



## Direct Debit Request – **Credit Card**



### CRIKEY ACCOUNT DETAILS

First Name

Last Name

Email Address

Phone Number

### POSTAL DETAILS

Street

Suburb

State

Postcode

Country

### PAYMENT DETAILS

I/we request that Private Media Pty Ltd draw by way of Direct Debiting system,

(PLEASE TICK WHERE APPLICABLE)

☐ \$14 per month (ongoing unless you advise us to stop - 14 days notice required)

Amount

\$

Name on Credit Card

Credit Card No.

Credit Card Type

☐

Visa

☐

MasterCard

☐

Amex

Expiry Date

I authorise Private Media Pty Ltd to charge my credit card account for my subscription to Crikey on a monthly basis.

Signed

Date

☐ I have read and agree to the terms and conditions

• Fax this form to:

(+61 3) 8623 9975

• Or mail this form to:

Subscriptions & Renewals, Crikey, Lvl 7, 22 William St, Melbourne 3000, Australia



# CRIQUEY SUBSCRIPTION TERMS & CONDITIONS



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- the price of any subscriber service is subject to change at any time.

## Online Payment Security

Subscribers to Crikey may make online subscription payments using direct debit (Private Media takes funds from your bank account for one calendar year's subscription or else automatically on a monthly basis for monthly subscriptions) or credit card (you are charged for your subscription to Crikey for one calendar year or else on a monthly basis).

Monthly subscribers to Crikey will make regular monthly payments via their preferred mode of payment (direct debit or credit card). Monthly subscribers must complete an offline monthly subscription form (PDF) which they return to Private Media for processing. We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential. Monthly subscriptions will be renewed automatically unless subscribers request otherwise. Credit card details or bank account details of all subscribers are retained by SecurePay Australia which is the payment gateway used by Private Media to process payments. Renewal payments are triggered by Crikey and actioned by SecurePay using these details. Monthly subscribers can change their credit card or bank account details at any time. Subscribers will be personally responsible for the security of their personal username and password, which gives access to personal details other than banking details, e.g. name, address, telephone etc.

Subscription dues to Crikey are in Australian Dollars (\$AUD) only.

## Credit Card payments:

Annual subscribers to Crikey will pay the current annual subscription price in advance for the subscription service. The subscriber's credit card or direct debit details are retained by SecurePay Australia.

## Your rights:

You may terminate your association with us by giving notice to us in writing.

Notice given to us should be received by us at least 10 business days prior to the due date of the next drawing.

## Client Service Agreement for Direct Debit Requests (Cheque/Savings Accounts NOT Credit Cards)

## Drawing arrangements:

You will authorise the monthly drawing arrangements when you enter your banking details into the form on our website. The first payment will be drawn immediately. Where the due date falls on a non business day, we will draw the amount on the next business day. We will not change the amount or frequency of drawings arrangements without at least two weeks prior notice to you at the email address registered with us. In the event of any drawing being returned unpaid by your nominated Financial Institution your access to Crikey will terminate immediately. You will need to advise Crikey of your new banking details to recommence your subscription. We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

## Your rights:

You may terminate the Direct Pay Plan drawing arrangements at any time by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 10 business days prior to the due date of the next drawing. You may stop payment of a drawing under the Pay Plan by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 10 business days prior to the due date of the next drawing. You may request change from monthly to annual or vice versa of the Direct Pay Plan drawings by contacting us and advising your requirements no less than 10 business days prior to the due date. Where you consider that a drawing has been initiated incorrectly you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution.





## Client Service Agreement for Direct Debit Requests (Cheque/Savings Accounts NOT Credit Cards) continued

### Your commitment to us, your responsibilities:

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based. It is your responsibility to advise us if the account nominated by you to receive the Direct Pay Plan drawings is transferred or closed. It is your responsibility to arrange with us a suitable alternate payment method if the Direct Pay Plan drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

### Subscription & Membership definitions

#### Annual subscription & annual membership:

An annual subscription, also known as annual membership, is an agreement whereby the individual joins and has access to Crikey for a period of 12 months. From time to time there may be offers and or bonuses associated with joining on an annual basis. Please allow 21 days for the delivery of any bonus gifts, unless otherwise specified. Private Media will not debit the individual on a repeating annual basis, the individual needs to take action to confirm they wish to renew their annual membership.

#### Monthly subscription & monthly membership:

A monthly subscription also known as monthly membership is an agreement whereby the individual joins, and has access to, Crikey for a period of no less than 1 calendar month. From time to time there may be offers and or bonuses associated with joining on a monthly basis. Please allow 21 days for the delivery of any bonus gifts, unless otherwise specified. Private Media will debit the individual on a repeating monthly basis until the individual asks for it to stop. Private Media requires at least ten (10) business days notice prior to the monthly repeating invoice date to ensure that the individual isn't re-billed for the coming month. It is the sole responsibility of the monthly subscriber/monthly member to ensure that there are sufficient funds available from the chosen payment method.

### Refund & Subscription Suspension Policy

In the event that a subscriber wishes to cancel their subscription, subscribers acknowledge that Private Media Pty Ltd will calculate and refund the unused portion of their subscription within ten (10) business days of the cancellation request.

Each subscriber further acknowledges that once an annual subscription period commences, membership can be suspended for a maximum of 3 months (12 weeks) over the life of the annual subscription. Monthly subscriptions are suspended, or cancelled, by virtue of non-payment. To re-activate a monthly subscription a new monthly subscription must be started either within the same account as before or by starting a completely new account with a new email address.

### Free Trial Information

Anyone new to Crikey will be entitled to a no obligation free trial. Private Media reserves the right to change the length of the free trial offered. Anyone who is already registered on an active free trial will not be affected by any subsequent changes – they will receive the full length of the free trial they registered for. For access to the free trial, users will have to register their name and e-mail address with Private Media Pty Ltd via the Crikey website.

Free trial access provides the user with the full service that Crikey offers to its current paying subscribers. The purpose of the free trial is for the user to experience Crikey first hand so as to make an informed decision on whether to take up a Crikey subscription.

The free trial commences with the next published edition of Crikey.

The free trial is only available once per registered user in any 12 month period.

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