Use Case 7: Search For Guests

Scope: System - Hotel Management System

Goal Level: User Goal Primary Actor: Desk Clerk

Pre-Condition:

- User has successfully logged in and has access to the system.
- The database has successfully opened.

Success End Condition: Given any input string (*Guest First Name, Guest Last Name, Room Number, Phone Number, Street Address, Check In Date, Checkout Date*), query the customer database for any matches and display the results on the table. If the query returns an empty set, display a 'No matches found' message.

Main Success Scenario:

- 1. Desk Clerk clicks the "Search Guests" button
- 2. GUI displays a text line input field
- 3. Desk Clerk enters a keyword
- 4. Desk Clerk clicks the "Submit" button
- 5. System submits query to the Customer table
- 6. System displays results on the screen

Extensions:

6a. If the query returns an empty set, display a 'No matches found' message

Use Case 8: View Daily Report

Scope: System - Hotel Management System

Goal Level: User Goal Primary Actor: Desk Clerk

Pre-Condition:

- User has successfully logged in and has access to the system.
- The database has successfully opened.

Success End Condition: The system displays all rooms currently rented out on the and gross earnings for the day. This will be the default display upon login.

Main Success Scenario:

- 1. Desk Clerk clicks the "Daily Report" button
- 2. System submits a query to the Reservation table for reservations made that day
- 3. System displays Room Number, Guest Name, Date In, Date Out (If Checked Out), Amount Paid for each room.
- 4. System displays the days gross earnings

Extensions:

None