

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901773	Name:	SISK, CHRIS	Account #:	70336429
Service Region:	NC03	Address Line 1:	2140 23D ST DR SE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:27 AM	City, State, Zip:	HICKORY, NC 28602-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)781-2348	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	140
OMS Order ID:	151937038	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XS8WBF7
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	Reactivat e			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	Reactivat e			New	Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOU S HARDWA	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOU S LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901773	Name:	CHEN, JIAN	Account #:	57036441
Service Region:	NC03	Address Line 1:	251 18TH AVE SE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:47 AM	City, State, Zip:	HICKORY, NC 28602-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(917)770-1743	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	110
OMS Order ID:	151914508	MAS Programming:	N	Status:	Scheduled
Property ID:	1744341	Priority:	3-Normal	Activity #:	1-XRTZ44L
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18 X 20	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	*** Scheduled > Customer Survey / Return Path Audit *** (Please generate Service Call for Failed Audit with landline)PLEASE CALL BEFORE ARRIVING 917-770-1743
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901773	Name:	ZECCA, BARBARA	Account #:	69096875
Service Region:	NC03	Address Line 1:	1207 BETHLEHEM SCHOOL	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:	RD	Sub Type:	New Install
Planned Start:	06/20/2011 02:48 PM	City, State, Zip:	HICKORY, NC 28601-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(828)495-7504	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(336)847-8012	Duration:	165
OMS Order ID:	151809627	MAS Programming:	N	Status:	Scheduled
Property ID:	1753548	Priority:	3-Normal	Activity #:	1-XQ71HOW
40Ft Ladder	N	Partner:	CenturyLink		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC901773	Name:	DIAZ, NOE	Account #:	45942694
Service Region:	NC03	Address Line 1:	12 TH STD SW #1129	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:37 PM	City, State, Zip:	HICKORY, NC 28602-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(828)455-6186	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	130
OMS Order ID:	80786918	MAS Programming:	Y	Status:	Scheduled
Property ID:	1694747	Priority:	3-Normal	Activity #:	1-XST11XO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		do not know					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
3	ODU	ODU - 18 X 20	Tech Delivers	New			New	Support Hardware Installed
4	IRD - DVR	DIRECTV R22-100		A23LB8RY112164	001887500039	P	Existing	IV Retest
5	IRD - STANDARD	DIRECTV D11-500		D01CB6QL410115	002465202691	S	Existing	No Action Taken

Tech Instructions:	Font Aparment color red
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901896	Name:	MARZITELLI, PETER	Account #:	52439833
Service Region:	NC02	Address Line 1:	4485 RIVER OAKS RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:30 AM	City, State, Zip:	CLOVER, SC 29710-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)831-0554	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	39
OMS Order ID:	151895642	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XRLR1C5
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	Y	0	N		
Resolutions/ Tech Driving:		274 to pole branch					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - STANDARD	DIRECTV D11-100			A01GD7JH112967	002162549501	S	Existing	No Action Taken
3 IRD - STANDARD	DIRECTV D11-100			A01GB6HJ311214	002262495324	S	Existing	No Action Taken
4 IRD - DVR	DIRECTV R15-500			D02CK7GV121701	002270811306	S	Existing	No Action Taken
5 IRD - STANDARD	DIRECTV D11-100			A01GC7AF110382	002453691483	S	Existing	No Action Taken
6 IRD - STANDARD	DIRECTV D11-100			A01BC6PU120273	002504194032	P	Existing	No Action Taken

Tech Instructions:	pls call prior to the appt
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Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901896	Name:	HROMADA, JEREMY	Account #:	45739648
Service Region:	NC02	Address Line 1:	1218 WINDING PATH RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	RIVER HILLS, SC 29710-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)242-5568	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	25
OMS Order ID:	150900488	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XBG89G3
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			Deleted	Installed
2	IRD - DVR	DIRECTV R16-300		B12AD9GJ310596	001820673208	P	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D11-500		D01CE7HU312250	002506430780	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D11-500		D01CB7AG421292	002506449186	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-500		D01CB6KQ411803	002507232409	S	Existing	No Action Taken
6	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			Added	Receiver Swap

Tech Instructions:

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Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC901896	Name:	IMLER, PATTI	Account #:	21985597
Service Region:	NC02	Address Line 1:	4749 BETTY DAVIS RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 09:09 AM	City, State, Zip:	YORK, SC 29745-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)984-4259	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	188
OMS Order ID:	151850075	MAS Programming:	N	Status:	Scheduled
Property ID:	1705871	Priority:	3-Normal	Activity #:	1-XQV8XYV
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: x street: highway 274 and liberty hill east							
SWM Flag:	N	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-300		B10AC6RY110516	001020223978	P	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D12-300		B10AC7DU211263	001977752623	S	Existing	No Action Taken

Tech Instructions:	single level home, dogs on site, please call 803-984-4259 prior to arrival.
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Signature:	Date:
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Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC901896	Name:	WRIGHT, JOHNNY	Account #:	13610534
Service Region:	NC02	Address Line 1:	1434 OLD YORK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:18 PM	City, State, Zip:	CHESTER, SC 29706-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)581-7134	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	138
OMS Order ID:	151769681	MAS Programming:	N	Status:	Scheduled
Property ID:	1689463	Priority:	3-Normal	Activity #:	1-XPLUN3P
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
5	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	HNS HIRD-E1		E129464F884B	001003530084	S	Existing	No Action Taken
7	IRD - STANDARD	HNS HIRD-E1		E12948322C13/RO UND	001003530126	P	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-100		A01GD7HY213266	001885718047	S	Existing	No Action Taken
9	IRD - KA/KU	DIRECTV H21-100		A11HC8PK124247	002386803742	S	Existing	IV Retest

Tech Instructions:

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Signature:	Date:
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Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC901896	Name:	MCHENRY, TASHINA	Account #:	62665053
Service Region:	NC02	Address Line 1:	690 SUTTON SPRINGS RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:37 PM	City, State, Zip:	YORK, SC 29745-732790	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)448-3755	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	124
OMS Order ID:	80750122	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XR6VCOM
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		5 BYPASS AND HWY 5					
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
3	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - KA/KU	DIRECTV H24-700		G06DA0QL004852	002071776443	S	Existing	No Action Taken
7	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07HK1AU310171	002716749334	P	Existing	IV Retest
8	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	no security gates and dogs
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Signature: _____ **Date:** _____

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Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC902979	Name:	FARRELL, TODD	Account #:	62218531
Service Region:	NC01	Address Line 1:	337 PORTERS GLN	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:11 PM	City, State, Zip:	NEW LONDON, NC 28127-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(336)461-2801	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	72
OMS Order ID:	151811420	MAS Programming:	N	Status:	Scheduled
Property ID:	1730058	Priority:	3-Normal	Activity #:	1-XQ7LB4N
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH SWM 16	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-500		D10HLOPP210084	002079488546	P	Existing	No Action Taken
5	IRD - KA/KU	DIRECTV H21-100		A11HB8JD125440	002172232627	S	Existing	No Action Taken
6	IRD - KA/KU	DIRECTV H21-100		A11HB8LQ112782	002376306987	S	Existing	No Action Taken
7	IRD - KA/KU	DIRECTV H21-200		C11BH9KP000192	002504319142	S	Existing	No Action Taken
8	IRD - HD/DVR COMBO	DIRECTV HR21-700		G17AC7QM702971	002519947069	S	Existing	No Action Taken
9	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LC0QN111913	002533784167	S	Existing	IV Retest
10	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

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Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC902979	Name:	BAILEY, JOYCELYN	Account #:	69104391
Service Region:	NC01	Address Line 1:	10627 GALLOWGATE LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 09:29 AM	City, State, Zip:	CHARLOTTE, NC 28213-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)577-4992	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	175
OMS Order ID:	151867779	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XR3F0GG
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	IRD - KA/KU	Tech Delivers	New				New	Installed
3	IRD - STANDARD	Tech Delivers	New				New	Installed
4	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
8	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
9	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:	may need pole mount. (freee)
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC902979	Name:	HAILSTOCK, SANDRA	Account #:	63250625
Service Region:	NC01	Address Line 1:	10917 WYNDHAM POINTE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:09 AM	City, State, Zip:	CHARLOTTE, NC 28213-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)599-5388	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151850372	MAS Programming:	N	Status:	Scheduled
Property ID:	1718388	Priority:	3-Normal	Activity #:	1-XQVF60Q
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		university city blvd.					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Relocate			New	Installed
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - HD/DVR COMBO	DIRECTV HR21-100		C17I	002367451016	P	Existing	IV Retest
4	IRD - STANDARD	DIRECTV D12-100		A10GB8EC211710	002394367094	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GB8EC111685	002394367615	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D12-100		A10GB8EC211757	002394367946	S	Existing	No Action Taken

Tech Instructions:	7045931961 or 7046094823 call ahead
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC902979	Name:	KELLY, LINDA	Account #:	35165171
Service Region:	NC01	Address Line 1:	512 NEW CASTLE CT NE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:20 PM	City, State, Zip:	CONCORD, NC 28025-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)782-9175	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	165
OMS Order ID:	151859612	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XQZIGOX
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-100		A01GD7LP113557	002143431209	P	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-100		A01GD7LP113552	002475447096	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC902979	Name:	COOPER, LATESSA	Account #:	51226037
Service Region:	NC01	Address Line 1:	112 OAKLEY DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 02:15 PM	City, State, Zip:	HARRISBURG, NC 28075-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)455-8977	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	115
OMS Order ID:	151874492	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XR6LS2U
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		x streets: hwy 49					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-700		G10AF9QE231670	002212143123	S	Existing	No Action Taken
4	IRD - DVR	DIRECTV R16-300		B12AB8DJ530017	002288612951	P	Existing	No Action Taken

Tech Instructions:	cust has one dog, cables were cut connecting to dish, needs replaced, call cust before coming he will be at work 5 mins away and will come 704-604-6566
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC903204	Name:	DUMIZO, CYNTHIA	Account #:	64080653
Service Region:	NC01	Address Line 1:	301 N CENTRAL AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:58 PM	City, State, Zip:	BELMONT, NC 28012-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)825-8589	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	56
OMS Order ID:	151846725	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XQTX668
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving: xstreets wilkinson and todd							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	DIRECTV R15-100		A02CA7GV130913	002215402195	P	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H24-700		G06DA1DE007155	002742592153	S	Existing	IV Retest

Tech Instructions:	second #704-287-4602
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC903204	Name:	BURKE, SARAH	Account #:	51959905
Service Region:	NC01	Address Line 1:	2005 ROBANNA CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:15 AM	City, State, Zip:	CHARLOTTE, NC 28214-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(304)617-4674	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	171
OMS Order ID:	151846268	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQTQJ63
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	SWIM	=	true

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-500		D10GB9EB112249	001740243934	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D12-500		D10GB9GF510513	002262386564	P	Existing	No Action Taken
9	IRD - DVR	DIRECTV R15-300		B02AE6MA310074	002473313092	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC903204	Name:	CARSON, RANDALL	Account #:	11714619
Service Region:	NC01	Address Line 1:	1434 GRIERS GROVE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:07 AM	City, State, Zip:	CHARLOTTE, NC 28216-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)394-0972	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	161
OMS Order ID:	80747140	MAS Programming:	N	Status:	Scheduled
Property ID:	1713330	Priority:	3-Normal	Activity #:	1-XR0ZIIM
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D12-100		A10GB8JT621046	002153740671	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D12-100		A10GA7RH710434	002161632621	S	Existing	No Action Taken
8	IRD - DVR	DIRECTV R22-200		C23BB8QD002915	002450906991	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC903204	Name:	MCCORKLE, JOHN	Account #:	45863576
Service Region:	NC01	Address Line 1:	229 SHANE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 01:48 PM	City, State, Zip:	MOUNT HOLLY, NC 28120-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)827-3965	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)779-2449	Duration:	189
OMS Order ID:	151842161	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQRMBQR
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving: shane drive and lowland dairy road							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Relocate			New	Installed
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
8	IRD - DVR	DIRECTV R15-500		D02CG6RP210625	001767491424	S	Existing	No Action Taken
9	IRD - STANDARD	DIRECTV D12-700		G10AD9JV130973	002438525632	S	Existing	No Action Taken
10	IRD - STANDARD	DIRECTV D12-700		G10AD9JV130968	002438525681	P	Existing	No Action Taken
11	IRD - STANDARD	DIRECTV D12-500		D10GB9HW412495	002457081640	S	Existing	No Action Taken

Tech Instructions:	1 story home, gray home, has dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907009	Name:	ALCORN, JAMES	Account #:	32070760
Service Region:	NC02	Address Line 1:	437 LAUREL FORK DR	Order Type:	Service Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	NC Rollback
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	FORT MILL, SC 29715-656237	SR Sub Area:	NC Rollback
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(843)602-9540	Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	90
OMS Order ID:		MAS Programming:	N	Status:	Scheduled
Property ID:	1746033	Priority:	3-Normal	Activity #:	1-XS73KR1
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07BG0LU610602	002068803127	S	Existing	No Action Taken
2	IRD - STANDARD	DIRECTV D12-100		A10ME0KY334498	002073941078	P	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D12-100		A10ME0KY334245	002073941334	S	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H24-700		G06DA0NU002291	002490320427	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907009	Name:	BUCHANAN, FRANCES	Account #:	51058161
Service Region:	NC02	Address Line 1:	199 PINCKNEY ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:52 AM	City, State, Zip:	CHESTER, SC 29706-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)519-7821	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	154
OMS Order ID:	151776284	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XP60VS
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	call upon arrival in chester sc 29706 803519-7821
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907009	Name:	MAREE, REYNARD	Account #:	69108456
Service Region:	NC02	Address Line 1:	1340 CYPRESS POINT DR 107	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	ROCK HILL, SC 29730-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)984-5510	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	167
OMS Order ID:	151896317	MAS Programming:	N	Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal	Activity #:	1-XRM1G1K
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907009	Name:	CHILDERS, TODD	Account #:	38390681
Service Region:	NC02	Address Line 1:	1405 BLACKSTOCK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 01:26 PM	City, State, Zip:	BLACKSTOCK, SC 29014-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)519-7715	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	166
OMS Order ID:	151886935	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XRDV6CK
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: driveway second house in back							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	crazy cat
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907057	Name:	MOREIRA SANTANA, MERCY		Account #:	25915932
Service Region:	NC01	Address Line 1:	7904 WATERFORD LK DR		Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:	1013		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:50 PM	City, State, Zip:	CHARLOTTE, NC 28210-		SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)303-2099		Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	60
OMS Order ID:	151867444	MAS Programming:	Y		Status:	Scheduled
Property ID:	1725634	Priority:	3-Normal		Activity #:	1-XR3918P
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - STANDARD	DIRECTV D10			PA053F132PB0UR	001652447044	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC907057	Name:	PAPANIKAS, YIANNI	Account #:	46267479
Service Region:	NC01	Address Line 1:	6925 NORTHBURY LN 1337	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:11 AM	City, State, Zip:	CHARLOTTE, NC 28226-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(919)475-5439	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	206
OMS Order ID:	80721481	MAS Programming:	N	Status:	Scheduled
Property ID:	1725798	Priority:	3-Normal	Activity #:	1-XPk9321
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
3	ODU	ODU - 36"	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	ADDITIONAL LABOR	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-SWITCH	MULTI-SWITCH SWM 8	Tech Delivers	New			New	Support Hardware Installed
9	IRD - KA/KU	DIRECTV H23-600		E19BF9PF002443	002463882478	S	Existing	No Action Taken
10	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DJ9TF000025	002477405811	P	Existing	IV Retest
11	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907057	Name:	LAMARCA, RODNEY	Account #:	39151016
Service Region:	NC01	Address Line 1:	3843 CAMERON CREEK DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:37 AM	City, State, Zip:	MATTHEWS, NC 28105-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)846-1694	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	85
OMS Order ID:	151861389	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XR09LTI
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	1	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D11-500		D01CB6KT320044	001867536482	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D11-500		D01CB6LW120930	001891362160	S	Existing	No Action Taken
5	IRD - KA/KU	DIRECTV H20-100		A03BG7CY230875	001955762222	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC907057	Name:	SWANGER, BERTHA	Account #:	57411801
Service Region:	NC01	Address Line 1:	435 BARTLING RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 02:54 PM	City, State, Zip:	CHARLOTTE, NC 28209-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)493-1973	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	83
OMS Order ID:	151854939	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-QXIM8C
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		call if needed					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Relocate			New	Installed
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-700		G10AC8RW311962	001510523440	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-700		G10AC8TD231614	001674689748	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-700		G10AC9FL220846	002116151727	S	Existing	No Action Taken
6	IRD - DVR	DIRECTV R22-200		C23BB8QP300656	002331760146	P	Existing	IV Retest

Tech Instructions:	dvr to master br std rcvr to patio
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907057	Name:	SALAZAR, ADERMAN	Account #:	45481024
Service Region:	NC01	Address Line 1:	2527 ROSEVIEW LN B	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 01:02 PM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)930-3489	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	111
OMS Order ID:	80749669	MAS Programming:	Y	Status:	Scheduled
Property ID:	1739252	Priority:	3-Normal	Activity #:	1-XR62TY0
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		close to east way dr					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	ODU	ODU - 18 X 20	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-100		A10GC9DK610953	001756549570	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GC9DM430050	001980502569	P	Existing	No Action Taken

Tech Instructions:	spanish spoken
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907844	Name:	MASLONKA, LUKE	Account #:	34072041
Service Region:	NC01	Address Line 1:	4109 HIGH SHOALS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	MONROE, NC 28110-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(616)291-6548	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	290
OMS Order ID:	151868406	MAS Programming:	N	Status:	Scheduled
Property ID:	1745069	Priority:	3-Normal	Activity #:	1-XR3OYOQ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
7	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
11	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
12	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
14	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
15	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907844	Name:	BONHAG, CHERYL	Account #:	45032871
Service Region:	NC01	Address Line 1:	3506 OUT OF BOUNDS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 11:50 AM	City, State, Zip:	MONROE, NC 28112-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)200-5116	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	290
OMS Order ID:	151877669	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XR8CKAG
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		CROSS ST = DOSTER RD					
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
7	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
11	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
12	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
14	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
15	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC907844	Name:	LITTLE, LEE	Account #:	74134067
Service Region:	NC01	Address Line 1:	84 BENNETT HEIGHTS RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:28 PM	City, State, Zip:	WADESBORO, NC 28170-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)694-3322	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	130
OMS Order ID:	151899472	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XRNBPOX
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		xrds: 52 south john deer turn left					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D11-500		D01AB6KX510566	001864011398	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-500		D01CB6KQ311308	001867952341	S	Existing	No Action Taken

Tech Instructions:	704-690-0742 please call before coming
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC909825	Name:	SADLER, MARIAN	Account #:	63037725
Service Region:	NC01	Address Line 1:	2717 TODDVILLE RD	Order Type:	Service Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	NC Rollback
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CHARLOTTE, NC 28214-292917	SR Sub Area:	NC Rollback
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)399-7686	Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	(443)722-4705	Duration:	90
OMS Order ID:		MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XRGZSLN
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	DIRECTV R15-500		D02CA5JD320429	002282015789	P	Existing	No Action Taken
2	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410088	002915356006	S	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410486	002915394544	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC910182	Name:	COFFIN, JON	Account #:	36095312
Service Region:	NC02	Address Line 1:	1737 LAKE LAND TRL	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	FORT MILL, SC 29708-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(803)547-9823	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	90
OMS Order ID:	151934943	MAS Programming:	N	Status:	Scheduled
Property ID:	1721370	Priority:	3-Normal	Activity #:	1-XS7CU7B
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving: hwy 160 and gold hill rd							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D10-300		4462d1044473	001496340900	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D10-300		4462d1044157	001496342559	P	Existing	No Action Taken
6	IRD - DVR	DIRECTV R10		KA025F182K1WSV	001698000450	S	Existing	No Action Taken

Tech Instructions:	two story- 803-547-9823
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC910182	Name:	WERME, TOM	Account #:	51295079
Service Region:	NC02	Address Line 1:	220 SYCAMORE CREEK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:00 AM	City, State, Zip:	FORT MILL, SC 29708-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(717)873-7234	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151909799	MAS Programming:	N	Status:	Scheduled
Property ID:	1728366	Priority:	3-Normal	Activity #:	1-XRRDJF8
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		GOLD HILL RD AND ROUTE 160					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-300		B10AF7PM120239	002111790974	S	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H23-600		E19BA8FC000172	002168234330	P	Existing	IV Retest

Tech Instructions:	TWO STORY
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC910182	Name:	SERRELL, SADIE		Account #:	27772542
Service Region:	NC02	Address Line 1:	718 HOLLIS LAKES RD		Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:			Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	ROCK HILL, SC 29732-		SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(607)220-3233		Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	115
OMS Order ID:	151951130	MAS Programming:	N		Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal		Activity #:	1-XSF7JUB
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC910182	Name:	PURKEY, MICHAEL	Account #:	51069965
Service Region:	NC02	Address Line 1:	2123 MIDNIGHT BLUE LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	FORT MILL, SC 29708-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)651-2143	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	150
OMS Order ID:	151871526	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XR58C0J
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC911671	Name:	CLINGENPEEL, KEVIN	Account #:	34062035
Service Region:	NC02	Address Line 1:	9134 HENRY HARRIS RD	Order Type:	Service Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	NC Rollback
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	FORT MILL, SC 29707-762534	SR Sub Area:	NC Rollback
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)277-2522	Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	(704)277-2522	Duration:	90
OMS Order ID:		MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XSQDJOO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H25-500		D32BA1CV610026	002900665742	S	Existing	No Action Taken
2	IRD - HD/DVR COMBO	DIRECTV HR24-200		C07BB1AU401934	002907940163	S	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410712	002914130956	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410709	002914130980	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410710	002914131004	P	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D12-700		G10AH1BU410708	002914131087	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC912460	Name:	BEDEAU, GERALD	Account #:	44691800
Service Region:	NC01	Address Line 1:	6724 LAKESIDE DR N	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:08 PM	City, State, Zip:	CHARLOTTE, NC 28215-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)531-0759	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	91
OMS Order ID:	151572832	MAS Programming:	N	Status:	Scheduled
Property ID:	1727077	Priority:	3-Normal	Activity #:	1-XMJ8LYE
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: cross roads robbinson church rd and wt harris blvd							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D11-100		a01ga6gh110583	001865282238	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D11-100		a01ga6gh110564	001865283624	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		a01ga6gh110529	001865285017	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D11-100		a01ga6gh110550	001865285074	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-500		d01cb6la322764	001999101775	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D12-100		A10MD0DN330356	002379435734	S	Existing	No Action Taken

Tech Instructions:	dog on grounds 2 story home
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC912460	Name:	MCAULEY, CHARLES	Account #:	46141507
Service Region:	NC01	Address Line 1:	9903 FERNSPRAY RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:03 AM	City, State, Zip:	CHARLOTTE, NC 28215-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)921-0736	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)236-9173	Duration:	240
OMS Order ID:	151871436	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XR5DAZ4
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: wt harris blvd and rocky river rd							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	IRD - KA/KU	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - KA/KU	IRD - KA/KU	Tech Delivers	Swap Replace			New	Receiver Swap
5	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
11	IRD - STANDARD	DIRECTV D12-500		D10GC9KW311720	002207807427	S	Existing	No Action Taken
12	IRD - STANDARD	DIRECTV D12-500		D10GC9KW311721	002207807443	S	Existing	No Action Taken
13	IRD - STANDARD	DIRECTV D12-500		D10GC9KW311722	002207807484	P	Existing	No Action Taken
14	IRD - DVR	DIRECTV R16-300		B12AE9RE310122	002460664408	S	Existing	No Action Taken
15	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	current dish is on a pole. call before arriving at 704-921-0736 if not able to reach alternate number is (704) 236-9173
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WORK ORDER



I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC912460	Name:	SOSSAMON, RANDY	Account #:	20347376
Service Region:	NC01	Address Line 1:	3491 BRIGHTON CT NW	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CONCORD, NC 28027-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)782-3491	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	105
OMS Order ID:	151688364	MAS Programming:	N	Status:	Scheduled
Property ID:	12193	Priority:	3-Normal	Activity #:	1-XOG08JN
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Relocate			New	Installed
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - KA/KU	DIRECTV H20-100		a03bc6kj210672	001858073016	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01BA5PT611056	002421210358	S	Existing	No Action Taken
6	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DI9PB000304	002463489985	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC912460	Name:	PASSMORE, TOM	Account #:	7304253
Service Region:	NC01	Address Line 1:	8217 ADDISON DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 09:30 AM	City, State, Zip:	HARRISBURG, NC 28075-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)455-5347	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)454-5914	Duration:	150
OMS Order ID:	151751331	MAS Programming:	N	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-XPDB4GY
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		Nearest cross street Rocky River Rd and Addison Dr					
SWM Flag:	Y	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			Deleted	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
6	IRD - DVR	DIRECTV R15-500		D02CA5NR310383	001711611283	P	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-500		D01AA5RR110211	001731942478	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-500		D01AA5RR110174	001731943393	S	Existing	No Action Taken
9	IRD - DVR	DIRECTV R16-300		B12AB8DY530807	002176739452	S	Existing	No Action Taken
10	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07PC0RY111268	002544667625	S	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC912460	Name:	LEGALL, STEPHAN	Account #:	57783274
Service Region:	NC01	Address Line 1:	1046 PHIL ONEIL DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:03 PM	City, State, Zip:	CHARLOTTE, NC 28215-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)567-2042	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	65
OMS Order ID:	151696849	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XOLYLWN
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving: east way and the plaze							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D11-100		A01GD7KR211777	001745114627	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01GD7JX113471	001930863962	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D11-100		A01GD7GN210725	001994005013	S	Existing	No Action Taken

Tech Instructions:	has a cat
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC912800	Name:	SANDVOSS, KEITH	Account #:	16562172
Service Region:	NC02	Address Line 1:	1054 CROYDEN CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:10 PM	City, State, Zip:	FORT MILL, SC 29715-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(803)233-3668	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	75
OMS Order ID:	151533462	MAS Programming:	N	Status:	Scheduled
Property ID:	1700889	Priority:	3-Normal	Activity #:	1-XLZ7Q2I
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H23-600		E19BF9MJ000343	001724536691	P	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H21-100		A11HB8JX130179	002380305751	S	Existing	No Action Taken
5	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DI9NU001359	002462638392	S	Existing	IV Retest
6	IRD - HD/DVR COMBO	DIRECTV HR22-100		A20GB8LN120550	002479982296	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC912800	Name:	HAI, NGUYEN	Account #:	69098555
Service Region:	NC02	Address Line 1:	729 MOUNTAIN LAUREL WAY	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:27 AM	City, State, Zip:	ROCK HILL, SC 29732-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)277-7555	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	300
OMS Order ID:	151821917	MAS Programming:	N	Status:	Scheduled
Property ID:	1741051	Priority:	3-Normal	Activity #:	1-XQCFIFX
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	ODU	ODU - 36"	Tech Delivers	New			New	Support Hardware Installed
11	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
12	MISCELLANEOUS LABOR	ADDITIONAL LABOR	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
14	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
15	MULTI-SWITCH	MULTI-SWITCH SWM 8	Tech Delivers	New			New	Support Hardware Installed

WORK ORDER



Product Line Items		Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
16	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions: please come at 8 .00									
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC912800	Name:	BURRIS, LESHIRL	Account #:	38392007
Service Region:	NC02	Address Line 1:	1135 SPRINGDALE RD 107	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	ROCK HILL, SC 29730-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)324-4619	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	142
OMS Order ID:	151890925	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XRJEGJR
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		davelaw blv					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC913382	Name:	HARRIS, DEBBIE	Account #:	20254362
Service Region:	NC01	Address Line 1:	2401 SNOW CREEK LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	CHARLOTTE, NC 28273-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)586-9980	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151657530	MAS Programming:	N	Status:	Scheduled
Property ID:	1679881	Priority:	3-Normal	Activity #:	1-XNXH16Y
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	2	N		
Resolutions/ Tech Driving:		x-st south tryon					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-100		A03BG7FD111580	001990601914	P	Existing	No Action Taken
4	IRD - HD/DVR COMBO	DIRECTV HR20-700		G04BD6TK601369	002364023586	S	Existing	IV Retest

Tech Instructions:	8th house on the left
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913382	Name:	JENKINS, WILLIAM	Account #:	80666374
Service Region:	NC01	Address Line 1:	9129 E ORCHARD LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:02 AM	City, State, Zip:	CHARLOTTE, NC 28210-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)552-2120	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	242
OMS Order ID:	151712618	MAS Programming:	N	Status:	Scheduled
Property ID:	1739818	Priority:	3-Normal	Activity #:	1-XOSLKFR
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	IRD - KA/KU	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - KA/KU	IRD - KA/KU	Tech Delivers	Swap Replace			New	Receiver Swap
5	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
12	IRD - STANDARD	DIRECTV D12-100		A10GA7TH122758	001409496310	P	Existing	No Action Taken
13	IRD - STANDARD	DIRECTV D12-500		D10GB9EY411835	001819637552	S	Existing	No Action Taken
14	IRD - DVR	DIRECTV R16-300		B12AD9LF630599	002222079325	S	Existing	No Action Taken
15	IRD - STANDARD	DIRECTV D12-700		G10AD9HW211902	002440521488	S	Existing	No Action Taken
16	IRD - STANDARD	DIRECTV D12-100		A10GC9AE321181	002453467025	S	Existing	No Action Taken
17	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913382	Name:	PARRA, DELIA	Account #:	38380915
Service Region:	NC01	Address Line 1:	8348 KNIGHTS BRIDGE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:12 AM	City, State, Zip:	CHARLOTTE, NC 28210-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)771-8065	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	170
OMS Order ID:	151854193	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-QX1TFY
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		shannon rd/regents park					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
6	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC913382	Name:	MILLS, RYAN	Account #:	81513400
Service Region:	NC01	Address Line 1:	311 WOODVALE PL	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 02:40 PM	City, State, Zip:	CHARLOTTE, NC 28208-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)458-7088	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	150
OMS Order ID:	151864243	MAS Programming:	N	Status:	Scheduled
Property ID:	1707207	Priority:	3-Normal	Activity #:	1-XR1NC6D
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		xst wesley highs					
SWM Flag:	Y	Mode:	Basic	Compatibility: SWiM = true			

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
5	IRD - HD/DVR COMBO	DIRECTV HR22-100		A20LB9AM111095	001839026430	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D12-100		A10GA8CQ330672	002375577265	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D12-100		A10GA8CQ430527	002375589880	S	Existing	No Action Taken
8	IRD - HD/DVR COMBO	DIRECTV HR21-100		A17CB8JA111175	002407248976	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC913824	Name:	MORRISON, DEAN	Account #:	50603001
Service Region:	NC01	Address Line 1:	4326 POPLAR GROVE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)599-3021	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)307-3131	Duration:	39
OMS Order ID:	151874868	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XR6ODWB
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving:		xst. harris blvd and davis lake parkway					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned				New	No Action Taken
2	IRD - STANDARD	DIRECTV D11-300		b01aa6bg130485	001782282667	S	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D11-100		a01ga6dv310955	001822559819	S	Existing	No Action Taken
4	IRD - HD/DVR COMBO	DIRECTV HR22-100		A20LC9BM120872	002226881825	P	Existing	No Action Taken
5	IRD - DVR	DIRECTV R15-300		B02AE6TA310600	002338869601	S	Existing	No Action Taken
6	IRD - HD/DVR COMBO	DIRECTV HR21-700		G17AB7NJ703104	002390556617	S	Existing	IV Retest

Tech Instructions:	2nd line dvr install cm also has an alignment issue with HD
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913824	Name:	MAI, BA	Account #:	63076367
Service Region:	NC01	Address Line 1:	4044 WOODGREEN TER	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:39 PM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)531-0368	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	39
OMS Order ID:	151890545	MAS Programming:	N	Status:	Scheduled
Property ID:	1727511	Priority:	3-Normal	Activity #:	1-XRJ304F
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	DIRECTV D12-700		G10AF9ML232301	002229893009	P	Existing	No Action Taken

Tech Instructions:	7047246225 cust alt phone
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913824	Name:	GORHAM, TONY	Account #:	13235711
Service Region:	NC01	Address Line 1:	5207 GRENELEFE VILLAGE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:	RD	Sub Type:	Upgrade
Planned Start:	06/20/2011 08:20 AM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)701-2248	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	185
OMS Order ID:	151843847	MAS Programming:	N	Status:	Scheduled
Property ID:	1719069	Priority:	3-Normal	Activity #:	1-XQSR5E2
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		xrd: sugar creek and gibbons					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	SAMSUNG SIR-S300W		410D7954F5/R	001310264906	P	Existing	No Action Taken
8	IRD - STANDARD	PHILIPS DSX5500		85708685/R	001316439031	S	Existing	No Action Taken
9	IRD - STANDARD	DIRECTV D10-300		5032D1010330	001552397554	S	Existing	No Action Taken
10	IRD - STANDARD	DIRECTV D10-300		5042D1048396	001552399147	S	Existing	No Action Taken
11	IRD - DVR	DIRECTV R15-100		A02CA7GD110715	001981423427	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913824	Name:	HEGE, DEBRA	Account #:	46334782
Service Region:	NC01	Address Line 1:	18711 RUFFNER DR 1H	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:10 AM	City, State, Zip:	CORNELIUS, NC 28031-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)904-4830	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	75
OMS Order ID:	151299338	MAS Programming:	N	Status:	Scheduled
Property ID:	1743508	Priority:	3-Normal	Activity #:	1-XI4PCMC
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		westmoreland and ruffler					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	DIRECTV R15-500		D02CG6TF221465	001965769779	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D11-100		A01GC6MA212923	002311482679	P	Existing	No Action Taken

Tech Instructions:	apartment complex. no pets
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC913824	Name:	COLBERT, JODIE	Account #:	38379276
Service Region:	NC01	Address Line 1:	10021 BARBEE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(281)725-2262	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	240
OMS Order ID:	151846086	MAS Programming:	N	Status:	Scheduled
Property ID:	1755549	Priority:	3-Normal	Activity #:	1-XQTPFYD
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: - For order changes at time of installation, you must first call 877-778-1996 to modify this order.							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
11	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
12	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
14	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	DirectStarTV(281) 725-2262(281) 725-2262 (May require tripod or pole)
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WORK ORDER



I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914464	Name:	AUSTIN, TRESE	Account #:	27524688
Service Region:	NC02	Address Line 1:	1397 REGAL OAKS LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:45 AM	City, State, Zip:	CLOVER, SC 29710-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)980-2221	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)618-6696	Duration:	140
OMS Order ID:	80502999	MAS Programming:	N	Status:	Scheduled
Property ID:	12189	Priority:	3-Normal	Activity #:	1-XF2UOC1
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
2	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
5	IRD - DVR	DIRECTV R15-100		A02CB7KG122946/RND	001718851841	S	Existing	No Action Taken
6	IRD - DVR	DIRECTV R15-500		D02CD6LT310343	001907801854	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914464	Name:	CHEATHAM, PAMELA	Account #:	75102565
Service Region:	NC02	Address Line 1:	421 HARVEST TERRACE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 09:55 AM	City, State, Zip:	CLOVER, SC 29710-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)831-7228	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	151924080	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XRZ8X3D
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		charLOTTE HWY					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914464	Name:	MEJIA, KAREN	Account #:	46610089
Service Region:	NC02	Address Line 1:	1118 COLONIAL RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	CLOVER, SC 29710-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)512-8001	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	80754964	MAS Programming:	N	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-XRIDEZQ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	ODU	ODU - 18 X 20	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D11-100		A01GD7GH210667	001777558121	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01GA5QQ310789	001949715161	P	Existing	No Action Taken

Tech Instructions:	2 dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC914649	Name:	REEDY, DUSTIN	Account #:	50323823
Service Region:	NC01	Address Line 1:	15221 UNION SCHOOL RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:50 PM	City, State, Zip:	CHARLOTTE, NC 28262-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)467-0414	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	75
OMS Order ID:	151683266	MAS Programming:	N	Status:	Scheduled
Property ID:	1726162	Priority:	3-Normal	Activity #:	1-XOD1QL5
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	Basic	Compatibility:	SWIM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D10-300		6163D1048956	001824143166	P	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D10-300		6163D1048966	001824143190	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D10-300		6163D1047039	001824152340	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D10-300		6163D1048846	001824169989	S	Existing	No Action Taken
7	IRD - HD/DVR COMBO	DIRECTV HR20-100		A04CB7NR142293	001982869750	S	Existing	IV Retest
8	IRD - KA/KU	DIRECTV H21-100		A11HB8EY124022	002389126356	S	Existing	No Action Taken
9	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DH9MQ000976	002505387288	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914649	Name:	CARLESON, JOSH	Account #:	45031533
Service Region:	NC01	Address Line 1:	1025 HERRIN AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:08 AM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(404)668-5760	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	145
OMS Order ID:	151869308	MAS Programming:	N	Status:	Scheduled
Property ID:	1727077	Priority:	3-Normal	Activity #:	1-XR40WZ2
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: NEEDS SERVICE ASAP BY SATURDAY, WILL CANCEL IF HE CANT GET SOONER!!! - For order changes at time of installation, you must first call 877-778-1996 to modify this order.							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	DirectStarTV(404) 668-5760 (May require tripod or pole)
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914649	Name:	CHISM, WAYNE	Account #:	38383713
Service Region:	NC01	Address Line 1:	1713 HAWTHORNE LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:33 AM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)919-9742	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	207
OMS Order ID:	151865218	MAS Programming:	N	Status:	Scheduled
Property ID:	1755548	Priority:	3-Normal	Activity #:	1-XR253T8
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: - For order changes at time of installation, you must first call 877-778-1996 to modify this order.							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
11	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	DirectStarTV(704) 919-9742(980) 208-0767 (May require tripod or pole)
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC914649	Name:	MCBRIDES, CHRISTOPHE	Account #:	34966293
Service Region:	NC01	Address Line 1:	6322 WINDSOR GATE LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:00 PM	City, State, Zip:	CHARLOTTE, NC 28215-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(706)394-2585	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	165
OMS Order ID:	80720022	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XPHTJXF
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving:		wt harris					
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - KA/KU	DIRECTV H23-600		E19BC8TE004517	001984382265	P	Existing	IV Retest
8	IRD - KA/KU	DIRECTV H21-200		C11BD8TB202357	002187408113	S	Existing	No Action Taken
9	IRD - KA/KU	DIRECTV H21-200		C11BD8TA301778	002187536012	S	Existing	No Action Taken
10	IRD - KA/KU	DIRECTV H21-200		C11BD8RY208968	002187536913	S	Existing	No Action Taken
11	IRD - KA/KU	DIRECTV H21-200		C11BD8RY208981	002187538372	S	Existing	No Action Taken
12	IRD - DVR	DIRECTV R22-200		C23BD8TA301513	002187557463	S	Existing	No Action Taken
13	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	no animals customer work till 3 if you could come after 3...call ahead
--------------------	--

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914892	Name:	DISHNER, JEREMY		Account #:	69659401
Service Region:	NC03	Address Line 1:	184 EMERGENCY ST A		Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:			Sub Type:	Former Install
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	TAYLORSVILLE, NC 28681-		SR Sub Area:	Former Install
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(828)632-4842		Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	100
OMS Order ID:	80783027	MAS Programming:	N		Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal		Activity #:	1-XSK3JTD
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D10-300		E393D1007459	002364769543	P	Existing	No Action Taken

Tech Instructions:	please call before coming
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914892	Name:	HENNESSEE, MARY BETH	Account #:	44549733
Service Region:	NC03	Address Line 1:	1613 DAMASCUS CIR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CONOVER, NC 28613-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)465-6025	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(828)381-6732	Duration:	110
OMS Order ID:	151825241	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XQDVDNC
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		Emanuel Church Road and Judea Drive					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D11-100		A01GB6GQ313230	001857915910	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914892	Name:	HENDERSON, RAY	Account #:	80021274
Service Region:	NC03	Address Line 1:	1125 MAIN AVENUE DR NW	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:30 AM	City, State, Zip:	HICKORY, NC 28601-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)308-5939	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	105
OMS Order ID:	151937369	MAS Programming:	N	Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal	Activity #:	1-XS8WJJS
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving: highway 321 N in hickory turn on to main ave dr nw							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914892	Name:	SMITH, KIMBERLY	Account #:	38282290
Service Region:	NC03	Address Line 1:	3155 COVINGTON WAY	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:56 PM	City, State, Zip:	LENOIR, NC 28645-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(828)406-3898	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	139
OMS Order ID:	151507565	MAS Programming:	N	Status:	Scheduled
Property ID:	1755549	Priority:	3-Normal	Activity #:	1-XLLJ6CP
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving: - For order changes at time of installation, you must first call 877-778-1996 to modify this order.							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	DirectStarTV(828) 406-3898
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914973	Name:	BELTRAN, PATROCINIO	Account #:	35643719
Service Region:	NC01	Address Line 1:	4716 HUNTER CREST LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:08 AM	City, State, Zip:	CHARLOTTE, NC 28209-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(619)300-7177	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	121
OMS Order ID:	80653786	MAS Programming:	N	Status:	Scheduled
Property ID:	1727679	Priority:	3-Normal	Activity #:	1-XMGR2AB
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
MDU	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
3	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-100		A10GB8MU621771	002175914825	S	Existing	No Action Taken
8	IRD - HD/DVR COMBO	DIRECTV HR22-100		A20GB8PR430052	002183243852	P	Existing	No Action Taken
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC914973	Name:	WILSON, COLE	Account #:	80399859
Service Region:	NC01	Address Line 1:	2224 BAY ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:09 AM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)632-8010	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)737-5471	Duration:	50
OMS Order ID:	151583611	MAS Programming:	N	Status:	Scheduled
Property ID:	1330266	Priority:	3-Normal	Activity #:	1-XMOQWMI
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		7th and batton					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - HD/DVR COMBO	DIRECTV HR21-100		A17GA8EL110232	001890060583	S	Existing	IV Retest
4	IRD - HD/DVR COMBO	DIRECTV HR21-100		A17CA8AF110859	002332440524	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GA7TM130344	002366250930	P	Existing	No Action Taken
6	IRD - KA/KU	DIRECTV H23-600		E19BC8QT002315	002432233563	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914973	Name:	MAGGIO, CHRISTINE	Account #:	46483452
Service Region:	NC02	Address Line 1:	4036 BIRKSHIRE HTS	Order Type:	Service Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	NC Rollback
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	FORT MILL, SC 29708-894036	SR Sub Area:	NC Rollback
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)493-6756	Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	90
OMS Order ID:		MAS Programming:	N	Status:	Scheduled
Property ID:	1745069	Priority:	3-Normal	Activity #:	1-XS3GEWT
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07HG0MY110777	001752016855	P	Existing	No Action Taken
2	IRD - STANDARD	DIRECTV D11-100		A01GA5TE110861	001945954954	S	Existing	No Action Taken
3	IRD - DVR	DIRECTV R16-500		D12BD9QH110943	002435570540	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC914973	Name:	AMARIE, CORNEL	Account #:	63195547
Service Region:	NC01	Address Line 1:	505 E 6TH ST 1005	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:19 PM	City, State, Zip:	CHARLOTTE, NC 28202-314055	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)968-2387	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	121
OMS Order ID:	80366875	MAS Programming:	N	Status:	Scheduled
Property ID:	1742059	Priority:	3-Normal	Activity #:	1-X8GPXTR
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	1	Y	1	N		
Resolutions/ Tech Driving:		xst: 6th and caldwell.					
SWM Flag:	Y	Mode:	programming	Compatibility: MRV = programming			

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
3	MRV HARDWARE	RECEIVER DECA	Customer Owned	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - HD/DVR COMBO	DIRECTV HR21-200		C17BA7QJ200506	002457244735	P	Existing	No Action Taken
8	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07BB0BU610633	002488260841	S	Existing	IV Retest
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

pls call b4 arriving	
Tech Instructions:	alternate number 803-983-0135
	17 story apt. 10th floor.

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC914973	Name:	SIMPSON, GLADYS	Account #:	63054619
Service Region:	NC01	Address Line 1:	2414 HEYWOOD AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 02:21 PM	City, State, Zip:	CHARLOTTE, NC 28208-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)393-0722	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	158
OMS Order ID:	151879268	MAS Programming:	N	Status:	Scheduled
Property ID:	1716913	Priority:	3-Normal	Activity #:	1-XR98RKD
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915067	Name:	GREENE, ALICIA	Account #:	38356861
Service Region:	NC02	Address Line 1:	622 MEGA DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	ROCK HILL, SC 29730-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)614-4113	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	140
OMS Order ID:	151768018	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XPKV8NP
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915067	Name:	PATTERSON, JANE	Account #:	74851371
Service Region:	NC02	Address Line 1:	541 WILLOW LANDING DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	YORK, SC 29745-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)810-5256	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	175
OMS Order ID:	151919066	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XRWMW24
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915260	Name:	SEAMON, TINA	Account #:	38391773
Service Region:	NC01	Address Line 1:	1606 VILLAGE LAKE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CHARLOTTE, NC 28212-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)236-4400	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	200
OMS Order ID:	151890173	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XRIQ0A6
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	IRD - KA/KU	Tech Delivers	New				New	Installed
3	IRD - STANDARD	Tech Delivers	New				New	Installed
4	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
8	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
9	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:	Please make sure to call the 704 236 4400 phone on the way out to installation. Thank you
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915260	Name:	GARCIA, FRANCIS	Account #:	50477295
Service Region:	NC01	Address Line 1:	5824 REDDMAN RD A2	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	CHARLOTTE, NC 28212-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)320-6985	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(201)245-1802	Duration:	120
OMS Order ID:	80737777	MAS Programming:	Y	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQF1943
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 5	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-100		A10ME0QC324852	002077638662	S	Existing	No Action Taken
8	IRD - KA/KU	DIRECTV H24-200		C06BC0RC104743	002531480867	P	Existing	IV Retest
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	gated
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915260	Name:	GARBARK, MIKE	Account #:	18070553
Service Region:	NC01	Address Line 1:	4719 LADA LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:00 PM	City, State, Zip:	CHARLOTTE, NC 28227-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)802-4380	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	211
OMS Order ID:	80752201	MAS Programming:	N	Status:	Scheduled
Property ID:	12187	Priority:	3-Normal	Activity #:	1-XRAYHH3
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: indepenene blvd and idlewild rd, and margaret wallace rd							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
4	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
5	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
9	IRD - STANDARD	RCA DRD435RH		D286BC0VM/RND	000815471974	P	Existing	No Action Taken
10	IRD - STANDARD	RCA DRD435RH		D286BC0WW/RND	000820652923	S	Existing	No Action Taken

Tech Instructions:	1 cat, please bring out a pole just in case, cust cant have the dish in the front of the home
--------------------	---

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915260	Name:	MOORE, CAROLYN	Account #:	17112428
Service Region:	NC01	Address Line 1:	842 KNOWLES DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:10 PM	City, State, Zip:	DALLAS, NC 28034-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)922-5091	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151883714	MAS Programming:	N	Status:	Scheduled
Property ID:	1706327	Priority:	3-Normal	Activity #:	1-XRBU2FO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		nelda and knoles					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			Deleted	Installed
2	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	HNS SD-HBH		7C6C0655E7V/ROU ND	001377023807	P	Existing	No Action Taken
4	IRD - STANDARD	HNS SD-HBH		7C6C0A59B40X	001384249130	S	Existing	No Action Taken
5	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			Added	Receiver Swap

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915318	Name:	FINIZIO, JEANIE	Account #:	75059742
Service Region:	NC03	Address Line 1:	127 BRADBERRY ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:10 AM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(978)857-5088	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	235
OMS Order ID:	151379849	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XJN9L90
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		127 bradberry st					
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
5	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
6	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS HARDWARE	SWM ODU	Tech Delivers	New			New	Support Hardware Installed
12	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
13	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

WORK ORDER



Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915318	Name:	LEITMEYER, BRIAN		Account #:	23885706
Service Region:	NC03	Address Line 1:	106 WINTER OAKS LN		Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:			Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	MOORESVILLE, NC 28115-		SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)660-6880		Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	125
OMS Order ID:	151935210	MAS Programming:	N		Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal		Activity #:	1-XS7OWZA
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915318	Name:	ROLAND, RYAN	Account #:	37904702
Service Region:	NC03	Address Line 1:	125 SHERMAN OAKS	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:05 PM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)252-3770	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	225
OMS Order ID:	80777620	MAS Programming:	N	Status:	Scheduled
Property ID:	1724993	Priority:	3-Normal	Activity #:	1-XS90737
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: off of shears rd..turn on white oaks..turn on fieldstone..							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
4	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
5	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS HARDWARE	SWM ODU	Tech Delivers	New			New	Support Hardware Installed
12	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
13	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07BH0NJ110466	002060296205	S	Existing	IV Retest
14	IRD - STANDARD	DIRECTV D12-500		D10HL0MQ212201	002068023098	S	Existing	No Action Taken
15	IRD - STANDARD	DIRECTV D12-500		D10HL0MQ212202	002068023171	S	Existing	No Action Taken
16	IRD - STANDARD	DIRECTV D12-500		D10HL0MQ212197	002068023270	S	Existing	No Action Taken
17	IRD - DVR	DIRECTV R16-500		D12BE0KT810133	002537384329	P	Existing	No Action Taken

WORK ORDER



Product Line Items		Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
18	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions: pets..please try and go after 1:30 bcuz cust will be at wrk so please call as well...704-252-3770									
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company: MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced: N	
Tech ID: MANC915320	Name: BASKIN, TERRY	Account #:	14176372		
Service Region: NC01	Address Line 1: 12839 SANDPINES LN	Order Type:	Service Order		
Earliest Start: 06/20/2011 04:00 PM	Address Line 2:	Sub Type:	NC Rollback		
Planned Start: 06/20/2011 04:00 PM	City, State, Zip: CHARLOTTE, NC 28262-040339	SR Sub Area:	NC Rollback		
Due: 06/20/2011 08:00 PM	Primary Phone Number: (704)900-2127	Order Class:	NC Rollback		
Dwelling: Residential	Secondary Phone Number: (704)200-3473	Duration:	90		
OMS Order ID:	MAS Programming: N	Status:	Scheduled		
Property ID: 491587	Priority: 3-Normal	Activity #:	1-XSQAFAFX		
40Ft Ladder: N	Partner: None				

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	DIRECTV R16-300		B12AB8CY530453	002132825858	P	Existing	No Action Taken
2	IRD - DVR	DIRECTV R16-300		B12AC8JQ531139	002416155451	S	Existing	No Action Taken
3	IRD - HD/DVR COMBO	DIRECTV HR22-100		A20LD9BY110394	002428104232	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-100		A10GB8DR630480	002447594504	S	Existing	No Action Taken
5	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07HK1BY111030	002920599970	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915320	Name:	MOODY, ROBBIE	Account #:	14658166
Service Region:	NC01	Address Line 1:	3771 SORRELLS BAXTER RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 05:50 PM	City, State, Zip:	CHERRYVILLE, NC 28021-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)435-6398	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	151836632	MAS Programming:	N	Status:	Scheduled
Property ID:	1679881	Priority:	3-Normal	Activity #:	1-XQJRR5P
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		3771 SORRELLS BAXTER RD & Hwy 182					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	HNS HIRD-D1		D11D46B02D1B	001008079418	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GC8RW521428	002134767678	S	Existing	No Action Taken

Tech Instructions:	Please don't arrive before 5pm as customer has to travel from work to home. 704 742 1878 alt #
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915320	Name:	PANIAGUA, HERNESTO	Account #:	69104322
Service Region:	NC01	Address Line 1:	9310 BONITA LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:45 AM	City, State, Zip:	CHARLOTTE, NC 28262-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)699-6794	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	175
OMS Order ID:	151867287	MAS Programming:	Y	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XR2KKKS
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	IRD - KA/KU	Tech Delivers	New				New	Installed
3	IRD - STANDARD	Tech Delivers	New				New	Installed
4	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
8	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
9	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915320	Name:	BRYANT, LOUETTA	Account #:	34063627
Service Region:	NC01	Address Line 1:	4621 SPRING TRACE DR F	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)567-5841	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151806080	MAS Programming:	N	Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal	Activity #:	1-XQ5IYDI
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915320	Name:	JOHNSON, JUANITA	Account #:	38350019
Service Region:	NC01	Address Line 1:	2807 FOREST GROVE CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 09:25 AM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)597-9881	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151746874	MAS Programming:	N	Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal	Activity #:	1-XPBP0ZU
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		mellow creek rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	call ahead 704-493-3735
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915320	Name:	DAVIS, JASON	Account #:	81768945
Service Region:	NC01	Address Line 1:	13824 MALLARD LAKE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 01:40 PM	City, State, Zip:	CHARLOTTE, NC 28262-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(910)644-4006	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)519-5419	Duration:	240
OMS Order ID:	80680755	MAS Programming:	N	Status:	Scheduled
Property ID:	1739818	Priority:	3-Normal	Activity #:	1-XO3CX5Z
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		salone church rd					
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
4	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
5	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
6	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
11	MRV HARDWARE	RECEIVER DECA	Customer Owned	New			New	Support Hardware Installed
12	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
14	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
15	IRD - KA/KU	DIRECTV H21-200		C11BA7QK202825	001880617277	S	Existing	No Action Taken
16	IRD - STANDARD	DIRECTV D12-700		G10AA8KW230445	002136696487	P	Existing	No Action Taken

WORK ORDER



Product Line Items		Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
17	IRD - STANDARD	DIRECTV D12-700			G10AA8KC220312	002178368078	S	Existing	No Action Taken
18	IRD - KA/KU	DIRECTV H23-600			E19BB8HJ000704	002282813993	S	Existing	No Action Taken
19	IRD - HD/DVR COMBO	DIRECTV HR22-100			A20GA8KC120835	002415077904	S	Existing	IV Retest
20	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915322	Name:	WORTMAN, TERRI	Account #:	24312365
Service Region:	NC03	Address Line 1:	123 BOSBURG DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:40 PM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(330)524-2456	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	95
OMS Order ID:	151736248	MAS Programming:	N	Status:	Scheduled
Property ID:	1709523	Priority:	3-Normal	Activity #:	1-XP4JY2V
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		lynhart rd and rt 115					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	HNS SD-HBH		7c6cb7e2af0a	000864455340	S	Existing	No Action Taken
5	IRD - STANDARD	HNS GAEB0A		GA5D6A41BABE/R D	000864567581	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D11-100		A01GD7JR212754	002117971420	S	Existing	No Action Taken
7	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DH9MY002817	002514628409	P	Existing	IV Retest
8	IRD - KA/KU	DIRECTV H24-200		C06BD1BB000599	002905484362	S	Existing	No Action Taken

Tech Instructions:	hddvr upgrade with dual tuner in a new room and an MPG swap gaebo.
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915322	Name:	CLARK, IRA	Account #:	27877474
Service Region:	NC03	Address Line 1:	130 WINBORNE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)363-0761	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(704)363-5334	Duration:	175
OMS Order ID:	151960672	MAS Programming:	N	Status:	Scheduled
Property ID:	1742037	Priority:	3-Normal	Activity #:	1-XSL87GD
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
10	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915322	Name:	LUSCH, KATHY	Account #:	70385135
Service Region:	NC03	Address Line 1:	162 E COLD HOLLOW FARMS	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:	DR	Sub Type:	Former Install
Planned Start:	06/20/2011 11:00 AM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)660-1105	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	150
OMS Order ID:	80635882	MAS Programming:	N	Status:	Scheduled
Property ID:	1743508	Priority:	3-Normal	Activity #:	1-XLGKVI7
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DJ9QF000704	002220151720	S	Existing	IV Retest
8	IRD - KA/KU	DIRECTV H23-600		E19BD9KN002703	002222892909	P	Existing	No Action Taken
9	IRD - KA/KU	DIRECTV H23-600		E19BF9PR001671	002463150298	S	Existing	No Action Taken
10	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915322	Name:	WELSH, RON	Account #:	56584638
Service Region:	NC03	Address Line 1:	118 BAYBERRY CREEK CIR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 01:30 PM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)664-1456	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	180
OMS Order ID:	151935576	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XS81KQU
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
11	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915425	Name:	BRADLEY, MASON	Account #:	75021734
Service Region:	NC02	Address Line 1:	1810 LILLYWOOD LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 11:45 AM	City, State, Zip:	FORT MILL, SC 29707-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(980)333-8997	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	178
OMS Order ID:	150968655	MAS Programming:	N	Status:	Scheduled
Property ID:	1745069	Priority:	3-Normal	Activity #:	1-XCQGTNG
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	1	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915425	Name:	MARTIRE, JARED	Account #:	63048535
Service Region:	NC02	Address Line 1:	810 FOREST RIDGE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	FORT MILL, SC 29715-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)554-7985	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151838985	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XQL6W00
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915425	Name:	BENITO, JORGE	Account #:	25425053
Service Region:	NC02	Address Line 1:	4057 BUCKINGHAM DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 09:25 AM	City, State, Zip:	FORT MILL, SC 29707-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)712-6696	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)563-4340	Duration:	140
OMS Order ID:	80777379	MAS Programming:	Y	Status:	Scheduled
Property ID:	1688904	Priority:	3-Normal	Activity #:	1-XS8AIG0
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	KA/KU LNB	KA/KU LNB 5	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-100		A01BA5PG310849	001570224152	P	Existing	No Action Taken
7	IRD - KA/KU	DIRECTV H24-200		C06BD1BE102553	002734671585	S	Existing	IV Retest

Tech Instructions:	NO DOGS
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915425	Name:	LARGE, AMY	Account #:	32437498
Service Region:	NC02	Address Line 1:	1301 SMOKEY QUARTZ LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:44 PM	City, State, Zip:	FORT MILL, SC 29708-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)634-5715	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(803)431-4520	Duration:	150
OMS Order ID:	80759603	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XRRRZZI
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		Water Stone					
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
4	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
5	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	IRD - STANDARD	DIRECTV D12-100		A10GB8NU430172	002419540592	S	Existing	No Action Taken
9	IRD - KA/KU	DIRECTV H24-100		A06PA0PT220317	002532666746	S	Existing	No Action Taken
10	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LC0PG110817	002534845264	P	Existing	IV Retest
11	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915524	Name:	BINGAM, RUTH	Account #:	83762095
Service Region:	NC01	Address Line 1:	1029 SERENITY WOODS	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:50 AM	City, State, Zip:	BESSEMER CITY, NC 28016-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)629-3376	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)629-9199	Duration:	235
OMS Order ID:	80367974	MAS Programming:	N	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-X8FW8QO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: longcreek and louis farm rd							
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
4	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
5	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
6	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
9	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
12	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07PB0LH121225	002075179123	S	Existing	IV Retest
13	IRD - STANDARD	DIRECTV D12-700		G10AG0MJ431272	002548906615	S	Existing	No Action Taken
14	IRD - STANDARD	DIRECTV D12-700		G10AG0MJ431278	002548906839	S	Existing	No Action Taken
15	IRD - STANDARD	DIRECTV D12-700		G10AG0MJ431276	002548906870	S	Existing	No Action Taken
16	IRD - KA/KU	DIRECTV H24-200		C06BB0MG202559	002549428866	P	Existing	No Action Taken
17	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915524	Name:	KEARNEY, JAMES	Account #:	35138993
Service Region:	NC01	Address Line 1:	4397 CORNETT DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:19 AM	City, State, Zip:	IRON STATION, NC 28080-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)309-3164	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	164
OMS Order ID:	151842195	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XQRNV61
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
5	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Relocate			New	Installed
6	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
11	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
12	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
13	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
14	MRV HARDWARE	RECEIVER DECA	Tech Delivers	New			New	Support Hardware Installed
15	MULTI-SWITCH	MULTI-SWITCH SWM 16	Tech Delivers	New			New	Support Hardware Installed
16	IRD - STANDARD	DIRECTV D11-500		D01CE7MP322032	002145426777	S	Existing	No Action Taken

WORK ORDER



Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
17	IRD - KA/KU	DIRECTV H21-200		C11BA7PK204692	002154108035	S	Existing	IV Retest
18	IRD - KA/KU	DIRECTV H21-200		C11BA7PK204660	002154108118	P	Existing	No Action Taken
19	IRD - STANDARD	DIRECTV D11-500		D01CE7MU310073	002318489933	S	Existing	No Action Taken
20	IRD - STANDARD	DIRECTV D11-500		D01CE7MU310070	002318490097	S	Existing	No Action Taken
21	IRD - KA/KU	DIRECTV H23-600		E19BB8MG000462	002359918329	S	Existing	No Action Taken
22	IRD - KA/KU	DIRECTV H21-200		C11BJ9LD204008	002507879530	S	Existing	No Action Taken
23	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915524	Name:	DELLINGER, JANICE	Account #:	63033565
Service Region:	NC01	Address Line 1:	2490 MCCORKLE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:03 AM	City, State, Zip:	LINCOLNTON, NC 28092-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)748-2301	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	85
OMS Order ID:	151850961	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XQVPXMX
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-700		G10AH1BT332589	002914155284	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-700		G10AH1BT332638	002914155326	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915524	Name:	CARPENTER, RALPH	Account #:	34067382
Service Region:	NC01	Address Line 1:	317 N ACADEMY ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 03:50 PM	City, State, Zip:	LINCOLNTON, NC 28092-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)735-9846	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	165
OMS Order ID:	151624541	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XNE4A4L
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	call prior
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915617	Name:	ELLER, WANDA	Account #:	52198112
Service Region:	NC01	Address Line 1:	915 WHITESIDES RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:44 PM	City, State, Zip:	CROUSE, NC 28033-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)748-6699	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	53
OMS Order ID:	151922877	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XRYK7CO
40Ft Ladder:	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-700		G10AD9JV231048	002438534790	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-700		G10AD9JV231033	002438535136	S	Existing	No Action Taken
5	IRD - DVR	DIRECTV R16-300		B12AE9MU331233	002468431461	P	Existing	No Action Taken

Tech Instructions:	call ahead for ETA
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915617	Name:	ABERNATHY, RANDY	Account #:	870935
Service Region:	NC01	Address Line 1:	200 CROWN CREEK DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:14 AM	City, State, Zip:	CHERRYVILLE, NC 28021-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)435-5123	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)616-7898	Duration:	42
OMS Order ID:	151871855	MAS Programming:	N	Status:	Scheduled
Property ID:	2955	Priority:	3-Normal	Activity #:	1-XR5EB8X
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New			New	Support Hardware Installed
2	IRD - STANDARD	HNS HIRD-E1		E12945EF6109	000640558342	S	Existing	No Action Taken
3	IRD - STANDARD	DIRECTV D11-300		b01aa5ta130251	001323748481	P	Existing	No Action Taken
4	IRD - STANDARD	RCA DRD102RW		506553334	001451680019	S	Existing	No Action Taken
5	IRD - KA/KU	DIRECTV H20-100		a03ba6dj130247	001812050175	S	Existing	No Action Taken
6	IRD - HD/DVR COMBO	DIRECTV HR20-700		G04BD6RQ603122	001897801765	S	Existing	IV Retest
7	IRD - KA/KU	DIRECTV H21-200		C11BA7LP002200	001908091638	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-100		A01GB6LB314243	002263122240	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915617	Name:	BRYSIK, WALTER	Account #:	51164424
Service Region:	NC01	Address Line 1:	1209 SUZANNE ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:56 AM	City, State, Zip:	KINGS MOUNTAIN, NC 28086-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)962-1807	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	99
OMS Order ID:	151842249	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQRQVXG
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: x st: Garrison and Kings Mountain Shelby HWY(bypass 74)							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-100		A03BC6LN220485	002372609103	P	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D11-100		A01GB6HF113046	002396263093	S	Existing	No Action Taken

Tech Instructions:	(704) 962-1807 upgrade hd to hd-dvr, move hd to bdrm, move d11 to playroom
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915617	Name:	BAILEY, CHRISTY	Account #:	56472127
Service Region:	NC01	Address Line 1:	740 OLD MOORESBORO RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:36 AM	City, State, Zip:	MOORESBORO, NC 28114-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)657-9880	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	40
OMS Order ID:	151868293	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XR3GOTT
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving:		:X:120 and dobbin rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - DVR	DIRECTV R15-300			b02ac5rt330923	001747924221	P	Existing	No Action Taken
3 IRD - STANDARD	DIRECTV D11-100			a01ga6eu212648	001824858433	S	Existing	No Action Taken
4 IRD - STANDARD	DIRECTV D11-100			a01ga6eu212710	001824865933	S	Existing	No Action Taken
5 IRD - KA/KU	DIRECTV H23-600			E19BC8QU002050	002353999606	S	Existing	IV Retest
6 IRD - STANDARD	DIRECTV D12-300			B10AB6PU110356	002364829297	S	Existing	No Action Taken

Tech Instructions:	dish was removed by roofers needs to be remounted
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915617	Name:	HATTEN, ERIC	Account #:	57029771
Service Region:	NC01	Address Line 1:	1731 STONY POINT RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 02:37 PM	City, State, Zip:	KINGSTOWN, NC 28150-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)349-8107	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	127
OMS Order ID:	151862555	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XR0WSF3
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915617	Name:	SIMS, DAPHNE	Account #:	63057031
Service Region:	NC01	Address Line 1:	2034 GREEN OAK DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	SHELBY, NC 28152-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)974-5456	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	122
OMS Order ID:	151891793	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XRK0XY6
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company: MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced: Y	
Tech ID: MANC915617	Name: ROBINSON-KERESSI, MARTHA	Account #:	50722468		
Service Region: NC01	Address Line 1: 308 FIREFLY PATH	Order Type:	Sales Order		
Earliest Start: 06/20/2011 12:00 PM	Address Line 2:	Sub Type:	Upgrade		
Planned Start: 06/20/2011 02:02 PM	City, State, Zip: SHELBY, NC 28150-	SR Sub Area:	Upgrade		
Due: 06/20/2011 04:00 PM	Primary Phone Number: (980)295-5017	Order Class:	Upgrade		
Dwelling: Residential	Secondary Phone Number: ()-	Duration:	35		
OMS Order ID: 151874502	MAS Programming: N	Status:	Scheduled		
Property ID: 1695310	Priority: 3-Normal	Activity #:	1-XR6J137		
40Ft Ladder: N	Partner: None				

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - STANDARD	DIRECTV D10-300			4492D1016637	001838077988	P	Existing	No Action Taken
3 IRD - KA/KU	DIRECTV H23-600			E19BC8QU004848	002139265850	S	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company: MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced: N	
Tech ID: MANC915617	Name: ABREU, DAVID	Account #:	83787118		
Service Region: NC01	Address Line 1: 6205 CROWDERS CIR	Order Type:	Service Order		
Earliest Start: 06/20/2011 12:00 PM	Address Line 2:	Sub Type:	NC Rollback		
Planned Start: 06/20/2011 12:00 PM	City, State, Zip: VALE, NC 28168-671905	SR Sub Area:	NC Rollback		
Due: 06/20/2011 04:00 PM	Primary Phone Number: (704)276-2699	Order Class:	NC Rollback		
Dwelling: Residential	Secondary Phone Number: (704)276-2699	Duration:	90		
OMS Order ID:	MAS Programming: N	Status:	Scheduled		
Property ID: 1695310	Priority: 3-Normal	Activity #:	1-XSLZ2RT		
40Ft Ladder: N	Partner: None				

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LB0LJ110580	002060780299	S	Existing	No Action Taken
2	IRD - STANDARD	DIRECTV D12-700		G10AG0KK210726	002539338653	P	Existing	No Action Taken
3	IRD - KA/KU	DIRECTV H24-200		C06BB0MG101709	002548597596	S	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-700		G10AG0MJ331916	002549039705	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915618	Name:	NEMBHARD, SHEREE	Account #:	64303904
Service Region:	NC01	Address Line 1:	132 THOMAS SPRINGS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 05:50 PM	City, State, Zip:	MOUNT HOLLY, NC 28120-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)907-8732	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)906-6297	Duration:	75
OMS Order ID:	151870110	MAS Programming:	N	Status:	Scheduled
Property ID:	1740010	Priority:	3-Normal	Activity #:	1-XR4MPH8
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: hy273 turn into Sandy Ford, first road to the right (Kendrix farms) to the end of st.							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	DIRECTV R15-300		B02AG7FF320951	002199330008	S	Existing	No Action Taken
4	IRD - DVR	DIRECTV R16-300		B12AD9LK311809	002506106265	P	Existing	No Action Taken

Tech Instructions:	cm has r-15-300 that needs dual tuner cableing
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915618	Name:	ROBERSON, KEN	Account #:	46263032
Service Region:	NC01	Address Line 1:	5806 OLD PLANK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:08 AM	City, State, Zip:	CHARLOTTE, NC 28216-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)293-4191	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	153
OMS Order ID:	80691120	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XONEJYT
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: crosses hwy 16 and haven blvd							
SWM Flag:	Y	Mode:	Basic	Compatibility:	SWIM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
3	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - KA/KU	DIRECTV H20-100		A03BG7CQ211304	001822712616	S	Existing	No Action Taken
8	IRD - KA/KU	DIRECTV H20-100		A03BG7FQ111164	001834286005	P	Existing	No Action Taken
9	IRD - HD/DVR COMBO	DIRECTV HR20-700		G04AH7HH701090	002347647444	S	Existing	IV Retest
10	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915618	Name:	SMITH, MADGE	Account #:	38331971
Service Region:	NC01	Address Line 1:	732 WASHINGTON ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:10 AM	City, State, Zip:	CRAMERTON, NC 28032-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(516)413-9688	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	135
OMS Order ID:	151689738	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XOGXUHZ
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		market ace					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915618	Name:	JONES, LISA	Account #:	38388263
Service Region:	NC01	Address Line 1:	3732 KADEY DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 01:42 PM	City, State, Zip:	CHARLOTTE, NC 28208-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)398-9961	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	244
OMS Order ID:	151880009	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XR9MKVE
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		off tuckseegee					
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
12	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
13	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

WORK ORDER



Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915618	Name:	LUKE, MAUREEN		Account #:	37398061
Service Region:	NC01	Address Line 1:	5904 BUNN SIMPSON RD		Order Type:	Service Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:			Sub Type:	NC Rollback
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	MARSHVILLE, NC 28103-758404		SR Sub Area:	NC Rollback
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)517-3744		Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	90
OMS Order ID:		MAS Programming:	N		Status:	Scheduled
Property ID:	1713330	Priority:	3-Normal		Activity #:	1-XSVUIDJ
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07BH0PV610415	001926746098	S	Existing	No Action Taken
2	IRD - HD/DVR COMBO	DIRECTV HR20-100		A04CA7CA120112	002267952873	P	Existing	No Action Taken
3	IRD - HD/DVR COMBO	DIRECTV HR21-700		G17CD7RQ100306	002276063365	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915619	Name:	REEVES, CHRIS	Account #:	34006659
Service Region:	NC03	Address Line 1:	3309 E BROAD ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 05:20 PM	City, State, Zip:	STATESVILLE, NC 28625-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)873-8494	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	60
OMS Order ID:	151480472	MAS Programming:	N	Status:	Scheduled
Property ID:	1722293	Priority:	3-Normal	Activity #:	1-XL4BH5A
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		east broad street and highway 64					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	DIRECTV R15-100		A02CB7QH112070	001763528138	P	Existing	No Action Taken

Tech Instructions:	1 story 7049298663 call cell
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915619	Name:	TUCKER, CHRISTINA	Account #:	34062005
Service Region:	NC03	Address Line 1:	177 HARRIS FARM RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)650-0303	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	150
OMS Order ID:	151791970	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XQ07INI
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		off hwy 3					
SWM Flag:	N	Mode:	noProgramming		Compatibility: MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915619	Name:	WALTER, ELENITA	Account #:	63062886
Service Region:	NC03	Address Line 1:	104 BARNHARDT LOOP	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 10:35 AM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(805)444-9583	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	130
OMS Order ID:	151928257	MAS Programming:	N	Status:	Scheduled
Property ID:	1755550	Priority:	3-Normal	Activity #:	1-XS1KW94
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: - For order changes at time of installation, you must first call 877-778-1996 to modify this order.							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			Added	Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	DirectStarTV(805) 444-9583 (May require tripod or pole)
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915619	Name:	SMITH, ROBERT	Account #:	38295383
Service Region:	NC03	Address Line 1:	164 ASHMORE CIR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:45 PM	City, State, Zip:	TROUTMAN, NC 28166-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)906-2612	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	270
OMS Order ID:	151555728	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XMBRVW0
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
7	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
8	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
9	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
10	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
11	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
12	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
13	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
14	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
15	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915670	Name:	KLIMAR, ANIL	Account #:	39592720
Service Region:	NC01	Address Line 1:	10034 BAXTON RUN ROAD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CHARLOTTE, NC 28277-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(408)406-0012	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	165
OMS Order ID:	151633023	MAS Programming:	N	Status:	Scheduled
Property ID:	1726565	Priority:	3-Normal	Activity #:	1-XNLZ2Y7
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		ardrey kell rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D12-100		A10GA7TF811568	002356098257	P	Existing	No Action Taken

Tech Instructions:	704-302-1161
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915670	Name:	KRAFFT, JEFF	Account #:	12885713
Service Region:	NC01	Address Line 1:	6805 PLEASANT GROVE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:50 AM	City, State, Zip:	WAXHAW, NC 28173-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)843-4870	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	215
OMS Order ID:	151751182	MAS Programming:	N	Status:	Scheduled
Property ID:	1691321	Priority:	3-Normal	Activity #:	1-XP7MF2
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	1	N	0	N		
Resolutions/ Tech Driving: waxhaw indian trail road, and pleasant grove road							
SWM Flag:	N	Mode:	Basic	Compatibility:	SWIM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	IRD - STANDARD	DIRECTV D12-100		A10CA7QJ121677	001784445817	P	Existing	No Action Taken
9	IRD - STANDARD	DIRECTV D12-100		A10GA8CD222781	001838202313	S	Existing	No Action Taken

Tech Instructions:	2 story house, contact # 7043093748,
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915670	Name:	VIINDIGNI, KATHLEEN	Account #:	74064123
Service Region:	NC01	Address Line 1:	1804 ROBBINS MEADOWS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:50 AM	City, State, Zip:	WAXHAW, NC 28173-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)877-7539	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	75
OMS Order ID:	151844571	MAS Programming:	N	Status:	Scheduled
Property ID:	1727821	Priority:	3-Normal	Activity #:	1-XQSZCDL
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - KA/KU	DIRECTV H24-200		C06BB0HV100041	001745743839	S	Existing	IV Retest
5	IRD - STANDARD	DIRECTV D11-100		A01GB6HB310954	001865980484	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D11-100		a01bc6ng321000	001874648817	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-100		A01BC6NG321432	001874648858	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-100		a01bc6ng620192	001875553529	P	Existing	No Action Taken
9	IRD - KA/KU	DIRECTV H24-200		C06BC0RP401306	001909196485	S	Existing	No Action Taken
10	IRD - KA/KU	DIRECTV H24-200		C06BD1AM003294	001953805197	S	Existing	No Action Taken
11	IRD - STANDARD	DIRECTV D12-100		A10MC9HV301116	002206179778	S	Existing	No Action Taken
12	IRD - STANDARD	DIRECTV D12-100		A10MC9JU321994	002227121346	S	Existing	No Action Taken
13	IRD - STANDARD	DIRECTV D12-100		A10MD9RX300925	002508066970	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915670	Name:	SHATZER, ROBERT		Account #:	21030321
Service Region:	NC01	Address Line 1:	13701 POPPLETON CT		Order Type:	Service Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:			Sub Type:	NC Rollback
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	CHARLOTTE, NC 28273-471101		SR Sub Area:	NC Rollback
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)900-8366		Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	(435)773-7851		Duration:	90
OMS Order ID:		MAS Programming:	N		Status:	Scheduled
Property ID:	8580	Priority:	3-Normal		Activity #:	1-XS1G03G
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
QST	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	HNS GCEB0		7000866	001033208693	P	Existing	No Action Taken
2	IRD - HD/DVR COMBO	DIRECTV HR24-500		D07BH0PJ310259	001733647802	S	Existing	No Action Taken
3	IRD - DVR	DIRECTV R15-500		D02CA5KA320587	002328734161	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915826	Name:	ROBERSON, EDWIN	Account #:	28729088
Service Region:	NC01	Address Line 1:	1445 PANTHER POINT RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:23 AM	City, State, Zip:	RICHFIELD, NC 28137-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)637-7349	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(336)803-0573	Duration:	93
OMS Order ID:	151857915	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XQYT060
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: come down bringle ferry rd from salsbury. panther point rd is 6 mi past tamarac marina off to the left.							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	HNS HBH-SA		6F6B5E28500T	001304828054	S	Existing	No Action Taken
4	IRD - STANDARD	HNS HBH-SA		6F6B5E288560	001304828203	S	Existing	No Action Taken
5	IRD - STANDARD	HNS HBH-SA		6F6B5FC04840	001304828781	S	Existing	No Action Taken
6	IRD - HD/DVR COMBO	DIRECTV HR23-700		G27DB8RN000684	002175110770	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915826	Name:	NELSON, MELISSA	Account #:	64108438
Service Region:	NC01	Address Line 1:	518 WOODLAND DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:24 AM	City, State, Zip:	ROCKWELL, NC 28138-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(910)690-7717	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	118
OMS Order ID:	80755624	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XRJQS30
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		best ph# (910) 690-7717					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-700		G10AC9GJ230696	001735639948	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-700		G10AC9GJ231173	001782034191	P	Existing	No Action Taken

Tech Instructions:	movers with existing ird's only
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915826	Name:	WHITE, TITO	Account #:	14901726
Service Region:	NC01	Address Line 1:	417 17TH ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:57 AM	City, State, Zip:	SPENCER, NC 28159-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)636-4863	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	82
OMS Order ID:	151708463	MAS Programming:	N	Status:	Scheduled
Property ID:	1679881	Priority:	3-Normal	Activity #:	1-XOQMQUX
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	RCA DRD486RH		D414BF3QI/OVAL/3	001323497147	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01GD7GG216365	002131127439	P	Existing	No Action Taken
6	IRD - KA/KU	DIRECTV H21-100		A11HB8BX111976	002269531998	S	Existing	IV Retest
7	IRD - STANDARD	DIRECTV D11-100		A01BC6NE630748	002446411064	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915826	Name:	WILLIS, SHERRI	Account #:	38039664
Service Region:	NC01	Address Line 1:	1266 KEPLEY RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 03:00 PM	City, State, Zip:	SALISBURY, NC 28147-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)310-1493	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	240
OMS Order ID:	80745553	MAS Programming:	N	Status:	Scheduled
Property ID:	1721369	Priority:	3-Normal	Activity #:	1-XQXKVIO
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
5	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
6	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
8	IRD - STANDARD	DIRECTV D11-500		d01ca6fy310971	001809913294	S	Existing	No Action Taken
9	IRD - STANDARD	DIRECTV D11-500		d01ca6ep410200	001813291091	P	Existing	No Action Taken
10	IRD - STANDARD	DIRECTV D11-100		A01GD7JW216175	001913171177	S	Existing	No Action Taken
11	IRD - STANDARD	DIRECTV D12-500		D10GB9GC212319	002114547769	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915826	Name:	WHYMARK, JOHN	Account #:	24043804
Service Region:	NC01	Address Line 1:	555 VILLA WOODS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 01:19 PM	City, State, Zip:	SALISBURY, NC 28146-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)279-0492	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	98
OMS Order ID:	151775767	MAS Programming:	N	Status:	Scheduled
Property ID:	1329723	Priority:	3-Normal	Activity #:	1-XPOYQ60
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-700		G10AH1AL320103	001301967624	S	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H23-600		E19BA8FJ001296	002168117501	S	Existing	IV Retest
5	IRD - STANDARD	DIRECTV D11-500		D01AA6CK610506	002211964735	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915842	Name:	SMITH, RICHARD	Account #:	8219097
Service Region:	NC01	Address Line 1:	12618 BRADFORD HILL LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 05:50 PM	City, State, Zip:	HUNTERSVILLE, NC 28078-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)875-9082	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)622-8188	Duration:	75
OMS Order ID:	151716246	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XOU8RXZ
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	DIRECTV H21-200		c11ba7kx204458	002135219588	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915842	Name:	HINES, BRIAN	Account #:	44043951
Service Region:	NC01	Address Line 1:	8114 SOLACE CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:06 AM	City, State, Zip:	CHARLOTTE, NC 28269-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)912-2140	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	65
OMS Order ID:	151852134	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQW8MIK
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		Gandeur and Solace Court					
SWM Flag:	Y	Mode:	programming	Compatibility: MRV = programming			

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace				New	Receiver Swap
2	MISCELLANEOUS LABOR	Tech Delivers	New				Deleted	Support Hardware Installed
3	IRD - HD/DVR COMBO			D07BG0MJ110579	002076164322	S	Existing	IV Retest
4	IRD - STANDARD			G10AG0MN331529	002492183542	P	Existing	No Action Taken
5	IRD - KA/KU			A06LA0PA121100	002493083857	S	Existing	No Action Taken
6	IRD - KA/KU			C06BD1AD001946	002545579969	S	Existing	No Action Taken
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915842	Name:	FRANCO, AJEJANDRO	Account #:	69910107
Service Region:	NC01	Address Line 1:	20415 SOUTHSORE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:20 AM	City, State, Zip:	CORNELIUS, NC 28031-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)894-0108	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(980)621-3389	Duration:	141
OMS Order ID:	151863675	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XR1MFAA
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: lake bend crosses over south shore//sawyers landing sub division call if directions are needed							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
3	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
4	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
6	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
7	IRD - HD/DVR COMBO			G27DD9DC002519	001731237887	P	Existing	IV Retest
8	IRD - STANDARD			D10GB9DR410208	002201419492	S	Existing	No Action Taken
9	IRD - KA/KU			C06BC0QQ102949	002547870283	S	Existing	No Action Taken
10	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:	call first(980)621-3389 (704)894-0108//2 story house //beware of dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915842	Name:	CHAPPELL, TRAVIS	Account #:	11115049
Service Region:	NC01	Address Line 1:	12222 WICKSON CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 01:42 PM	City, State, Zip:	HUNTERSVILLE, NC 28078-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)488-3138	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)488-3138	Duration:	249
OMS Order ID:	151773073	MAS Programming:	N	Status:	Scheduled
Property ID:	948	Priority:	3-Normal	Activity #:	1-XPNGGXN
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	1	N	1	N		
Resolutions/ Tech Driving: cross rd nc hwy 115							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
5	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
6	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
10	IRD - STANDARD	RCA DRD222RD		945613236	001054584170	P	Existing	No Action Taken
11	IRD - STANDARD	PHILIPS DSX5500		87505010/RD	001433661160	S	Existing	No Action Taken
12	IRD - STANDARD	PHILIPS DSX5500		87505012DSX5500 C	001433661194	S	Existing	No Action Taken
13	IRD - STANDARD	DIRECTV D11-100		A01GC6MA211249	001884381276	S	Existing	No Action Taken

Tech Instructions:	please call ahead time to 704-488-3138
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost	

WORK ORDER



within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915850	Name:	HLywa, LAURIE	Account #:	50934112
Service Region:	NC03	Address Line 1:	104 COBBLESTONE LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	New Install
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)360-2444	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	90
OMS Order ID:	150487549	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-X50ZPU8
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	2	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	I'm the driveway at the end of the culdesac w/the bright yellow Mustang.
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915850	Name:	GILL, CRAIG	Account #:	16983942
Service Region:	NC03	Address Line 1:	129 CRIMSON ORCHARD DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 11:50 AM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)799-0057	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	180
OMS Order ID:	151433020	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XKEULS9
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		cross streets: Forest Walk Way					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-100		A01GC6PK313749	001470294438	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-500		d01aa5qc611498	001722390752	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-500		d01aa5qc611502	001722390794	S	Existing	No Action Taken
9	IRD - DVR	DIRECTV R15-100		A02CB7RC120505	002164388551	S	Existing	No Action Taken
10	IRD - DVR	DIRECTV R15-100		A02CB7RK120965	002325485254	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915850	Name:	TAUTGES, STEVEN	Account #:	52317354
Service Region:	NC03	Address Line 1:	315 MESSICK AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 10:25 AM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(715)212-1026	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	155
OMS Order ID:	151546007	MAS Programming:	N	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-XM8A8HH
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC915850	Name:	JOLLEY, ALAN	Account #:	33958251
Service Region:	NC03	Address Line 1:	155 GREYCLIFF DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(770)262-2083	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(828)244-8296	Duration:	140
OMS Order ID:	80716423	MAS Programming:	N	Status:	Scheduled
Property ID:	1721369	Priority:	3-Normal	Activity #:	1-XPBV65C
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		xrds: perth rd & greycliff					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-500		D01AB6LC510537	001864144926	P	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-500		D01AB6LC510574	001864145501	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D11-500		D01AB6LC510590	001864145774	S	Existing	No Action Taken

Tech Instructions:	raised roof, 1 dog
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC915850	Name:	BROWN, MARJORIE	Account #:	35845517
Service Region:	NC03	Address Line 1:	124 AZTEC CIR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:00 PM	City, State, Zip:	MOORESVILLE, NC 28117-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)660-9667	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	80642740	MAS Programming:	N	Status:	Scheduled
Property ID:	1716913	Priority:	3-Normal	Activity #:	1-XLUAU6W
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: near hwy 21 N, Exit 33 off of 77							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 ODU	ODU - 18 X 20	Tech Delivers	New				New	Support Hardware Installed
2 MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New				New	Support Hardware Installed
3 IRD - STANDARD	DIRECTV D12-100			A10GC9CA121542	001783366261	S	Existing	No Action Taken
4 IRD - DVR	DIRECTV R22-200			C23BD9CC003036	001785457423	P	Existing	IV Retest

Tech Instructions:	alternate 828-551-4725,
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916066	Name:	DORSEY, CARROLL	Account #:	25345120
Service Region:	NC02	Address Line 1:	2272 WOODRIDGE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	FORT MILL, SC 29715-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(803)396-2145	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	92
OMS Order ID:	151896297	MAS Programming:	N	Status:	Scheduled
Property ID:	1691887	Priority:	3-Normal	Activity #:	1-XRLZP24
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	HNS SD-HBH		7C6D132A2C0P/RN D	001497798189	P	Existing	No Action Taken
4	IRD - STANDARD	HNS SD-HBH		7C6D1381680V/RN D	001497798676	S	Existing	No Action Taken
5	IRD - STANDARD	HNS SD-HBH		7C6D1329DB0Y/RN D	001497799872	S	Existing	No Action Taken
6	IRD - STANDARD	HNS SD-HBH		7C6D13698E70/RN D	001497802114	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-100		A01BA6AT630917	001751743822	S	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D12-500		D10GC9LC110639	002133855615	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916066	Name:	BAREFOOT, WILLIAM	Account #:	14674857
Service Region:	NC02	Address Line 1:	5734 WINTERCREST LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:07 AM	City, State, Zip:	CATAWBA, SC 29704-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(803)554-4597	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	116
OMS Order ID:	151683660	MAS Programming:	N	Status:	Scheduled
Property ID:	1034950	Priority:	3-Normal	Activity #:	1-XODBWLE
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		I77					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
3	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
5	IRD - STANDARD	RCA DRD435RH		D336BC1UZ/ROUND	000822040580	P	Existing	No Action Taken
6	IRD - STANDARD	RCA DRD430RG		CO23BC0IY	001007347071	S	Existing	No Action Taken

Tech Instructions:	has nice big dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916066	Name:	GILMORE, ELIZABETH	Account #:	39683609
Service Region:	NC02	Address Line 1:	16356 RAVEN CREST DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:02 PM	City, State, Zip:	INDIAN LAND, SC 29707-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)746-7970	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	35
OMS Order ID:	151889655	MAS Programming:	N	Status:	Scheduled
Property ID:	1737720	Priority:	3-Normal	Activity #:	1-XRI53OF
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - HD/DVR COMBO	DIRECTV HR21-100			A17LB8HB120321	002168894562	P	Existing	IV Retest
3 IRD - STANDARD	DIRECTV D12-100			A10GB8KW121377	002193444128	S	Existing	No Action Taken

Tech Instructions:	one story
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916066	Name:	BRASINGTON, GERALD	Account #:	5983673
Service Region:	NC02	Address Line 1:	3619 GEORGE COOK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	LANCASTER, SC 29720-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)286-4094	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	182
OMS Order ID:	151782197	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XPS6ONZ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		hw 200 and shiloh unity rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
4	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-500		d01aa5nl410529	001577868738	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D12-100		A10MF1EX300450	002928224241	P	Existing	No Action Taken

Tech Instructions:	dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916114	Name:	HOKE, LOYD	Account #:	24191209
Service Region:	NC03	Address Line 1:	5740 LOYD HOKE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 04:00 PM	City, State, Zip:	CONOVER, NC 28613-	SR Sub Area:	New Install
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(828)256-2466	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	107
OMS Order ID:	151975617	MAS Programming:	N	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-XSTILIO
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916114	Name:	WRIGHT, MAURA	Account #:	52529386
Service Region:	NC03	Address Line 1:	3860 34TH AVENUE LN NE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 10:46 AM	City, State, Zip:	HICKORY, NC 28601-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(336)428-5870	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(336)831-3605	Duration:	120
OMS Order ID:	80716304	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XPBOYQ3
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		i40					
SWM Flag:	Y	Mode:	noProgramming		Compatibility: MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
3	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-500		D10GE9PN212232	002384776643	S	Existing	No Action Taken
8	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LA0FP120073	002521230082	P	Existing	IV Retest
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916114	Name:	HUFFMAN, GARRETT	Account #:	81713663
Service Region:	NC03	Address Line 1:	400 TELEPHONE EXCHANGE	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:	RD	Sub Type:	Former Install
Planned Start:	06/20/2011 08:41 AM	City, State, Zip:	HICKORY, NC 28601-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(828)514-7687	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	125
OMS Order ID:	151542160	MAS Programming:	N	Status:	Scheduled
Property ID:	1727821	Priority:	3-Normal	Activity #:	1-XM6UQ4I
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	1	N	2	N		
Resolutions/ Tech Driving:		off of highway 127					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	call 1 hour before
--------------------	--------------------

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916114	Name:	HUNT, STEVE	Account #:	34077676
Service Region:	NC03	Address Line 1:	4025 8TH STREET LN NE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:46 PM	City, State, Zip:	HICKORY, NC 28601-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(828)312-3608	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	178
OMS Order ID:	151908764	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XRQXZSI
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	IRD - KA/KU	Tech Delivers	New				New	Installed
3	IRD - STANDARD	Tech Delivers	New				New	Installed
4	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
8	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
9	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916370	Name:	MONTGOMERY, CHARLES	Account #:	34046915
Service Region:	NC01	Address Line 1:	6281 ROSECREST DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 11:17 AM	City, State, Zip:	CHARLOTTE, NC 28210-440481	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(716)907-3217	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	152
OMS Order ID:	151700281	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XON88DE
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:		easy to find					
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	2nd opinion -- sup tech
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916370	Name:	BROWN, BRANDON	Account #:	45489741
Service Region:	NC01	Address Line 1:	9105 ARBOR GLEN LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:12 AM	City, State, Zip:	CHARLOTTE, NC 28210-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)491-4078	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	185
OMS Order ID:	151417491	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XK7DGV6
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	IRD - DVR	DIRECTV R15-500		D02CA5NX420878	001980222408	P	Existing	No Action Taken

Tech Instructions:	call with eta
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916370	Name:	STAHL, ANGELA	Account #:	12634372
Service Region:	NC01	Address Line 1:	12320 CREEKTREE CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 01:49 PM	City, State, Zip:	CHARLOTTE, NC 28278-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)583-2670	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)408-4976	Duration:	190
OMS Order ID:	151855568	MAS Programming:	N	Status:	Scheduled
Property ID:	33052	Priority:	3-Normal	Activity #:	1-XQXMOOO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving:		shopton					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
9	IRD - STANDARD	DIRECTV D11-500		D01CE7KB210601	000619056302	S	Existing	No Action Taken
10	IRD - DVR	DIRECTV R15-500		D02CD6LY110561	001882928284	S	Existing	No Action Taken
11	IRD - DVR	DIRECTV R16-300		B12AE9MV320256	001906754989	P	Existing	No Action Taken
12	IRD - DVR	DIRECTV R15-500		D02CN7RL210184	002281060828	S	Existing	No Action Taken
13	IRD - STANDARD	DIRECTV D11-500		D01CE7PV210414	002386911461	S	Existing	No Action Taken

Tech Instructions:	CALL 30MIN. BEFORE IRRIVING (704) 408-4976
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916505	Name:	MATHIS, JASON	Account #:	75125174
Service Region:	NC01	Address Line 1:	7006 QUAIL HILL RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	CHARLOTTE, NC 28210-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)242-0095	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	205
OMS Order ID:	151866959	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XR30QSU
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
8	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
11	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

WORK ORDER



Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916505	Name:	CLARK, ALLISON	Account #:	51068565
Service Region:	NC01	Address Line 1:	1442 MARYLAND AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 02:25 PM	City, State, Zip:	CHARLOTTE, NC 28209-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(980)721-1527	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(704)334-8450	Duration:	174
OMS Order ID:	151861407	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XR08TH5
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
4	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
5	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916505	Name:	RABURN, MICHAEL	Account #:	50980186
Service Region:	NC01	Address Line 1:	2825 MANOR RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	CHARLOTTE, NC 28209-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(919)412-9699	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	145
OMS Order ID:	150982442	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XCW7C70
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	2	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916520	Name:	KILGALLON, MARY	Account #:	51206028
Service Region:	NC01	Address Line 1:	18801 OAKHURST BLVD 3B	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:30 PM	City, State, Zip:	CORNELIUS, NC 28031-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)340-3305	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	75
OMS Order ID:	151765472	MAS Programming:	N	Status:	Scheduled
Property ID:	1727077	Priority:	3-Normal	Activity #:	1-XPJQ63E
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		bailey					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - STANDARD	DIRECTV D12-300		B10AH8DY121589	002156243509	P	Existing	No Action Taken
4	IRD - STANDARD	DIRECTV D12-100		A10GA8CG622591	002377066465	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GA8BL411494	002379092345	S	Existing	No Action Taken

Tech Instructions:	condo 3rd floor
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916520	Name:	RAUTANEN, ERIN	Account #:	29638027
Service Region:	NC01	Address Line 1:	2015 TERRAPIN ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 10:02 AM	City, State, Zip:	INDIAN TRAIL, NC 28079-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)628-6888	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	(704)628-6888	Duration:	155
OMS Order ID:	151760224	MAS Programming:	N	Status:	Scheduled
Property ID:	78421	Priority:	3-Normal	Activity #:	1-XP3SV0
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916520	Name:	ALEXANDER, EDWARD	Account #:	45012421
Service Region:	NC01	Address Line 1:	6016 ARMFIELD MILL RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:16 AM	City, State, Zip:	MONROE, NC 28112-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)764-3934	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(704)292-3934	Duration:	106
OMS Order ID:	151733530	MAS Programming:	N	Status:	Scheduled
Property ID:	1751322	Priority:	3-Normal	Activity #:	1-XP31YHS
40Ft Ladder	N	Partner:	FrontierNCA		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	1	N		
Resolutions/ Tech Driving: ARMFIELD MILL RD & STACKS RD OFF OF HWY 207.							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	PLEASE CALL BEFORE ARRIVING. CHOICE ULTIMATE with one HD DVR
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916520	Name:	BROWN, FRANK	Account #:	58332493
Service Region:	NC01	Address Line 1:	5790 TIPPERARY DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:10 PM	City, State, Zip:	DENVER, NC 28037-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)400-8427	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	60
OMS Order ID:	151888735	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XRFBJXN
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		grassy creek and hwy 16					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers				New	Installed
2	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LC0RA111443	002065321800	P	Existing	IV Retest
3	IRD - STANDARD	DIRECTV D11-100		A01GD7JU114390	002517692519	S	Existing	No Action Taken

Tech Instructions:	704-489-0049
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916520	Name:	GONZALEZ, REYNA	Account #:	45032163
Service Region:	NC01	Address Line 1:	6425 WILGROVE MINT HILL	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:	RD	Sub Type:	New Install
Planned Start:	06/20/2011 12:37 PM	City, State, Zip:	MINT HILL, NC 28227-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)540-7172	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	136
OMS Order ID:	151873863	MAS Programming:	Y	Status:	Scheduled
Property ID:	1701525	Priority:	3-Normal	Activity #:	1-XR67X89
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18 X 20	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916562	Name:	GARDNER, SHEILA W	Account #:	57330138
Service Region:	NC01	Address Line 1:	598 UNION ST S	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:19 AM	City, State, Zip:	CONCORD, NC 28025-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)467-3041	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	125
OMS Order ID:	151503227	MAS Programming:	N	Status:	Scheduled
Property ID:	1737587	Priority:	3-Normal	Activity #:	1-XLJWVC6
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:		union * miller					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	alternate number 9802535030
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916562	Name:	REYNOLDS, WILLIAM	Account #:	27844022
Service Region:	NC01	Address Line 1:	7764 PHARR MILL RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:08 AM	City, State, Zip:	HARRISBURG, NC 28075-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)454-5444	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	(704)773-3776	Duration:	191
OMS Order ID:	151876150	MAS Programming:	N	Status:	Scheduled
Property ID:	1713330	Priority:	3-Normal	Activity #:	1-XR7EVJU
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		OFF HWY 49					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
5	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
6	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	CUST HAS DOGGS
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916562	Name:	WRIGHT, DAWN	Account #:	75087558
Service Region:	NC01	Address Line 1:	930 TREASURE PL	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 01:24 PM	City, State, Zip:	CONCORD, NC 28025-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)795-0756	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	151
OMS Order ID:	151581350	MAS Programming:	N	Status:	Scheduled
Property ID:	1721272	Priority:	3-Normal	Activity #:	1-XMNNFC0
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916623	Name:	BAILEY, JAMES	Account #:	34651969
Service Region:	NC02	Address Line 1:	202 FRANCIS AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 01:00 PM	City, State, Zip:	GREAT FALLS, SC 29055-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)482-2470	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	140
OMS Order ID:	151938182	MAS Programming:	N	Status:	Scheduled
Property ID:	1701607	Priority:	3-Normal	Activity #:	1-XS9DGLK
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
2	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D12-300		B10AC7CU211284	001953742267	P	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D12-300		B10AC7DJ110259	001981383704	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916623	Name:	EASON, TAMMY	Account #:	27461789
Service Region:	NC02	Address Line 1:	2926 PINK PLYLER RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	LANCASTER, SC 29720-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(803)283-1948	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	60
OMS Order ID:	151896985	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XRMA5OF
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		off of camp creek road					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 MISCELLANEOUS LABOR	ODU RELOCATE	Customer Owned	New				New	Support Hardware Installed
2 IRD - HD/DVR COMBO	DIRECTV HR22-100			A20LD9HP121625	002436834655	P	Existing	IV Retest

Tech Instructions:	cust is getting a metal roof laid down, needs dish relocated,
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916623	Name:	EDMONDSON, JOHN	Account #:	76487329
Service Region:	NC02	Address Line 1:	3934 ERNANDEZ RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:20 PM	City, State, Zip:	RICHBURG, SC 29729-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)506-5027	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	135
OMS Order ID:	151885965	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XRD9T08
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	Y	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	IRD - KA/KU	DIRECTV H23-600		E19BG9RX000255	002467871881	S	Existing	No Action Taken
5	IRD - KA/KU	DIRECTV H23-600		E19BG9TG005493	002490029812	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916711	Name:	CHAMBERS, DREAMER	Account #:	82190686
Service Region:	NC02	Address Line 1:	29 FORK CREEK ESTATE RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:10 PM	City, State, Zip:	JEFFERSON, SC 29718-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(843)658-6136	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	151882555	MAS Programming:	N	Status:	Scheduled
Property ID:	1711097	Priority:	3-Normal	Activity #:	1-XRBBM3F
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		hwy 151 turn kirkley rd fork creek rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-100		A10GB8MW630297	002175921721	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-100		A10GB8MW630301	002175921739	S	Existing	No Action Taken

Tech Instructions:	call (843) 658-6136 843 703 0740
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916711	Name:	POWE, BRENDA	Account #:	38386120
Service Region:	NC02	Address Line 1:	129 MAYNARD ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 09:18 AM	City, State, Zip:	CHERAW, SC 29520-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(843)921-9456	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	116
OMS Order ID:	151873868	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XR68SR2
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	2 DOGS. CALL BEFORE YOU COME
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916711	Name:	FLEMMING MR, JAMES	Account #:	80926971
Service Region:	NC02	Address Line 1:	1997 E MAYNARD STREET	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:	EXT	Sub Type:	Upgrade
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	PAGELAND, SC 29728-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(843)672-5105	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	50
OMS Order ID:	151929064	MAS Programming:	N	Status:	Scheduled
Property ID:	1711097	Priority:	3-Normal	Activity #:	1-XS21MEL
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		nearest cross rds. 151 and hwy 9 east					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers				New	Installed
2	IRD - STANDARD	DIRECTV D12-100		A10GA8BH122509	002383471634	S	Existing	No Action Taken
3	IRD - KA/KU	DIRECTV H23-600		E19BG9TG005484	002490029903	S	Existing	No Action Taken
4	IRD - KA/KU	DIRECTV H23-600		E19BG9TG005483	002490029911	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916796	Name:	PAYSOUR, BETTY	Account #:	34078923
Service Region:	NC01	Address Line 1:	543 PASOUR RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 04:10 PM	City, State, Zip:	DALLAS, NC 28034-	SR Sub Area:	New Install
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)922-4013	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(704)922-4013	Duration:	105
OMS Order ID:	151916164	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XRUYX0U
40Ft Ladder:	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916796	Name:	LEE, BRIAN	Account #:	69105187
Service Region:	NC01	Address Line 1:	1215 JOANNAS CT	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:15 AM	City, State, Zip:	CHARLOTTE, NC 28214-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)904-8636	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	126
OMS Order ID:	151873835	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XR684PJ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
3	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916796	Name:	LAND, SHANNON	Account #:	40600100
Service Region:	NC01	Address Line 1:	312 BENNINGTON DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 10:22 AM	City, State, Zip:	STANLEY, NC 28164-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)263-0076	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)674-3492	Duration:	184
OMS Order ID:	80745609	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XQXO0KU
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:		highway 27					
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
4	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
5	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
7	MRV HARDWARE	RECEIVER DECA	Customer Owned	New			New	Support Hardware Installed
8	MRV HARDWARE	RECEIVER DECA	Customer Owned	New			New	Support Hardware Installed
9	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
10	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
11	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
12	IRD - HD/DVR COMBO	DIRECTV HR21-700		G17AD8JG401206	001962719421	P	Existing	IV Retest
13	IRD - STANDARD	DIRECTV D12-700		G10AG0GX210367	002055102335	S	Existing	No Action Taken
14	IRD - STANDARD	DIRECTV D12-700		G10AG0GX210377	002055102459	S	Existing	No Action Taken
15	IRD - KA/KU	DIRECTV H21-200		C11BC8GH102709	002120196213	S	Existing	No Action Taken
16	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

WORK ORDER



Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916796	Name:	CACHO, RIC	Account #:	56091208
Service Region:	NC01	Address Line 1:	504 E PEACHTREE ST 4	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 01:27 PM	City, State, Zip:	DALLAS, NC 28034-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)853-9577	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(352)512-8380	Duration:	98
OMS Order ID:	80758740	MAS Programming:	N	Status:	Scheduled
Property ID:	1745069	Priority:	3-Normal	Activity #:	1-XRQ0257
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
3	IRD - DVR	DIRECTV R15-500		D02CJ7FG120717	002436750422	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916903	Name:	JEFFERY, MARGARET	Account #:	23184928
Service Region:	NC01	Address Line 1:	721 SPRING HILL CHURCH	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:	RD	Sub Type:	Upgrade
Planned Start:	06/20/2011 09:36 AM	City, State, Zip:	HAMLET, NC 28345-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(910)582-1098	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	98
OMS Order ID:	151836277	MAS Programming:	N	Status:	Scheduled
Property ID:	1694109	Priority:	3-Normal	Activity #:	1-XQJKKJZ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		spring hill church rd off of 38					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Relocate			New	Installed
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D12-300		B10AA6PJ130947	002227448632	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D12-700		G10AG0MU410210	002391550353	P	Existing	No Action Taken

Tech Instructions:	call before arrival alt#910-206-5340
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916903	Name:	BROOKS JR, TERRY	Account #:	24909051
Service Region:	NC01	Address Line 1:	5668 HWY 74 EAST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 08:42 AM	City, State, Zip:	LILESVILLE, NC 28091-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)848-8901	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	53
OMS Order ID:	151813564	MAS Programming:	N	Status:	Scheduled
Property ID:	1035	Priority:	3-Normal	Activity #:	1-XQ7KKAJ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	DIRECTV D12-300		B10AC7CT110689	001320887258	P	Existing	No Action Taken

Tech Instructions:	dogs
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916903	Name:	MCNEIL, JASON	Account #:	52273551
Service Region:	NC01	Address Line 1:	940 CASON OLDFIELD RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 11:15 AM	City, State, Zip:	MORVEN, NC 28119-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)475-0073	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	203
OMS Order ID:	80755381	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XRJ8VXX
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
4	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
5	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
6	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
7	IRD - STANDARD	DIRECTV D12-500		D10GB9HY511859	002181341435	P	Existing	No Action Taken
8	IRD - STANDARD	DIRECTV D12-500		D10GB9JA111799	002457344642	S	Existing	No Action Taken

Tech Instructions:	call first
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916903	Name:	LEE, PEGGY	Account #:	3751292
Service Region:	NC01	Address Line 1:	14449 QUICKTOWN RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 02:39 PM	City, State, Zip:	HAMLET, NC 28345-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(910)205-7800	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	10
OMS Order ID:	151809613	MAS Programming:	N	Status:	Scheduled
Property ID:	1688904	Priority:	3-Normal	Activity #:	1-XQ6XLIN
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	0	N		
Resolutions/ Tech Driving: CUSTOMER CALLED TO ASK THE TECH TO PLEASE DIG OUT THE OLD DISHES AND POLES. SHE TAKES RESPONSIBILITY OF THEM BEING HERS AND SHE WILL THROW THEM AWAY.							
SWM Flag:	N	Mode:	Basic	Compatibility:	MPEG-4	=	true

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1 KA/KU LNB	KA/KU LNB 3	Tech Delivers	New				Deleted	Support Hardware Installed
2 MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New				Deleted	Support Hardware Installed
3 MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New				Deleted	Support Hardware Installed
4 MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New				Deleted	Support Hardware Installed
5 IRD - DVR	DIRECTV R15-100			A02CA6HXB30779	002106033182	S	Existing	No Action Taken
6 IRD - HD/DVR COMBO	DIRECTV HR21-100			A17CA8GA120555	002284702293	P	Existing	No Action Taken
7 IRD - HD/DVR COMBO	DIRECTV HR20-100			A04CB7DT130793	002357488259	S	Existing	IV Retest
8 IRD - HD	IRD - HD	Tech Delivers	Swap Replace				Added	Receiver Swap

Tech Instructions:	IF CUST DOES NOT ANSWER THE PHONE THE FIRST TIME, PLEASE CALL BACK IMMEDIATELY BECUASE IT MIGHT TAKE THEM A WHILE TO GET TO THE PHONE
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916903	Name:	SMITH, CLAYTON		Account #:	45035622
Service Region:	NC01	Address Line 1:	1511 BROOKFIELD RD		Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:			Sub Type:	New Install
Planned Start:	06/20/2011 02:50 PM	City, State, Zip:	ROCKINGHAM, NC 28379-		SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(910)206-6561		Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-		Duration:	157
OMS Order ID:	151895333	MAS Programming:	N		Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal		Activity #:	1-XRLHPRD
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916951	Name:	KILLIAN, MARK	Account #:	19858942
Service Region:	NC01	Address Line 1:	1045A SMITH FAMILY LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 09:42 AM	City, State, Zip:	LINCOLNTON, NC 28092-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)736-7859	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	197
OMS Order ID:	151855420	MAS Programming:	N	Status:	Scheduled
Property ID:	1711097	Priority:	3-Normal	Activity #:	1-XQXMXLY
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: Crosstreet HWY 27 and asbury Church Road: 704-736-7859							
SWM Flag:	N	Mode:	Basic	Compatibility:	SWiM =	true	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
4	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	IRD - STANDARD	SAMSUNG SIR-S300W		410D90BF89/R	001507002366	P	Existing	No Action Taken
9	IRD - STANDARD	SAMSUNG SIR-S300W		10D90BF94/R	001507002416	S	Existing	No Action Taken

Tech Instructions:	Taken extension ladder, dish is on second storey.
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916951	Name:	COULTER, ANGELA	Account #:	76282920
Service Region:	NC01	Address Line 1:	3653 BRENT TRL	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 08:22 AM	City, State, Zip:	LINCOLNTON, NC 28092-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)689-8838	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	80
OMS Order ID:	151134643	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XFEZ64U
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	2	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	lives down dirt rd get off on 150 on branch trail go past brick house go to andreo drive to double wide and next grey house on right. 704-689-8745
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC916951	Name:	CLAYTON, REGINA	Account #:	81615747
Service Region:	NC01	Address Line 1:	403 CHARLOTTE ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:59 PM	City, State, Zip:	ALEXIS, NC 28006-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)263-6056	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	171
OMS Order ID:	151389448	MAS Programming:	N	Status:	Scheduled
Property ID:	1744193	Priority:	3-Normal	Activity #:	1-XJVC0Y9
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace				New	Receiver Swap
2	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
3	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
4	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
8	IRD - HD/DVR COMBO			A20LC9BJ120768	002225578141	S	Existing	IV Retest
9	IRD - KA/KU			A11HB8EA111357	002274630769	P	Existing	No Action Taken
10	IRD - DVR			B12AB8CR330612	002375793987	S	Existing	No Action Taken
11	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC916951	Name:	LANE, DAVID	Account #:	51509046
Service Region:	NC01	Address Line 1:	817 HOWARD AVE	Order Type:	Service Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	NC Rollback
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	GASTONIA, NC 28054-112917	SR Sub Area:	NC Rollback
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)418-2276	Order Class:	NC Rollback
Dwelling:	Residential	Secondary Phone Number:	(704)867-4939	Duration:	90
OMS Order ID:		MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XS7LD40
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	DIRECTV D12-700		G10AA8LE121037	001386731085	P	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company: MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced: N	
Tech ID: MANC916951	Name: PALARINO, NICOLE	Account #:	51053668		
Service Region: NC01	Address Line 1: 811R ARMSTRONG PARK RD	Order Type:	Sales Order		
Earliest Start: 06/20/2011 12:00 PM	Address Line 2: J	Sub Type:	New Install		
Planned Start: 06/20/2011 03:50 PM	City, State, Zip: GASTONIA, NC 28054-	SR Sub Area:	New Install		
Due: 06/20/2011 04:00 PM	Primary Phone Number: (704)685-5019	Order Class:	New Install		
Dwelling: Residential	Secondary Phone Number: ()-	Duration:	135		
OMS Order ID: 151744240	MAS Programming: N	Status:	Scheduled		
Property ID: 1735692	Priority: 3-Normal	Activity #:	1-XPASZON		
40Ft Ladder: N	Partner: None				

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999317	Name:	HORN, MICHAEL	Account #:	57030933
Service Region:	NC01	Address Line 1:	1408 IVEY DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:19 AM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)564-9267	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	120
OMS Order ID:	151871033	MAS Programming:	N	Status:	Scheduled
Property ID:	1745069	Priority:	3-Normal	Activity #:	1-XR4UESV
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999317	Name:	BENBOW, MYRA	Account #:	34363092
Service Region:	NC01	Address Line 1:	2515 HILLIARD DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 10:19 AM	City, State, Zip:	CHARLOTTE, NC 28205-	SR Sub Area:	Upgrade
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)299-4654	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(704)222-9888	Duration:	145
OMS Order ID:	151730891	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XP1M7VF
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		cross st is Shamrock					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	New			New	Installed
2	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
6	IRD - STANDARD	DIRECTV D11-500		D01CC7DE311028	001983102946	S	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D11-500		D01CC7DE311027	001983103092	P	Existing	No Action Taken

Tech Instructions:	2 story, dogs are fenced
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999317	Name:	RIDDLE, DAVY	Account #:	62090472
Service Region:	NC01	Address Line 1:	14104 BRAMBOROUGH RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 03:20 PM	City, State, Zip:	HUNTERSVILLE, NC 28078-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)947-6814	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	225
OMS Order ID:	151672978	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XO81ZNE
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving: cross street. ramachurch rd							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
3	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	Swap Replace			New	Receiver Swap
4	IRD - KA/KU	DIRECTV H20-999	Tech Delivers	New			New	Installed
5	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
9	IRD - STANDARD	DIRECTV D11-300		B01AA6AM210302	001780356844	S	Existing	No Action Taken
10	IRD - STANDARD	DIRECTV D11-300		B01AA6DK131662	001809579673	S	Existing	No Action Taken
11	IRD - STANDARD	DIRECTV D11-300		B01AA6DK131242	001809715392	P	Existing	No Action Taken

Tech Instructions:	n/a
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC999317	Name:	GARRETT, BRANDON	Account #:	63605936
Service Region:	NC01	Address Line 1:	1717 BABARRAS DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 12:50 PM	City, State, Zip:	HUNTERSVILLE, NC 28078-	SR Sub Area:	Upgrade
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)907-9485	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	210
OMS Order ID:	151395361	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-XJYCIZB
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	2	N	270	
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ODU UPGRADE	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
8	IRD - STANDARD	DIRECTV D12-700		G10AA8MY220062	001576274714	S	Existing	No Action Taken
9	IRD - STANDARD	DIRECTV D12-100		A10MC9JW300994	002227610934	S	Existing	No Action Taken
10	IRD - DVR	DIRECTV R22-100		C23BA8JJ000406	002409709595	P	Existing	No Action Taken
11	IRD - DVR	DIRECTV R22-100		C23BA8JJ000525	002409709629	S	Existing	IV Retest

Tech Instructions:	call before going
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999593	Name:	MASSEY, JAMES	Account #:	36980815
Service Region:	NC01	Address Line 1:	1026 MIDWAY DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 04:50 PM	City, State, Zip:	GASTONIA, NC 28054-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)867-7132	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	110
OMS Order ID:	151823676	MAS Programming:	N	Status:	Scheduled
Property ID:	1721370	Priority:	3-Normal	Activity #:	1-XQD6F4F
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	Y	2	N		
Resolutions/ Tech Driving:		Green Circle on one end of the street and she also has center					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	Swap Replace			New	Receiver Swap
2	MISCELLANEOUS LABOR	SECOND LINE DVR	Tech Delivers	New			New	Support Hardware Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D10-300		5283D1033527	001206249300	S	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D10-300		5303D1023903	001206501676	S	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D10-300		5303D1023905	001206501718	P	Existing	No Action Taken
7	IRD - STANDARD	DIRECTV D10-300		5303D1023928	001569450792	S	Existing	No Action Taken

Tech Instructions:	Call before Coming
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999593	Name:	ADAMS, SAMUEL	Account #:	75125118
Service Region:	NC01	Address Line 1:	303 S VINE ST	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:20 AM	City, State, Zip:	GASTONIA, NC 28052-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(980)254-0733	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	175
OMS Order ID:	151866429	MAS Programming:	N	Status:	Scheduled
Property ID:	1711705	Priority:	3-Normal	Activity #:	1-XR2SEFQ
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	Tech Delivers	New				New	Installed
2	IRD - KA/KU	Tech Delivers	New				New	Installed
3	IRD - STANDARD	Tech Delivers	New				New	Installed
4	INTERNET HARDWARE	Tech Delivers	New				New	Support Hardware Installed
5	MRV HARDWARE	Tech Delivers	New				New	Support Hardware Installed
6	KA/KU LNB SWM	Tech Delivers	New				New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	Tech Delivers	New				New	Support Hardware Installed
8	MISCELLANEOUS LABOR	Tech Delivers	New				New	Support Hardware Installed
9	MULTI-ROOM VIEWING	Tech Delivers	New				Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999593	Name:	FEWELL, TERRY	Account #:	69104739
Service Region:	NC01	Address Line 1:	970 MEADOW LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 03:10 PM	City, State, Zip:	GASTONIA, NC 28054-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)648-9971	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	170
OMS Order ID:	151870750	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XR4OMDC
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999593	Name:	DAVIS, GREGORY	Account #:	9641349
Service Region:	NC01	Address Line 1:	3425 PIKES PEAK DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:00 PM	City, State, Zip:	GASTONIA, NC 28052-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)970-6684	Order Class:	Former Customer
Dwelling:	Residential	Secondary Phone Number:	(609)970-8678	Duration:	245
OMS Order ID:	151880037	MAS Programming:	N	Status:	Scheduled
Property ID:	1694109	Priority:	3-Normal	Activity #:	1-XR9SK3D
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: cross st: ARCHEY WHITESIDE & CARSON							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	Reactivat e			New	Installed
2	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
4	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
5	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
6	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOU S HARDWA	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOU S LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
9	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999594	Name:	TRUONG, HA	Account #:	45030772
Service Region:	NC01	Address Line 1:	9015 CAMDEN CREEK LN 101	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:05 AM	City, State, Zip:	CHARLOTTE, NC 28273-490126	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)345-5251	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	180
OMS Order ID:	151863597	MAS Programming:	N	Status:	Scheduled
Property ID:	1725798	Priority:	3-Normal	Activity #:	1-XR1FELF
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming		Compatibility: MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - KA/KU	IRD - KA/KU	Tech Delivers	New			New	Installed
2	ODU	ODU - 36"	Tech Delivers	New			New	Support Hardware Installed
3	KA/KU LNB	KA/KU LNB 3	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	ADDITIONAL LABOR	Tech Delivers	New			New	Support Hardware Installed
5	MISCELLANEOUS HARDWARE	ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS LABOR	KA/KU LNB LABOR	Tech Delivers	New			New	Support Hardware Installed
7	MULTI-SWITCH	MULTI-SWITCH SWM 8	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	cust need 36" international dish/ tech please call cust 30 min b4 coming at 704-345-5251
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company: MASTEC ADVANCED TECHNOLOGIES		Customer Information		IV Retest Enforced: N	
Tech ID: MANC999594	Name: KAYLER, PATRICIA	Account #: 23663534		Order Type: Sales Order	
Service Region: NC01	Address Line 1: 1040 SPRING DR	Sub Type: Upgrade		SR Sub Area: Upgrade	
Earliest Start: 06/20/2011 08:00 AM	Address Line 2:	Order Class: Upgrade		Duration: 80	
Planned Start: 06/20/2011 11:10 AM	City, State, Zip: GASTONIA, NC 28052-	Status: Scheduled		Activity #: 1-XRSHA1L	
Due: 06/20/2011 12:00 PM	Primary Phone Number: (704)861-1915	Activity #:			
Dwelling: Residential	Secondary Phone Number: (-)				
OMS Order ID: 151912018	MAS Programming: N				
Property ID: 1682263	Priority: 3-Normal				
40Ft Ladder: N	Partner: None				

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
BLS	Y	0	N	0	N		
Resolutions/ Tech Driving:		Bethany Rd					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	HNS GAEB0		GA3E6953681A	001040535310	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01CA6EV112471	001835812551	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC999594	Name:	LEE, JOY	Account #:	40649309
Service Region:	NC01	Address Line 1:	1104 FERRELL GROVE AVE	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 01:37 PM	City, State, Zip:	GASTONIA, NC 28056-744204	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)964-8917	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)675-3388	Duration:	187
OMS Order ID:	79973340	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-WPVLNXO
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	1	N		
Resolutions/ Tech Driving:		hickory road					
SWM Flag:	Y	Mode:	programming	Compatibility:	MRV =	programming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	IRD - KA/KU	IRD - KA/KU	Customer Owned	New			New	Installed
4	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
5	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Customer Owned	New			New	Support Hardware Installed
7	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
10	IRD - HD/DVR COMBO	DIRECTV HR24-100		A07LA0HL110942	002052539752	P	Existing	IV Retest
11	IRD - STANDARD	DIRECTV D12-300		B10AF7QR111132	002183931050	S	Existing	No Action Taken
12	IRD - STANDARD	DIRECTV D12-700		G10AG0KL210840	002539412201	S	Existing	No Action Taken
13	IRD - KA/KU	DIRECTV H24-700		G06DA0JN003010	002710111135	S	Existing	No Action Taken
14	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	plz call b4 arrive
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

WORK ORDER



Signature:

Date:

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature:

Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999595	Name:	BLACKMON, DANIEL	Account #:	51023016
Service Region:	NC01	Address Line 1:	11377 FOXHAVEN DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:00 AM	City, State, Zip:	CHARLOTTE, NC 28277-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)569-7990	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(704)569-7991	Duration:	175
OMS Order ID:	151498120	MAS Programming:	N	Status:	Scheduled
Property ID:	1746416	Priority:	3-Normal	Activity #:	1-XLHYH25
40Ft Ladder	N	Partner:	ATT		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
PTR	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
4	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
5	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
6	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
7	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
8	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999595	Name:	CHENOWETH, LAURAN	Account #:	51650302
Service Region:	NC01	Address Line 1:	4091 N COURSE DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 10:45 AM	City, State, Zip:	CHARLOTTE, NC 28277-	SR Sub Area:	Former Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(313)354-4286	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(734)891-4190	Duration:	127
OMS Order ID:	80581277	MAS Programming:	N	Status:	Scheduled
Property ID:	1721271	Priority:	3-Normal	Activity #:	1-XIZMZEZ
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - DVR	IRD - DVR	Customer Owned	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed
5	IRD - STANDARD	DIRECTV D11-100		A01BC6ND621565	001766601205	P	Existing	No Action Taken
6	IRD - DVR	DIRECTV R15-500		D02CA5KU220723	001931617813	S	Existing	No Action Taken

Tech Instructions:	Please call with ETA
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC999595	Name:	ROESLER, MICHAEL	Account #:	20816042
Service Region:	NC01	Address Line 1:	10114 CANNARTI DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 02:52 PM	City, State, Zip:	CHARLOTTE, NC 28273-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(972)939-8784	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	90
OMS Order ID:	80723612	MAS Programming:	N	Status:	Scheduled
Property ID:	1328889	Priority:	3-Normal	Activity #:	1-XPNSROT
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Customer Owned	New			New	Installed
2	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
3	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
4	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
5	IRD - HD/DVR COMBO	DIRECTV HR20-100		A04CD7KG120303	002124720364	P	Existing	IV Retest
6	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999595	Name:	CHUNG, WAL SOO	Account #:	40659832
Service Region:	NC01	Address Line 1:	10617 EDDINGS DR 204	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:53 PM	City, State, Zip:	CHARLOTTE, NC 28270-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)992-0306	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	119
OMS Order ID:	80515869	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XFNWPLX
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	ODU	ODU - 36"	Tech Delivers	New			New	Support Hardware Installed
4	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
5	IRD - STANDARD	DIRECTV D12-700		G10AG0KP211035	002538011798	P	Existing	No Action Taken
6	IRD - STANDARD	DIRECTV D12-700		G10AG0KP110237	002538018298	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	Y
Tech ID:	MANC999820	Name:	MOLINARO, BRUCE	Account #:	22156962
Service Region:	NC03	Address Line 1:	216 HERITAGE PL	Order Type:	Sales Order
Earliest Start:	06/20/2011 04:00 PM	Address Line 2:		Sub Type:	Upgrade
Planned Start:	06/20/2011 05:30 PM	City, State, Zip:	MOORESVILLE, NC 28115-	SR Sub Area:	Upgrade
Due:	06/20/2011 08:00 PM	Primary Phone Number:	(704)660-1641	Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(201)400-9798	Duration:	95
OMS Order ID:	151886173	MAS Programming:	N	Status:	Scheduled
Property ID:	1694109	Priority:	3-Normal	Activity #:	1-XRDG4MD
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:		south magnolia					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	Swap Replace			New	Receiver Swap
2	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
3	MULTI-SWITCH	MULTI-SWITCH KA 6X8	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	HNS HIRD-E1		E1294642198	000630406668	S	Existing	No Action Taken
5	IRD - KA/KU	DIRECTV H21-200		C11BB8AB203589	002158775607	S	Existing	IV Retest
6	IRD - KA/KU	DIRECTV H21-100		A11HB8HC112608	002405170917	P	Existing	No Action Taken
7	IRD - KA/KU	DIRECTV H21-200		C11BB8CF104455	002521446548	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999820	Name:	BAILEY, CATHY	Account #:	38381580
Service Region:	NC03	Address Line 1:	410 DEL WOOD LN	Order Type:	Sales Order
Earliest Start:	06/20/2011 08:00 AM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 08:19 AM	City, State, Zip:	STATESVILLE, NC 28625-	SR Sub Area:	New Install
Due:	06/20/2011 12:00 PM	Primary Phone Number:	(704)898-1932	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	(-)	Duration:	155
OMS Order ID:	151857314	MAS Programming:	N	Status:	Scheduled
Property ID:	1695310	Priority:	3-Normal	Activity #:	1-XQYHFHD
40Ft Ladder:	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	1	N		
Resolutions/ Tech Driving:		off of e side dr.					
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - DVR	IRD - DVR	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
5	MULTI-SWITCH	MULTI-SWITCH 2X4	Tech Delivers	New			New	Support Hardware Installed

Tech Instructions:	*** Scheduled > Customer Survey / Return Path Audit *** (Please generate Service Call for Failed Audit with landline)
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999820	Name:	WAUGH, EDWARD	Account #:	38134800
Service Region:	NC03	Address Line 1:	125 EAGLEWOOD DR	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	New Install
Planned Start:	06/20/2011 02:14 PM	City, State, Zip:	STATESVILLE, NC 28625-	SR Sub Area:	New Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)761-9536	Order Class:	New Install
Dwelling:	Residential	Secondary Phone Number:	()-	Duration:	194
OMS Order ID:	150734159	MAS Programming:	N	Status:	Scheduled
Property ID:	1735692	Priority:	3-Normal	Activity #:	1-X8SWF2N
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	2	N		
Resolutions/ Tech Driving: still checking for internet service provider. will call back once he has one. do not call before this date. will re-order if necessary.							
SWM Flag:	N	Mode:	noProgramming	Compatibility:	MRV =	noProgramming	

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - HD/DVR COMBO	IRD - HD/DVR COMBO	Tech Delivers	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
3	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
4	INTERNET HARDWARE	BROADBAND DECA	Tech Delivers	New			New	Support Hardware Installed
5	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
6	MRV HARDWARE	BS FILTER	Tech Delivers	New			New	Support Hardware Installed
7	KA/KU LNB SWM	KA/KU LNB SWM 3	Tech Delivers	New			New	Support Hardware Installed
8	MISCELLANEOUS HARDWARE	SWM ODU HARDWARE	Tech Delivers	New			New	Support Hardware Installed
9	MISCELLANEOUS LABOR	KA/KU LNB SWM LABOR	Tech Delivers	New			New	Support Hardware Installed
10	MULTI-ROOM VIEWING	MRV ENABLED	Tech Delivers	New			Added	Support Hardware Installed

Tech Instructions:	still checking for internet service provider. will call back once he has one. do not call before this date. will re-order if necessary.
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I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.	
Signature:	Date:
Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.	
Signature:	Date:

WORK ORDER



Company:	MASTEC ADVANCED TECHNOLOGIES	Customer Information		IV Retest Enforced:	N
Tech ID:	MANC999820	Name:	STROUD, JACOB	Account #:	74933712
Service Region:	NC03	Address Line 1:	624 RIMROCK RD	Order Type:	Sales Order
Earliest Start:	06/20/2011 12:00 PM	Address Line 2:		Sub Type:	Former Install
Planned Start:	06/20/2011 12:24 PM	City, State, Zip:	STATESVILLE, NC 28625-	SR Sub Area:	Former Install
Due:	06/20/2011 04:00 PM	Primary Phone Number:	(704)902-9188	Order Class:	Movers
Dwelling:	Residential	Secondary Phone Number:	(704)775-3955	Duration:	110
OMS Order ID:	80780139	MAS Programming:	N	Status:	Scheduled
Property ID:	1708500	Priority:	3-Normal	Activity #:	1-XSE2FTU
40Ft Ladder	N	Partner:	None		

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	N	0	N		
Resolutions/ Tech Driving: cardinal road and highway 901							
SWM Flag:	N	Mode:	Basic	Compatibility:	=		

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
2	IRD - STANDARD	IRD - STANDARD	Customer Owned	New			New	Installed
3	ODU	ODU - 18"	Tech Delivers	New			New	Support Hardware Installed
4	IRD - STANDARD	DIRECTV D11-100		A01GD7GE212047	001988775241	P	Existing	No Action Taken
5	IRD - STANDARD	DIRECTV D11-100		A01GD7GE212081	001988775530	S	Existing	No Action Taken

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature: _____ **Date:** _____

Protection Plan Agreement: I hereby agree to the purchase of the DIRECTV Protection Plan with the understanding that I may cancel the Protection Plan at no cost within 30 days of Program activation. Full Program terms and conditions will be provided by DIRECTV within ten days.

Signature: _____ **Date:** _____

WORK ORDER



End of Work Order Report

Total # of Activities: 192