

# Functional Requirement Specification (FRS)

## 1. Document Information

- **Document Title:** Functional Requirement Specification (FRS)
- **Project Name:** OpenCart (Frontend)
- **Client:** OpenCart
- **Version:** 1.0
- **Prepared By:** Vaishnavi Ugavekar

## 2. Introduction

### 2.1 Purpose

The purpose of this document is to describe the functional requirements of the OpenCart Frontend application. This document serves as a baseline reference for understanding system functionality and for planning quality assurance activities.

### 2.2 Scope

This FRS covers the functional behavior of the customer-facing OpenCart web application, including user account management, product browsing, shopping cart operations, checkout, and order management.

### 2.3 Intended Audience

- Quality Assurance (QA) Team
- Development Team
- Project Stakeholders

## 3. System Overview

OpenCart is a web-based e-commerce application that allows users to browse products, manage accounts, add products to a cart, and place orders online through a user-friendly interface.

## 4. Assumptions

- Users have access to a stable internet connection
- The application is accessible through supported web browsers
- Required test data such as user accounts and products are available

## **5. User Roles**

- **Guest User:** Can browse products, search items, place orders, and register an account
- **Registered User:** Can log in, place orders, manage account details, and view order history

## **6. Functional Requirements**

### **FR-01: User Registration**

The system shall allow a guest user to create a new account by providing valid mandatory details.

### **FR-02: User Login**

The system shall allow a registered user to log in using a valid email address and password.

### **FR-03: User Logout**

The system shall allow a logged-in user to log out successfully from the application.

### **FR-04: Forgot Password**

The system shall allow users to reset their password using a registered email address.

### **FR-05: Product Search**

The system shall allow users to search for products using keywords.

### **FR-06: Product Compare**

The system shall allow users to compare multiple products based on their attributes.

### **FR-07: Product Display Page**

The system shall display detailed information for selected products, including price, availability, and images.

### **FR-08: Add to Cart**

The system shall allow users to add available products to the shopping cart.

## **FR-09: Wish List**

The system shall allow registered users to add or remove products from the wish list.

## **FR-10: Shopping Cart**

The system shall display cart details and allow users to update product quantities and view order totals.

## **FR-11: Home Page**

The system shall display homepage components such as banners, featured products, and navigation options.

## **FR-12: Checkout**

The system shall allow registered users to complete checkout by providing required billing and shipping information.

## **FR-13: My Account**

The system shall allow registered users to access account-related options after login.

## **FR-14: Account Information**

The system shall allow users to view and update personal account information.

## **FR-15: Change Password**

The system shall allow registered users to change their account password.

## **FR-16: Address Book**

The system shall allow users to add, edit, and delete addresses in the address book.

## **FR-17: Order History**

The system shall allow users to view a list of previously placed orders.

## **FR-18: Order Information**

The system shall allow users to view detailed information of a selected order.

## **FR-19: Return Request**

The system shall allow users to submit a return request for eligible orders.

### **FR-20: Return List**

The system shall allow users to view submitted return requests.

### **FR-21: Return Information**

The system shall display detailed information for a selected return request.

### **FR-22: Downloads**

The system shall allow users to access downloadable products associated with completed orders.

### **FR-23: Reward Points**

The system shall allow users to view reward points earned on purchases.

### **FR-24: Transactions**

The system shall allow users to view transaction history.

### **FR-25: Affiliate**

The system shall allow users to register and manage affiliate accounts.

### **FR-26: Newsletter**

The system shall allow users to subscribe or unsubscribe from newsletters.

### **FR-27: Contact Us**

The system shall allow users to submit queries through a contact form.

### **FR-28: Gift Certificate**

The system shall allow users to purchase and manage gift certificates.

### **FR-29: Special Offers**

The system shall display products available under special offers.

### **FR-30: Brands**

The system shall allow users to browse products by brand.

## **FR-31: Header, Menu, and Footer**

The system shall display header, menu, and footer options for navigation.

## **FR-32: Currency Selection**

The system shall allow users to switch between supported currencies.

## **7. Non-Functional Requirements**

- The application should be user-friendly and easy to navigate
- Pages should load within acceptable time limits
- The application should function correctly on major web browsers

## **8. Out of Scope**

- Performance testing
- Automation testing
- Security and penetration testing