

ADDENDUM NUMBER 1 OF TENDER NO. KEBS/T041/2017-2020

CLARIFICATIONS AND RESPONSES TO QUESTIONS

1. Eligible Tenderers Please Clarify 2.1. (v) The Tenderer shall hold a valid ISO 9001, ISO 14001, OHSAS 18001 and ISO 14298 certifications.
ISO 14298: What is the role of this ISO in this case as this is a banking note print certification level and had you considered this requirement based on your price limit of 0.5 Kenya Shillings and your size specifications of the ISM/SM sticker. This requirement does not make sense based on your requirement. In a nut shell, where based on the size of your ISM/SM sticker and the use, this requirement does not serve any role in the print nor production of the sticker from a technical and production perspective. Clarify the exact use of the feature of the ISO based on the requirement of your product

ANSWER

The need to have ISO certifications stated above is to ensure that the ISM/SM mark is secured mark that has features similar to bank notes that is difficult to counterfeit in Kenya.

2. Security Printing Certifications of the Bidder Please clarify the point1(c) The Manufacturing Site that is used for Manufacturing the KEBS Quality Marks must be certified to ISO 9001, ISO 14298, ISO 27001, ISO 14001 and OHSAS 18001. This site must be owned and operated by the Bidder for Security Reasons and facilities of any Associated or Sister Companies will not be considered. Outsourcing of any part of the KEBS Quality Mark Process Manufacturing process will not be permitted for Security reasons. All the above mentioned certifications must belong to one location. The fact that you have stated that the winner of the contract would have to set up at your premises and production will take place at your premises. According to our Interpretation, unless all participants are on-site currently they do not qualify. Is this the scenario?

ANSWER

Only Encoding / Personalisation is to be done on site at KEBS Premises. The bidder is required to manufacture the base High Security Printed ISM-SM Quality Marks in a High Security Plant (outside KEBS premises) certified to ISO 9001, ISO 14298, ISO 27001, ISO 14001 and OHSAS 18001 and must be in one location. The security stamps will be encoded/personalised in the KEBS premises by whoever is awarded for avoidance of counterfeit. The Bidder is required to set up an Encoding/printing facility at KEBS Premises for finishing and issuing the KEBS ISM/SM Marks to the Customers. Bidder is required to propose and provide the suitable machinery and setup required for this purpose. Security arrangements, electricity and Space will be provided by KEBS to the successful bidder.

3. Also clarify how many points you award per ISO certification. And can the marks be broken down on 1(c) page 21 Evaluation criteria

ANSWER

Full Marks will be awarded to the companies who satisfy all the ISO certifications in One High Security Printing Plant in One Location

4. Evaluation Criteria 2 (a) The Bidder must have installed High Security Quality Marks with Digital Track and Trace Solution to two Government Entity in Africa - Purchase Orders/Contract Copy along with reference letter to be attached.

Is this an International tender or is it limited to Africa based on the above? Please clarify on this as this contradicts this point below?

ANSWER

The case of Africa is unique and requires experience unlike other continents where market surveillance for instance is well adhered to. In the case of Africa and Kenya the approach towards ISM/SM is a new venture.

5. Traceability System

Maintain and make available a central database of KEBS ISM/SM stickers in format that can be accessible via a short messaging system (SMS) or smartphone application. The central database shall record all codes and monitor status of each product applied with ISM /SM sticker. It shall identify cases of incorrect usage of KEBS ISM/SM stickers and assist KEBS identify potential illicit practices.

Shouldn't SMS be configured upon award of the tender to fit your requirements as is policy for Mobile providers in your country to provide the SMS short-codes upon application and the protocols of re-laying messages be agreed on with your organization? Shouldn't this be an after procedure?

ANSWER

The documentation of ability to have a database (demo) will proof ability to have a system for traceability/track of product. The demo will be done before award and the full application if the bidder is competitive, will be done after the award. The bidder is therefore required to show full compliance and competitiveness in unique track and trace database.

ALL OTHER CONDITIONS REMAIN THE SAME.

MANAGING DIRECTOR