the AxSYM Laptop Diagnostic Software.

Information includes procedures to install and use the diagnostic software as well as a detailed description of the function and capabilities of the diagnostic routines.

**Chapter 9. Sequencer**

This chapter provides information on the AxSYM Sequencer Software. Information includes procedures to install and use the diagnostic software as well as a detailed description of the function and capabilities of the diagnostic routines.

**Chapter 10. General Information**

This chapter provides a quick reference of materials that may not be found in other sections of the service documentation, such as breakdowns of system diagnostic reports, log-on levels, and motor parameters.

## 1.2 HOW TO USE THIS MANUAL, cont.

### Chapter 11. Theory of Operation

This chapter provides general and detailed theory of operation on the primary subassemblys, subsystems, and general operation of the AxSYM Instrument. An overview of key software components and the command line interface commands are also provided.

### Block Diagrams

Block and wiring diagrams are available for the subsystems in the AxSYM Instrument.

### Manual Revision Marks

AxSYM Service Documentation revision pages keep the manual up to date with configuration changes and servicing techniques. The actual changes will be identified as follows:

### Identification of Unique Items

If either information, a procedure or a spare part is unique to United States Field Service only, then **(US)** is noted beside item. If the item is unique to International Field Service only, **(INTL)** is noted beside item. If the information, a procedure or spare part is unique to another country, the country is listed in parenthesis beside that item.

*Example:*

<u>Item</u>	<u>Part No.</u>	<u>Description</u>
11	LN09A84 - 17	Fax/Modem (Canada)
	LN09A83 - 04	Fax/Modem (Denmark)
	LN09A83 - 46	Fax/Modem (France)
	LN09A83 - 07	Fax/Modem (Germany)

## 1.2 HOW TO USE THIS MANUAL, cont.

### TSB/ISA Symbols

Two symbols are used to show areas or sections in service documentation which have been affected by a TSB or an ISA. Refer to this TSB or ISA in AxSYM Service Documentation for additional information.

These symbols are used to show a particular part or area which has been, or has not been, modified by TSB number within symbol.

TSB 83-025 Installed

TSB 83-025 Not  
Installed

*Example: TSB Modifications*

This symbol is used to identify the ISA containing additional information about a part or area.

### Danger, Warning, Caution, and Note Tags

Danger, Warning, Caution, and Note tags are inserted throughout the manual to warn, assist, and inform user. The following examples identify format and give information included for each tag type.

#### **DANGER**

Denotes serious injury or possible death. Failure to comply will expose operator/FSE/FSR to significant risk of serious injury or death.

## 1.2 HOW TO USE THIS MANUAL, cont.

### **WARNING**

Denotes clear and present danger or questionable result effectiveness. Failure to comply may result in incorrect instrument performance leading to instrument failure, erroneous results, or hazard to operator/FSE/FSR.

### **CAUTION**

Denotes a minor, non-immediate, or potential hazard. Failure to comply may result in unexpected instrument performance or may expose operator/FSE/FSR to potentially hazardous conditions.

**NOTE:** *Denotes general information and helpful hints. Failure to comply will not affect safety, effectiveness, or performance.*

## 1.2 HOW TO USE THIS MANUAL, cont.

### Definition of Symbols

- > Greater than.
- < Less than.
- ≈ Approximate.



Removal & Replacement Procedure (RR).



Verification Procedure (VP).



Both Removal & Replacement and Verification Procedures.

T-25

TSB 83-025.

I-25

ISA 83-025.



The biohazard symbol identifies an activity or area where operator may be exposed to potentially infectious materials or substances.



The electrical warning symbol alerts user to the possibility of electrical shock in noted activity or at posted location.



The general warning symbol identifies a physical, mechanical, or procedural situation where operator may be exposed to hazards such as sharp edges, hot surfaces, pinch points, awkward or heavy lifting, etc. and must be aware, alert, and cautious to prevent injury.

## 1.2 HOW TO USE THIS MANUAL, cont.



The electrostatic discharge symbol identifies an activity or area where operator must wear a ground strap while servicing system.



The laser warning icon identifies an activity or area where operator may be exposed to a potential eye hazard and implies following caution:

*Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.*

Do not stare directly into laser beam or into a reflection from a mirror-like surface. Remove power from Bar Code reader prior to cleaning or replacement.

**(L)** (Low)  $< + 1.00\text{V}$ .

**(H)** (High)  $+ 4.75\text{V}$  to  $+ 5.25\text{V}$ .

**GND** Chassis GND (Ground) unless otherwise stated.

## 1.2 HOW TO USE THIS MANUAL, cont.

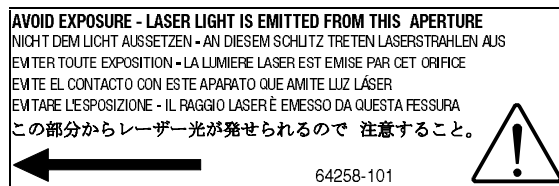
## Laser Caution Labels

The following laser caution label will be affixed to rear of instrument. (Figure 1 - 1)



*Figure 1 - 1: Laser Caution Label on System Back Panel*

The following laser caution label will be affixed to Sample Bar Code Reader Cover located in center of Sample Center carousels. (Figure 1 - 2)



*Figure 1 - 2: Laser Aperture Label on Sample Bar Code Reader*



## 1.2 HOW TO USE THIS MANUAL, cont.

### Biohazards

#### Safety

Consider all clinical specimens, reagent controls, and calibrators, etc. that contain human blood or serum as potentially infectious. Wear gloves, lab coats, and safety glasses, and follow other biosafety practices.

#### **CAUTION**

The probe is sharp and may be contaminated with potentially infectious materials. Avoid contact before decontamination.

#### Disposal

Dispose of all clinical specimens, reagents, controls, calibrators, and disposables that may be contaminated, according to local, state, and federal, regulations governing treatment of

regulated medical waste. The probe must be placed in an appropriately marked puncture resistant container prior to disposal.

#### Spills

Clean spills of potentially infectious materials in accordance with established biosafety practices. Absorb spill with absorbent material, pour liquid disinfectant over the spill, wipe area with detergent solution, then wipe area with disinfectant (not less than 10% chlorine bleach solution or 0.525% Sodium Hypochlorite).

### 1.3 SYSTEM SPECIFICATIONS

This section contains instrument dimensions, space, computer and interface specifications, electrical, environmental, printer, optical specifications and capacities requirements.

#### Physical Dimensions

Width	63" (160 cm)
Depth	33.5" (85 cm)
Height	51" (130 cm) to top of monitor
Weight	661.5 lbs. (300 kg)

#### Clearances

Left	24" (61 cm)
Right	24" (61 cm)
Rear	10" (25 cm)
Overhead	25" (63.5 cm) from top of monitor
Front	36" (91.4 cm)

#### Computer and Interface Specifications

Processor	Motorola® 68030, 25 MHz, 16 MB RAM.
Hard Drive <a href="#">I-62</a>	270 MB, SCSI bus interface to CPU.
Disk Drive <a href="#">I-61</a>	3.5", 21 MB Floptical®, SCSI bus interface to cpu.
Operator Interface Display	Full color VGA CRT, 14" diagonal (35.5 cm).
Touchscreen Type	Resistive overlay, RS-232 connection.
Keyboard	101 - key, custom, IBM compatible.
Bar Code Wand	Code 128, RS-232 connection.
Host Interface	Bi-directional, RS-232 serial communication port, 1200, 2400, 4800, or 9600 baud, ASTM standard, DCE or DTE configurable.

**1.3 SYSTEM SPECIFICATIONS, cont.****Computer and Interface Specifications, cont.**

Service (CLI) Port	RS-232 serial connection.
Spare Port	RS-232 serial connection.
Bar Code Reader, Sample	Code 128, Interleaved 2 of 5, Code 39, or Codabar (includes NW7).
Bar Code Reader, Reagent Pack	Code 128.
Printer	80 column parallel, Centronix connection.

**Environmental Requirements**

Instrument For Indoor Use Only.	
Operating Altitude Limit	6600 ft (2000 m).
Location	Flat, level surface. No direct sunlight or drafts. Remove from sources of direct heat, moisture. <u>Do Not</u> place next to a heat generating device.
Temperature - Ambient	Minimum 62° F (17° C). Maximum 86° F (30° C).
Humidity (non-condensing)	15 - 85% @ 77° F (25° C).
BTU Output	6551 BTU/Hr.
External Drain (if used)	At floor level, within 15 ft. (7.62 m).

### 1.3 SYSTEM SPECIFICATIONS, cont.

#### Electrical Specifications I-39

- For 220VAC Areas 187.2 - 264 VAC
- For 110VAC Areas 90 - 137 VAC.
- 50/60 Hz  $\pm$  1%.
- Ampere Breaker/16 Amp Fuse.

#### Dedicated Power Line

- Separate Circuit Breaker/Fuse.
- No other electrical devices can be supplied from dedicated breaker and power lines.  
Wire size to conform to local code.

#### Dedicated Ground

Clamp on ammeter reads zero (0.000A).

#### Conduit or BMx (Flexible Metal Conduit)

No other electrical wires are present.

#### Breaker Located in Customer's Distribution Panel

Identified as ABBOTT AxSYM.

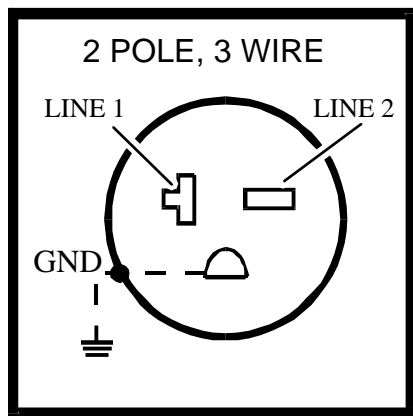
#### Receptacle (U.S./Canada)

The receptacle shall be a dedicated duplex, NEMA reference 6-20R, (Example: Hubbel 5462) series mounted alone in a metal electrical box. The 6-20R consists of a 2 pole, 3 wire receptacle. (Figure 1-3)

#### Receptacle Mounting

- The electrical box containing the receptacle shall be mounted within 12 ft. (3.7 m) of right side of instrument.

### 1.3 SYSTEM SPECIFICATIONS, cont.



NEMA REF. 6-20R  
220VAC, 20A 83775

*Figure 1 - 3: 220 VAC Receptacle*

### Power Connection

Power Cord (U.S./Canada)	UL/CSA-approved, SJT type 12 AWG.
Power Cord (Outside U.S./Canada)	(3 x 1.5 mm) meeting national electric code of installation site.
Instrument Connector	IEC320, UL/CSA-rated 20A/250 VAC, IEC-approved for 16A/250 VAC.

**1.3 SYSTEM SPECIFICATIONS, cont.****Printer**

Service Connector (U.S./Canada)	UL/CSA-approved NEMA 6-20P.
Service Connector (Outside U.S./Canada)	Plug on power cord, mating with utility service must be rated and IEC-approved for at least 16 A, 250 VAC and be of a type meeting national electrical code of country of final destination; to be attached at final destination if other than supplied "schuko" style plug.
Maximum Line Loss Duration	0.03 sec.

**Required Measurement At 220V Outlet**

U.S.	Breaker Closed	Breaker Open
Line 1 to Line 2	= 187.2 - 264 VAC	≤ 0.5 VAC
Line 1 to GND	= 90 - 132 VAC	≤ 0.5 VAC
Line 2 to GND	= 90 - 132 VAC	≤ 0.5 VAC
GND to Conduit	= less than 0.5 VAC	≤ 0.5 VAC

INTERNATIONAL	Breaker Closed	Breaker Open
Line to Neutral	= 180 - 264 VAC	≤ 0.5 VAC
Line to Earth	= 180 - 264 VAC	≤ 0.5 VAC
Neutral to Earth	= 0.5 VAC	≤ 0.5 VAC
Neutral to Case	= less than 0.5 VAC	≤ 0.5 VAC

**1.3 SYSTEM SPECIFICATIONS, cont.****Optical Specifications**

<u>MEIA Lamp Type</u>	Mercury vapor fluorescent
Output power	28 $\mu$ w
Peak wavelength	360 nm
<u>FPIA Lamp Type</u>	Tungsten-halogen quartz
Output power	200 $\mu$ w
Output wavelength	480 - 490 nm

Standards

MEIA absorption wavelength	362 nm
MEIA fluorescence emission	448 nm
FPIA absorption wavelength	485 nm
FPIA fluorescence emission	525 - 550 nm

**Capacities**Data Storage

Released Patient Test Results	2,500
Released Control Results	5,000
Unreleased Test Results	1,500
Spooled Results	1,500
Tests Ordered	1,000
Message History	2,000
Temporary Messages	1,500

Carousels

Reaction Vessel	90 RVs
Reagent	20 packs
Sample	6 segments
Process	36 RVs
Matrix Cell	32 cells

<u>Matrix Cell Hopper</u>	250 cells
---------------------------	-----------

**1.3 SYSTEM SPECIFICATIONS, cont.**

<u>Sample Segments</u>		<u>Flow Rate to Drain (if used)</u>		
Sample cup segment	15 cups	Average	0.64 L/hr, maximum	
Primary tube segment	10 tubes	Peak	7 ml/sec for 5 sec duration (purge)	
Aliquot tube segment	10 tubes			
<u>Sample Vessels</u>		<u>Allowable Tube Sizes And Types</u>	Aliquot Tube Segments	Primary Tube Segments
Sample cup	2 ml	I-52		
Primary tube	10 ml	Height		
Aliquot tube	7 ml	(1) Minimum	64 mm	93 mm
		(2) Maximum	76 mm	102 mm
<u>Bulk Solution Containers</u>		Outer Diameter		
Solution 1 (MUP)	250 mL	(1) Minimum	12 mm	12 mm
Solution 3 (matrix cell wash)	1 L	(2) Maximum	16 mm	16 mm
Solution 4 (line diluent)	10 L	Inner Diameter		
		(1) Minimum	9.5 mm	9.5 mm
<u>Syringe, Sample or Process</u>	1200 µl	Shape	Continuous Cylinder	Continuous Cylinder
<u>Liquid Waste Container</u>	12 L	Fluid Level	Bottom	Bottom
<u>Consumable Waste Container</u>	300 RVs and /or matrix cells		Justified	Justified