








VAIBHAV KAUSHIK

A focused & goal-oriented professional, targeting assignments in **Salesforce Development** with a growth-oriented organization preferably in **IT industry**

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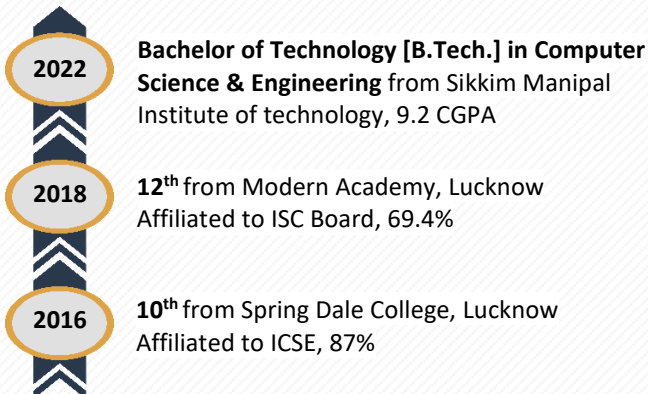
Profile Summary

- Salesforce developer with over 2 years of hands-on expertise, currently contributing to Accenture's projects.
- Proficient in Information Technology and Development Profiles, specializing in Salesforce CRM applications.
- Experience in SFDC development using Apex classes, Triggers, SOQL, SOSL, flows and Aura/Lightning Components.
- Well-versed in the software development lifecycle, from requirement gathering to customer coordination.
- Experience in Web Service callout using REST API's.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Formula field, Record Type, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Demonstrated excellence in academic and extracurricular pursuits, showcasing a passion for achieving results.
- Quick learner, adept at grasping new technical concepts.
- Goal-oriented professional with a strong work ethic and commitment to delivering quality work.

Soft Skills



Education



Core Competencies

Salesforce Development

Salesforce Administration

Project Execution

Cross-functional Coordination

Coding & Programming

Requirement Gathering

Technical Documentation

Machine Learning

Team Interactions

IT Skills

Salesforce Development & Administration, Omni Studio, Apex Batch Class Programming, Apex Triggers, Lightning Web Components, Salesforce Integrations & Callouts, Flows, Salesforce Customization & Configuration, Next Best Action Flows, Azure Deployment, SonarQube, Salesforce Financial Services Cloud, Python, C++, HTML, CSS, JavaScript, Bootstrap4, Flask, MySQL, Tableau, Jira Administrator, Adobe Illustrator, Adobe XD, Arduino IDE



Work Experience

Dec '22 – Present: Packaged App Development Analyst at Accenture

Project 1

Project Name: CIBC-Salesforce CRM Implementation (Apollo, WaveA and WaveB)

Client: CIBC

Duration: 1 Dec 2022 - Now

Description: The Canadian Imperial Bank of Commerce is a Canadian multinational banking and financial services corporation. Where we have developed the case management system using salesforce service & sales cloud in multiple phases Apollo, WaveA, WaveB. During Apollo phase we have developed a process where a forefront user can create a case using an existing client or anonymously. Users will redirect to an LWC screen using flow where they will choose. category, Product, and reason. Once the user provides all the required details the case will be created, or the user must fill in additional details based on client type i.e., personal, or non-personal. During WaveA & WaveB phase we have enhanced the Apollo process for some new case types and implemented a client 360 view where all the data of client from other system will be visible on UI using LWC component and Integration like compass cases, product, sub products details.

Responsibilities:

- Participate in Daily Scrum calls and provide the status of assigned user stories, discussing technical design with design Architect wherever required.
- Used Apex as a workaround to implement complex business logics that are not supported out of the box.
- Making use of best practices as dictated by Salesforce including Bulkification, SOQL's within for loop etc. to ensure code meets the desired code quality.
- Worked on Integration to connect CIBC salesforce system with other system to get real time data for Client Bank Accounts, Client Classes, client products, sub products etc. Used LWC component to build scalable and high-performance web applications on the Salesforce platform.
- Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the Business requirement.
- Development of various customized **Lightning web Components**.
- Creation of Salesforce Flows and NBA Flows
- Handling administrative functions in Salesforce environment
- SFDC development in implementing **Apex classes, Apex test classes and Apex triggers**
- Ability to write complex **SOQL & SOSL** queries across multiple objects

Feb'22 – Aug'22: R&D Intern at Boston Scientific

Responsibilities:

- Collaborated with Software Configuration Management Team; supported in formulation of solutions for the technical specifications
- Assisted in execution of projects such as:
 - Jira Enhancement & Revamp
 - Project Migration from Server to Data Center Vice Versa
 - Jira & Bitbucket Administration



Certification

- Salesforce Certified Platform Developer-1
- Salesforce Certified Administrator
- Salesforce Certified Associate
- Salesforce Certified Platform App Builder
- Salesforce Certified Omni Studio Developer
- Salesforce Certified AI Associate
- Copado Certified Fundamentals I
- ARM Core Certification Issued by Auto RABBIT





Personal Projects

- **SMIT GPA Calculator:** Supported the students of Sikkim Manipal Institute of Technology to check their GPA of various semesters by entering their registration number. The JSON data has been scraped from the official website of the college using web scraping. **Implemented using Python Web Scraping, Flask, HTML, CSS**
- **Crime Prediction and Analysis System using Machine Learning:** Developed for reducing crimes, especially street crimes. Assisted in identifying & analyzing patterns and trends in crime as well as predict crimes based on the input of time/real-time and locations, thereby. **Implemented using Machine Learning, Flask, Tableau Server, HTML, CSS**
- **Restaurant Website:** Restaurant Website is a sample e-Commerce Website for ordering foods. It consists of only mainly **Frontend Built using HTML, CSS, JavaScript, Bootstrap4**



Extracurricular Activities/ Achievements

- Awarded the Prestigious Pinnacle Award at Accenture for outstanding contributions and exemplary performance in project delivery and client satisfaction.
- Attained rapid promotion to Packaged App Development Analyst at Accenture through successful completion of the TechLeap Fast Track Promotion Exam, showcasing exceptional technical prowess and dedication to professional growth.
- Conferred with a Bronze Medal at ASISC State Lawn Tennis Championship
- Participated in Solo Singing and Mr. & Mrs. Alcheringa Competition at IIT Guwahati's Annual Cultural Fest, Alcheringa 2020
- Received Gold Medal at Annual Tech Event of Sikkim Manipal Institute of Technology, Sikkim for developing a line robot using Atmega8