

**Use Case 1: View Room Status**

**Scope:** System – Hotel Management Software

**Goal Level:** User Goal

**Primary Actor:** Desk Clerk

**Pre-Condition:** User has successfully logged in and has access to the system.

**Success End Condition:** The system displays a room and their current status (Available, Unavailable-Occupied/Dirty/Maintenance, Room Type).

**Main Success Scenario:**

1. Desk Clerk selects “Room Status”
2. System retrieves Room Number and Room Type from database
3. System displays as a series of buttons for each room in the hotel
4. Desk Clerk clicks on specific room to check status
5. System retrieves additional status information (Available, Unavailable-Occupied/Dirty/Maintenance) from database
6. System displays the room information on the screen

**Extensions:**

None

**Use Case 2: View Weekly Room Occupancy**

**Scope:** System – Hotel Management Software

**Goal Level:** User Goal

**Primary Actor:** Desk Clerk

**Pre-Condition:** User has successfully logged in and has access to the system.

**Success End Condition:** The system displays all the rooms and their occupancies/reservations for the next 7 days. A room with no reservation will be blank.

**Main Success Scenario:**

1. Desk Clerk selects “Occupancy”
2. System retrieves Room Number and occupancy/reservation status (Guest Name or blank) for the next 7 days from the database
3. System displays room occupancy/reservation information on the screen

**Extensions:**

None