

# VAIBHAVKUMAR PATEL

Unit-1403, 125 Parkway Forest Dr, Toronto, M2J 1L9 Ontario.

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## ➤ Objective

- I seek an opportunity in retail field to use my customer service experience and skills to improve customer satisfaction

## ➤ Education

- **Diploma in Computer engineering**
  - I have completed my Diploma in field of Computer programming in year 2019 from reputed university GUJARAT TECHNOLOGICAL UNIVERSITY.
- **Secondary School Certificate**
  - I have done my Secondary School education with Gujarat Higher Secondary Education Board in year 2016.

## ➤ Experience

- **English Tutor and counsellor**
  - ENBEE Education Centre institute, Mehsana, India
    - Provide coaching of English language tests
    - Supervise students and trainees and provide guidance.
    - Teaching fluent communication practice of English (Listening, Speaking, Writing and Reading)
    - Excellent with MS Office and documentation for professional presentation.
- **Produce Associate**
  - Walmart store
    - Communicate with customers to help them with their shopping
    - Stock stuff on sales floor
    - Help and deal with customers issues
- **Cashier**
  - SAMARTH MART, Visnagar, India
    - Provide excellent customer service and cash operations
    - Resolve customer service problem with minimal support.
    - Fast pace working with a team of associates and with responsibility
    - Self-motivating and hardworking and fluent English communication
    - Work fast and efficiently with safe and clean work environment.

## ➤ Summary of Strength

- Quick Learning, Positive attitude, and team building
- Expert with customer service experience.

## ➤ Available Hours

Monday	After 3:00 PM	Thursday	After 3:00 PM
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Tuesday	Full Day	Friday	After 3:00 PM
Wednesday	Full Day	Saturday & Sunday	Full Day