

Curriculum Vitae-Winfred Mule

Personal Details

Name: Winfred Mbinya Mule
Nationality: Kenyan
Language: English and Kiswahili

Contact Details

Winfred Mbinya Mule
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Vision

To apply my excellent technical expertise in the field of Quality assurance and management in an organization which is oriented towards excellent customer and consumer satisfaction and compliance to legal, regulatory and company requirements of Quality, Safety and Environment while generating revenue and reducing costs.

Personal Profile

- Global, regional and local experience in quality management and assurance
 - Excellent people and stakeholder management skills
 - Green belt certified in operational excellence tools of process improvement and problem solving
 - Wide knowledge in food safety and project management
 - Solid systems auditing skills and expertise
 - Enthusiastic and resilient even during moments of crisis
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Skills and Accomplishments

- Quality strategy development and implementation in the AMET region at Upfield
- Developing, Implementation and Monitoring of Quality and food safety management systems in factories and Go-to-Market in the AMET region at Upfield.
- Application of World Class Manufacturing tools in root-cause analysis and problem solving throughout my entire career
- Supplier capability development and monitoring in East and southern African region at Upfield.
- Quality assurance programs development, deployment and monitoring
- Strong decision-making skills through seasoned training and experience in quality management
- Excellent multicultural personnel management and supervision
- Process improvement and implementation of value creation projects to save cost in Nairobi Bottlers, Unilever and Upfield.
- Lead auditor experience in ISO 9001 and FSSC 22000

WORK EXPERIENCE

Duration: January 2021 to Present

Organization: Upfield Global

Position: Head of Quality-Africa, Middle East and Turkey region

Responsibilities

- Regional quality strategy development and deployment
- Ensuring compliance to specific country product quality and regulatory requirements
- Management of export and import projects
- Providing governance on quality and food safety in innovations and renovation projects
- Supporting other functions on implementation of quality requirements
- Developing Upfield Quality Management System and supporting to ensure sustainable implementation
- Personnel capability development and management

Duration: November 2018 to December 2020

Organization: Upfield Kenya Ltd

Position: Quality lead, East and Southern Africa region.

Responsibilities

- Overall end to end quality assurance management in the factory and across the region
- Implementation of global and local quality, legal and statutory standards in the factory
- Capability building for all associates on food safety and quality compliance
- Carrying out customer audits and trainings on quality and food safety
- Initiating process and quality improvement projects to drive cost saving and consumer satisfaction
- Setting up third party manufacturers for toll manufacturing of Upfield products
- Participation in new product development to ensure in-building of the quality requirements.
- Full implementation of Food Safety Systems Certification V5.0 in the Nairobi factory
- Participating in Kenya Bureau of Standards technical committee to review and upgrade various EAC standards in the food industry

Duration: June 2016 to October 2018

Organization: Unilever East Africa Ltd

Position: Quality Assurance manager, Foods category.

Responsibilities

- Overall end to end quality assurance management in the factory
- Implementation of global and local quality, legal and statutory standards in the factory
- Capability building for quality assurance team
- Carrying out internal trainings for the shopfloor teams to upskill them to be the first line of quality control
- Initiating process and quality improvement projects to drive cost saving and consumer satisfaction

- Co-coordinating external and internal calibration of process control equipments
- Budget control for quality assurance department
- Participation in new product development to ensure in-building of the quality requirements.
- Carrying out audits for the QMS and spearheading implementation of FSSC 22000

Duration: 1st October 2012 to May 2016

Organization: Coca Cola SABCO, Nairobi Bottlers Ltd.

Position: Team Leader-Safety, Health, Environment and Quality Department

Responsibilities

- Developing of Quality Improvement Strategies in the Manufacturing competency
- Participating in packaging materials and ingredients supplier audits to offer technical support
- Participation in training of packaging and ingredients suppliers to ensure compliance to the Coca-Cola requirements
- Reviewing quality procedures and aligning the operations with the requirements of the Coca-Cola Company
- Auditing the Quality management system to ensure compliance to the requirements of the ISO standards
- Commissioning of new packaging materials and equipment's from a quality perspective
- Driving compliance to Good Manufacturing Practices
- Web-based handling of consumer complaints, development of analysis reports and giving feedback
- 5S Site champion-Nairobi Bottlers Limited

Duration: January 2012 to September 2012

Organization: Coca Cola SABCO, Nairobi Bottlers Ltd.

Position: Plant Good Manufacturing Practices Technologist

Responsibilities

- Enforcing Good Manufacturing Practices in the plant
 - Co-ordinating group GMP audits for the plant
 - Conducting training to other stakeholders on Good Manufacturing Practices
 - Carrying out internal audits on ISO 9001 and ISO 22000
 - Carrying out microbiology analysis, trending and recommending corrective actions
 - Monitoring cleaning in place for production equipment's
 - People management
 - Co-ordinating 5S and TPM activities in the SHEQ department
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Duration: June 2010 – December 2011

Organization: Coca-Cola SABCO-Nairobi Bottlers Limited

Position: Graduate in Training (Manufacturing Competency)

Responsibilities

- Incoming Raw Materials inspection and handling of non-conforming packaging materials and ingredients
 - Process control and monitoring
 - Co-ordinating continuous improvement projects in the Quality Assurance department
 - Good Manufacturing Practices auditing
 - Overall business performance awareness
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Duration: August 2009 - May 2010

Organization: Nestlé Foods Limited

Position: Technical trainee

Responsibilities

- Implementing Nestle Quality Management System at the region level (Nestlé Equatorial African Region)
 - Implementation of ISO 22000 at the factory
 - Verification and validation of the Quality Management System at the factory
 - Carrying out internal audits for the quality management system
 - Carrying out analysis at the in-line lab before ingredients and packaging materials are used in production
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Duration: April 2009 - July 2009

Organization: Uzuri Foods Limited

Position: Quality controller

Responsibilities

- Developing quality procedures and company Quality policy
 - Process control and monitoring
 - Enforcing Good Manufacturing Practices
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April 2008 - July 2008

Industrial attachment: Uzuri Foods Limited

Responsibilities

- Quality analysis of raw materials on delivery
- Process monitoring and control

EDUCATION

Sept. 2011 to July 2013
Kenyatta University

Master's in Business Administration (Strategic Management)

Aug.2005 – July 2009:

Jomo-Kenyatta University of Agriculture and Technology

B.Sc. Food Science and Nutrition (First class honors)

PROFESSIONAL TRAINING and WORKSHOPS

Institution	Year	Course/Activity
Upfield global incident management committee	2021 to Present	Response to food safety related recalls and proactively ensuring no risks in the value-chain that could cause a product recall
Upfield global food safety committee	2021 to Present	Setting-up governance on food safety compliance throughout the value-chain in Upfield
Technical committee, Kenya Bureau of standards	2019 to present	Review and updating Kenyan standard for spreads, Oils and labelling to harmonize with the East Africa Community requirements
Ministry of Health, Kenya	February 2022	National verification and validation of National Food safety policy and the Kenya Food and Feed safety, co-ordination bill
Global spreads processing academy	2019	Spreads processing technology
Raiser Resource group	September 2014 to April 2015	Bulletproof Manager training
SGS Kenya	July 2014	Quality Management Systems –ISO 9001:2008
The Coca-Cola University	January 2013 to November 2013	Supply Chain Academy
Bureau Veritas	February 2012	Lead auditor training – Food safety (ISO 22000:2005)
Raiser Resource Group	February 2012	Leading High-Performance Teams
Nairobi Bottlers Limited	July 2010	Operational Excellence (Continuous Improvement)

HOBBIES

Reading for general knowledge

Research on health and environmental conservation

Coaching and mentoring budding leaders

REFEREES

Mr. Meshack Ochieng':

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