# Follow the User?!

#### Data Donation Studies for Collecting Digital Trace Data

Session 1 : Welcome & Intro to Digital Traces

Frieder Rodewald (University of Mannheim) & Valerie Hase (LMU Munich)

Part of the SPP DFG Project Integrating Data Donations in Survey Infrastructure

# Agenda

- (1) Intro to the workshop
- (2) What is digital trace data?
- (3) How can we collect digital traces?



Image by Hope House Press via Unsplash

#### 1. Intro



Source: Image by Markus Winkler via Unsplash

# Who are you?

Please raise your hand 🏉 if you ....

- are familiar with the term digital trace data
- have worked with APIs
- have worked with data donation
- have worked with automated content analysis
- regularly use programming languages (e.g., R, Python)

#### Who are we: Frieder Rodewald



PhD, University of Mannheim (DFG project on data donation)

#### Research interests:

- CSS (automated content analysis, digital traces, bias)
- Privacy concerns & behavior

More info: github.com/frodew & frieder-rodewald.de

#### Who are we: Valerie Hase



Akademische Rätin a. Z./Postdoc, LMU Munich (prev.: University of Zurich & LSE) Research interests:

- CSS (automated content analysis, digital traces, bias, data access)
- Digital journalism, crisis communication

More info: github.com/valeriehase & valerie-hase.com

# A big thank you to the organizers

Shoutout to the organizers behind the 7th COMPTEXT, especially

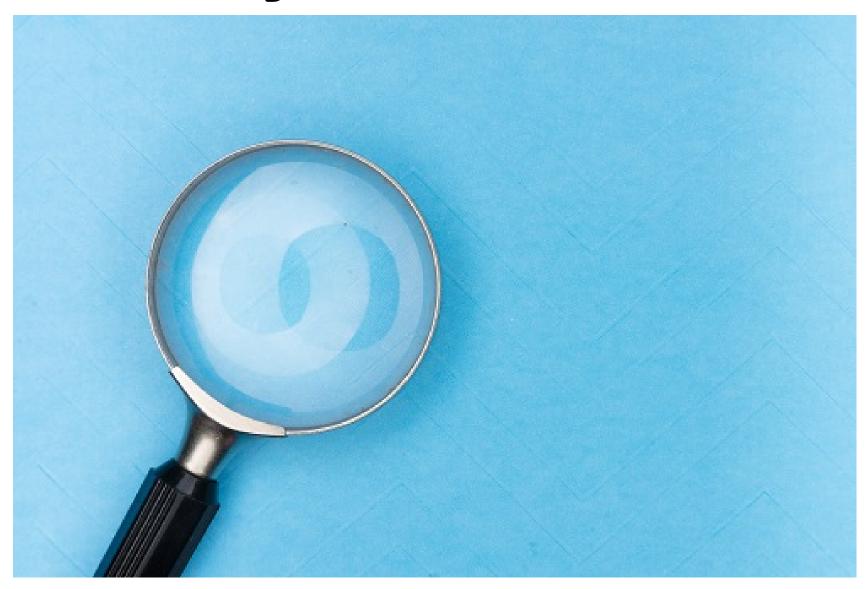
- Fabienne Lind
- Veronika Ebner
- Marcin Stecker

## What is the goal of this workshop?

- Understanding digital data traces as a type of data
- Understanding data donation as a *method* of data access
- Working through key steps of data donation methods (user & researcher view)
- Discussing when (not) to use data donation studies
- Detailed implementation (e.g., server set-up)

#### **Timetable**

| 10:00-10:20          | Session 1: Welcome & Intro to Digital Traces               |
|----------------------|--|
| 10:20-11:00          | Session 2: Data Donation Studies (Participant Perspective) |
| 11:00-12:15          | Session 3: Data Donation Studies (Researcher Perspective)  |
| <b>2</b> 12:15-12:45 | Session 4: Bias in Data Donation Studies                   |
| 12:45-13:00          | Session 5: Wrap-Up   |



Source: Image by Markus Winkler via Unsplash

## Which examples for digital trace data you know? (2)

**Definition**  $\mathbb{Q}$ : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

- "records of activity (trace data) undertaken through an online information system" (Howison et al., 2011, S. 2)
- "individuals leave behavioural residue (unconscious traces of actions) when they interact online" (Hinds & Joinson, 2018, S. 2)

**Definition**  $\mathbb{Q}$ : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

- e.g., tweets, likes, shares on social media
- e.g., geo data (locations, movements)
- e.g., digital payments
- e.g., Spotify playlists

**Definition**  $\mathbb{Q}$ : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

e.g., tweets, likes, shares on social media

#### Example: Instagram Like



**Definition ?**: The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

e.g., tweets, likes, shares on social media

#### Example: Instagram Like

```
*liked_posts - Editor
                                                                                      X
Datei Bearbeiten Format Ansicht Hilfe
  "likes_media_likes": [
       "title": "tagesschau",
       "string_list_data": [
            "href": "https://www.instagram.com/p/Cwwp6TyIETJ",
            "value": "\u00f0\u009f\u0091\u008d",
            "timestamp": 1688963882
                                  Data Donation Studies - COMPTEXT - Frieder Rodewald, Valerie Hase
```

## Where can we find/collect digital trace data?

- Apps (e.g., running apps)
- Social media platforms (e.g., Instagram)
- Payment systems (e.g., Paypal)
- Wearable devices (e.g., smart watch)

## Which types of data does this include?

Depending on the data collection method... (Haim & Hase, 2023; Ohme et al., 2024):

- Digital user profiles/settings (e.g., privacy settings)
- Digital activities (e.g., usage, messages, etc.)
- Digital targeting (e.g., ad exposure, algorithmically inferred interests)
- Analog activities (e.g., travelling, sleeping, sports)

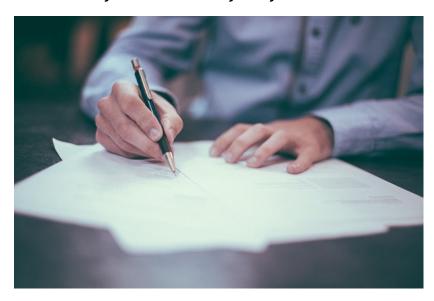
#### Which (latent) constructs can we measure?

- Internet usage (Parry et al., 2021) related to ...
  - well-being (Ohme et al., 2024)
  - voting (Bach et al., 2021)
- News usage (Reiss, 2023) related to ...
  - news diversity (Jürgens & Stark, 2022)
  - public opinion formation (Yan et al., 2022)
- Movements related to ...
  - Mobility during pandemics (Li et al., 2021)
  - Social networks (Sepulvado et al., 2022)

# Why are digital traces becoming more populary?

• Problems with self-reported data (e.g., via survey)

"How many minutes a day do you use the internet to consume news?"



Source: Image by Scott Graham via Unsplash

- "internet"?
- "news"?
- "how many minutes"?

# Why are digital traces becoming more popular?

- Problems with self-reported data (e.g., via survey)
  - Self-reported data may be subject to specific bias (Parry et al., 2021; Scharkow, 2016)
  - Response rates in surveys are declining (Luiten et al., 2020)

# Why are digital traces becoming more popular?

- Problems with self-reported data (e.g., via survey)
- Availabillity
  - cheap (e.g., via APIs)
  - large data sets ("big data")

# Why are digital traces becoming more popular?

- Problems with self-reported data (e.g., via survey)
- Availabillity

**Be careful**: These "advantages" are often claimed, but **not** empirically proven.

Digital traces are neither necessarily less biased, nor cheaper, or larger (we will discuss this in Session  $\boxed{4}$  &  $\boxed{5}$ ).

# (Dis-)advantages of digital trace data

- More fine-grained measures due to timestamps
- Partly measurement of new variables (e.g., algorithmic inference)
- X Bias due to errors in representation and measurement
- X Implementation can be expensive
- More data does not mean better data!

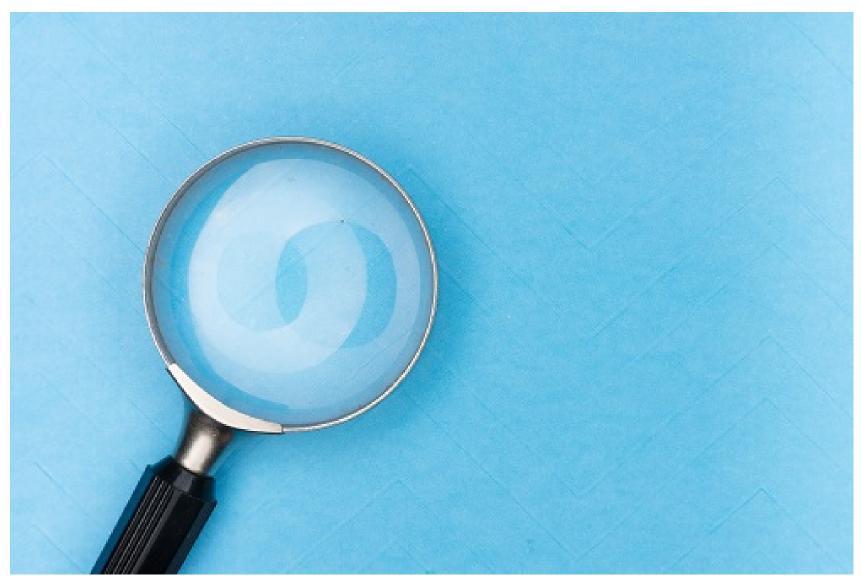
# Summary: What is digital trace data? 📇

• **Definition**: The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

#### Further literature

- Keusch & Kreuter (2021)
- Haim & Hase (2023)
- Ohme et al. (2024)

# 3. How can we collect digital traces?



Source: Image by Markus Winkler via Unsplash

# Which methods do you know/have you used for collecting digital trace data?

#### Platform- and user-centric methods

- Platform-centric (based on platform cooperation)
  - API (Jünger, 2021)
  - Cooperation with platforms (Wagner, 2023)
- User-centric (based on user cooperation and informed consent)
  - Data donation (Carrière et al., 2024)
  - Linkage (Sloan et al., 2020)
  - Sensors (Struminskaya et al., 2021)
  - Tracking (Christner et al., 2022)

#### Platform- and user-centric methods

- Restriction of platform-centric methods
  - Discontinuation of APIs (Freelon, 2018)
  - Concern about bias (Schatto-Eckrodt, 2022; Ulloa et al., 2025)
- User-centric methods become more popular, given ...
  - Changes in law (GDPR, DSA)
  - Ethical considerations (informed consent)

#### Changes in legal contexts

- EU secures right to own data in Art. 15 of the General Data Protection Regulation (GDPR)
  - "The data subject shall have [...] access to the personal data" (§ Art. 15, 1)
  - "The controller shall provide a copy of the personal data" (§ Art. 15, 3)
- According to § Art. 20, users must receive their data "in a structured, commonly used and machine-readable format" (§ Art. 20, 1)

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- According to § Art. 20, users must receive their data "in a structured, commonly used and machine-readable format" (§
   Art. 20, 1)
- **Solution:** Platforms offer data download packages (DDPs), which users can request and download to inspect data.
- **Consequence**: Researchers uses DDPs as part of user-centric data donation studies.

## Summary: How can we collect digital traces? 🚝



#### **Summary**

- Central methods including platform-centric methods (e.g., APIs) and user-centric methods (e.g., data donation)
- Key differences: control over samples & measurements, legal & ethical contexts

#### Further literature

- Haim & Hase (2023)
- Ohme et al. (2024)

# Questions?

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