**SUMMARY:**

+15 years of experience in IT industry with focus on infrastructure, working in large national and multinational companies in various segments - technology, services, financial services and others having experience in projects of all sizes and levels of complexity and budget. Strong knowledge in contract and vendor management, project management and team Leadership.

**PROJECT RELATED SKILLS:**

Effectively experience handling migrations, new system implementations, and escalated problem resolution. Dually proficient in team oversight as well as the setup, maintenance, and upgrade of key systems. Motivated by challenges, easy adaptation to work on pressure and focused on results and alignment with business needs.

Success in Change Management of mission critical systems. Project Management, Systems Technical Architecture, Service Desk implementation and management.

Coordination of international teams and service providers in the USA, Europe and India. Experience in remote working with local and international teams in both lines of coordination and subordination.

Hands-on profile, proactive in solving problems and a high sense of urgency

Curious and self-taught. Easy to absorb new information and technologies in a short time.

**OUTSIDE PROJECTS & ACTIVITIES:**

Passionate about and heavily active in technical communities.

Three times awarded with VMware vExpert for best contributions to the VMware Community

vExpert vSAN, vExpert NSX, vExpert Cloud

VMUG Leader – São Paulo Chapter - <http://vmugsp.com.br> Largest VMware user community in the world were I’m responsible to organize the technical events/meetings, engage members, find sponsors, recruit speakers and social media. Also, member of the Leaders Committee and Members Committee.

Host and speaker at vBrownbag Brasil - weekly web-podcasts with members and influencers from the technical community.

Technical Blogger at Homelaber Brasil – Technical blog articles, how-to's, walkthrough videos, deep-dive into new software releases about VMware, Veeam, Microsoft, Linux, Open Source, Cloud Computing and other infrastructure technologies – <http://homelaber.com.br>

Speaker at VMworld Las Vegas 2017 @ Community Sessions

# INTERESTS

* Infrastructure Architect
* Technical Lead
* Technical Evangelist
* Solution Engineer
* Pre-Sales Engineer

# TRAINING COURSES

* vSphere ICM 5.5
* Cisco CCNA
* Microsoft MCSA
* Veeam Certified Engineer
* Docker
* AWS Cloud Practitioner

# LANGUAGES

* Portuguese [NATIVE]
* English

# SOFT SKILLS

* Results Driven
* Hands On
* Leadership
* Team Player
* Friendly
* Self-motivated
* Creative thinker and Problem Solver
* Technical writer
* Speaker

**PROFESSIONAL EXPERIENCE:**

**Senior Infrastructure Architect** Sep 2017 - Dec-2017

Indra – @ Banco Carrefour Financial Services – São Paulo, Brazil

* Responsible for all Infrastructure projects of Banco Carrefour
* Responsible for management Servers and Network resource pools.
* Responsible for document – physical and logical - the entire project.

**Infrastructure Specialist**  May 2012 - Jul-2017

Multiplus S/A – São Paulo, Brazil

* Responsible for entire infrastructure - Servers, Datacenter, Network, Telecom, Local Support - of Multiplus Corporate office.
* Responsible for management of contracts and vendors of IT infrastructure: Budget, SLA, Contracts, Renegotiation of values, scope, etc.
* Service Desk Coordination and End-User Support. SLA, Monthly Book, User Satisfaction Surveys, Improvements.
* Elaboration of RFPs and RFIs, purchase of services and products, choice of suppliers, products and technologies.
* Support and sustain of mission critical systems that runs the company - e-Commerce website (Based in Oracle WebLogic and Oracle ATG) and back office tool (Oracle Siebel).

**Senior Security Analyst**  2011 -2012

Cipher – São Paulo, Brazil

* Responsible for KPIs reports for company customers
* Development of tools and processes for automating routine tasks.
* Use of the SIEM ArcSigth tool (ESM, Logger, Web) to investigate cases of suspected frauds and attacks for the company customers.

**Entrepreneur/Owner**  2009 - 2011

Photography Business – São Paulo, Brazil

* Wedding and Corporate photographer. Drop out IT to follow a passion and start up a photography business.

**Consultant / System Architect / Infra Coordinator** 2004 - 2009

General Electric – GE Money – São Paulo, Brazil

**System Architect / Lotus Notes Dev & Admin** 2002 - 2004

IBM Brazil – Hortolândia, São Paulo / IBM Florida - Remote

**EDUCATION:**

**2006 - Universidade Sant'Anna – São Paulo, Brasil**

Graduate in Business Administration & Marketing

**1996 – E.T.E. Prof. Horácio Augusto da Silveira**

Graduate in Technical Data Processing

**2000 – 2002 – Cellep – São Paulo**

English as a Second Language – 4 modules

# TECHINICAL SKILLS

**Platforms**: Microsoft Windows, Linux and MacOS

**Cloud Platforms**: Microsoft Azure, Amazon AWS, IBM Softlayer.  
**Methodologies:** ITILv3.  
**Virtualization:** VMware, Hyper-V

**Databases**: MySQL, Oracle, Microsoft SQL Server.   
**Networking**: Cisco Routing, Switching. ASA Firewall.

**Programming:** Visual Basic, VBA, PowerShell, Python, Javascript

**Monitoring Tools**: OpManager, Zabbix, NewRelic

**Backup Tools**: Veeam, CommVault, VDP, Bacula

Collaboration: Office 356

**CMS:** WordPress, Joomla