



# ISAAC MUMBA BAYA

## QUALITY ASSURANCE MANAGER



**+254727873763/ +254780873763**



**bayabuya@gmail.com**



**Linkedin.com/in/Isaac-baya**

### WORK EXPERIENCE 20YRS

AGE  
46

### ABOUT ME

Experienced Quality Assurance Officer with a demonstrated history of working in the food services industry. Skilled in Quality Control, Food Processing, Corrective and Preventive Action (CAPA), Good Laboratory Practice (GLP), and Quality Auditing. Strong quality assurance professional with a Food Science and Technology focused in Quality control and Food Safety Systems.



### Education

Diploma in Food Science and Technology  
Technical University of Mombasa  
Year: 1991 - 1994

Graduated, November 1995  
Grade - Pass

Kenya Certificate of Secondary Education.  
Kilifi Township Secondary School  
Year: 1987 - 1990

Graduated, November 1995  
Grade - C (Plain)

Kenya Certificate of Primary Education.  
Malindi Central Primary School  
Year: 1987 - 1990

Graduated, November 1995  
Grade - C (Plain)



### Professional Qualifications and Affiliations

- ✓ Diploma in Food Science and Technology
- ✓ National workshop on upgrading Quality and safety of fishing products – TCP.RAF 9827 – Kisumu.
- ✓ National workshop to discuss findings of European Union experts in sanitary control of fisheries products – Kisumu
- ✓ Participated in the National Technical Committee meeting on Codex Fish and Fishery Products at KEBS Mombasa office as a committee member.



## Career Highlights

---

- ❖ Established an in-house laboratory at Transafrica Fisheries Ltd. that carries out different analytical parameters for water, fish and fishery products.
- ❖ As a QC made it possible for Transafrica Fisheries Ltd to be awarded an EU Permanent Reference Number and be allowed to export fish and fishery products to the EU market in compliance with the EU Directives 91/493 EEC and 80/778 EEC.
- ❖ Gave advice on the construction of Transafrica Fisheries Ltd. phase two to suit the EU requirements for hygienic handling and processing of fish and fishery products.  
Advised Transafrica Fisheries Ltd on an extra production line, which doubled the company's turn over within four years.



## Skills

---

- |   |   |  |
|---|---|--|
| ❖ A good driver with a valid driver's licenses class BCE. | ❖ Computer literate in MS Word, MS PowerPoint, MS Excel and MS Publisher. | ❖ Proficient in English, Kiswahili and Mijikenda languages |
|---|---|--|



## Work Experience

---

### **APRIL 2015 TO DATE QUALITY ASSURANCE MANAGER SEA HARVEST (K) LTD - Mombasa**

#### Responsibilities

- ❖ Implementations of HACCP and SSOP plans
- ❖ Verification of HACCP documents and records
- ❖ Water treatment
- ❖ Sampling for microbiological analysis
- ❖ Random swabbing to verify the SSOPs'
- ❖ Cleaning and sanitation of factory
- ❖ Training of fish handlers on hazards and hygiene practices.
- ❖ Coordination for Pest Control Program.
- ❖ OSH implementation, documentation and record keeping as per the Act.
- ❖ Coordinating EHS in accordance to NEMA regulations.
- ❖ Medical certification of fish handlers
- ❖ Planning the quality control of the production laying emphasis on the preventive inspections, ensuring that non-conforming products are not produced and if so isolated.
- ❖ Continuous improvement of the Quality Management System in order to conform at all times to the company's policies, procedures and guidelines in quality.
- ❖ Playing a role in research, development and decision-making regarding improvement of existing process and facilities and new products.

**APRIL. 2014 TO MAR. 2015**  
**QUALITY ASSURANCE MANAGER**  
**WANAINCHI MARINE PRODUCTS (K) LTD - Mombasa**

**Responsibilities**

- ❖ HACCP Team leader
- ❖ Establishing and maintaining HACCP and SSOP Documents.
- ❖ Playing a key role in HACCP studies, check characteristics, in order to assure that products are consistently produced to specification, within a safe and legal manufacturing environment.
- ❖ Planning the quality control of the production laying emphasis on the preventive inspections, ensuring that non-conforming products are not produced and if so isolated.
- ❖ Continuous improvement of the Quality Management System in order to conform at all times to the company's policies, procedures and guidelines in quality.
- ❖ Playing a role in research, development and decision-making regarding improvement of existing process and facilities and new products.
- ❖ Train Laboratory analysts on different methods of analysis on both Chemical and microbiological analysis and testing.
- ❖ To oversee the smooth running and operation of the Tuna Retort pouch machine and Tuna jars production.
- ❖ To give recommendations on the processing procedures of new products/ facilities or improve on existing ones as in regards to the HACCP and SSOP principles so as to eliminate/ reduce product defects and to improve on the product quality and acceptability to the consumer.
- ❖ To train the QC's on HACCP, GMP, SSOP and GHP fundamentals on the ideal food safety system in a fish processing factory.
- ❖ Facilitating National and Local inspections carried out by the Competent Authority (Fisheries Dept.) in regard to EU compliance and National standards.

**OCT. 2011 TO DEC. 2013**  
**QUALITY ASSURANCE MANAGER**  
**DIAMOND SEA FOOD LIMITED - Mombasa**

**Responsibilities**

- ❖ HACCP Team leader
- ❖ Establishing and maintaining HACCP and SSOP Documents.
- ❖ Playing a key role in HACCP studies, check characteristics, in order to assure that products are consistently produced to specification, within a safe and legal manufacturing environment.
- ❖ Planning the quality control of the production laying emphasis on the preventive inspections, ensuring that non-conforming products are not produced and if so isolated.
- ❖ Continuous improvement of the Quality Management System in order to conform at all times to the company's policies, procedures and guidelines in quality.
- ❖ Playing a role in research, development and decision-making regarding improvement of existing process and facilities and new products.
- ❖ Facilitating National and Local inspections carried out by the Competent Authority in regard to EU compliance and National standards.

**OCT. 2009 TO MARCH 2011**  
**BAKERY MANAGER**  
**MINI BAKERIES (MSA) LTD - Mombasa**

**Responsibilities**

- ❖ Representing the company at the branch level and handling all the legal matters as it might be required by any authority in question.
- ❖ Overseeing all the branch's activities including production planning to ensure enough supply of the product as demand is for the market niche.

- ❖ Monitoring cash flows for debtors and ensuring that the limit of allowed outstanding is not exceeded.
- ❖ Giving recommendations on different methods of bread making as it may be required by different types of baker's flour.
- ❖ Ensuring the loading and bread distribution is done in good time such that bread reaches the consumer at the right time and at different outlets.
- ❖ Ensuring bread is produced of the highest quality to meet the market expectations as well as competing well with other same products.

**AUG. 1997 TO OCT. 2009**

**QUALITY ASSURANCE MANAGER**

**TRANSAFRICA FISHERIES LTD - Mombasa**

#### Responsibilities

- ❖ HACCP Team leader
- ❖ Establishing and maintaining HACCP and SSOP Documents.
- ❖ Playing a key role in HACCP studies, check characteristics, in order to assure that products are consistently produced to specification, within a safe and legal manufacturing environment.
- ❖ Ensuring products meet specifications and/ or exceed expectation.
- ❖ Planning the quality control of the production laying emphasis on the preventive inspections, ensuring that non-conforming products are not produced and if so isolated.
- ❖ Continuous improvement of the Quality Management System in order to conform at all times to the company's policies, procedures and guidelines in quality.
- ❖ Co-coordinating and supervising the verification of inspections, measuring and test equipment, so that all measures and analytical checks are accurate and reliable.
- ❖ Ensuring good hygiene is maintained throughout the factory and by the production staff.
- ❖ Ensuring the sampling and testing for different parameters of product and water are done.
- ❖ Organizing the laboratory, recruit, train and supervise the Quality control personnel.
- ❖ Implementing all necessary in market Quality Control activities i.e. raw material supplier approval, competitor analysis, consumer/ trade complaint and claims follow up procedures. (Handling, investigation and corrective action co-ordination).
- ❖ Supervising the operation of the water treatment systems and assist management on improving the company's environmental policy.
- ❖ Playing a role in research, development and decision-making regarding improvement of existing process and facilities and new products.
- ❖ Facilitating National and Local inspections carried out by the Competent Authority in regard to EU compliance and National standards.
- ❖ Ensuring that food handlers are provided with adequate protective clothing.



#### Computer Proficiency

---

- ❖ Word 2010
- ❖ Excel 2010
- ❖ Power Point 2010
- ❖ Publisher 2010



#### Languages

---

- ❖ English
- ❖ Swahili
- ❖ Mijikenda



## Personal Interests

---

- ❖ Reading Scientific journals
- ❖ Playing games
- ❖ Listening to music
- ❖ Traveling
- ❖ Swimming



## Personal Details

---

Father's Name: Mr. Francis Baya  
Birthday: December 3, 1972  
Gender: Male

Marital Status: Married  
Nationality: Kenyan

### Declaration

I, Isaac Mumba Baya, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Isaac Mumba Baya

Mombasa, Kenya

July 1, 2019