



KENYA BUREAU OF STANDARDS CERTIFICATION BODY

CER/POL/06: Policy on Management of Impartiality

1. Introduction

As required by ISO/IEC 17021, the KEBS CB This policy document provides additional guidance on the management of impartiality. The CB's statement on Impartiality provides details on the management of impartiality. This policy provides information on how management impartiality with regard to the various parties associated with the CB

2. Parties involved

This policy addresses the following parties:

- i) Audit personnel, i.e. auditors, technical experts, audit trainees and observers
- ii) Public Body . e.g. Government Ministry to which KEBS is responsible or relates to
- iii) Consultant organizations

3. Management of Impartiality

3.1 Audit personnel

3.1.1 All audit personnel are required to sign the Code of conduct which includes a commitment to remain impartial in all their dealings with the audit client.

3.1.2 For all audit assignments, in case the personnel have reasons that can compromise their impartiality or independence concerning the auditee organization, they shall inform the appointing officer or the certification officer at the CB responsible for the scheme.

3.2 Organization to which the CB is responsible

Because of the potential intimidation threats that exist for the CB where the auditee organization is an organization in authority over the CB or the CB's mother organization, KEBS, if such an organization requests for certification services to be provided by the CB, the CB shall ensure that the audit team always includes persons external to KEBS to manage any possible impartiality situation.

3.3 Consultant organizations and their clients

- i) The CB shall provide certification services to interested consultancy organizations. Where the applicant consultancy organization is the consultant for CB certified firms, the CB shall ensure that the audit team always includes at least one person that is external to the CB
- ii) The provision in (i) above also applies to organizations that have received consultancy services from a CB certified consultancy organization