



POLITECNICO DI MILANO

SOFTWARE ENGINEERING 2 PROJECT  
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**MyTaxiService**  
**Design Document**  
Version 1.0

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# Chapter 1

## Introduction

### 1.1 Purpose

This document represents the Software Design Description (SDD), also simply called Design Document, for myTaxiService.

The purpose of this document is to give all the interested parties a closer look at how myTaxiService is designed and architected, with a particular emphasis on what design decisions the development team has made and the rationale behind them.

### 1.2 Scope

### 1.3 Definitions, Acronyms, Abbreviations

### 1.4 Reference Documents

### 1.5 Document Structure

In order to let stakeholders easily navigate through the document and find all the relevant information, we will now briefly discuss its structure and give a short description of each section.

In the Architectural Design section, we will go in depth describing how the system is designed from different point of views. In particular, we will provide:

- A general overview of how the system is architected from a high level point of view
- A description of the main components that make up the system, their inner structure and the relations between them

- A view of how the components of the system are actually deployed on the physical infrastructure
- A detailed view of the normal runtime conditions in which the system operates, with sequence diagrams of the main tasks
- A list of the significant architectural styles and patterns that have been chosen to implement the system

In the Algorithm Design section, we will focus on defining the most relevant and critical algorithms that drive the system operations. In particular, for each of them we will provide a short pseudo-code representation outlining their key steps.

In the User Interface Design, we will mainly reference the existing UI sketches that were already defined in the RASD and further refine them.

Finally, the Requirements Traceability section will explain how our software architecture fulfills the requirements that were identified in the requirement analysis phase and how those requirements have influenced our design decisions.

## Chapter 2

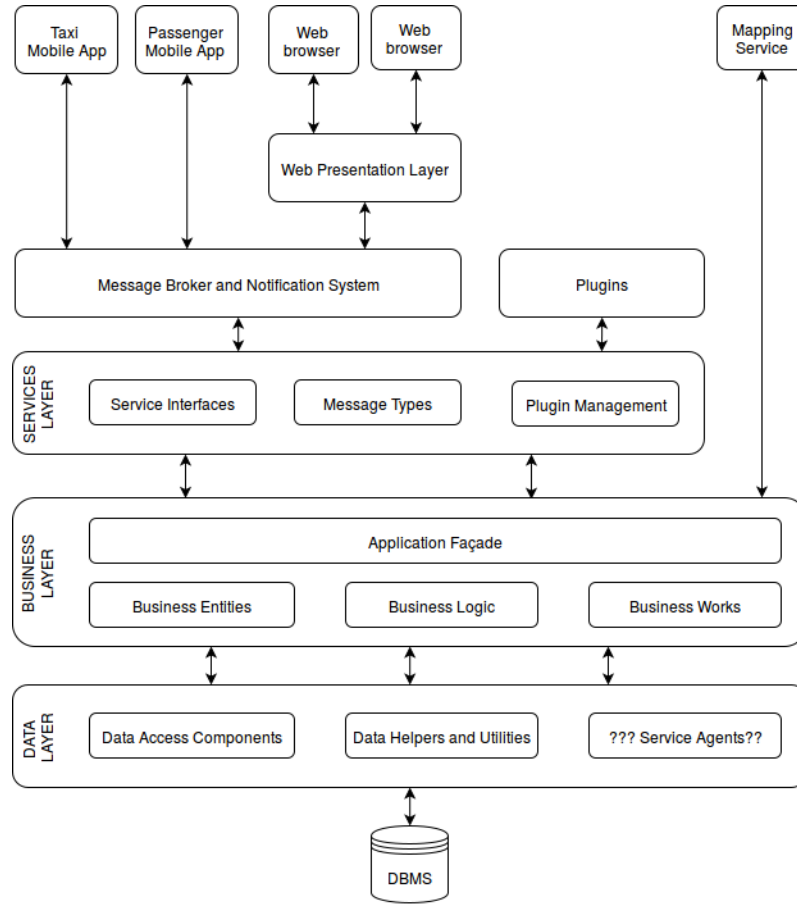
# Architectural Design

### 2.1 Overview

In the following paragraphs we'll present a general overview of how the system is architected, with specific focus on the distinction between logically separated layers.

Specifically, myTaxiService has been envisioned from the ground up to be fully scalable and easily deployable on any number of servers. This characteristic is not only desirable, but actually fundamental for the system to fully accomplish the tasks it's been designed for. In order to guarantee this level of flexibility and modularity, we have settled for a system architecture that inherently enables a wide range of hardware configurations for all kinds of workloads.

The system architecture is thus logically organized in a set of interplaying software layers, whose detailed description is hereby presented.



The lowest layer of the architecture is composed by the relational **Database Management System (DBMS)** that supports all data storage operations. This component fully supports ACID distributed transactions and is meant to be run inside a Demilitarized Zone (DMZ) which is separated from the rest of the system for security reasons. (N.B. questo va messo qui?) In order to provide a higher level of abstraction to all components that need access to data and to be as platform agnostic as possible, the DBMS interface is not directly exposed to the classes that implements the business logic of the system. Instead, an intermediate **Data Layer** is responsible of performing queries on the DBMS while exposing a more flexible, customized interface to the upper layers.

The **Business Layer** implements all core functionalities of the system. In particular, all operations related to handling taxi requests and reservations, taxi availability and zone management are performed by components of this layer. Data is stored and retrieved using the APIs exposed by the Data Layer. Core functionalities are exposed to clients through a unified Application Faade that allows fine-grained tuning of which operations can

be invoked from outside the central system.

The Business Layer also depends on an external **Mapping Service** for the implementation of reverse geocoding and waiting time estimation operations. This external service is directly invoked by classes of the Business Layer by using a public API provided by the Mapping Service itself.

However, not every functionality exposed by the Application Faade may actually be made publicly available to every client. In principle, several levels of permissions could be offered to third parties while maintaining control over private APIs which should only be used by "official clients". Read-only reporting functionalities, for example, could be made available to any requesting party, while more critical operations could be offered only to selected developers after having verified certain requirements are satisfied. Furthermore, specific sets of APIs could be made available only to approved plugins and not be offered to remote services. For this reason, the **Services Layer** provides a comprehensive interface to all kinds of third party services and plugins by carefully defining which methods are available for remote and local invocation, what protocols should be followed for invoking them and what kind of messages can be exchanged between a remote component and the central system.

While locally invokable APIs are made available only to plugins, remotely invokable APIs are also offered to components living outside the perimeter of the central system. The **Message Broker and Notification System** is precisely concerned with guaranteeing an efficient and reliable communication channel with these remote entities by supporting message queues, publish/subscribe communications and dynamic, asynchronous event notifications.

The **Web Presentation Layer** is responsible for the implementation of the web application. It generates the dynamic web pages, offers them to the client via a web server, accepts requests and forwards them to the business layer by means of the communication layer and of the services layer.

Finally, the **Mobile Applications** let users access the functionalities offered by the system on their smartphones and tablets in a native way. As for the web application, they interact with the central system using the communication layer and the services layer.

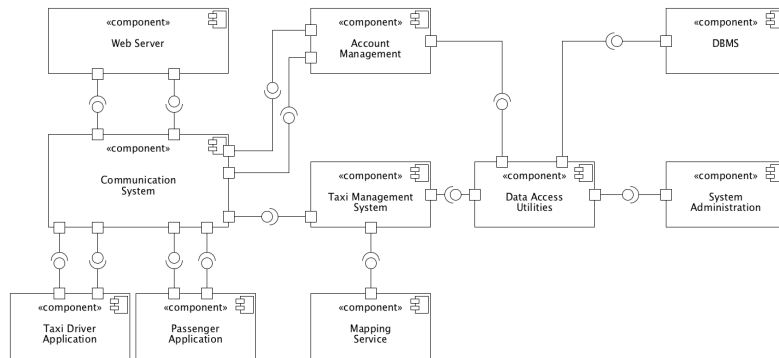
## 2.2 High level components and their interactions

The purpose of this section is to present the main components in which myTaxiService is divided and the relations between them.

In particular, it should be noted that the components discussed here are very abstract clusters of functionalities which do not directly map to any specific module in the final system. Instead, they are intended as an useful representation to show how the main functionalities of the system are

grouped together and interact with each other. Further details on how these components are realized in the actual system will be discussed with greater depth in the Component view subsection.

A schematic representation of the component structure of the system is the following.



The **Account Management** component is responsible for all operations related to user accounts. More specifically:

- It implements the passenger registration process
- It implements the login procedure for all users
- It supports operations on existing accounts, including settings management and password retrieval operations

The **Taxi Management System** is the single most important component in the system. It is responsible for:

- Maintaining the availability status of each taxi updated
- Managing the taxi queue associated with each zone in the city
- Accepting and managing taxi reservations
- Fulfilling taxi requests by selecting the first available taxi in the corresponding taxi zone

The **System Administration** components offers system configuration and monitoring functionalities. It enables the insertion, update and deletion of taxis and taxi drivers and the definition of the boundaries of the zones in which the city is divided. It also lets administrators perform queries to obtain system statistics including uptime, number of served requests per day and other key performance indicators.

The **Database Management System (DBMS)** is the component responsible for storing and retrieving data in a persistent, reliable way. It



should be noted that this component will not be implemented from scratch; instead, a commercial solution will be used.

The **Data Access Utilities** component provides an abstraction layer to all those components that need to store data into the DBMS or retrieve data from it.

The **Mapping Service** component is provided by a third party and is accessed via a publicly available API. It is used to perform reverse geocoding and to compute the ETA.

The **Communication System** is the component responsible for handling all communications, notifications and invocations between the central system and remote applications and services.

The **Web Server** is the component that provides the web application functionality.

## 2.3 Component view

In this section, we'll provide a more detailed description of the most significant components that must be developed as part of myTaxiService.

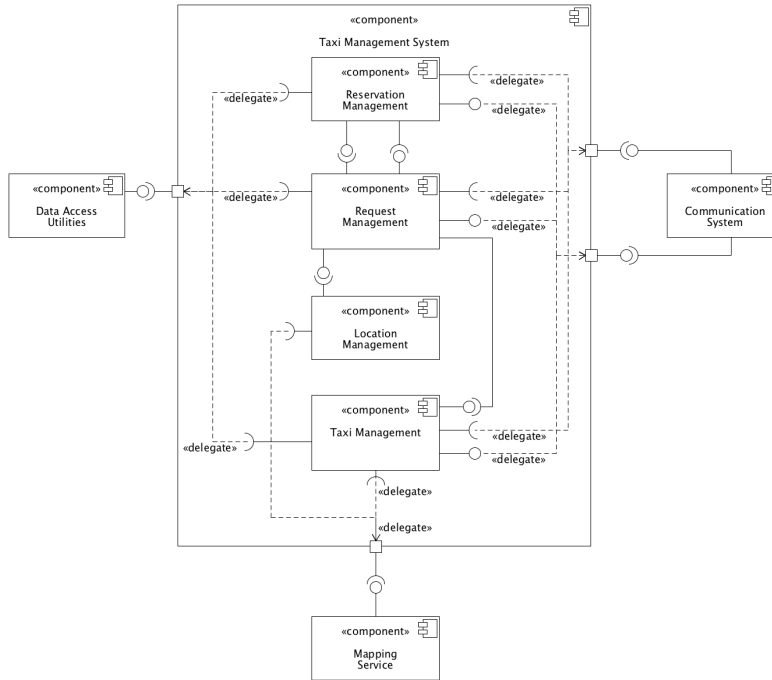
It should be noted that, when multiple operations or tasks are managed by a certain sub-component, not all of them will be explicitly mentioned in this section. This is because, at this level of detail, we want to put the focus on the primary goal of every sub-component; an exhaustive description of the functionalities mapped to each sub-component will be presented in the Requirements Traceability section of this document.

The first component that we'll examine is the **Taxi Management System**. As we already mentioned, this component is primarily responsible for all operations related to taxi management. Although it may appear to be an atomic component, it is in fact composed of three different sub-components, each of them dedicated to handling a specific subset of operations:

- The **Reservation Management** sub-component performs all the activities related to reservation handling. In particular, it is able to receive a request for a new reservation, store it into an internal queue and periodically look for reservations that have come to expiration (?). Once such a reservation is found, it creates a request for it and transfers the computation to the Request Manager.
- The **Request Management** sub-component performs all the activities related to request handling. In particular, it is able to receive a new taxi request (either from an end user or from the reservation manager), retrieve the associated geographical coordinates through invocation of the Mapping Service API if the request only contains the meeting address, and use them to discover the zone from which the

request is coming by invocation of an appropriate method of the Location Management. It then forwards the necessary information to the Taxi Management component.

- The **Location Management** sub-component is essentially responsible for computing the association between a graphical coordinate and the zone it belongs to.
- The **Taxi Management** sub-component implements the methods to allocate a suitable taxi to a given request, keep the taxis' statuses updated and manage the zones' queues accordingly to the requirements which have been defined in the RASD.

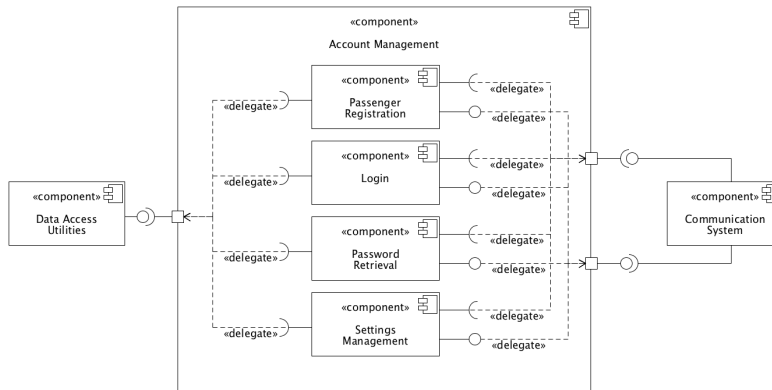


The second component that we'll examine is the **Account Management** component. As we already mentioned, this component is primarily responsible for all operations related to user accounts handling. More specifically, this component is divided into four sub-components, each related to a different kind of operation:

- The **Passenger Registration** sub-component enables passengers to register to the taxi service and create their own account. In particular, it validates the required user data for formal consistency (i.e. checks that the date of birth, email address, mobile phone number and password are in valid format) and creates a temporary user account. It

then sends a verification message containing a validation link to the specified email address and, upon user's confirmation, it enables the user account for full usage.

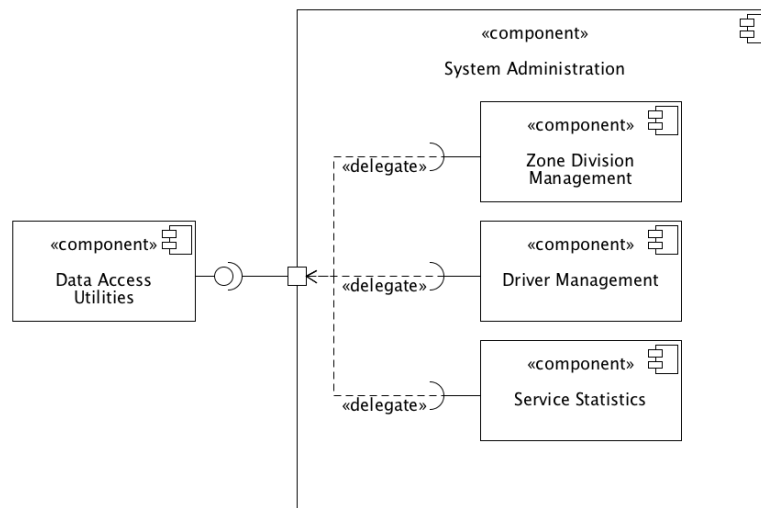
- The **Login** sub-component performs all necessary operations to let registered users log into the system. The user can be either a registered passenger, a taxi driver or a system administrator; depending on the user type, different login data may be required and a different level of privileges will be granted.
- The **Password Retrieval** sub-components implements the password retrieval procedure for all registered users. Depending on the kind of user, a different recovery procedure may be followed.
- The **Settings Management** sub-component contains all the logic that is related to manipulation of an existing account by its owner. Depending on the kind of user, different options may be allowed.



The third component that we'll examine is the **System Administration** component. As we already mentioned, this component is primarily responsible for all operations related to system configuration and monitoring functionalities. More specifically, this component is divided into three sub-components, each related to a different kind of operation:

- The **Zone Division Management** sub-component implements all the methods for inserting and updating the zone division of the city. In particular, it allows insertion of new taxi zones and deletion or modification of existing ones. It also performs all the necessary checks to ensure that zone consistency is preserved: in particular, this means that overlapping zones won't be accepted. For security reasons, this component verifies that its methods are only invoked by a user with a sufficient level of privileges.

- The **Taxi Driver Management** sub-component implements all the methods for inserting and updating information about taxi drivers and the related taxis in the system. In particular, it allows insertion of new taxi drivers and taxis and deletion or modification of existing ones. It also performs all the necessary checks to ensure that information consistency is preserved. In particular, this includes validation of taxi driver licenses and taxi plates and enforces the one-to-one correspondence between a taxi driver and its taxi. For security reasons, this component verifies that its methods are only invoked by a user with a sufficient level of privileges.
- The **Service Statistics** sub-components is focused on offering a set of key performance indicators (KPI) about the system operational status to all interested parties with sufficient privileges. This information can include uptime, number of served requests per day, average waiting time and other indicators.



## 2.4 Deployment view

## 2.5 Runtime view

## 2.6 Component interfaces

## 2.7 Selected architectural styles and patterns

## 2.8 Other design decisions

## Chapter 3

# Algorithm Design

## Chapter 4

# User Interface Design

## Chapter 5

# Requirements Traceability

## Chapter 6

## References



## Appendix A

### Hours of work