Business Problem

The market research team at AeroFit wants to identify the characteristics of the target audience for each type of treadmill offered by the company, to provide a better recommendation of the treadmills to the new customers. The team decides to investigate whether there are differences across the product with respect to customer characteristics.

- Perform descriptive analytics to create a customer profile for each AeroFit treadmill product by developing appropriate tables and charts.
- 2. For each AeroFit treadmill product, construct two-way contingency tables and compute all conditional and marginal probabilities along with their insights/impact on the business.

Product Portfolio

- 1. The KP281 is an entry-level treadmill that sells for \$1,500.
- 2. The KP481 is for mid-level runners that sell for \$1,750.
- 3. The KP781 treadmill is having advanced features that sell for \$2,500.

What good looks like?

- 1. Import the dataset and do usual data analysis steps like checking the structure & characteristics of the dataset
- 2. Detect Outliers (using boxplot, "describe" method by checking the difference between mean and median)
- 3. Check if features like marital status, age have any effect on the product purchased (using countplot, histplots, boxplots etc)
- 4. Representing the marginal probability like what percent of customers have purchased KP281, KP481, or KP781 in a table (can use pandas.crosstab here)
- Check correlation among different factors using heat maps or pair plots.
- 6. With all the above steps you can answer questions like: What is the probability of a male customer buying a KP781 treadmill?
- 7. Customer Profiling Categorization of users.
- 8. Probability- marginal, conditional probability.

Some recommendations and actionable insights, based on the inferences.

Evaluation Criteria

- Defining Problem Statement and Analysing basic metrics (10 Points)
 - Observations on shape of data, data types of all the attributes, conversion of categorical attributes to 'category' (If required), statistical summary
- 2. Non-Graphical Analysis: Value counts and unique attributes (10 Points)
- 3. Visual Analysis Univariate & Bivariate (30 Points)
 - For continuous variable(s): Distplot, countplot, histogram for univariate analysis (10 Points)
 - For categorical variable(s): Boxplot (10 Points)
 - For correlation: Heatmaps, Pairplots(10 Points)
- 4. Missing Value & Outlier Detection (10 Points)
- 5. Business Insights based on Non-Graphical and Visual Analysis (10 Points)
 - Comments on the range of attributes
 - Comments on the distribution of the variables and relationship between them
 - Comments for each univariate and bivariate plot
- 6. Recommendations (10 Points) Actionable items for business. No technical jargon. No complications. Simple action items that everyone can understand
- In [1]: import math, numpy as np, pandas as pd, matplotlib.pyplot as plt, s
 pd.set_option('expand_frame_repr', False)
- In [2]: df = pd.read_csv('aerofit.csv')
 print(df.head())

| Product | Age | Gender | Education | MaritalStatus | Usage | Fitness | Ι |
|-----------|-----|--------|-----------|---------------|-------|---------|---|
| ncome Mil | .es | | | | | | |
| 0 KP281 | 18 | Male | 14 | Single | 3 | 4 | |
| 29562 1 | .12 | | | | | | |
| 1 KP281 | 19 | Male | 15 | Single | 2 | 3 | |
| 31836 | 75 | | | _ | | | |
| 2 KP281 | 19 | Female | 14 | Partnered | 4 | 3 | |
| 30699 | 66 | | | | | | |
| 3 KP281 | 19 | Male | 12 | Single | 3 | 3 | |
| 32973 | 85 | | | _ | | | |
| 4 KP281 | 20 | Male | 13 | Partnered | 4 | 2 | |
| 35247 | 47 | | | | | | |
| | | | | | | | |

```
In [3]: |print(df.shape)
         (180, 9)
In [4]: print(df.isna().sum())
        Product
                           0
         Age
                           0
         Gender
                           0
                           0
         Education
                           0
        MaritalStatus
                           0
        Usage
         Fitness
                           0
         Income
                           0
        Miles
                           0
        dtype: int64
In [5]: |print(df.dtypes)
                           object
        Product
                            int64
        Age
         Gender
                           object
                            int64
         Education
        MaritalStatus
                           object
        Usage
                            int64
         Fitness
                            int64
         Income
                            int64
        Miles
                            int64
         dtype: object
In [6]: | for col in ['Usage', 'Education', 'Fitness']:
             df[col] = df[col].astype('object')
In [7]: print(df.describe())
                                                  Miles
                       Age
                                    Income
                180.000000
                                180.000000
                                             180.000000
         count
                 28.788889
                              53719.577778
                                             103.194444
         mean
                  6.943498
                              16506.684226
                                              51.863605
         std
                                              21.000000
        min
                 18.000000
                              29562.000000
         25%
                 24.000000
                              44058.750000
                                              66.000000
         50%
                 26.000000
                              50596.500000
                                              94.000000
         75%
                 33,000000
                              58668.000000
                                             114.750000
```

104581.000000

360.000000

max

50.000000

```
In [8]: print(df.describe(include=object))
                 Product Gender
                                  Education MaritalStatus
                                                             Usage
                                                                     Fitness
                      180
                             180
          count
                                         180
                                                        180
                                                               180
                                                                         180
                                           8
                                                                           5
          unique
                       3
                                                                 6
                   KP281
                            Male
                                          16
                                                                 3
                                                                           3
          top
                                                 Partnered
          freq
                             104
                                          85
                                                                69
                                                                          97
                      80
                                                        107
 In [9]: print(df['Product'].value_counts())
          KP281
                   80
          KP481
                   60
          KP781
                   40
         Name: Product, dtype: int64
In [10]: print(df['Gender'].value_counts())
         Male
                    104
          Female
                     76
          Name: Gender, dtype: int64
In [11]: print(df['MaritalStatus'].value counts())
                        107
          Partnered
          Single
                         73
         Name: MaritalStatus, dtype: int64
In [12]: |print(df['Fitness'].value_counts())
          3
               97
          5
               31
          2
               26
          4
               24
          1
                2
          Name: Fitness, dtype: int64
In [13]: print(df['Education'].value_counts())
          16
                85
          14
                55
          18
                23
          15
                 5
          13
                 5
                 3
          12
          21
                 3
          20
                 1
         Name: Education, dtype: int64
```

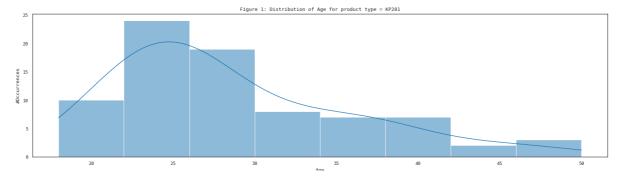
```
In [14]: | print(df['Usage'].value_counts())
         3
              69
         4
              52
         2
              33
         5
              17
         6
               7
               2
         Name: Usage, dtype: int64
In [15]: # forming separate product wise dataframes
         df_kp281 = df[df['Product'] == 'KP281'].reset_index(drop=True)
         df kp481 = df[df['Product'] == 'KP481'].reset index(drop=True)
         df_kp781 = df[df['Product'] == 'KP781'].reset_index(drop=True)
         # fetching all the int and object column names in the following two
         int_col_list = df.select_dtypes(int).columns.to_list()
         object_col_list = df.select_dtypes(object).columns.to_list()
         object col list.remove('Product')
In [16]: | fig_dict = {'fontname': 'monospace'}
         fig_num = 0
         def plot_histogram(data, title, fig_num, prod_type):
             plt.figure(figsize=(20, 5))
             sns.despine()
             sns.set_style('white')
             sns.set_context("paper")
             sns.histplot(data, kde=True)
             plt.title(f"Figure {fig_num}: Distribution of {title} for produ
             plt.xticks(**fig_dict)
             plt.xlabel(title, **fig_dict)
             plt.yticks(**fig_dict)
             plt.ylabel("#0ccurrences", **fig_dict)
             plt.show()
         def plot_boxplot(data, title, fig_num, prod_type):
             plt.figure(figsize=(20, 5))
             sns.despine()
             sns.set_style('white')
             sns.set context("paper")
             sns.boxplot(data, orient='h')
             plt.title(f"Figure {fig_num}: Analysis of {title} for product t
             plt.xticks(**fig_dict)
             plt.yticks([0], [''], **fig_dict)
             plt.ylabel(title, **fig_dict)
             plt.show()
         def plot_countplot(data, title, fig_num, prod_type):
             plt.figure(figsize=(20, 5))
             sns.despine()
             sns.set_style('white')
             sns.set context("paper")
             sns.countplot(x=data)
             nl+ +i+lo/f"Figure (fig numl: Cotogorical Distribution of (+i+l
```

```
PILLICIA I TANIE JITA INNIL CALEROLITCAL PTPILITRALTON OF JETCH
    plt.xticks(**fig_dict)
    plt.xlabel(title, **fig_dict)
   plt.yticks(**fig_dict)
    plt.ylabel("#0ccurrences", **fig_dict)
   plt.show()
def print_heatmap(data, fig_num, prod_type):
    plt.figure(figsize=(22, 5))
    sns.despine()
    sns.set_style('white')
    sns.set_context("paper")
    sns.heatmap(data)
    plt.title(f"Figure {fig_num}: Correlation Matrix for product ty
   plt.xticks(**fig_dict)
    plt.yticks(**fig dict)
    plt.show()
def plot_scatterplot(x, y, fig_num, xname, yname, prod_type):
    plt.figure(figsize=(20, 5))
    sns.despine()
    sns.set_style('white')
    sns.set_context("paper")
    sns.scatterplot(x=x, y=y)
    plt.title(f"Figure {fig_num}: {xname} vs {yname} for product ty
    plt.xticks(**fig_dict)
    plt.yticks(**fig_dict)
    plt.show()
```

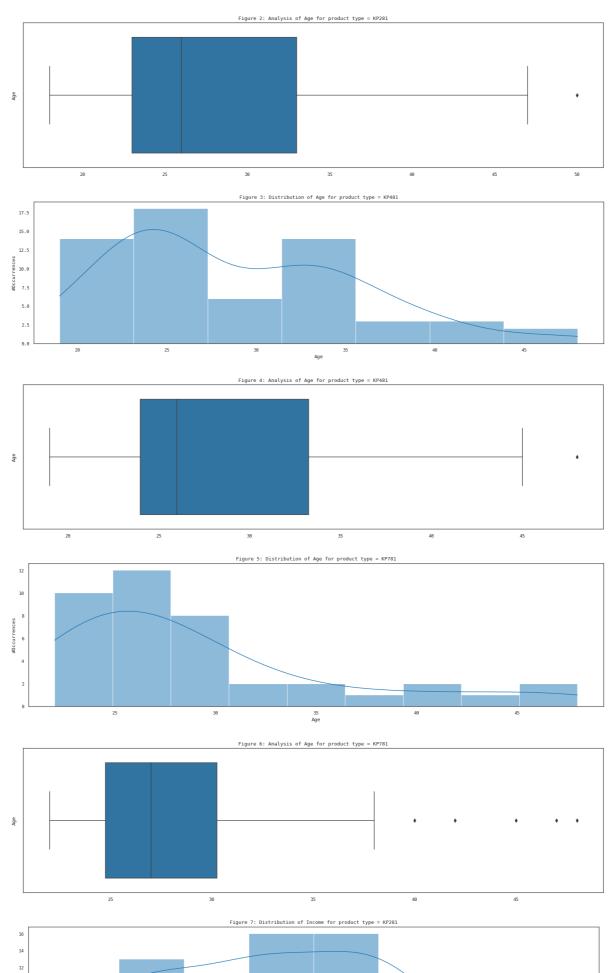
```
In [17]: for col in int_col_list:
    fig_num += 1
    plot_histogram(df_kp281[col], col, fig_num, 'KP281')
    fig_num += 1
    plot_boxplot(df_kp281[col], col, fig_num, 'KP281')

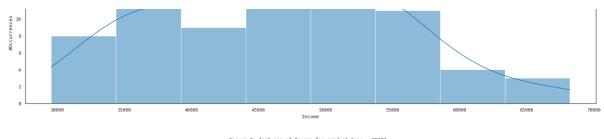
fig_num += 1
    plot_histogram(df_kp481[col], col, fig_num, 'KP481')
fig_num += 1
    plot_boxplot(df_kp481[col], col, fig_num, 'KP481')

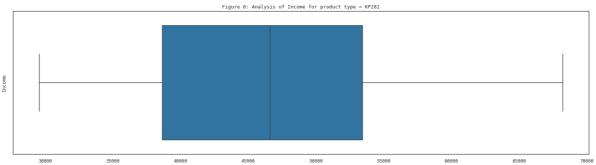
fig_num += 1
    plot_histogram(df_kp781[col], col, fig_num, 'KP781')
fig_num += 1
    plot_boxplot(df_kp781[col], col, fig_num, 'KP781')
```

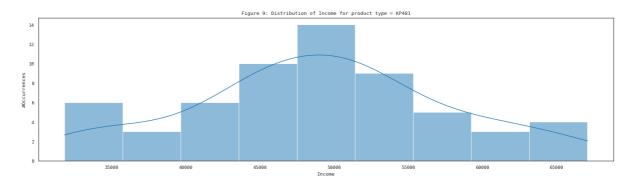


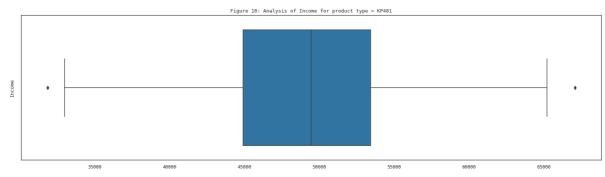
ng-

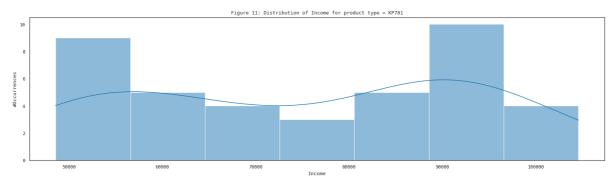


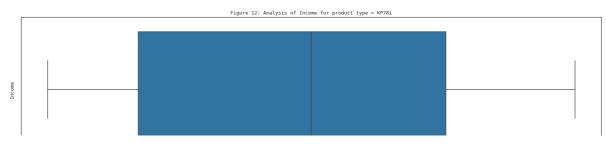


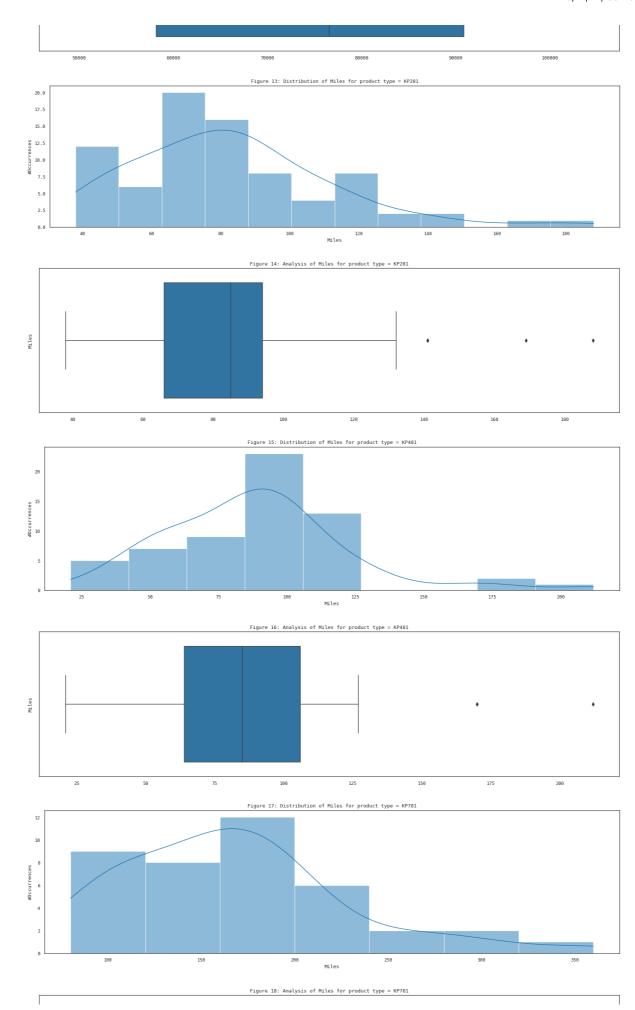


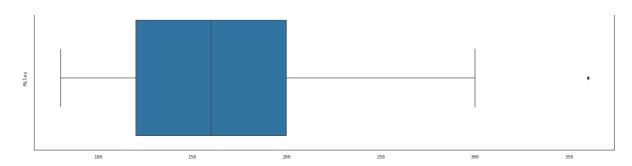




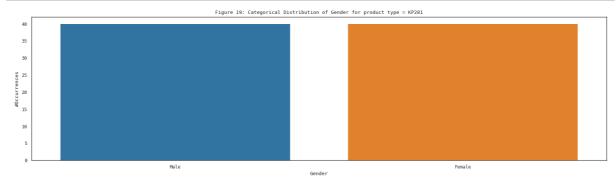


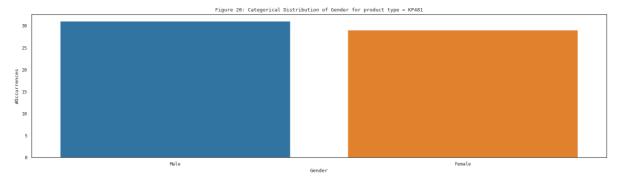


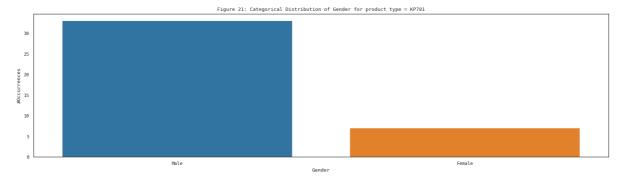


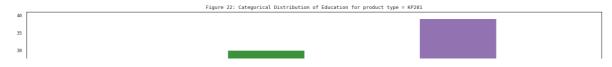


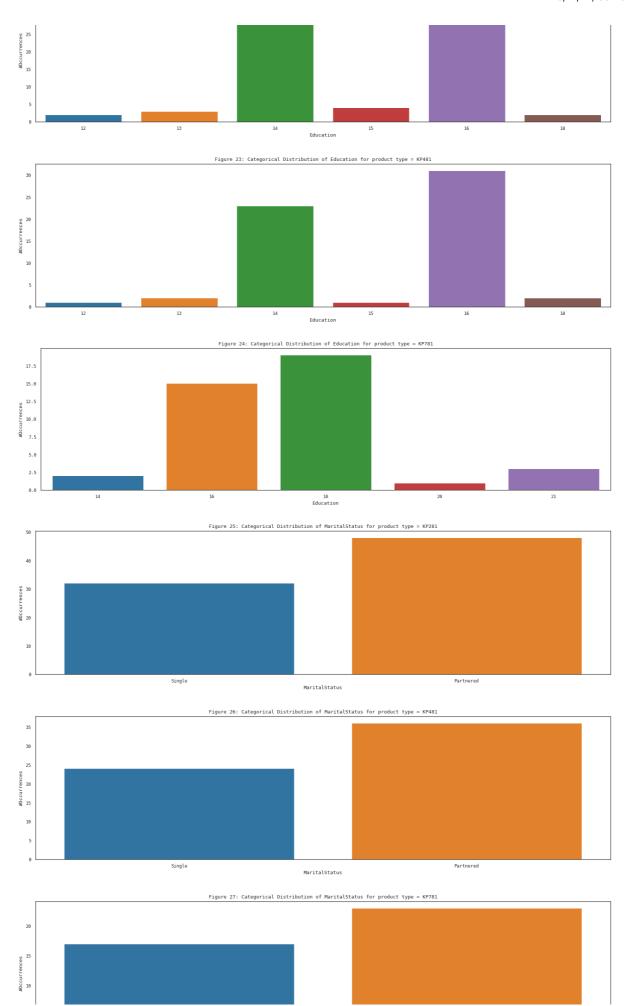
```
In [18]: for col in object_col_list:
    fig_num += 1
    plot_countplot(df_kp281[col], col, fig_num, 'KP281')
    fig_num += 1
    plot_countplot(df_kp481[col], col, fig_num, 'KP481')
    fig_num += 1
    plot_countplot(df_kp781[col], col, fig_num, 'KP781')
```

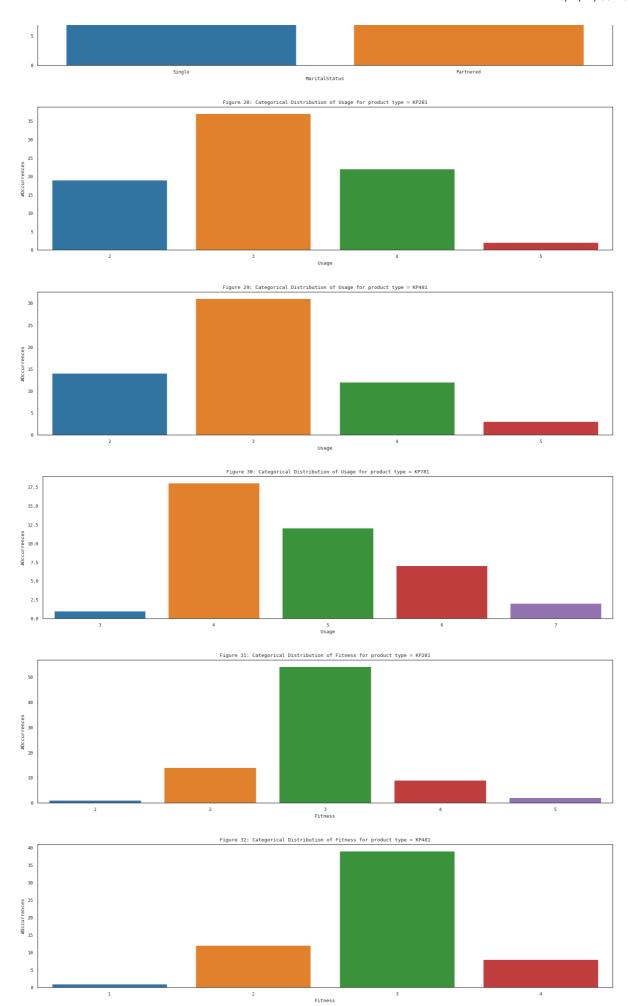


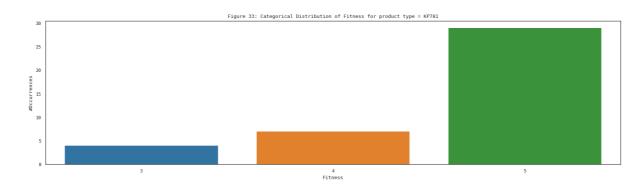




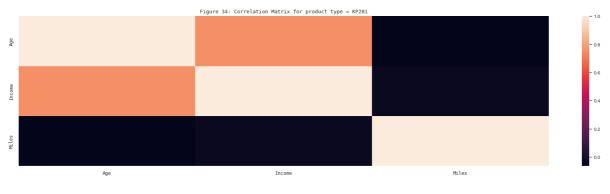




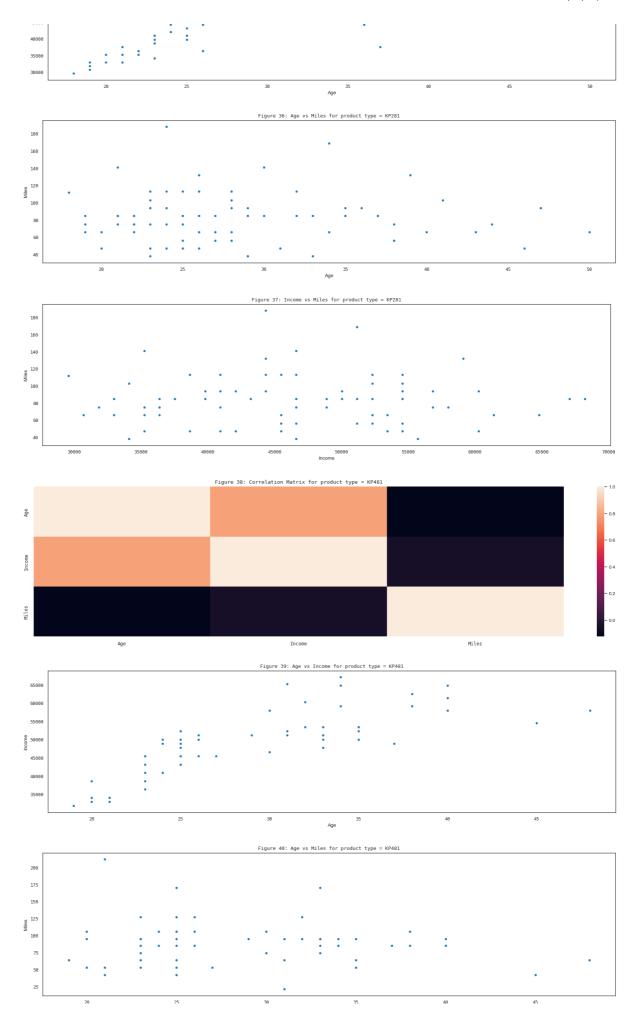


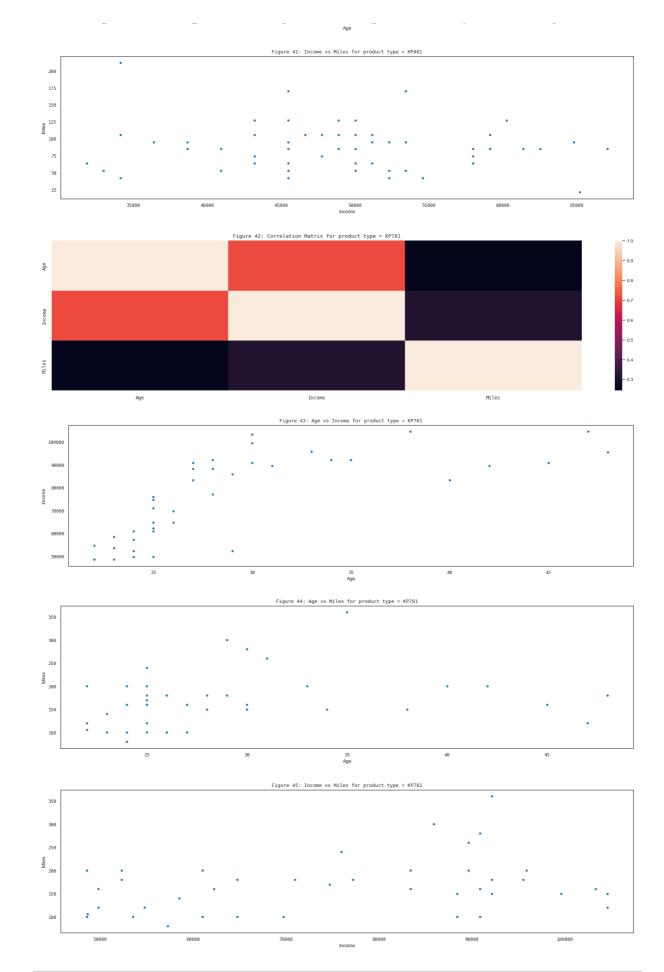


```
In [19]: | fig num += 1
         print_heatmap(df_kp281.corr(numeric_only=True), fig_num, 'KP281')
         # plotting scatter to visualize the correlation depicted by the hea
         int_col_list = [col for col in df_kp281.select_dtypes(int)]
         for i in range(len(int_col_list)):
             for j in range(i + 1, len(int_col_list)):
                 fig num += 1
                 plot scatterplot(df kp281[int col list[i]], df kp281[int co
         fig_num += 1
         print_heatmap(df_kp481.corr(numeric_only=True), fig_num, 'KP481')
         # plotting scatter to visualize the correlation depicted by the hea
         int col list = [col for col in df kp481.select dtypes(int)]
         for i in range(len(int_col_list)):
             for j in range(i + 1, len(int col list)):
                 fig num += 1
                 plot_scatterplot(df_kp481[int_col_list[i]], df_kp481[int_col_list[i]]
         fig_num += 1
         print_heatmap(df_kp781.corr(numeric_only=True), fig_num, 'KP781')
         # plotting scatter to visualize the correlation depicted by the hea
         int_col_list = [col for col in df_kp781.select_dtypes(int)]
         for i in range(len(int_col_list)):
             for j in range(i + 1, len(int_col_list)):
                  fig_num += 1
                 plot_scatterplot(df_kp781[int_col_list[i]], df_kp781[int_col_list[i]]
```



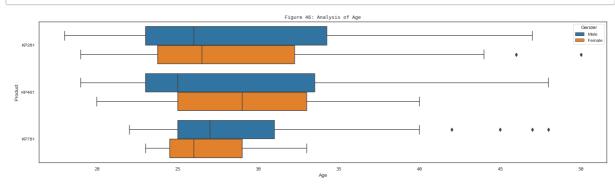




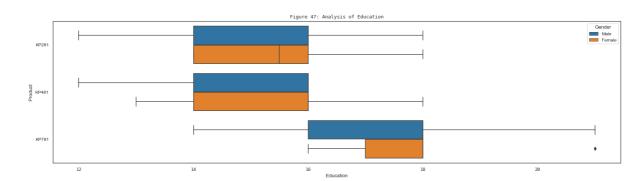


In [20]:

```
def plot_boxplot1(df, col, fig_num):
    plt.figure(figsize=(20, 5))
    sns.despine()
    sns.set_style('white')
    sns.set_context("paper")
    sns.boxplot(data=df, x=col, y='Product', hue='Gender', orient='
    plt.title(f"Figure {fig_num}: Analysis of {col}", **fig_dict)
    plt.xticks(**fig dict)
    plt.show()
    for prod in ['KP281', 'KP481', 'KP781']:
        for gender in ['Male', 'Female']:
            print('Median value of ', col, ' for ', gender, ' for '
        print()
for col in
             ['Age', 'Education', 'Usage', 'Fitness', 'Income', 'Mi
    fig num += 1
    plot_boxplot1(df, col, fig_num)
```



Male for Median value of for KP281: 26.0 Age Median value of Age for Female for KP281 : 26.5 Median value of for Male for KP481: 25.0 Age Median value of for Female for KP481 : 29.0 Age Median value of Male for Age for KP781: 27.0 Median value of Age for Female for KP781 : 26.0

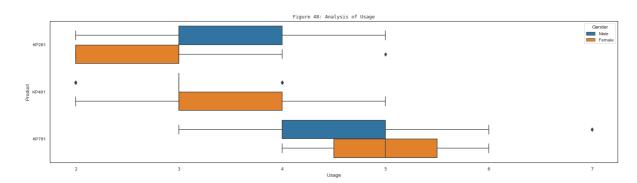


Median value of Education for Male for KP281: 16.0

Median value of Education for Female for KP281: 15.5

Median value of Education for Male for KP481: 16.0 Median value of Education for Female for KP481: 16.0

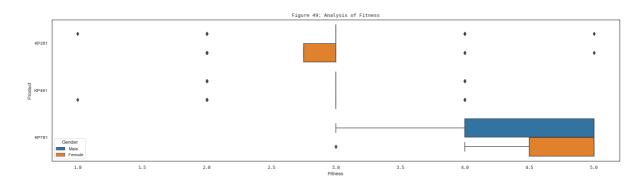
Median value of Education for Male for KP781: 18.0 Median value of Education for Female for KP781: 18.0



Median value of Usage for Male for KP281: 3.0 Median value of Usage for Female for KP281: 3.0

Median value of Usage for Male for KP481: 3.0 Median value of Usage for Female for KP481: 3.0

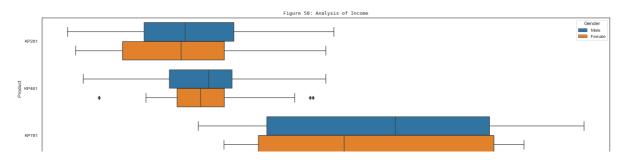
Median value of Usage for Male for KP781: 4.0 Median value of Usage for Female for KP781: 5.0



Median value of Fitness for Male for KP281: 3.0 Median value of Fitness for Female for KP281: 3.0

Median value of Fitness for Male for KP481: 3.0 Median value of Fitness for Female for KP481: 3.0

Median value of Fitness for Male for KP781: 5.0 Median value of Fitness for Female for KP781: 5.0

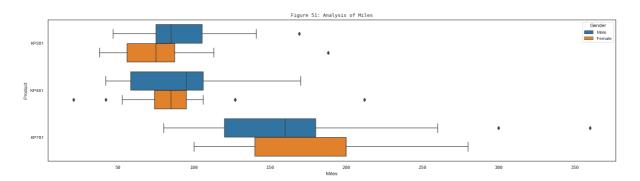




Median value of Income for Male for KP281: 46617.0 Median value of Income for Female for KP281: 46048.5

Median value of Income for Male for KP481: 50028.0 Median value of Income for Female for KP481: 48891.0

Median value of Income for Male for KP781: 77191.0 Median value of Income for Female for KP781: 69721.0

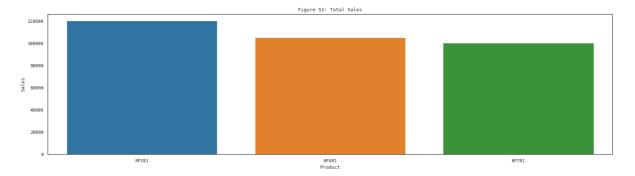


Median value of Miles for Male for KP281: 85.0 Median value of Miles for Female for KP281: 75.0

Median value of Miles for Male for KP481: 95.0 Median value of Miles for Female for KP481: 85.0

Median value of Miles for Male for KP781: 160.0 Median value of Miles for Female for KP781: 200.0

```
In [21]: temp = df.groupby(by='Product', as_index=False).agg({'Gender':'coun}
         temp['Price per Unit'] = [1500, 1750, 2500]
         temp['Total Sales'] = temp['Price per Unit'] * temp['Count']
         def plot_barplot(data, fig_num):
             plt.figure(figsize=(20, 5))
             sns.despine()
             sns.set_style('white')
             sns.set_context("paper")
             sns.barplot(data=data, x='Product', y='Total Sales')
             plt.title(f"Figure {fig_num}: Total Sales", **fig_dict)
             plt.xticks(**fig_dict)
             plt.xlabel('Product', **fig_dict)
             plt.yticks(**fig_dict)
             plt.ylabel('Sales', **fig_dict)
             plt.show()
         fig num += 1
         plot_barplot(temp, fig_num)
```



Customer Profiling

Based on all the above plots from Figure 1 through 52, following can be devised about a TYPICAL customer profile for each of the three product types —

| Product KP781 | Product KP481 | Product KP281 | Feature Type |
|---------------|----------------|----------------|-------------------|
| 20 - 30 | 20 - 35 | 23 - 33 | Age |
| 60k+ | 45k – 53k | 38k - 53k | Income |
| 100 - 200 | 100 - 125 | Upto 80 | Miles |
| Males | Both | Both | Gender Preference |
| 16 – 18 years | 14 or 16 years | 14 or 16 years | Education |
| 4+ days | 2–4 days | 2 – 4 days | Usage |
| 5 | 3 | 3 | Fitness |

Some other Inferences

- For all the three product types, there are more customers 'Partnered' customers than 'Single'
- Sales Quantity and Amount KP781 < KP481 < KP281
- High correlation between age and income

Probabilities

Let's take a look at probailities now!

In [22]: temp = df.groupby(by='Product', as_index=False).agg({'Gender':'coun
temp['Probability of purchase'] = round(temp['Count'] / df.shape[0]
print(temp)

| | Product | Count | Probability | of | purchase |
|---|---------|-------|-------------|----|----------|
| 0 | KP281 | 80 | - | | 0.44 |
| 1 | KP481 | 60 | | | 0.33 |
| 2 | KP781 | 40 | | | 0.22 |

- Probability of purchase of KP281 = 0.44
- Probability of purchase of KP481 = 0.33
- Probability of purchase of KP781 = 0.22

```
In [23]: temp = df.groupby(by='Product', as_index=False).agg({'Gender':'coun temp['Probability of purchase'] = round(temp['Count'] / df.shape[0] temp['Price per Unit'] = [1500, 1750, 2500] temp['Expected Revenue'] = temp['Probability of purchase'] * temp['print(temp) print() print('Expected Revenue: $', temp['Expected Revenue'].sum())
```

| Count | Probability of purchase | Price per Unit | Expecte |
|-------|-------------------------|--------------------|--------------|
| 80 | 0.44 | 1500 | |
| CO | 0.22 | 1750 | |
| 60 | 0.33 | 1/50 | |
| 40 | 0.22 | 2500 | |
| | 80 60 | 80 0.44 60 0.33 | 60 0.33 1750 |

Expected Revenue: \$ 1787.5

In [24]:
 temp = pd.crosstab(index=df["Product"], columns=df["Gender"], margi
 temp['Female purchase probability'] = round(temp['Female'] / temp['
 temp['Male purchase probability'] = round(temp['Male'] / temp['All'
 print(temp)

| Gender | Female | Male | All | Female purchase probability | Male purc |
|----------|----------|------|-----|-----------------------------|-----------|
| hase pro | bability | | | | |
| Product | | | | | |
| KP281 | 40 | 40 | 80 | 0.50 | |
| 0.50 | | | | | |
| KP481 | 29 | 31 | 60 | 0.48 | |
| 0.52 | | | | | |
| KP781 | 7 | 33 | 40 | 0.18 | |
| 0.82 | | | | | |
| All | 76 | 104 | 180 | 0.42 | |
| 0.58 | | | | | |

Given a purchase is made

- Probability of purchase by a Female = 0.42
- Probability of purchase by a Male = 0.58

Given the purchase is made for KP281

- Probability of purchase by a Female = 0.50
- Probability of purchase by a Male = 0.50

Given the purchase is made for KP481

- Probability of purchase by a Female = 0.48
- Probability of purchase by a Male = 0.52

Given the purchase is made for KP781

- Probability of purchase by a Female = 0.18
- Probability of purchase by a Male = 0.82

In [25]: temp = pd.crosstab(index=df["Product"], columns=df["MaritalStatus"]
 temp['Single purchase probability'] = round(temp['Single'] / temp['Partnered purchase probability'] = round(temp['Partnered'] /
 print(temp)

| MaritalStatus | Partnered | Single | All | Single purchase probability |
|----------------|-------------|--------|-----|-----------------------------|
| Partnered purc | hase probab | ility | | |
| Product | | | | |
| KP281 | 48 | 32 | 80 | 0.40 |
| 0.60 | | | | |
| KP481 | 36 | 24 | 60 | 0.40 |
| 0.60 | | | | |
| KP781 | 23 | 17 | 40 | 0.42 |
| 0.57 | | | | |
| All | 107 | 73 | 180 | 0.41 |
| 0.59 | | | | |

Given a purchase is made

- Probability of purchase by a Single = 0.41
- Probability of purchase by a Partnered = 0.59

Given the purchase is made for KP281

- Probability of purchase by a Single = 0.40
- Probability of purchase by a Partnered = 0.60

Given the purchase is made for KP481

- Probability of purchase by a Single = 0.40
- Probability of purchase by a Partnered = 0.60

Given the purchase is made for KP781

- Probability of purchase by a Single = 0.425
- Probability of purchase by a Partnered = 0.575

```
In [26]: temp = df[(df['Miles'] > 75) & (df['Miles'] < 125)]['Product'].valu
temp = temp.rename(columns={'index': 'Product', 'Product': 'Count'}
temp['Purchase probability'] = round(temp['Count'] / temp['Count'].
print(temp)</pre>
```

```
Product Count Purchase probability
0 KP281 36 0.46
1 KP481 31 0.39
2 KP781 12 0.15
```

Given a purchase is made by a person walking between 75 and 125 miles on an average per week

- Probability of purchase of KP281 = 0.46
- Probability of purchase of KP481 = 0.39
- Probability of purchase of KP781 = 0.15

```
In [27]: temp = df[(df['Fitness'] < 4) & (df['Usage'] > 3) & (df['Income'] >
    temp = pd.crosstab(index=temp["Product"], columns=temp["Gender"], m
    print(temp)
```

```
Gender
         Female Male All
Product
KP281
                     7
               4
                         11
               4
                     5
KP481
                          9
KP781
               0
                     1
                           1
                    13
All
                         21
```

Recommend a treadmill to a Woman whose Fitness < 4, Usage > 3, and 40000 < Income <math>< 55000

• Probability of purchase of both KP281 and KP481 for the given profile is same (4 women buying each of the product). But we can recommend KP281 because it has been purchased more collectively by men and women.

Recommend a treadmill to a Man whose Fitness < 4, Usage > 3, and 40000 < Income < 55000

• We can recommend KP281 because the probability of purchase of KP281 is slightly than that of KP481 for the given profile.

```
In [28]: temp = df[(df['Education'] < 20) & (df['Age'] > 40)]
temp = pd.crosstab(index=temp["Product"], columns=temp["Gender"], m
print(temp)
```

| Gender | Female | Male | All |
|---------|--------|------|-----|
| Product | | | |
| KP281 | 3 | 3 | 6 |
| KP481 | 0 | 2 | 2 |
| KP781 | 0 | 4 | 4 |
| All | 3 | 9 | 12 |

Recommend a treadmill to a Woman whose Education < 20 and Age > 40

• We can recommend KP281 because these are the only tradmills bought by customers in the profile.

Recommend a treadmill to a Man whose Education < 20 and Age > 40

 We can recommend KP781 because of the highest probability of purchase.

Business Recommendations

• While KP281 and KP481 both enjoys approximately equal customer base of males and females, KP781 has significantly less female customer. An R&D can be conducted to understand the reasoning and close this gap. Same thing can be done for 37+ years of age customers who prefers KP281 or KP481.

- We can observe a huge gap between the prices of KP481 and KP781 and can take this opportunity to introduce 2 mid-range treadmills, say KP581 for 2000 dollars and KP681 for 2250 dollars. These new products can help increase the revenue by attracting customers of KP481 to spend a little more and get a higher quality product. KP681, especially, can a good decoy model that can lure customers to KP781. KP581 and KP681 should be introduced for varied range of the following parameters:
 - Miles: Should be somewhat different from the current's product range of 100 - 125.
 - Fitness: Should be introduced for customers who regard themselves as moderately fit.
 - Usage: Should be suitable for typical usage of 3-5 days.
- We can introduce another new product, say KP181 for \$1400, exlusively for younger customer base, less than 20 years of age, with sub-par features as compared to KP281 and a small size. This would be successfull product because of the issue of obesity in teenagers prevailing in the 21st century.
- We can run campaigns targetting people with MaritalStatus = Single and enlighten them with the benefits of exercising, especially Cardio and take the opportunity to show how Aerofit can help them in achieving greater fitness.
- We can partner with a fitness chain and start a dedicated fitness program for all our customers that can encourage more people purchasing the products and increase our revenue.

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