

- 01 InQuicker Call to Action banner.
- 02 Updated label now reads “New to Cardiology.” When button is clicked, triggers a series a questions boxes the user must answer before viewing available times, should the user meet the required conditions.
- 03 Label for “Current Patient” button stays the same. When user clicks on button, will be sent to the MyAdvocate Portal in a new tab.

Wireframe based on current information from InQuicker and LVM.

★

☰

Schedule Now

New to Cardiology >

Current Patient >

01

02

CLOSE ✕

06

If you are experiencing any of the following symptoms, please call the office at 1.888.123.4567:

Lightheadedness

Swollen legs/ankles

Weight Gain

Electrophysiology consultation

Medical Clearance for surgery

Kidney Transplant

Palpitations

Irregular heart rate

Atrial Fibrillation

Heart beating fast, skipping or irregular

Low, high or pounding blood pressure

Weakness, dizziness, difficulty speaking

03

1 of 3

04

Cancel

05

Continue

- 01

Drop down question box that displays when user clicks on “New to Cardiology.”
- 02

Prompt to call the provider’s office should the user be experiencing any of the symptoms from the following list.
- 03

Page indicator to indicate the user is on the first question box.
- 04

“Cancel” button closes the drop down box when clicked.
- 05

“Continue” button opens the second question box when clicked.
- 06

“Close” button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

★

☰

Schedule Now

New to Cardiology >

Current Patient >

01

02

If you have been in the hospital within the last two months, please call the office.

03

PLEASE NOTE - If your insurance requires a referral, please contact your primary care provider and obtain a referral prior to scheduling an appointment online to ensure your plan will cover your visit & avoid unnecessary fees for service cost.

04

2 of 3

05

Cancel

06

Continue

07

CLOSE ✕

01

Second question box that displays when user clicks on “Continue” button from previous box.

02

Prompt to call the provider’s office should the user have visited the hospital within the last 2 months.

03

P.S. note prompting the user to obtain a referral if user’s insurance requires one.

04

Page indicator to indicate the user is on the second question box.

05

“Cancel” button closes the drop down box when clicked.

06

“Continue” button opens the third and last question box when clicked.

07

“Close” button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

★

☰

Schedule Now

New to Cardiology >

Current Patient >

01

02

Are you trying to schedule an appointment for someone over the age of 18?

06

CLOSE ✕

03

Yes

04

No

3 of 3

05

- 01
- Third question box that displays when user clicks on “Continue” button from previous box.
- 02
- Question to verify if the user is scheduling an appointment for someone 18 years or older.
- 03
- Clicking “Yes” will display the drop down scheduling box with available times.
- 04
- Clicking “No” will display no access message “Sorry, we can only schedule for ages 18 and up.”
- 05
- Page indicator to indicate the user is on the third and last question box.
- 06
- “Close” button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

01

3 of 3

No access message when user clicks on "No" in third question box (displays below "Yes" and "No" buttons).

Wireframe based on current information from InQuicker and LVM.

Wireframe based on curent information from InQuicker API documents.

Schedule Now

New to Cardiology >

Current Patient >

01

CLOSE ✕

04

Select your appointment time

Thursday
June 1

8:00 am

8:40 am

9:00 am

9:20 am

12:20 pm

Monday
June 5

1:20 am

02

Tuesday
June 6

8:20 am

8:40 am

9:00 am

9:20 am

Thursday
June 8

9:20 am

9:40 am

10:00 am

10:20 am

1:00 am

3:20 am

3:40 am

4:00 am

4:20 am

Saturday
June 10

8:00 am

8:40 am

03

View More Available Dates ▾

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

Current Patient >

01

02

Sample no access message to indicate this provider does not have available times, but times for secondary doctors with availablility are displayed below instead.

09

CLOSE ✕

04

05

03

123 N Main St, Chicago, IL 60657

Thursday
June 1

Monday
June 5

Tuesday
June 6

Thursday
June 8

Saturday
June 10

8:00 am

8:40 am

9:00 am

9:20 am

12:20 pm

1:20 am

8:20 am

8:40 am

9:00 am

9:20 am

9:20 am

9:40 am

10:00 am

10:20 am

1:00 am

3:20 am

3:40 am

4:00 am

8:00 am

8:40 am

06

07

View More Available Dates ↗

Provider Name ▾

Provider Name ▾

Provider Name ▾

Provider Name ▾

Provider Name ▾

Provider Name ▾

08

Can't find what you're looking for? View more provider times >

- 01

Expanded drop down scheduling box that displays secondary provider's times after user clicks "Yes" from last question box. If provider is an Oak Lawn provider and does not have available times, and if secondary providers have available times (2 days from the current date), scheduling box displays all secondary providers in random order and their first 5 days with available times (2 days from the current date).
- 02

Message that indicates there are available times for secondary
- 03

First accordion displays opened on page load.
- 04

Provider name links to provider page when clicked.
- 05

User can click on accordion button to toggle between displaying and hiding available times.
- 06

When user clicks on time button, will be sent to the InQuicker appointment setting form in a new tab.
- 07

"View More Available Dates" button will send user to provider's full InQuicker scheduling in a new tab [<https://advocate-medical-group.inquicker.com/provider/joseph-chan>].
- 08

Link to check available times for tertiary providers if user wishes to view more options beyond secondary provider times.
- 09

"Close" button hides scheduling box when clicked.

★

☰

Schedule Now

New to Cardiology >

Current Patient >

01

CLOSE ✕

06

Select your appointment time by location and provider

02

Location Name ^

123 N Main St, Chicago, IL 60657

03

Provider Name

Thursday
June 1

8:00 am

8:40 am

9:00 am

9:20 am

12:20 pm

Monday
June 5

1:20 am

04

Tuesday
June 6

8:20 am

8:40 am

9:00 am

9:20 am

Thursday
June 8

9:20 am

9:40 am

10:00 am

10:20 am

1:00 am

3:20 am

3:40 am

4:00 am

Saturday
June 10

8:00 am

8:40 am

05

View More Available Dates ↗

Provider Name

Thursday
June 1

8:00 am

8:40 am

Monday
June 5

1:20 am

Tuesday
June 6

8:20 am

8:40 am

Thursday
June 8

9:20 am

9:40 am

10:00 am

Saturday
June 10

8:00 am

8:40 am

View More Available Dates ↗

Location Name ▾

123 N Main St, Chicago, IL 60657

Location Name ▾

123 N Main St, Chicago, IL 60657

Location Name ▾

123 N Main St, Chicago, IL 60657

Location Name ▾

123 N Main St, Chicago, IL 60657

Location Name ▾

123 N Main St, Chicago, IL 60657

Location Name ▾

123 N Main St, Chicago, IL 60657

01

Expanded drop down scheduling box that displays tertiary provider times after user clicks “Can’t find what you’re looking for?” link. Scheduling box displays all tertiary providers by location in random order and their first 7 days with available times (2 days from the current date).

02

User can click on accordion button to toggle between displaying and hiding available times.

03

First accordion displays opened on page load.

04

When user clicks on time button, will be sent to the InQuicker appointment setting form in a new tab.

05

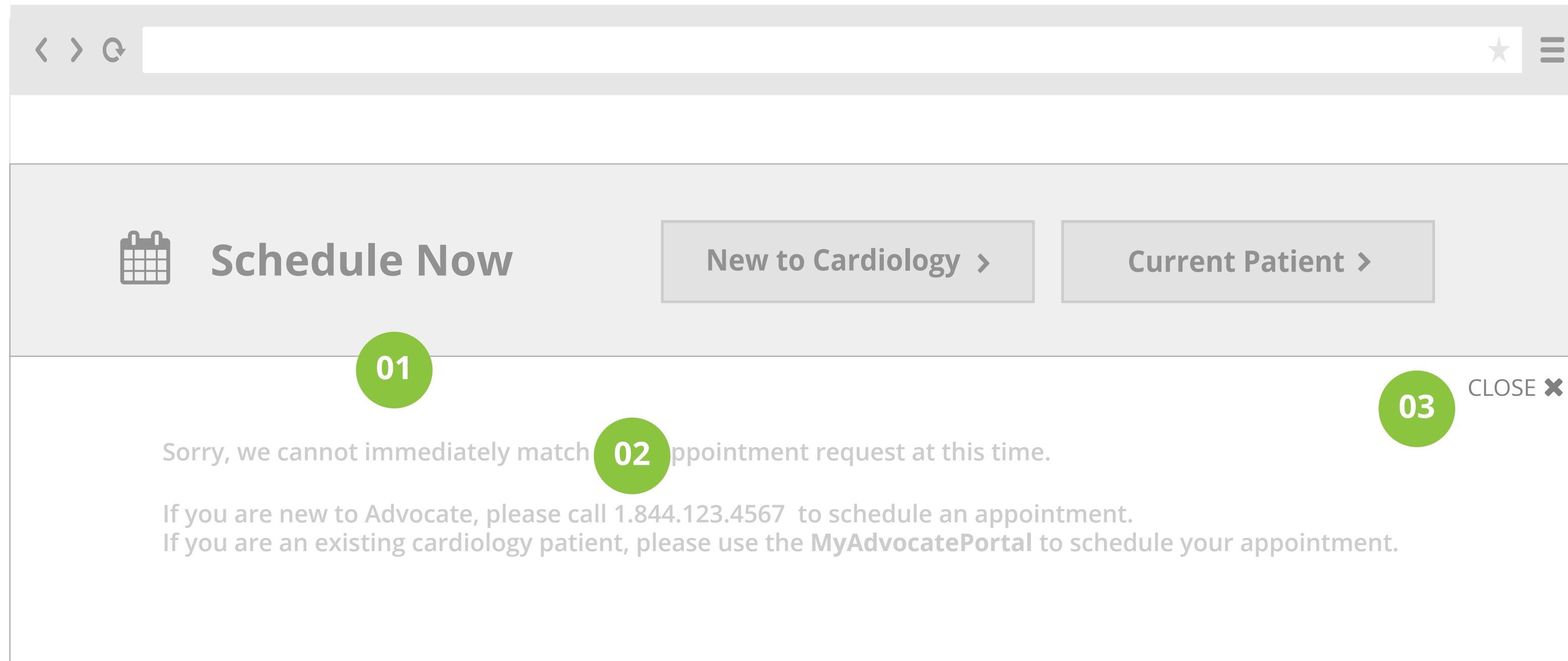
“View More Available Dates” button will send user to provider’s full InQuicker scheduling in a new tab [https://advocate-medical-group.inquicker.com/provider/joseph-chan].

06

“Close” button hides scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Wireframe based on curent information from InQuicker API documents.

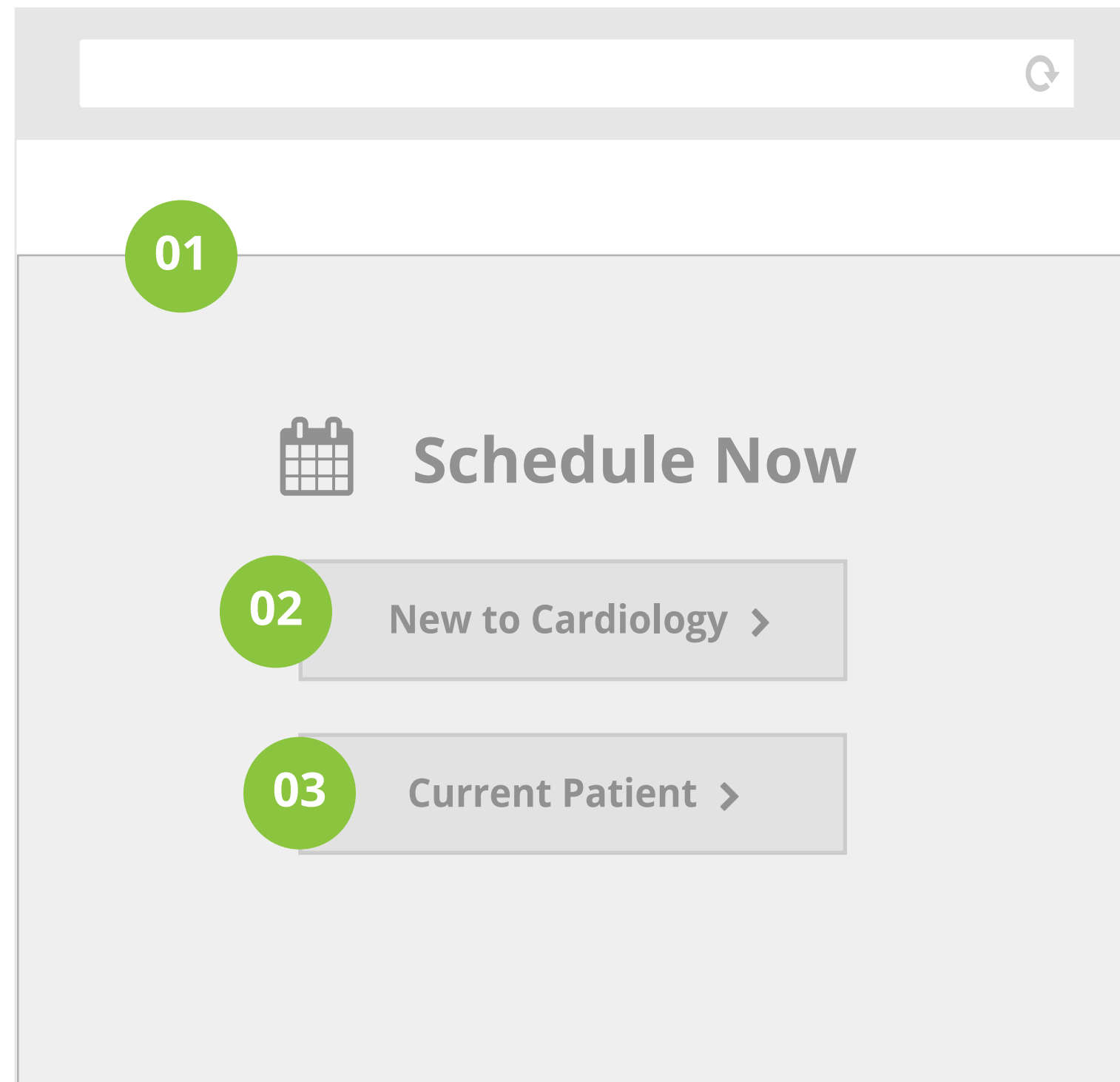


01 No access message displays when user clicks “New to Cardiology” button if provider has no available times. If an Oak Lawn provider, will display if provider and associated providers do not have available times.

02 Phone number to be provided by Advocate.

03 “Close” button hides scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.



- 01** InQuicker Call to Action banner.
- 02** Updated label now reads “New to Cardiology.” When button is clicked, triggers a series a questions boxes the user must answer before viewing available times, should the user meet the required conditions.
- 03** Label for “Current Patient” button stays the same. When user clicks on button, will be sent to the MyAdvocate Portal in a new tab.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

03

Current Patient >

01

02

06

CLOSE ✕

If you are experiencing any of the following symptoms, please call the office at 1.888.123.4567:

Lightheadedness

Swollen legs/ankles

Weight Gain

Electrophysiology consultation

Medical Clearance for surgery

Kidney Transplant

Palpitations

Irregular heart rate

Atrial Fibrillation

Heart beating fast, skipping or irregular

Low, high or pounding blood pressure

Weakness, dizziness, difficulty speaking

Pulmonary Hypertension

03

Cancel

04

Continue

1 of 3

05

01 Drop down question box that displays when user clicks on “New to Cardiology.”

02 Prompt to call the provider’s office should the user be experiencing any of the symptoms from the following list.

03 “Cancel” button closes the drop down box when clicked.

04 “Continue” button opens the second question box when clicked.

05 Page indicator to indicate the user is on the first question box.

06 “Close” button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

03

Current Patient >

01

02

If you have been in the hospital within the last two months, please call the office.

03

PLEASE NOTE - If your insurance requires a referral, please contact your primary care provider and obtain a referral prior to scheduling an appointment online to ensure your plan will cover your visit & avoid unnecessary fees for service cost.

04

Cancel

05

Continue

2 of 3

06

07

CLOSE ✕

- 01** Second question box that displays when user clicks on "Continue" button from previous box.
- 02** Prompt to call the provider's office should the user have visited the hospital within the last 2 months.
- 03** P.S. note prompting the user to obtain a referral if user's insurance requires one.
- 04** "Cancel" button closes the drop down box when clicked.
- 05** "Continue" button opens the third and last question box when clicked.
- 06** Page indicator to indicate the user is on the second question box.
- 07** "Close" button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

Current Patient >

01

02

Are you trying to schedule an appointment for someone over the age of 18?

03

Yes

04

No

1 of 3

05

06

CLOSE ✕

- 01 Third question box that displays when user clicks on "Continue" button from previous box.
- 02 Question to verify if the user is scheduling an appointment for someone 18 years or older.
- 03 Clicking "Yes" will display the drop down scheduling box with available times.
- 04 Clicking "No" will display no access message "Sorry, we can only schedule for ages 18 and up."
- 05 Page indicator to indicate the user is on the third and last question box.
- 06 "Close" button closes the scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

Current Patient >

CLOSE ✕

Are you trying to schedule an appointment for someone over the age of 18?

Yes

No

01

Sorry, we can only schedule for ages 18 and up.

1 of 3

01 No access message when user clicks on “No” in thrid question box (displays below “Yes” and “No” buttons).

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

Current Patient >

01

04

CLOSE ✕

Select your appointment time

Thursday, June 1

8:20 am

8:40 am

9:00 am

9:20 am

12:20 pm

02

Monday, June 5

12:20 pm

Wednesday, June 7

8:20 am

8:40 am

9:00 am

9:20 am

Thursday, June 8

8:40 am

9:00 am

Saturday, June 10

12:20 pm

03

View More Available Dates ▾

01

Expanded drop down scheduling box that displays provider’s times after user clicks “Yes” from last question box. If provider has available times (2 days from the current date), scheduling box will display the first 5 days with available times.

02

When user clicks on time button, will be sent to the InQuicker appointment setting form in a new tab.

03

“View More Available Dates” button will drop down scheduling for the next 7 available times when clicked.

04

“Close” button will hide scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology

Current Patient

01

02

Sample no access message to indicate this provider does not have available times, but times for secondary doctors with availability are displayed below instead.

09

CLOSE

Select your appointment time by provider

04

Provider Name

05

123 N Main St
Chicago, IL 60657

Thursday, June 1

8:20 am

8:40 am

9:00 am

9:20 am

12:20 pm

Monday, June 5

12:20 pm

Wednesday, June 7

8:20 am

8:40 am

9:00 am

9:20 am

Thursday, June 8

8:40 am

9:00 am

Saturday, June 10

12:20 pm

07

View More Available Dates

Provider Name

Provider Name

Provider Name

Provider Name

Provider Name

Provider Name

08

Can't find what you're looking for? View more provider times

01Expanded drop down scheduling box that displays secondary provider's times after user clicks "Yes" from last question box. If provider is an Oak Lawn provider and does not have available times, and if secondary providers have available times (2 days from the current date), scheduling box displays all secondary providers in random order and their first 7 days with available times (2 days from the current date).

02Message that indicates there are available times for secondary

03First accordion displays opened on page load.

04Provider name links to provider page when clicked.

05User can click on accordion button to toggle between displaying and hiding available times.

06When user clicks on time button, will be sent to the InQuicker appointment form in a new tab.

07"View More Available Dates" button will send user to provider's full InQuicker scheduling in a new tab [https://advocate-medical-group.inquicker.com/provider/joseph-chan].

08Link to check available times for tertiary providers if user wishes to view more options beyond secondary provider times.

09"Close" button hides scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology

Current Patient

01

06

CLOSE

Select your appointment time
by location and provider

02

Location Name

123 N Main St, Chicago, IL 60657

03

Provider Name

Thursday, June 1

8:20 am

8:40 am

9:00 am

9:20 am

12:20 pm

04

Monday, June 5

12:20 pm

Wednesday, June 7

8:20 am

8:40 am

9:00 am

9:20 am

Thursday, June 8

8:40 am

9:00 am

Saturday, June 10

12:20 pm

05

View More Available Dates

Provider Name

Thursday, June 1

8:20 am

8:40 am

9:00 am

9:20 am

12:20 pm

Monday, June 5

12:20 pm

Wednesday, June 7

8:20 am

Thursday, June 8

8:40 am

9:00 am

Saturday, June 10

12:20 pm

View More Available Dates

Location Name

123 N Main St, Chicago, IL 60657

Location Name

123 N Main St, Chicago, IL 60657

Location Name

123 N Main St, Chicago, IL 60657

Location Name

123 N Main St, Chicago, IL 60657

Location Name

123 N Main St, Chicago, IL 60657

Location Name

123 N Main St, Chicago, IL 60657

- 01

Expanded drop down scheduling box that displays tertiary provider times after user clicks “Can’t find what you’re looking for?” link. Scheduling box displays all tertiary providers by location in random order and their first 5 days with available times (2 days from the current date).
- 02

User can click on accordion button to toggle between displaying and hiding available times.
- 03

First accordion displays opened on page load.
- 04

When user clicks on time button, will be sent to the InQuicker appointment setting form in a new tab.
- 05

“View More Available Dates” button will send user to provider’s full InQuicker scheduling in a new tab [https://advocate-medical-group.inquicker.com/provider/joseph-chan].
- 06

“Close” button hides scheduling box when clicked.

Wireframe based on current information from InQuicker and LVM.

Schedule Now

New to Cardiology >

Current Patient >

01

Sorry, we cannot immediately match your appointment request at this time.

02

If you are new to Advocate, please call 1.844.123.4567 to schedule an appointment.
If you are an existing cardiology patient, please use the **MyAdvocatePortal** to schedule your appointment.

03

CLOSE ✕

- 01

No access message displays when user clicks “New to Cardiology” button if provider has no available times. If an Oak Lawn provider, will display if provider and associated providers do not have available times.
- 02

Phone number to be provided by Advocate.
- 03

“Close” button hides scheduling box when clicked.