

```
In [1]: import pandas as pd
```

```
In [2]: import numpy as np
```

```
In [3]: import matplotlib.pyplot as plt
```

```
In [4]: import seaborn as sns
```

```
In [5]: from matplotlib import style
```

```
In [6]: %matplotlib inline
```

```
In [7]: cust_service = pd.read_csv('C:/Users/User/Desktop/Data Science Notes/Project/PS D
```

```
In [8]: ## Understanding the Dataset
```

```
In [9]: cust_service.head()
```

Out[9]:

	Unique Key	Created Date	Closed Date	Agency	Agency Name	Complaint Type	Descriptor	Location Type
0	32310363	12/31/2015 11:59:45 PM	01/01/2016 12:55:15 AM	NYPD	New York City Police Department	Noise - Street/Sidewalk	Loud Music/Party	Street/Sidewalk
1	32309934	12/31/2015 11:59:44 PM	01/01/2016 01:26:57 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Street/Sidewalk
2	32309159	12/31/2015 11:59:29 PM	01/01/2016 04:51:03 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Street/Sidewalk
3	32305098	12/31/2015 11:57:46 PM	01/01/2016 07:43:13 AM	NYPD	New York City Police Department	Illegal Parking	Commercial Overnight Parking	Street/Sidewalk
4	32306529	12/31/2015 11:56:58 PM	01/01/2016 03:24:42 AM	NYPD	New York City Police Department	Illegal Parking	Blocked Sidewalk	Street/Sidewalk

5 rows × 53 columns

```
In [10]: # Shape of Dataset
cust_service.shape
```

Out[10]: (364558, 53)

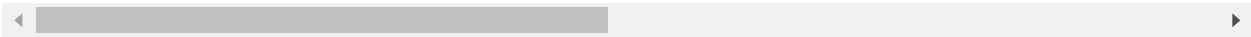
```
In [11]: # Variables with null values
```

```
In [12]: cust_service.isna()
```

Out[12]:

	Unique Key	Created Date	Closed Date	Agency	Agency Name	Complaint Type	Descriptor	Location Type	Incident Zip	Inc Adc
0	False	False	False	False	False	False	False	False	False	
1	False	False	False	False	False	False	False	False	False	
2	False	False	False	False	False	False	False	False	False	
3	False	False	False	False	False	False	False	False	False	
4	False	False	False	False	False	False	False	False	False	
...	
364553	False	False	False	False	False	False	False	False	False	
364554	False	False	False	False	False	False	False	False	False	
364555	False	False	False	False	False	False	False	False	False	
364556	False	False	False	False	False	False	False	False	False	
364557	False	False	False	False	False	False	False	False	False	

364558 rows × 53 columns



```
In [13]: cust_service.isna().any()
```

```
Out[13]: Unique Key                False
Created Date                False
Closed Date                 True
Agency                     False
Agency Name                 False
Complaint Type              False
Descriptor                   True
Location Type                True
Incident Zip                 True
Incident Address             True
Street Name                  True
Cross Street 1               True
Cross Street 2               True
Intersection Street 1        True
Intersection Street 2        True
Address Type                 True
City                         True
Landmark                     True
Facility Type                True
Status                       False
Due Date                     True
Resolution Description        False
Resolution Action Updated Date True
Community Board              False
Borough                      False
X Coordinate (State Plane)   True
Y Coordinate (State Plane)   True
Park Facility Name           False
Park Borough                 False
School Name                  False
School Number                False
School Region                True
School Code                  True
School Phone Number          False
School Address                False
School City                  False
School State                 False
School Zip                   True
School Not Found             False
School or Citywide Complaint True
Vehicle Type                  True
Taxi Company Borough         True
Taxi Pick Up Location         True
Bridge Highway Name           True
Bridge Highway Direction      True
Road Ramp                     True
Bridge Highway Segment        True
Garage Lot Name               True
Ferry Direction               True
Ferry Terminal Name           True
Latitude                      True
Longitude                     True
Location                      True
dtype: bool
```



```
In [14]: cust_service.isna().sum()
```

```
Out[14]: Unique Key                                0
Created Date                                       0
Closed Date                                       2381
Agency                                           0
Agency Name                                      0
Complaint Type                                    0
Descriptor                                        6501
Location Type                                     133
Incident Zip                                      2998
Incident Address                                51699
Street Name                                       51699
Cross Street 1                                   57188
Cross Street 2                                   57805
Intersection Street 1                           313438
Intersection Street 2                           314046
Address Type                                     3252
City                                              2997
Landmark                                         364183
Facility Type                                    2389
Status                                           0
Due Date                                         3
Resolution Description                           0
Resolution Action Updated Date                  2402
Community Board                                 0
Borough                                          0
X Coordinate (State Plane)                     4030
Y Coordinate (State Plane)                     4030
Park Facility Name                             0
Park Borough                                    0
School Name                                     0
School Number                                  0
School Region                                  1
School Code                                    1
School Phone Number                           0
School Address                                 0
School City                                    0
School State                                  0
School Zip                                     1
School Not Found                              0
School or Citywide Complaint                   364558
Vehicle Type                                    364558
Taxi Company Borough                           364558
Taxi Pick Up Location                          364558
Bridge Highway Name                            364261
Bridge Highway Direction                       364261
Road Ramp                                       364296
Bridge Highway Segment                         364296
Garage Lot Name                                364558
Ferry Direction                                364557
Ferry Terminal Name                            364556
Latitude                                       4030
Longitude                                    4030
Location                                       4030
dtype: int64
```

In [15]: `cust_service.columns`

Out[15]: Index(['Unique Key', 'Created Date', 'Closed Date', 'Agency', 'Agency Name', 'Complaint Type', 'Descriptor', 'Location Type', 'Incident Zip', 'Incident Address', 'Street Name', 'Cross Street 1', 'Cross Street 2', 'Intersection Street 1', 'Intersection Street 2', 'Address Type', 'City', 'Landmark', 'Facility Type', 'Status', 'Due Date', 'Resolution Description', 'Resolution Action Updated Date', 'Community Board', 'Borough', 'X Coordinate (State Plane)', 'Y Coordinate (State Plane)', 'Park Facility Name', 'Park Borough', 'School Name', 'School Number', 'School Region', 'School Code', 'School Phone Number', 'School Address', 'School City', 'School State', 'School Zip', 'School Not Found', 'School or Citywide Complaint', 'Vehicle Type', 'Taxi Company Borough', 'Taxi Pick Up Location', 'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp', 'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction', 'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'], dtype='object')

In [16]: `## Exploratory Data Analysis`

In [17]: `# Missing Value Treatment`

Type Markdown and LaTeX: α^2

In [18]: `# Find Columns without Object values / with Number values`

In [19]: `num = cust_service.select_dtypes(exclude='object')`

In [20]: `num.head()`

Out[20]:

	Unique Key	Incident Zip	X Coordinate (State Plane)	Y Coordinate (State Plane)	School or Citywide Complaint	Vehicle Type	Taxi Company Borough	Taxi Pick Up Location	Garage Lot Name
0	32310363	10034.0	1005409.0	254678.0	NaN	NaN	NaN	NaN	NaN
1	32309934	11105.0	1007766.0	221986.0	NaN	NaN	NaN	NaN	NaN
2	32309159	10458.0	1015081.0	256380.0	NaN	NaN	NaN	NaN	NaN
3	32305098	10461.0	1031740.0	243899.0	NaN	NaN	NaN	NaN	NaN
4	32306529	11373.0	1019123.0	206375.0	NaN	NaN	NaN	NaN	NaN

In [21]: `# Find null values in 'num' dataset`

```
In [22]: # Analyze columns with null values
num.isna().any()
```

```
Out[22]: Unique Key                False
         Incident Zip              True
         X Coordinate (State Plane) True
         Y Coordinate (State Plane) True
         School or Citywide Complaint True
         Vehicle Type              True
         Taxi Company Borough      True
         Taxi Pick Up Location     True
         Garage Lot Name           True
         Latitude                  True
         Longitude                 True
         dtype: bool
```

```
In [23]: # Analyze the count of null values in all columns
num.isna().sum()
```

```
Out[23]: Unique Key                0
         Incident Zip              2998
         X Coordinate (State Plane) 4030
         Y Coordinate (State Plane) 4030
         School or Citywide Complaint 364558
         Vehicle Type              364558
         Taxi Company Borough      364558
         Taxi Pick Up Location     364558
         Garage Lot Name           364558
         Latitude                  4030
         Longitude                 4030
         dtype: int64
```

```
In [24]: # Find the columns those contain null values only
num.isna().any()[num.isna().any()==True]
```

```
Out[24]: Incident Zip                True
         X Coordinate (State Plane)    True
         Y Coordinate (State Plane)    True
         School or Citywide Complaint  True
         Vehicle Type                  True
         Taxi Company Borough          True
         Taxi Pick Up Location         True
         Garage Lot Name               True
         Latitude                      True
         Longitude                     True
         dtype: bool
```

```
In [25]: # Find the count of null values in the columns those contain null values only
num.isna().sum()[num.isna().sum()!=0]
```

```
Out[25]: Incident Zip                2998
X Coordinate (State Plane)         4030
Y Coordinate (State Plane)         4030
School or Citywide Complaint      364558
Vehicle Type                      364558
Taxi Company Borough              364558
Taxi Pick Up Location             364558
Garage Lot Name                   364558
Latitude                          4030
Longitude                         4030
dtype: int64
```

```
In [26]: # Analyse the date column and remove the entries if it has incorrect timeline
```

```
In [27]: cust_service.columns
```

```
Out[27]: Index(['Unique Key', 'Created Date', 'Closed Date', 'Agency', 'Agency Name',
               'Complaint Type', 'Descriptor', 'Location Type', 'Incident Zip',
               'Incident Address', 'Street Name', 'Cross Street 1', 'Cross Street 2',
               'Intersection Street 1', 'Intersection Street 2', 'Address Type',
               'City', 'Landmark', 'Facility Type', 'Status', 'Due Date',
               'Resolution Description', 'Resolution Action Updated Date',
               'Community Board', 'Borough', 'X Coordinate (State Plane)',
               'Y Coordinate (State Plane)', 'Park Facility Name', 'Park Borough',
               'School Name', 'School Number', 'School Region', 'School Code',
               'School Phone Number', 'School Address', 'School City', 'School State',
               'School Zip', 'School Not Found', 'School or Citywide Complaint',
               'Vehicle Type', 'Taxi Company Borough', 'Taxi Pick Up Location',
               'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp',
               'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction',
               'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'],
              dtype='object')
```

```
In [28]: # Identifying the columns having date
date_cols = [col for col in cust_service.columns if 'Date' in col]
```

```
In [29]: date_cols
```

```
Out[29]: ['Created Date', 'Closed Date', 'Due Date', 'Resolution Action Updated Date']
```

```
In [30]: cust_service['Created Date'].isna().any()
```

```
Out[30]: False
```

```
In [31]: cust_service['Created Date'].isna().sum()
```

```
Out[31]: 0
```



```
In [32]: cust_service['Created Date'].head()
```

```
Out[32]: 0    12/31/2015 11:59:45 PM
         1    12/31/2015 11:59:44 PM
         2    12/31/2015 11:59:29 PM
         3    12/31/2015 11:57:46 PM
         4    12/31/2015 11:56:58 PM
         Name: Created Date, dtype: object
```

```
In [33]: cust_service.dropna(subset=['Created Date'], inplace = True)
```

```
In [34]: cust_service['Created Date']
```

```
Out[34]: 0          12/31/2015 11:59:45 PM
         1          12/31/2015 11:59:44 PM
         2          12/31/2015 11:59:29 PM
         3          12/31/2015 11:57:46 PM
         4          12/31/2015 11:56:58 PM
         ...
        364553    01/01/2015 12:04:44 AM
        364554    01/01/2015 12:04:28 AM
        364555    01/01/2015 12:01:30 AM
        364556    01/01/2015 12:01:29 AM
        364557    01/01/2015 12:00:50 AM
         Name: Created Date, Length: 364558, dtype: object
```

```
In [35]: # Identify null values in Closed Date Column
         cust_service['Closed Date'].isna().any()
```

```
Out[35]: True
```

```
In [36]: # Number of Null values in Closed Date column
         cust_service['Closed Date'].isna().sum()
```

```
Out[36]: 2381
```

```
In [37]: # Remove rows with null values from Closed Date Column
         cust_service.dropna(subset=['Closed Date'], inplace = True)
```

```
In [38]: # Check updated Closed Date Column
         cust_service['Closed Date'].isna().any()
```

```
Out[38]: False
```

```
In [39]: cust_service['Closed Date'].isna().sum()
```

```
Out[39]: 0
```

```
In [40]: date_cols
```

```
Out[40]: ['Created Date', 'Closed Date', 'Due Date', 'Resolution Action Updated Date']
```

```
In [41]: # Identify null values in Due Date column  
cust_service['Due Date'].isna().any()
```

Out[41]: True

```
In [42]: # Find the number of null values in Due Date column  
cust_service['Due Date'].isna().sum()
```

Out[42]: 1

```
In [43]: # Remove null values from Due Date column  
cust_service.dropna(subset=['Due Date'], inplace = True)
```

```
In [44]: # Check the updated Due Date column  
cust_service['Due Date'].isna().any()
```

Out[44]: False

```
In [45]: # Identify null values in Resolution Action Updated Date column  
cust_service['Resolution Action Updated Date'].isna().any()
```

Out[45]: True

```
In [46]: # Find the number of null values in Resolution Action Updated Date column  
cust_service['Resolution Action Updated Date'].isna().sum()
```

Out[46]: 38

```
In [47]: # Remove null values in Resolution Action Updated Date column  
cust_service.dropna(subset='Resolution Action Updated Date', inplace = True)
```

```
In [48]: # Check the updated Resolution Action Updated Date column  
cust_service['Resolution Action Updated Date'].isna().any()
```

Out[48]: False

In [49]: `cust_service.columns`

Out[49]: Index(['Unique Key', 'Created Date', 'Closed Date', 'Agency', 'Agency Name', 'Complaint Type', 'Descriptor', 'Location Type', 'Incident Zip', 'Incident Address', 'Street Name', 'Cross Street 1', 'Cross Street 2', 'Intersection Street 1', 'Intersection Street 2', 'Address Type', 'City', 'Landmark', 'Facility Type', 'Status', 'Due Date', 'Resolution Description', 'Resolution Action Updated Date', 'Community Board', 'Borough', 'X Coordinate (State Plane)', 'Y Coordinate (State Plane)', 'Park Facility Name', 'Park Borough', 'School Name', 'School Number', 'School Region', 'School Code', 'School Phone Number', 'School Address', 'School City', 'School State', 'School Zip', 'School Not Found', 'School or Citywide Complaint', 'Vehicle Type', 'Taxi Company Borough', 'Taxi Pick Up Location', 'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp', 'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction', 'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'], dtype='object')

In [50]: `cust_service['School or Citywide Complaint'].info()`

```
<class 'pandas.core.series.Series'>
Int64Index: 362138 entries, 0 to 364557
Series name: School or Citywide Complaint
Non-Null Count  Dtype
-----
0 non-null      float64
dtypes: float64(1)
memory usage: 5.5 MB
```

In [51]: `cust_service['Complaint Type'].info()`

```
<class 'pandas.core.series.Series'>
Int64Index: 362138 entries, 0 to 364557
Series name: Complaint Type
Non-Null Count  Dtype
-----
362138 non-null object
dtypes: object(1)
memory usage: 5.5+ MB
```

In [52]: *## Frequency Plot for city-wise complaints*

In [53]: *# Convert object values of Complaint Type in integer*

In [54]: *# Index values of Dataset*
`cust_service.index.values`

Out[54]: array([0, 1, 2, ..., 364555, 364556, 364557], dtype=int64)

```
In [55]: # Column values of Dataset  
cust_service.columns.values
```

```
Out[55]: array(['Unique Key', 'Created Date', 'Closed Date', 'Agency',  
                'Agency Name', 'Complaint Type', 'Descriptor', 'Location Type',  
                'Incident Zip', 'Incident Address', 'Street Name',  
                'Cross Street 1', 'Cross Street 2', 'Intersection Street 1',  
                'Intersection Street 2', 'Address Type', 'City', 'Landmark',  
                'Facility Type', 'Status', 'Due Date', 'Resolution Description',  
                'Resolution Action Updated Date', 'Community Board', 'Borough',  
                'X Coordinate (State Plane)', 'Y Coordinate (State Plane)',  
                'Park Facility Name', 'Park Borough', 'School Name',  
                'School Number', 'School Region', 'School Code',  
                'School Phone Number', 'School Address', 'School City',  
                'School State', 'School Zip', 'School Not Found',  
                'School or Citywide Complaint', 'Vehicle Type',  
                'Taxi Company Borough', 'Taxi Pick Up Location',  
                'Bridge Highway Name', 'Bridge Highway Direction', 'Road Ramp',  
                'Bridge Highway Segment', 'Garage Lot Name', 'Ferry Direction',  
                'Ferry Terminal Name', 'Latitude', 'Longitude', 'Location'],  
               dtype=object)
```

```
In [56]: cust_service.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 362138 entries, 0 to 364557
Data columns (total 53 columns):
 #   Column                                          Non-Null Count  Dtype
---  -
 0   Unique Key                                    362138 non-null  int64
 1   Created Date                                  362138 non-null  object
 2   Closed Date                                   362138 non-null  object
 3   Agency                                         362138 non-null  object
 4   Agency Name                                   362138 non-null  object
 5   Complaint Type                               362138 non-null  object
 6   Descriptor                                    355644 non-null  object
 7   Location Type                                362045 non-null  object
 8   Incident Zip                                  361463 non-null  float64
 9   Incident Address                             310459 non-null  object
10   Street Name                                   310459 non-null  object
11   Cross Street 1                               306814 non-null  object
12   Cross Street 2                               306681 non-null  object
13   Intersection Street 1                        50621 non-null   object
14   Intersection Street 2                        50497 non-null   object
15   Address Type                                 361209 non-null  object
16   City                                           361464 non-null  object
17   Landmark                                       375 non-null     object
18   Facility Type                                362121 non-null  object
19   Status                                         362138 non-null  object
20   Due Date                                       362138 non-null  object
21   Resolution Description                        362138 non-null  object
22   Resolution Action Updated Date               362138 non-null  object
23   Community Board                             362138 non-null  object
24   Borough                                        362138 non-null  object
25   X Coordinate (State Plane)                   360431 non-null  float64
26   Y Coordinate (State Plane)                   360431 non-null  float64
27   Park Facility Name                           362138 non-null  object
28   Park Borough                                 362138 non-null  object
29   School Name                                  362138 non-null  object
30   School Number                                362138 non-null  object
31   School Region                                362137 non-null  object
32   School Code                                  362137 non-null  object
33   School Phone Number                          362138 non-null  object
34   School Address                              362138 non-null  object
35   School City                                  362138 non-null  object
36   School State                                 362138 non-null  object
37   School Zip                                   362137 non-null  object
38   School Not Found                             362138 non-null  object
39   School or Citywide Complaint                 0 non-null       float64
40   Vehicle Type                                 0 non-null       float64
41   Taxi Company Borough                        0 non-null       float64
42   Taxi Pick Up Location                       0 non-null       float64
43   Bridge Highway Name                          297 non-null     object
44   Bridge Highway Direction                    297 non-null     object
45   Road Ramp                                    262 non-null     object
46   Bridge Highway Segment                      262 non-null     object
47   Garage Lot Name                              0 non-null       float64
48   Ferry Direction                             0 non-null       object
49   Ferry Terminal Name                         0 non-null       object
```

```
50 Latitude 360431 non-null float64
51 Longitude 360431 non-null float64
52 Location 360431 non-null object
dtypes: float64(10), int64(1), object(42)
memory usage: 149.2+ MB
```

```
In [57]: # Data Slicing for getting data of Complaint Type & City only
cust_service.loc[:,['Complaint Type','City']]
```

```
Out[57]:
```

	Complaint Type	City
0	Noise - Street/Sidewalk	NEW YORK
1	Blocked Driveway	ASTORIA
2	Blocked Driveway	BRONX
3	Illegal Parking	BRONX
4	Illegal Parking	ELMHURST
...
364553	Illegal Parking	WOODHAVEN
364554	Noise - Vehicle	BRONX
364555	Noise - Street/Sidewalk	NEW YORK
364556	Blocked Driveway	BRONX
364557	Blocked Driveway	SOUTH OZONE PARK

362138 rows × 2 columns

```
In [58]: ## Find Major types of Complaints
```

```
In [59]: # Setting a variable for getting data of Complaint Type
major=cust_service.loc[:,['Complaint Type']]
```

```
In [60]: major
```

```
Out[60]:
```

	Complaint Type
0	Noise - Street/Sidewalk
1	Blocked Driveway
2	Blocked Driveway
3	Illegal Parking
4	Illegal Parking
...	...
364553	Illegal Parking
364554	Noise - Vehicle
364555	Noise - Street/Sidewalk
364556	Blocked Driveway
364557	Blocked Driveway

362138 rows × 1 columns

```
In [61]: # Finding number of unique values in Major  
major.nunique()
```

```
Out[61]: Complaint Type      23  
dtype: int64
```

```
In [62]: top = major.value_counts()
```

In [63]: top

```
Out[63]: Complaint Type
Blocked Driveway          100618
Illegal Parking           91705
Noise - Street/Sidewalk   51131
Noise - Commercial        43749
Derelict Vehicle          21516
Noise - Vehicle           19300
Animal Abuse              10530
Traffic                   5193
Homeless Encampment       4877
Vending                   4183
Noise - Park              4088
Drinking                  1404
Noise - House of Worship  1068
Posting Advertisement      678
Urinating in Public        641
Bike/Roller/Skate Chronic  475
Panhandling               325
Disorderly Youth          315
Illegal Fireworks          172
Graffiti                  157
Agency Issues             8
Squeegee                  4
Animal in a Park           1
dtype: int64
```

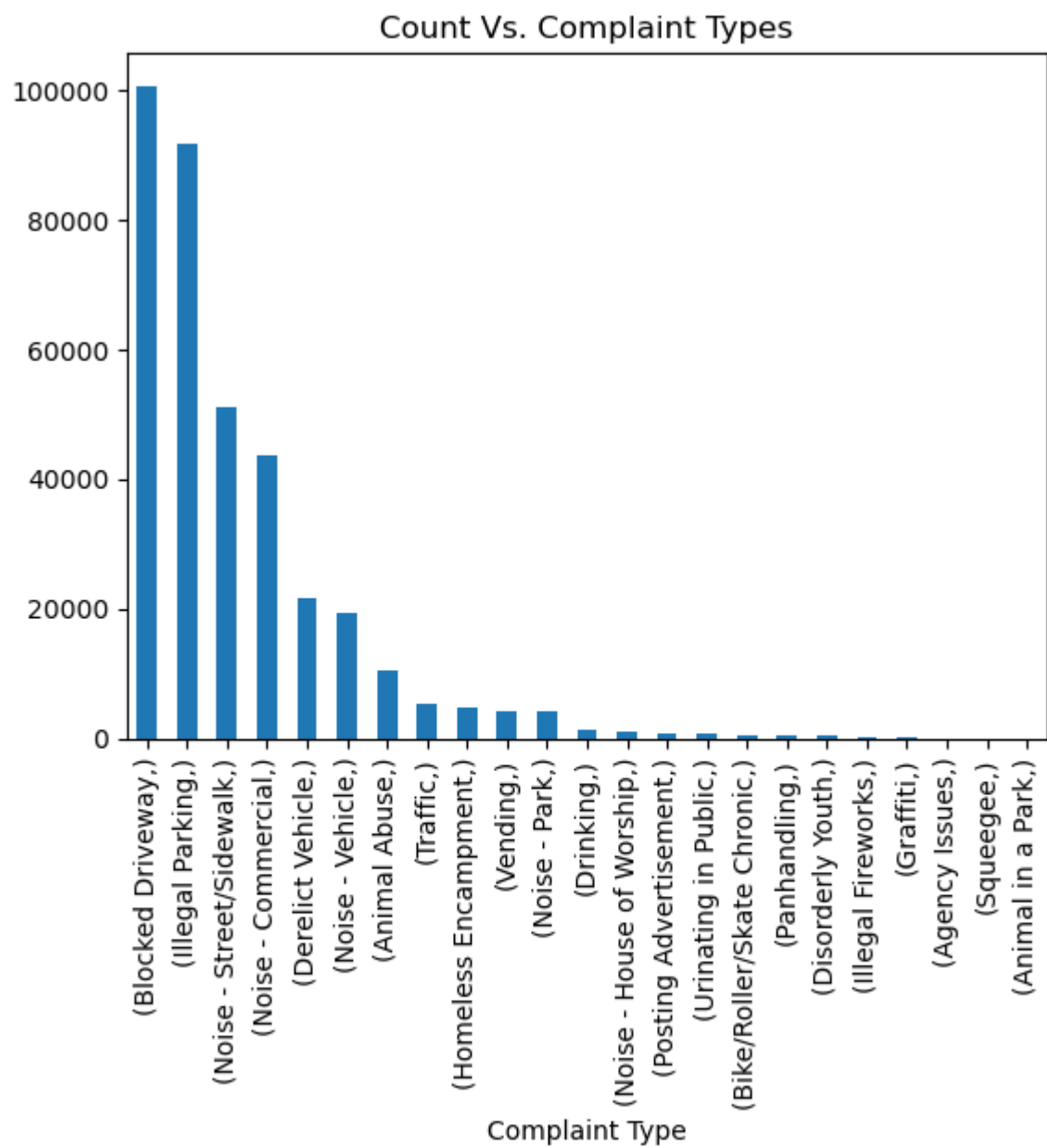
In [64]: *# Finding Top 10 Complaints*
top.head(10)

```
Out[64]: Complaint Type
Blocked Driveway          100618
Illegal Parking           91705
Noise - Street/Sidewalk   51131
Noise - Commercial        43749
Derelict Vehicle          21516
Noise - Vehicle           19300
Animal Abuse              10530
Traffic                   5193
Homeless Encampment       4877
Vending                   4183
dtype: int64
```



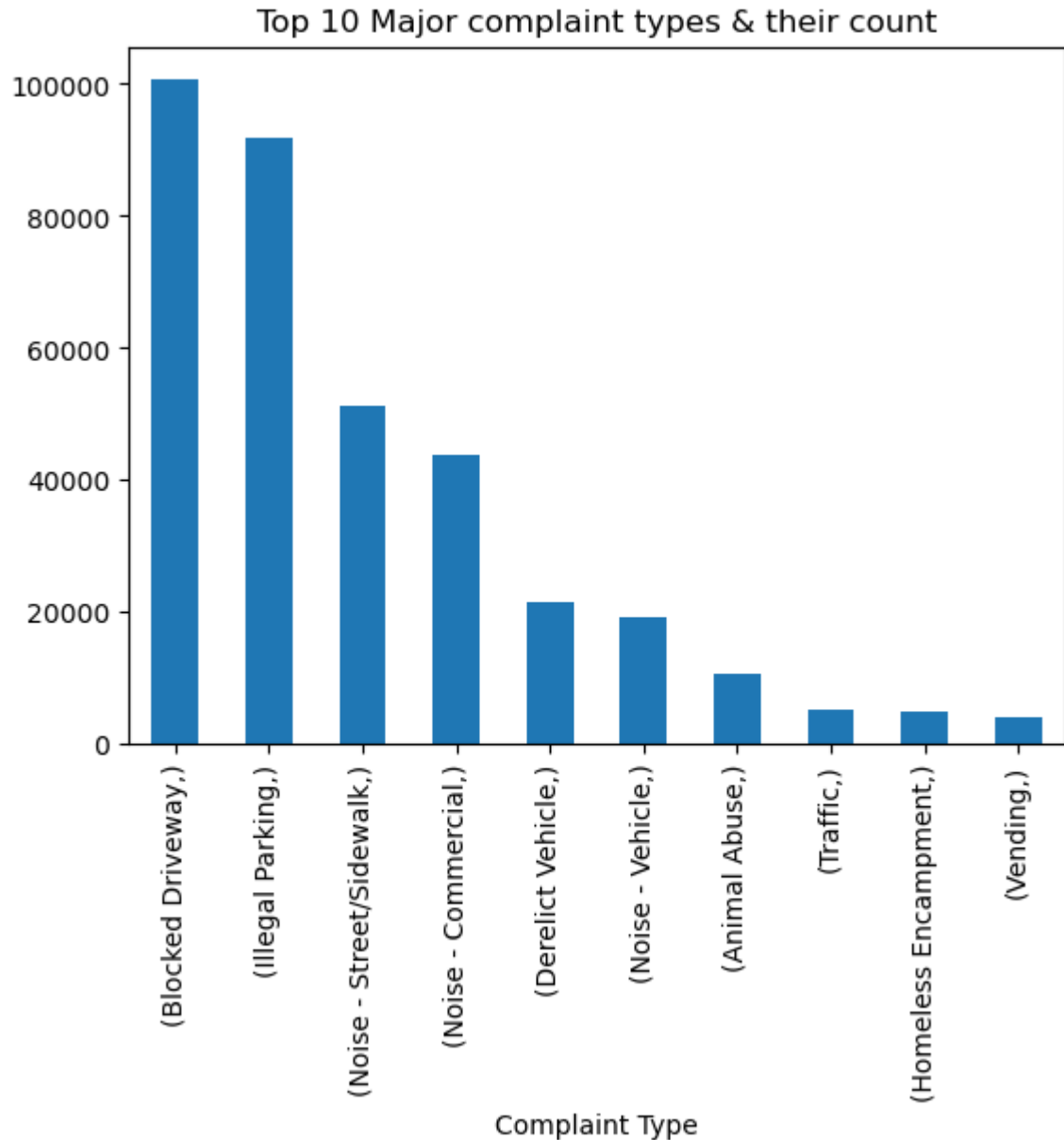
```
In [65]: # Bar Plot for Major Complaint Types & their counts
top.plot(kind='bar',title='Count Vs. Complaint Types')
```

Out[65]: <AxesSubplot:title={'center':'Count Vs. Complaint Types'}, xlabel='Complaint Type'>



```
In [66]: # Bar plot for top 10 types of complaints  
top.head(10).plot(kind='bar',title='Top 10 Major complaint types & their count')
```

```
Out[66]: <AxesSubplot:title={'center':'Top 10 Major complaint types & their count'}, xla  
bel='Complaint Type'>
```



```
In [67]: ## Frequency Plot for city wise complaints
```

```
In [68]: # Set ComplaintTypeCity variable for City-wise complaints data  
ComplaintTypeCity = pd.DataFrame({'Count':cust_service.groupby(['Complaint Type',
```

In [69]: ComplaintTypeCity

Out[69]:

	Complaint Type	City	Count
0	Animal Abuse	ARVERNE	46
1	Animal Abuse	ASTORIA	170
2	Animal Abuse	BAYSIDE	53
3	Animal Abuse	BELLEROSE	15
4	Animal Abuse	BREEZY POINT	2
...
772	Vending	STATEN ISLAND	25
773	Vending	SUNNYSIDE	15
774	Vending	WHITESTONE	1
775	Vending	WOODHAVEN	6
776	Vending	WOODSIDE	15

777 rows × 3 columns

In [70]: cust_service.groupby(['Borough', 'Complaint Type', 'Descriptor']).size()

Out[70]:

Borough	Complaint Type	Descriptor	
BRONX	Animal Abuse	Chained	166
		In Car	41
		Neglected	951
		No Shelter	165
		Other (complaint details)	412
...			
Unspecified	Noise - Street/Sidewalk	Loud Talking	26
	Noise - Vehicle	Car/Truck Horn	2
	Vending	Car/Truck Music	5
		Engine Idling	2
		In Prohibited Area	1

Length: 276, dtype: int64

In []:

```
In [71]: # Create a sorted Data for Complaint Type
majorcomplaints = cust_service.dropna(subset=['Complaint Type'])
majorcomplaints = cust_service.groupby('Complaint Type')
sortedcomplainttype = majorcomplaints.size().sort_values(ascending = False)
sortedcomplainttype = sortedcomplainttype.to_frame('count').reset_index()
sortedcomplainttype
```

Out[71]:

	Complaint Type	count
0	Blocked Driveway	100618
1	Illegal Parking	91705
2	Noise - Street/Sidewalk	51131
3	Noise - Commercial	43749
4	Derelict Vehicle	21516
5	Noise - Vehicle	19300
6	Animal Abuse	10530
7	Traffic	5193
8	Homeless Encampment	4877
9	Vending	4183
10	Noise - Park	4088
11	Drinking	1404
12	Noise - House of Worship	1068
13	Posting Advertisement	678
14	Urinating in Public	641
15	Bike/Roller/Skate Chronic	475
16	Panhandling	325
17	Disorderly Youth	315
18	Illegal Fireworks	172
19	Graffiti	157
20	Agency Issues	8
21	Squeegee	4
22	Animal in a Park	1

```
In [72]: # Create a sorted Data for City
citydata = cust_service.dropna(subset=['City'])
citydata = cust_service.groupby('City')
sortedcitydata = citydata.size().sort_values(ascending = False)
sortedcitydata = sortedcitydata.to_frame('count').reset_index()
sortedcitydata
```

Out[72]:

	City	count
0	BROOKLYN	118841
1	NEW YORK	77281
2	BRONX	49163
3	STATEN ISLAND	15332
4	JAMAICA	8921
5	ASTORIA	7991
6	FLUSHING	7486
7	RIDGEWOOD	6391
8	CORONA	5382
9	WOODSIDE	4356
10	EAST ELMHURST	3557
11	OZONE PARK	3446
12	ELMHURST	3437
13	SOUTH RICHMOND HILL	3431
14	MASPETH	3117
15	WOODHAVEN	3101
16	LONG ISLAND CITY	3026
17	SOUTH OZONE PARK	2668
18	FRESH MEADOWS	2451
19	RICHMOND HILL	2333
20	MIDDLE VILLAGE	2291
21	QUEENS VILLAGE	2251
22	FOREST HILLS	2122
23	JACKSON HEIGHTS	2105
24	REGO PARK	1807
25	BAYSIDE	1550
26	COLLEGE POINT	1544
27	FAR ROCKAWAY	1397
28	WHITESTONE	1369
29	HOLLIS	1231
30	HOWARD BEACH	1144

	City	count
31	SPRINGFIELD GARDENS	1093
32	ROSEDALE	1091
33	SAINT ALBANS	1047
34	KEW GARDENS	1008
35	SUNNYSIDE	944
36	Astoria	905
37	ROCKAWAY PARK	831
38	OAKLAND GARDENS	717
39	LITTLE NECK	712
40	CAMBRIA HEIGHTS	617
41	BELLEROSE	487
42	GLEN OAKS	361
43	ARVERNE	259
44	FLORAL PARK	196
45	Long Island City	170
46	Woodside	166
47	NEW HYDE PARK	129
48	CENTRAL PARK	110
49	QUEENS	37
50	BREEZY POINT	31
51	East Elmhurst	30
52	Howard Beach	1

```
In [73]: # Create a sorted Data for Complaint Type
citydata = cust_service.dropna(subset=['City'])
citydata = cust_service.groupby('City')
sortedcitydata = citydata.size().sort_values(ascending = False)
sortedcitydata = sortedcitydata.to_frame('count').reset_index()
sortedcitydata
```

Out[73]:

	City	count
0	BROOKLYN	118841
1	NEW YORK	77281
2	BRONX	49163
3	STATEN ISLAND	15332
4	JAMAICA	8921
5	ASTORIA	7991
6	FLUSHING	7486
7	RIDGEWOOD	6391
8	CORONA	5382
9	WOODSIDE	4356
10	EAST ELMHURST	3557
11	OZONE PARK	3446
12	ELMHURST	3437
13	SOUTH RICHMOND HILL	3431
14	MASPETH	3117
15	WOODHAVEN	3101
16	LONG ISLAND CITY	3026
17	SOUTH OZONE PARK	2668
18	FRESH MEADOWS	2451
19	RICHMOND HILL	2333
20	MIDDLE VILLAGE	2291
21	QUEENS VILLAGE	2251
22	FOREST HILLS	2122
23	JACKSON HEIGHTS	2105
24	REGO PARK	1807
25	BAYSIDE	1550
26	COLLEGE POINT	1544
27	FAR ROCKAWAY	1397
28	WHITESTONE	1369
29	HOLLIS	1231
30	HOWARD BEACH	1144

	City	count
31	SPRINGFIELD GARDENS	1093
32	ROSEDALE	1091
33	SAINT ALBANS	1047
34	KEW GARDENS	1008
35	SUNNYSIDE	944
36	Astoria	905
37	ROCKAWAY PARK	831
38	OAKLAND GARDENS	717
39	LITTLE NECK	712
40	CAMBRIA HEIGHTS	617
41	BELLEROSE	487
42	GLEN OAKS	361
43	ARVERNE	259
44	FLORAL PARK	196
45	Long Island City	170
46	Woodside	166
47	NEW HYDE PARK	129
48	CENTRAL PARK	110
49	QUEENS	37
50	BREEZY POINT	31
51	East Elmhurst	30
52	Howard Beach	1


```
In [74]: sortedcitydata
```

Out[74]:

	City	count
0	BROOKLYN	118841
1	NEW YORK	77281
2	BRONX	49163
3	STATEN ISLAND	15332
4	JAMAICA	8921
5	ASTORIA	7991
6	FLUSHING	7486
7	RIDGEWOOD	6391
8	CORONA	5382
9	WOODSIDE	4356
10	EAST ELMHURST	3557
11	OZONE PARK	3446
12	ELMHURST	3437
13	SOUTH RICHMOND HILL	3431
14	MASPETH	3117
15	WOODHAVEN	3101
16	LONG ISLAND CITY	3026
17	SOUTH OZONE PARK	2668
18	FRESH MEADOWS	2451
19	RICHMOND HILL	2333
20	MIDDLE VILLAGE	2291
21	QUEENS VILLAGE	2251
22	FOREST HILLS	2122
23	JACKSON HEIGHTS	2105
24	REGO PARK	1807
25	BAYSIDE	1550
26	COLLEGE POINT	1544
27	FAR ROCKAWAY	1397
28	WHITESTONE	1369
29	HOLLIS	1231
30	HOWARD BEACH	1144
31	SPRINGFIELD GARDENS	1093
32	ROSEDALE	1091
33	SAINT ALBANS	1047
34	KEW GARDENS	1008

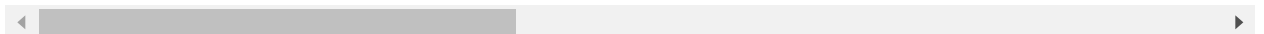
	City	count
35	SUNNYSIDE	944
36	Astoria	905
37	ROCKAWAY PARK	831
38	OAKLAND GARDENS	717
39	LITTLE NECK	712
40	CAMBRIA HEIGHTS	617
41	BELLEROSE	487
42	GLEN OAKS	361
43	ARVERNE	259
44	FLORAL PARK	196
45	Long Island City	170
46	Woodside	166
47	NEW HYDE PARK	129
48	CENTRAL PARK	110
49	QUEENS	37
50	BREEZY POINT	31
51	East Elmhurst	30
52	Howard Beach	1

In [75]: citydata.head()

Out[75]:

	Unique Key	Created Date	Closed Date	Agency	Agency Name	Complaint Type	Descriptor	Location
0	32310363	12/31/2015 11:59:45 PM	01/01/2016 12:55:15 AM	NYPD	New York City Police Department	Noise - Street/Sidewalk	Loud Music/Party	Stre
1	32309934	12/31/2015 11:59:44 PM	01/01/2016 01:26:57 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Stre
2	32309159	12/31/2015 11:59:29 PM	01/01/2016 04:51:03 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Stre
3	32305098	12/31/2015 11:57:46 PM	01/01/2016 07:43:13 AM	NYPD	New York City Police Department	Illegal Parking	Commercial Overnight Parking	Stre
4	32306529	12/31/2015 11:56:58 PM	01/01/2016 03:24:42 AM	NYPD	New York City Police Department	Illegal Parking	Blocked Sidewalk	Stre
...
112319	31537126	09/15/2015 11:16:42 PM	09/16/2015 01:08:56 AM	NYPD	New York City Police Department	Noise - Commercial	Loud Music/Party	Club/Bai
120974	31489202	09/08/2015 07:00:48 AM	09/08/2015 10:24:19 AM	NYPD	New York City Police Department	Illegal Parking	Blocked Hydrant	Stre
150271	31306636	08/13/2015 06:44:34 PM	08/14/2015 04:18:07 AM	NYPD	New York City Police Department	Illegal Parking	Posted Parking Sign Violation	Stre
198051	30979935	07/01/2015 11:55:26 PM	07/02/2015 01:19:24 AM	NYPD	New York City Police Department	Illegal Parking	Posted Parking Sign Violation	Stre
282522	30431056	04/18/2015 08:51:45 PM	04/19/2015 12:53:30 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Stre

261 rows × 53 columns



```
In [76]: sortedcitydata['City']
```

```
Out[76]: 0          BROOKLYN
1          NEW YORK
2          BRONX
3      STATEN ISLAND
4          JAMAICA
5          ASTORIA
6          FLUSHING
7      RIDGEWOOD
8          CORONA
9      WOODSIDE
10     EAST ELMHURST
11     OZONE PARK
12     ELMHURST
13 SOUTH RICHMOND HILL
14     MASPETH
15     WOODHAVEN
16 LONG ISLAND CITY
17 SOUTH OZONE PARK
18     FRESH MEADOWS
19     RICHMOND HILL
20     MIDDLE VILLAGE
21     QUEENS VILLAGE
22     FOREST HILLS
23     JACKSON HEIGHTS
24     REGO PARK
25     BAYSIDE
26     COLLEGE POINT
27     FAR ROCKAWAY
28     WHITESTONE
29     HOLLIS
30     HOWARD BEACH
31 SPRINGFIELD GARDENS
32     ROSEDALE
33     SAINT ALBANS
34     KEW GARDENS
35     SUNNYSIDE
36     Astoria
37     ROCKAWAY PARK
38     OAKLAND GARDENS
39     LITTLE NECK
40     CAMBRIA HEIGHTS
41     BELLEROSE
42     GLEN OAKS
43     ARVERNE
44     FLORAL PARK
45 Long Island City
46     Woodside
47     NEW HYDE PARK
48     CENTRAL PARK
49     QUEENS
50     BREEZY POINT
51     East Elmhurst
52     Howard Beach
Name: City, dtype: object
```

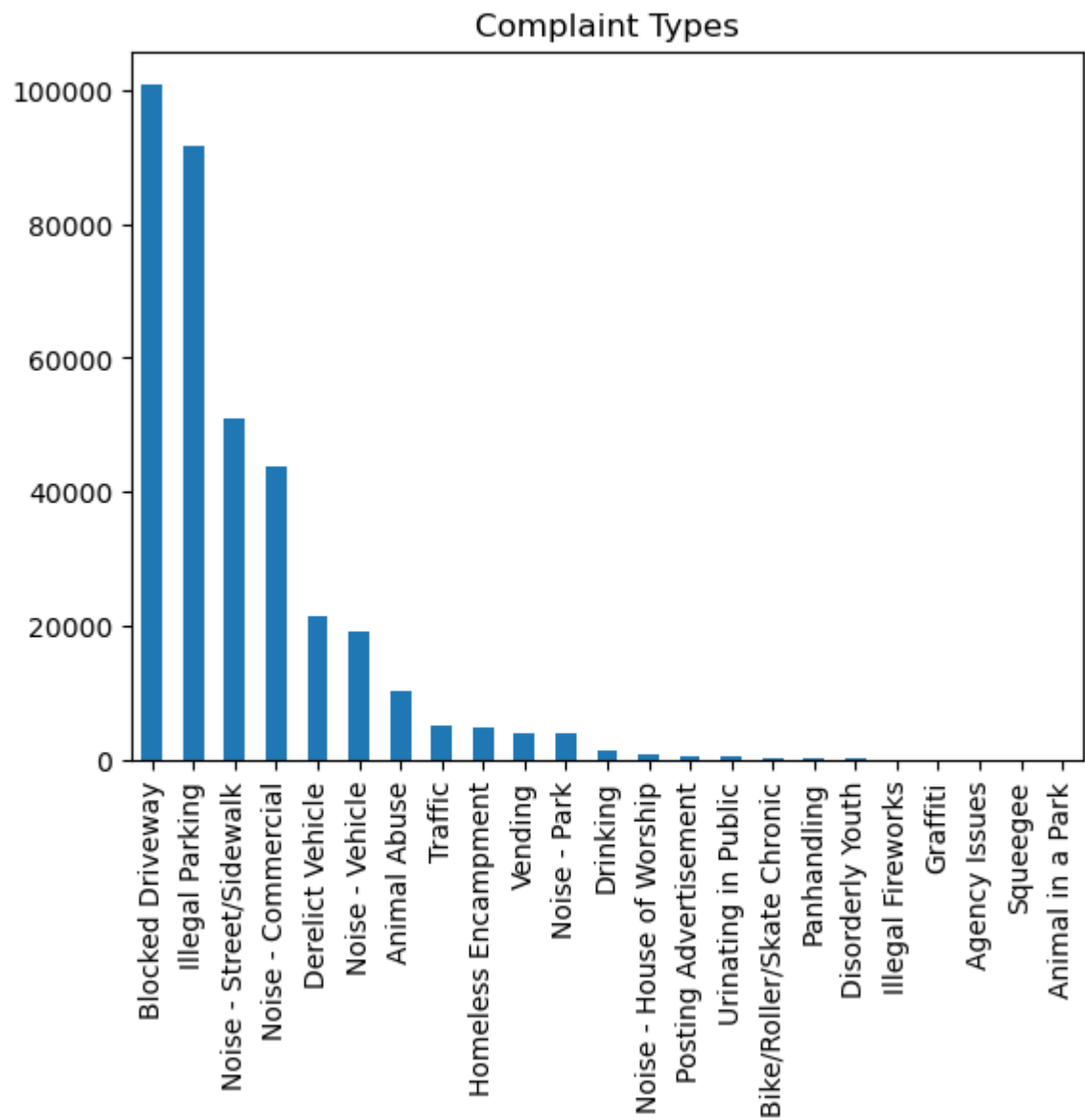
In []:

In [77]:

```
# Plot data of Complaint Type
cust_service['Complaint Type'].value_counts().plot(kind='bar',title='Complaint Ty
```

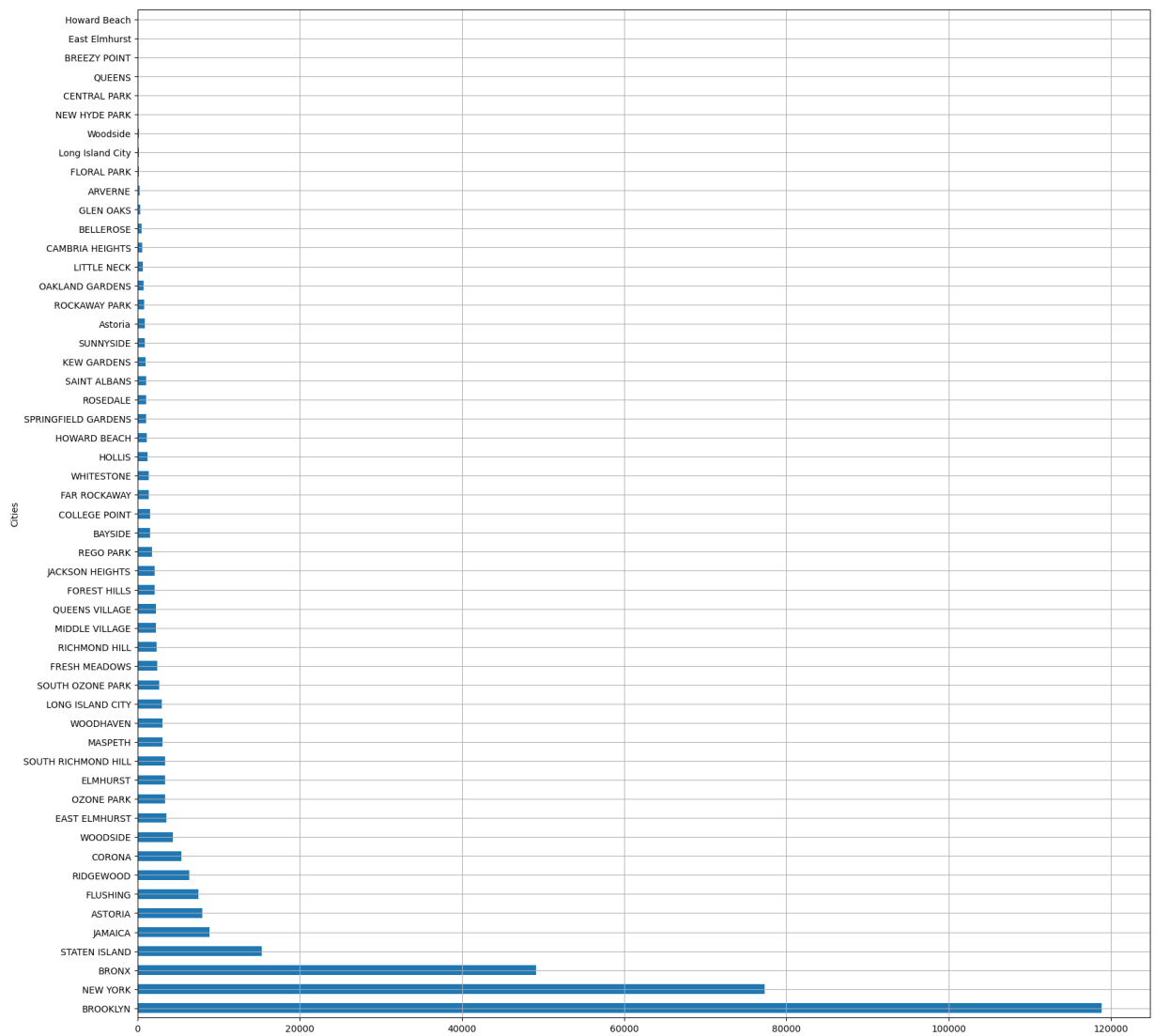
Out[77]:

<AxesSubplot:title={'center': 'Complaint Types'}>



```
In [79]: cust_service['City'].value_counts().plot(kind='barh',grid=True,figsize=(20,20),y]
```

```
Out[79]: <AxesSubplot:ylabel='Cities'>
```

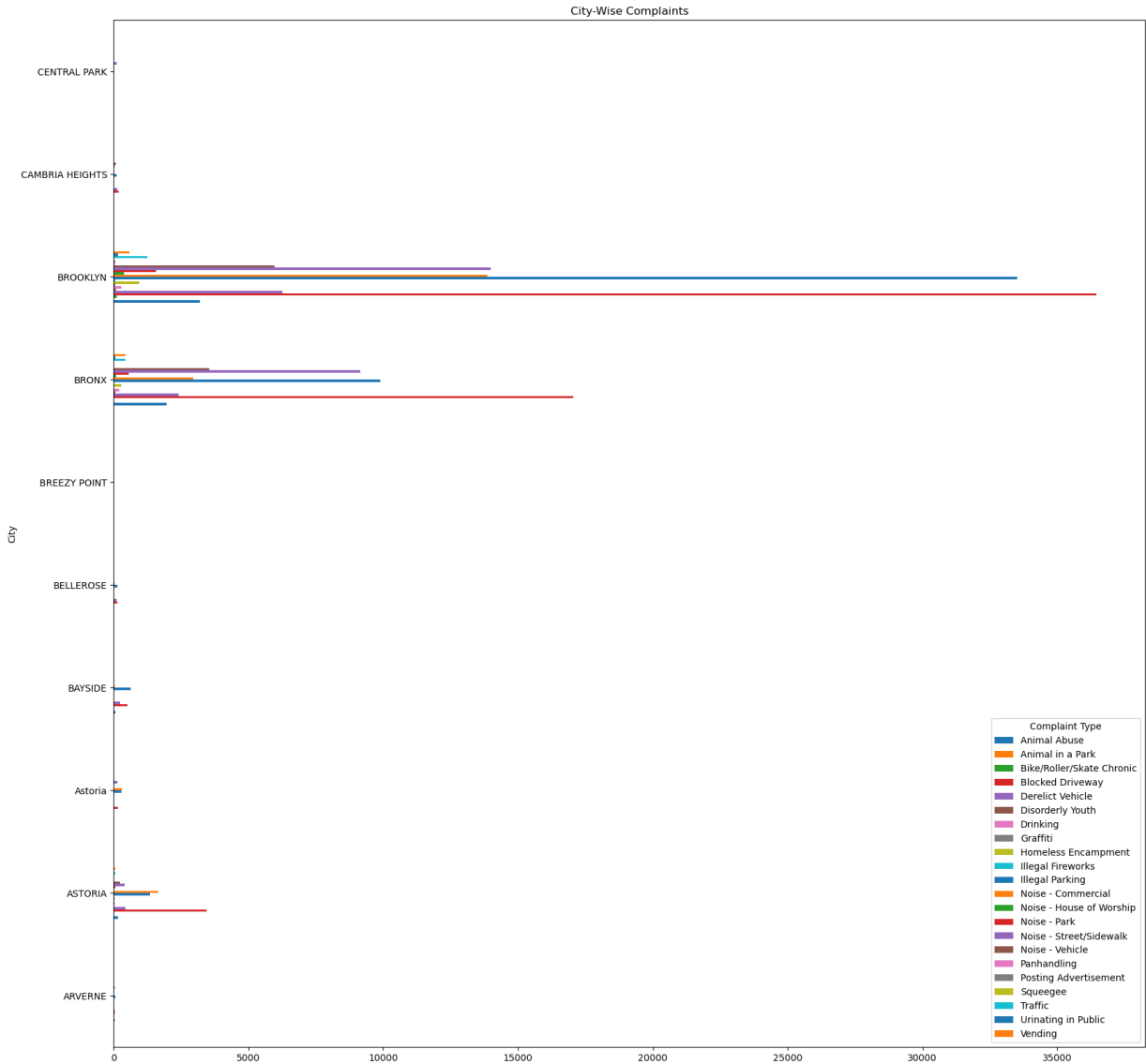


```
In [80]: # Frequency plot for City-Wise Complaints
```

```
In [81]: city_type=pd.crosstab(cust_service['City'],cust_service['Complaint Type'])
```

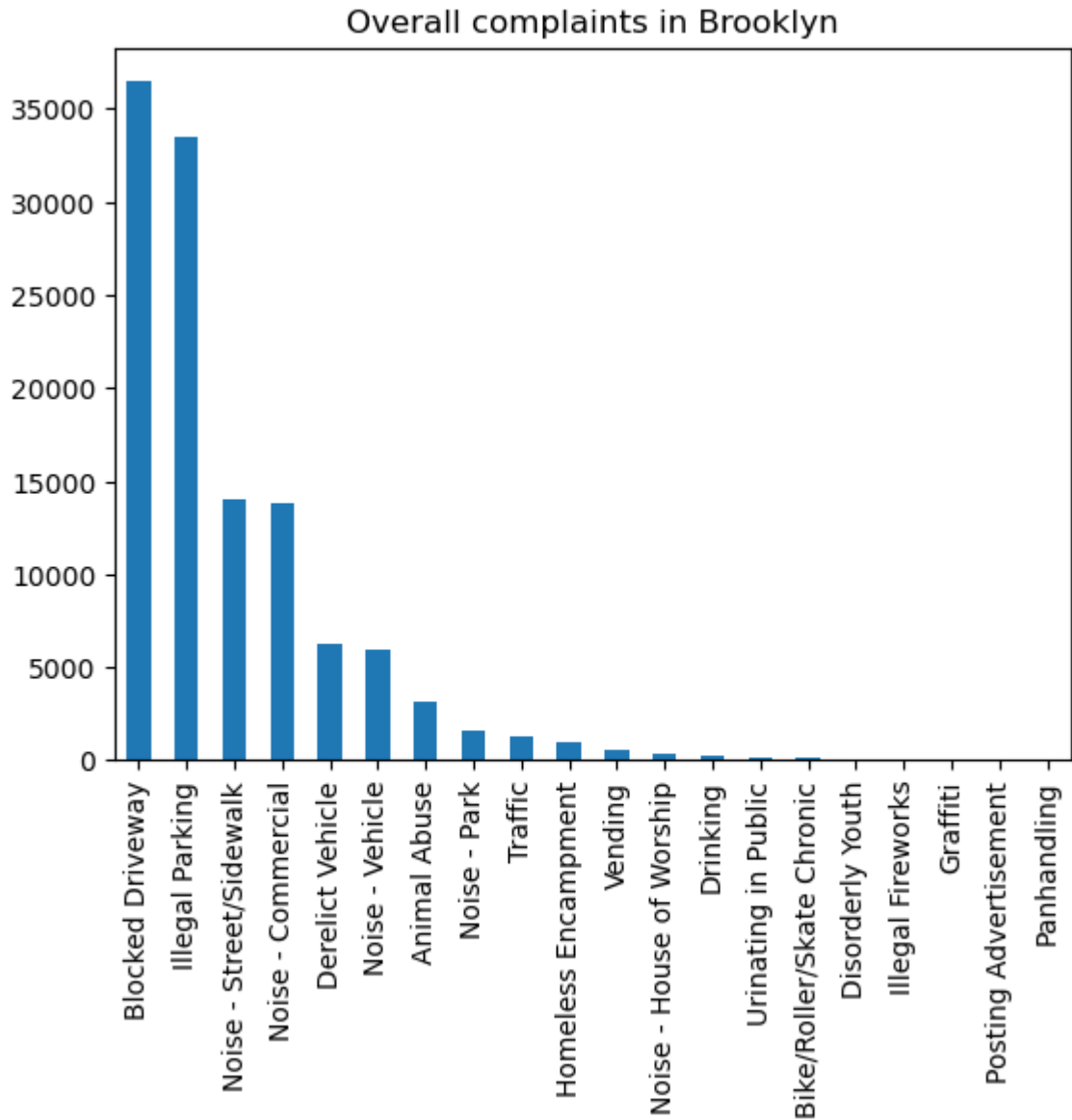
```
In [82]: # Frequency Plot for City-Wise Complaints
city_type.head(10).plot(kind='barh',figsize=(20,20),xlabel='City',ylabel='Complai

Out[82]: <AxesSubplot:title={'center':'City-Wise Complaints'}, ylabel='City'>
```



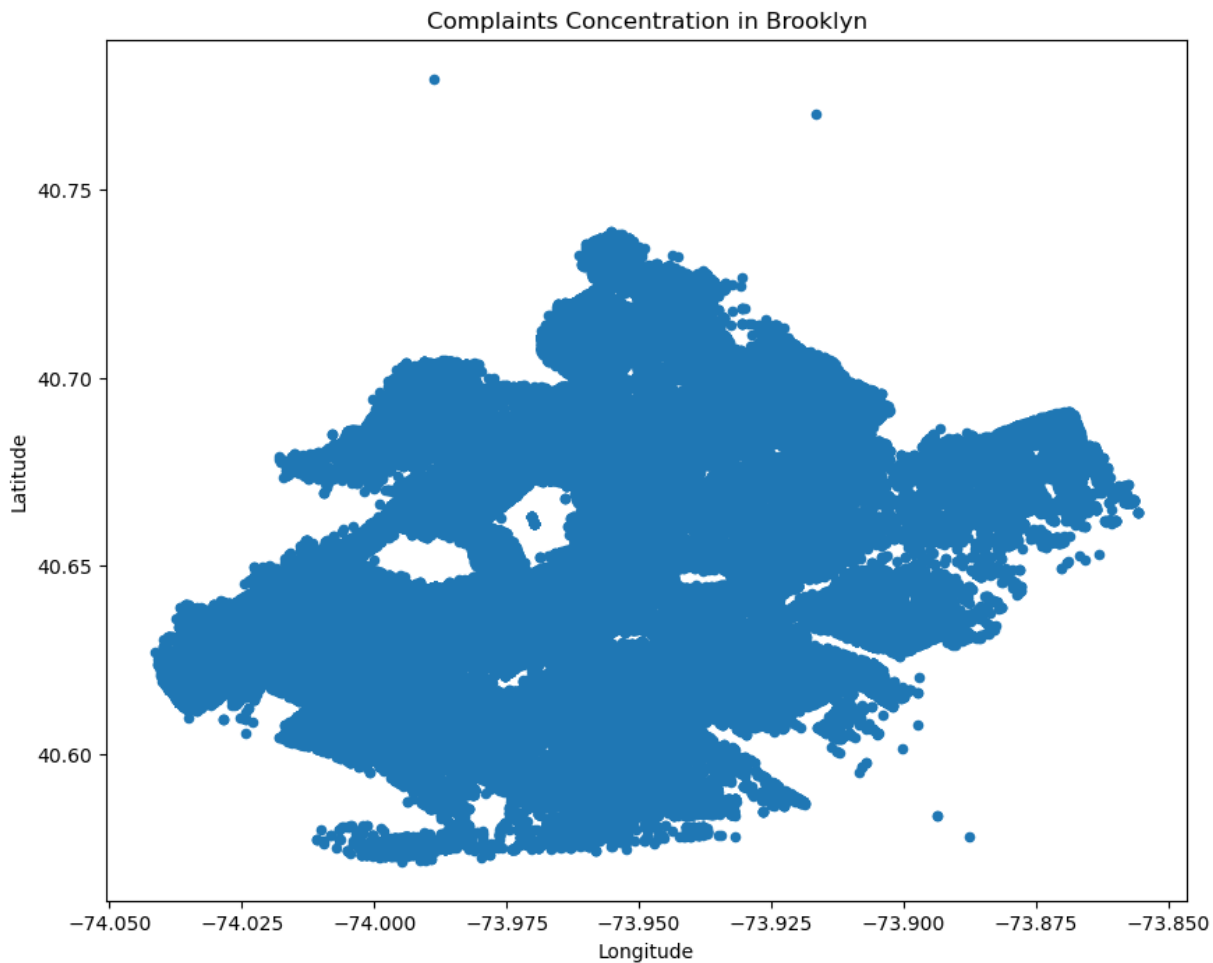
```
In [83]: # Visualize the major types of complaints in each city
cust_service_bk1 = cust_service.loc[cust_service['City']=='BROOKLYN']
cust_service_bk1['Complaint Type'].value_counts().plot(kind='bar',title='Overall
```

```
Out[83]: <AxesSubplot:title={'center':'Overall complaints in Brooklyn'}>
```




```
In [82]: ## Draw scatter and hexbin plots for complaint concentration across Brooklyn  
# Scatter Plot  
cust_service_bk1[['Longitude', 'Latitude', 'Complaint Type']].plot(kind='scatter', >
```

```
Out[82]: <AxesSubplot:title={'center':'Complaints Concentration in Brooklyn'}, xlabel='Longitude', ylabel='Latitude'>
```

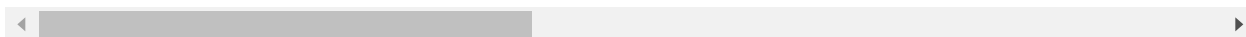


In [135]: `cust_service_bk1.head()`

Out[135]:

	Unique Key	Created Date	Closed Date	Agency	Agency Name	Complaint Type	Descriptor	Location Ty
5	32306554	12/31/2015 11:56:30 PM	01/01/2016 01:50:11 AM	NYPD	New York City Police Department	Illegal Parking	Posted Parking Sign Violation	Street/Sidew
9	32308391	12/31/2015 11:53:58 PM	01/01/2016 01:17:40 AM	NYPD	New York City Police Department	Blocked Driveway	No Access	Street/Sidew
13	32305074	12/31/2015 11:47:58 PM	01/01/2016 08:18:47 AM	NYPD	New York City Police Department	Illegal Parking	Posted Parking Sign Violation	Street/Sidew
17	32310273	12/31/2015 11:44:52 PM	01/01/2016 12:36:10 AM	NYPD	New York City Police Department	Noise - Commercial	Loud Music/Party	Club/Bar/Restaur
18	32306617	12/31/2015 11:40:59 PM	01/01/2016 02:37:28 AM	NYPD	New York City Police Department	Noise - Commercial	Loud Music/Party	Club/Bar/Restaur

5 rows × 53 columns

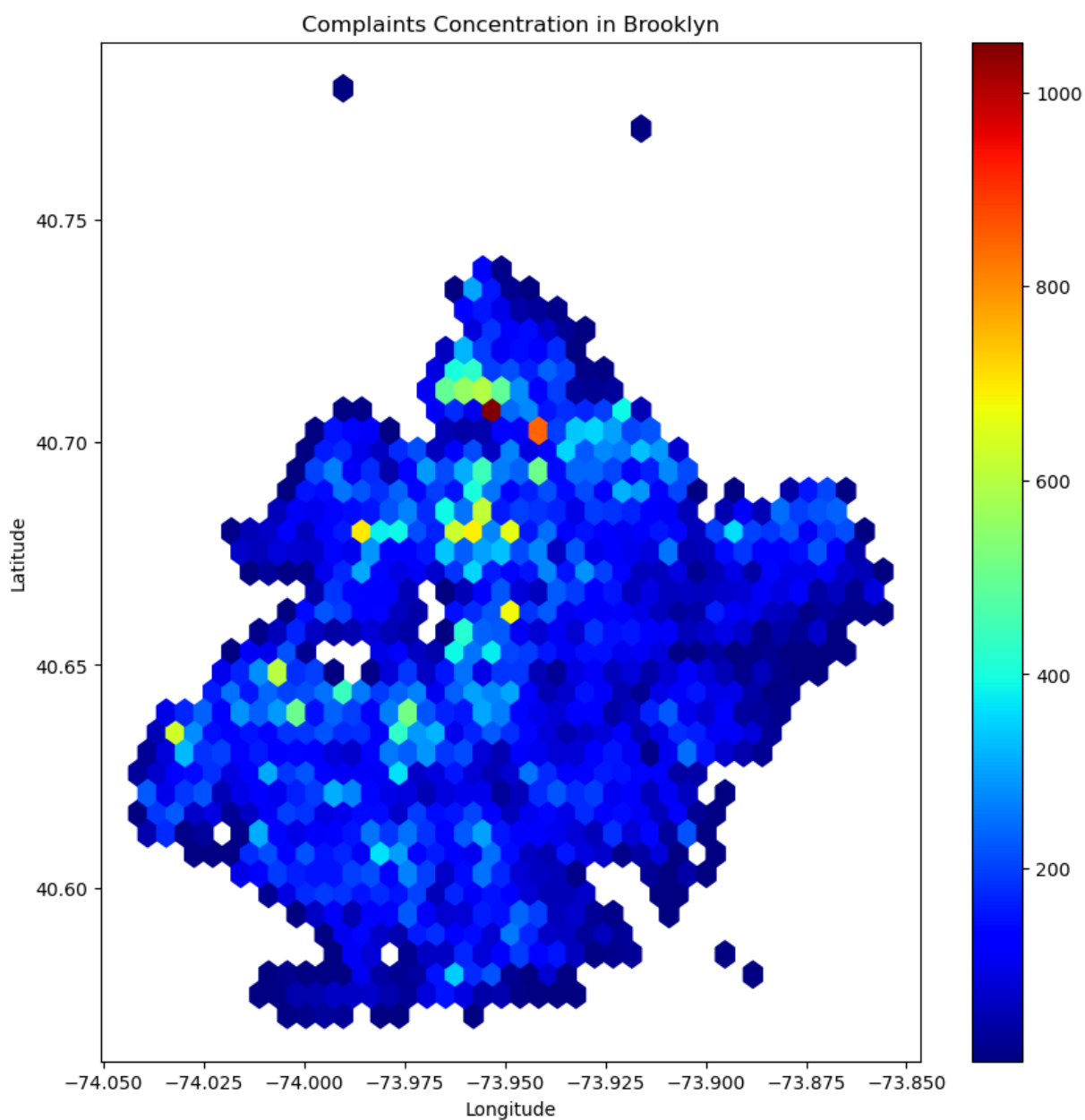


```
In [83]: sortedcitydata['City']
```

```
Out[83]: 0          BROOKLYN
1          NEW YORK
2          BRONX
3      STATEN ISLAND
4          JAMAICA
5          ASTORIA
6          FLUSHING
7      RIDGEWOOD
8          CORONA
9      WOODSIDE
10     EAST ELMHURST
11     OZONE PARK
12     ELMHURST
13 SOUTH RICHMOND HILL
14     MASPETH
15     WOODHAVEN
16 LONG ISLAND CITY
17 SOUTH OZONE PARK
18     FRESH MEADOWS
19     RICHMOND HILL
20     MIDDLE VILLAGE
21     QUEENS VILLAGE
22     FOREST HILLS
23 JACKSON HEIGHTS
24     REGO PARK
25     BAYSIDE
26     COLLEGE POINT
27     FAR ROCKAWAY
28     WHITESTONE
29     HOLLIS
30     HOWARD BEACH
31 SPRINGFIELD GARDENS
32     ROSEDALE
33     SAINT ALBANS
34     KEW GARDENS
35     SUNNYSIDE
36     Astoria
37     ROCKAWAY PARK
38     OAKLAND GARDENS
39     LITTLE NECK
40     CAMBRIA HEIGHTS
41     BELLEROSE
42     GLEN OAKS
43     ARVERNE
44     FLORAL PARK
45 Long Island City
46     Woodside
47     NEW HYDE PARK
48     CENTRAL PARK
49     QUEENS
50     BREEZY POINT
51     East Elmhurst
52     Howard Beach
Name: City, dtype: object
```

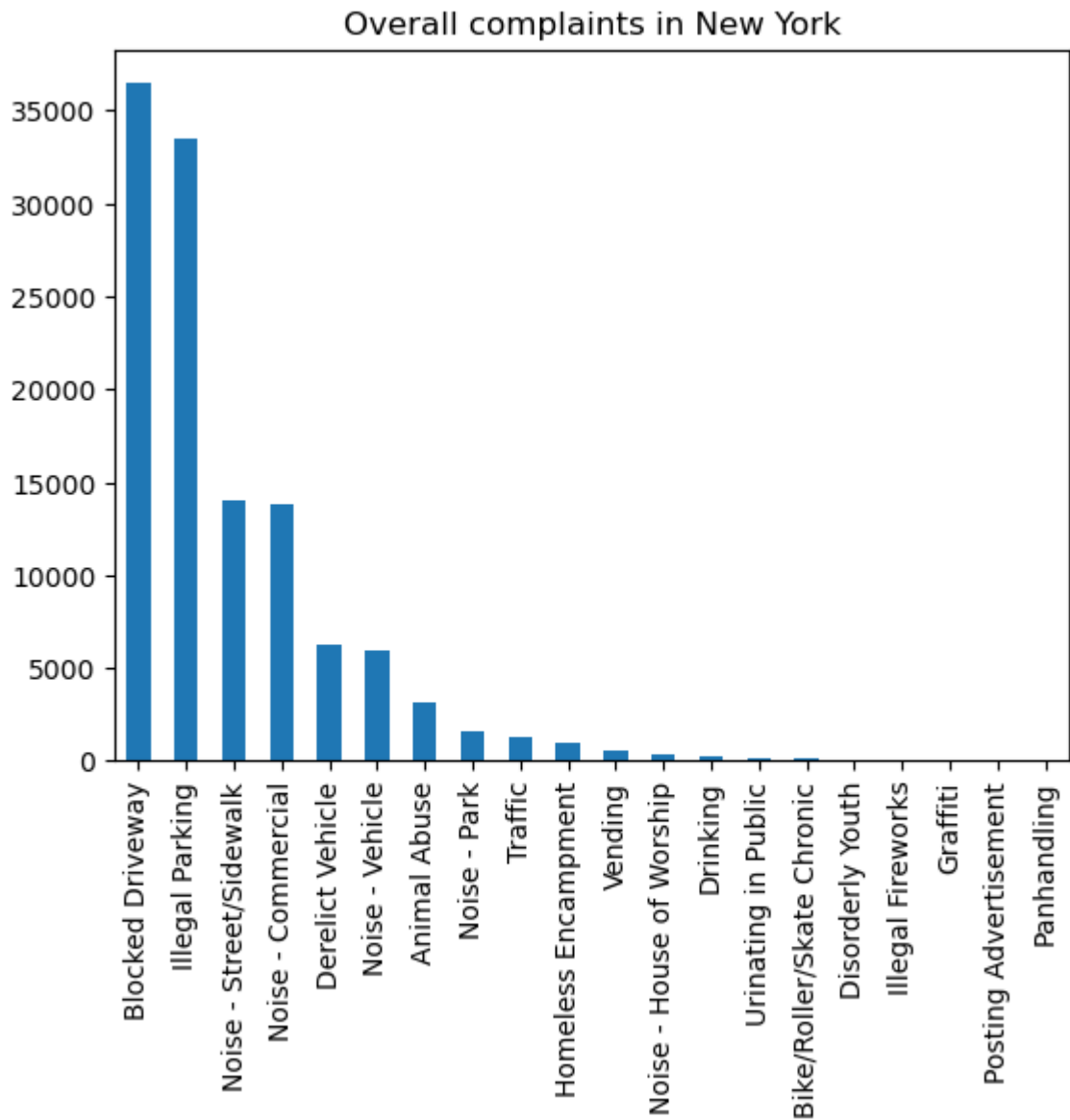
```
In [84]: # Hexbin Plot  
cust_service_bk1[['Longitude', 'Latitude', 'Complaint Type']].plot(kind='hexbin', x=
```

```
Out[84]: <AxesSubplot:title={'center':'Complaints Concentration in Brooklyn'}, xlabel='Longitude', ylabel='Latitude'>
```



```
In [85]: # Display the types of complaints in each city in a separate dataset
cust_service_ny = cust_service.loc[cust_service['City']=='NEW York']
cust_service_bk1['Complaint Type'].value_counts().plot(kind='bar',title='Overall
```

```
Out[85]: <AxesSubplot:title={'center':'Overall complaints in New York'}>
```



```
In [86]: # Check if the average response time across various types of complaints
cust_service['Created Date']=pd.to_datetime(cust_service['Created Date'])
cust_service['Closed Date']=pd.to_datetime(cust_service['Closed Date'])
```

```
In [87]: # Check whether data is in correct format
cust_service.loc[cust_service['Created Date']>=cust_service['Closed Date']].shape
```

Out[87]: (0, 53)

```
In [88]: # Drop Empty Rows
cust_service = cust_service[cust_service['Closed Date'].notnull()]
cust_service.dropna(subset='Created Date',inplace=True)
cust_service.dropna(subset='Closed Date',inplace=True)
```

```
In [85]: cust_service.loc[cust_service['Created Date']>=cust_service['Closed Date']].shape
```

Out[85]: (67408, 53)

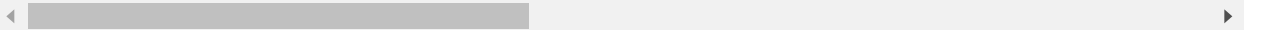
```
In [90]: # Calculate Resolution Time in terms of Days
cust_service['Resolution Time'] = (cust_service['Closed Date'] - cust_service['Cr
```

```
In [91]: cust_service.head()
```

Out[91]:

	Unique Key	Created Date	Closed Date	Agency	Agency Name	Complaint Type	Descriptor	Location Type	In
0	32310363	2015-12-31 23:59:45	2016-01-01 00:55:15	NYPD	New York City Police Department	Noise - Street/Sidewalk	Loud Music/Party	Street/Sidewalk	1
1	32309934	2015-12-31 23:59:44	2016-01-01 01:26:57	NYPD	New York City Police Department	Blocked Driveway	No Access	Street/Sidewalk	1
2	32309159	2015-12-31 23:59:29	2016-01-01 04:51:03	NYPD	New York City Police Department	Blocked Driveway	No Access	Street/Sidewalk	1
3	32305098	2015-12-31 23:57:46	2016-01-01 07:43:13	NYPD	New York City Police Department	Illegal Parking	Commercial Overnight Parking	Street/Sidewalk	1
4	32306529	2015-12-31 23:56:58	2016-01-01 03:24:42	NYPD	New York City Police Department	Illegal Parking	Blocked Sidewalk	Street/Sidewalk	1

5 rows × 54 columns



```
In [92]: # Resolution according to complaint type
cust_service.groupby('Complaint Type')['Resolution Time'].mean().sort_values()
```

```
Out[92]: Complaint Type
Agency Issues          0.000000
Squeegee                0.000000
Posting Advertisement   0.001475
Disorderly Youth        0.003175
Illegal Fireworks       0.005814
Noise - Commercial      0.005943
Noise - Park            0.006360
Urinating in Public     0.007800
Noise - Vehicle         0.007876
Vending                 0.008367
Bike/Roller/Skate Chronic 0.008421
Noise - House of Worship 0.008427
Noise - Street/Sidewalk  0.008918
Drinking                0.009972
Homeless Encampment     0.010252
Traffic                 0.010976
Blocked Driveway        0.011787
Illegal Parking          0.012965
Animal Abuse            0.020513
Panhandling             0.024615
Graffiti               0.044586
Derelict Vehicle        0.065161
Animal in a Park        14.000000
Name: Resolution Time, dtype: float64
```

```
In [86]: pip install pandoc
```

```
Collecting pandoc
  Downloading pandoc-2.3.tar.gz (33 kB)
  Preparing metadata (setup.py): started
  Preparing metadata (setup.py): finished with status 'done'
Collecting plumbum
  Downloading plumbum-1.8.1-py3-none-any.whl (126 kB)
  ----- 126.7/126.7 kB 9.7 kB/s eta 0:00:00
Collecting ply
  Downloading ply-3.11-py2.py3-none-any.whl (49 kB)
  ----- 49.6/49.6 kB 13.0 kB/s eta 0:00:00
Requirement already satisfied: pywin32 in c:\users\user\anaconda3\lib\site-packages (from plumbum->pandoc) (302)
Building wheels for collected packages: pandoc
  Building wheel for pandoc (setup.py): started
  Building wheel for pandoc (setup.py): finished with status 'done'
  Created wheel for pandoc: filename=pandoc-2.3-py3-none-any.whl size=33263 sha256=f9528e3eb4fa8d83dba96fc405cb64ce2821d2ff987c1ccb724a6dbf5abeda31
  Stored in directory: c:\users\user\appdata\local\pip\cache\wheels\69\e6\1d\1d\aa96d919c9e09a71473649b717b8da286f3f8d7719d1cfc5
Successfully built pandoc
Installing collected packages: ply, plumbum, pandoc
Successfully installed pandoc-2.3 plumbum-1.8.1 ply-3.11
Note: you may need to restart the kernel to use updated packages.
```

In [5]: `pip install nbconvert`

```
Requirement already satisfied: nbconvert in c:\users\user\anaconda3\lib\site-packages (6.4.4)
Requirement already satisfied: nbclient<0.6.0,>=0.5.0 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.5.13)
Requirement already satisfied: mistune<2,>=0.8.1 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.8.4)
Requirement already satisfied: beautifulsoup4 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (4.11.1)
Requirement already satisfied: bleach in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (4.1.0)
Requirement already satisfied: defusedxml in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.7.1)
Requirement already satisfied: nbformat>=4.4 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (5.5.0)
Requirement already satisfied: entrypoints>=0.2.2 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.4)
Requirement already satisfied: traitlets>=5.0 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (5.1.1)
Requirement already satisfied: jupyterlab-pygments in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.1.2)
Requirement already satisfied: pandocfilters>=1.4.1 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (1.5.0)
Requirement already satisfied: testpath in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (0.6.0)
Requirement already satisfied: jinja2>=2.4 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (2.11.3)
Requirement already satisfied: jupyter-core in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (4.11.1)
Requirement already satisfied: pygments>=2.4.1 in c:\users\user\anaconda3\lib\site-packages (from nbconvert) (2.11.2)
Requirement already satisfied: MarkupSafe>=0.23 in c:\users\user\anaconda3\lib\site-packages (from jinja2>=2.4->nbconvert) (2.0.1)
Requirement already satisfied: jupyter-client>=6.1.5 in c:\users\user\anaconda3\lib\site-packages (from nbclient<0.6.0,>=0.5.0->nbconvert) (7.3.4)
Requirement already satisfied: nest-asyncio in c:\users\user\anaconda3\lib\site-packages (from nbclient<0.6.0,>=0.5.0->nbconvert) (1.5.5)
Requirement already satisfied: fastjsonschema in c:\users\user\anaconda3\lib\site-packages (from nbformat>=4.4->nbconvert) (2.16.2)
Requirement already satisfied: jsonschema>=2.6 in c:\users\user\anaconda3\lib\site-packages (from nbformat>=4.4->nbconvert) (4.16.0)
Requirement already satisfied: soupsieve>1.2 in c:\users\user\anaconda3\lib\site-packages (from beautifulsoup4->nbconvert) (2.3.1)
Requirement already satisfied: packaging in c:\users\user\anaconda3\lib\site-packages (from bleach->nbconvert) (21.3)
Requirement already satisfied: webencodings in c:\users\user\anaconda3\lib\site-packages (from bleach->nbconvert) (0.5.1)
Requirement already satisfied: six>=1.9.0 in c:\users\user\anaconda3\lib\site-packages (from bleach->nbconvert) (1.16.0)
Requirement already satisfied: pywin32>=1.0 in c:\users\user\anaconda3\lib\site-packages (from jupyter-core->nbconvert) (302)
Requirement already satisfied: pyparsing!=0.17.0,!=0.17.1,!=0.17.2,>=0.14.0 in c:\users\user\anaconda3\lib\site-packages (from jsonschema>=2.6->nbformat>=4.4->nbconvert) (3.1.0)
Requirement already satisfied: attrs>=17.4.0 in c:\users\user\anaconda3\lib\site-packages (from jsonschema>=2.6->nbformat>=4.4->nbconvert) (21.4.0)
```


Requirement already satisfied: python-dateutil>=2.8.2 in c:\users\user\anaconda3\lib\site-packages (from jupyter-client>=6.1.5->nbclient<0.6.0,>=0.5.0->nbconvert) (2.8.2)

Requirement already satisfied: pyzmq>=23.0 in c:\users\user\anaconda3\lib\site-packages (from jupyter-client>=6.1.5->nbclient<0.6.0,>=0.5.0->nbconvert) (23.2.0)

Requirement already satisfied: tornado>=6.0 in c:\users\user\anaconda3\lib\site-packages (from jupyter-client>=6.1.5->nbclient<0.6.0,>=0.5.0->nbconvert) (6.1)

Requirement already satisfied: pyparsing!=3.0.5,>=2.0.2 in c:\users\user\anaconda3\lib\site-packages (from packaging->bleach->nbconvert) (3.0.9)

Note: you may need to restart the kernel to use updated packages.

In []: