## Joshua Valentino

valentinojosh03@gmail.com | 708-699-4103 | https://www.joshvalentino.com

#### **PERSONAL OBJECTIVE**

Dedicated software engineer seeking to work collaboratively and continue in lifelong learning

#### **PROFESSIONAL EXPERIENCE**

# **Production Support Engineer** | RxSense | Boston, MA (Remote)

Aug 2022 - Present

- Supported RxAgile application, providing expertise focused on data side application support
- Collaborated with cross-functional teams to diagnose, prioritize, and resolve production issues, utilizing Jira-based ticketing system for tracking, reporting ang documentation
- Implemented new code and updated existing code in the production environment and other lower environments such as implementation and quality assurance
- Utilized SQL Server Management Studio to investigate and resolve data issues in the RxAgile application, working with both front-end and backend components
- Engaged in weekly agile meetings with discussion of task queue, progress, and planning
- Gained exposure to enterprise level C# backend codebase, systems, and configurations

## **Software Developer Intern** | Trainer! App LTD | Remote

Oct 2021 - March 2022

- Worked collaboratively with a team of developers to create a mobile app for Andriod, utilizing a variety of technologies including Java, Node.js, Express, and MongoDB
- Acted as a valueable support role by identifying and correcting errors, assisting with simple design tasks, and proofreading code to ensure quality and accuracy
- Regularly participated in weekly scrum meetings and requirement discussions

#### **EDUCATION AND CERTIFICATION**

Bachelor of Science in Computer Science | Aurora University, Aurora, IL

Graduated May 2022

- GPA 3.9/4.0 Magna Cum Laude
- Coursework: Software Engineering, Data Structures and Algorithms, Software Analysis and Design, Web Application Development, Object Oriented Programming, Database Design and Implementation, Capstone, Computer Architecture, Photography, Social Work

#### **AWS Certified Cloud Practitioner** | Amazon Web Services

Jan 2023 - Jan 2026

Demonstrated cloud fluency and foundational AWS knowledge through AWS certification

**Study Abroad** | International College of Sevilla, Sevilla, Spain

Sep 2018 - Dec 2018

#### **PROJECTS**

## Data-fy | Java, Spring Boot, React, REST API

2023

- Independently developed web-based Spotify Wrapped remake using React, Java, Spring Boot, and REST API, creating an engaging and user friendly experience
- Designed, programmed, and tested the application from start to finish, demonstrating deep understanding of React and Java, as well as utilizing external APIs

## Incident Management System | React, Node.js, REST API, SQL

2021-2022

- Developed a web-based incident management system for a local business using React, Node.js, SQL, and REST API with a team of four people in an agile environment
- Led creation of key project documentation, ensuring clear communication and alignment with stakeholder needs
- Designed and built a user-friendly frontend from scratch, while also contributing to the development and design of the backend and database

#### **SKILLS**

Programming: Tools:

Proficient in Java, React, C#, Spring Boot, SQL, JavaScript, REST API, Git Proficient in SSMS, Jira, Confluence, Slack, MySQL, IntelliJ, Rider, Visual Studio,

GitHub, BitBucket, Microsoft Office(Word, Excel, and PowerPoint)

Working knowledge of AWS, MongoDB, XAMPP, Adobe Photoshop, Illustrator