Use Case 3a: View Reservations
Scope: System - Hotel Management Software
Goal Level: User Goal
Primary Actor: Desk Clerk
Pre-Condition: User has successfully logged in and has access to the system.
Success End Condition: The system displays all current reservations to the hotel with the following information: Guest First Name, Guest Last Name, Date Made, Date Check-in, Date Checkout, Room Type, Rate ($/Day), and Total Charge. This display includes a "make reservation" button
Main Success Scenario:
1. Desk Clerk selects "Reservations"
2. System retrieves all currently made reservations
3. System displays each reservation as a series of buttons for each reservation
4. Desk Clerk clicks on specific reservation
5. System retrieves reservation information (Guest First Name, Guest Last Name, Date Made, Date Check-on, Date Checkout, Room Type, Rate ($/Day), and Total Charge)
6. System displays the reservation information on the screen

Extensions:
None

Use Case 3b: Make Reservation
Scope: System - Hotel Management Software
Goal Level: User Goal
Primary Actor: Desk Clerk
Pre-Condition: User has successfully logged in, has access to the system, and has selected the "Reservations" button.
Success End Condition: The system displays a prompt for the user to input a new reservation using the following information: Guest First Name, Guest Last Name, Date Made, Date Check-in, Date Checkout, Phone Number, Street Address, Email Address, Diverse License Number, License Plate Number, and Drive License State.
Main Success Scenario:
1. Desk Clerk clicks on "Make a reservation" to input a new reservation
2. Desk Clerk inputs required information into prompt
3. System displays a confirmation message on the screen

Extensions:
None

Use Case 4: View Dirty Rooms
Scope: System - Hotel Management Software
Goal Level: User Goal
Primary Actor: Desk Clerk
Pre-Condition: User has successfully logged in and has access to the system
Success End Condition: The system displays all rooms in the system that are currently dirty with the following information: Housekeeper Name, Room Number, Room Status, Bathroom, Towels, Bed Sheets, Vacuum, Dusting, and Electronics
Main Success Scenario
1. Desk Clerk selects "Dirty Rooms"
2. System retrieves Room Number and Room Status from database
3. System displays as a series of buttons for each room in the hotel
4. Desk Clerk clicks on specific room to check status
5. System retrieves additional status information (Housekeeper Name, Bathroom, Towels, Bed Sheets, Vacuum, Dusting, and Electronics)

Extensions:
None