**Valdir Bezerra de Araújo Júnior**

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**Summary**   
Bilingual (Portuguese, English) Professional with over ten years of experience in Administration and Configuring Virtualization Servers (Hyper-V), configuration and troubleshooting of routers and Switch, Services and Monitoring Servers (Zabbix / PRTG), Mail server management (Exchange / Office 365). Implementation of Storages High-End.

***Expertise:*** Active Directory Administration and replication domain controllers, Deployment, and management of Clusters (DAG / SQL / Terminal Server). Callmanager Administration. Project Planning (Infrastructure / Migration), Deploying and managing Citrix virtualization servers and Desktop, Vmware and Hyper-V management VDI.

AWS and Azure

**IT Skills**

* Virtualization | VMware (VCP) Citrix (CCA) Hyper-V
* Cisco | Routing and Switching (CCNA) Voice (CCNA) Security (CCNA)
* Servers | Exchange 2007/2010 and O365, Windows Server (MCSA 2008,16)
* Firewall | Fortigate (FCNSA), SonicWALL, CheckPoint
* Monitoring | Zabbix / Nagios / PRTG / Wireshark
* Linux | Debian / Redhat / Ubuntu
* SCRUM
* CompTIA Network+
* ComptiaTIA Cloud+
* Cloud (AWS | Azure )

**Education & Training**

* **Bachelor Degree in Information System Technology (NFQ Level 8)** | UniNove, Brazil | 2013 - 2016 (Not Finished)

***Further Education & Certificates***

* CCP-V for Citrix XenServer| 2018
* Hyper V and Server 2016| 2018
* CSM for Scrum Master| 2017
* CCA-V for Citrix XenServer| 2016
* VCP Vmware | 2016
* Fortinet Certified Network Security Administrator | 2015
* Windows Server 2008, Server Administrator | 2015
* Windows Server 2008 Network Infrastructure, Configuring |2014
* Windows Server 2008 Active Directory, Configuring| 2014
* Cisco certified network associate | 2014
* Exchange in Ireland to improve English
* SCCM

**Experience**

**Sr System Engineer | Voith, Germany | 06/2022 – Currently**

* Responsible for All HPE servers on the environment
* Responsible for managed Synergy Environment
* Managed OneView
* Support and Administration worldwide Citrix Applications
* Managed SCCM instalations
* Administrations Hyper-V EMEA Region
* Administrated Storages IBM
* Administrated Software Backup Commvault
* Administrated SAN in EMEA Region
* Part of team Lv3 of Databases (Oracle and SQL)
* Scripting powershell and bash for automated
* Created scripts to report services
* Support to IT worldwide

**VDI Engineer | Milestone/Pinterest, US | 09/2021 – 06/2022**

* Provide technical guidance for our VDI engineering efforts
* Deployed VDI system around the globe to provide a highly available and secure platform for external partners
* Provide world-class concierge-level service to partners on VDI
* Work with the IT and Security teams to drive better security practices across our applications and clients
* Created a CI/CD scripts to automatization of task on Chef, jenkins
* Managed Nutanix service and Accounts around the globe
* IT meeting to engineer in APAC and EMEA
* Training for new end users
* Created plans for deployment terraform on AWS
* Managed AWS VPC

**Sr** **System Administrator | Voith, Brazil | 02/2020 – 10/2021**

* Implementation PRTG for monitoring more than 2 thousand devices
* Managed Latin America Citrix Applications
* Managed VDI infrastructure on premiss and cloud
* Managed Latin America SCCM instalations
* Responsible for managed and implemented Hyper-V on Latin America
* Support on Zscaler proxy WAN for LATAM
* Administrated Storages 3Par for all VDI Hyper-V
* Administrated Software Backup Commvault
* Administrated StoreOnce Storage Mid-Range for Backup
* Part of team Lv2 of Databases (Oracle and SQL)
* Administrated Enclousure HP and all Blades
* Scripting powershell and bash for automated
* Create yaml file to Ansible for infra as code
* Provisioned infra with Teraform
* Managed Contracts HPE
  + Studies of migration On premisses to Cloud Azure
  + Studies Azure hot storage to move backup to cloud
  + Migrated local backups to AWS S3 api commvault

**Infrastructure Coord | Norte Cred Business, Brazil | 03/2018 – 01/2020**

* Management of PRTG monitoring implementation
* Implementation of Services such as WDS, WSUS, Print
* Management of implementation of backups See VMs and SQL Server database
* Implementation of the GPLI to tickets of support
* Spark and Openfire for implementation of internal communicator
* Migration of Hyper-V virtual machines to Citrix XenServer
* Creation of documentation of the whole infrastructure
* configuration of security plans in the IT park
* Training for internal team of IT
* Creation of productivity reports
* Scrum methodology for project delivery
  + ***Achievements:*** We improved the performance of the Network
    - Giving more agility to the call center team
    - Improved the ability of professionals to solve problems
    - Brought security to the board with all server documentation and password
    - Updated board of directors on information technology guidelines.
    - Create Vault for passwords
    - Implemented an Azure Cloud

**Network Administrator | SR Consulting, Brazil | 11/2017 – 02/2018**

* Administrated and configured Citrix XenServer
* Implemented of the PRTG for monitoring the WAN / VMs / Storages.
* Implemented of the GLPI for Tickets for support
* Implemented Openfire for use Spark to communicator
* Implemented a Hyper-V Fail cluster to new office
* ***Achievements:*** *Best management of resources in IT*, boost on productivity of the company using communicator and SLA on tickets of support. Was a short project where we can finish all the required successfully completed.
* Bring a environment with High available on Hyper-V
* Move Data to AWS S3 for Engineer host in clients

**Network Administrator | Lan Designer, Brazil | 04/2015 – 02/2017**

* Worked as Infrastructure team leader Level 3 supporting nationwide
* Developed Clustered Servers (DHCP / SQL), Troubleshooted AD servers 2003/2008
* Administered exchange Server in DAG
* Administrated and configured Cisco CallManager. Implemented Citrix I Project and XenApp Farm Configuration.
* Responsible for VMware / Citrix Migration (XenCenter).
* Implemented of the PRTG for monitoring the Cisco Core Switch IP-SLA and WAN / MPLS / PAP Links. Implemented the Zabbix and Observium for network monitoring.
* Managed Settings and IPS, Web Filter and VPN on Fortigate, Network Topology Documentation,
* Troubleshooted problem with the noc team. Implemented Environments of (Development and Production)
* managed to move to Equinix Data Center, with services of (SLM, Storage, Route MAP (Microsoft), Riverbed for link optimization) And the security policy in data center environment.
* Configured Links E-line with Data Center Totvs.
* ***Achievements:*** Managed a team of 10 Network Analyst during network migration from Server Exchange to Office 365. The project required 7 months support and it was successfully migrated and implemented with more than 4 thousand mailbox (Currently being considered as Microsoft Success Case)
* Managed a file server migration, from Netapp to FreeNas, we saved a lot of money for the company, and with that we improved the performance of files accessed by users. It was 2 months for total movement of 2 TB of information, which was successfully concluded.
* Implemented Citrix for virtualization with disaster recovery, migrating from VmWare to Citrix all servers, so we saved money. In this project all the services were with high availability. The project was successfully completed.

**Network Analyst III | Consulting Clareza, Brazil | 06/2014 – 01/2015**

* Configured the WAN / LAN Network (MPLS with Static Routing). Segmented Cisco Vlans Targeting by sector
* Implemented Nagios Monitors and Alerts. Installed Active Directory Management of the PDC Server.
* Implemented new 2012 server domain controllers, Implemented Hyper-V. Supported Level 3 for the users and clients
* Migrated the backup server from ArcServer to Backup Exec. Structured cabling restructuring for Cat6
* Implemented of spiceworks for inventory of machines and servers.
  + ***Achievements:*** Managed the cabling project, where the company gained more stability in services. The project lasted 1 month and was completed successfully.
  + Deployed Backup Server because the company was backed up with no data. I set up Backup in LTO and in Storage, In 3 weeks it was completed successfully. 2 months later the company needed one of the data.

**Network Analyst II | IPEPO - Paulista Institute of Teaching and Research in Ophthalmology, Brazil| 03/2012 – 04/2014**

* Implemented new domain controller forest. Migrated servers windows server 2003 to 2008.
* Implemented Hyper-V and Move Physical to Virtual Server.
* Segmentation with VLANs, Fortinet Firewall Support and Maintenance Exchange Management, Maintenance, Cabling, Wireless, Information Sharing, Internet Detection Detection Stations.
* Relationship with users and needs assessment, Vpn site to site setup, Symantec Endpoint Management Web Platforms – Antivirus
* Support to the area of ​​application development; Last-level support for user support teams; Configuring and maintaining network security. Installation and expansion of the local network;
* To follow the process of purchasing the necessary material for maintenance of the local network together with the SAT (Technical Assistance Sector), guiding the purchase process and maintaining contact with suppliers of equipment and computer materials.
* Guide and assist subnet administrators in installing, extending the subnet; Maintain the local network in operation, making available and optimizing the available computational resources.
* Perform services on major LAN machines such as: disk management, tapes and backups, system parameterization, update of operating system and application versions, application of patches and patches with WSUS.
  + ***Achievements:*** Implemented VMware virtualization server, making more physical servers available for other projects, saving money.
  + Implementation of ISO 9000 procedures for IT - Conception and idealisation of the new physical network based on the Cisco Managed Switch. The process took 2 months and it was completed successfully; the performance improved a lot like the IT department.

**Network Support Technician | SAG Pharmaceuticals, Brazil | 02/2011 – 01/2012**

* Perform evaluation, test and maintenance of hardware, software on servers, lines and services of data transmission, installation of networks or remote access points. Based on established instructions and specifications, in order to keep the networks in full operation.
* Provide guidance to users regarding the infrastructure for installation and maintenance of computer networks, clarifying doubts about software and hardware resources and their use.
* Provide, whenever necessary, additional external maintenance services, indicating the problem, following the repairs, thus seeking to contribute to the proper functioning of the existing networks.
* Assist in the organization of files, sending and receiving documents, pertinent to its area of action to ensure the prompt location of data.
  + ***Achievements:*** Participated in the project of exchanging all the switches, we put manageable switches, the performance of the internal system increased a lot, generating more income for the company, the project took 1 month and it was completed successfully.

**Computer Technician | EDEI Notebooks, Brazil | 02/2010 – 11/2010**

* Detect and Identify problems with the equipment, testing them, researching and studying solutions and simulating changes in order to ensure the normality of work in all areas of the company To homologate, install and test the equipment acquired by the company, controlling the guarantee term and documentation of the same.
* Assisted the users, providing technical support, subsidizing them with information pertinent to equipment and network, recording and defining priorities in the response to complaints, providing maintenance and guiding in the solutions and / or consultations when necessary in order to restore the normality of services.
* Identified problems in the network, detected defects by providing technical assistance when necessary, assisted in maintenance.
* Responsible for making cables, extensions and other conductors, based on the instruction manuals, creating means to facilitate the use of the equipment.
* Performed control of technical assistance and maintenance in computerized reports to subsidize the management of information maintenance of the progress of services.
* Controlled stock of equipment spare parts. Provided the rotation of the equipment, tried to avoid idleness and optimized the use, according to the needs of users.

**Network Specialist (Contractor) | 11/2010 – 01/2019**

* ***Client:*** Prata System | ***Project:*** Fortigate Implementation - 2 months. ***Activities:*** Configuration of web filters, a configuration of email filter, application control and VPN.
* ***Client:*** Prata System | ***Project:*** Server Exchange Implementation - 1 year. ***Activities:*** Deploying the new mail server, configuring accounts, configuring local and cloud DNS servers, migrating from Uol server to Exchange 2007. Pointing tests.
* ***Client:*** Singular | ***Project:*** Server Implementation - 3 months. ***Activities:*** Installation of a new authentication server, migration of all hosts, active directory replication on Hyper-V Servers
* ***Client:*** Dellmare Pescados| ***Project:*** SonicWall, Hyper-V, HostLocation DataCenter - 5 months. ***Activities:*** Implemented Sonicwall for web filter and DLP security company. Implemented Citrix for server and services virtualization and XenApp for smartphone vendors. We moved the company's CPD to the Equinix Data Center on a 28-hour journey (we started on Friday and ended on Sunday), created new access routes, and tested and validated all services successfully.

**Experience Information**

**Norte Cred Business, Brazil**

* A Reactive and Proactive Loyalty Company who works to retain and retain loyalty to his client requesting consigned loan portability.

**Sr Consulting, Brazil**

* It's a technology solutions company, which delivers to their customers: increased efficiency, reduce costs, and increased profitability.

**Lan Designer, Brazil**

* It's a technology solutions company, which delivers to their customers: increased efficiency, reduce costs, and increased profitability.
* which more one thousand employees

**Consulting Clareza, Brazil**

* It is a company that works for consulting with the government

**IPEPO - Paulista Institute of Teaching and Research in Ophthalmology, Brazil**

* One of the biggest hospitals in the ophthalmology segment.

**SAG Pharmaceuticals, Brazil**

* A pharmaceutical group with more than 20 units and 5,000 employees

**EDEI Notebooks, Brazil**

* A group in the segment of sales of computer supplies. With 500 employees.

**Prata System, Brazil**

* A property security company, with 1 thousand employees

**Singular, Brazil**

* One of the best elementary and middle schools in São Paulo

**Dellmare Pescados, Brazil**

* A company specialized in sales and preparation of seafood, with more than 500 employees, and 10 office spread in Brazil

***References Upon Request***