

User Stories

User Role 1 - Donor

1. As a donor, I want to login to the website so that I can make donations.

Acceptance Criteria:

- have a valid account
- set up user name and password
- manage profile

Estimated completion hours: 1 hour

2. As a donor, I want to post my items so that people who need them can view them.

Acceptance Criteria:

- navigate to appropriate category
- enter item details
- upload item image
- enter contact info

Estimated completion hours: 3 hours

3. As a donor, I want to view my post history so that I know what items I have posted in the past.

Acceptance Criteria:

- view a list of posted items
- navigate to see details of posts
- check status of posts - on-hold or completed

Estimated completion hours: 2 hours

4. As a donor, I want to make a donation package which contains several items so that they can be received all together at one time.

Acceptance Criteria:

- navigate to appropriate category
- enter item details
- upload item image
- click "add another item"
- enter item details again
- upload item image again
- enter contact info

Estimated completion hours: 2 hours

5. As a donor, I want to check Charity Organization's authenticity so that I can avoid fraud.

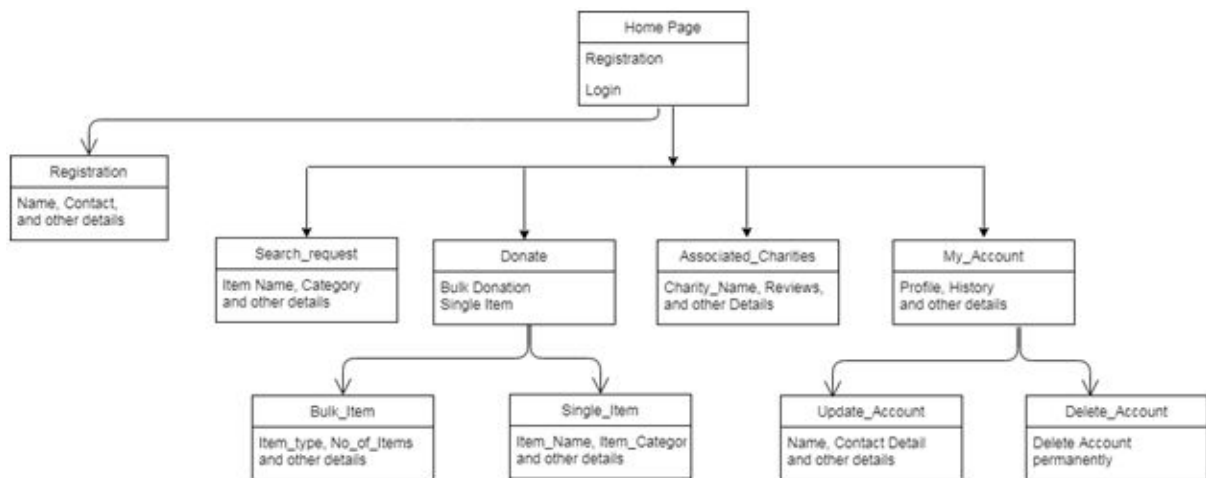
Acceptance Criteria:

- view Charity Organization's requests
- see Charity Organization's details including authenticity documentation
- post donation items as per Charity Organization's needs

Estimated completion hours: 2 hours

Constraint: only applicable if donor is making donations to a Charity Organization

Low Fidelity Prototype for User Role - Donor



User Role 2 - Receptient

1. As a recipient, I want to login to the website so that I can search for donation items.

Acceptance Criteria:

- have a valid account
- set up user name and password
- manage profile

Estimated completion hours: 1 hour

2. As a recipient, I want to view a list of donation items so that I can select some to raise requests.

Acceptance Criteria:

- see a thumbnail image for each item
- click to view details for each item
- add to request cart from detail page
- search for an item
- view items by category

Estimated completion hours: 6 hours

3. As a recipient, I want to raise a request for the item I need so that I can add it to request cart before submitting my request.

Acceptance Criteria:

- search for item
- view details page
- click “raise a request” button
- see item in request cart

Estimated completion hours: 5 hours

4. As a recipient, I want to check Charity Organization’s authenticity so that I can avoid fraud.

Acceptance Criteria:

- view item with a price
- view details page
- see which Charity Organization is offering the sale
- see Charity Organization's details including authenticity documentation

Estimated completion hours: 7 hours

Constraint: only applicable if recipient wants to buy an item with a price

5. As a recipient, I want to view my request cart so that I can make adjustments prior to submitting a request.

Acceptance Criteria:

- raise requests
- view requested items in the request cart
- click to navigate to item details page
- remove items

Estimated completion hours: 3 hours

6. As a recipient, I want to submit a request so that I can receive the item if my request gets approved.

Acceptance Criteria:

- trigger submit a request from any page, if there are items in the request cart
- enter a shipping address
- enter contact info
- show confirmation message after finalizing

Estimated completion hours: 4 hours

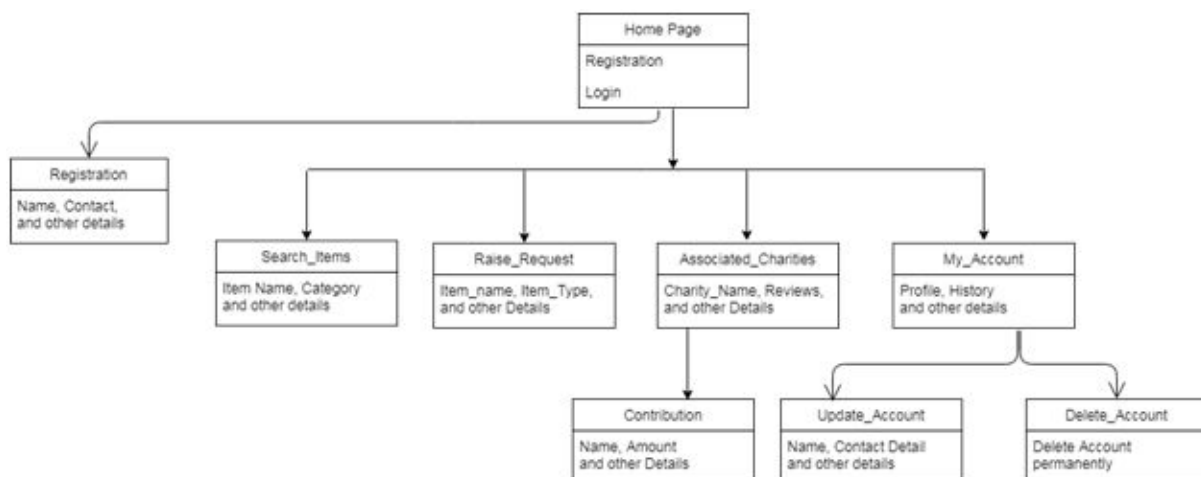
7. As a recipient, I want to view my request history so that I can see what I have submitted a request for in the past.

Acceptance Criteria:

- view a list of on-hold and completed requests
- navigate to see request details

Estimated completion hours: 2 hours

Low Fidelity Prototype for User Role - Recipient



User Role 3 - Administrator

1. As an Administrator, I want to be able to reset a user's password, so that locked out users can access the system.

Acceptance Criteria:

- login to website as Admin
- search for a user name in Admin
- enter a temporary password
- send temporary password to user
- ask user to create new password

Estimated completion hours: 2 hours

2. As an Administrator, I want to verify Charity Organization's authenticity so that donation fraud can be avoided.

Acceptance Criteria:

- view Charity Organization profile
- ask for authenticity documentation from Charity Organizations
- check Charity Organization's authenticity via charity-checking tool associated with our website
- give Charity Organization which passes our authenticity check another certification that can be viewed by donors and recipients

Estimated completion hours: 3 hours

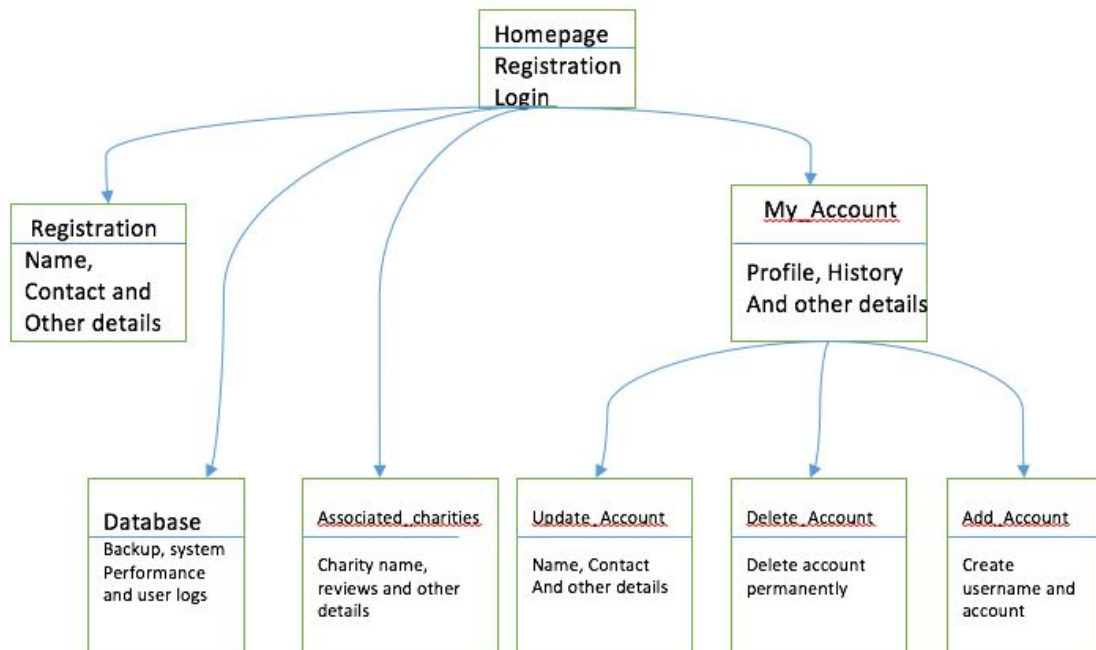
3. As an Administrator, I want to backup the entire database so that it can restore implementation for disaster recovery.

Acceptance Criteria:

- login to the website's Admin Interface as Admin
- click "Databases" link
- click the database name which needs to be backed up
- click "backup/restore"
- enter the directory to which the database will be backed up

Estimated completion hours: 2 hours

Low Fidelity Prototype for User Role - Administrator



User Role 4 - Charity Organization

1. As a Charity Organization, I want to login to the website so that I can raise requests.

Acceptance Criteria:

- have a valid account
- set up user name and password
- manage profile

Estimated completion hours: 1 hour

2. As a Charity Organization, I want to show our authenticity documentation so that it can prove we are a legitimate non-profit charity organization.

Acceptance Criteria:

- create organization profile
- upload certificates and qualification documentation to profile page

Estimated completion hours: 1 hour

3. As a Charity Organization, I want to raise requests on behalf of people who are associated with us so that we can raise bulk requests.

Acceptance Criteria:

- get requests from people associated with us
- view request details
- approve requests
- reject requests
- see approved requests in request cart
- select all
- click "submit bulk requests"

Estimated completion hours: 3 hours

4. As a Charity Organization, I want to operate thrift stores to sell donated items so that we can use the income as proceeds to run our organization.

Acceptance Criteria:

- see subsite “thrift store”
- upload items to thrift store
- enter details such as images and prices
- get order from buyer
- get payment from buyer
- delivery item

Estimated completion hours: 4 hours

5. As a Charity Organization, I want to give certifications to donors so that donors can be recognized for their contribution.

Acceptance Criteria:

- raise requests on behalf of people associated with us
- view donation posts from donors
- match donations with our requested items
- check matched donation items
- submit request to get items
- receive items
- generate certifications for donors
- send certifications to donors either soft copy or hard copy

Estimated completion hours: 5 hours

Low Fidelity Prototype for User Role - Charity Organization

