**Valeria Garcia**

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Raleigh, North Carolina

**PROFESSIONAL SUMMARY**

Software engineer student graduating in October of 2022. My background in education is in healthcare and work experience in the banking industry, both teamwork oriented and high demand for attention to detail. Previously a nursing student but I decided to change direction and found a passion in software engineering, learning challenging and innovative solutions to modern day problems.

**EDUCATION**

**North Carolina State University** Raleigh, NC

Full Stack Software Development

Graduation date 10/2022

**Wake Technical Community College** Raleigh, NC

Associates in Arts / Nursing

Graduated 2017

**Wake Technical Community College** Raleigh, NC

Nursing*,* 2021

**CERTIFICATIONS**

Google Digital Courses Fundamentals of Digital Marketing, 2022

North Carolina Certified Nurse Assistant, 2021

Registered Yoga Teacher, 2020

**CURRENT AND DEVELOPING SKILLSET**

**Development technologies:** HTML & CSS, JavaScript, React, APIs, NodeJS, SQL, React, APIs, NodeJS, UX & UI Design, GitHub, Bootstrap,

**Databases:** PostgreSQL, MongoDB compass, pgAdmin 4, Postman

**Deployment tools:** Heroku

**PROFESSIONAL EXPERIENCE**

**Monitech Ignition Interlock,** Morrisville March 2022–Current

*Reporting Specialist*

* Report compliance/noncompliance and needed records to different states.
* Maintain communication between state, DMV, and client to ensure clients on the program are meeting expectations and state regulations.
* Analyze issues and apply proper judgement to maintain order with state regulations and client compliance
* Extreme attention to detail and high level of consistency across different states regulations and requirements

**Archer Service Travel,** North Carolina November 2021–March 2022

*Travel Agent Consultant*

* Arranged travel for business and personal vacation clients according to their needs and preferences for an unforgettable vacation

**Wells Fargo,** Knightdale May 2017–October 2021

*Teller*

* Provided customers with a high level of service, privacy and confidentiality, and a welcoming attitude
* Handled account services to customers by processing monetary transactions, transfers, and other bank transactions
* Teamwork environment that consisted of attention to detail, verbal and written communication, conflict resolution and problem solving.

**Brown Wynne Funeral Home,** Raleigh December 2016–May 2017

*Call center representative*

* Provided welcoming and empathetic communication with family of deceased or hospice to gather information about the deceased to coordinate dispatch team
* Answered incoming calls and managed email and verbal communication for services and between funeral consultants and dispatch team.
* Coordinated activities and services provided, arrangements were scheduled on time for services.

**PROJECT EXPERIENCE**

**Name of Project | Name of Institution** Month Year–Month Year

* Action Verb + Skills Utilized + Result, Outcome, or Impact
* Result, Outcome, or Impact + Action Verb + Skills Utilized

**Name or Project | Independent Project** Month Year–Month Year

* Action Verb + Skills Utilized + Result, Outcome, or Impact
* Result, Outcome, or Impact + Action Verb + Skills Utilized