

# MALIGNANT COMMENTS CLASSIFIER PROJECT

Submitted by: Vaishali Shukla

#### **ACKNOWLEDGMENT**

I would like to express my very great appreciation to my SME Mr. Shubham Yadav for her valuable and constructive suggestions during the planning and development of this research work. Her willingness to give his time so generously has been very much appreciated.

Separately, I would like to thank:

- FlipRobo Technologies team
- Data Trained Team

Research papers that helped me in this project were as follows:

- https://medium.com/@dobko\_m/nlp-text-data-cleaning-and-preprocessingea3ffe0406c1
- https://towardsdatascience.com/your-guide-to-natural-language-processing-nlp-48ea2511f6e1

Articles that helped me in this project were as follows:

<u>TF-IDF Vectorizerscikit-learn. Deep understanding TfidfVectorizer by... | by Mukesh Chaudhary | Medium</u>

### TABLE OF CONTENTS

| A  | CKNOWLEDGMENT   | 2    |
|----|---|------|
| 11 | NTRODUCTION   | 1    |
|    | BUSINESS PROBLEM FRAMING  | 1    |
|    | CONCEPTUAL BACKGROUND OF THE DOMAIN PROBLEM                     | 1    |
|    | REVIEW OF LITERATURE  | 2    |
|    | MOTIVATION FOR THE PROBLEM UNDERTAKEN                           | 2    |
| Α  | NALYTICAL PROBLEM FRAMING                                       | 3    |
|    | MATHEMATICAL/ ANALYTICAL MODELING OF THE PROBLEM                | 3    |
|    | DATA SOURCES AND THEIR FORMATS                                  | 3    |
|    | DATA PREPROCESSING DONE   | 6    |
|    | DATA INPUTS- LOGIC- OUTPUT RELATIONSHIPS                        | 9    |
|    | HARDWARE AND SOFTWARE REQUIREMENTS AND TOOLS USED               | . 11 |
| V  | MODEL/S DEVELOPMENT AND EVALUATION                              | . 12 |
|    | IDENTIFICATION OF POSSIBLE PROBLEM-SOLVING APPROACHES (METHODS) | . 12 |
|    | TESTING OF IDENTIFIED APPROACHES (ALGORITHMS)                   | . 13 |
|    | VISUALIZATIONS  | . 13 |
| C  | ONCLUSION   | . 32 |
|    | KEY FINDINGS AND CONCLUSIONS OF THE STUDY                       | . 32 |
|    | LEARNING OUTCOMES OF THE STUDY IN RESPECT OF DATA SCIENCE       | . 32 |
|    | LIMITATIONS OF THIS WORK AND SCOPE FOR FUTURE WORK              | . 32 |

#### INTRODUCTION

#### **BUSINESS PROBLEM FRAMING**

- The proliferation of social media enables people to express their opinions widely online. However, at the same time, this has resulted in the emergence of conflict and hate, making online environments uninviting for users. Although researchers have found that hate is a problem across multiple platforms, there is a lack of models for online hate detection.
- Online hate, described as abusive language, aggression, cyberbullying, hatefulness and many others has been identified as a major threat on online social media platforms. Social media platforms are the most prominent grounds for such toxic behaviour.
- There has been a remarkable increase in the cases of cyberbullying and trolls on various social media platforms. Many celebrities and influences are facing backlashes from people and have to come across hateful and offensive comments. This can take a toll on anyone and affect them mentally leading to depression, mental illness, self-hatred and suicidal thoughts.
- Internet comments are bastions of hatred and vitriol. While online anonymity has provided a new outlet for aggression and hate speech, machine learning can be used to fight it. The problem we sought to solve was the tagging of internet comments that are aggressive towards other users. This means that insults to third parties such as celebrities will be tagged as inoffensive, but "u are an idiot" is clearly offensive.
- Our goal is to build a prototype of online hate and abuse comment classifier
  which can used to classify hate and offensive comments so that it can be
  controlled and restricted from spreading hatred and cyberbullying.

#### CONCEPTUAL BACKGROUND OF THE DOMAIN PROBLEM

 In the past few years its seen that the cases related to social media hatred have increased exponentially. The social media is turning into a dark venomous pit for people now a days. Online hate is the result of difference in opinion, race, religion, occupation, nationality etc.

- In social media the people spreading or involved in such kind of activities uses filthy languages, aggression, images etc. to offend and gravely hurt the person on the other side. This is one of the major concerns now.
- The result of such activities can be dangerous. It gives mental trauma to the victims making their lives miserable. People who are not well aware of mental health online hate or cyber bullying become life threatening for them. Such cases are also at rise. It is also taking its toll on religions. Each and every day we can see an incident of fighting between people of different communities or religions due to offensive social media posts.
- Online hate, described as abusive language, aggression, cyberbullying, hatefulness, insults, personal attacks, provocation, racism, sexism, threats, or toxicity has been identified as a major threat on online social media platforms.
   These kinds of activities must be checked for a better future.

#### REVIEW OF LITERATURE

There has been a remarkable increase in the cases of cyberbullying and trolls on various social media platforms. Many celebrities and influences are facing backlashes from people and have to come across hateful and offensive comments. This can take a toll on anyone and affect them mentally leading to depression, mental illness, self-hatred and suicidal thoughts.

#### MOTIVATION FOR THE PROBLEM UNDERTAKEN

The project was the first provided to me by FlipRobo as a part of the internship programme. The exposure to real world data and the opportunity to deploy my skillset in solving a real time problem has been the primary objective. However, the motivation for taking this project was that it is relatively a new field of research. Here we have many options but less concrete solutions. The main motivation is to build a prototype of online hate and abuse comment classifier which can used to classify hate and offensive comments so that it can be controlled and restricted from spreading hatred and cyberbullying.

.

#### ANALYTICAL PROBLEM FRAMING

#### MATHEMATICAL/ ANALYTICAL MODELING OF THE PROBLEM

Here we are dealing with one main text columns which held some importance of the data and others shows the multiple types of behaviour inferred from the text. I prefer to select on focus more on the words which has great value of importance in the context. Countvector is the NLP terms I am going to apply on text columns. This converts the important words proper vectors with some weights.

#### DATA SOURCES AND THEIR FORMATS

The data was provided by FlipRobo in CSV format. After loading the training dataset into Jupyter Notebook using Pandas and it can be seen that there are eight columns named as:

"id, comment\_text, "malignant, highly malignant, rude, threat, abuse, loathe".

There are 8 columns in the dataset provided:

The description of each of the column is given below:

- **Malignant:** It is the Label column, which includes values 0 and 1, denoting if the comment is malignant or not.
- Highly Malignant: It denotes comments that are highly malignant and hurtful.
- **Rude:** It denotes comments that are very rude and offensive.
- **Threat:** It contains indication of the comments that are giving any threat to someone.
- **Abuse:** It is for comments that are abusive in nature.
- **Loathe:** It describes the comments which are hateful and loathing in nature.
- **ID:** It includes unique Ids associated with each comment text given.

**Comment text:** This column contains the comments extracted from various social media platforms.

```
In [9]: # Information of the train dataframe.
        df_train.info()
        <class 'pandas.core.frame.DataFrame'>
        RangeIndex: 159571 entries, 0 to 159570
        Data columns (total 8 columns):
         # Column
                              Non-Null Count
                                               Dtype
             id
                              159571 non-null object
         0
                              159571 non-null object
         1
           comment text
         2 malignant
                              159571 non-null int64
         3
           highly_malignant 159571 non-null int64
                              159571 non-null int64
         4
         5
                              159571 non-null int64
            threat
            abuse
                              159571 non-null int64
         7
                              159571 non-null int64
             loathe
        dtypes: int64(6), object(2)
        memory usage: 9.7+ MB
```

```
In [11]: # Check the features, duplicate values and nan values in the Datasets
         print("\nFeatures Present in the Dataset: \n", df_train.columns)
         shape=df train.shape
         print("\nTotal Number of Rows : ",shape[0])
        print("Total Number of Features : ", shape[1])
print("\n\nData Types of Features :\n", df_train.dtypes)
         print("\nDataset contains any NaN/Empty cells : ", df_train.isnull().values.any())
         print("\nTotal number of empty rows in each feature:\n", df_train.isnull().sum(),"\n'n")
         print("Total number of unique values in each feature:")
         for col in df_train.columns.values:
            print("Number of unique values of {} : {}".format(col, df_train[col].nunique()))
         Features Present in the Dataset:
          dtype='object')
         Total Number of Rows: 159571
         Total Number of Features: 8
         Data Types of Features :
                            object
         comment_text
                            object
         malignant
                            int64
         highly_malignant
                             int64
         rude
                             int64
         threat
                             int64
         abuse
                            int64
         loathe
                            int64
         dtype: object
```

```
Data Types of Features :
 id
                      object
comment_text
                     object
                     int64
malignant
highly_malignant
                      int64
rude
                      int64
threat
                      int64
abuse
                      int64
loathe
                      int64
dtype: object
Dataset contains any NaN/Empty cells :
Total number of empty rows in each feature:
comment_text
                     0
malignant
                     0
highly_malignant
                     0
rude
                     0
threat
abuse
                     0
loathe
dtype: int64
Total number of unique values in each feature:
Number of unique values of id : 159571
Number of unique values of comment_text : 159571
Number of unique values of malignant : 2
Number of unique values of highly_malignant : 2
Number of unique values of rude : 2
Number of unique values of threat: 2
Number of unique values of abuse : 2
Number of unique values of loathe : 2
```

```
: # Check value counts for each feature
  cols=['malignant', 'highly_malignant', 'rude', 'threat','abuse', 'loa'
  for col in cols:
      print("Number of value_counts of {} : {}".format(col, df_train[col)
      print(df_train[f'{col}'].value_counts())
  Number of value_counts of malignant : 2
       144277
        15294
  Name: malignant, dtype: int64
  Number of value_counts of highly_malignant : 2
       157976
         1595
  Name: highly_malignant, dtype: int64
  Number of value counts of rude : 2
      151122
  0
         8449
  Name: rude, dtype: int64
  Number of value_counts of threat: 2
  0
      159093
  1
  Name: threat, dtype: int64
  Number of value_counts of abuse : 2
      151694
         7877
  Name: abuse, dtype: int64
  Number of value_counts of loathe : 2
      158166
         1405
  Name: loathe, dtype: int64
```

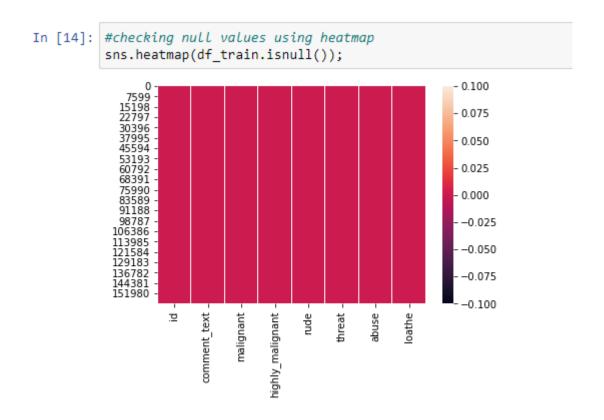
#### DATA PREPROCESSING DONE

After loading all the required libraries we loaded the data into our jupyter notebook.

```
In [1]: # Importing all the required libraries.
           import pandas as pd
           import numpy as np
           import seaborn as sns
           import matplotlib.pyplot as plt
            from collections import Counter
           import string
           import re
           # packages from gensim
from gensim import corpora
from gensim.parsing.preprocessing import STOPWORDS
           from gensim.utils import simple_preprocess
            # packages from sklearn
           from sklearn.feature_extraction.text import TfidfVectorizer
            # packages from nltk
           import nltk
            from nltk.corpus import wordnet
            from nltk.stem import WordNetLemmatizer, SnowballStemmer
           from nltk import pos tag
           import warnings
           warnings.filterwarnings('ignore')
           C:\Users\stead\anaconda3\lib\site-packages\gensim\similarities\__init__.py:15: UserWarning: The gensim.similarities.levenshtein submodule is disabled, because the optional Levenshtein package <a href="https://pypi.org/project/python-Levenshtein">https://pypi.org/project/python-Levenshtein</a> is unavailable. Install Levenhstein (e.g. `pip install python-Levenshtein`) to suppress this warning.
```

Feature Engineering has been used for cleaning of the data. We first did data cleaning. We first looked percentage of values missing in columns.





There are no Null values in this dataset

For Data pre-processing we did some data cleaning, where we used wordNetlemmatizerto clean the words and removed special characters using Regexp Tokenizer and filter the words by removing stop words and then used lemmatizers and joined and return the filtered words.

Used TFIDF vectorizer to convert those text into vectors, and split the data and into test and train and trained various Machine learning algorithms.

```
In [35]: #Creating a function to filter using POS tagging.

def get_pos(pos_tag):
    if pos_tag.startswith('J'):
        return wordnet.ADJ
    elif pos_tag.startswith('N'):
        return wordnet.NOUN
    elif pos_tag.startswith('R'):
        return wordnet.ADV
    else:
        return wordnet.NOUN
```

```
In [36]: # Function for data cleaning...
def Processed_data(comments):
    # Replace email addresses with 'email'
    comments=re.sub(r'^.+@[^\.].*\.[a-z]{2,}$',' ', comments)

# Replace 10 digit phone numbers (formats include paranthesis, spaces, no spaces, dashes) with 'phonenumber'
    comments=re.sub(r'^\(!\d]{3}\)?[\s-]?[\d]{3}[\s-]?[\d]{4}$,', ',comments)

# getting only words(i.e removing all the special characters)
    comments = re.sub(r'[^\w]', '', comments)

# getting only words(i.e removing all the" _ ")
    comments = re.sub(r'[\_]', '', comments)

# getting rid of unwanted characters(i.e remove all the single characters left)
    comments=re.sub(r'\s+[a-zA-Z]\s+', '', comments)

# Removing extra whitespaces
    comments=re.sub(r'\s+', '', comments, flags=re.I)
```

```
#converting all the letters of the review into lowercase
comments = comments.lower()
# splitting every words from the sentences
comments = comments.split()
# iterating through each words and checking if they are stopwords or not,
comments=[word for word in comments if not word in set(STOPWORDS)]
# remove empty tokens
comments = [text for text in comments if len(text) > 0]
# getting pos tag text
pos_tags = pos_tag(comments)
# considering words having length more than 3only
comments = [text for text in comments if len(text) > 3]
# performing lemmatization operation and passing the word in get_pos function to get filtered using POS ...
comments = [(WordNetLemmatizer().lemmatize(text[0], get_pos(text[1])))for text in pos_tags]
# considering words having length more than 3 only
comments = [text for text in comments if len(text) > 3]
             '.join(comments)
comments =
return comments
```

```
In [39]: # Cleaning and storing the comments in a separate feature.
    df_train["clean_comment_text"] = df_train["comment_text"].apply(lambda x: Processed_data(x))

In [40]: # Cleaning and storing the comments in a separate feature.
    df_test["clean_comment_text"] = df_test["comment_text"].apply(lambda x: Processed_data(x))

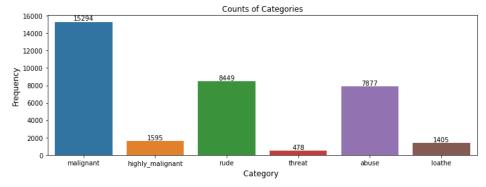
In [41]: # Adding new feature clean_comment_length to store length of cleaned comments in clean_comment_text characters
    df_train['clean_comment_length'] = df_train['clean_comment_text'].apply(lambda x: len(str(x)))
    df_train.head()
```

#### DATA INPUTS- LOGIC- OUTPUT RELATIONSHIPS

EDA was performed by creating valuable insights using various visualization libraries.

```
In [29]: # Let's plot the counts of each category

plt.figure(figsize=(12,4))
    ax = sns.barplot(counts.index, counts.values)
    plt.title("Counts of Categories")
    plt.ylabel('Frequency', fontsize=12)
    plt.xlabel('Category', fontsize=12)
    rects = ax.patches
    labels = counts.values
    for rect, label in zip(rects, labels):
        height = rect.get_height()
        ax.text(rect.get_x() + rect.get_width()/2, height + 5, label, ha='center', va='bottom')
    plt.show()
```



#### **Malignant Words:**

The second of th

#### **NoN Malignant Words:**

```
In [45]: # Negative Comments - in training data Display_wordcloud(df_train['clean_comment_text'][df_train['label']--1], "Negative Comments")

Sharkarchangel

Cook meow

2k15

Stiger confir

Comming

Stiger confir

Cocksuckertalk

Cocksuckertalk

Cocksuckertalk

Cocksuckertalk

Conversation

Conversation

Compositing

Sharkarchangel

Comments words

Mischievious

Comments words

Mischievious

Comment taliban

Comment taliban

Comment taliban

Comment taliban

Cocksuckertalk

Cocksuckertalk
```

| HARDWARE AND SOFTWARE REQUIREMENTS AND TOOLS US | SED |
|---|-----|
| HARDWARE:                                       |     |

Hp laptop

#### **SOFTWARE:**

Jupyter Notebook (Anaconda 3) - Python 3.7.6

Microsoft Excel 2010

#### LIBRARIES:

The tools, libraries and packages we used for accomplishing this project are pandas, numpy, matplotlib, seaborn, scipy stats, etc.

```
In [1]: # Importing all the required libraries.
        import pandas as pd
        import numpy as np
        import seaborn as sns
        import matplotlib.pyplot as plt
        from collections import Counter
        import string
        import re
        # packages from gensim
        from gensim import corpora
        from gensim.parsing.preprocessing import STOPWORDS
        from gensim.utils import simple preprocess
        # packages from sklearn
        from sklearn.feature extraction.text import TfidfVectorizer
        # packages from nltk
        import nltk
        from nltk.corpus import wordnet
        from nltk.stem import WordNetLemmatizer, SnowballStemmer
        from nltk import pos tag
        import warnings
        warnings.filterwarnings('ignore')
```

#### MODEL/S DEVELOPMENT AND EVALUATION

## IDENTIFICATION OF POSSIBLE PROBLEM-SOLVING APPROACHES (METHODS)

The dataset is loaded and stored in a data frame. We need to perform some text processing to remove unwanted words and characters from our text. I used the nltk library and the string library. Then the data was analysed and visualized to extract insights about the comments. The sentence in the cleaned data, were broken down into vectors using Tokenizer from Keras and each word was converted into sequence of integers. Comments are variable in length, some are one-word replies while others are vastly elaborated thoughts. To overcome this issue, we use Padding. With the help of padding, we can make the shorter sentences as long as the others by filling the shortfall by zeros, and on the other hand, we can trim the longer ones to the same length as the short ones [3]. I used the "pad\_sequences" function from the "Keras" library and, I fixed the sentence length at 200 words and

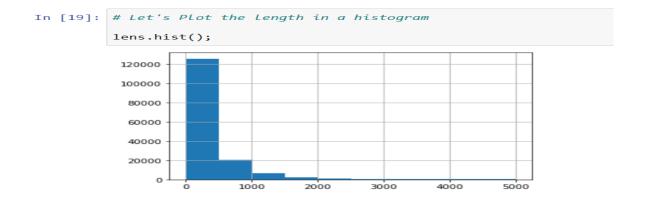
applied pre padding (i.e. for shorter sentences, 0's will be added at the beginning of the sequence vector) A model was built using Keras and Tensorflow. For our classification task, I used both CNN and LSTM neural networks. The model consisted of Embedding layer, which is responsible for embedding. MaxPool layer used to focus on the important features. Bi-directional LSTM was used for one forward and one backward network. Last layer consisted of Sigmoid layer, which will predict probabilities for each kind of features in our dataset. The training dataset was split into training and validation set. 20% of the training data was kept aside for validation. The model was compiled with various optimizers, amongst which adam performed better and metrics like loss and AUC were used to evaluate the model. The dataset was then fit on training data and validated on validation dataset. It gave a quite good AUC of about 98.3% with 2 epochs. The loss was also decreasing significantly with increase in epoch, and finally the model was used to predict on the testing dataset.

#### TESTING OF IDENTIFIED APPROACHES (ALGORITHMS)

```
In [53]: # Creating instances for different Classifiers

LR=LogisticRegression()
MNB=MultinomialNB()
DT=DecisionTreeClassifier()
KNN=KNeighborsClassifier()
RFC=RandomForestClassifier()
GBC=GradientBoostingClassifier()
SV=SVC()
```

#### **VISUALIZATIONS**



```
In [24]: # Let's plot the correlation chart

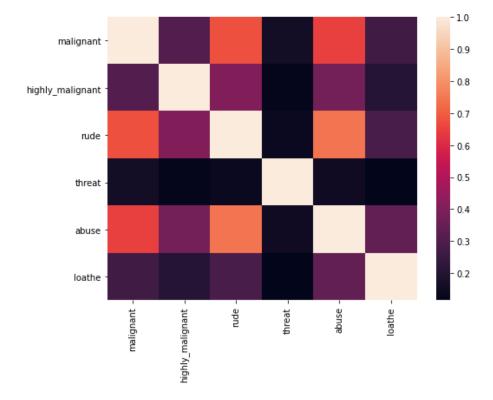
df_train.corr().style.background_gradient(cmap='Blues_r')
```

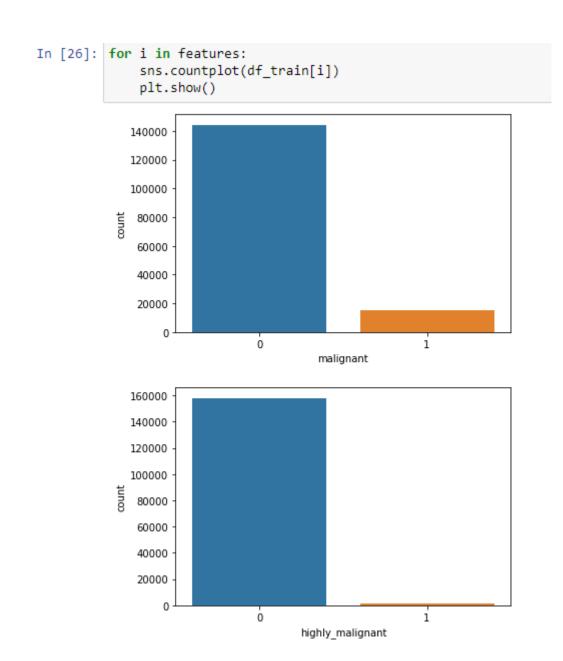
Out[24]:

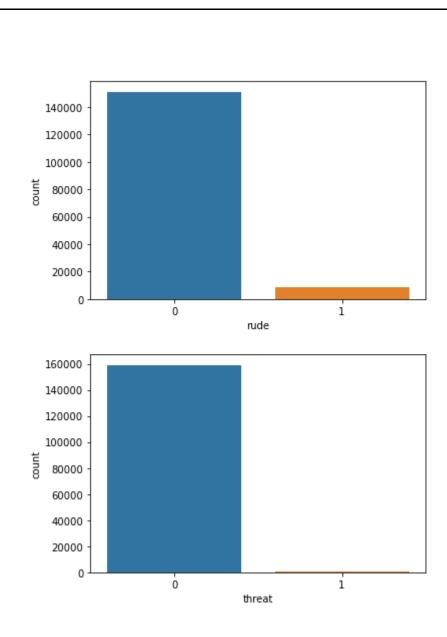
|                  | malignant | highly_malignant | rude     | threat   | abuse    | loathe   |
|------------------|-----------|------------------|----------|----------|----------|----------|
| malignant        | 1.000000  | 0.308619         | 0.676515 | 0.157058 | 0.647518 | 0.266009 |
| highly_malignant | 0.308619  | 1.000000         | 0.403014 | 0.123601 | 0.375807 | 0.201600 |
| rude             | 0.676515  | 0.403014         | 1.000000 | 0.141179 | 0.741272 | 0.286867 |
| threat           | 0.157058  | 0.123601         | 0.141179 | 1.000000 | 0.150022 | 0.115128 |
| abuse            | 0.647518  | 0.375807         | 0.741272 | 0.150022 | 1.000000 | 0.337736 |
| loathe           | 0.266009  | 0.201600         | 0.286867 | 0.115128 | 0.337736 | 1.000000 |

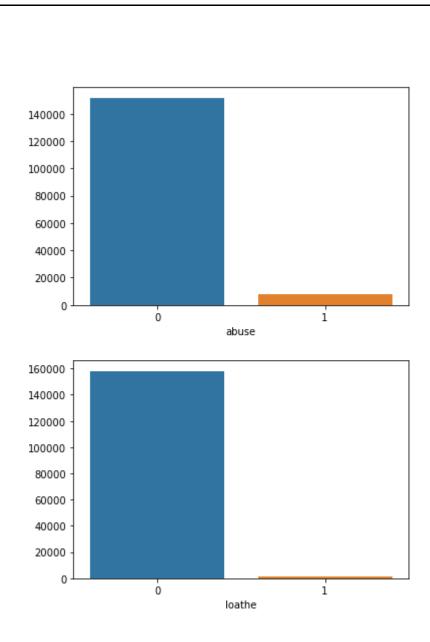
```
In [25]: # Let's view the Correlation heatmap among variables
plt.figure(figsize=(8,6))
sns.heatmap(df_train.corr())
```

Out[25]: <matplotlib.axes.\_subplots.AxesSubplot at 0x1f21e6e50d0>

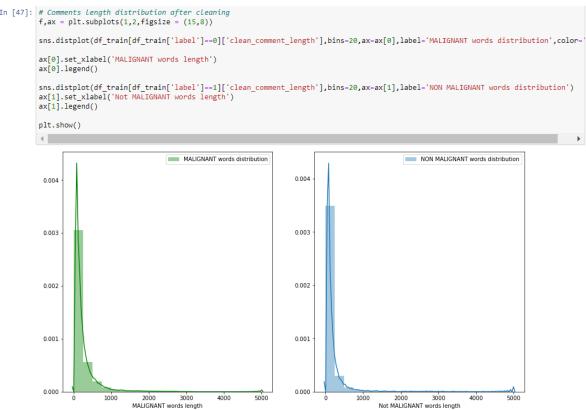








```
In [46]: # Comments length distribution BEFORE cleaning
           f,ax = plt.subplots(1,2,figsize = (15,8))
           sns.distplot(df_train[df_train['label']==0]['comment_length'],bins=20,ax=ax[0],label='MALIGNANT words distribution',color='g')
           ax[0].set_xlabel('MALIGNANT words length')
           ax[0].legend()
           sns.distplot(df_train[df_train['label']==1]['comment_length'],bins=20,ax=ax[1],label='NON MALIGNANT words distribution')
ax[1].set_xlabel('Not MALIGNANT words length')
ax[1].legend()
           plt.show()
                                                                                      0.005
                                                 MALIGNANT words distribution
                                                                                                                        NON MALIGNANT words distribution
            0.0025
                                                                                      0.004
            0.0020
                                                                                      0.003
            0.0015
                                                                                      0.002
            0.0010
                                                                                      0.001
            0.0000
                                                                                      0.000
                                                                                                              2000 3000
Not MALIGNANT words length
                                       2000 3000
MALIGNANT words length
In [47]: # Comments length distribution after cleaning
 In [47]: # Comments length distribution after cleaning
f,ax = plt.subplots(1,2,figsize = (15,8))
             sns.distplot(df_train[df_train['label']==0]['clean_comment_length'],bins=20,ax=ax[0],label='MALIGNANT words distribution',color=
```



#### **RUN AND EVALUATED SELECTED MODELS**

```
In [54]: # Creating instances for different Classifiers

LR=LogisticRegression()
MNB=MultinomialNB()
DT=DecisionTreeClassifier()
KNN=KNeighborsClassifier()
RFC=RandomForestClassifier()
GBC=GradientBoostingClassifier()
SV=SVC()
```

```
In [55]: # Creating a list model where all the models will be appended for fur
models=[]
model|s.append(('LogisticRegression',LR))
models.append(('MultinomialNB',MNB))
models.append(('DecisionTreeClassifier',DT))
models.append(('KNeighborsClassifier',KNN))
models.append(('RandomForestClassifier',RFC))
models.append(('GradientBoostingClassifier',GBC))
models.append(('SVC',SV))
```

```
In [56]: # Lists to store model name, Learning score, Accuracy score, cross_va
         Model=[]
         Score=[]
         Acc_score=[]
         cvs=[]
         rocscore=[]
         lg_loss=[]
         # For Loop to Calculate Accuracy Score, Cross Val Score, Classificati
         for name, model in models:
             print(name)
             Model.append(name)
             print(model)
             x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=0.30
             model.fit(x train,y train)
         # Learning Score
             score=model.score(x_train,y_train)
             print('Learning Score : ',score)
             Score.append(score*100)
             y_pred=model.predict(x_test)
             acc_score=accuracy_score(y_test,y_pred)
             print('Accuracy Score : ',acc_score)
             Acc_score.append(acc_score*100)
```

```
# Cross_val_score
    cv_score=cross_val_score(model,x,y,cv=5,scoring='roc_auc').mean()
    print('Cross Val Score : ', cv_score)
    cvs.append(cv_score*100)

# Roc auc score
    false_positive_rate,true_positive_rate, thresholds=roc_curve(y_te
    roc_auc=auc(false_positive_rate, true_positive_rate)
    print('roc auc score : ', roc_auc)
    rocscore.append(roc_auc*100)
```

```
# Log Loss
    loss = log loss(y test,y pred)
    print('Log loss : ', loss)
   lg loss.append(loss)
# Classification Report
    print('Classification Report:\n',classification_report(y_test,y_p
    print('\n')
    print('Confusion Matrix:\n',confusion matrix(y test,y pred))
    print('\n')
    plt.figure(figsize=(10,40))
   plt.subplot(911)
   plt.title(name)
   plt.plot(false positive rate, true positive rate, label='AUC = %0.2
   plt.plot([0,1],[0,1],'r--')
   plt.legend(loc='lower right')
   plt.ylabel('True_positive_rate')
    plt.xlabel('False positive rate')
```

LogisticRegression
LogisticRegression()

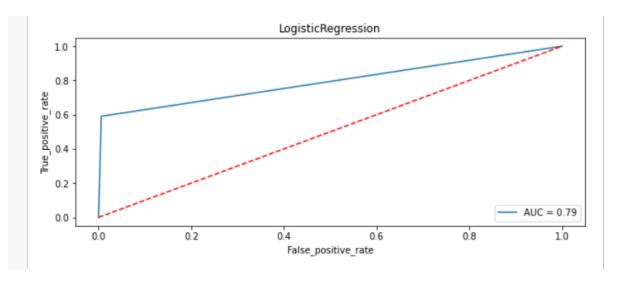
Learning Score: 0.9577704366198444 Accuracy Score: 0.9531458890374331 Cross Val Score: 0.9640642647812614 roc auc score: 0.7923891030143992

Log loss: 1.618287837423593

Classification Report:

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0            | 0.96      | 0.99   | 0.97     | 43004   |
| 1            | 0.92      | 0.59   | 0.72     | 4868    |
| accuracy     |           |        | 0.95     | 47872   |
| macro avg    | 0.94      | 0.79   | 0.85     | 47872   |
| weighted avg | 0.95      | 0.95   | 0.95     | 47872   |

Confusion Matrix: [[42754 250] [ 1993 2875]]



MultinomialNB MultinomialNB()

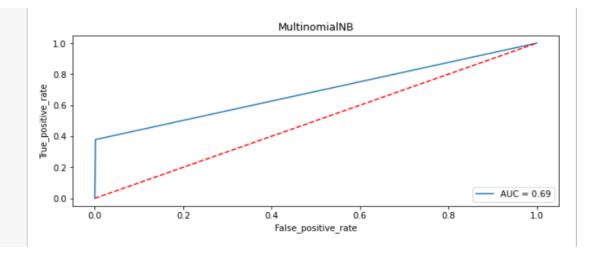
Learning Score : 0.9397487891565726 Accuracy Score : 0.9354737633689839 Cross Val Score : 0.9264906705491673 roc auc score : 0.6884622511658735

Log loss: 2.22865831088146

Classification Report:

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| Ø            | 0.93      | 1.00   | 0.97     | 43004   |
| 1            | 0.97      | 0.38   | 0.54     | 4868    |
| accuracy     |           |        | 0.94     | 47872   |
| macro avg    | 0.95      | 0.69   | 0.75     | 47872   |
| weighted avg | 0.94      | 0.94   | 0.92     | 47872   |

Confusion Matrix: [[42941 63] [ 3026 1842]]



DecisionTreeClassifier
DecisionTreeClassifier()

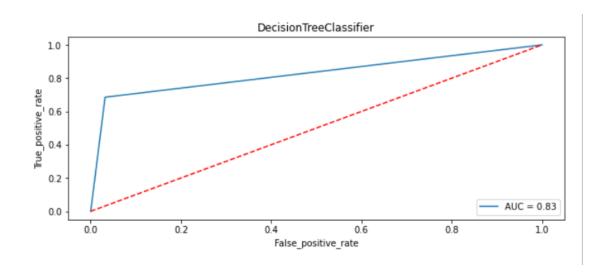
Learning Score : 0.9982631894645431 Accuracy Score : 0.9394426804812834 Cross Val Score : 0.833652372610679 roc auc score : 0.8268430648747432

Log loss: 2.091598567390763

Classification Report:

|                       |     | precision    | recall       | f1-score     | support        |
|-----------------------|-----|--------------|--------------|--------------|----------------|
|                       | 0   | 0.96         | 0.97         | 0.97         | 43004          |
|                       | 1   | 0.71         | 0.69         | 0.70         | 4868           |
| accura                | асу |              |              | 0.94         | 47872          |
| macro a<br>weighted a | _   | 0.84<br>0.94 | 0.83<br>0.94 | 0.83<br>0.94 | 47872<br>47872 |

Confusion Matrix: [[41636 1368] [ 1531 3337]]



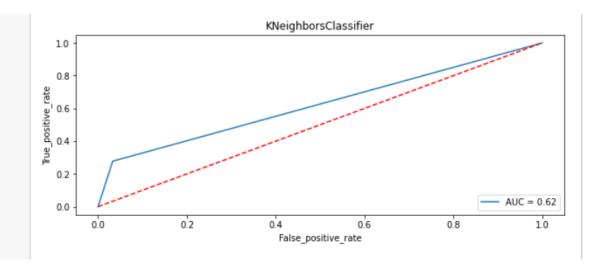
KNeighborsClassifier KNeighborsClassifier()

Learning Score : 0.9235355732817662 Accuracy Score: 0.8970170454545454 Cross Val Score : 0.690548573731317 roc auc score : 0.6223346481995865 Log loss: 3.5569288406182857

Classification Report:

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| Ø            | 0.92      | 0.97   | 0.94     | 43004   |
| 1            | 0.49      | 0.28   | 0.35     | 4868    |
| accuracy     |           |        | 0.90     | 47872   |
| macro avg    | 0.71      | 0.62   | 0.65     | 47872   |
| weighted avg | 0.88      | 0.90   | 0.88     | 47872   |

Confusion Matrix: [[41591 1413] [ 2517 1251]]



RandomForestClassifier
RandomForestClassifier()

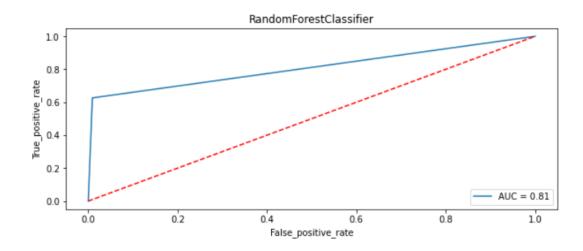
Learning Score : 0.9982273789380388 Accuracy Score : 0.9537098930481284 Cross Val Score : 0.9545387421990469 roc auc score : 0.8084606908592783

Log loss: 1.598810267624174

Classification Report:

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0            | 0.96      | 0.99   | 0.97     | 43004   |
| 1            | 0.89      | 0.63   | 0.73     | 4868    |
| accuracy     |           |        | 0.95     | 47872   |
| macro avg    | 0.92      | 0.81   | 0.85     | 47872   |
| weighted avg | 0.95      | 0.95   | 0.95     | 47872   |

Confusion Matrix: [[42608 396] [ 1820 3048]]



GradientBoostingClassifier
GradientBoostingClassifier()

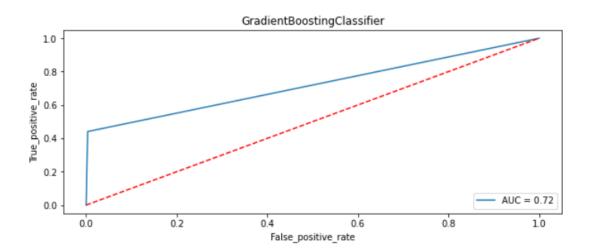
Learning Score : 0.9424166733811404 Accuracy Score : 0.9399649064171123 Cross Val Score : 0.8897135690948756 roc auc score : 0.7186517858077753

Log loss: 2.073541211935635

Classification Report:

|              | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| Ø            | 0.94      | 1.00   | 0.97     | 43004   |
| 1            | 0.93      | 0.44   | 0.60     | 4868    |
| accuracy     |           |        | 0.94     | 47872   |
| macro avg    | 0.94      | 0.72   | 0.78     | 47872   |
| weighted avg | 0.94      | 0.94   | 0.93     | 47872   |

Confusion Matrix: [[42852 152] [ 2722 2146]]



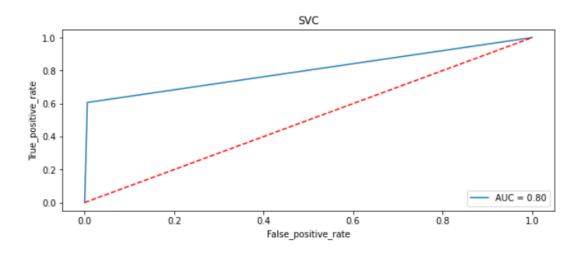
SVC()

Learning Score : 0.9812352841117646 Accuracy Score : 0.9545872326203209 Cross Val Score : 0.9627966041119127 roc auc score : 0.800295965283312 Log loss : 1.5685057440313812

Classification Report:

| Clussiii          | acion | precision    | recall       | f1-score     | support        |
|-------------------|-------|--------------|--------------|--------------|----------------|
|                   | 0     | 0.96         | 0.99         | 0.98         | 43004          |
|                   | 1     | 0.92         | 0.61         | 0.73         | 4868           |
| accur             | racy  |              |              | 0.95         | 47872          |
| macro<br>weighted | _     | 0.94<br>0.95 | 0.80<br>0.95 | 0.85<br>0.95 | 47872<br>47872 |
|                   |       |              |              |              |                |

Confusion Matrix: [[42745 259] [ 1915 2953]]



|   | Model                      | Learning<br>Score | Accuracy<br>Score | Cross Val<br>Score | Auc_score | Log_Loss |
|---|----------------------------|-------------------|-------------------|--------------------|-----------|----------|
| 0 | LogisticRegression         | 95.777044         | 95.314589         | 96.406426          | 79.238910 | 1.618288 |
| 1 | MultinomialNB              | 93.974879         | 93.547376         | 92.649067          | 68.846225 | 2.228658 |
| 2 | DecisionTreeClassifier     | 99.826319         | 93.944268         | 83.365237          | 82.684306 | 2.091599 |
| 3 | KNeighborsClassifier       | 92.353557         | 89.701705         | 69.054857          | 62.233465 | 3.556929 |
| 4 | RandomForestClassifier     | 99.822738         | 95.370989         | 95.453874          | 80.846069 | 1.598810 |
| 5 | GradientBoostingClassifier | 94.241667         | 93.996491         | 88.971357          | 71.865179 | 2.073541 |
| 6 | SVC                        | 98.123528         | 95.458723         | 96.279660          | 80.029597 | 1.568506 |

Observing all the Scores, I have selected Random Forest Classifier

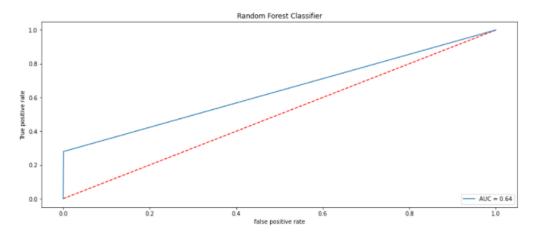
Hyperparameter Tuning - Random Forest

# INTERPRETATION OF THE RESULTS FINAL MODEL

```
In [60]: RFC=RandomForestClassifier(n estimators= 500,
                                         min_samples_split= 2,
                                         min_samples_leaf=1,
                                         max_depth= 100,
                                         bootstrap= False)
In [61]: RFC.fit(x_train,y_train)
          RFC.score(x_train,y_train)
          pred=RFC.predict(x_test)
          print('Accuracy Score:',accuracy_score(y_test,pred))
          print('Log loss : ', log_loss(y_test,pred))
print('Confusion Matrix:',confusion_matrix(y_test,pred))
          print('Classification Report:','\n',classification_report(y_test,pred
          Accuracy Score: 0.9261572526737968
          Log loss: 2.5504385892617796
          Confusion Matrix: [[42977
            [ 3508 1360]]
          Classification Report:
                           precision
                                          recall f1-score
                                                                support
                       0
                                0.92
                                           1.00
                                                      0.96
                                                                43004
                                                                  4868
                                0.98
                                           0.28
                                                      0.43
                                                      0.93
                                                                47872
               accuracy
                                0.95
                                                      0.70
                                           0.64
                                                                47872
              macro avg
          weighted avg
                                0.93
                                           0.93
                                                      0.91
                                                                47872
In [62]: # Confusion matrix Visualization
          fig, ax =plt.subplots(figsize=(5,5))
          sns.heatmap(confusion_matrix(y_test, pred),annot=True,linewidths=1,ce
          plt.xlabel("True label")
plt.ylabel("Predicted label")
          bottom, top = ax.get_ylim()
          ax.set_ylim(bottom + 0.5, top - 0.5)
Out[62]: (2.5, -0.5)
                                                      40000
                                                      35000
                                                      30000
                                        27
                     4.3e+04
             0
           Predicted label
                                                      25000
                                                      20000
                                                     - 15000
                     3.5e+03
                                     1.4e+03
                                                     - 10000
                                                      5000
                        Ó
                                        i
                             True label
```

```
In [63]: # Roc-Auc score
    f,ax = plt.subplots(figsize = (15,6))
    # Calculate fpr, tpr and thresholds
    fpr, tpr, thresholds = roc_curve(y_test, pred)
    ax.plot([0,1],[0,1],'r--')
    ax.plot(fpr,tpr,label='AUC = %0.2f'% roc_auc_score(y_test, pred))
    ax.legend(loc='lower right')
    ax.set_xlabel('false positive rate')
    ax.set_ylabel('True positive rate')
    ax.set_title('Random Forest Classifier')
```

#### Out[63]: Text(0.5, 1.0, 'Random Forest Classifier')



```
In [68]: def Tf_idf_test(text):
          tfid = TfidfVectorizer(max_features=43194,smooth_idf=False)
          return tfid.fit_transform(text)
```

#### **PREDICTION**

```
In [69]: x_testing_data=Tf_idf_test(df_test['clean_comment_text'])
In [70]: x_testing_data.shape
Out[70]: (153164, 43194)
```

In [71]: Prediction=RFC.predict(x\_testing\_data)
 df\_test['Predicted values']=Prediction
 df\_test

#### Out[71]:

| id | comment_text | comment_length | clean_comment_text | clea |
|----|--------------|----------------|--------------------|------|
|----|--------------|----------------|--------------------|------|

| bitch rule succesful<br>whats hating<br>mofuckas bit | 367 | Yo bitch Ja<br>Rule is more<br>succesful then<br>you'll    | 00001cee341fdb12 | 0 |
|--|-----|--|------------------|---|
| title fine   | 50  | == From RfC<br>== \n\n The<br>title is fine as it<br>is    | 0000247867823ef7 | 1 |
| source zawe ashton<br>lapland                        | 54  | " \n\n ==<br>Sources ==<br>\n\n * Zawe<br>Ashton on<br>Lap | 00013b17ad220c46 | 2 |
| look source<br>information updated<br>correct form g | 205 | :If you have a<br>look back at<br>the source, the<br>in    | 00017563c3f7919a | 3 |
| anonymously edit<br>article                          | 41  | I don't<br>anonymously<br>edit articles at<br>all.         | 00017695ad8997eb | 4 |
|  |     |  |                  |   |

In [72]: df\_test['Predicted values'].value\_counts()

Out[72]: 0 153080

1 84

Name: Predicted values, dtype: int64

In [73]: df\_test[df\_test['Predicted values']==1].head(20)

Out[73]:

#### id comment\_text comment\_length clean\_comment\_text clean

| 2779  | 04ce841e5a2a6869 | " \n\n ==DYK<br>nomination of<br>Nissan GT-R              | 405 | nomination nissan<br>nismo hello                     |
|-------|------------------|---|-----|--|
|       |                  | LM Nism   |     | submission nissa                                     |
| 2831  | 04e689e5e2021483 | " \n ::(e/c) As<br>far as I can tell,<br>the revisio      | 71  | tell revision deleted                                |
| 7356  | 0c6257c22af1b23b | "\n ==<br>Proposed<br>deletion of 27<br>Aban == \n\n<br>H | 618 | proposed deletion<br>aban hello<br>hamedvahid wanted |
| 10970 | 1269f211aa65d1a0 | " \n ==<br>Proposed<br>deletion of İnci<br>Türkay == \n   | 404 | proposed deletion inci<br>türkay hello rettelo<br>W  |
|       |                  |   |     |  |

```
In [74]: df_test.to_csv('Malignant_Predict.csv')
In [75]: # Pickle file.
    import joblib
    joblib.dump(RFC,'Malignant_Predict.pkl')
Out[75]: ['Malignant Predict.pkl']
```

#### **CONCLUSION**

#### **KEY FINDINGS AND CONCLUSIONS OF THE STUDY**

- Online hate, described as abusive language, aggression, cyberbullying, hatefulness and many others has been identified as a major threat on online social media platforms. Social media platforms are the most prominent grounds for such toxic behaviour.
- From the above analysis the below mentioned results were achieved which
  depicts the chances and conditions of a comment being a hateful comment or a
  normal comment.
- With the increasing popularity of social media, more and more people consume feeds from social media and due differences they spread hate comments to instead of love and harmony. It has strong negative impacts on individual users and broader society.

#### LEARNING OUTCOMES OF THE STUDY IN RESPECT OF DATA SCIENCE

It is possible to classify the comments content into the required categories of Malignant and Non Malignant. However, using this kind of project an awareness can be created to know what is good and bad. It will help to stop spreading hatred among people.

#### LIMITATIONS OF THIS WORK AND SCOPE FOR FUTURE WORK

 Machine Learning Algorithms like Decision Tree Classifier took enormous amount of time to build the model and Ensemble techniques were taking a lot more time thus I have not included Ensemble models.

- Using Hyper-parameter tuning would have resulted in some more accuracy.
- Every effort has been put on it for perfection but nothing is perfect and this
  project is of no exception. There are certain areas which can be
  enhanced.Comment detection is an emerging research area with few public
  datasets. So, a lot of works need to be done on this field.

