

HENRY OBIORA ANORUE

📍 Garden City Residences, Off Thika Road, Nairobi, Kenya

✉ anoruehenry@gmail.com

☎ +254114176887

OBJECTIVE

I'm looking for full-time work in the role of Quality Assurance Manager.

PERSONAL STATEMENT

I'm a Quality Professional with experience over the years in Cosmetics, Home and Personal Care Sector. I am versatile, self-motivated, dedicated, loyal, passionate about what I do with great attention for details.

WORK HISTORY

Beiersdorf East Africa Ltd

Nairobi, Kenya

Jan 2021 - Present

● Quality Manager

This is a fulltime job with a minimum working duration of 40 hours per week.

- Overall responsibility is to plan, organize and coordinate the deployment of Quality Management Systems and Certification processes within Beiersdorf East Africa.
- Ensure adequate system control are in place for quality related activities such as inspection, release, non-conformity handling, blocking, re-labelling, returns and disposal of materials and/or products by means of documented SOPs.
- Design and execute training plan/matrix for periodic training of relevant internal and external stakeholders on Quality Management Systems.
- Initiate and implement systems for management of customer and consumer complaints.
- Develop quality assurance plans by conducting hazard analysis, identifying critical control points and preventive measures, establishing critical limits, monitoring procedures, corrective actions, and verification procedures.
- Performs annual supplier evaluation and assessment as well as release and onboarding activities for new material suppliers.
- Execute GMP audits at new supplier's sites, ensure timely accomplishment of corrective and preventive actions, negotiate quality contracts.
- Meet quality assurance financial objectives by estimating requirements; preparing annual budget; scheduling expenditures; analyzing variances; initiating corrective actions.
- Ensure compliance to GMP requirements and conduct audits for the same at the Production Centre.

Beiersdorf Nivea Consumer Products Nigeria Ltd.

Lagos, Nigeria

Sep 2019 - Dec 2020

● Assistant Quality Manager

This was a full time job with a working duration of 40 hours per week.

- Develop, implement, audit and continuously improve systems and programs that make up the company's Quality Management System.
- Implement systems to ensure business compliance with local and corporate regulatory requirements.
- Plan and coordinate periodic Product Quality store check in trade to identify areas in need of improvement for adequate customer satisfaction.
- Ensure accurate weekly and monthly reporting of facility quality performance against objectives and customer/consumer expectations.
- Responsible for training and upskilling of the regional Quality Team on SAP processes.
- Coordinate and develop plans for periodic internal/external audits.

Beiersdorf Nivea Consumer Products Nigeria Ltd.

Lagos, Nigeria

Nov 2016 - Aug 2019

● Quality Executive

This was a full time job with a work duration of 40 hours per week.

- Implementation of a robust Quality Management System at the production center.
- Coordinate the implementation of cosmetic GMP at the production center.
- Championed safety, quality-related requirements and management of product and material non-conformance.
- Participates in multi-functional project teams to develop existing and new products from lab-scale trials, through commercial scale-up to market launch.
- Development and implementation of a robust documentation system at the production centre.
- Prepare and present monthly and quarterly quality performance report to plant management and regional executive management.

Unilever Nigeria Plc

Lagos, Nigeria
Oct 2014 - Nov 2016

● Quality Analyst

This was a full time job with a work duration of 40 hours per week.

- Drive compliance to Quality management systems/Good manufacturing practices within the factory.
- Collate, analyze and share report on production data as it relates to quality. This is further used to drive improvement resulting in increased productivity and efficiency.
- Utilize SAP-QM and SPC as analytical tool WCM (World Class Manufacturing as continuous improvement process) as key drivers of our loss reduction process.
- Maintain timely, accurate and complete reporting of routine and pertinent information to Quality management.
- Ensures necessary records are kept up-to-date and allow product traceability.
- Review, monitor and take appropriate actions regarding production processes to ensure conformance with critical factors, specification and plant and regulatory policies.

QUALIFICATIONS

University of Nigeria, Nsukka

Enugu, Nigeria
2007 - 2012

● Bachelor of Science Degree in Biochemistry and Microbiology.

Creative Demonstration College

Warri, Delta State, Nigeria
2006

● West African Senior School Certificate

TECHNICAL SKILLS

- Proficient use of microsoft programs such as MS Excel, MS Word, Powerpoint.
- Super key user of SAP QM systems.

PERSONAL SKILLS

Leadership

I manage a team of 6. I create an enabling environment for them to go above and beyond as well as excelling on the job.

Team Player and proactive

This I exemplify by identifying potential areas of concerns during a task, highlights same to relevant stakeholders and finally work as a team to find a solution to the issue.

Focused and Resilient

I championed the acquisition of ISO 9001:2015 QMS Certification for the Production Centre thereby further creating Customer/Consumer confidence in the Business.

Self-drive / Continuous Improvement

I conceptualized an idea to improve the cleaning process in the production center. This led to 40% decrease respectively in cost of cleaning chemical and water used during cleaning.

Communication

As a manager, I'm deliberate on effective communication with my team and other stake holders. This led to an open culture within the team further creating a great team bond.

ACHIEVEMENTS

Blue Star Award (Beiersdorf)

2021

My team (Quality Team) won the Central East and West Africa Team award for our excellent performance in 2021. Our key achievements are;

- Acquiring ISO 9001:2015 Certification for the factory.
- Organizing a Quality Month Event which was highly educative and informative with a clear objective of driving a culture of making quality a priority in every task.
- Delivering cost savings projects.

INTERESTS

- I love sports such as soccer, tennis and athletics
- I love data, hence I constantly seek to improve myself by doing courses to improve myself
- I love music. It helps me relax.

REFEREES

Referees available on request.