



Vaibhav Upadhyay

Software Engineer

Dedicated Software Engineer with 2 years of experience in front-end, back-end, and MERN stack development. Passionate about creating innovative software solutions and driven to collaborate with dynamic teams to solve challenges and enhance user experiences.

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🐙 github.com/vaibhavupadhyay

EDUCATION

Bachelor of Technology

Abdul Kalam Technical University, Lucknow

08/2017 - 08/2021

Higher Secondary Education

G.I.C Inter College, Jhansi

06/2016 - 05/2017

WORK EXPERIENCE

Software Engineer

CRM Masters Infotech LLP

04/2023 - Present

Gurugram

Responsibilities :

- **Development:** Build responsive web applications using HTML, CSS, JavaScript, ReactJS, Next.js, and Python.
- **Database Management:** Design schemas and optimize queries for MySQL, MongoDB, and CRM tools.
- **Third-Party Integrations:** Integrated tools like ChatGPT, Google Ads, Zoho CRM, and PageSense for enhanced functionality and user experience.
- **Problem-Solving:** Debug and troubleshoot to ensure seamless application performance.
- **Collaboration:** Partner with senior engineers on code reviews and problem-solving.
- **Customer Focus:** Deliver solutions aligned with customer needs to enhance user experience.

Full Stack Intern

TimesPro

08/2022 - 01/2023

Remote

Responsibilities :

- **Frontend Development :** Developed responsive interfaces using HTML, CSS, JavaScript, and frameworks.
- **Backend Development:** Designed and implemented server-side logic and APIs with Node.js.
- **Database Management:** Contributed to schema design for efficient data storage and retrieval.
- **Testing:** Performed unit and integration testing to ensure application reliability.
- **Problem Solving:** Analyzed project requirements and proposed innovative solutions to address technical challenges

SKILLS

HTML

CSS

Javascript

Tailwind CSS

BootStrap

ReactJS

NextJS

NodeJS

ExpressJS

MongoDB

Github

Deluge

ZohoSaleIQ

SQL

Zoho CRM

PROJECTS

Portfolio [↗](#)

- Created personal portfolio showcasing skills, education, and projects.
- Implemented contact form using Google Sheets API for efficient inquiries.
- Added project gallery with live links and demos for detailed exploration.
- Responsive design for consistent, user-friendly experience on all devices.
- Technologies: HTML, CSS, JavaScript, Google Sheets API.

Orientbell Chatbot [↗](#)

- Created AI chatbot with Deluge, optimizing user engagement & efficiency.
- Used Deluge scripting to capture and validate user details dynamically.
- Automated data organization and validation for accuracy in real-time.
- Optimized the chatbot for a streamlined, user-friendly experience.
- Connected the chatbot to Zoho CRM for seamless data saving.

TinyEmail [↗](#)

- Managed CRM data efficiently.
- Developed an AI chatbot using Deluge
- Integrated ChatGPT APIs to fetch article data.
- Designed a responsive chatbot UI with HTML and CSS.
- Integrated PageSense to monitor user activity on the website.

Dmart E-Commerce [↗](#)

- Designed a user-friendly Dmart for easy product exploration and shopping.
- Used advanced search algorithms for precise results and user satisfaction.
- Integrated Firebase Authentication for secure user authentication.
- Technologies: ReactJS, Node.js, Redux and Firebase.

ACHIEVEMENTS

Employee of the Month

Recognized for exceptional performance and contributions as a Software Engineer in February 2024 for delivering a chatbot application.

Top Performer

Achieved an 80% score in the Full Stack Development Training Program organized by TimesPro, mastering the MERN technology stack. .