Stakeholder Insights and Performance Dashboard

1. Purpose

The Stakeholder Insights and Performance Dashboard aims to provide a **comprehensive**, **real-time view** of key business metrics related to stakeholders, insurers, and policy performance.

It will help stakeholders:

- Monitor premium trends, profitability, and asset distribution.
- Compare insurer contributions and performance.
- Analyse stakeholder demographics and shareholding patterns.
- Make data-driven strategic decisions for sustainable business growth.

2. Requirements

2.1 Charts and Visualizations

- **Total Value by Insurer** → Compare the total value created across different insurers.
- \square Shareholding Patterns \rightarrow Showcase stakeholder ownership distribution.
- Scatter plot to analyse efficiency and profitability.
- **Profitability by City & Policy Tenure** → Visualize profit variations by geography and duration.
- **Assets Under Management (AUM)** → Represent distribution across stakeholders (Equity, Debt, etc.).

2.2 Key Performance Indicators (KPIs)

- **S** Total Premium Collected → Overall premium generated.
- **Average Age of Stakeholders** → Mean age across all stakeholders.
- **Value Created (Equity AUM)** → Highlight value generated when AUM type = "Equity".
- \P Top Insurer Performance \rightarrow Identify insurer with the highest value creation.

.3 Filters

- City Filter → Narrow down insights by geographic location.
- **Stakeholder Filter** → Focus analysis on specific stakeholders.
- Policy Tenure Slider → Range filter to compare performance of short vs. long-term policies.
- **Date Range Filter** → Custom time window for analysis.
- **W** Gender Filter → Demographic breakdown for deeper insights.

2.4 Interactivity

- **♦** Cross-Filtering → Selecting a chart dynamically updates all other visuals.
- \(\forall \) **Dynamic Updates** \(\to \) KPIs and filters automatically adjust based on user selections.

2.5 Export Options

- **PDF Export Button** \rightarrow One-click export of the dashboard view.
- \blacksquare Full Visual Capture \rightarrow Export includes all visible charts, KPIs, and filters.
- **Brand Watermark** → Company's light branding watermark on all exports.

2.6 User Access & Security

- Role-Based Access → Different stakeholders see only the data they are authorized to view.
- $\mathbb{A} = \text{Executives} \rightarrow \text{Full view of KPIs, trends, and financials.}$
- ■ Department Heads → Limited to their region/business unit.
- **♣**□ Analysts → Restricted access for operational analysis.

3. Dashboard Workflow (Presentation Points)

When presenting today, explain it step by step:

- 1. **(Purpose)** → "This dashboard enables stakeholders to gain actionable insights on premiums, profitability, and assets."
- 2. **KPIs First** → Start with high-level numbers: Total Premium, Total Value, Top Insurer.
- 3. Charts \rightarrow Move to visual insights: Trends, Distributions, Profitability analysis.
- 4. **Filters** \rightarrow Show how users can focus on specific cities, stakeholders, or timelines.
- 5. **Interactivity** \rightarrow Explain how charts respond dynamically to selections.

- 6. **Export** \rightarrow Highlight PDF export with branding (stakeholders love reports).
- 7. **Access Control** → Conclude with security and role-based data access.

4. Conclusion

This dashboard transforms raw data into meaningful insights, empowering insurers and stakeholders to:

- Monitor real-time performance.
- Identify **growth opportunities**.
- Ensure **transparency** in decision-making.
- Drive data-backed strategies for long-term value creation.

