

# ANTONY JACCODUL

## AREAS OF EXPERTISE

Developing new markets

Relationship Marketing

Kaizen Philosophy

Research Models

International  
Business development

EQA

Balanced score card

Management Systems  
Audit.

Innovation and Market  
Intelligence.

## PROFESSIONAL

MBA

KHF

ASLM

## PERSONAL SKILLS

Decision making

‘Can do’ attitude

Target driven

## PERSONAL DETAILS

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## PERSONAL SUMMARY

A passionate management and quality expert with a spark of changing most question marks in an organization to stars. I believe no shoe is bigger than my feet, and teamwork, efficiency and attention to detail matters most in ever changing and ever growing global tremors. A well informed and travelled executive, with extensive knowledge of all current economic, social and regulatory issues. An inspiring and motivational manager with first-rate interpersonal skills and the ability and passion to develop the vision of any company he manages. I am able to push performance improvement whilst at the same time delivering growth and sustainability. Possessing a vast leadership and management experience, I will always ensure that clear objectives and expectations are delivered and maintained. I am looking for a rare and exciting opportunity with an ambitious business that wants to grow.

## WORK HISTORY

**European Society for EQA- Regional Representative- 2018 June to Date.**

- Developing and Managing EQA for the region.

**Keton Consulting –Managing Consultant and CEO - 2016 to Date-**

- Develop and Manage Consultancy work touching Medical Research, Quality Management Systems, Standards Development, Healthcare Financing, Corporate Governance, Training and Capacity Building, Strategic Business Plans, Measure Evaluation, Risk Management and Data Science.
- Managing consultancy projects in Kenya, Uganda, Tanzania, Nigeria and Zambia touching on health sector and communities.
- Manage relevant communication channels with relevant Governmental Agencies, Non-State Actors, Corporate bodies and regulatory authorities

**Human Quality Assessment Services (HuQAS) - A Medical Proficiency Testing Organization; Chief Executive Officer: 09/ 2014 – April 2018**

Responsible for working closely with the firm's partners especially Centers for Disease Control and Prevention (CDC), Kenya Healthcare Federation, NGOs Co-coordinating Board and Ministry of Health in provision of quality proficiency testing services, capacity building and inculcating the culture of learning organizations to the medical laboratory science fraternity in Sub-Saharan Africa.

## SELECTED ACHIEVEMENT HIGHLIGHTS

- Established strategic business and technical linkages with National Health Laboratory Tanzania, Uganda Virus Research Institute, Walter Reed Program Nigeria, thereby enhancing best practices for the laboratories in Africa. Raking in 200% revenue increment to the organization.
- Expanded the days of the annual HuQAS scientific conference from a one day affair to a two day knowledge sharing affair covering scientific presentations, topical seminars, exhibitions and round table discussions. This added the needed synergy among Pathologists, Scientists and Researchers. The participation rate increased by 60% and conference revenue collection went up 70% through exhibition and sponsorships.
- successfully implemented an enterprise resource management system for the organization together with embedding balanced score card for productivity measurement

## **Human Quality Assessment Services (HuQAS) - Quality and Technical Manager**

**09/2012- 09/2014**

### **MANDATE AND EXPERTISE**

- Quality head of the ISO/IEC 17043 accredited organization.
- Revision of quality manuals, quality procedures, works instructions in line with ISO/IEC 17043 standard document ensuring compliance.
- Organization of trainings, consultancy , continuous medical education in various medical institutions according to the annual plans
- Proposal development, negotiations and captivating technical reviews attracting funding for the organization especially PEPFAR funds.
- Expertise in procedural, process, implementation and audit trail of ISO 17043 proficiency testing protocols.
- Training of lab professionals on various aspects of skills development.

## **Prime Diagnostic Center: Operations and Laboratory Manager 06/2011-08/2012**

### **ACHIEVEMENTS**

- Eliminated wastage of company resources especially stocks, time, processing and over testing saving the company 30% of operation costs and increasing patients' satisfaction.
- Actualized risk management of all processes for all non –conforming work.
- Enhanced laboratory ISO15189:2012 accreditation process.
- Opened two branches of the facility ensuring our services reached our targeted audience.
- Started development of mobile application for the organization with aim of improving customer experience.

## **Scitech Diagnostics- Medical Equipment Company: Clinical Products Manager 11/2010-05/2011**

### **ACHIEVEMENTS**

- Added two more products lines to the business unit leading to 50 % return on medical equipment sales by the company.
- Developed training component of the company for purposes of customer support and after sales service. This enhanced relationship marketing for the organization leading to customer loyalty and brand visibility.
- Established reliable exclusive distribution channels with key manufacturer of various Medical equipment majorly in China, Europe and North America. This enabled sourcing of top brands into the East Africa Community market such as Guava Auto CD4 analyzer.

## **Catholic Medical Missions Board –Friend Lugulu Mission Hospital Laboratory In-charge**

**06/2009**

### **ACHIEVEMENTS**

- Improved AAFB microscopy case detection through increased refresher training and mentorship for staff and follow up with help of other partners like AMPATH.
- Laboratory networking for non-routine tests cutting costs and improving reliability.
- Strengthened documentation systems and forecasting techniques resulting to zero stock outs.
- Started the microbiology department which was nonexistent.

### **SECTOR WIDE EXPERIENCE AND CONSULTANCIES**

- Baseline Survey of National HIV Reference Lab towards ISO 17043:2010 Accreditation contracted By University of Maryland Baltimore.
- Worked together with GIZ Kenya and other partners in preparation of Kenya Quality Model for Health Guidelines and Kenya Health Quality Improvement Policy 2016-2020 as tasked by Ministry of Health Department of Standards, Quality and Regulation.
- Technical working group for Continuous Professional Development Implementation as tasked by Kenya Medical Laboratory Technicians and Technologists Board.
- Strategic analysis of Human Quality Assessment Services and a five strategic plan development for the same organization.
- Drafting of External Quality Assurance portion of Kenya medical laboratory malaria quality assurance Draft policy 2014
- Kenya Medical Laboratory Policy 2014, drafting medical laboratory workforce policy statement.

### **ISO STANDARDS TECHNICAL ASSESSMENT AND AUDIT EXPERIENCE**

- **NMRL ISO/IEC 17043:2010 KENAS Technical Assessment 2017 and 2018.**
- **Ministry of Health Headquarters: ISO 9001:2015 SGS Certification Audit March and April 2016**
- **Total Wellness International (ICAS): ISO 9001:2015 SGS Recertification Audit March 2016 was engaged as technical expert**
- **Gertrude's Children Hospital ISO 9001:2008 SGS Re-certification Audit July 2014 and June 2016**
- **Kenya Medical Research Institute (KEMRI) ISO/IEC 17043:2010 KENAS Technical Assessment July 2014, April 2015 and July 2016**

## **TRAINING EXPERIENCE**

- Risk Management based on ISO/IEC17025:2017, ISO/IEC17043:2010, ISO 15189:2012, ISO 9001:2015.
- Internal Audit based on ISO/IEC 17025:2017, ISO/IEC17043:2010, ISO 15189:2012, ISO 9001:2015.
- ISO/IEC 17025:2017 Implementation Course.
- ISO/IEC 17043:2010 Implementation Course.
- ISO 13528:2015 –Statistical Methods for Proficiency Testing
- ISO 9001:2015 Implementation Course.
- Advanced Root Cause Analysis and CAPA
- Method Validation

## **ACADEMIC QUALIFICATIONS**

- **Master of Business Administration** University of Nairobi 2015-2017
- **BSC. Medical Laboratory Sciences** Kenyatta University 2005- 2009
- **K. C.S.E Mean Grade A-(Minus)** Ngere High School 2000-2003
- **K. C. P.E 513 Marks** Flamingo Primary School 1991-1999

## **MEMBER ORGANIZATIONS AND REGISTRATION**

1. **Kenya Healthcare Federation- Vice Chair** Healthcare Regulations and Quality &Standards Committee.
2. **African Society for Laboratory Medicine-Member**
3. **KMLTTB**

## **SCIENTIFIC AND MEDICAL RESEARCH PUBLICATIONS**

- ***Impact of proficiency testing in strengthening laboratory management towards accreditation: A case study of five labs undergoing accreditation in Kenya.*** Association of Kenya Medical Laboratory Scientific Officers Conference Mombasa Kenya in October 2014.
- ***Penetration of external quality assurance services in counties of Kenya under devolution.*** HuQAS Annual Scientific Conference September 2014.
- ***Proficiency testing going beyond accuracy and precision unpacking the statistics*** HuQAS Annual Scientific Conference October 2012

## **AWARDS**

- Best Essay World Accreditation day on 9<sup>th</sup> June 2013 by Kenya Accreditation Service.
- Catholic Medical Missions Board **Outstanding Community Volunteer Award** 2010

## **REFEREES**

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