

# Justin Chi

Front-end Developer  
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## TECHNICAL SKILLS

React, Sass, jQuery, webpack, git, bower, npm, Sketch, HTML, CSS, Javascript

## SIDE PROJECTS

- Wakey** – An alarm clock with today's weather forecast  
– Built with React, XScroll, OpenWeatherMap API, Polymer MD library
- RMA tool** – A tool to simplify the return merchandise authorization process  
– Built with EditableGrid, Bootstrap, PHP, MySQL database
- Portfolio** – My personal website  
– Built with React for easy maintenance. JSON fed into components

## EDUCATION

2012 B.Sc. in Structural Engineering, University of California, San Diego

## EXPERIENCE

### **Product Manager, iSmart Alarm, Inc.** Sunnyvale, CA. *Feb 2015 – present*

- Lead IFTTT & Alexa integration projects from conception to launch
- Prioritize product issues and collaborate with Engineering to provide solutions
- Create processes to capture, analyze, and share customer insights and demands

### **Technical Support Specialist, iSmart Alarm, Inc.** Sunnyvale, CA. *Feb 2014 – Feb 2015*

- Provide technical leadership and product knowledge to Customer Service
- Introduced knowledge-base to enable customers to resolve issues on their own
- Voice user pain points and advocate solutions to the Product Management

### **Project Coordinator, Tom's Metal Specialists, Inc.** San Francisco, CA. *Jul 2012 – Aug 2013*

- Create daily on-site quality and production reports for multiple projects
- Track on-site job conditions, RFI's, change orders, and submittals
- Coordinate work with superintendents, inspectors, trades, foreman, and field crew

### **Residential Computing Consultant, UCSD** La Jolla, CA. *Aug 2009 – Jun 2011*

- Provide technical network and account support for university users
- Remove malware, replace failing hardware, update existing software