

WILSON CHACHA MAROA

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P.O. Box 28-40417 Kehancha

EDUCATION

University of Nairobi	Ongoing
MA Economics	
GSMA	Ongoing
Internet of Things	
University of Nairobi	2013-2017
Bachelor of Economics and Statistics-First Class Honors	
Philanthropy University	2021
Certificate in Monitoring and Evaluation, with focus on Data	
United Kingdom Telecommunications Academy (UKTA)/GSMA	2020
Competition in the Telecommunications Sector in the Digital Age	

SHORT TRAININGS

EACC	
Integrity Assurance Officer Training	2019
Standard Chartered Correspondent Banking Academy	2019
Anti-money laundering and terrorism financing, customer due diligence	
CBK	2019
Financial fraud detection, monitoring, prevention and reporting	
Deloitte	2019
Financial Crime Awareness	

SKILLS AND EXPERIENCES

Market analysis and Regulation	Public Policy review and development	Team Leadership
Consumer complaints investigations	Preparing Opinion Pieces	Research and Development
Stakeholder management and collaboration	Financial Due Diligence	M&E
Quality Systems Reporting (ISO)	Risk monitoring and review	Management Reporting

WORK EXPERIENCE

Senior Investigation Officer, Competition Authority of Kenya (CAK)	Sept 2019- Present
<ul style="list-style-type: none">Investigation of consumer complaints in all sectors including telecommunication.Management of queries on consumer protection and market competition.Collaborating with sector regulators under MOUs including CA, KCAA, KEBS, IRA, EPRA, etc.Leading a team tasked to look at E-commerce issues in the country and COMESA region.Conducting market research on upcoming consumer issues and related legislation.Participating in review of draft policies regarding consumer protection and competition including the Data Protection Act, CBK Act on Digital Lenders.	

- Preparing opinion pieces for publication regarding consumer and competition issues.
- Market monitoring and screening through mystery shopping and consumer surveys.
- Training and managing young professionals and Investigation officers.
- Reviewing of departmental quality objectives as per the ISO standards.
- Representing Competition Authority of Kenya (CAK) as the Vice Chair of the COMESA committee on Consumer Protection.
- Managing management reporting to NGEK on Gender issues at CAK.
- The champion tasked with management and review of the Consumer Protection's risk register

Management Trainee- Diamond Trust Bank

March 2019 -August 2019

- Participated in review of risk and compliance checks in the Bank which saw a reduction in non-conformities by 10%.
- Assisted in review of bank processes in the trade financing and Internal Business Division which saw the bank avert losses in bad debts.
- Participated in review of procurement and logistics processes making the process more transparent and quick.
- Trained and worked in the Internal Audit department which saw me conduct audits and give management recommendations.
- Participated in property inspections and recommendations on any upgrading needed.

Cartographic Mapping Assistant-Kenya National Bureau of Statistics

Jan 2018-Feb 2019

- Conducted computer and paper assisted data collection
- Conducted focus group discussions which led to data that guided policies on decision regarding the 2019 census
- Stakeholder management which helped avert in negative publicity
- Clusters development which aided in proper planning and execution of data collection during the census
- Data compilation, review, cleaning and storage
- Advocacy on the role of KNBS

Research Assistant-USAID**Nov 2017-Dec 2017**

- Piloted data collection instruments and gave feedback on areas of improvement
- Conducting household surveys successfully collecting desired data.
- preparing field debriefs for the team leader as part of the monitoring of the project.
- Prepared final project reports with key recommendation for implementation.

Field Enumerator-CAK in Partnership with World Bank Group**March 2017-April 2017**

- Collected of data from supermarkets on product pricing and safety as part of the MSME survey in aid of policy formulation.
- Data handling from editing, entry and storage.
- Prepared field reports with key recommendations.

Field Supervisor, MSME Survey-Kenya National Bureau of Statistics**March 2016- July 2016**

- Offered leadership to a team of sixteen team members who conducted data collection
- Oversaw successful data collection on Micro, small and medium Enterprises in Nakuru County
- Ensured safe custody of assigned materials and prudent usage of assigned vehicles
- Prepared field reports on the progress challenges and evaluation of the exercise
- Prepared comprehensive feedback after the exercise and participate in post field discussion on policy recommendation

EXTRA-CURRICULAR ACHIEVEMENTS

The Mater Heart Run-2019

- Participated in the run under the sponsorship of DTB

REFEREES

Available upon request