CURRICULUM VITAE

ANNE NYOKABI NDIRANGU (PhD)

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OTHER PERSONAL DETAILS:

NATIONALITY: Kenyan MARITAL STATUS: Widowed ID NUMBER: 9380007

LANGUAGES: English and Kiswahili **+254** 721-603-115

PERSONAL OBJECTIVE

To be an agent of change through transferring knowledge with efficiency and effectiveness for the benefit of both the learner and the society towards achieving the desired economic goals and ultimately wage a successful war against poverty in a professional way.

ACADEMIC BACKGROUND

YEAR OF	NAME OF	QUALIFICATIONS
STUDY	SCHOOL/COLLEGE/UNIVERSITY	
<i>May</i> 2013 –	Jomo Kenyatta University of	PhD Entrepreneurship
November 2016	Agriculture and Technology	
May 2011-May	Jomo Kenyatta University of	Msc Entrepreneurship
2013	Agriculture and Technology	
Jan 2004-Dec	Institute of Human Resource	Higher Diploma in Human
2004	Management	Resource Management
1996-1999	University of Nairobi	Post Graduate Diploma in
		Education
1989-1993	Kenyatta University	B.A. Sociology
1987-1988	Kijabe Girls High School	A-Level(KACSE)Economics,
		Geography & CRE 3principals
		and 1 subsidiary 11 points
1983-1987	Nginda Girls Secondary School	O-Level(KCSE) Division 1
1974-1982	Kiawaithanji Primary School	C.P.E

Professional qualifications and experience

I am a fully accredited Microfinance Trainer of Trainers by Asian Development Bank Institute, China Development Bank, Tokyo Development Learning Center and the Word Bank. I have a higher diploma in human resource management and a post graduate diploma in education from the University of Nairobi. I am a licensed Human Resource practitioner by the IHRM (Institute of Human Resource Management – Kenya) and a registered teacher with Teacher Service Commission in Kenya. Currently a part time lecturer at Graduate School Dedan Kimathi University of Technology and external Examiner at Pan African University Graduate School.

I have 15 years' experience in Training dealing University programs, Micro-finance training programs, and Micro, Small & Medium Entrepreneurs, Women and Youth enterprises. I have acquired a wealth of experience in drawing and implementing training programs, Strategic planning skills, and am currently the Learning & Development Manager at ECLOF –Kenya which is a microfinance that is fast growing.

Achievements

Successfully supervised 3 Masters Students to graduation level

Successfully taught 2 PhD classes in Organizational Behavior and Theories

I have taught various secondary schools in Kenya for 9 years with distinct performance in the subject of Commerce before joining Microfinance sector in 2003 entry level as a credit officer in Faulu Kenya Microfinance and grew to Area management level in ECLOF-Kenya Microfinance.

I started a department of training and was made in charge of the staff and the customers training which has operated very successfully under my leadership to date with a coverage of 37 counties out of the 47 counties spread over Kenya.

Outstanding growth in the training section has been experienced for the last 5 years both in training and raising trainers for various teams for sustainability and continuity.

During this period I have managed to develop training materials for the entire population of over sixty thousand clients and approximately 300 staff members. These include staff induction guide, client orientation seminars, leaders training seminars and refresher courses for the clients.

In 2015 I championed financial literacy training for over 40,000 micro entrepreneurs using TOT Model of dissemination and have conducted empirical research on Innovation performance in youth enterprises and SMEs in Kenya as well as Entrepreneurial skills and growth in microfinance institutions in Kenya.

I have been able to conduct over fifty Training of Trainers for teams of microfinance staff and I was also an associate consultant in the preparation of Strategic plan for

Faulu Kenya Microfinance before and during transforming to a Microfinance Bank. I have successfully engaged in Transformation Strategic Planning for ECLOF Kenya (2018-2022).

I have also conducted a national financial management and business skills training for Compassion International (NGO) to over 2000 care givers.

I participated in the famous Global Entrepreneurship Summit in 2015 in demonstration of innovation in youth enterprises in Kenya and presented a waste to wealth project using old newspapers.

Since graduation in 2016 I have also worked as a Lecturer at the graduate school at Dedan Kimathi University of Technology on part-time basis and graduate School of Jomo Kenyatta University of Agriculture and Technology. Currently am contracted as a facilitator at Strathmore University in HR FOR NON HR Management Skills for 2016-2018 in professional development courses.

VOLUNTEER SERVICES

- I am volunteering with Financial Deepening Sector Africa (FSD Africa) in developing Credit Management Training Curriculum for entry level staff in East African Region.
- Currently in the Mentorship group partnering with United States International University in mentoring post graduate students.

PERSONAL ATTRIBUTES

I am a woman of integrity, focused, supportive, value based, well-organized, reliable, and flexible. I'm highly motivated and self-driven. In addition I love learning new skills and am committed to team working, with good interpersonal skills including recognition and appreciation of others' contribution. I have a personality with a "Yes I can" approach to work and flexible to change which helps me to take new ideas with a high drive for results. All my training sessions are flavored with humor based on my passion to see people learn.

WORKING EXPERIENCE

Period: August 2012 to date

Employer: ECLOF Kenya

Position: Talents Development Manager.

Duties:

- Development and implementation of training programs in ECLOF Kenya.
- Run the training budget for the company.
- Monitoring and Evaluation of training.
- Training needs analysis.
- Fundraising for capacity building through proposal writing.
- Represents ECLOF Kenya's Learning and Development Team at various events and/or forums.
- Ensuring regulatory obligations are met corporately

Achievements

- Drawn five years Training Strategic Plan for ECLOF-Kenya.
- Composed Induction Training Manual.
- Client Orientation Training Guide
- Made MFI client training modules.
- Delivered annual training needs in good time
- Conducted the tendering process for the facilitators and conference facilities.

Period: August 2008 to July 2012

Employer: ECLOF Kenya Position: Area Manager

- Reporting to Operations Manager
- Performance Management
- Providing Leadership to the Area.
- Mentoring & Supervising Staff
- Budgetary Responsibility over the Area

• Credit Management & Appraisal

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Employer: Faulu Kenya Limited Position: Branch Manager

Period: May 2003 to July 2008

Duties:

- Reporting to Area Manager
- Performance Management
- Providing Leadership
- Mentoring & Supervising Staff
- Budgetary Responsibility over the branch.
- Loan Processing
- Credit Management & Appraisal

TEACHING EXPERIENCE

Dedan Kimathi University of Technology

March 2018-to date Lecturing –Organization Behavior PhD Class (Part time)

Strathmore University

January 2016 -date Professional Courses (ONLY) Facilitating HR for Non HR Managers

Jomo Kenyatta University of Agriculture and Technology:

Part time lecturer January 2017 – August 2017

Thunguma Academy (Principal), Wamutitu Secondary School, Ruthugati High School & St Edward High School (Nairobi).

1993-2003(9 years)

TRAINING AREAS OF INTEREST

- 1. Organizational Theory and Behavior
- 2. Entrepreneurship theory and practice
- 3. Marketing in Small Enterprises
- 4. Technology and innovation
- 5. Research methodology
- 6. Human Resource Development
- 7. Organization Change and development
- 8. Reward management
- 9. Employees relations

CONFERENCE PAPERS

Presented in May 9th &10th 2017

University of Kabianga

Topic: Ethical use of Technology in Youth Enterprises in Kenya

No /S	TOPIC	JOURNAL	CO-AUTHORS
	Effects of Entrepreneurial Training on the Growth of SMEs in Kangemi Kenya.	Journal of Human Resource and Entrepreneurship Development: 5(1)50- 56.Jomo Kenyatta University of Agriculture and Technology.	Prof. Elegwa Mukulu
	The influence of training environment on the growth of small and medium enterprises in Kenya	International Journal of Business Management August 2014 Issue	Prof.Elegwa Mukulu
	Technological Capital and Innovation Performance in Youth Enterprises in Kenya	International Journal of Scientific and Research Publications, Volume 6, Issue 3, March 2016 ISSN 2250-3153	Prof Odhiambo, Prof Mukulu ,Dr Waititu
	Entrepreneurial Skills and Innovation Performance in Youth Enterprises in Kenya	International Journal of Business Management Volume 4, Issue 3, March 2016 ISSN 2321-8916	Prof.Odhiambo Prof. Mukulu Dr Waititu
	Staff induction training guide Client Orientation Guide for Microfinance Institutions	Unpublished Unpublished	ECLOF-Kenya ECLOF –Kenya (Task force leader)

Ethical technology use and sustainable youth enterprises development in Kenya

University of Kabianga 2nd Annual International Conference to be presented on 9th &10th May 2018

Dr Anne Ndirangu (Sole author)

THESIS SUPERVISION

- 2 Students PAC University (1 first supervisor & 2 second supervisor) graduated 2018
- 1 Students from Dedan Kimathi University (Second Supervisor) graduated 2018
- Currently supervising 2 PhD students PAC University and 2 Dedan Kimathi University of Science & Technology.

CONFERENCES, WORKSHOPS AND SEMINARS

Period	Areas covered	
15th & 16th August 2019	Risk & Default Management in Financial Sector	
May 20th to 31st 2019	E-Learning course content development at Kenya School of	
	Government	
19th November 2017	Mentoring skills	
10 ^և March-11 ^և March 2017	Customer Excellence by International Sales Training Institute	
26 th -27th June 2016	ge Management/Octane Mind rebranding by Success Signature	
7տ-11տ July 2015	nagement Skills by Frankfurt School of Finance and Management	
6 ^ւ July 2015	ing of Trainers by Frankfurt School of Finance & Management	
February 2015	Annual HR Symposium by Africa Management Communications	
	(Talent management)	
September 2014	The Leading Edge Manager by Anthony Gitonga	
	(Coach, Author & Speaker)	
May 2014	Transformational Leadership Seminar 1 ELNET	
	(Character formation, call, competence &community building)	
July 2013	e-Learning (MFTOT09)	
	Micro-finance Training of Trainers Distant Learning	
	computer based by Tokyo Development Centre	
June 2013	Transformational Leadership Seminar 3 with ELNET	
	(creative Leadership, Capacity building, coaching and Change	
	Leadership)	
	By International Leadership Foundation	
October 2012	Social Performance Management by ECLOF International	
August 2010	Human Resource review with Strategic Dimensions	
March 2010	Microcredit Summit for Africa and Middle East.	
22nd May 2008	Strategic Marketing of Services by SBO Training	

6ս - 8ս Mar 2008	and Imple Balance Score Card by Strategic Leadership Center (International)
16 th -18 th Oct. 2007	Branch Administration,
	Supervisory & Management Skills Course by Kenya Institute of Management
9տ -11տ May 2007	Change Management,
	Responsible Citizenship &
	MFI Act Course by Faulu Kenya Ltd
16th -18th Oct 2006	Supervisor Development by Management Decision
	Information
Feb- March 2005	HIV/AIDS Education Seminars Organized by Brakenhurst;
	Theological College Limuru
Jan-Nov 2005:	Basic counseling skill and application of counseling at work
	place by IPM (K).
14 th -19 th Aug 2000:	Foundation Principles and skills of counseling Organized by
<u> </u>	Blessed Hope Counseling and Training Centre
27th Nov1st Dec 2000:	Advanced skills of counseling organized by blessed
	hope Counseling and training center
Others	: Ms-word, Excel and Power points

REFEREES:

Prof. Elegwa Mukulu

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