Bomponis Evaggelos-Ioannis

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Education

University of Thessaly   **Thessaly**, Larissa
Bachelor's degree in digital systems (Computer Science)   Expected Feb.2026
Thesis: **Creation of a comprehensive online alumni management application**

Experience

Real Marketing
Greece
HR & Recruiter Specialist   09/2025 – Current
- Coordinating the interview process and communicating with candidates and internal departments.
- Analysis of departmental needs and understanding of role requirements.
- Collaborate with hiring managers to define job requirements.

Vodafone   Greece
1st Level Technical Support   07/2023 – 08/2025
- Investigating and resolving customer technical issues (e.g., connectivity, software settings) via phone and chat.
- Recording and monitoring incidents and requests in a ticketing system (Oracle CRM).
- Communicating technical solutions in a clear and understandable way to non-technical users.
- Escalation of complex problems to the 2nd or 3rd Level teams, providing detailed technical analysis.
- Use of diagnostic tools to identify the root cause of problems.

Projects

Online Alumni Management Application (Thesis): [alumni.ds.uth.gr](#)
- Development of a comprehensive graduate management platform using WordPress CMS.
- Customization of the theme using PHP, HTML5, and CSS3 to achieve the desired UI/UX.
- Development of custom PHP plugins for the implementation of specialized functions, fully adapted to the needs of the platform.
- Installation and configuration of critical plugins such as *Ultimate Member* for user management.
- **Technologies:** WordPress, PHP, MySQL, HTML5, CSS3, JavaScript/jQuery.

DSUth Exam Bank: [dsuth-exam-bank.vercel.app](#)
- Development of a full-stack web application that provides a central, searchable database of exam topics for students.
- Implementation of the frontend with React (using React Hooks), allowing users to dynamically filter results based on course or year.
- Use of Supabase for the backend, which manages the PostgreSQL database and provides real-time APIs for data retrieval.
- Set up Vercel for continuous deployment (CI/CD), automating the update of the live application after each Git push.
- **Technologies:** React, JavaScript (ES6+), Supabase, PostgreSQL, HTML5, CSS3, Vercel, Git.

Skills

Programming Languages: PHP, JavaScript (ES6+), SQL
Frontend Development: React, HTML5, CSS3, jQuery
Backend & CMS: Supabase, WordPress (Theme & Plugin Customization)
Databases: PostgreSQL, MySQL

Languages

Greek: Native, **English:** C2 Proficiency