

Vaibhav Upadhyay

Software Engineer

Dedicated Software Engineer with 2 years of experience in front-end, back-end, and MERN stack development. Passionate about creating innovative software solutions and driven to collaborate with dynamic teams to solve challenges and enhance user experiences.

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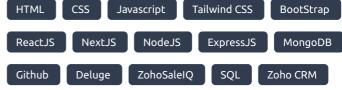
EDUCATION

Bachelor of Technology Abdul Kalam Technical University, Lucknow 08/2017 - 08/2021

Higher Secondary Education G.I.C Inter College, Jhansi

06/2016 - 05/2017

SKILLS



WORK EXPERIENCE

Software Engineer CRM Masters Infotech LLP

04/2023 - Present

Responsibilities:

Gurugram

- Development: Build responsive web applications using HTML, CSS, JavaScript, ReactJS, Next.js, and Python.
- Database Management: Design schemas and optimize queries for MySQL, MongoDB, and CRM tools.
- Third-Party Integrations: Integrated tools like ChatGPT, Google Ads, Zoho CRM, and PageSense for enhanced functionality and user experience.
- Problem-Solving: Debug and troubleshoot to ensure seamless application performance.
- Collaboration: Partner with senior engineers on code reviews and problem-solving.
- Customer Focus: Deliver solutions aligned with customer needs to enhance user experience.

PROJECTS

Portfolio 🗹

- Created personal portfolio showcasing skills, education, and projects.
- Implemented contact form using Google Sheets API for efficient inquiries.
- Added project gallery with live links and demos for detailed exploration.
- Responsive design for consistent, user-friendly experience on all devices.
- Technologies: HTML, CSS, JavaScript, Google Sheets API.

Orientbell Chatbot 🗹

- Created AI chatbot with Deluge, optimizing user engagement & efficiency.
- Used Deluge scripting to capture and validate user details dynamically.
- ${\bf \circ}~$ Automated data organization and validation for accuracy in real-time.
- Optimized the chatbot for a streamlined, user-friendly experience.
 Connected the chatbot to Zoho CRM for seamless data saving.

TinyEmail 🗹

- Managed CRM data efficiently.
- Developed an AI chatbot using Deluge
- Integrated ChatGPT APIs to fetch article data.
- Designed a responsive chatbot UI with HTML and CSS.
- Integrated PageSense to monitor user activity on the website.

Full Stack Intern

TimesPro

08/2022 - 01/2023

Remote

Responsibilities:

- Frontend Development: Developed responsive interfaces using HTML, CSS, JavaScript, and frameworks.
- Backend Development: Designed and implemented server-side logic and APIs with Node.js.
- Database Management: Contributed to schema design for efficient data storage and retrieval.
- Testing: Performed unit and integration testing to ensure application reliability.
- Problem Solving: Analyzed project requirements and proposed innovative solutions to address technical challenges

Dmart E-Commerce ☑

- Designed a user-friendly Dmart for easy product exploration and shopping.
- Used advanced search algorithms for precise results and user satisfaction.
- Integrated Firebase Authentication for secure user authentication.
- Technologies: ReactJS, Node.js, Redux and Firebase.

ACHIEVEMENTS

Employee of the Month

Recognized for exceptional performance and contributions as a Software Engineer in February 2024 for delivering a chatbot application.

Top Performer

Achieved an 80% score in the Full Stack Development Training Program organized by TimesPro, mastering the MERN technology stack. .