

# Joshua Valentino

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## PERSONAL OBJECTIVE

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Passionate software engineer seeking to work collaboratively and continue in lifelong learning

## PROFESSIONAL EXPERIENCE

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**Production Support Engineer** | RxSense | Boston, MA Aug 2022 – Present

- Supported RxAgile application, providing expertise focused on data side application support, troubleshooting, and Jira based ticket reporting and documentation
- Implemented new code and updated existing code in the production environment and other lower environments such as implementation and quality assurance
- Acted as the bridge between backend engineers and business managers by providing technical knowledge and troubleshooting
- Troubleshoot reports utilizing SQL Server Management Studio
- Engaged in weekly agile meetings with discussion of task queue, progress, and planning
- Gained exposure to enterprise level C# backend codebase, systems, and configurations

**Software Developer Intern** | Trainer! App LTD | Warrington, UK Oct 2021 – March 2022

- Utilized Java, Node.js, Express, and MongoDB to assist a small group of developers in creation of an Android mobile app
- Acted as a support role through error correcting, simple design, and proof reading
- Participated in weekly scrum meetings and requirement discussions
- Read and wrote exercise code
- Effectively communicated in a remote work setting with range of time differences

## EDUCATION

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Bachelor of Science in Computer Science | Aurora University, Aurora, IL Graduated May 2022

- GPA 3.9/4.0 – Magna Cum Laude
- Coursework: Software Engineering, Data Structures and Algorithms, Software Analysis and Design, Web Application Development, Object Oriented Programming, Database Design and Implementation, Capstone, Computer Architecture, Photography, Social Work

General Studies | College of DuPage, Glen Ellyn, IL

Aug 2017 – May 2019

- Study Abroad: International College of Sevilla, Sevilla, Spain

Sep 2018 – Dec 2018

## PROJECTS

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Incident Management System | Fox Valley Special Recreation Association Oct 2021 – May 2022

- Utilized React, Node.js, SQL, and REST architecture to develop an incident management system web application for a local business in Aurora, Illinois
- Developed in an agile scrum environment with a team of four people
- Lead in writing the majority of the formal documentation including requirements specification, project proposal, and product backlog
- Designed and created the majority of the frontend from scratch
- Assisted with development and design of the backend and database
- Translated customer's verbal and written needs into technical requirements

## SKILLS

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**Programming:** Proficient in React, C#, Java, SQL, JavaScript, HTML, CSS, jQuery, Bootstrap

Working knowledge of Laravel, Ajax, Python, PHP, JUnit, Node.js, Express

**Tools:** Proficient in SSMS, Jira, Confluence, Slack, MySQL, WebStorm, PhpStorm,

IntelliJ, Rider, Visual Studio, Microsoft Office(Word, Excel, and PowerPoint)

Working knowledge of MongoDB, XAMPP, FileZilla, Adobe Photoshop, Illustrator, and Bridge

**Language:** Intermediate Spanish