

# Joshua Valentino

valentinojosh03@gmail.com | 708-699-4103 | <https://www.joshvalentino.com>

## PERSONAL OBJECTIVE

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Dedicated software engineer seeking to work collaboratively and continue in lifelong learning

## PROFESSIONAL EXPERIENCE

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**Production Support Engineer** | RxSense | Boston, MA (Remote) Aug 2022 - Present

- Supported RxIQ application, investigating various issues with SQL Server Management Studio and inspecting the C# codebase, including API endpoints, for discrepancies using Visual Studio
- Resolved over 800 development tickets, prioritizing accuracy and timely completion
- Identified, documented, and reported over 30 bugs
- Authored a broad range of procedural and troubleshooting documentation in Confluence, enhancing development workflows and operational clarity
- Independently developed a C# console application to automate daily data formatting tasks, improving process efficiency
- Acknowledged as an "Outstanding Performer" in my initial performance review, recognized for my ability to synthesize complex information, identify and resolve issues, demonstrate research mastery, uphold a culture of high performance, and exhibit exceptional communication skills
- Supported company achievement of \$278.6 million in 2022 revenue

**Software Developer Intern** | Trainer! App LTD | Remote Oct 2021 – March 2022

- Worked collaboratively with a team of developers in creation of an Android mobile app, utilizing a variety of technologies including Java, Node.js, Express, and MongoDB

## EDUCATION AND CERTIFICATION

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**Bachelor of Science in Computer Science** | Aurora University, Aurora, IL Graduated May 2022

- GPA 3.9/4.0 – Magna Cum Laude
- Coursework: Software Engineering, Data Structures and Algorithms, Software Analysis and Design, Web Application Development, Object Oriented Programming, Database Design and Implementation, Capstone, Computer Architecture

**AWS Certified Cloud Practitioner** | Amazon Web Services Jan 2023 – Jan 2026

- Demonstrated cloud fluency and foundational AWS knowledge through AWS certification

## PROJECTS

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**Data-fy** | Google Cloud Platform, Java, Spring Boot, React, RESTful Architecture, Docker 2023

- Developed a full-stack application for visualizing user's Spotify listening data, featuring a stateless Java backend, hosted on Google Cloud, with multithreading for efficient processing
- Implemented a user-friendly React frontend, hosted on Netlify, complementing the backend's MVC architecture for a cohesive and scalable solution
- Utilized Docker for assistance with build testing and Maven for build management

**Incident Management System** | React, Node.js, SQL, RESTful Architecture 2021-2022

- Developed a full-stack incident management system for a local business, collaborating within a team of four in an agile environment
- Served as project manager, leading creation of documentation, facilitating team coordination, and maintaining regular client liaison to ensure alignment with project goals and stakeholder needs
- Designed and built a user-friendly frontend, while also contributing to the development and design of the backend and database

## SKILLS

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*Programming:* Java, React, C#, SQL

*Miscellaneous:* Google Cloud Platform, Amazon Web Services, Docker, Spring Framework, Build Management (Maven), RESTful Architecture, Project Management (Jira, Confluence), Various tools (Visual Studio, IntelliJ, SSMS)