

Section A: Suggestions for improvements based on usability testing feedback, Write Module & Sub module, Create a mind map for the same.

Usability Testing :

Usability testing means when users use a product or website then they have a smooth experience and it is real testing .

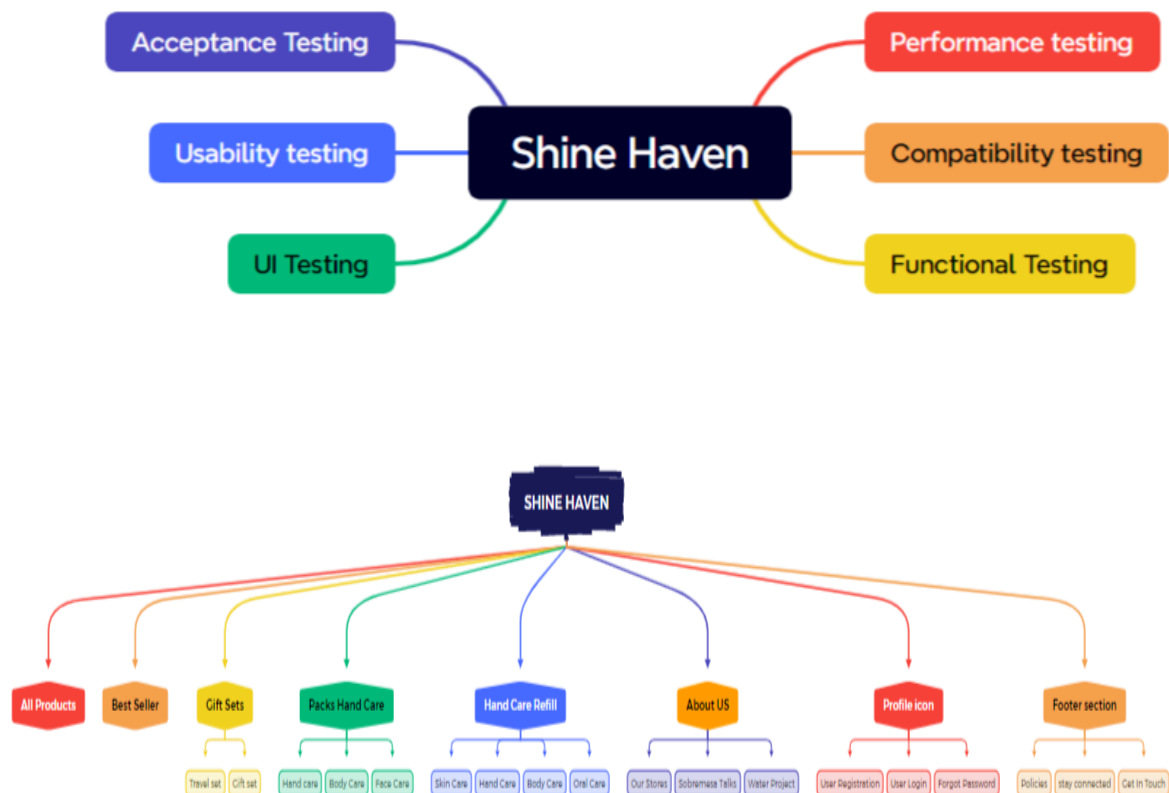
Usability testing is done for e-commerce website like Shine Haven

<https://66713797ff903dc0919ec5ca--bucolic-banoffee-8c19f2.netlify.app/>

Purpose :

The purpose of collecting feedback is to ensure that the product or website should work properly and all defects should be tested on time.

Mind - Map:



Feedback Summary :

	Feedback point	Module	Priority	Output	Suggestion
1	Search bar not working	Search Functionality	High	Nothing happens when i type and press search	Use search function using appropriate query logic
2	Some Product added to the but add to cart page not showing	Cart Functionality	High	I added items ,but can't view the cart page	Connect dd to cart page to the pop up
3	Some product not added to the cart	Cart functionality	High	I click on add to cart button on some product but product not added	Ensure that each product have unique id to button has add function and add product is to cart page
4	Some Product images are not visible	Image Display	High	When i explore all product then some images are not visible	Check the image file path is correct or not visible
5	All pages show same product	Product filtering	Medium	When i click on filter for get more product but it show same kind of products	Design all product pages with different products
6	View more button on about us not working	Button	Low	Click on view more button there is no other page link	Check that view more button is link properly or not.
7	Navigation bar not working on mobile	Responsiveness	high	Menu are not align properly on	Use bootstrap for creating responsive

	Feedback point	Module	Priority	Output	Suggestion
					website
8	In about us section Images are not align	UI layout	medium	on mobile some images of about us page are not align	Correctly Define size for images
9	Menu card overlap in mobile view	UI Layout	Medium	Menu card cover other in mobile screen	Use bootstrap manu card for responsiveness
10	Social media link in footer not active	Footer section	low	The social media links not go anywhere	Create social media account and connect to each other.

Modules & Sub-Modules:

Modules	Sub-Modules
User Management	<ol style="list-style-type: none"> 1. Registration. 2. Login 3. Forgot password
Product section	<ol style="list-style-type: none"> 1. Search product. 2. Add to cart products.
Apply filter	<ol style="list-style-type: none"> 1. All 2. Sold out 3. In stock
Product Category	<ol style="list-style-type: none"> 1. All Products. 2. Best seller 3. Gift set

	<ul style="list-style-type: none"> 4. Packs hand care 5. Refill station 6. About us
Footer section	<ul style="list-style-type: none"> 1. Stay Connected 2. Policies. 3. Get in touch