VAISHALI GUPTA

**Software Engineer, Backend, Distributed Systems**

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Experienced and outcome-driven software engineer with hands-on experience developing Restful microservices in Java and various Spring Frameworks demonstrating comprehensive technical proficiency.

Worked extensively in developing scalable microservices, adeptly managing more than 10+ million daily transactions, showcasing a track record in scalable system design.

# **WORK EXPERIENCE**

## **NARVAR INC. (an e-commerce post-purchase startup)** Bengaluru, KA

### **Senior Software Engineer, Distributed Systems** *Mar’23 - Present*

* Designed a new **carrier webhook system** backed by Apache Pulsar providing secure authenticated webhook endpoints for webhook feeds. This system alone handled **250 reqs/sec** processing **10M+ daily tracking** across **100+ carriers.** This led to a 70% faster processing speed, 30% fewer delays, and successfully addressed data loss, monitoring limitations, as well as security and performance concerns present in previous third-party integration tools.
* Led the planning & execution for seamless migration for **40+ carriers** within three monthsachieving **99% traffic transition** onto the new webhook platform collaborating closely with cross-functional teams to ensure minimal disruptions.
* Developed RESTful Booking APIs with top carriers like DHL and UPS to enable a [**return-via-pickup**](https://corp.narvar.com/home-pickup) **option** with a return process time **40% less than those return-via-mail** and was rolled out to **20+ cities** in the US across **100+ retailers**.
* Implemented an **async bookings response processor** in the Async booking **microservice** for improved functionality and user experience.

### **Software Engineer II, Distributed Systems** *Sep’20 - Mar’23*

* Engineered a highly scalable **subscription service for carriers**, facilitating webhook tracking data actively subscribing to over **150+** **retailers** for UPS and others, handling volumes exceeding **1M+ tracking** reqs/day**.**
* Collaborated on the design and development of a **Zero-code API integration** platform and wrote a **generic auth layer** supporting standard( i.e Api key, Basic..) and non-standard auth mechanisms(2-way auth i.e Oauth etc.. ) with self-service onboardings, slashing carrier launch time by **99%** from **one week to one hour.**
* Optimized carrier credentials management by **replacing complex if/else statements** per carrier with a **configuration-driven validation** process, reducing rollout time **by 2 days** alongside **reducing testing, and minimizing code redundancy** for easier maintenance.

### **Software Engineer I, Distributed Systems** *Jul’19 - Sep’20*

* Built using **Junit5** and **Mockito**, a **config-based unit test framework**, reducing carrier integration go-live prep by 2 days and improving overall carrier team’s developer efficiency.
* Contributed to a **generic file processor** ( in Go ), migrated **20+ carriers**, cutting go-live time **from a week to 2hrs.**
* Successfully **upgraded** a carrier platform service **to the Spring 2.0 major version** resolving dependency issues and challenges which resulted in improved application performance and better resource(CPU, memory..) utilization.

## **INTELLECT DESIGN ARENA LIMITED** Mumbai, MH

### **Product Engineer** *Jun’17 - Jun’19*

* Was entrusted with two of the major projects for the company's core banking payments services platform.
* Built an **ingestion microservice and a streaming interface** that would ingest data from the different data sources and compile them into a destination data source while transforming and managing data across different domains.

# **PROJECTS**

## **Fundoo Note[**[**Project Link**](https://github.com/Vaishalinitskm/fundoo)**] - *A simple Google Note application*** *Dec’19*

* It is a Google notes application for a side project to get hands-on experience with certain technologies and frameworks.

Tech Stack: Java, Spring MVC, Mybatis ORM, Redis as caching and token store, Elastic Search, Junit.

# SKILLS

**Core Expertise:** Java(Expert), Software Design & Development, Microservices, TDD, Rest API.

**Frameworks & Libraries**: Spring Framework (DI, Boot, Rest, MVC) (intermediate), Apache Maven, Apache Camel(intermediate), Apache Pulsar, Vault, ORM, Junit(expert), Mockito, Jmeter, Docker(intermediate) and Kubernetes(basic).

**Databases:**  SQL (Postgres), NoSQL (Cassandra), Redis

# EDUCATION

### **National Institute of Technology, Sikkim** *July’13 - Apr’17*

Bachelor’s of Technology, CSE