



**Kenya Bureau of
Standards**
Standards for quality life

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TO ALL KEBS CERTIFICATION BODY STAKEHOLDERS

Dear *Stakeholder,*

RE: ANNUAL IMPARTIALITY ASSESSMENT SURVEY

KEBS welcomes you to participate in this year's annual Impartiality Assessment Survey. This will help us give and maintain confidence to all interest parties that Certification Services offered by KEBS Certification Body(CB) fulfils specified requirements as per ISO/IEC 17021-1 & ISO/IEC 17024.

Your feedback will also help us to confirm the effectiveness of actions taken to address feedback received in previous Impartiality Assessment Survey of March 2021. Please use the following link to submit your feedback:

<https://forms.office.com/Pages/ResponsePage.aspx?id=wX4Qr3drvkgazOTR-UOUoIIILHy-Sz1tDtAnBuBEkza5URDczVKNtVzZDS0xBMlc4VVpPQ1VGMTA3QS4u>

Customers of organization(s) whose management systems are certified by KEBS CB are encouraged to give feedback.

Thank you in advance for your valuable feedback which should be submitted to us using the above link, not later than **31/03/2022.**

Yours

Sincerely

Samson Ombok

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CHIEF MANAGER KEBS CERTIFICATION BODY

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