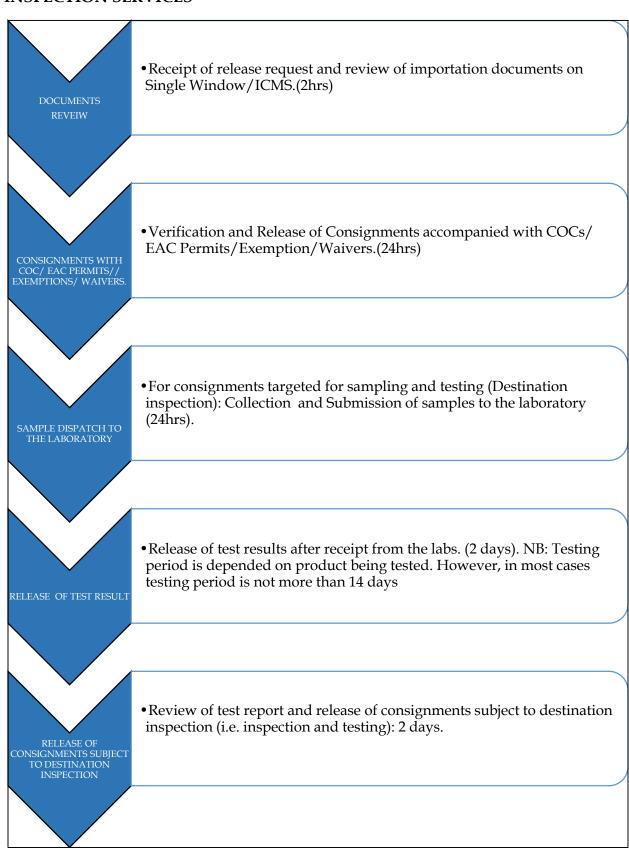


KEBS SERVICES DELIVERY PROCESSES

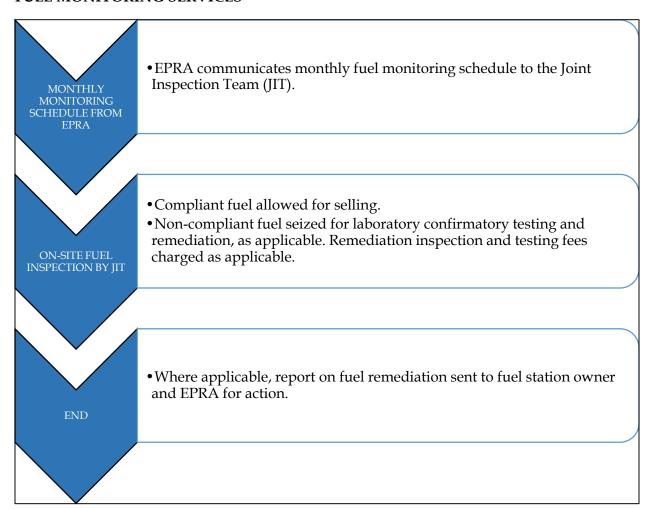
QUALITY ASSURANCE

~ -	
APPLICATION	• Review and respond to client's application (5 working days
INSPECTION	• Carry out factory inspection and sampling (15 working days after successful application)
EVALUATION	• Evaluation and communication of test reports after release by the lab (2 working days
FOLLOW UP	• Follow-up on any non-conformities (NC) in test reports and factory inspection (30 days after notification of NC)
DECISION	• Issuance of Standardization Mark permit (8 weeks from application) *timeline subject to with certification contract and product standard
SURVEILANCE	•Surveillance visits during the permit validity period based on evaluated risk
RENEWAL	• Renewal of standardization mark (30 days after application)

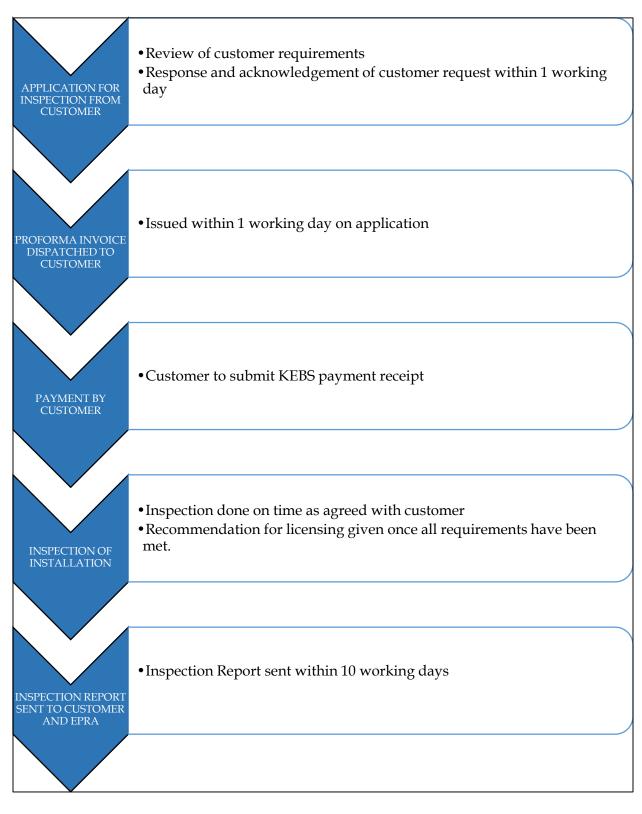
INSPECTION SERVICES



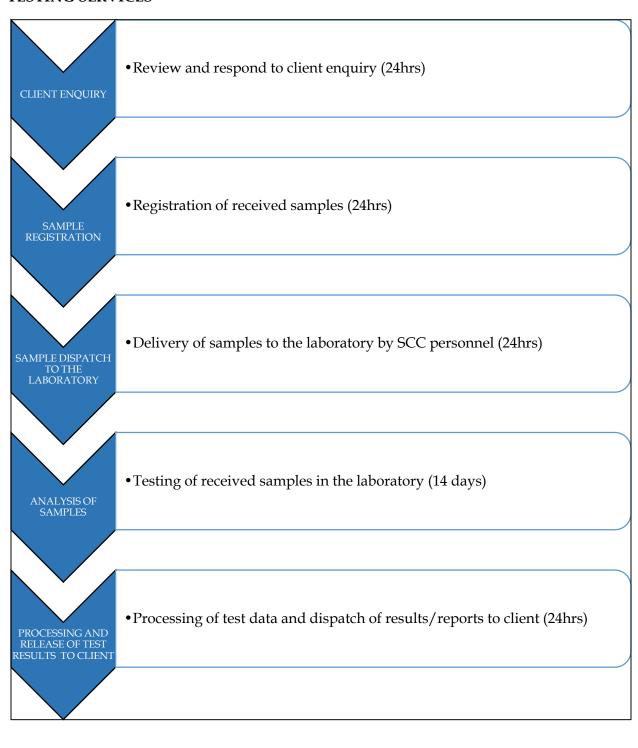
FUEL MONITORING SERVICES



INSPECTION OF INSTALLATIONS - LPG FILLING PLANTS, BULK FUEL STORAGE FACILITIES AND PETROL STATION OUTLETS

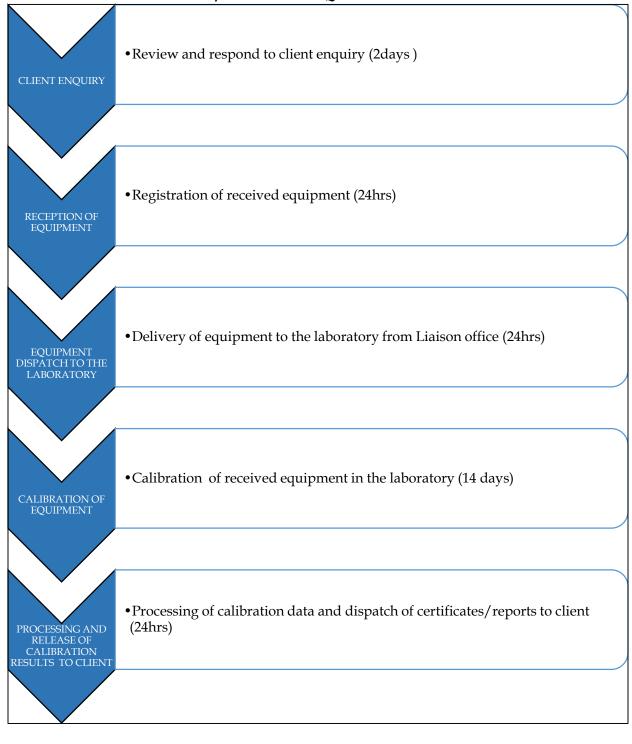


TESTING SERVICES

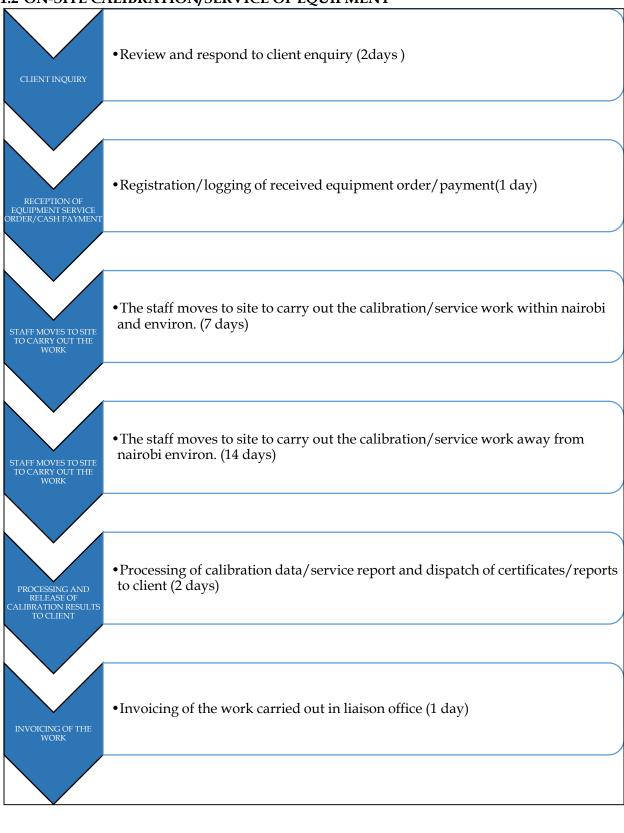


METROLOGY SERVICES

1.1 IN-HOUSE CALIBRATION/SERVICE OF EQUIPMENT

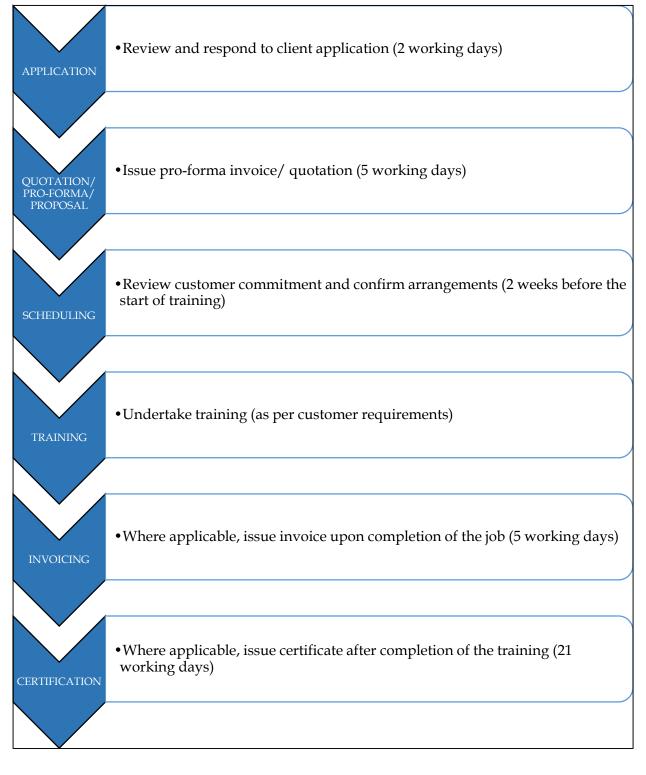


1.2 ON-SITE CALIBRATION/SERVICE OF EQUIPMENT

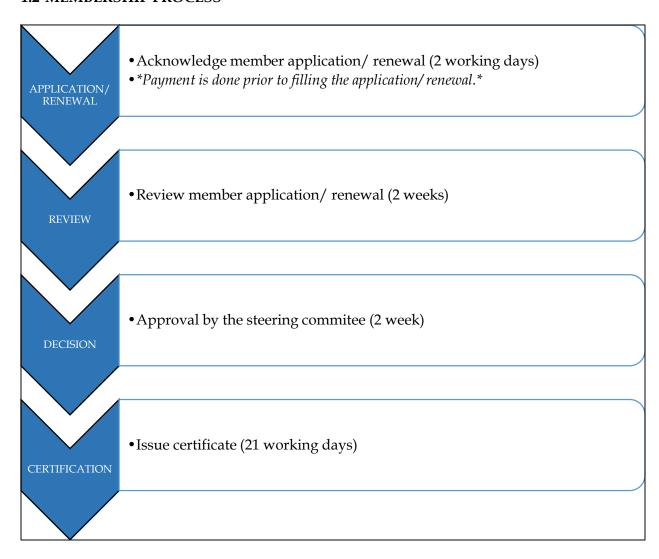


NATIONAL QUALITY INSTITUTE

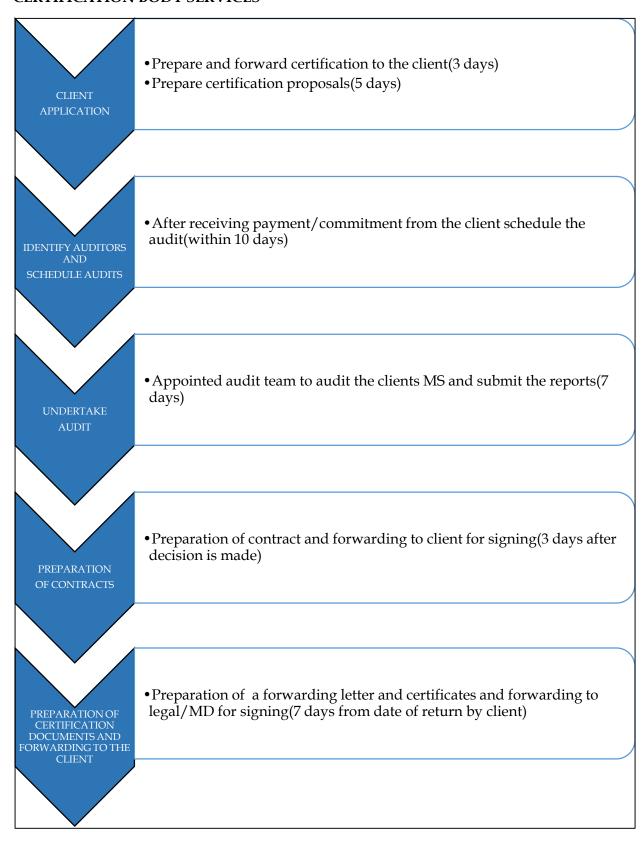
1.1 TRAINING PROCESS



1.2 MEMBERSHIP PROCESS



CERTIFICATION BODY SERVICES



STANDARDS DEVELOPMENT AND TRADE SERVICES



- Request stage
- Proposal stage(3 Months)
- Committee stage (5 Months)
- Public Review stage (2 Months)
- Balloting stage (2 Months)
- Approval stage (2 Months)
- Publishing (Gazzetment of the approved standards (2 Months)

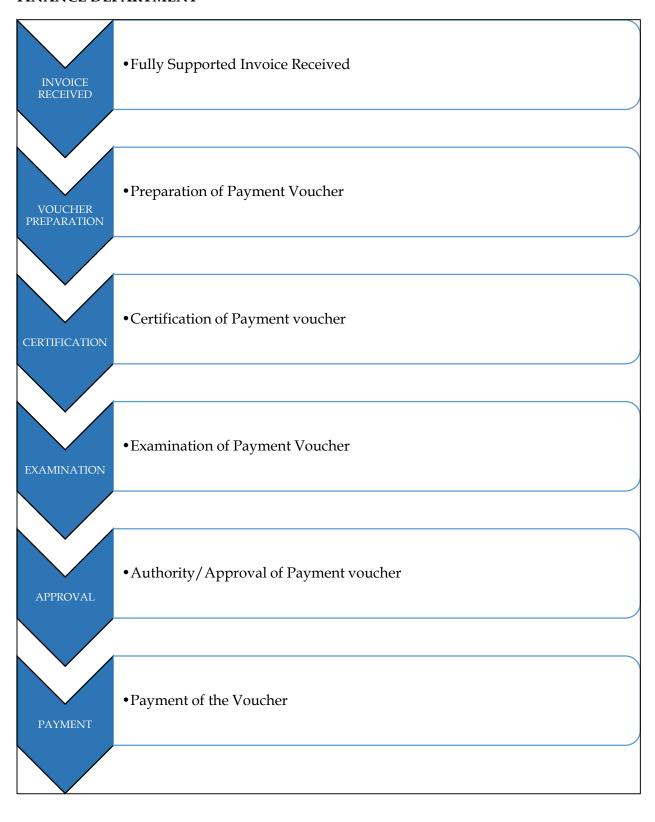
ADOPTION OF INTERNATIONAL STANDARD ROUTE

- Request stage
- Adoption proposal circulation and TC acceptance (5 Months)
- Standards Projects Committee Approval (3 Months)
- Approval Stage (2 Months)
- Publishing (Gazettement of the approved standards) (2 Months)

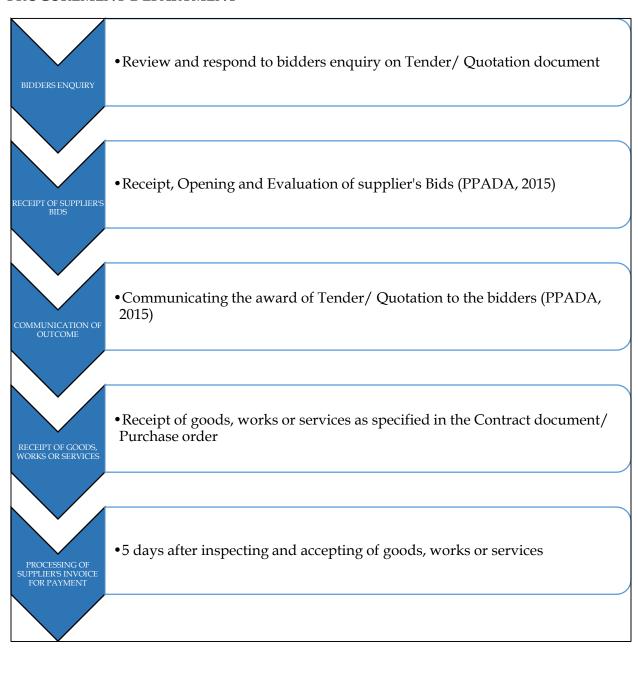
NATIONAL WORKSHOP ROUTE

- Request Stage
- Proposal Stage (3 Months)
- National Workshop Stage (5 Months)
- Approval Stage (2 Months)
- Publishing (Gazettement of the approved standards (2 Months)

FINANCE DEPARTMENT

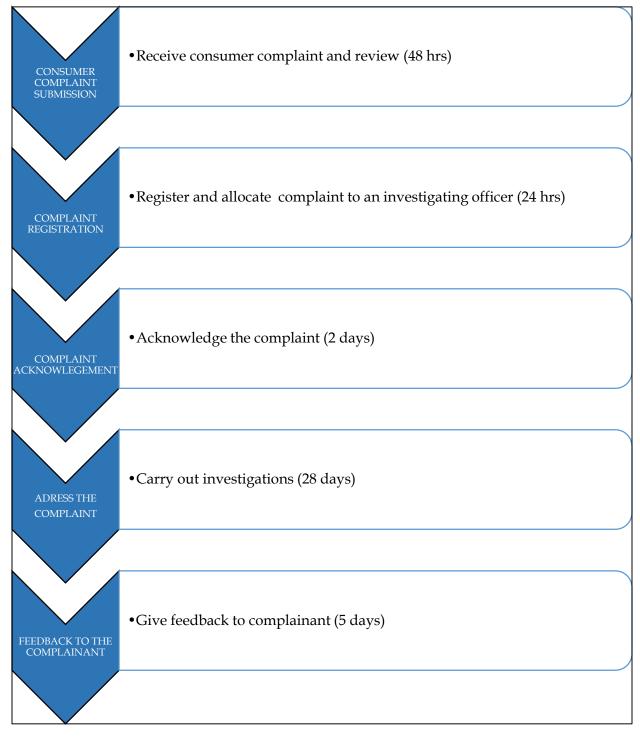


PROCUREMENT DEPARTMENT



MARKET SURVEILANCE SERVICES

1.1 COMPLAINTS HANDLING PROCESS



1.2 MARKET SURVEILANCE PROCESS

 Carry out Product Risk Assessment • Develop Work plan • Prepare for Inspection activities PLANNING Carry out physical inspection Carry out Spot Checks PHYSICAL • Carry out enforcement based on physical inspection findings INSPECTION • Draw samples of products from inspection points COLLECTION •Submit Samples to the laboratory for testing (2days) SAMPLE SUBMISSION • Obtain, analyse and interpret test results •Generate and submit a surveillance report ANALYSIS OF RESULTS, REPORTING AND COMMUNICATING TO ECONOMIC • Communicate test results to the economic operators (manufacturers, importers, retailers) **OPERATORS** • Carry out enforcement action based on test results, where necessary ENFORCEMENT

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We are all Accountable

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Open weekdays from: 8.00 am to 5.00 pm

