Joshua Valentino

valentinojosh03@gmail.com | 708-699-4103 | https://www.linkedin.com/in/valentino-josh

PERSONAL OBJECTIVE

Passionate software engineer seeking to work collaboratively and continue in lifelong learning

PROFESSIONAL EXPERIENCE

Production Support Engineer | RxSense | Boston, MA (Remote)   Aug 2022 – Present
- Supported RxAgile application, providing expertise focused on data side application support, troubleshooting, and Jira based ticket reporting and documentation
- Implemented new code and updated existing code in the production environment and other lower environments such as implementation and quality assurance
- Acted as the bridge between backend engineers and business managers by providing technical knowledge and troubleshooting
- Troubleshot reports utilizing SQL Server Management Studio
- Engaged in weekly agile meetings with discussion of task queue, progress, and planning
- Gained exposure to enterprise level C# backend codebase, systems, and configurations

Software Developer Intern | Trainer! App LTD | Remote   Oct 2021 – March 2022
- Utilized Java, Node.js, Express, and MongoDB to assist a small team of developers in creation of an Android mobile app
- Acted as a support role through error correcting, simple design, and proof reading
- Participated in weekly scrum meetings and requirement discussions
- Read and wrote exercise code
- Effectively communicated in a remote work setting with range of time differences

EDUCATION AND CERTIFICATION

Bachelor of Science in Computer Science | Aurora University, Aurora, IL   Graduated May 2022
- GPA 3.9/4.0 – Magna Cum Laude
- Coursework: Software Engineering, Data Structures and Algorithms, Software Analysis and Design, Web Application Development, Object Oriented Programming, Database Design and Implementation, Capstone, Computer Architecture, Photography, Social Work

Study Abroad | International College of Sevilla, Sevilla, Spain   Sep 2018 – Dec 2018

AWS Certified Cloud Practitioner | Amazon Web Services   Jan 2023 – Jan 2026
- Demonstrated cloud fluency and foundational AWS knowledge through AWS certification

PROJECTS

Incident Management System | Fox Valley Special Recreation Association   Oct 2021 – May 2022
- Utilized React, Node.js, SQL, and REST architecture to develop an incident management system web application for a local business in Aurora, Illinois
- Developed in an agile scrum environment with a team of four people
- Lead in writing the majority of the formal documentation including requirements specification, project proposal, and product backlog
- Desiged and created the majority of the frontend from scratch
- Assisted with development and design of the backend and database
- Translated customer's verbal and written needs into technical requirements

SKILLS

Programming:	Proficient in React, C#, Java, SQL, JavaScript, REST architecture, Git
Tools:	Proficient in SSMS, Jira, Confluence, Slack, MySQL, IntelliJ, Rider, Visual Studio, GitHub, Microsoft Office(Word, Excel, and PowerPoint)
	Working knowledge of AWS, MongoDB, XAMPP, Adobe Photoshop, Illustrator
Language:	Intermediate Spanish