



**Kenya Bureau of
Standards**
Standards for quality life

OUR REF: KEBS/HQ/MS/1/2//8

DATE: 2020-02-25

TO: WHOM IT MAY CONCERN

Dear Sir/Madam,

**RE: INADVERTENT LISTING OF DARK AND LOVELY GEL AND DARK AND
LOVELY BODY CREAM AS BANNED IN KEBS WEBSITE**

Kenya Bureau of Standards (KEBS) is the statutory body mandated, vide Standards Act Cap 496, Laws of Kenya, to promote standardization in industry and commerce and provide conformity assessment services in the country. Our mandate entails consumer's protection against substandard products that might be harmful to their health.

In furtherance of the above mandate, KEBS conducts market surveillance activities at the points of sale to monitor quality of the commodities at the points where consumers access them.

Some of the actions that ensue from the market surveillance includes, but not limited to, warning of public against trading, purchase and use of substandard products e.g. by way of posting the substandard/banned brands of products in our website.

Please note that the recent listing of Dark and Lovely gel and Dark and Lovely body cream brands in our website as banned was a very regrettable error on our part. We have since delisted the two brands from the list of banned cosmetics posted in our website, when the matter was brought to our attention.

The purpose of my mail to you is to:

- Bring the above to your esteemed attention; and
- Request you to transact with Dark and Lovely brands as if the listing never took place.

Please do not hesitate to get in touch with us through email contact: otekoj@kebs.org for any clarification that you may require regarding the above matter.

Our sincere apologies to L'Oréal East and Africa, the owner of the brands.

Yours faithfully,


OTEKO OTIENO

FOR: DIRECTOR – MARKET SURVEILLANCE.

KEBS Head Office

P. O. Box 54974, Nairobi 00200
Tel.: +254 (0) 20 694 8000
Mobile: 0722 202137/8,
0734 600 471/2
Fax: +254 (0) 20 694 8575
E-Mail: info@kebs.org
Web: <http://www.kebs.org>

KEBS Coast Region

P. O. Box 99376, Mombasa 80100
Tel: +254 (0) 41 2317050, 2230939/38/40
Fax: +254 (0) 41 229 448
E-mail: kebs-msa@kebs.org

KEBS Lake Region

P. O. Box 2949, Kisumu 40100
Tel: +254 (0) 57 202 8396, 202 9549
Fax: +254 (0) 57 202 7814
E-mail: kebs-kisumu@kebs.org

KEBS South Rift Region

P. O. Box 2138, Nakuru 20100
Tel: +254 (0) 51 221 0553/5, 221 1208
Fax: +254 (0) 51 221 0076
E-Mail: kebs-nakuru@kebs.org

KEBS North Rift Region

P. O. Box 8111, Eldoret 30100
Tel: +254 (0) 53 2033151
Fax: +254 (0) 53 2033150
E-Mail: kebs-eldoret@kebs.org

KEBS Mt. Kenya Region

P. O. Box 1790, Nyeri 10100
Tel: +254 (0) 61 203 1410 /1
Fax: +254 (0) 61 203 2038
E-Mail: kebs-nyeri@kebs.org

KEBS North Eastern Region

P. O. Box 978, Garissa 70100
Tel: +254 (0) 46 2519
Fax: +254 (0) 46 3455
E-Mail: kebs-garissa@kebs.org