

**TENDER NAME: PROVISION OF STAFF MEDICAL
INSURANCE COVER**

INVITATION TO TENDER NO- KEBS/T007/2021-2022

**KENYA BUREAU OF STANDARDS
POPO ROAD, SOUTH C
P.O. BOX 54974, 00200
NAIROBI,
KENYA.**

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**INVITATION TO TENDER
KENYA BUREAU OF STANDARDS HEADQUARTERS
P. O. Box 54974-00200 NAIROBI,**

Tender No: KEBS/T007/2021-2022

Tender Title: Provision of Staff Medical Insurance Cover

KENYA BUREAU OF STANDARDS invites sealed tenders for the provision of Staff Medical Insurance Cover. The cover will be for a period of Two years. Starting from 31st May, 2022 renewable subject to annual satisfactory performance review.

1. Tendering will be conducted under Open National Tendering method using a standardized tender document and is open to all qualified Insurance Firms as stipulated in the Evaluation Criteria.
2. Qualified and interested tenderers may obtain further information and inspect the Tender Documents during office hours, Monday – to Friday between 9:00am to 4:00pm inclusive except for public holidays at the address given below.

**The Managing Director,
Kenya Bureau of Standards, Headquarters
P. O. Box 54974-00200, Nairobi,
Mombasa Road, Popo Road, Behind Bellevue Cinema
Nairobi,
Chief Manager Supply Chain**

3. A complete set of tender documents may be purchased by interested tenderer's upon payment of a non-refundable fees of (ksh.1000) in cash or Banker's Cheque and payable to Kenya Bureau of Standards Headquarters, Mombasa Road, off Popo Road, P.O Box 54974-00200, Nairobi. or downloaded free of charge from Kebs website: www.kebs.org.
4. KEBS will not be liable for failure of delivery of the Clarification/Addenda to the indicated Contacts, therefore the tenderer's are reminded to re-confirm their contacts before they are emailed.
5. All Tenders must be accompanied by a tender security of **Kshs.1000,000**.
6. Completed tenders must be delivered to the address below on or before **Wednesday, 12th January, 2022 at 10:00am. Electronic Tenders Shall not be permitted.**
7. Tenders will be opened immediately after the deadline date and time specified above or any deadline date and time specified later. Tenders will be publicly opened in the presence of the Tenderers' designated representatives who choose to attend at KEBS **Centre** at the address below. **Late tenders** will be rejected.
8. Tenders shall be quoted be in Kenya Shillings and shall include all taxes. Tenders shall remain valid for (182) days from the date of opening of tenders.
9. Tenders must be accompanied by Bid Security of **Kshs.1,000,000**, in form of a **Bank Guarantee** from a reputable bank valid for **212** day from date of tender closing.

10. The addresses referred to above are:

A. Address for obtaining further information and for purchasing tender documents

Kenya Bureau of Standards (KEBS)
The Chief Manager –Supply Chain
For,
The Managing Director,
Kenya Bureau of Standards,
P. O. Box 54974-00200, Nairobi, Kenya
[E-MAIL: info@kebs.org](mailto:info@kebs.org)
[Website: www.kebs.org](http://www.kebs.org)
procurement@kebs.org
kiruir@kebs.org

B. Address for Submission of Tenders.

- 1) KENYA BUREAU OF STANDARDS
- 2) Postal Address: P.O. Box 54974-00200 Nairobi, Kenya. Attention: The Managing Director
- 3) Mombasa Road, Popo Road, South C Nairobi, Kenya. KEBS Headquarters or be deposited in the tender box at the Main Reception Administration Block marked 'TENDER BOX'
- 4) + 254-020-6948000/349,

C. Large tenders that cannot be dropped in the tender box shall be received and registered in Managing Director's office on or before the closing time of **10:00am, Wednesday, 12th January, 2022.**

D. Address for Opening of Tenders.

Kenya Bureau of Standards (KEBS)
Administration Reception, immediately after the closing of the tender.
Designation: Chief Manager –Supply Chain Management
For: Managing Director-KEBS

SECTION I - INSTRUCTIONS TO TENDERERS

A. General

1. Scope of Tender

1.1 This tendering document is for the delivery of Insurance services, as specified in Section V, Procuring Entity's Schedule of Requirements. The name of the Procuring Entity, name and identification and number of this tender are specified in the TDS.

2. Definitions

2.1 Throughout this tendering document:

- a) The term "in writing" means communicated in written form (e.g. by mail, e-mail, including if specified in the TDS, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;
- b) If the contexts requires, "singular" means "plural" and vice versa; and
- c) "Day" means calendar day, unless otherwise specified as "Business Day". A Business Day is any day that is an official working day of the Procuring Entity. It excludes the Procuring Entity's official public holidays.

2.2 The successful Tenderer will be expected to commence providing the Insurance Services by Date provided in the TDS. The insurance duration for each item will be one year but can be extended by the period specified in the TDS.

3. Fraud and Corruption

3.1 KEBS requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015, Section 62 "Declaration not to engage in corruption". The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub- contractors are not debarred from participating in public procurement proceedings.

3.2 KEBS requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civils actions may be imposed. To this effect, Tenders shall be required to complete and sign the "Certificate of Independent Tender Determination" annexed to the Form of Tender.

3.3 Unfair Competitive Advantage -Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, KEBS shall indicate in the TDS and make available to all the firms together with this tender document all information that would in that respect give such firm any unfair competitive advantage over competing firms.

3.4 Tenderers shall permit and shall cause their agents (where declared or not), subcontractors, sub-consultants, service providers, suppliers, and their personnel, to permit KEBS to inspect all accounts, records and other documents relating to any initial selection process, pre-qualification process, tender submission, proposal submission, and contract performance (in the case of award), and to have them audited by auditors appointed by the Procuring Entity.

4. Eligible Tenderers

4.1 A Tenderer may be a firm that is a private entity, a state-owned enterprise or institution subject to ITT 4.7 or any combination of such entities in the form of a joint venture (JV) under an existing agreement

or with the intent to enter into such an agreement supported by a letter of intent. Only Insurance service providers registered by Insurance Regulatory Authority are eligible to tender and sign contracts. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in

accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the tendering process and, in the event the JV is awarded the Contract, during contract execution. Members of a joint venture may not also make an individual tender, be a subcontractor in a separate tender or be part of another joint venture for the purposes of the same Tender. The maximum number of JV members shall be specified in the TDS

4.2 Public Officers of the Procuring Entity, their spouse, child, parent, brother, sister, child, parent or sister of a spouse, their business associates or agents and firms/organizations in which they have a substantial or controlling interest shall not be eligible to tender or be awarded a contract. Public Officers are also not allowed to participate in any procurement proceedings.

4.3 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:

- a) Directly or indirectly controls, is controlled by or is under common control with another Tenderer; or
- b) Receives or has received any direct or indirect subsidy from another Tenderer; or
- c) Has the same legal representative as another Tenderer; or
- d) Has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or
- e) Or any of its affiliates participated as a consultant in the preparation of the Procuring Entity's Requirements (including Schedules of requirements, Performance Specifications, etc.) for the Insurance services that are the subject of this Tender; or
- f) or any of its affiliates has been hired (or is proposed to be hired) by KEBS for the Contract implementation; or
- g) would be providing goods, works, or services resulting from or directly related to the insurance services specified in the TDS ITT 1.1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or
- h) has a close business or family relationship with a professional staff of KEBS who: (i) are directly or indirectly involved in the preparation of the tendering document or specifications of the contract, and/or the Tender evaluation process of such contract; or (ii) would be involved in the implementation or supervision of such contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to KEBS throughout the procurement process and execution of the Contract.

4.4 A firm that is a Tenderer shall not participate in more than one Tender, except for permitted alternative Tenders. Such participation shall result in the disqualification of all Tenders in which the firm is involved.

4.5 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT 4.9. A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed sub-contractors or sub-consultants for any part of the Contract including related Services.

4.6 A Tenderer that has been debarred from participating in public procurement shall be ineligible to tender or be awarded a contract. The list of debarred firms and individuals is available from the website of PPRA www.ppra.go.ke.

4.7 Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) if they can establish that they are registered as insurance businesses.

4.8 A tenderer under suspension from tendering as the result of the operation of a Tender-Securing Declaration or Proposal-Securing Declaration shall not be eligible to tender.

4.9 Firms and individuals may be ineligible if (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person, or entity in that country.

4.10 The Insurance Act of Kenya (Revised 2017) requires that insurance companies that wish to offer insurance services in Kenya should be registered with the Insurance Regulatory Authority (IRA) of Kenya to allow them undertake insurance business in Kenya. Registration shall not be a condition for tender, but it shall be a condition of contract award and signature. A selected tenderer shall be given opportunity to register before contract award and signature of contract. Details on application for registration with Insurance Regulatory Authority may be accessed from the website www.ira.go.ke

4.11 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Act. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website www.ira.go.ke

4.12 A Kenyan tenderer shall provide evidence of having fulfilled his/her tax obligations by producing a current tax compliance certificate or tax exemption certificate issued by the Kenya Revenue Authority.

5. Qualification of the Tenderer

5.1 In the event that pre-qualification of Tenderers has been undertaken as stated in ITT 18.4, the provisions on qualifications of the Section III, Evaluation and Qualification Criteria shall not apply.

B. Contents of Tendering Document

6. Sections of Tendering Document

6.1 The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with ITT 9.

PART 1: Tendering Procedures

- i) Section I - Instructions to Tenderers (ITT)
- ii) Section II - Tender Data Sheet (TDS)
- iii) Section III - Evaluation and Qualification Criteria
- iv) Section IV – Tendering Forms

PART 2: Procuring Entity's Requirements

- v) Section Schedule of Requirements

PART 3: Contract

- vi) Section VI-General Conditions of Contract (GCC)
- vii) Section VII-Special Conditions of Contract (SCC)
- viii) Appendix to the Contract–Insurance Policy

6.2 The Invitation to Tender (ITT) or the notice to pre-qualify Tenderers, as the case may be, issued by KEBS is not part of this tendering document.

6.3 Unless obtained directly from the Procuring Entity, KEBS is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Tender meeting (if any), or Addenda to the tendering document in accordance with ITT 9. In case of any contradiction, documents obtained directly from KEBS shall prevail.

6.4 The Tenderer is expected to examine all instructions, forms, terms of reference, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

7 Clarification of Tender Document, Site Visit, Pre-Tender Meeting

7.1 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the TDS or raise its enquiries during the pre-Tender meeting if provided for in accordance with ITT 7.2. KEBS will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the TDS prior to the deadline for submission of tenders. KEBS shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with ITT 7.4, including a description of the inquiry but without identifying its source. If so specified in the TDS, KEBS shall also promptly publish its response at the web page identified in the TDS. Should the clarification result in changes to the essential elements of the Tender Documents, KEBS shall amend the Tender Documents following the procedure under ITT 8 and ITT 22.2.

7.2 The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine and inspect the site(s) and items of the required contracts and obtain all information that may be necessary for preparing a tender. The costs of visiting the Sites shall be at the Tenderer's own expense. KEBS shall specify in the TDS if a pre-arranged Site visit and or a pre-tender meeting will be held, when and where. The Tenderer's designated representative is invited to attend a pre-arranged site visit and a pre-tender meeting, as the case may be. The purpose of the site visit and the pre-tender meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.

7.3 The Tenderer is requested to submit any questions in writing, to reach KEBS not later than the period specified in the TDS before the meeting.

7.4 Minutes of a pre-arranged site visit and those of the pre-tender meeting, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents. Minutes shall not identify the source of the questions asked.

7.5 KEBS shall also promptly publish anonymized (no names) Minutes of the pre-arranged site visit and those of the pre-tender meeting at the web page identified in the TDS. Any modification to the Tender Documents that may become necessary as a result of the pre-arranged site visit and those of the pre-tender meeting shall be made by KEBS exclusively through the issue of an Addendum pursuant to ITT 8 and not through the minutes of the pre-Tender meeting. Non-attendance at the pre-arranged site visit and the pre-tender meeting will not be a cause for disqualification of a Tenderer.

8. Clarification of Tendering Document

8.1 A Tenderer requiring any clarification of the tendering document shall contact KEBS in writing at the Procuring Entity's address specified in the TDS. KEBS will respond in writing to any request for clarification, provided that such request is received prior to the deadline for submission of Tenders within a period specified in the TDS. KEBS shall forward copies of its response to all Tenderers who have acquired the tendering document in accordance with ITT 6.3, including description of the inquiry but without identifying its source. If so specified in the TDS, KEBS shall also promptly publish its response at the web page identified in the TDS. Should the clarification result in changes to the essential elements of the tendering document, KEBS shall amend the tendering document following the procedure under ITT 9 and ITT 23.2.

9. Amendment of Tendering Document

9.1 At any time prior to the deadline for submission of Tenders, KEBS may amend the Tendering document by issuing addenda.

9.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from KEBS in accordance with ITT 6.3. KEBS shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 8.1.

9.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, KEBS shall extend, as necessary, the deadline for submission of Tenders, in accordance with ITT 23.2 below.

C. Preparation of Tenders

10. Cost of Tendering

10.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and KEBS shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

11. Language of Tender

11.1 The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and KEBS shall be written in the English language. Supporting documents and printed literature that are part of the Tender maybe in another language provided they are accompanied by an accurate translation of the relevant passages in to the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

12. Documents Comprising the Tender

12.1 The Tender shall comprise the following:

- a) Form of Tender prepared in accordance with ITT 13;
- b) Schedules: Priced Activity Schedule completed in accordance with ITT 13 and ITT 15;
- c) Tender Security or Tender-Securing Declaration in accordance with ITT 20.1;
- d) Alternative Tender: if permissible in accordance with ITT 14;
- e) Authorization: written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT 21.3;
- f) Qualifications: documentary evidence in accordance with ITT 18 establishing the Tenderer's qualifications to perform the Contract if its Tender is accepted;
- g) Tenderer's Eligibility: documentary evidence in accordance with ITT 18 establishing the Tenderer's eligibility to Tender;

- h) Conformity: documentary evidence in accordance with ITT 17, that the Services conform to the tendering document;
- i) Sample Insurance Policy for each type of insurance required, and
- j) Any other document required in the TDS.

12.2 The Tenderer shall furnish in the Tender Information Form on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

13. Form of Tender and Schedule of Requirements

13.1 The Form of Tender and priced Schedule of Requirements shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under ITT 21.3. All blank spaces shall be filled in with the information requested. The Tenderer shall chronologically serialize pages of all tender documents submitted.

14. Alternative Tenders

14.1 Unless otherwise indicated in the TDS, alternative Tenders shall not be considered. If alternatives are permitted, only the technical alternatives, if any, of the best Evaluated Tenderer shall be considered by the Procuring Entity.

15. Tender Prices and Discounts

15.1 The prices (or premiums) and discounts (including any price reduction) quoted by the Tenderer in the Form of Tender and in the Schedule of Requirements shall conform to the requirements specified below.

15.2 The Contract shall be for the Insurance Services of the items described in the Schedule of Requirements submitted by the Tenderer.

15.3 The Tenderer shall quote any discounts in the Form of Tender in accordance with ITT 13.1.

15.4 All duties, taxes, and other levies payable by the Insurance Provider under the Contract, or for any other cause, as of the date 28 days prior to the deadline for submission of Tenders, shall be included in the total Tender price submitted by the Tenderer.

15.5 If provided for in the TDS, prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Tenderer shall submit with the Tender all the information required under the Special Conditions of Contract and of the General Conditions of Contract.

16. Currencies of Tender and Payment:

16.1 The currency of the Tender and the currency of payments shall be Kenya Shillings, unless specified otherwise in the TDS.

17. Documents Establishing Conformity of Services

17.1 To establish the conformity of the Insurance Services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that Services provided conform to the Procurement Entity's requirements specified in Section VII, Schedule of Requirements.

17.2 Standards for provision of the Insurance Services are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in

the Section V, Schedule of Requirements.

17.3 Tenderers shall be asked to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a Service provider or group of service provider's qualifies for a margin of preference. Further the information will enable KEBS identify any actual or potential conflict of interest in relation to the procurement and / or contract management processes, or a possibility of collusion between tenderers, and there by help to prevent any corrupt influence in relation to the procurement process or contract management.

17.4 The purpose of the information described in ITT 6.2 above overrides any claims to confidentiality which a tenderer may have. There can be no circumstances in which it would be justified for a tenderer to keep information relating to its ownership and control confidential where it is tendering to undertake public sector work and receive public sector funds. Thus, confidentiality will not be accepted by KEBS as a justification for a Tenderer's failure to disclose, or failure to provide required information on its ownership and control.

17.5 The Tenderer shall provide further documentary proof, information or authorizations that KEBS may request in relation to ownership and control which information on any changes to the information which was provided by the tenderer under ITT 6.3. The obligations to require this information shall continue for the duration of the procurement process and contract performance and after completion of the contract, if any change to the information previously provided may reveal a conflict of interest in relation to the award or management of the contract.

17.6 All information provided by the tenderer pursuant to these requirements must be complete, current and accurate as at the date of provision to the Procuring Entity. In submitting the information required pursuant to these requirements, the Tenderer shall warrant that the information submitted is complete, current and accurate as at the date of submission to the Procuring Entity.

17.7 If a tenderer fails to submit the information required by these requirements, its tender will be rejected. Similarly, if KEBS is unable, after taking reasonable steps, to verify to a reasonable degree the information submitted by a tenderer pursuant to these requirements, then the tender will be rejected.

17.8 If information submitted by a tenderer pursuant to these requirements, or obtained by KEBS (whether through its own enquiries, through notification by the public or otherwise), shows any conflict of interest which could materially and improperly benefit the tenderer in relation to the procurement or contract management process, then:

- i) If the procurement process is still ongoing, the tenderer will be disqualified from the procurement process,
- ii) if the contract has been awarded to that tenderer, the contract award will be set aside,
- iii) the tenderer will be referred to the relevant law enforcement authorities for investigation of whether the tenderer or any other persons have committed any criminal offence.

17.9 If a tenderer submits information pursuant to these requirements that is incomplete, inaccurate or out-of-date, or attempts to obstruct the verification process, then the consequences ITT 6.7 will ensue unless the tenderer can show to the reasonable satisfaction of KEBS that any such act was not material, or was due to genuine error or which was not attributable to the intentional act, negligence or recklessness of the tenderer.

18 .Documents Establishing the Eligibility and Qualifications of the Tenderer:

18.1 To establish Tenderer's their eligibility in accordance with ITT 4, Tenderers shall complete the Form of Tender, and all Tendering Forms included in Section IV.

18.2 The documentary evidence of the Tenderer's qualifications to perform the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

18.3 In the event that pre-qualification of Tenderers has been undertaken as stated in the TDS, only Tenders from pre-qualified Tenderers shall be considered for award of Contract. These qualified Tenderers should submit with their Tenders any information updating their original pre-qualification applications or, alternatively, confirm in their Tenders that the originally submitted pre-qualification information remains essentially correct as of the date of Tender submission.

18.4 If pre-qualification has not taken place before Tendering, the qualification criteria for the Tenderers are specified in Section III, Evaluation and Qualification Criteria.

19. Period of Validity of Tenders:

19.1 Tenders shall remain valid for the Tender Validity period specified in the TDS. The Tender Validity period starts from the date fixed for the Tender submission deadline date (as prescribed by KEBS in accordance with ITT 23.1). A tender valid for a shorter period shall be rejected by KEBS as non-responsive.

19.2 In exceptional circumstances, prior to the expiration of the Tender validity period, KEBS may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with ITT 20, it shall also be extended for the corresponding period. A Tenderer may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender, except as provided in ITT 19.3.

20. Tender Security:

20.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender security, as specified in the TDS, in original form and, in the case of a Tender Security, in the amount and currency specified in the TDS.

20.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.

20.3 If a Tender Security is specified pursuant to ITT 20.1, from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option:

- i) cash;
- ii) a bank guarantee;
- iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
- iv) a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,

20.4 If a Tender Security is specified pursuant to ITT 20.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by KEBS as non-responsive.

20.5 If a Tender Security is specified pursuant to ITT 20.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to ITT 46. KEBS shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non responsive or a bidder declines to extend tender validity period.

20.6 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.

20.7 The Tender Security may be forfeited or the Tender-Securing Declaration executed:

- a) If a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereto provided by the Tenderer; or
- b) If the successful Tenderer fails to:

Sign the Contract in accordance with ITT 45; or

- i) Furnish a performance security in accordance with ITT46.

20.8 Where tender securing declaration is executed, KEBS shall recommend to the PPRA that PPRA debars the Tenderer from participating in public procurement as provided in the law.

20.9 A tenderer shall not issue a tender security to guarantee itself.

21.Format and Signing of Tender

21.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 12, bound with the volume containing the Form of Tender, and clearly marked "Original." In addition, the Tenderer shall submit copies of the Tender, in the number specified in the TDS, and clearly marked as "Copies." In the event of discrepancy between them, the original shall prevail.

21.2 Tenderers shall mark as "CONFIDENTIAL" information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.

21.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as specified in the TDS and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.

21.4 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

D. Submission and Opening of Tenders

22.Sealing and Marking of Tenders

22.1 The Tenderer shall deliver the Tender in a single, sealed envelope to Kenya Bureau of Standards headquarter. Within the single envelope the Tenderer shall place the following separate, sealed envelopes:

- a) In an envelope marked "ORIGINAL", all documents comprising the Tender, as described in ITT 12; and
- b) in an envelope marked "COPIES", all required copies of the Tender; and
- c) if alternative Tenders are permitted in accordance with ITT14, and if relevant:
 - iv) in an envelope marked "ORIGINAL-ALTERNATIVE TENDER", the alternative Tender; and
 - v) in the envelope marked "COPIES –ALTERNATIVE TENDER" all required copies of the alternative Tender.

22.2 The inner envelopes shall:

- a) Bear the name and address of the Tenderer;
- b) Be addressed to KEBS in accordance with ITT 23.1;
- c) Bear the specific identification of this Tendering process specified in accordance with TDS 1.1; and
- d) bear a warning not to open before the time and date for Tender opening.

22.3 The outer-envelopes shall:

- a) Be addressed to KEBS in accordance with ITT 23.1;
- (b) bear the specific identification of this Tendering process specified in accordance with TDS 1.1; and
- (c) bear a warning not to open before the time and date for Tender opening.

22.4 If all envelopes are not sealed and marked as required, KEBS will assume no responsibility for the misplacement or premature opening of the Tender. Tenders that were misplaced or opened prematurely will be not be accepted.

23 Deadline for Submission of Tenders

23.1 Tenders must be received by KEBS at the address and no later than the date and time specified in the TDS. When so specified in the TDS, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures specified in the TDS.

23.2 KEBS may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT 9, in which case all rights and obligations of KEBS and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

24. Late Tenders

24.1 KEBS shall not consider any Tender that arrives after the deadline for submission of Tenders, in accordance with ITT 23. Any Tender received by KEBS after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

25. Withdrawal, Substitution and Modification of Tenders

25.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT 21.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

- a) Prepared and submitted in accordance with ITT 21 and ITT 22 (except that with draw all notices do not require copies), and in addition, the respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION;" and
- b) received by KEBS prior to the deadline prescribed for submission of Tenders, in accordance with ITT 23.

25.2 Tenders requested to be withdrawn in accordance with ITT 25.1 shall be returned unopened to the Tenderers.

25.3 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

26 Tender Opening

26.1 Except as in the cases specified in ITT 23 and ITT 25.2, KEBS shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified in the TDS in the presence of Tenderers' designated representatives and anyone who choose to attend. Any specific electronic Tender opening procedures required if electronic tendering is permitted in accordance with ITT 23.1, shall be as specified in the TDS.

26.2 First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal envelope does not contain a copy of the "power of attorney" confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at Tender opening.

26.3 Next, envelopes marked "SUBSTITUTION" shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at Tender opening.

26.4 Next, envelopes marked "MODIFICATION" shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.

26.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security or Tender-Securing Declaration, if required; and any other details as KEBS may consider appropriate.

26.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule are to be initialed by representatives of KEBS attending Tender opening in the manner specified in the TDS.

26.7 KEBS shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with ITT 24.1).

26.8 KEBS shall prepare a record of the Tender opening that shall include, as a minimum:

- a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;
- b) the Tender Price, per lot (contract) if applicable, including any discounts; and
- c) any alternative Tenders;
- d) the presence or absence of a Tender Security or Tender-Securing Declaration, if one was required.
- e) Number of pages of each tender documents submitted.

26.9 The Tenderers' representatives who represent shall be requested to sign the record. The omission of a Tenderer's signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be issued to a tenderer upon request.

E. Evaluation and Comparison of Tenders

27 Confidentiality

27.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the Tendering process until information on the Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 41.

27.2 Any effort by a Tenderer to influence KEBS in the evaluation or contract award decisions may result in the rejection of its Tender.

27.3 Notwithstanding ITT 27.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact KEBS on any matter related to the Tendering process, it should do so in writing.

28 Clarification of Tenders

28.1 To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, KEBS may, at the Procuring Entity's discretion, ask any Tenderer for clarification of its Tender including breakdowns of the prices in the Activity Schedule, and other information that KEBS may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by KEBS shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by KEBS in the evaluation of the Tenders, in accordance with ITT 32.

28.2 If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

29 Deviations, Reservations, and Omissions

29.1 During the evaluation of Tenders, the following definitions apply:

- a) "Deviation" is a departure from the requirements specified in the tendering document;
- b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and
- c) "Omission" is the failure to submit part or all of the information or documentation required in the tendering document.

30 Determination of Responsiveness

30.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT 12.

30.2 A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

- a) If accepted, would:
 - i) Affect in any substantial way the scope, quality, or performance of the Insurance Services specified in the Contract; or
 - ii) Limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or
- b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.

30.3 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT17 and ITT 18, in particular, to confirm that all requirements of Section VII, Schedule of Requirements have been met without any material deviation or reservation, or omission.

31 Non-conformities, Errors and Omissions

31.1 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by KEBS and may not subsequently be made responsive by correction of the material deviation, reservation, or omission. Non- conformities, Errors and Omissions

31.2 Provided that a Tender is substantially responsive, KEBS may waive any non- conformities in the Tender.

31.3 Provided that a Tender is substantially responsive, KEBS may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify non-conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such non-conformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.

32. Arithmetical Errors

32.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.

32.2 Provided that the Tender is substantially responsive, KEBS shall handle errors on the following basis:

a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.

b) Any errors in the submitted tender arising from any calculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive. and

c) If there is a discrepancy between words and figures, the amount in words shall prevail

32.3 Tenderers shall be notified of any error detected in their bid during the notification of award

33. Comparison of Tenders and Conversion to Single Currency

33.1 KEBS shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 31.2 to determine the Tender that has the lowest evaluated cost. The comparison shall be on the basis of total cost prices for each offered insurance service.

33.2 For evaluation and comparison purposes, the currency (ies) of the Tender shall be converted in a single currency as specified in the TDS. The source of exchange rate and the date of such exchange rate shall also be specified in the TDS.

34. Margin of Preference and Reservations

34.1 A margin of preference on local insurance providers may be allowed only when the contract is open to international competitive tendering where foreign contractors are expected to participate in the tendering process and where the contract exceeds the value/ threshold specified in the Regulations.

34.2 A margin of preference shall not be allowed unless it is specified so in the TDS.

34.3 Contracts procured on basis of international competitive tendering shall not be subject to reservations exclusive to specific groups as provided in ITT 33.4.

34.4 Where it is intended to reserve a contract to a specific group of businesses (these groups are Small and Medium Enterprises, Women Enterprises, Youth Enterprises and Enterprises of persons living with disability, as the case maybe), and who are appropriately registered as such by a competent authority, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses or firms belonging to the specified group are eligible to tender. No tender shall be reserved to more than one group. If not so stated in the Invitation to Tender and in the Tender documents, the invitation to tender will be open to all interested tenderers.

35. Evaluation of Tenders

35.1 KEBS shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, KEBS shall determine the Lowest Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:

- a) Substantially responsive to the tendering document; and
- b) The lowest evaluated cost.

35.2 In evaluating the Tenders, KEBS will determine for each Tender the Evaluated Tender Price by adjusting the Tender price as follows:

- a) Prices offered by the Tenderer, corrected appropriately in accordance with ITT 32;
- b) Price adjustment due to discounts offered in accordance with ITT 15.4;
- c) converting the amount resulting from applying (a) and (b) above, if allowed, to a single currency in accordance with ITT 33.2;
- d) the additional evaluation factors are specified in Section III, Evaluation and Qualification Criteria.

35.3 The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be taken in to account in Tender evaluation.

35.4 Where the tender involves multiple items, the tenderer will be allowed to tender for one or more items. Each item will be evaluated in accordance with ITT 35.2. The methodology to determine the lowest evaluated tenderer or tenderers will be base done each item and not a combination of items.

36. Comparison of Tenders

36.1 KEBS shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 35.2 to determine the Tender that has the lowest evaluated cost.

37. Abnormally Low Tenders and Abnormally high tenders

Abnormally Low Tenders

37.1 An Abnormally Low Tender is one where the Tender price, in combination with other constituent elements of the Tender, appears unreasonably low to the extent that the Tender price raises material concerns as to the capability of the Tenderer to perform the Contract for the offered Tender price or that genuine competition between Tenderers is compromised.

37.2 In the event of identification of a potentially Abnormally Low Tender by the evaluation committee, KEBS shall seek written clarifications from the Tenderer, including detailed price analysis of its Tender price in relation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the tendering document.

37.3 After evaluation of the price analyses, in the event that KEBS determines that the Tenderer has failed to demonstrate its capability to perform the Contract for the offered Tender Price, KEBS shall reject the Tender.

Abnormally High Tenders

37.4 An abnormally high tender price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that KEBS is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.

37.5 In case of an abnormally high price, KEBS shall make a survey of the market prices, check if the

estimated cost of the contract is correct and review the Tender Documents to check if the specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. KEBS may also seek written clarification from the tenderer on the reason for the high tender price. KEBS shall proceed as follows:

- i) If the tender price is abnormally high based on wrong estimated cost of the contract, KEBS may accept or not accept the tender depending on the Procuring Entity's budget considerations.
- ii) If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, KEBS shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case may be.

37.6 If KEBS determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (*often due to collusion, corruption or other manipulations*), KEBS shall reject all Tenders and shall institute or cause relevant Government Agencies to institute an investigation on the cause of the compromise, before retendering.

38. Qualification of the Tenderer

38.1 KEBS shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.

38.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT

18. The determination shall not take in to consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.

38.3 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event KEBS shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.

39. Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders

39.1 KEBS reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without thereby incurring any liability to Tenderers. In case of annulment, all Tenderers shall be notified with reasons and all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.

F. Award of Contract

40. Award Criteria

40.1 KEBS shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.

41. Notice of Intention to enter in to a Contract

41.1 Upon award of the contract and Prior to the expiry of the Tender Validity Period KEBS shall issue a Notification of Intention to Enter in to a Contract/Notification of award to all tenderers which shall contain, at a minimum, the following information:

- a) The name and address of the Tenderer submitting the successful tender;
- b) The Contract price of the successful tender;
- c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed

- was unsuccessful, unless the price information in(c) above already reveals the reason;
- d) the expiry date of the Standstill Period;and
- e) instructions on how to request a debriefing and/or submit a complaint during the stand still period;

42 Stands till Period

42.1 The Contract shall not be signed earlier than the expiry of a Stands till Period of 14days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall notapply.

42.2 Where a Standstill Period applies, it shall commence when KEBS has transmitted to each Tenderer the Notification of Intention to Enter in to a Contract with the successful Tenderer.

43 Debriefing by the Procuring Entity

43.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in ITT 43, an unsuccessful tenderer may make a written request to KEBS for a debriefing on specific issues or concerns regarding their tender. KEBS shall provide the debriefing within five days of receipt of the request.

43.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

44 Negotiations

44.1 The negotiations shall be held at the place indicated in the TDS with the Tenderer's representative(s) who must have written power of attorney to negotiate and sign a Contract on behalf of the Tenderer. KEBS will constitute a team to negotiate a contract and the terms of the Insurance Policy to be provided.

44.2 The negotiations shall start with discussions of the scope of the terms and conditions of the Policy, its conformity to the Procuring Entity's requirements, the conditions and circumstances under which the insured will be financially compensated, and the items that would need to be attended to before the contract is signed and an Insurance Policy issued. These discussions shall not substantially alter the original scope of the Procuring Entity's requirements. The items that would need to be attended to by KEBS before the contract is signed and an Insurance Policy issued should not be so extended as to render the scope of the required service and its price different from the Procuring Entity's requirements.

44.3 KEBS shall prepare minutes of negotiations that are signed by KEBS and the Tenderers' authorized representative.

45 Letter of Award

45.1 Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 42.1, upon addressing a complaint that has been filed within the Standstill Period, KEBS shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21days of the date of the letter.

46 Signing of Contract

46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, KEBS shall send the successful Tenderer the Contract Agreement.

46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.

46.3 The written contract shall be entered into within the period specified in the notification of award and

before expiry of the tender validity period.

47. Performance Security

47.1 Within twenty-one (21) days of the receipt of the Letter of Award from the Procuring Entity, the successful Tenderer shall furnish the Performance Security and, any other documents required in the TDS, in accordance with the General Conditions of Contract, subject to ITT 38.2 (b), using the Performance Security and other Forms included in Section X, Contract Forms, or another form acceptable to the Procuring Entity. A foreign institution providing a bank guarantee shall have a correspondent financial institution located in Kenya, unless KEBS has agreed in writing that a correspondent bank is not required.

47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security and other documents required in the TDS or sign the Contract shall constitute

sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event KEBS may award the Contract to the Tenderer offering the next Best Evaluated Tender.

47.3 Performance security shall not be required for contracts estimated to cost less than the amount specified in the Regulations.

48. Publication of Procurement Contract

48.1 Within fourteen days after signing the contract, KEBS shall publish the awarded contract at its notice boards and websites; and on the Website of the Authority. At the minimum, the notice shall contain the following information:

- a) Name and address of the Procuring Entity;
- b) Name and reference number of the contract being awarded, a summary of its scope and the selection method used;
- c) The name of the successful Tenderer, the final total contract price, the contract duration.
- d) Dates of signature, commencement and completion of contract;
- e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.

49. Procurement Related Complaint

49.1 The procedures for making Procurement-related Complaints are as specified in the TDS.

SECTION II - TENDER DATA SHEET (TDS)

The following specific data for the Insurance services to be procured shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions here in shall prevail over those in ITT.

Table 1: Tender Data Sheet

ITT Reference	A. General
ITT 1.1	Tender reference number: KEBS/T007/2021-2022 Procuring Entity: Kenya Bureau of Standards Tender name: Provision of Staff Medical Insurance Cover
ITT 2.2	Contract Commencement Date: -1st May, 2022. The insurance cover duration 2 years : -1 year, renewable subject to satisfactory performance.
ITT 3.3	No consultant was sourced to prepare the tender document
ITT 4.0	Eligible bidders are Medical Insurance Providers
ITT 4.7	Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) if they can establish that they are registered as insurance businesses
ITT 4:10	Tenderers Must have been registered with IRA prior to the deadline of submission of tenders and meet the Evaluation Criteria in Section III of the Tender Document
ITT 6.1	Tenderers Must submit his/her Tender Document as issued-All parts of the Tender Document Including addendums must be submitted.
ITT 6.3	Tenderers to download the Tender Document and any addenda as issued and uploaded in the following Website : www.kebs.org or obtained directly from the Procuring Entity shall prevail.
ITT 6.4	Tenderers to Submit their Tender Document in line with the Evaluation Criteria.
B. Contents of Tendering Document	
ITT 7.1	The tenderer will submit any request for clarification through Email kiruir@kebs.org or procurement@Kebs.org to reach KEBS not later seven (7) days prior to the deadline for the submission of the tenders.
ITT 7.2	(A) A pre-arranged pretender site visit shall not take place (Not applicable for this tender) (B) Pre-Tender meeting shall not take place.
ITT 7.3	The Tenderer will submit any questions in writing, to reach the Procuring Entity not later than not later seven (7) working days prior to the deadline for the submission of the tenders..
ITT 7.5	Website: www.kebs.org Email: info@kebs.org kiruir@kebs.org
ITT 8.1	Clarification to be made by tenderers through email kiruir@kebs.org or procurement@kebs.org to reach KEBS not later seven (7) days prior to the deadline for the submission of the tenders Clarifications will be forwarded to tenders who will have registered through: procurement@kebs.org

C. Preparation of Tenders	
ITT 12.1 (J)	Tenderer Tender Document Must be submitted in accordance with ITT
ITT Reference	A. General
	the Evaluation Criteria -Section III
ITT 13.1	Alterations to the Forms shall lead to disqualification of the Tender
ITT 14.1	Alternative Tenders Will NOT be allowed
ITT 15.5	The prices quoted by the tenderer shall not be subject to adjustment.— Unless on additional/reduction of members- Population
ITT 16.1	The currency of the Tender and payment shall be in Kenya Shillings.
ITT 17.1	And the Evaluation Criteria Documentary evidence services conform to the requirements
ITT 18.1	Tenderers must submit their Tender Document in compliance with the Evaluation Criteria in Section III -Mandatory & Technical Criteria
ITT 18.2	The tenderers Tender Document must meet the Evaluation Criteria in Section III of the Tender Document
ITT 19.1	The tender validity shall be 182 days after the tender opening date.
ITT 20.1	Tender security of kshs.1,000,000 from a reputable Kenyan Bank shall be required listed under Central Bank of Kenya In the format provided.
ITT 21.1	In addition to the original tender, the number of copies is 3 (Three)
ITT 21.3	The written confirmation of authorization to sign on behalf of the tenderer shall consist of the power of attorney
ITT 21.4	Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender-Failure to may lead to disqualification of the tender
D Submission and Opening of Tenders	
ITT 23.1	Procuring Entity Address: Kenya Bureau of Standards, P.O. Box 54974-00200, Nairobi Location: Mombasa Road, Popo Road, Nairobi, Kenya Tender closing date: Wednesday 12 th January, 2021 at 10:00 pm
ITT 26.1	Tender Opening Date: Wednesday, 12 th January, 2021 at 10:00 pm Tender Opening Time: 10:00pm Tender Opening Location: Administration main reception, Kenya Bureau of Standards (KEBS) Headquarters P.O Box 54974-00200 Nairobi, POPO ROAD, SOUTH C
ITT 26.6	The Form of Tender and priced schedule of requirements shall be signed by the Tender Opening Committee.
E Evaluation and Comparison of Tenders	
ITT 33.2	The currency used shall be in Kenya Shillings
ITT 34.2	Only Kenyan registered firms are allowed to participate.
F Award of contract	
ITT 44.1	N/A
ITT 47.1	The successful tenderer shall furnish KEBS with 10% performance bond of the contract price.
ITT 49.1	The procedures for making a procurement- related complaint are available from PPRA website www.ppra.go.ke or email
ITT Reference	A. General
	complaints@ppra.go.ke

	<p>If a Tenderer wishes to make a procurement related complaint the Tenderer should submit its complaint following these procedures, in writing (by the quickest means available, that is either by hand delivery or email to:</p> <p>For the attention: <i>[insert full name of person receiving complaints]</i></p> <p>Title/position: <i>[insert title/position]</i></p> <p>Procuring Entity: <i>[insert name of Procuring Entity]</i></p> <p>Email address: <i>[insert email address]</i></p> <p>In summary, a Procurement-related Complaint may challenge any of the following:</p> <p>(i) the terms of the Tender Documents; and</p> <p>the Procuring Entity's decision to award the contract.</p>

SECTION III - EVALUATION AND QUALIFICATION CRITERIA

1. General Provision

Wherever a Tenderer is required to state a monetary amount, Tenderers should indicate the Kenya Shilling equivalent using the rate of exchange determined as follows:

- a) For business turn over or financial data required for each year - Exchange rate prevailing on the last day of the respective calendar year (in which the amounts for that year is to be converted) was originally established.
- b) Value of single Contract-Exchange rate prevailing on the date of the contract signature.
- c) Exchange rates shall be taken from the publicly available source identified in the ITT. Any error in determining the exchange rates in the Tender may be corrected by the Procuring Entity.

This section contains the criteria that the Employer shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms. KEBS will use the Standard Tender Evaluation Report for Goods and Works for evaluating Tenders.

Evaluation and contract award Criteria

KEBS shall use the criteria and methodologies listed in this Section to evaluate tenders received and arrive at the Lowest Evaluated Tender. The tender that meets;

- i) Mandatory Requirements criteria;
- ii) Technical Evaluation Criteria

The Tenderer who shall have been determined to be substantially responsive to the Tender Documents, and is determined to have the Lowest Evaluated Tender price shall be selected for award of contract.

2 Preliminary examination for Determination of Responsiveness

Tenderers are required to meet the following Mandatory Requirements which will be used during Preliminary Examination to determine responsiveness of the tenderers tenders;

2.1 Mandatory Requirements

The bidders' tenders shall be subjected to the mandatory evaluation criteria;

ITEM	MANDATORY REQUIREMENT (MR TO BE MET BY THE INSURANCE MEDICAL SERVICE PROVIDERS)	YES/NO
MR1	Must submit two (2) copies of the Tender Document, clearly marked original and copy	
MR 2	Properly filled, signed and stamped Tender Eligibility – confidential business questionnaire in the prescribed manner in tender document	
MR 3	Presentation of a well bound and properly paginated tender document including the attachments	
MR 4.	<p>Attach a duly filled, signed and stamped Form of Tender in the format provided (<i>The Tenderer must prepare this Form of Tender on stationery with its letter head clearly showing the Tenderer's complete name and business address – Instructions to the tenderer in italic to be deleted</i>)</p> <p>The Form of Tender shall include the following Forms duly completed, signed and stamped by the Tenderer Authorized Person.</p> <ul style="list-style-type: none"> • Certificate of Independent Tender Determination • Self-Declaration of the Tenderer - Form SD1 and Form SD2 <p>Tenderer's Eligibility-Confidential Business Questionnaire</p>	
MR 5.	Attach a duly filled, signed and stamped Declaration and Commitment to the Code of Ethics.	
MR 6.	Must be registered with the Insurance Regulatory Authority (IRA) – (MEDICAL CATEGORY) a copy of the current license for year 2021 must be submitted	
MR 7.	Must be a current member of the Association of Kenya Insurers (AKI) - Attach Copy of current membership certificates.	
MR 8	Must be a current member of the Association of Insurance brokers of Kenya (AIBK)- Attach Copy of current membership certificates.	
MR 9.	Must Submit a Tender Security of at least kshs.1,000,000 from a reputable Kenyan Registered commercial bank valid for 212 days from the tender closing date -In the Format Provided.	
MR 10.	Must fill, stamped and sign the schedule of prices form in the format provided	
MR 11.	Must Provide proof of Paid-up Capital of Kshs. 500 Million	
MR 12.	Must submit a duly filled, stamped and signed Tender Declaration Form	
MR 13	Must provide COVID 19 Cover (attach policy)	
MR 14	Underwriters Must submit written evidence that the firm is making all social security contributions as required NSSF and NHIF which must be valid at the time of evaluation.	
MR .15	Brokers Must submit written evidence that the firm is making all social security contributions as required NSSF and NHIF which must be valid at the time of evaluation	
MR .16	Confirm that there shall be no co-payment	
MR. 17	Must provide evidence of 24hr call center.	
MR. 18	Must submit Reinsurance slip/cover notes for policy businesses for year 2021	
MR. 19	Brokers must submit their underwriters authorization with copy of current Reinsurance slip	

MR. 20	Must submit evidence of use of Biometric Identification System	
MR. 21	Brokers Must have done annual gross premiums in the previous financial year 2020 of at least Kshs.800 million on medical services only	
MR. 22	Underwriters Must have done annual gross premiums in the previous financial year 2020 of at least Kshs.800 million on medical services only.	
MR. 23	Must give at least a list of three (3) Corporate entities with premiums of totaling Ksh. 450,000,000 in the previous year. Attach copies of award and recommendation letters.	
MR. 24	Must have countrywide coverage with proof of business permits. The coverage must include major towns: Nairobi, Mombasa, Kisumu, Nakuru and Eldoret	
MR. 25	Underwriters Must submit a copy of the audited accounts for the last three years i.e 2018, 2019 and 2020.	
MR. 26	Brokers Must submit a copy of the audited accounts for the last three years i.e 2018, 2019 and 2020. Must attach proof from IRA extracts of the audited books and must have done a positive profit in the last (2) two years 2019/2020	
MR. 27	Provide a written declaration of any pending litigation issues either for or against the company.	

NB: Bidders who do not satisfy any of the above requirements shall be deemed non responsive and shall not be evaluated further.

The bidders who meet all the mandatory requirements above shall be subjected to the technical evaluation criteria below.

2.2 Technical Evaluation Criteria for underwriters.

TECHNICAL EVALUATION CRITERIA	GUIDING NOTES	SCORE
Specific experience of the bidder related to the assignment		points
General Experience	Submission of a detailed company profile showing directorship ship and years of experience in medical Insurance province	5
Qualification of proposed staff	<i>Clear list of staff and CVs of Key management staff (attach CV)</i>	5
Recommendation letters	From at least 3 clients; indicating the report correspondence where applicable.	5
Adequate scheme management work plan and execution	<ul style="list-style-type: none"> <i>Technical approach and methodology</i> <i>Work plan or schedule of activities</i> 	5
Clear provision of various procedures	<i>Of the case management issues from 8.0 a-q</i>	10
	<i>Care management procedures with SLA</i>	10
Clear cover of staff with clarity of the age brackets and member numbers; employee, spouse and four dependent's per family per year except for cases where only the principal member is covered	<p><i>Clear statement of cover up to 60 years for staff and seventy years for the board members.</i></p> <p><i>Staff children from birth (whether preterm or full term) to and 25 years. Score 4mark</i></p> <p>Children with disabilities and proof of the same from the disability council to be covered beyond 25 years so long as the principal member is still in employment;</p> <p><i>No waiting period or initial medical checkup prior to uptake</i></p>	5 1

<ul style="list-style-type: none"> Provide Audited Annual Financial statements for 2018,2019 & 2020. Current ratio above 2:1 (10marks) Current ratio between 1:5: to 1:1 (5 marks) 		10
<ul style="list-style-type: none"> Grand total 		100
Pass mark 80 out of 100% at Technical Stage will proceed to financial evaluation		

TECHNICAL EVALUATION CRITERIA FOR BROKERS

TECHNICAL EVALUATION CRITERIA FOR BROKERS	GUIDING NOTES	SCORE
Specific experience of the bidder related to the assignment		Points
General Experience	Submission of a detailed company profile showing directorship ship and years of experience in medical Insurance province	5
Qualification of proposed staff	At least three key staff must be qualified ACII / Diploma from the college of insurance. Attach cv and certificates	15
Specific experience	Provide a list of five corporate clients with at 100 million and attach letters recommendation addressed to the KEBS Managing Director (each 5 marks)	25
Provide Service level agreement	<ul style="list-style-type: none"> Technical approach and methodology Work plan or schedule of activities Care management call Centre 24 hrs Submission of reports 	10
Financial capacity	The Proposed underwriters must have made profits for the last three years i.e 2018, 2019 and 2020. Attach insurance industry annual report for 2018 , 2019 ,2020 from IRA	20
Audited Accounts	Provide Audited Annual Financial statements for 2018,2019 & 2020. Current ratio above 2:1 (10marks) Current ratio between 1:5: to 1:1 (5 marks)	15
GRAND TOTAL		100
PASS MARK 80/100 to proceed to financial evaluation.The lowest evaluated bidder will considered		

There will be no medical examination of staff prior to the cover

NB: To qualify for financial evaluation the bidder must score a minimum technical score of **80%**. Bidders who score less than 80% at the technical evaluation stage will be disqualified from further evaluation.

FINANCIAL EVALUATION

For those Bidders who pass the technical evaluation stage, a financial comparison shall be undertaken for purposes of identifying the Bidder with the lowest evaluated price.

POST QUALIFICATION

Pursuant to Section 83 of PPADA,2015, KEBS may conduct post qualification (Due diligence) to determine to its satisfaction whether the tenderer that is selected as having submitted the lowest responsive tender is qualified to perform the contract.

2.3 AWARD CRITERIA

a) Award of Contract

The bidder quoting the lowest total premiums and having attained the pass mark of 80% shall be recommended for contract award.

b) Competitive Negotiation

KEBS may conduct competitive negotiations where;

- There is a tie in the lowest evaluated price by two or more tenderers;
- The lowest evaluated price in excess of available budget; or
- Where change of scope is envisaged

a) History of non-performing contracts:

Tenderer and each member of JV in case the Tenderer is a JV, shall demonstrate that Non- performance of a contract did not occur because of the default of the Tenderer, or the member of a JV in the last two years. The required information shall be furnished in the appropriate form.

b) Pending Litigation

Financial position and prospective long-term profitability of the Single Tenderer, and in the case the Tenderer is a JV, of each member of the JV, shall remain sound according to criteria established with respect to Financial Capability under Paragraph (i) above i fall pending litigation will be resolved against the Tenderer. Tenderer shall provide information on pending litigations in the appropriate form.

c) Litigation History

There shall be no consistent history of court/arbitral award decisions against the Tenderer, in the last one year. All parties to the contract shall furnish the information in the appropriate form about any litigation or arbitration resulting from contracts completed or ongoing under its execution over the years specified. A consistent history of awards against the Tenderer or any member of a JV may result in rejection of the tender.

SECTION IV- TENDERING FORMS

1. Form of Tender

INSTRUCTIONS TO TENDERERS

- i) *The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address.*
- ii) *All italicized text is to help Tenderer in preparing this form.*
- iii) *Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION OF THE TENDERER and TENDERER'S ELIGIBILITY-CONFIDENTIAL BUSINESS QUESTIONNAIRE all attached to this Form of Tender.*
- iv) *The Form of Tenders shall include the following Forms duly completed and signed by the Tenderer.*
 - a) *Tenderer's Eligibility-Confidential Business Questionnaire*
 - b) *Certificate of Independent Tender Determination*
 - c) *Self-Declaration of the Tenderer*

Date of this Tender submission: _____ [insert date (as day, month and year) of Tender submission] ITT No.: _____ [insert number of ITT process]

To: _____ [insert complete name of Procuring Entity]

- a) *No reservations:* We have examined and have no reservations to the tendering document, including Addenda issued in accordance with ITT 9;
- b) *Eligibility:* We meet the eligibility requirements and have no conflict of interest in accordance with ITT 4;
- c) *Tender- Securing Declaration:* We have not been suspended nor declared ineligible by KEBS based on execution of a Tender-Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with ITT 20
- d) *Conformity:* We offer to provide the Insurance Services in conformity with the tendering document of the following: [insert the list of items tendered for and a brief description of the Insurance Services];

Table 4: SCHEDULE OF TENDERED ITEMS AND PRICES

KEBS	TENDERER			
Category of staff to be insured	Brief Description of families to be insured	Insurance Premium per annum (Tender Price)	Price discount if any	Total tender price for insurance service per annum
A				
Category A				
Inpatient Limits Kshs. 2,500,000.00				
Out Patient Kshs. 300,000.00				
Dental Kshs. 60,000				
Optical Kshs. 60,000				
B				
Category B				
Inpatient Kshs. 2,500,000				
Out Patient Kshs. 300,000				
Dental Kshs. 60,000.00				
Optical Kshs. 60,000.00				
C				
Category C				
Inpatient Kshs. 2,000,000.00				
Out Patient Kshs. 250,000.00				
Dental Kshs. 60,000.00				
Optical Kshs. 60,000.00				
D				
Category D				
Inpatient Kshs. 1,500,000.00				
Out Patient Kshs. 250,000.00				
Dental Kshs. 60,000.00				
Optical Kshs. 60,000.00				
Grand Total Premiums				

e) Tender Price: The total price of our Tender, excluding any discounts offered in item

(f) below is: *[Insert one of the options below as appropriate]*

Total price is: *[insert the total price of the Tender in words and figures, indicating the various amounts and the respective currencies]*;

Discounts: The discounts offered and the methodology for their application are:

i) The discounts offered are: *[Specify in detail each discount offered.]*

ii) The exact method of calculations to determine the net price after application of discounts is shown below: *[Specify in detail the method that shall be used to apply the discounts];*

Tender Validity Period: Our Tender shall be valid for the period specified in TDS

19.1(as amended if applicable) from the date fixed for the Tender submission deadline (specified in TDS 23.1(as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;

f) *Performance Security*: If our Tender is accepted, we commit to obtain a Performance Security in accordance with the tendering document;

g) *One Tender Per Tenderer*: We are not submitting any other Tender (s) as an individual Tenderer, and we are not participating in any other Tender (s) as a Joint Venture member or as a subcontractor, and meet the requirements of ITT 4.3, other than alternative Tenders submitted in accordance with ITT 14;

h) *Suspension and Debarment*: We, along with any of our subcontractors, suppliers, consultants, manufacturers, or insurance Providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA. Further, we are not in eligible under Kenya's official regulations or pursuant to a decision of the United Nations Security Council;

i) *State-owned enterprise or institution*: [select the appropriate option and delete the other] [We are not a state-owned enterprise or institution]/ [We are a state-owned enterprise or institution but meet the requirements of ITT 4.6];

j) *Commissions, gratuities and fees*: We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: [insert complete name of each Recipient, including Insurance Brokers, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity,]

Table 5: Commissions, Gratuities and Fees

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate “none.”) [Delete if not appropriate, or amend to suit] We confirm that we understand the provisions relating to Standstill Period as described in this tendering document and the Procurement Regulations.

(m) *Binding Contract*: We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;

(n) *Not Bound to Accept*: We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive;

(o) *Fraud and Corruption*: We here by certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.

(p) *Collusive practices*: We here by certify and confirm that the tender is genuine, non- collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the “Certificate of Independent tender Determination” attached below; and

(q) *Code of Ethical Conduct*: We undertake to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from (specify website) during the procurement process and the execution of any resulting contract.

(r) We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:

i) Tenderer's Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.

- ii) Certificate of Independent Tender Determination – to declare that we completed the tender without colluding with other tenderers.
- iii) Self-Declaration of the Tenderer—to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.
- iv) Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in “Appendix 1-Fraud and Corruption” attached to the Form of Tender.

Name of the Tenderer:.....*[insert complete name of person signing the Tender]*

Name of the person duly authorized to sign the Tender on behalf of the Tenderer:

****.**.....*[insert complete name of person duly authorized to sign the Tender]*

Title of the person signing the Tender:..... *[insert complete title of the person signing the Tender]*

Signature of the person named above: *[insert signature of person whose name and capacity are shown above]*

Date signed:*[insert date of signing]* day of*[insert month]*, *[insert year]*.

TENDERER'S ELIGIBILITY-CONFIDENTIAL BUSINESS QUESTIONNAIRE

Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

d) Table 6: Tenderer's Details

No	Item	Description
1	Name of the Procuring Entity	
2.	Reference Number of the Tender	
3.	Date and Time of Tender opening	
4.	Name of the Tenderer	
5.	Full address and Contact Details of the Tenderer	1.County 2.City 3.Location 4.Building 5.Floor 6.Postal Address 7.Name of the contact person
6.	Current Trade License Registration Number and Expiry date	
7.	Name, country and full address (<i>postal and physical addresses, email and telephone number</i>) of registered Body/Agency	
8.	Description of Nature of business	
9.	Maximum value of business which the tenderer handles	
10.	If a Kenyan Tenderer, he/she has provided a current tax clearance certificate of tax exemption certificate issued by Kenya Revenue Authority	
11	State if Tenders Company is listed in stock exchange, give name and full addresses, (<i>postal and physical address email and telephone number</i>) of state which stock exchange	

General and Specific Details

(b) Sole Proprietor, provide the following details.

Name in full _____

Age _____

Nationality _____

Country of Origin _____

Citizenship _____

c) Partnership, provide the following details.

Table 7: Partnership Details

	Name of Partners	Nationality	Citizenship	%Shares Owned

d) Registered Company, provide the following details.

i) Private or public Company.....

ii) State the nominal and issued capital of the Company.....

Nominal Kenya Shillings (Equivalent).....

Issued Kenya Shillings (Equivalent).....

iii) Give details of Directors as follows.

Table 8: Directors

NO	NAME OF DIRECTOR	NATIONALITY	CITIZENSHIP	%SHARES OWNED
1				
2				
3				

e) DISCLOSURE OF INTEREST-Interest of the Firm in the Procuring Entity.

iii) Are there any person/persons in..... (Name of Procuring Entity) who has/ have an interest or relationship in this firm? Yes/No.....

Table 9: Disclosure of Interest

No	Name of Person	Designation in the Procuring Entity	Interest or Relationship with

If yes, provide details as follows,
IV. Table 10: Conflict of Interest Disclosure

No	Type of Conflict	Disclosure YES/NO	If YES provide details of the relationship with tenderer
1.	Tenderer is directly or indirectly controls, controlled by or is under common control with another tenderer		
2.	Tenderer receives or has received any direct or indirect subsidy from another tenderer		
3.	Tenderer has the same legal representative as another tenderer		
4.	Tender has a relationship with another tenderer, directly or through common third parties, that puts it in a position to influence the tender of another tenderer, or influence the decisions of KEBS regarding the tendering process.		
5.	Any of the Tenderer's affiliates participates as a consultant in the preparation of the design or technical specifications of the works that are subject of the tender		
6.	Tenderer would be providing goods, works, non consulting services during implementation of the contract specified in this Tender document		
7.	Tender has a close business or family relationship with a professional staff of KEBS who are directly or indirectly involved in the preparation of the tender document or specifications of the contract, and/or the Tender evaluation process of such contract		
8.	Tenderer has a close business or family relationship with a professional staff of KEBS who would be involved in the implementation or supervision of the such contract		
9.	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to KEBS throughout the tendering process and execution of the contract		

f) Certification

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name: Title or Designation

..... (Signature)
(Date)

CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

I, the undersigned, in submitting the accompanying Letter of Tender to the

_____ [Name of Procuring Entity] for: _____ [Name and number of tender] in response to the request for tenders made by: _____ [Name of Tenderer] do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of _____ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;

2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;

3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;

4. For the purposes of this Certificate and the Tender, I understand that the word "competitor" shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:

a) Has been requested to submit a Tender in response to this request for tenders;

b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;

5. The Tenderer discloses that [check one of the following, as applicable]:

a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;

b) The Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document (s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;

6. In particular, without limiting the generality of paragraphs (5)(a) or (5)(b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:

a) prices;

b) methods, factors or formulas used to calculate prices;

c) the intention or decision to submit, or not to submit, a tender; or

d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5)(b) above;

7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;

8. The terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5)(b) above.

Name: Title: Date :
..... [Name, title and signature of authorized agent of Tenderer and Date]

SELF-DECLARATION FORMS

FORM SD1

SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015

I,, of Post Office Box
being a resident of
..... in the Republic of do
hereby make a statement as follows:-

1. THAT I am the Company Secretary/ Chief Executive/ Managing Director /Principal Officer/Director of
..... (*insert name of the Company*) who is a Bidder in respect
of Tender No.
for.....(*insert tender title/description*)

for(*insert name of the Procuring entity*) and duly authorized and competent to make this statement.

2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.

3. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

.....
Bidder Official Stamp
(Date)

.....
(Signature)

.....
(Title)

FORM SD2

SELF DECLARATION THAT THE TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

I, of P. O. Box being a resident of in the Republic of do hereby make a statement as follows: -

1. THAT I am the Chief Executive/Managing Director/Principal Officer/ Director of..... (*insert name of the Company*) who is a Bidder in respect of Tender No. for (*insert tender title/ description*) for (*insert name of the Procuring entity*) and duly authorized and competent to make this statement.

2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and /or employees and /or agents of..... (*insert name of the Procuring entity*) which is the procuring entity.

3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and /or employees and /or agents of... (*name of the procuring entity*).

4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender

5. THAT what is deponed to here in above is true to the best of my knowledge information and belief.

.....
(Title)	(Signature)	(Date)
Bidder's Official Stamp		

DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I, (person) on
behalf of (*Name of the Business/
Company/ Firm*) declare that I have read and
fully understood the contents of the Public Procurement & Asset Disposal Act, 2015, Regulations and the
Code of Ethics for persons participating in Public Procurement and Asset Disposal and my responsibilities
under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in
Public Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....

Position.....

Office address.....

Telephone..... E-mail

.....

Name of the Firm/Company.....

Date.....

(Company Seal/ Rubber Stamp where applicable)

Witness Name

Sign.....

Date.....

D. APPENDIX 1-FRAUD AND CORRUPTION

1. Purpose

The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (*no. 33 of 2015*) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

2. Requirements

The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub- contractors, Sub-consultants, Service providers or Suppliers; any Agents(whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.

Kenya's public procurement and asset disposal act (*no. 33 of 2015*) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:

- i) A person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
- ii) A person referred to under subsection (1) who contravenes the provisions of that sub-section commits an offence;
- iii) Without limiting the generality of the subsection (1) and (2), the person shall be: -
 - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
 - b) if a contract has already been entered into with the person, the contract shall be voidable;
- iv) The voiding of a contract by KEBS under subsection (7) does not limit any legal remedy KEBS may have;
- v) An employee or agent of KEBS or a member of the Board or committee of KEBS who has a conflict of interest with respect to a procurement—
 - a) Shall not take part in the procurement proceedings;
 - b) shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
 - c) shall not be a subcontractor for the tenderer to whom was awarded contract, or a member of the group of tenderers of whom the contract was awarded, but the subcontractor appointed shall meet all the requirements of this Act.
- vi) An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
- vii) If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5)(a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer. Etc.

Incompliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:

a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:

i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

ii) "fraudulent practice" is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;

iii) "collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;

iv) "coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

v) "obstructive practice" is:

- Deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/ or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or

- acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3e. below.

b) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:

"fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of KEBS or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive KEBS of the benefits of free and open competition.

c) Rejects a proposal for award¹ of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub- consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;

d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority (I e s) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;

e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub- consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect² all accounts, records and other documents relating to the procurement process, selection and/ or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and

f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a "Self-Declaration Form" as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

¹ For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in a consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

² Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by KEBS to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

Table 11: SCHEDULE OF PRICES FORM

KEBS		TENDERER			
Category of staff to be insured	Brief Description of families to be insured		Insurance Premium per annum (Tender Price)	Price discount if any	Total tender price for insurance service per annum
A Inpatient Cover Limit 1.NSC Kshs.2,500,000 2.KS1 Kshs.2,500,000 3.KS 2-4 Kshs.2,000,000 4.KS 5-11 Kshs 1,500,000 Cover to provide for normal delivery and caesarian inclusive of elective Maternity – Kshs 350,000	M	4			
	10	10			
	1 +4	5			
	110 + 373	484			
	866 +2291	3156			
B Outpatient Cover Limit 1.NSC Kshs.300,000 2.KS1 Kshs.300,000 3.KS 2-4 Kshs.250,000 4.KS 5-11 Kshs 250,000	M	4			
	10	10			
	1+4	5			
	110+373	484			
	866+2291	3156			

Dental – Kshs 60,000 for all categories (NSC& KS 1-11)					
Optical – Kshs 60,000 for all categories (NSC& KS 1-11)					
C Last Expense Cover Kshs.150,000 for staff Kshs 100,000 for dependents NB; This is not part of the inpatient benefit					

KEBS			TENDERER		
Grand Total Premiums					

Complete Name of Tenderer

Signature of Tenderer -Authorized Person

Date

TENDERER INFORMATION FORM

[The Tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date:*[insert date (as day, month and year) of Tender submission]*

ITT No.*[insert number of Tendering process]*

Alternative No.:*[insert identification No if this is a Tender for an alternative]*

1. Tenderers' Name <i>(Insert Tenderer's legal name)</i>
2. Tenderers' year of registration: <i>(insert actual or intended country of registration)</i>
3. Tenderer's year of registration <i>(insert tenderer's year of registration)</i>
4. Tenderer's Address in country of registration <i>(insert Tenderer's legal address in country of registration)</i>
5. Tenderer's Authorized Representative Information Name: <i>(Insert Authorized Representative's name)</i> Address: <i>(Insert Authorized Representative Address)</i> Telephone: <i>(insert authorized representative's email and address)</i> Email Address: <i>(insert Authorized representative email address)</i>
6. Attached are copies of original documents of <i>(tick as appropriate of the attached original documents)</i> <ul style="list-style-type: none"> ○ Articles of incorporation (or equivalent documents of constitution or association), and /or Documents of registration of the legal entity named above, in accordance with ITT 4.4 ○ A current tax clearance certificate or tax exemption certificates issued by Kenya revenue authority, if tender is a Kenyan tenderer, in accordance with ITT 4.15 ○ In case of state –owned enterprise or institution, in accordance with ITT 4.6
7. Included are the a list of Staff members and their dependents, and the beneficial ownership.

QUALIFICATION INFORMATION

1.1 Constitution or legal status of Tenderer [attach copy]

Place of registration: [insert]

Principal place of business: [insert-
Attach Copies of Business Permit]

Power of attorney of signatory of Tender: [attach]

1.2 Total annual volume-Medical Premiums of services performed in three years, in the internationally traded currency specified in the TDS:
..... [insert]

1.3 Services performed as prime Insurance Provider on the provision of Services of a similar nature and volume over the last three years. The values should be indicated in the same currency used for Item 1.2 above. Also list details of Services underway or committed, including expected completion date.

Table 12: Services performed as prime Insurance Provider

Item Insures and Name of Country	Name of Procuring Entity and Contact Person	Types of Services Provided and Year of Completion	Value of Contract
(a)			
(b)			
(c)			
(d)			

1.4 Financial reports for the last two years: balance sheets, profit and loss statements, auditors' reports, etc. List and attach copies.

1.5 Name, address, and telephone, and facsimile numbers of banks that may provide references if contacted by the Procuring Entity.

1.6 Information regarding any litigation, current or within the last five years, in which the Tenderer is or has been involved.

Other party (ies) Cause of dispute Details of litigation award Amount involved

a) _____

b) _____

1.7 Statement of compliance with the requirements of ITT 4.2.

1.8 Any additional information required as per the Evaluation criteria.

FORM PER-1:

Table 13: Resume and Declaration - Tender's Key Personnel.

Name of Tenderer		
Position [#1]: <i>[title of position from Form PER-1]</i>		
Personnel information	Name:	Date of birth:
	Address:	E-mail:
	Professional qualifications:	
	Academic qualifications:	
	Language proficiency: <i>[language and level of speaking, reading and writing skills]</i>	
Details		
	Address of KEBS:	
	Telephone:	Contact (manager / personnel officer):
	Fax:	
	Job title:	Years with present KEBS:

Summarize professional experience in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

Table 14: Summary of Professional Experience

Project	Role	Duration of involvement	Relevant experience
<i>[main project details]</i>	<i>[role and responsibilities on the project]</i>	<i>[time in role]</i>	<i>[describe the experience relevant to this position]</i>

DECLARATION

I, the undersigned.....*[insert either "Contractor's Representative" or "Key Personnel" as applicable]*, certify that to the best of my knowledge and belief, the information contained in this Form PER-2 correctly describes myself, my qualifications and my experience.

I confirm that I am available as certified in the following table and throughout the expected time schedule for this position as provided in the Tender: -

Table 15: Commitment

Commitment	Details
Commitment to duration of contract:	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>
Time commitment:	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>

I understand that any misrepresentation or omission in this Form may:

- a) be taken into consideration during Tender evaluation;
- b) result in my disqualification from participating in the Tender;
- c) result in my dismissal from the contract.

Name of Tender's Key Personnel:

[insert name]

Signature:

Date: (day month year):

Counter signature of authorized representative of the Tenderer:

Signature: _____

Date: (day month year): _____

Note: All italicized text is for use in preparing this form and shall be deleted from the final tender.

NOTIFICATION OF INTENTION TO AWARD

For the attention of Tenderer's Authorized Representative

Name:

Address:

Telephone numbers:

Email Address:

[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]

DATE OF TRANSMISSION: This Notification is sent by: [email/fax] on [date] (local time)

Procuring Entity: [insert the name of the Procuring Entity]

Contract title: [insert the name of the contract]

ITT No: [insert ITT reference number from Procurement Plan]

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

Request a debriefing in relation to the evaluation of your Tender, and/or

Submit a Procurement-related Complaint in relation to the decision to award the contract.

1. Table 16: The successful Tenderers are listed below.

No. of item to be insured	Description of item	Name of Tenderer	Tender price
107			

2. Other Tenderers [INSTRUCTIONS: insert names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out.]

Table 17

No of item to be insured	Description of item	Name of Tenderer	Tender Price
No. 1			
No.2			
No.3			

3. How to request a debriefing

DEADLINE: The deadline to request a debriefing expires at midnight on *[insert date]* (local time).

You may request a debriefing in relation to the results of the evaluation of your Tender. If you decide to request a debriefing your written request must be made within three (3) Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the request for debriefing as follows:

Attention: *[insert full name of person, if applicable]*

Title/position *[insert title/position]*

Agency: *[insert name of Procuring Entity]*

Email address *[insert email address]*

If your request for a debriefing is received within the 3 Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.

If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Business Days from the date of publication of the Contract Award Notice.

4. How to make a complaint

Period: Procurement-related Complaint challenging the decision to award shall be submitted by *[insert date and time]*.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the Procurement-related Complaint as follows:

Attention: *[insert full name of person, if applicable]*

Title/position *[insert title/position]*

Agency *[insert name of Procuring Entity]*

Email address *[insert email address]*

At this point in the procurement process, you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint

must be submitted within the Standstill Period and received by us before the Standstill Period ends.

In summary, there are four essential requirements:

1. You must be an 'interested party'. In this case, that means a Tenderer who submitted a Tender in this tendering process, and is the recipient of a Notification of Intention to Award.
2. The complaint can only challenge the decision to award the contract.
3. You must submit the complaint within the period stated above.
4. You must include, in your complaint, all of the information required to support the complaint.
5. The application must be accompanied by the fees set out in the Procurement Regulations, which shall not be refundable (information available from the Public Procurement Authority at complaints@ppra.go.ke)

or info@ppra.go.ke.

5. Standstill Period DEADLINE: The Standstill Period is due to end at midnight on *[insert date]* (local time).

The Standstill Period lasts ten (10) Business Days after the date of transmission of this Notification of Intention to Award.

The Standstill Period may be extended as stated in Section 4 above. If you have any questions regarding this Notification please do not hesitate to contact us.

On behalf of KEBS:

Signature:.....

Name:

Title/position:

Telephone:.....

Email:

NOTIFICATION OF AWARD-FORM OF ACCEPTANCE

[Form head paper of the Procuring Entity]

.....*[date]*

To:*[name and address of the Insurance Provider]*

This is to notify you that your Tender dated.*[date]* for execution of the.....*[name of the Contract and identification number, as given in the Special Conditions of Contract]* for the Contract Price of the equivalent of.....*[amount in numbers and words]* *[name of currency]*, as corrected and modified in accordance with the Instructions to Tenderers is here by accepted by us (Procuring Entity).

You are requested to furnish the Performance Security within 28 days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section X, Contract Forms, of the tender document.

Please return the attached Contract dully signed

Authorized Signature :

.....

Name and Title of Signatory
:.....

Name of Agency:
.....

Attachment: Contract

FORM OF CONTRACT

LUMP-SUM REMUNERATION

This CONTRACT (here in after called the "Contract") is made the [day] day of the month of [month], [year], between, on the one hand, [name of Procuring Entity] (here in after called the "Procuring Entity") and, on the other hand, [name of Insurance Provider] (here in after called the "Insurance Provider").

[Note: In the text below text in brackets is optional; all notes should be deleted in final text. If the Insurance Provider consist of more than one entity, the above should be partially amended to read as follows: "... (here in after called the "Procuring Entity") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to KEBS for all the Insurance Provider's obligations under this Contract, namely, [name of Insurance Provider] and [name of Insurance Provider] (here in after called the "Insurance Provider").]

WHEREAS

- a) KEBS has requested the Insurance Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (here in after called the "Services");
- b) the Insurance Provider, having represented to KEBS that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of... ;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:
 - a) The Form of Acceptance;
 - b) The Insurance Provider's Tender
 - c) The General Conditions of Contract;
 - d) The Special Conditions of Contract;
 - e) The Priced Schedule of Requirements; and
 - f) The following Appendices:
 - Appendix: Negotiated and Signed Insurance Policy (I es)
2. The mutual rights and obligations of KEBS and the Insurance Provider shall be as set forth in the Contract, in particular:
 - a) The Insurance Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - b) KEBS shall make payments to the Insurance Provider in accordance with the provisions of the Contract.

IN WITNESS WHERE OF, the Parties here to have caused this Contract to be signed in the respective names as of the day and year first above written.

For and on behalf of..... *[name of Procuring Entity] [Authorized Representative]*

For and on behalf of *[name of Insurance Provider] [Authorized Representative]*

[Note: If the Insurance Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of each of the Members of the Insurance Provider.....*[name of member] [Authorized Representative]*

[name of Member] [Authorized Representative]

7. FORM OF TENDER SECURITY(Bank Guarantee)

[The bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.] [Guarantor Form head or SWIFT identifier code]

Beneficiary:.....*[Procuring Entity to insert its name and address]*

ITT No.:.....*[Procuring Entity to insert reference number for the Request for Tenders]*

Alternative No.:.....*[Insert identification No if this is a Tender for an alternative]*

Date:.....*[Insert date of issue]* TENDER GUARANTEE

No..... *[Insert guarantee reference number]*

Guarantor:*[Insert name and address of place of issue, unless indicated in the Form head]*

We have been informed that.....*[insert name of the Tenderer, which in the case of a joint venture shall be the name of the joint venture (whether legally constituted or prospective) or the names of all members thereof]* (hereinafter called "the Applicant") has submitted or will submit to the Beneficiary its Tender (hereinafter called "the Tender") for the execution of under Request for Tenders No. ("the ITT").

Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee..

At the request of the Applicant, we, as Guarantor, here by irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of (.....) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:

- a) has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Form of Tender ("the Tender Validity Period"), or any extension thereof provided by the Applicant; or
- b) having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant,
 - (i) has failed to sign the contract agreement, or
 - (ii) has failed to furnish the performance security, in accordance with the Instructions to Tenderers ("ITT") of the Beneficiary's tendering document.

This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the Contract agreement signed by the Applicant and the performance security issued to the Beneficiary in relation to such Contract agreement; or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) twenty-eight days after the end of the Tender Validity Period.

Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees (URDG) 2010 Revision, ICC Publication No. 758.

[Signature(s)]

8. FORM OF TENDER SECURITY (TENDER BOND)

BOND NO.

BY THIS BOND..... *[name of Tenderer]* as Principal (hereinafter called "the Principal"), and *[name, legal title, and address of surety]*, authorized to transact business in Kenya, as Surety (here in after called "the Surety"), are held and firmly bound un to. *[name of Procuring Entity]*
Jas Obligee (here in after called "the Procuring Entity") in the sum of.....*[amount of Bond]* *[amount in words]*, for the payment of which sum, well and truly to be made, we, the said Principal and Surety, bind ourselves, our successors and as signs, jointly and severally, firmly by these presents.

WHEREAS the Principal has submitted or will submit a written Tender to KEBS dated the Day of ,20_....., for the supply of *[name of Contract]* (hereinafter called the "Tender"). NOW, THERE FORE, THE CONDITION OF THIS

OBLIGATION is such that if the Principal:

- a) has withdrawn its Tender during the period of Tender validity set forth in the Principal's Form of Tender ("the Tender Validity Period"), or any extension there to provide by the Principal; or
- b) having been notified of the acceptance of its Tender by KEBS during the Tender Validity Period or any extension there to provide by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to Tenderers ("ITT") of the Procuring Entity's tendering document.

Then the Surety undertakes to immediately pay to KEBS up to the above amount upon receipt of the Procuring Entity's first written demand, without KEBS having to substantiate its demand, provided that in its demand KEBS shall state that the demand arises from the occurrence of any of the above events, specifying which event

(s) has occurred.

The Surety here by agrees that its obligation will remain in full force and effect up to and including the date 28days after the date of expiration of the Tender Validity Period set forth in the Principal's Form of Tender or any extension there to provide by the Principal.

IN TESTIMONY WHEREOF, the Principal and the Surety have caused these presents to be executed in the irrespctive names this__day of __20_____.

Principal: Surety:

.....
(Signature) (Printed name and title)

.....
(Signature) (Printed name and title)

FORM OF TENDER-SECURING DECLARATION

[The Bidders shall complete this Form in accordance with the instructions indicated]

Date:.....*[insert date (as day, month and year) of Tender Submission]*

Tender No.....*[insert number of tendering process]*

To: *[insert complete name of Purchaser]*

I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Tender-Securing Declaration.
2. I/We accept that I/we will automatically be suspended from being eligible for tendering in any contract with the Purchaser for the period of time of *[insert number of months or years]* starting on *[insert date]*, if we are in breach of our obligation (s) under the bid conditions, because we– (a) have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the instructions to tenders.
3. I/We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer (s), upon the earlier of:
 - a) Our receipt of a copy of your notification of the name of the successful Tenderer; or
 - b) Thirty days after the expiration of our Tender.
4. I/We understand that if I am/we are/ in a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed:.....Capacity / title (director or partner or sole proprietor,etc.)

.....Name: Duly authorized to sign the bid for and on behalf of:

[insert complete name of Tenderer] Dated on...day

of..... *[Insert date of signing]* Seal or stamp

SECTION V – SCHEDULE OF REQUIREMENTS

1. Background

The Kenya Bureau of Standards (KEBS) was established as a State Corporation in 1974 under the Standards Act Chapter 496 of the Laws of Kenya to focus on provision of Standards, Metrology and Conformity services.

KEBS headquarters is located in Nairobi, Popo Road off Mombasa Road. KEBS has 5 e-co regional offices distributed all over the country.

2. Description of the service

Provision of staff Medical insurance cover. The commencement date is from 2nd April, 2022 to 1st April, 2023. The cover is for two years and shall however be renewed, subject to annual satisfactory performance review.

Table 18: Description of Service

Provision of Staff medical insurance cover		
Client	KEBS	
Class of Insurance	Medical Insurance Cover	
Period	01/ 02/2022 to 31/01/2023	
Cover	Medical Insurance	
Staff Categories	KEBS staff are classified as follows;	
	Grade	Category
	NSC	A
	KS1	B
	KS 2-4	C
	KS5-11	D
Cover Benefits	Category A	
	Inpatient Limits	Kshs. 2,500,000.00
	Out Patient	Kshs. 300,000.
	Dental	Kshs. 60,000
	Optical	Kshs. 60,000
	Category B	
	Inpatient	Kshs. 2,500,000
	Out Patient	Kshs. 300,000
	Dental	Kshs. 60,000.00
	Optical	Kshs. 60,000.00

Provision of Staff medical insurance cover		
	Category C	
	Inpatient	Kshs. 2,000,000.00
	Out Patient	Kshs. 250,000.00
	Dental	Kshs. 60,000.00
	Optical	Kshs. 60,000.00
	Category D	
	Inpatient	Kshs. 1,500,000.00
	Out Patient	Kshs. 250,000.00
	Dental	Kshs. 60,000.00
	Optical	Kshs. 60,000.00
Summary of Cover Special Clauses	<p>a) The inpatient and outpatient cover should be comprehensive and to include Outpatient- comprehensive consultation, lab tests, ANC, suppliments where prescribed, xray, MRI, Scans, and consultants reviews and referral; peads and adult vaccinations including flu vaccines and baby friendly;</p> <p>b) Issuance of full dose of medical prescription. ALL doctor's valid prescriptions shall be honored.</p> <p>c) Primary wellness medical checkup @ KES 20,000.00 for All Categories for Principal Member and Spouse;</p> <p>d) Standalone Maternity cover for the principal member and spouse @ KES 350,000.00 for Category All for Categories inclusive of elective caesarian cases;</p> <p>e) COVID-19 to include testing, treatment for both outpatient and inpatient, including isolation costs;</p> <p>f) The winning company to pay the medical cards access fees to the service provider and Bear the cost of new smart cards.</p>	
Special Conditions	<ul style="list-style-type: none"> The cover should not discriminate of HIV/AIDS and related illnesses and COVID-19 and its related illnesses. 	

Table 19: Total population: - Number of staff and dependents to be insured

GRADE	STAFF	Dependents	Grand Total
NSC			
KS1	1	4	5
KS2-4	110	373	484
KS5-11	866	2291	3156
TOTAL	977	2668	3645

Complete Name of Tenderer

Signature of Tenderer -Authorized Person

Date

SECTION VI - GENERAL CONDITIONS OF CONTRACT

A. General Provisions

1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- a) "Schedule of Requirements" is the priced and completed list of items of Services to be performed by the Insurance Provider forming part of his Tender;
- b) "Completion Date" means the date of completion of the Services by the Insurance Provider as certified by the Procuring Entity
- c) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- d) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6;
- e) "Procuring Entity" means KEBS or party who employs the Insurance Provider
- f) "Foreign Currency" means any currency other than the currency of Kenya;
- g) "GCC" means these General Conditions of Contract;
- h) "Government" means the Government of Kenya;
- i) "Local Currency" means Kenya shilling;
- j) "Party" means KEBS or the Insurance Provider, as the case may be, and "Parties" means both of them;
- k) "Personnel" means persons hired by the Insurance Provider;
- l) "Insurance Provider" is a person or corporate body whose Tender to provide the Services has been accepted by the Procuring Entity;
- m) "Insurance Provider's Tender" means the completed Tendering Document submitted by the Insurance Provider to the Procuring Entity
- n) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;
- o) "Services" means the work to be performed by the Insurance Provider pursuant to this Contract, as described in Schedule of Requirements included in the Insurance Provider's Tender.
- p) "Public Procurement Regulatory Authority (PPRA)" shall mean the Government Agency responsible for oversight of public procurement.

1.2 Applicable Law

The Contract shall be interpreted in accordance with the laws of Kenya.

1.3 Language

This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.4 Notices

Any notice, request, or consent made pursuant to this Contract shall be in

writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, hand delivery, or email to such Party at the address specified in the SCC.

1.5 Location

The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as KEBS may approve.

1.6 Authorized Representatives

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by KEBS or the Insurance Provider may be taken or executed by the officials specified in the SCC.

1.7 Inspection and Audit by the PPRA

Pursuant to paragraph 2.2e. of Attachment1 to the General Conditions, the Insurance Provider shall permit and shall cause its subcontractors and sub- consultants to permit, PPRA and/ or persons appointed by PPRA to inspect the Site and/ or the accounts and records relating to the procurement process, selection and/ or contract execution, and to have such accounts and records audited by auditors appointed by PPRA. The Insurance Provider's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause 3.10 which provides, inter alia, that acts intended to materially impede the exercise of PPRA's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to PPRA's prevailing sanctions procedures).

1.8 Taxes and Duties, e t c

The Insurance Provider shall pay such taxes, duties, fees, levies and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

2 Commencement, Completion, Modification, and Termination of Contract

2.21 Effectiveness of Contract

This Contract shall come in to effect on the date the Contract is signed by both parties and such other later date as may be stated in the SCC.

2.2.2 Duration and Commencement of Services the Commencement date and duration of the insurance cover shall be specified in the SCC.

2.3. Modification

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

2.4 Force Majeure

2.4.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

2.4.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

2.4.3 Extension of Time

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.4.4 Payments

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Insurance Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

2.5. Termination

2.5.1 By the Procuring Entity

KEBS may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Insurance Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through

(d) Of this Sub-Clause 2.5.1:

- a) If the Insurance Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as KEBS may have subsequently approved in writing;
- b) If the Insurance Provider becomes insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Insurance Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or

- d) if the Insurance Provider, in the judgment of KEBS has engaged in Fraud and Corruption, as defined in paragraph 2.2a. of Attachment1 to the GCC, in competing for or in executing the Contract

2.5.2 By the Insurance Provider

The Insurance Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub- Clause 2.5.2:

- a) If KEBS fails to pay any monies due to the Insurance Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty- five (45) days after receiving written notice from the Insurance Provider that such payment is overdue; or
- b) if, as the result of Force Majeure, the Insurance Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

2.5.3 Payment upon Termination

Upon termination of this Contract pursuant to Sub-Clauses 2.5.1 or 2.5.2, KEBS shall make the following payments to the Insurance Provider:

- a) remuneration pursuant to Clause 5 for Services satisfactorily performed prior to the effective date of termination;
- b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.5.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract.
- c) The Insurance provider shall pay or refund to KEBS any moneys paid but for which no consume rate services were provided.

3 Obligations of the Insurance Provider

3.1 General

The Insurance Provider shall perform the Services in accordance with the terms of the signed Insurance Policy and the Schedule of Requirements, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Insurance Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Procuring Entity, and shall at all times support and safeguard the Procuring Entity's legitimate interests in any dealings with Subcontractors or third parties.

3.2 Conflict of Interests

3.2.1 Insurance Provider Not to Benefit from Commissions and Discounts.

The remuneration of the Insurance Provider pursuant to Clause 6 shall constitute the Insurance Provider's sole remuneration in connection with this Contract or the Services, and the Insurance Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Insurance Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

3.2.2 Insurance Provider and Affiliates Not to be Otherwise Interested in Services other than the Insurance Services.

The Insurance Provider agree that, during the term of this Contract and after its termination, the Insurance Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the insurance Services and any continuation thereof) for any contingency resulting from or closely related to the Services.

3.2.3 Prohibition of Conflicting Activities

Neither the Insurance Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- a) During the term of this Contract, any business or professional activities in Kenya which would conflict with the activities as signed to them under this Contract;
- b) during the term of this Contract, neither the Insurance Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;
- c) after the termination of this Contract, such other activities as may be specified in the SCC.

3.3 Confidentiality

The Insurance Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Procuring Entity's business or operations without the prior written consent of the Procuring Entity.

3.4 Reporting Obligations

The Insurance Provider shall submit to KEBS there ports and documents specified in Appendix B in the form, in the numbers, and within the periods set for thin the said Appendix.

3.5 Documents Prepared by the Insurance Provider to Be the Property of the Procuring Entity.

All reports, and other documents and software submitted by the Insurance Provider in accordance with Sub- Clause 3.4 shall become and remain the property of the Procuring Entity, and the Insurance Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The Insurance Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be specified in the SCC.

3.6 Liquidated Damages

3.6.1 Payments of Liquidated Damages

The Insurance Provider shall pay liquidated damages to KEBS at the rate per day stated in the SCC for each day that the Insurance Provider fails to pay the agreed compensation costs beyond or later the agreed date when such compensation should be made. The date by when the compensation costs should be made is specified in the SCC. The total amount of liquidated damages shall not exceed the amount defined in the SCC. KEBS may deduct liquidated damages from payments due to the Insurance Provider. Payment of liquidated damages shall not affect the Insurance Provider's liabilities.

3.6.2 Correction for Over-payment

KEBS shall correct any overpayment of liquidated damages by the Insurance Provider by adjusting the next payment premium or certificate. The Insurance Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

3.7 Performance Security

The Insurance Provider shall not be required to provide any Performance Security to the Procuring Entity.

3.8 Fraud and Corruption

KEBS requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. KEBS requires the Insurance Provider to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

4 Insurance Provider's Personnel

The Contract shall not obligate the Insurance Provider to provide any specific personnel for carrying out of the Services.

5 Obligations of the Procuring Entity

5.1 Change in the Applicable Law

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Insurance Provider, then the remuneration and reimbursable expenses otherwise payable to the Insurance Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.

6 Payments to the Insurance Provider

6.1 Lump-Sum Remuneration

The Insurance Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum. Except as provided in Sub-Clause 5.1, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.3 and 6.3.

6.2 Contract Price

The price payable is set forth in the SCC.

6.3 Terms and Conditions of Payment

Payments will be made to the Insurance Provider according to the payment schedule stated in the SCC.

6.4 Interest on Delayed Payments

If KEBS has delayed payments beyond thirty (30) days after the due date stated in the SCC, interest shall be paid to the Insurance Provider for each day of delay at the rate stated in the SCC.

7. Quality Control

The contract shall not have any quality control modalities as this is not envisaged in the industry

8 Settlement of Disputes

8.1 Amicable Settlement

Any party with dispute against the other party shall give notice to the other party, requesting the party to make Good the matters of the dispute. The Parties shall attempt to settle the dispute amicably. If the dispute cannot be settled amicably, the complaining party should move to commence arbitration after thirty days from the day on which a notice was given, even if no attempt at an amicable settlement has been made.

8.2 Arbitration if the Insurance Provider is a Kenyan firm

8.2.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.1 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.

8.2.2 The arbitrators shall have full power to open up, review all matters relevant to the dispute. Nothing shall disqualify representatives of the Parties from being called as a witness and giving evidence before the arbitrators on any matter whatsoever relevant to the dispute.

8.2.3 Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties shall not be altered by reason of any arbitration being conducted during the progress of the services.

8.2.4 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

8.2.5 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit it to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following institutions the:

- i) Law Society of Kenya, or
- ii) Chartered Institute of Arbitrators (Kenya Branch), or
- iii) Insurance Institute of Kenya, or
- iv) The Actuarial Society of Kenya.

8.2.6 The institution written to first by the aggrieved party shall take precedence over all other institutions.

8.2.7 The award of such Arbitrator shall be final and binding upon the parties.

8.3 Failure to Comply with Arbitrator's Decision

In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party

may, without prejudice to any other right it may have, refer the matter to a competent Court of law.

8.4 Arbitration if the Insurance Provider is a foreign **firm**.

8.4.1 Arbitration proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

SECTION V - SCHEDULE OF REQUIREMENTS

Notes for preparing Schedule of Requirements.

1. The schedule of Requirements shall be included in the tender documents by the procuring entity and shall cover, at the minimum, a description of the insurance cover to be provided and full particulars of the same.
2. The objectives of the schedule of requirements is to provide sufficient information to enable tenderers to prepare their tenders comprehensively, efficiently and accurately. In particular, the price schedule for which a form is provided in Section VI must be carefully completed.
3. In addition, the schedule of requirements together with the price schedule should serve as a basis in the event of services variation at the time of award of contract pursuant to instruction to tenderers paragraph 2.26

5.1 BACKGROUND

The Kenya Bureau of Standards (KEBS) currently has a workforce of 2668 employees distributed in the following stations across the country; Pepe-Athi River, Busia, Eldoret,, Garissa, ICDN-Embakasi, Mbita, Isebania, JKIA Airport, Kisii, Lamu, Liboi, Lunga lunga, Malaba, Lwakhakha Mandera, Meru, , Mombasa, Moyale, Nairobi, Nakuru, Namanga, Nyeri,Kisumu ,Taita Taveta, and Wajir.

Kebs intends to have a comprehensive medical scheme as follows;

- i) Medical Insurance Cover for outpatient
- ii) Medical Insurance Cover for Inpatient

5.1.1 EXTERNAL MANAGED OUTPATIENT MEDICAL SERVICES

KEBS intends to provide out-patient medical services to its employees and their dependants through an approved network of **MEDICAL SERVICE PROVIDERS** spread across Kenya. The medical scheme will cover outpatient treatment for employees and their eligible dependants as per their entitlement.

NOTE: KEBS shall expect the cover provider to meet the cost of hearing aids, crutches, wheel chairs and prosthetics for principal member and dependants.

Scheme beneficiaries are limited to one spouse and four children up to the age of 24 years.

H o w e v e r , NSC Members are entitled to individual cover and not their families.

6.0 Particulars of cover

The benefits will be inbuilt onto the KEBS branded cards, which are already in place.

The medical cover exclusions, where applicable, MUST be discussed beforehand and clearly stated giving specific details of each excluded condition; this will be both for local and overseas treatment.

One must also provide: -

- Full details of what the cover provides
- Eligible expenses included in the in-patient cover
- Eligible expenses included in the out-patient cover
- Eligible expenses included in the optical cover
- Eligible expenses included in the dental cover
- Eligible expenses included in the maternity cover
- Full details of what the cover excludes
- Dependents' eligibility

All bidders are required to fully provide information on whether the inpatient medical cover incorporates any other additional benefit be shown separately.

If YES on any of the above, enumerate on a separate cover the following:

- Full details of what the cover provides.
- Full details of what the cover excludes.

7.0 Network coverage

The tenderer is required to provide the following: -

- (i) Full details of towns where the insurance underwriting company is represented.
- (ii) The appointed Hospitals, Clinics and Doctors all over the country that can be accessed by KEBS employees and their dependents.
 - This is taking into consideration that KEBS employees are situated all over the country but-
 - Their family members do not necessarily stay with them; some may be staying up country.
- (iii) Full details of the medical cover outside Kenya and **all exclusions** that are applicable.
 - KEBS members of staff frequently travel out of the country on official duties and on holiday as well.

8.0 Case Management issues

1. Give a detailed report on how the cover is going to be administered.
2. Give an analysis on how the service provider intends to address the following issues/procedures:
 - (a) Admission of members into the cover.
 - (b) Admission of members (including children) with ALL pre-existing conditions into the cover
 - (c) Procedure to be followed for overseas cover
 - (d) Procedure to be followed for the last expense.
 - (e) Procedure to be followed in hospital to hospital transfer.
 - f) Procedure of notification of all critical and emergency cases
 - g) Procedure to settle over limit/ ceiling expenditure; that is staff who are about to surpass their limit or have done so and require treatment.
 - (h) Procedure for maternity including the cases of bad obstetric history (BOH).
 - (i) Procedure for wellness checks.
 - (j) Procedure in case of an emergency.
 - (k) Procedure for handling of pandemics or outbreaks.
 - (l) Procedure for premature delivered children.
 - (m) Procedure for members with congenital conditions.
 - (n) Procedure for Dental cover.
 - (o) Procedure for Optical cover.
 - (p) Procedure of informing members on the overall benefit allocation limit.
 - (q) Procedure on exclusions.

9.0 Claims Management

- (i) Receiving of claims
- (ii) Claims processing
- (iii) Records reconciliation

10.0 Care Management procedures

- (i) Proper and timely managing of pre-authorization for treatment.
- (ii) Coordinating hospitalization of beneficiaries.
- (iii) Undertaking clinical follow ups for normal and emergency /critical cases

- (iv) Carrying out patient visits
- (v) Outpatient treatment follow up especially following admission (post hospitalization)
- (vi) Ensure all facilities are aware of exclusions
- (vii) Newly diagnosed chronic conditions to be treated to full cover
- (viii) Known chronic condition with cover limit to the full cover benefit.
- (ix) Inclusion of vaccination.
- (x) Undertaking of laboratory tests for pandemics and outbreaks.
- (xi) Laboratory tests management

11.0 Clinical Data Management

- (i) Carrying out analysis and preparing reports on disease prevalence.
- (ii) Reviewing and analyzing data on disease prevalence and patterns.
- (iii) Preparing and submitting reports on disease prevalence and patterns with appropriate recommendations.
- (iv) Quarterly utilization reports and notification on the same

Note the details above shall be used to evaluate the most effective tenderer.

12.0 Claims Settlement Turnaround Time

Give details of the claims settlement turnaround time. Note the time indicated will be used to review the performance of the tenderer and the underwriter for any future renewal of contract.

13.0 Financial Stability

Bidders should provide documentary prove that they are financially sound. The tender documents must be accompanied with Audited Accounts for the year 2019- 2021.

14. Scope of Services:

The medical scheme will be expected to provide:

(a) Inpatient Services:

The In-patient cover benefit will be fully enhanced for pre-existing illnesses, chronic, HIV/AIDS and any pandemic/ outbreak conditions and include but not limited to the following benefits:

- Accidental and illness hospitalization (accommodation, doctor(s)' fees, operating theatre, ICU charges, physiotherapy, prescribed drugs, dressings surgical appliances, radiology)
- In-patient surgery or surgical procedures.
- Admission in ward bed and private or semi-private as per specifications.
- Day admissions for all cases including local and general anesthesia will be considered as inpatient.
- Hospitalization due to dental and optical cases
- Gynecological illnesses
- At least one SUD which is part of mental health to be included
- Post hospitalization benefit (clearly defined- when, how much and not as reimbursement).
- Admission for elective indicated procedures.

- Excess of loss shall clearly indicate the amount and cover per person and will cover surgical, accident and medical cases.
- Admission overseas including a guardian or accompanying person.
- Inclusion of travel and accommodation
- Ambulance rescue/evacuation (both road and air)
- Procedure on exclusions in case of admission.
- Any other benefits.

(b) **Maternity benefit cover**

- Admissions before 28 weeks.
- Authorization of maternity supplements as prescribed by the doctor
- Cover for normal delivery.
- First non-elective and emergency caesarean

(c) **Outpatient Services**

Provide quality outpatient medical services. The outpatient scheme should encompass the following benefits:

The bidder shall confirm as indicated.

- Routine outpatient consultation;
- Diagnostic Laboratory and Radiology services;
- Prescribed Physiotherapy;
- Prescribed drugs and dressings
- Drugs to include pain management
- HIV/AIDS related conditions and prescribed ARV's
- Routine Immunization (KEPI) – to include baby friendly vaccines within prescribed limit.
- Routine Antenatal check ups
- Postnatal care up to six weeks post-delivery to be included in the Maternity if there is a balance;
- Chronic and recurring conditions;
- Outpatient Emergency Ambulance Services;
- Prosthesis and walking frames
- Rehabilitation.
- Counseling services;
- Specialist opinion on referral basis
- Direct specialist visits for gynecologist and pediatrician;
- Prescribed supplements by a medical practitioner
- Health Education and wellness programs
- Any additional benefits or and exclusion should be specified by the bidder
- Prescribed soaps and oils e.g. Oilatum for eczema
- STI shall be treated
- The benefits shall cover Radioactivity for current staff and subsequent transfers working in this area.
- Inclusion of the KEBS clinic as a provider with the biometric identification card reader

(d) **Dental and optical cover**

Clear limits on this benefit cover; any exclusions and the covers shall be issued separately - shall not be part of Outpatient but shall be a stand-alone benefits.

(a) **Service Providers**

The medical service Provider identified should have an extensive and reputable network of Hospitals, Clinics, Pharmacies and Laboratories within easy reach of Kebs Staff and their dependents.

(b) **Out of station**

Once in a while KEBS staff may be required to perform their duties out of station or travel within the country or overseas to attend training, seminars or workshops. Provision for such cases should be included in the proposal.

(c) **Special Treatment**

Cases which may require special treatment on a long term basis and those of rare occurrence requiring handling on a case to case basis will be discussed with the selected bidder.

12. Minimum Details to be contained in the Bidders:

Bidders must demonstrate that they have the knowledge and experience in the provision of medical services.

The bids should comprise medical scheme proposal(s) indicating the benefits and associated costs.

The medical scheme proposal should include:

- ◆ The provider's profile, demonstrating relevant experience. This should include references of at least five (5) reputable clients (preferably from the public sector) and a maximum of 10 and the total clients' premiums for the medical.
- ◆ Details of benefits for both Inpatient and Outpatient Services in accordance with this tender;
- ◆ Separate costs for Inpatient, Outpatient and other services in accordance with the options in this tender;
- ◆ Details of the scheme including the network of providers;
- ◆ The Team in charge of the medical schemes; and
- ◆ The special conditions or exclusions attached to the schemes.

13) Medical Limits Defined

i. Inpatient Limits and tentative population

GRADE	Cover Limit	NUMBER OF STAFF	NUMBER OF DEPENDENTS
NSC	KES. 2,500,000	10	-
KS1	KES. 2,500,000		
KS2-4	KES. 2,000,000		
KS5-11	KES. 1,500,000		
TOTAL			

The numbers above are subject to change and premiums are adjustable accordingly.

ii. **Outpatient Limits and tentative population**

GRADE	Cover Limit	NUMBER OF STAFF	NUMBER OF DEPENDENTS
NSC	KES. 300,000	10	-
KS1	KES.300,000		
KS2-4	KES. 250,000		
KS5-11	KES. 250,000		
TOTAL			

- The numbers above are subject to change and premiums are adjustable accordingly.

iii. **Maternity**

The cover should provide for the normal deliveries and caesarian cases inclusive of elective with limits of Kshs. 350,000 kshs irrespective.

i. **Dental benefit for staff and dependants**

The cover should cater for non-accidental dental and extractions and premiums based on benefits:

Job groups	NSC & KS 1	KS 1-4	KS 5-11
limit	60,000	60,000	60,000

- **Dental cover limits up to Kshs. 60,000 for all 3 categories.**

v) **Optical benefit for staff and dependants**

Job groups	NSC & KS 1	KS 1-4	KS 5-11
limit	60,000	60,000	60,000

- The cover should cater for treatment (include laser treatment)/ lenses replacements (with frames) as advised by optician and premiums based on benefits.
- Photochromic lenses where prescribed by the ophthalmologist
- **Optical cover limits up to Kshs. 60,000 for all 3 categories.**

v) **Last expense**

This should be a rider with cover of **Kshs. 150,000** for staff and **Kshs. 100,000** for dependents It is not part of the inpatient benefit.

11) The Medical Scheme Provider

KEBS shall consider medical Insurance Health Providers i.e. insurance companies who specialize in underwriting the medical expenses on payment of premiums.

12) Cost of the Proposed Staff Medical Scheme

Costing should be based on the following:

- The total employee 977.employees and 2668.dependants
- Dental and optical –per family.
- Maternity
- In and outpatient services

SECTION VII- SPECIAL CONDITIONS OF CONTRACT

Table 23: SPECIAL CONDITIONS OF CONTRACT

Number of GC Clause	Amendments of, and Supplements to, clauses in the General conditions of contract
1.1	<p>The Parties to the Contract are:</p> <p>KEBS is: Kenya Bureau of Standards</p> <p>The Insurance Provider is _____</p> <p>The contract name is- Provision of Medical Insurance Cover</p>
1.4	<p>For notices, KEBS address shall be: Kenya Bureau of Standards</p> <p>P.O. Box 54974-00200, Nairobi</p> <p>Location: Popo road off Mombasa Road</p>
1.6	<p>The Authorized Representatives are:</p> <p>For Procuring Entity: Managing Director- KEBS</p> <p>For the Insurance Provider: _____</p> <p>(Name, Postal Address, email, Telephone Number)</p>
2.1	The date on which the contract shall be in effect is 02/04/2022
2.2	<p>The Commencement date and duration of the insurance cover shall be:</p> <p>Commencement date:- 02/04/2022</p> <p>Completion or Expiry date:- 1/04/2023</p> <p>Duration of the coverage: - Two years, renewable subject to satisfactory performance.</p>
3.2.3	After the termination of this contract, the activities are:-
3.6.1	<p>The liquidated damages per day is _____</p> <p>The date by when the compensation costs should be made is _____</p> <p>Days</p> <p>The total amount of liquidated damages shall not exceed</p>
6.2-6.4	<p>The contract price is _____</p> <p>The price shall be made in one lump sum on contract signature or the price shall be made on monthly instalments of _____</p>
6.4	Interest shall be paid to the insurance provider for each day of delayed payment at the rate of _____ % per month
8.4.1	<p>The rules of procedure for arbitration proceedings with a foreign insurance provider shall be as follows;</p> <p>(For contracts entered into with foreign sellers. international</p>

Number of GC Clause	Amendments of, and Supplements to, clauses in the General conditions of contract
	<p style="text-align: center;">CONDITIONS TO BE MET BY THE TENDERER'S</p> <ol style="list-style-type: none"> 1. Must be registered with the Insurance Regulatory Authority (IRA) for the year 2021 and a copy of the current license be submitted. 2. Must have done annual gross premiums in the previous financial year 2021 of at least Kshs.800 million on medical services only. 3. Must give at least a list of three (3) Corporate entities with premiums of Ksh. 450,000,000 in the previous year. 4. Must submit Current credit rating by an accredited rating facility, duly certified and stamped. 5. Must submit copies of the following documents; <ol style="list-style-type: none"> (d) PIN Certificate (e) Dully filled, signed and stamped tender confidential questionnaire (f) Tax Compliance Certificate (To be verified on the KRA TCC Checker) Certificate of Registration/Incorporation (g) Written evidence that the firm is making all Social Security Contributions as required for NSSF and NHIF. Must be valid as the time of evaluation. 6. Must be a member of the Association of Kenya Insurance (AKI) 7. Must submit Reinsurance slip/cover notes for policy businesses for year 2020 8. Must submit evidence of use of Biometric Identification System. 10. Provide evidence that the company has been registered and in operation for at last five (5 years). 11. Service provider must show proof of being able to offer service geographically in at least all counties and in East Africa and provide comprehensive and current schedule of preferred hospitals, doctors and providers. 12. Duly Filled, Signed and Stamped Form of Tender 13. Bids are required to be submitted in two (2) copies of bidding documents. i.e. one original and one copy. 14. Reference letter from bank confirming financial support for tender if they are awarded the contract. 15. Provide duly filled, signed and stamped Anti-Corruption Declaration form 16. Provide duly filled, signed and stamped non debarment form Confirm that there shall be no co-payment. 17. Must attach a copy of CR12 from registrar of companies Current and valid copy of business license from the local authority where the business is located. 18. Bidder must provide evidence of 24hr call center 19. Bid documents must be paginated. All bidders are required to submit their documents paginated in a continuous ascending order from the first page to the last in this format; (i.e. 1,2,3. . n) where n is the last page.

	Special Conditions of Contract as relates to the General Conditions of Contract	
	Reference of general conditions of contract	Special condition of contract
	47.1 Performance security	Shall be 10% of the contract price of the successful bidder in form of bank guarantee or letter of credit.
	3.7 Delivery of Services	As per schedule of requirement
	3.8 Payment	As in 32.1
	32 Price adjustment	No price changes shall be allowed.
	1.2 Applicable law	Laws of Kenya.
	1.4 Notices	Managing Director Kenya Bureau of Standards P.O. Box 54974-00200 Off Mombasa Road Behind Bellevue Cinema Nairobi. Email:procurement@kebs.org

APPENDIX TO THE CONTRACT

The Appendix to the contract shall be an Insurance Policy that shall provide a description of the Services, compensation procedure and all the contingencies that shall lead to the compensation claim. The Policy is an industry form (the norm) but would be negotiated before signature to ensure all parties concerns are taken into account. No provision or Clause in the Insurance Policy shall negate any Condition of Contract.

BENEFICIAL OWNERSHIP DISCLOSURE FORM

INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM

This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.

For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the Tenderer by meeting one or more of the following conditions:

- *Directly or indirectly holding 25% or more of the shares.*
- *Directly or indirectly holding 25% or more of the voting rights.*
- *Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.*

TenderReferenceNo.: _____

_____ [insert identification no] Name of the

Assignment: _____ [insert name of the
assignment] to: _____ [insert complete name of Procuring Entity]

In response to your notification of award dated _____ [insert date of
notification of award] to furnish additional information on beneficial ownership:
_____ [select one option as
applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information. Table 24:

Details of beneficial ownership

Identity of Beneficial Owner	Directly or indirectly holding 25% or more of the shares (Yes / No)	Directly or indirectly holding 25 % or more of the Voting Rights (Yes / No)	Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer (Yes / No)
[include full name (last, middle, first), nationality, country of residence]			

OR

- ii) We declare that there is no Beneficial Owner meeting one or more of the following conditions: directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.

OR

We declare that we are unable to identify any Beneficial Owner meeting one or more of the following conditions. [If this option is selected, the Tenderer shall provide explanation on why it is unable to identify any Beneficial Owner]

Directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights.

Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer]"

Name of the Tenderer..... *[insert complete name of the Tenderer]_____

Name of the person duly authorized to sign the Tender on behalf of the Tenderer: ** [insert complete name of person duly authorized to sign the Tender]

Title of the person signing the Tender:..... [insert complete title of the person signing the Tender]

Signature of the person named above: [insert signature of person whose name and capacity are shown above]

Date signed [insert date of signing] day of [Insert month], [insert year]