

Vaishnav Asokan

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Profile Summary

Software professional with more than one year of experience in Data Operations and Production Support. Good understanding of object-oriented programming and design principles. Strong interpersonal and communication skills and a good team player.

Education

- Completed BCA from the De Paul Institute of Science & Technology, Angamaly under MG University, Kottayam in 2017 with an overall Grade A.
- 12th standard from SRV Govt. (M) HSS, Ernakulam in 2014 with an aggregate of 81.25%
- 10th standard from St. Juliana's Public School, Perumpadappu in 2012 with a CGPA of 8.2

Skills

- **Languages:** C, C++, JavaScript, jQuery, Express, Angular, Node JS, HTML 5, CSS 3
- **IDE/Tool:** Visual Studio Code, Eclipse IDE, SQL Developer, SQL Server Management Studio
- **Database:** SQL, MongoDB
- **Repository:** Git

Experience

FULL STACK DEVELOPMENT | JULY - PRESENT

Currently pursuing the 160hrs Full Stack Development course as a part of the ABCD Program, facilitated by the Govt. of Kerala in association with the ICT Academy of Kerala.

PROGRAMMER | COGNIZANT TECHNOLOGY SOLUTIONS | FEB 2018 –MAY 2019

Project #1

Client : Mattel

Business Unit : Mattel End-to-End App Support

Role : Programmer

Contributions:

- Experience in L2 Production/Application/Incident management support
- Owning and resolving incidents and requests in alignment with the SLAs
- Good knowledge in Job Scheduler monitoring in CA Workload Automation tool
- Checking network connectivity issues and handling jobs abends in AS400

- Business communication when jobs get delayed
- Proactive monitoring of Server/Batch/Mailbox/Ticketing tools
- SharePoint, LIMS, Cognos : Providing and troubleshooting access to the sites/document library
- Granting/Revoking access to the databases and creating reports from the database

SOFTWARE ASSOCIATE ILP | UST GLOBAL | NOV 2017 - FEB 2018

Project #2

Client : Maersk Line

Business Unit : Business Intelligence & Data Operations Production Support

Role : Software Associate ILP

Contributions:

- Informatica Platform maintenance and addressing to issues.
- Informatica server space management and cleanups.
- Documentation and Monitoring the performance as well as fixing issues.
- Scheduling workflows in Control-M tool.
- Mail monitoring and reporting activity.

Personal Details

Date of Birth : April 20,1996

Gender : Male

Father's Name : Ashokan

Address : Malil House, Rajagiri P.O, South Kalamassery, Kochi, Kerala,
Pin: 683104

Languages Known : English, Malayalam, Hindi

Declaration

I hereby declare that all the information mentioned in the resume are true to the best of my knowledge.

(Vaishnav Asokan)