

Julius Muraguri

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Professional Summary

A passionate Quality management systems trainer, implementer and certified lead auditor with 20+ years hands-on experience in training, consulting & auditing.

Author of Quality Management System Book: *ISO 9000 Secret: Unlocking World Markets*, ISBN 9966-7320-1-2, 1st Edition.

Key Achievements (2009-current)

Quality Management Consultant Quality Centre Limited

Clients

ISO, Kenya Bureau of Standards, Brookside Dairy, Pharma Specialities, Technical University of Mombasa, Kenya National Library Services

Services/Expertise Provided

Quality Management systems, Social Responsibility Food safety management, Publication Quality system training materials

Published a Quality Management System's book - **ISO 9000 Secret: Unlocking World Markets**, ISBN 9966-7320-1-2, **First Edition in 2009.**

The book was approved by Kenya Institute of Curriculum Development and published in the Orange Book of Approved Curriculum materials, thereby providing a source for ISO 9001 implementation reference material to government institutions and private sector.

Provided training and advisory services on ISO/other voluntary standards to over 100 companies, thus meeting compliance and ISO certification, leading to increased market access.

2008-2010 National Quality Assurance Technical Committee, Kenya Bureau of Standards

Monthly participation on Technical committee on Quality management & Quality Assurance, at KEBS

(2005-2009)

**Quality Management Systems Consultant
Quality Centre**

Clients:

Kenya Flower Council, ABC Bank, Inyange Industries (Rwanda)
Schneider (formerly Power Technics). KTDA Tea Factories

Services/Expertise Provided

ISO 9001, ISO 22000, HACCP, GMP) /Food Hygiene, NEMA -
Environmental Audits, GLOBALG.A.P

Successfully provided ISO-certification consultancy to various
industries, thereby meeting compliance and certification.

(2010-2018)

**Management Systems Lead Auditor & Trainer
SGS**

Clients:

Coca-Cola, Unilever, Total, Shell, G4S, DHL, Atlas Copco, Nampak
Tata Magadi Soda, De La Rue, Kenyatta University

Services/Expertise Provided

ISO certification audits/Business process improvement

Performed over 1000 Quality management systems certification
audits in the local and top-tier global brands, thereby generating
audit reports for business continual improvement and market
access

(2007 Jan –April)

**Quality Assurance Manager (Contract)
Tropical Heat Group (Deepa Industries Ltd)**

Implemented ISO 22000 Food safety Management System
Reviewed existing and developed new standard operating
procedures of ISO 22000 food safety system leading to
certification

(2004-2005)

**Millennium Management Consultants (MMC Africa)
Senior Consultant -Quality, Food & Environment**

Clients:

Cadbury, Statpack, Weetabix,, Unga, KETEPa

Services /Expertise Provided

Quality Management System, Food Safety Management System
Environmental Management

Assisted clients to streamline their business processes, thus increasing efficiency of their management systems

Provided trade capacity building in quality and enterprise upgrading, increased competitiveness in global markets in the EU-COLEACP project for East Africa fresh produce exporters that supply EU retailers on meeting buyer quality and food safety standards in the European Union

Quality Controller/Microbiologist Nestle Foods (1997-1999)

Services /Expertise Provided

Quality assurance, Laboratory testing. Good Laboratory Practices, Food Safety Management

Performed microbial analysis of food pathogens on the company's products to meet set standards for human consumption.

Conducted water testing to test for fitness for human consumption, and requisite treatment

Education Background

University

**Bachelor of Science (1992-1994)
Jomo Kenyatta University of Agriculture &
Technology, Kenya**

Professional Training

Course

**IRCA-Lead Auditor Course in Quality Management
Systems (ISO 9001), 2005**

Institution

Campden & Chorleywood Food Research Association (CCFRA- UK), 29 August- 2 September, 2005

Course brief

Intensive, residential and examinable Lead Auditor (Course No A17076 Certified by IRCA) on auditing, with real-life practical auditing session.

Qualifications

Passed the Examination, and awarded Certificate Course No: 2279 on 26 September, 2005

Course

**ISO/IEC17021-Conformity Assessment For Bodies
Providing Audit & Certification of Management
Systems**

Institution

Kenya National Accreditation Services (KENAS)

Qualification

Awarded Cert. No.: KENAS/GENERAL 17021-1/2015/02 on

Course	Quality Management Systems (ISO 9001:2015)
Institution	SGS
Qualification	Cert. No. 129024098
Course	ISO 9001Draft International Standards (DIS) for Auditors
Institution	SGS
	Cert. No. 128593123
Course	ISO 14001DIS for Auditors, SGS
Institution	SGS
	Cert. No. 129028794
Course	Risk Assessment on ISO Management System Standards and Introduction to Annex SL
Institution	SGS
Course	Training of Trainers Course
Institution	Kenya Bureau of Standards National- Quality Institute
Course Brief	An examinable 2 days (31 Aug-31 Sept, 2009) training of trainers' course on skills and techniques in training (quality management) followed by assessment
Qualification	Certificate in Training of Trainers Course; Certificate No. 1874/09, 1 September 2009
Course	Training of Trainers
Institution	Kenya Bureau of Standards- National Quality Institute
Course Brief	An examinable 2 days (2 Sept-3 Sept, 2009) training of trainers' course on skills and techniques in training (food safety management) followed by assessment
Qualification	Certificate in Training of Trainers Course; Certificate No. 1818/09, on 3 September, 2009
Course	Training of Trainers
Institution	COLEACP-PIP Training Unit in collaboration with Centre for International Development & Training & NRI,UK.
Course brief	An intensive 2-week's (18-30 April 2005) residential course on practical skills & techniques of training of trainer's with emphasis on training needs analysis, training preparation and training delivery, with assessment of the acquired skills
Qualification	Awarded a Certificate of Participation in Training of Trainers Course Nairobi, Kenya, on 30 April, 2005
Course	Training of Trainers for SME Exporters
Organization	Japan International Agency and Export Promotion Council
Qualification	Awarded Certificate in Training of Trainers for SME exporters, 4 March, 2007
Organization	Japan International Agency and Export Promotion Council,

Course brief	Training of Trainers (TOT) Training for SME Exporters
Qualification	Awarded Certificate in Training of Trainers for SME exporters, 27 July, 2007
Organization	Japan International Agency and Export Promotion Council
Qualification	Awarded Certificate in Training of Trainers for SME exporters, 6 August 2007
Course	Royal Institute of Public Health (RIPH,UK) - Advanced Diploma in Applied HACCP, 2005
Institution	Natural Resources Institute (NRI, UK)
Research Project	<i>The 'Overcomplicated and Difficult' Perceptions in HACCP Food Safety Management Systems.</i>
Qualifications	<i>Passed Paper 1 and Research Project</i>
Course	RIPH-UK Intermediate Certificate in Applied HACCP
Institution	Natural Resources Institute of United Kingdom (NRI, UK)
Course brief	Examinable intermediate course in developing of a HACCP food safety management system, RIPH, UK- Accreditation Course No: 100/1581/1
Qualification	Passed the Examination with credit and awarded Intermediate Certificate in Applied HACCP Principles, Certificate No.: 657427141005 on
Course	RIPH-UK Foundation Certificate in Applied HACCP
Institution	Natural Resources Institute of United Kingdom (NRI, UK)
Qualifications	Passed the Examination with credit and awarded Foundation Certificate in Applied HACCP Principles, 24 June 2005 Certificate No.: 657427141005 on 24 June, 2005
Course	RIPH-UK Foundation Certificate in Food Hygiene
Institution	Natural Resources Institute of United Kingdom (NRI, UK)
Qualifications	Passed the Examination with credit and awarded Foundation Certificate in Food Hygiene Certificate No.: 657427141005 on 24 June, 2005
Course	CIEH-UK Foundation Certificate in Food Hygiene, 2003
Organization	Food Alert International, London, UK
Course brief	Chartered Institute of Public Health (CIEH) UK Accreditation Number 100/1539/5 64 course in Prerequisite Programmes and Good Manufacturing Practices (PRP/GMP)
Qualification	Awarded Foundation Certificate in Food Hygiene Certificate Number: 440080, 24 October 2003
Course	ISO 26000-Social Responsibility-Training of National Experts
Institution	International Organization for Standardization (ISO)
Qualification	Awarded Certificate No. TA 006 109/2013, 2013

Course	Internal Food Safety Auditor Course in HACCP
Organization	MMC Africa
Qualification	Certificate of Training, 30 March, 2005
Course	Internal Quality Auditor Course in ISO 9001:2000
Organization	MMC Africa
Qualification	Awarded Certificate of Training, 14 February 2005
Course	Internal Social Auditor in SA 8000 in 1999
Institution	Bureau Veritas Quality international (BVQI)
Course	Internal Quality Auditor in ISO 9001:1994, in 1999
Institution	Bureau Veritas Quality international (BVQI)
Course	Health and Social Care/Auxiliary Nursing
Institution	Best Care College, London, UK
Course details	A 5 days intensive training course <i>Licensed by the UK National Care Standards Commission</i>
Qualification	Awarded Certificate of Achievement on 21 December, 2003

Other Training and Workshops

2019	Strategic Planning, HP
Course brief	Prioritizing and effective strategic planning strategies based on SWOT (Strengths, Weaknesses, Opportunities, Threats) analysis
2017	IT for Business Success, HP
Course brief	Use and choice of technology solutions in businesses' goals and specific business circumstances
Qualification	Awarded Certificate of Achievement on 21 December, 2003
2013	Regional Workshop on ISO 26000 for National experts, organized by ISO Switzerland, 2days, Kigali, Rwanda
	Certificate No.: TA012110/2013
2013	National Workshop on ISO 26000 (Social Responsibility) organized by KEBS/ISO Switzerland, 1 day, Nairobi, Kenya
2012	Mapping strategy for Documenting ISO 9001 QMS for pharmaceutical organization, EKA Hotel, Nairobi
2010	ISO-KEBS Workshop on Environmental management, 1 day, Nairobi, Kenya
2010	ISO-KEBS workshop on Environment Management, 1 day, Nairobi, Kenya, Key Speaker: Robert Page, Chair ISO/TC 207; Environmental Management: Kenya

- 2008** ISO-KEBS International standards & Development, Alan Bryden (Former ISO Secretary General): 1 day, Nairobi, Kenya
- 2008** ISO-KEBS Workshop on International Standards and Development, Kenya
- 2007** New Waste Regulations in Kenya by NEMA & KAM: Solid wastes and wastewater, 1day, Nairobi, Kenya
- UNDP/GTZ/Kenya Flower Council Workshop on Nematode Strategies in Rose Flowers, 2 days, Naivasha, Kenya, As the Script writer, compiled the workshop report and presented to the Workshop organizers
- 1999** HACCP Food Safety Seminar, HACCP international Ltd, 1 day
- 1998/99** Annual Intra-lab Proficiency Tests in Microbiological Analysis, 14 days, Nestle Ltd & Nestlé Research Center: Kenya

Registered Status

Registered (formerly) Lead Auditor in Quality Management Systems, Registration Certificate No. KEBS/QMS/A/014

Registered Lead Auditor in Environmental Audits/ Environmental Impact Assessment (EIA)
NEMA-Certificate No. 0735

Approved (*formerly*) Food Hygiene Trainer (Royal Institute of Public Health, UK: Registration. No. RIPH No: 1851 and 2103

Membership

Member, World Council for Quality, WCQ

Member (*Formerly*), Royal Institute of Public Health (RIPH, UK) Reg. No. 25470

Publications

1. <https://www.amazon.com/ISO-9000-Secret-Implementing-Management-ebook/dp/B0763ZW73K>
2. Completed 2nd Book on Quality Management System - Documenting an ISO 9000 Quality Management System, which is to be released by end November, 2021
3. Written articles on Quality Management System in the Hortfresh Journal
<http://hortfreshjournal.com/old/archive/ISO9000-Quality-Management-System.pdf>