Automated Service Suggestions

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Automated Service Suggestions uses machine-learning data to help you map a new application service or to add to an existing service in minutes.

Service Mapping offers the visibility needed for effective service operations. Mapped services with business criticality identified provide key information to make data-driven decisions, prioritize services, and respond to situations as needed.

Using Machine Learning, Service Mapping identifies potential application fingerprints based on discovered processes. It evaluates the relationship between these fingerprints and CIs and creates meaningful connections. These connections are used to create an application service map, a visual representation of a service. Machine Learning has reduced this process from weeks to minutes.

Automated Service Suggestions takes the information provided by Machine Learning and further simplifies the mapping process. It calculates entry points, eliminating the challenge related to knowing where to begin mapping an application service. It also generates a list of application service candidates. Each candidate includes an entry point as well as a set of previously identified resources to include in the service map. Then in a few clicks, the user can then select a candidate to create a new application service or to add to an existing service.

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