

Course code	Knowledge Management	L	T	P	C
XXXX		3	1	0	4
Pre-requisite		Nil	version		

Course Objectives:
To facilitate the students to study the basic theory and some practical application of Knowledge Management tools within organizations
Expected Course Outcome:
The students will be able to implement a knowledge management system in the organization
Student Learning Outcomes (SLO):
<ol style="list-style-type: none"> 1. The students will understand the concept of knowledge and different methods to manage knowledge 2. The students will understand the architecture, development, and implementation of the knowledge system. 3. The students will be use KM tools for knowledge transfer based on the organizational context 4. The students will understand the ethical issues pertaining to the KM practices in the organization

Module	Topics	Hours	SLO
Module 1	Introduction to Knowledge Management	6	1
	Knowledge Hierarchy, Knowledge Management (KM), KM Evolution, Knowledge Worker, Forms of Knowledge, Key Drivers of KM.		
Module 2:	Knowledge Management Life Cycle	8	1,2
	Nonaka's Model of Knowledge Creation, Knowledge Sharing, Knowledge Utilization, KM Road Map. Importance of Tacit Knowledge, Challenges faced in Tacit Knowledge Externalization, Knowledge Transfer Techniques, Expert Knowledge		
Module 3:	Aligning KM in organizations	6	3,4
	HRM Practices and KM; Learning, Cognitive skills, and KM; Creativity, Innovation and KM; Organizational Culture, Change, and KM; Leadership and KM; ICTs and KM		
Module 4	Managing organizational knowledge	7	1,2
	Developing metrics for knowledge, Knowledge quality, Organizational knowledge creation theories, and their application, Experimentation strategies for knowledge creation, Organizational learning, Knowledge transfer		
Module 5:	Knowledge Management Tools	7	2,3
	Diagnostic technologies and their value, Data management, information technology, and organizational productivity, Web-centric knowledge management, Global, joint, simultaneous problem-solving in a value network, Content Analysis		
Module 6:	Social and Ethical Issues	6	4
	Communities of Practice, Knowledge Friendly companies, knowledge transfer between academia and industry, KM System Deployment in various sectors.		

	Total Lecture hours:	40 hours
Mode of Evaluation: Digital assignments,-MCQ, Case studies, Project etc.		
References <ol style="list-style-type: none"> 1. Edwards. J.S, (2015), The Essentials of Knowledge Management, Palgrave Macmillan, UK. 2. North. K, G. Kumta, (2014), Knowledge Management: Value creation through organizational learning, Springer. 3. Jennex M.E, (2007), Knowledge Management: Concepts, Methodologies, Tools and Applications, 6th revised edition, Idea Group. 4. Donald Hislop, (2013), Knowledge Management in Organizations, 3rd edition, Oxford University Press. 5. Dalkir. K, (2011), Knowledge Management in Theory and Practice, 2nd Edition, MIT Press 		

Course Owner details:

Course Owner	Dr. Sumathi G N
Emp. ID	51351
Email	sumathi.gn@vit.ac.in
School	VITBS, Chennai

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