HR Analytics Case study – Probability of attrition using Logistic Regression

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INTRODUCTION

- Preamble: A company named XYZ faces challenge of
 - Employees leaving, either on their own or because they got fired
 - ▶ 15% of employee attrition every year and need to replace this gap with talent pool available in open market
- Case study objective
 - ▶ To curb attrition
 - understand the probability of attrition using a logistic regression Inputs available
 - ► XYZ has employees around 4410 employees

Methodology followed

Data understanding

Data cleaning

Creating derived metrics as necessary

Logistic Regression, Model preparation, Model Evaluation

Identifying the driving factors behind Attrition

Input data – Preliminary understanding

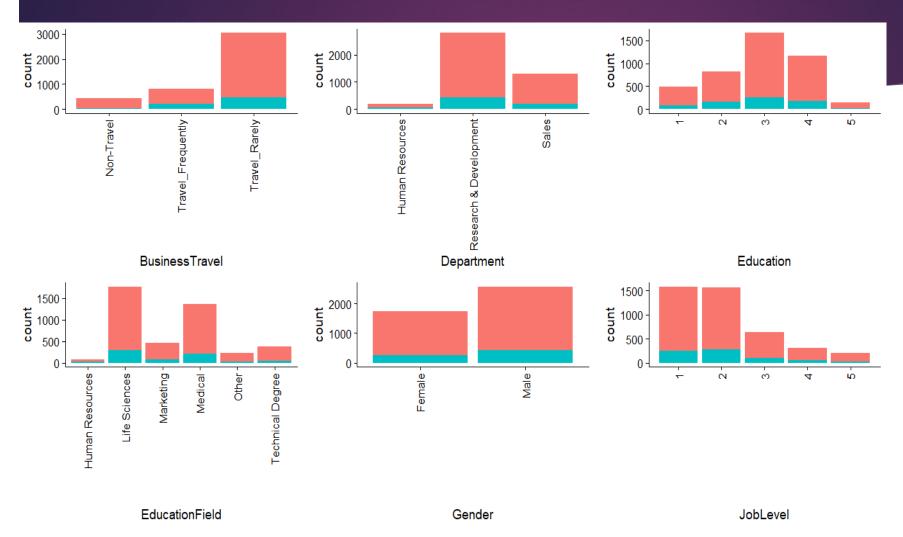
We have data of more than 4410 employees of a company XYZ

- General Data
- ► Employee In time & Out time
- Manager Survey Data
- Employee Survey Data

Data Cleaning & EDA

- Checked duplicated rows No duplicate records found
- Removed all those columns where
 - ▶ All values are NA(2.5 %) This will also not impact the analysis
- Column naming
- Removed unnecessary columns
- ▶ Dummy variables creation, Standardized Numeric values
- Merging data set to create final data frame
- Exploratory Data Analysis
 - ▶ Derived metrics Average working hours, Employee leaves
 - Graphical Plots
- ▶ This reduced data set to 4300 observation and 70 variables

Preliminary Data Analysis

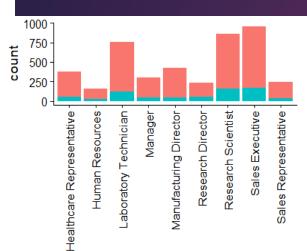


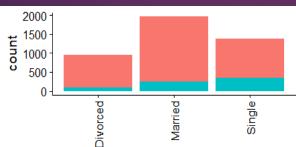
Plots showing Attrition for

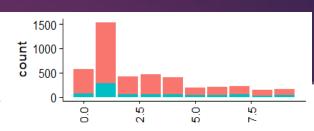
- Business Travel
- Department
- Education
- Education Field
- Gender
- Job Level



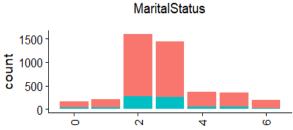
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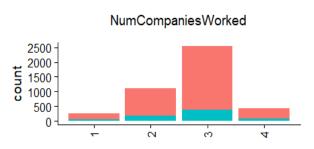








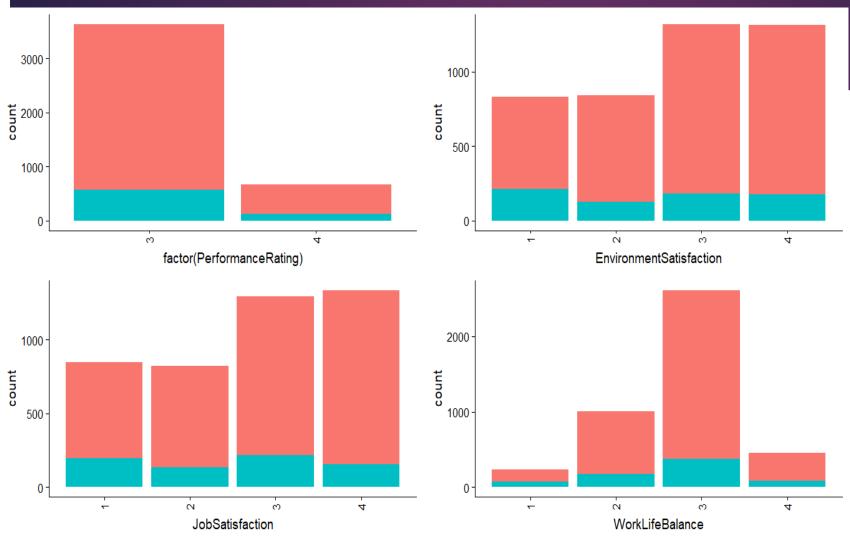




Plots showing Attrition for

- Job Role
- Marital Status
- NumCompaniesWorked
- StockOptionLevel
- TrainingTlmesLastYear
- Job Involvement Level

Preliminary Data Analysis

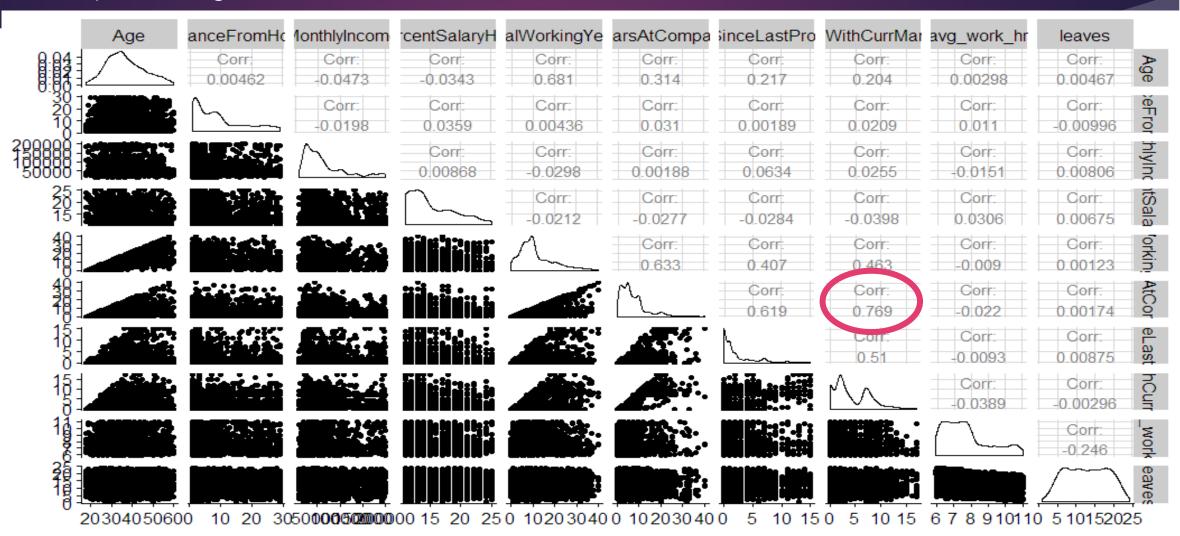


Plots showing Attrition for

- Performance Rating
- Environment Satisfaction
- Job Satisfaction
- Work Life Balance

Preliminary Data Analysis

Graph showing Correlation between Numeric Variables



Model Preparation

- ► Ran model using all variable's on Training Data set (70%)
- Removed insignificant variables using StepAIC
- Improved model iteratively by
 - Removing multi-collinearity using VIF values
 - ► Choosing most significant variables using P-values
- Selected final model with all significant variables
 - Age, YearsSinceLastPromotion, YearsWithCurrManager, avg_work_hr, NumCompaniesWorked.x5, NumCompaniesWorked.x7, NumCompaniesWorked.x9, EnvironmentSatisfaction.x2, EnvironmentSatisfaction.x3, EnvironmentSatisfaction.x4, MaritalStatus.xSingle

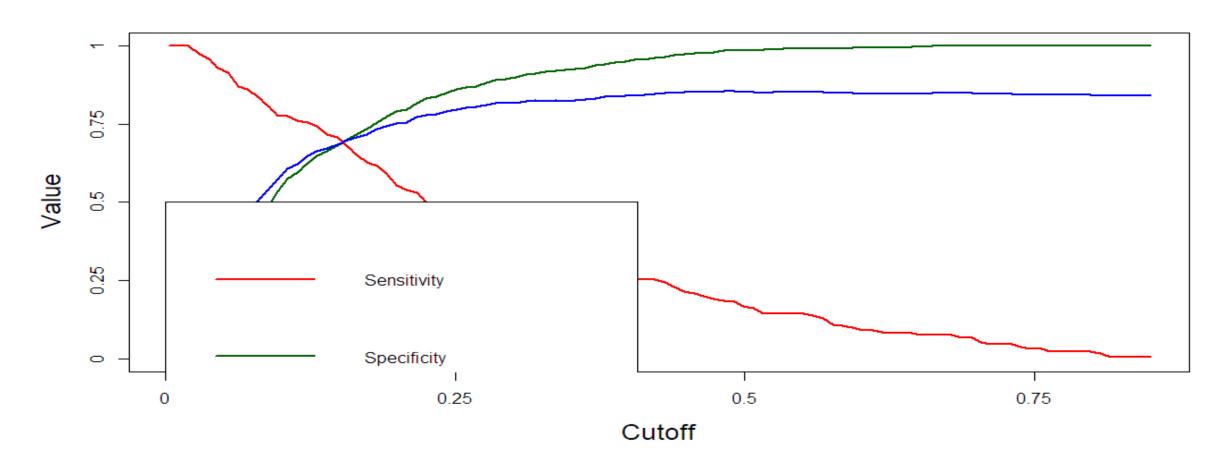
Model Evaluation:

- Created Prediction based on final model on Test Data Set
- Checked Accuracy, Sensitivity and Specificity using different values of cutoff
- Selected final cutoff having difference of sensitivity and specificity as 0.025

ACTUAL(Attrition)	PREDICTED(Attrition)	
	NO	YES
NO	758	323
YES	67	142

Accuracy	70%
Attrition(Sensitivity)	67.94%
Non-Attrition(Specificity)	70.12%

Model Evaluation: Cutoff graph



Summary of observations

- Observations and Proposed changes based on the model observations
 - Younger and single employees, being prone to attrition, can be monitored for possible attrition
 - Change of manager, in case of long association, can be considered
 - ▶ Delayed promotion is contributing to attrition. Same needs to be investigated.
 - Average working hours should be monitored as more working hours is contributing to attrition
 - ► A person having multiple job changes (more than 5) are prone to attrition. Hence same needs to be considered during recruitment
 - ▶ People with lowest level of environment satisfaction are prone to attrition. Measures may be taken to improve work environment