Follow the User?!

Data Donation Studies for Collecting Digital Trace Data

Session 1 : Welcome & Intro to Digital Traces

Frieder Rodewald (University of Mannheim) & Valerie Hase (LMU Munich)

Part of the SPP DFG Project Integrating Data Donations in Survey Infrastructure

Agenda

- 1. Intro to the workshop
- 2. What is digital trace data?
- 3. How can we collect digital traces?



Image by Hope House Press via Unsplash

1. Intro



Source: Image by Markus Winkler via Unsplash

Who are you?

Please raise your hand 🏉 if you

- are familiar with the term digital trace data
- have worked with APIs
- have worked with data donation
- have worked with automated content analysis
- regularly use programming languages (e.g., R, Python)

About us: Frieder Rodewald



PhD, University of Mannheim (DFG project on data donation)

Research interests:

- CSS (automated content analysis, digital traces, bias)
- Privacy concerns & behavior

More info: github.com/frodew & frieder-rodewald.de

About us: Valerie Hase



Akademische Rätin a. Z./Postdoc, LMU Munich (prev.: University of Zurich & LSE) Research interests:

- CSS (automated content analysis, digital traces, bias, data access)
- Digital journalism, crisis communication

More info: github.com/valeriehase & valerie-hase.com

A big thank you to the organizers

Shoutout to the organizers behind the 7th COMPTEXT, especially

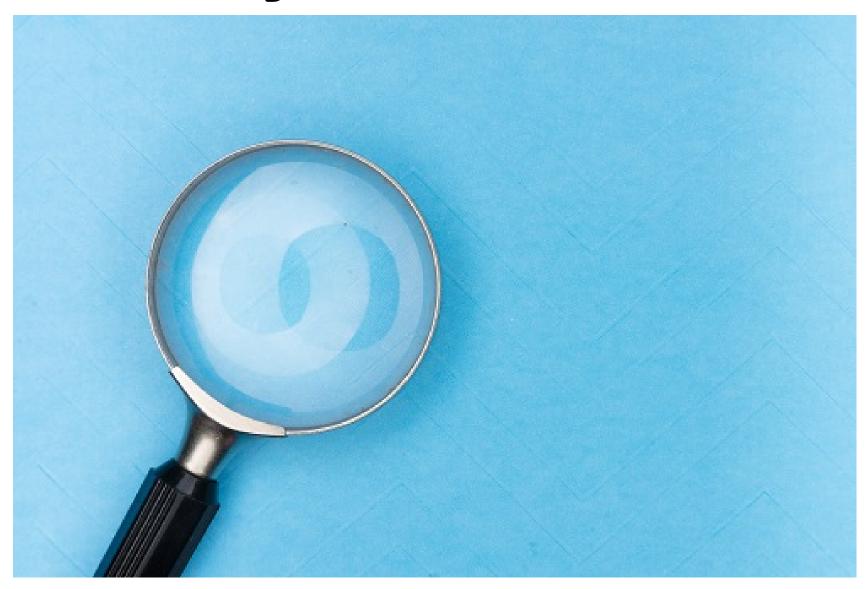
- Fabienne Lind
- Veronika Ebner
- Marcin Stecker

What is the goal of this workshop?

- Understanding digital data traces as a type of data
- Understanding data donation as a *method* of data access
- Working through key steps of data donation methods (user & researcher view)
- Discussing when (not) to use data donation studies
- Detailed implementation (e.g., server set-up)

Timetable

1 0:00-10:20	Session 1: Welcome & Intro to Digital Traces
10:20-11:00	Session 2: Data Donation Studies (Participant Perspective)
11:00-12:15	Session 3: Data Donation Studies (Researcher Perspective)
12:15-13:00	Session 4: Bias & Outro



Source: Image by Markus Winkler via Unsplash

Which examples for digital trace data you know? (2)

Definition \mathbb{Q} : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

- "records of activity (trace data) undertaken through an online information system" (Howison et al., 2011, S. 2)
- "individuals leave behavioural residue (unconscious traces of actions) when they interact online" (Hinds & Joinson, 2018, S. 2)

Definition \mathbb{Q} : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

- e.g., tweets, likes, shares on social media
- e.g., geo data (locations, movements)
- e.g., digital payments
- e.g., Spotify playlists

Definition \mathbb{Q} : The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

e.g., tweets, likes, shares on social media

Example: Instagram Like



Definition ?: The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

e.g., tweets, likes, shares on social media

Example: Instagram Like

```
*liked_posts - Editor
                                                                                      X
Datei Bearbeiten Format Ansicht Hilfe
  "likes_media_likes": [
       "title": "tagesschau",
       "string_list_data": [
            "href": "https://www.instagram.com/p/Cwwp6TyIETJ",
            "value": "\u00f0\u009f\u0091\u008d",
            "timestamp": 1688963882
                                  Data Donation Studies - COMPTEXT - Frieder Rodewald, Valerie Hase
```

Where can we find/collect digital trace data?

- Apps (e.g., running apps)
- Social media platforms (e.g., Instagram)
- Payment systems (e.g., Paypal)
- Wearable devices (e.g., smart watch)

Which types of data does this include?

Depending on the data collection method... (Haim & Hase, 2023; Ohme et al., 2024):

- often fine-grained (e.g., time-stamped)
- often longitudinal (e.g., over years, within-individual change)
- often less reactive (e.g., less concerns about social desirability)

Which types of data does this include?

Depending on the data collection method... (Haim & Hase, 2023; Ohme et al., 2024):

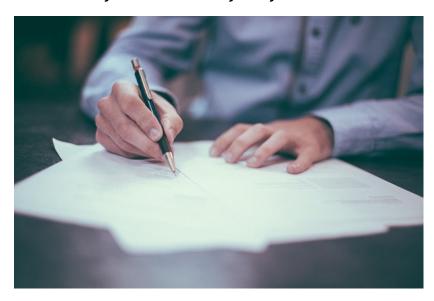
- Digital user profiles/settings (e.g., privacy settings)
- Digital activities (e.g., usage, messages, etc.)
- Digital targeting (e.g., ad exposure, algorithmically inferred interests)
- Analog activities (e.g., travelling, sleeping, sports)

Which (latent) constructs can we measure?

- Internet use (Parry et al., 2021) related to ...
 - well-being (Ohme et al., 2024)
 - voting (Bach et al., 2021)
- **News engagement** (Reiss, 2023) related to ...
 - news diversity (Jürgens & Stark, 2022)
 - public opinion formation (Yan et al., 2022)
- Movements related to ...
 - Mobility during pandemics (Li et al., 2021)
 - Social networks (Sepulvado et al., 2022)

• Problems with self-reported data (e.g., via survey)

"How many minutes a day do you use the internet to consume news?"



Source: Image by Scott Graham via Unsplash

- "internet"?
- "news"?
- "how many minutes"?

- Problems with self-reported data (e.g., via survey)
 - Self-reported data may be subject to specific bias, like social desirability (Parry et al., 2021; Scharkow, 2016)
 - Response rates in surveys are declining (Luiten et al., 2020)

- Problems with self-reported data (e.g., via survey)
- Availabillity
 - cheap (e.g., via APIs)
 - large data sets ("big data")

- Problems with self-reported data (e.g., via survey)
- Availabillity

Be careful: These "advantages" are often claimed, but **not** empirically proven.

Digital traces are neither necessarily less biased, nor cheaper, or larger (we will discuss this in Session $\boxed{4}$).

(Dis-)advantages of digital trace data

- More fine-grained, often longitudinal measures due to timestamps
- Partly measurement of new variables (e.g., algorithmic inference)
- Bias due to errors in representation and measurement
- Implementation can be expensive
- More data does not mean better data!

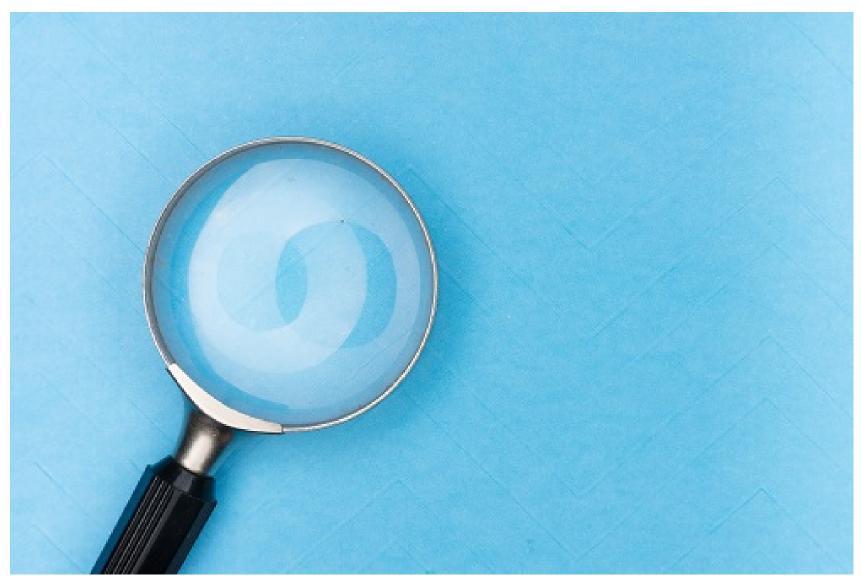
Summary: What is digital trace data? 📇

• **Definition**: The recording and storing of activities on digital platforms to draw conclusions about digital and analog phenomena

Further literature

- Keusch & Kreuter (2021)
- Haim & Hase (2023)
- Ohme et al. (2024)

3. How can we collect digital traces?



Source: Image by Markus Winkler via Unsplash

Which methods do you know/have you used for collecting digital trace data?

Platform- and user-centric methods

- Platform-centric (based on platform cooperation)
 - API (Jünger, 2021)
 - Cooperation with platforms (Wagner, 2023)
- User-centric (based on user cooperation and informed consent) or "follow the user" approaches (Caliandro, 2024)
 - Data donation (Carrière et al., 2024)
 - Linkage (Sloan et al., 2020)
 - Sensors (Struminskaya et al., 2021)
 - Tracking (Christner et al., 2022)

Platform- and user-centric methods

- Restrictions of platform-centric methods
 - Discontinuation of APIs (Freelon, 2018)
 - Concerns about bias (Schatto-Eckrodt, 2022; Ulloa et al., 2025)
- User-centric methods become more popular, given ...
 - Changes in law that enable such studies (GDPR, DSA)
 - Presumably (!) less biased data
 - Ethical considerations (informed consent)

Summary: How can we collect digital traces? 🚝



Summary

- Central methods including platform-centric methods (e.g., APIs) and user-centric methods (e.g., data donation)
- Key differences: control over samples & measurements, legal & ethical contexts

Further literature

- Haim & Hase (2023)
- Ohme et al. (2024)

Questions?

References

- Bach, R. L., Kern, C., Amaya, A., Keusch, F., Kreuter, F., Hecht, J., & Heinemann, J. (2021). Predicting Voting Behavior Using Digital Trace Data. *Social Science Computer Review*, *39*(5), 862–883. https://doi.org/10.1177/0894439319882896
- Caliandro, A. (2024). Follow the user: Taking advantage of Internet users as methodological resources. *Convergence: The International Journal of Research into New Media Technologies*, 13548565241307569. https://doi.org/10.1177/13548565241307569
- Carrière, T. C., Boeschoten, L., Struminskaya, B., Janssen, H. L., De Schipper, N. C., & Araujo, T. (2024). Best practices for studies using digital data donation. *Quality & Quantity*. https://doi.org/10.1007/s11135-024-01983-x
- Christner, C., Urman, A., Adam, S., & Maier, M. (2022). Automated Tracking Approaches for Studying Online Media Use: A Critical Review and Recommendations. *Communication Methods and Measures, 16*(2), 79–95. https://doi.org/10.1080/19312458.2021.1907841
- Freelon, D. (2018). Computational research in the post-API age. *Political Communication*, *35*(4), 665–668. https://doi.org/10.1080/10584609.2018.1477506
- Haim, M., & Hase, V. (2023). Computational Methods und Tools für die Erhebung und Auswertung von Social-Media-Daten. In S. Stollfuß, L. Niebling, & F. Raczkowski (Eds.), *Handbuch Digitale Medien und Methoden* (pp. 1–20). Springer Fachmedien Wiesbaden. https://link.springer.com/10.1007/978-3-658-36629-2_41-1

- Hinds, J., & Joinson, A. N. (2018). What demographic attributes do our digital footprints reveal? A systematic review. *PLOS ONE*, *13*(11), e0207112. https://doi.org/10.1371/journal.pone.0207112
- Howison, J., Wiggins, A., & Crowston, K. (2011). Validity Issues in the Use of Social Network Analysis with Digital Trace Data. *Journal of the Association for Information Systems*, 12(12), 767–797. https://doi.org/10.17705/1jais.00282
- Jünger, J. (2021). A brief history of APIs. In *Handbook of Computational Social Science, Volume 2* (1st ed., pp. 17–32). Routledge.
 - https://www.taylorfrancis.com/books/9781003025245/chapters/10.4324/9781003025245-3
- Jürgens, P., & Stark, B. (2022). Mapping Exposure Diversity: The Divergent Effects of Algorithmic Curation on News Consumption. *Journal of Communication*, 72(3), 322–344. https://doi.org/10.1093/joc/jqac009
- Keusch, F., & Kreuter, F. (2021). Digital trace data. In *Handbook of Computational Social Science, Volume 1* (1st ed., pp. 100–118). Routledge.
 - https://www.taylorfrancis.com/books/9781003024583/chapters/10.4324/9781003024583-8
- Li, X., Xu, H., Huang, X., Guo, C., Kang, Y., & Ye, X. (2021). Emerging geo-data sources to reveal human mobility dynamics during COVID-19 pandemic: Opportunities and challenges. *Computational Urban Science*, 1(1), 22. https://doi.org/10.1007/s43762-021-00022-x
- Luiten, A., Hox, J., & Leeuw, E. de. (2020). Survey Nonresponse Trends and Fieldwork Effort in the 21st Century: Results of an International Study across Countries and Surveys. *Journal of Official Statistics*, *36*(3), 469–487. https://doi.org/10.2478/jos-2020-0025
- Ohme, J., Araujo, T., Boeschoten, L., Freelon, D., Ram, N., Reeves, B. B., & Robinson, T. N. (2024). Digital Trace Data Collection for Social Media Effects Research: APIST Data Donation, and Communication

- *Methods and Measures, 18*(2), 124–141. https://doi.org/10.1080/19312458.2023.2181319
- Parry, D. A., Davidson, B. I., Sewall, C. J. R., Fisher, J. T., Mieczkowski, H., & Quintana, D. S. (2021). A systematic review and meta-analysis of discrepancies between logged and self-reported digital media use. *Nature Human Behaviour*, *5*(11), 1535–1547. https://doi.org/10.1038/s41562-021-01117-5
- Reiss, M. V. (2023). Dissecting Non-Use of Online News Systematic Evidence from Combining Tracking and Automated Text Classification. *Digital Journalism*, *11*(2), 363–383. https://doi.org/10.1080/21670811.2022.2105243
- Scharkow, M. (2016). The Accuracy of Self-Reported Internet Use—A Validation Study Using Client Log Data. *Communication Methods and Measures, 10*(1), 13–27. https://doi.org/10.1080/19312458.2015.1118446
- Schatto-Eckrodt, T. (2022). Hidden biases The effects of unavailable content on Twitter on sampling quality. In *Grenzen, Probleme und Lösungen bei der Stichprobenziehung* (pp. 178–195). Halem.
- Sepulvado, B., Wood, M. L., Fridmanski, E., Wang, C., Chandler, M. J., Lizardo, O., & Hachen, D. (2022). Predicting Homophily and Social Network Connectivity From Dyadic Behavioral Similarity Trajectory Clusters. *Social Science Computer Review, 40*(1), 195–211. https://doi.org/10.1177/0894439320923123
- Sloan, L., Jessop, C., Al Baghal, T., & Williams, M. (2020). Linking Survey and Twitter Data: Informed Consent, Disclosure, Security, and Archiving. *Journal of Empirical Research on Human Research Ethics*, *15*(1-2), 63-76. https://doi.org/10.1177/1556264619853447
- Struminskaya, B., Lugtig, P., Toepoel, V., Schouten, B., Giesen, D., & Dolmans, R. (2021). Sharing Data Collected with Smartphone Sensors. *Public Opinion Quarterly*, *85*(S1), 423–462. https://doi.org/10.1093/poq/nfab025
- Ulloa, R., Mangold, F., Schmidt, F., Gilsbach, J., & Stier, S. (2025). Beyond time delays: How web scraping distorts measures of online news consumption. **Elimination** The Edition of t