



# Valerie Collins

UI DESIGNER

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## ABOUT

I am changing careers from the automotive industry to the design industry. With me, I bring my drive, dedication and natural curiosity that propelled me from a parts delivery driver to a professional Service Advisor. I made an impact on others lives by ensuring they received the best service possible, as well as a dependable car repaired at a price we both agreed on. I am excited to bring with me my vast wealth of knowledge on running a project smoothly and creative vision to the world of User Interface design.

## SKILLS

- Project Management
- Adaptability
- Problem Solving
- Cost Management
- Creativity
- Adobe XD
- InVision
- Balsamiq
- Figma
- Photoshop Express

## WORK EXPERIENCE

### UX/UI Designer

March 2022- Current

*Health and Fitness  
Under NDA*

### CUSTOMER SERVICE/DISPATCH

#### *Independent Plumbing Solutions*

June 2020 - June 2021

- Dispatches plumbers for service
- Schedules customers for service
- Creates estimates for jobs to be done

### SERVICE ADVISOR

*Community Auto, Fort Collins Muffler, McCormick Automotive*  
July 2012- June 2020

- Creates estimates for jobs to be done
- Schedules service repairs and handles emergencies
- Actively listens to customers needs
- Solves problems with creative solutions
- Manages daily workflow

## EDUCATION HISTORY

### User Interface Design

#### Career Foundry

November 2021 - Current

### Masters in Automotive Management

July 2012- August 2017

#### Automotive Management Institute

## PROJECTS

Hand built portfolio website

Designed a travel app

Designed a 80's music app with multiple screens

Location based app:

Conducted all user research for project

Designed wire frames according to user research

Conducted prototyping on users

Participated in peer critique and redesigned accordingly

Mocked up final designs for submission

Design mobile screens according to iOS and Material design guidelines