

CURRICULUM VITAE

PERSONAL DATA

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DATE OF BIRTH: 1st July 1965

NATIONALITY: Kenyan

GENDER: Male

MARITAL STATUS: Married with three (3) children

EDUCATIONAL BACKGROUND:

PhD: Maastricht University, the Netherlands

Postgraduate: Kenyatta University, Nairobi
Master of Business Administration (MBA) Degree (Finance and Administration)

Edith Cowan University, Perth, Western Australia
Post Graduate Diploma in Disaster Management

Graduate: Kenyatta University, Nairobi
Subjects studied: Statistics
Computer Science
Education
Bachelor of Education (Science) Honours Degree, BEd(Sc)

High School: Meru Technical High School
Kenya Advanced Certificate of Education (K.A.C.E.)

Secondary School: Meru Technical High School
Kenya Certificate of Education (K.C.E.)

Primary School: Central Primary School, Kisumu
Certificate of Primary Education (C.P.E.)

PROFESSIONAL SKILLS AND EXPERTISE:

- April 2017:** Presented a paper on *“Strategies for Electronic Medical Records Sustainability at the Government Health Facilities in Kenya: Promising Practices and Lessons Learned”* at the Triple Helix Summit held at the University of Nairobi.
- October 2016:** Presented a paper on *“Applying ICT in Health Information Management”* at the African Journal of Health Information Systems (AJHIS) – 2016 at Strathmore University.
- August 2016:** Part of Joint Parliamentary Select Committee on matters relating to IEBC. Wrote the amendment bill 2016 on *“Use of ICT on elections in Kenya”* which was passed and adopted by Parliament and the Senate.
- May 2016:** Facilitated a training in *“Information Technology Security and Cybercrime”* for Botswana Government officials at Regional Centre for Mapping of Resources for Development (RCMRD) – Kasarani, from 9th May to 20th May 2016.
- September 2014:** Presented a paper on *“Disaster Recovery and Business Continuity Planning for Electronic Medical Records (EMR) System in Health Facilities in Kenya”* at AfricaHI 2014 conference in Gaborone, Botswana.
- September 2013:** Held a 30 minute Live Interview in Power Breakfast Show with CitizenTV on Westgate Disaster on 30th September 2013. Follow link below:
<http://www.youtube.com/watch?v=fcfNvnQYI7>
- October 2012:** Consulted for African Medical Research Foundation (AMREF) to develop a *“Disaster Management and Business Continuity Plan”* for the organization.

Developing for Kenya Tourism Development Corporation (KTDC) a *“Risk and Disaster Management Plan”* as part of institution’s five-year (2012-2017) Strategic Plan.
- August 2012:** Facilitated a seminar on *“Disaster Recover and Business Continuity Planning”, “ICT Policies”, “ICT Security for Users’ and “Enterprise Resource Planning”* for managers of various Water Boards within the country.
- December 2011:** Facilitated a seminar on *“Disaster Recovery and Business Continuity Planning”* for senior ICT managers from various government and private organizations.
- August 2011:** A facilitator at the 17th Annual Computer Society of Kenya (CSK) ICT Congress. Presented on *“IT Management”, “IT Project Management”, and “IT Staff Motivation and Development”* topics.
- May 2011:** Facilitated a seminar on *“Disaster Recovery and Business Continuity Planning”* for senior ICT managers from various government and private organizations.

- April 2011:** A facilitator at the Annual Computer Society of Kenya (CSK) ICT Managers' Congress. Presented on *"Risk Assessment in Project Management"* and *"Performing Operational Analysis in Disaster Recovery Planning"* topics.
- February 2011:** Facilitated a seminar on *"Information Security"* for senior ICT managers from various government departments.
- November 2010:** Attended a workshop in *"Transnational Teaching"* organized by Australian Studies Institute (AUSI) in conjunction with Edith Cowan University (ECU).
- July 2010:** Attended a workshop in *"Effective Teaching Skills"* organized by Australian Studies Institute (AUSI) in conjunction with Edith Cowan University (ECU).
- April 2010:** Facilitated a seminar on *"Impacts of Cloud Computing"* for senior ICT managers from various government and private organizations.
- February 2010:** Facilitated a seminar on *"Disaster Recovery Planning"* for senior managers from various government and private organizations.
- January 2010:** Facilitated a seminar on *"Enterprise Resource Planning (ERP)"* for senior managers from various government and private organizations.
- December 2009:** Facilitated a seminar on *"Information Security"* for Nairobi City Council employees.
- August 2009:** Presented a refereed paper at the 2nd Kenya Education Stakeholders Conference and Exhibition. Title of the paper: *"Branding and Marketing Kenyan Education as a Business"*.
- July 2009:** Attended Navitas partners and Edith Cowan University (ECU) Academic Advisory meeting in Colombo, Sri Lanka.
- June 2009:** Presented a refereed paper at the 1st Kenya Institute of Management (KIM) Annual Conference on Management. Title of the paper: *"Reforming Higher Education in Australia: Lessons for Developing World"*.
- March 2009:** Facilitated a workshop in *"Disaster Recovery and Management"* for senior managers from various government departments.
- January 2009:** Facilitated courses in *"Information Technology Infrastructure Library (ITIL)"* and *"Configuration and Database Management"*.
- October 2008:** Visited Edith Cowan University (ECU), Perth Western Australia to discuss new academic products in Information and Communication Technology and Master of Business Administration (International) courses.
- August 2008:** A facilitator at the annual Computer Managers' Congress organized by Computer Society of Kenya (CSK).
- June 2008:** Part of the team that contributed to develop a strategy report on how to transform Kenya Utalii College and Utalii Hotel into profitable institutions and elevating the college to a university status.

- March 2008:** Attended a Regional Seminar on Media Law and Ethics, organized by Media Council of Kenya.
- December 2006:** Facilitated a course in *"ICT Audit"*.
- January 2006:** Facilitated a course in *"Effective ICT Management"*.
- September 2005:** Facilitated a course in *"Information Technology Forensic Audit"*.
- August 2005:** Facilitated a course in *"Information Technology Help Desk Management"*.
- March 2005:** Visiting lecturer at Edith Cowan University (ECU), Perth Western Australia. Campuses visited:
Mt. Lawley
Churchland
Joondalup
- September 2003:** Facilitated courses in *"Information Technology Audit"*, *"Computer Security"* and *"Way forward in Information Technology Security"* for senior Kenya government and private sector officials.
- September 2003:** Keynote speaker in *"ICT in Agriculture"* seminar organized by AITEC, Kenya. Delivered talks on: *"ICT Capacity Building in Agriculture"* and *"ICT Knowledge Management in Agriculture"*.
- June 2003:** Facilitated a course in *"Credit Management Information Systems"* for senior bank managers from various commercial banks and Central Bank of Kenya.
- June 2003:** Facilitated a course in *"Information Systems Audit"* for senior auditors from various Kenya government and private institutions.
- March 2003:** Facilitated course in *"Information Technology Audit"* for senior auditors from Controller and Auditor General Department of Kenya Government.
- November 2002:** Facilitated a course in *"Computer Security and Privacy"* for senior managers in both public and private sector of Kenya Government.
- September 2002:** Facilitated a course in *"Auditing Computer Based Systems"* for senior auditors from Controller and Auditor General Department of Kenya Government.
- June 2002:** Facilitated a course in *"Computer Security"* for senior managers and chief executives.
- May 2002:** Facilitated a course in *"Role of Information Technology in Marketing"* for bank managers.
- February 2002:** Facilitated a course in *"Challenges facing the Kenyan banks in the wake of communication technology"* for bank managers.
- August 2001:** Facilitated a course in *"Information Technology and Resource Management"* for senior bank managers.

- June 2001:** Facilitated a course in “*Credit Management Systems*” for senior bank managers.
- April 2001:** Attended a workshop on “*Structured short and medium term finance to small-scale farmers*” organized by International Coffee Organization (ICO) in collaboration with Common Fund for Commodities (CFC), in my capacity as Information Technology Consultant.
- 2000 - 2002:** Part of the consultancy team hired to implement Enterprise Resource Planning (ERP) software at Kenya Revenue Authority (KRA).
- November 1999:** Attended a course in “*Managing performance and development*” organized by Standard Chartered Bank.
- September 1999:** Attended a course in “*Payments and cash management*” by S.W.I.F.T., Belgium.
- June 1999:** Attended a course in “*Domestic payment system*” by Sagacious (PTY), South Africa.
- October 1998:** Attended a course in “*Euro currency*” by S.W.I.F.T., Belgium.
- August 1997:** Offered consultancy services in Investment System to Barclays Bank PLC, Mauritius.

RELEVANT TEACHING AND WORK EXPERIENCE:

Teaching Experience

- May 2016:** Visiting lecturer, University of Jordan, Faculty of Medicine, School of Health Sciences, department of Health information Management. (Supervising five (5) Masters Health Information Management students).
- February 2015:** Visiting lecturer, Istanbul University, Turkey, Faculty of Health Sciences, School of Health Information Management.
- April 2014 to Date:** Visiting lecturer for Maastricht University, the Netherlands, at University of Science and Technology (UST), Sana’a, Yemen, Faculty of Medicine, School of Health Information Management. (Supervised five (5) Masters of Health Information Management students who graduated).
- May 2009 – September 2014:** Part-time lecturer, Management Information Systems, MBA Class, Kenya Methodist University (KEMU), Nairobi Campus.
- May 2009 – April 2010:** Part-time lecture, E-commerce, Kenya Methodist University (KEMU), Nairobi Campus.
- 2004 – 2005:** Part-time lecturer, Management Information Systems, MBA Class, Mount Kenya University (MKU).

2002 – 2005: Part-time lecturer, Information Systems, Kenya College of Accountancy (KCA) University.

2000 – 2002: Part-time lecturer, Computer Science, Kenyatta University, Department of Computer Science.

Work Experience

July 2018 – Date: Consultant, Trainer and Capacity Building in Information and Communication Technology (ICT) and Disaster Risk Management and Business Continuity Planning.

January 2013 – June 2018: Capacity Building Advisor, Palladium Group.

Responsibilities:

- Overall in-charge of Capacity building in terms of training, curricula development, implementation and quality assurance for Health Management Information Systems (HMIS)
- Organizing and conducting various categories of training (End User, Technical, Training of Trainers and On--Job-Training)
- Mentor champions identified in facilities
- Standardization and documentation of all training materials
- Set up and maintenance of e-Learning platform
- Preparation and periodic review of training materials for various categories of training
- Liaise with regional staff for technical and end user support issues on hardware and software
- Audit for system usage and user satisfaction
- Keep track of all software version releases and updates
- Develop workplan and manage the project in relation to technical, political and budgetary issues
- Keep up to date data and records pertaining to capacity building
- Collaboration with tertiary institutions to implement Electronic Medical Records (EMR) curriculum in Health Informatics courses.
- Collaboration with implementing and Care and Treatment partners for support and sustainability of EMR at the health facilities.
- Partnership with County Governments to support EMR implementation in County health facilities

November 2011 – January 2013: Consultant, Trainer and Capacity Building in Information and Communication Technology (ICT) and Disaster Risk Management and Business Continuity Planning.

November 2010 – October 2011: Dean, Academic Affairs, Australian Studies Institute (AUSI), Nairobi, Kenya.

Responsibilities:

- Overall in-charge of academic affairs in terms of curriculum development, content delivery, research, assessment, examination, unit moderation and quality control.
- Recruitment and placement of lecturing staff.
- Personal development planning for academic staff.

- Liaison with Edith Cowan University (ECU) and Perth Institute of Technology (PIBT) academic divisions.
- Working closely with the Commission for Higher Education (CHE) on accreditation and validation of courses.
- Preparation and management of academic budget.
- Fostering professional excellence with teaching staff on all matters relating to student learning needs and teaching strategies.
- Ensure all teaching and learning processes conform to the regulatory framework.
- Development and implementation of institution policies.
- Manage human and non-human resources of academic department.
- Implementation and promotion of equity and diversity policy, occupational health and safety (OHS) policies.
- Participate, where appropriate, in development and implementation of institution's marketing plans and related promotional activities, both in Kenya and overseas.

June 2008 – November 2010: Head of Information Technology/Lecturer, Australian Studies Institute (AUSI), Nairobi, Kenya.

Responsibilities:

- Overall in-charge of academic affairs in terms of curriculum development, content delivery, research, assessment, examination, unit moderation and quality control.
- Recruitment and placement of lecturing staff.
- Personal development planning for academic staff.
- Scholarship awards to poor needy students.
- Liaison with Edith Cowan University.
- Working closely with the Commission for Higher Education (CHE) on accreditation and validation of courses.
- Preparation and management of academic budget.
- Marketing of AUSI courses and services.
- Student counseling.
- Quality Control and Audit.

October 2000 – June 2008: Information Technology Coordinator/Lecturer, Australian Studies Institute (AUSI), Nairobi, Kenya.

Responsibilities:

- Overall in-charge of Information and Communication Technology courses in terms of curriculum development, content delivery, research, examination and quality control.
- Liaison with Edith Cowan University.
- Working closely with the Commission for Higher Education (CHE) on accreditation and validation of courses.
- Preparation and management of academic budget.
- Marketing of AUSI courses and services.
- Student counseling.
- Quality Control and Audit.

March 2000-August 2000:	Information Technology Manager, Diamond Trust Bank Limited.
Responsibilities:	Overall in-charge of Information Technology issues in the East Africa region.
Major achievements:	<ul style="list-style-type: none"> -Instrumental in installation of international money transfer system (S.W.I.F.T.). -Development of new current and savings accounts products. -Implementation of Wide Area Network between branches in East Africa region, including Disaster Recovery Plan.
June 1998-March 2000:	Manager Information Systems, Standard Chartered Bank Kenya Limited.
Responsibilities:	Year 2000 (Y2K) compliance testing and implementation, and bank information system products support.
Major achievements:	<ul style="list-style-type: none"> -Successful Y2K compliance testing and implementation. -Implementation of international payment reconciliation system. -Introduction of domestic payment system (DPS) and installation at client sites. -Participation in upgrade of Automated Teller Machines (ATMs).
September 1997 – June 1998:	Information Technology Coordinator, Barclays Bank of Kenya Plaza Business Centre.
Responsibilities:	Offer technical advice and support to the business centre divisions.
Major achievements:	<ul style="list-style-type: none"> -Championed migration of DOS based programs to Microsoft windows environment. -Played a major role in acquisition of modern hardware. -Conducted in-house end-user training and support. -Developed Disaster Recovery and Business Continuity Plan.
September 1995-September 1997:	Information Technology Consultant, Barclaytrust Investment Services Limited, a subsidiary company of Barclays Bank PLC.
Responsibilities:	Sub-project manager for computerization of investment services, from manual operations. Also provide technical advice and support on pension fund administration system.
Major achievements:	<ul style="list-style-type: none"> -Successful installation of investment system. -Setting up of investment systems audit standards. -Office automation and real-time processing. -Developed in-house end-user training and support programmes. -Disaster recovery and business resumption planning. -Implementation of international funds transfer (S.W.I.F.T.).

May 1994-September 1995:	Systems Analyst/Programmer, Kenya Reinsurance Corporation.
Responsibilities:	To conduct systems analysis and feasibility in the corporation computer system and undertake in-house application programming.
Major achievements:	<ul style="list-style-type: none"> -Instrumental in migration from mainframe system to micro-computing environment and data conversion. -Feasibility study on systems design and preparation of system proposal. -Coordination of in-house end-user training and support. -Preparation and documentation of tutorial and training manuals. -Installation and maintenance of application software.
May 1993-May 1994:	Information Technology Support Officer, Colgate Palmolive (East Africa) Limited.
Responsibilities:	To enhance the organization strategy for information technology development, and identification of staff training needs and assessment.
Major achievements:	<ul style="list-style-type: none"> -Developed staff database for personnel department. -Undertook documentation and dissemination of training guides of user applications. -Coordinated hardware procurement and maintenance. -Automated analysis of company product market share.
October 1991-May 1993:	Logistics Assistant, Business Services Department, Wellcome Kenya Limited (currently Glaxo-Smithkline).
Responsibilities:	To undertake the company's logistics operations and develop a computerized system in a wide area network.
Major achievements:	<ul style="list-style-type: none"> -Developed a production and material inventory control system. -Coordinated hardware and software procurement and maintenance. -Introduced data communication system. -Implemented and maintained application software packages.
March 1991-October 1991:	<p>Lecturer, Computer Department, Universal Group of Colleges, Nairobi.</p> <p>Subjects lectured: Systems Analysis and Design Computer Applications in Business Management Information Systems</p>

MEMBERSHIP OF PROFESSIONAL, ACADEMIC AND ASSOCIATION BODIES:

- Fellow of Computer Society of Kenya (FCSK)
- Certified Information Systems Auditor (CISA)
- Kenya Institute of Bankers (KIB) – Chief Examiner, Management of Information Technology
- Kenya Bureau of Standards (KEBS) – Technical Committee (TC100) Member
- Kenya Education Promotion Council – Member
- Diocese of Maseno West – Member, Young Professionals Foundation
- Professional Trainers Association of Kenya (PTAK) – Member
- Nairobi Club – Full Member
- The United Kenya Club – Full Member