

# Crown's Commitment To The Community

As in life, we are all given an equal chance to make a difference. Therefore, we at Crown Relocations are stepping up to that challenge. We are committed to the well-being of the communities we operate in and take responsibility for the impact we make on the environment.

## Caring for the Environment: Destination Green

#### Within New Zealand

- Our people really do "make the difference." Our published code of behaviour means the customer always comes first and we strive to achieve 100% customer satisfaction at every customer contact point.
- Containerisation: We use both rail and sea options to deliver the lowest possible carbon footprint for all long distance domestic relocations - the objective is to significantly minimise our carbon footprint and enhance customer safety.
- We have eleven branches in New Zealand with all staff actively engaged in "green committees".
   Each branch has a designated "Green Champion" to educate and facilitate improved green practices at every operating centre.
- Within our own vehicle fleet we are actively moving towards the replacement of vehicles with low emission alternatives as evidenced by the recent bulk purchase of low emission, fuel efficient hybrid vehicles for our Residential Sales team.

#### Crown Worldwide

- We have a Worldwide Recycling Policy which enables us to recycle and re-use all of our packaging materials.
- Each country has a "Green Liaison" who coordinates Destination Green activities at a national level.
- Crown's global standards ensure that all worldwide operations are working in unison to minimise impact on the environment;
   this includes offsetting emissions by tree planting.

### COMMITTED TO MAKING A WORLD OF DIFFERENCE



Printed on Recyclable Paper

Lowest Possible Carbon Footprint

Championing

Breen - Hybrid

vehicles in our

fleet

Worldwide

Recycling

Policy for all

our packaging

materials

