Customers:

1.customers able to go online and make an appointment, they will have the option to create an account or skip the step. If they chose to create an account , they will have access to their history if not they won’t see their past appointment.

2. once booked, they will receive an email with confirmation Info and with the hairdresser’s information

3. they will have access to the shop. There will be an a few items that the costumer(s) can purchase. Once ready to check out, they will enter they payable billing info.

4. customers will have access to a map, they can see what’s around

Staff:

1. They will have access to the back-end server. They will b able to add products, Do their inventories.
2. They will be able to check their sales, add sales (promo code)
3. They will have access to the schedule, able to make changes, cancel.
4. They will have access to the live chat (able to communicate with the costumers