



# Valentina Wickham

Temecula, CA

(952) 300-5133

valentina.wickham@gmail.com

<https://valwickham.github.io/VWPortfolio-Site-/portfolio.html>

Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level UX Designer position in a mid-sized/large company. Ready to help team achieve company goals through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel.

## EXPERIENCE

FEBRUARY 2022-PRESENT  
OWNER, WICKSCREATION

- Develop and maintain online retail venue. Create store front, develop, and create products, maintain inventory, manage marketing and advertising of shop.

2020-PRESENT  
UX DESIGNER, FREELANCE

- Worked on the UX Design process for a Tattoo App for iOS and Android. I performed the roles of User Research, UX/UI Designer, and Interaction Design.
- Worked on the UX Design process for a Vocabulary App for iOS and Android. I conducted a Competitive Analysis, User Research Interviews, built User Proto-Persona, Wireframing, followed by Prototyping, Usability Testing, and Improved Prototype.
- Worked on the coding of my own Portfolio website to showcase my projects.

## EDUCATION

2020

UX DESIGN CERTIFICATION, CAREER FOUNDRY  
UX Immersion and Frontend Development for UX Design Specialization.

- Dedicated 400+ hours to CareerFoundry's Bootcamp course in User Experience Design in order to transition into careers that align with my passion for innovation and technology.

2018-2019

COMPUTER HARDWARE & SOFTWARE, NETWORK AND SECURITY, COMPUTER COACH, TAMPA (FLORIDA)  
Credential ID 12499961

2018

BACHELOR OF SCIENCE IN KINESIOLOGY,  
UNIVERSITY OF TEXAS AT SAN ANTONIO  
Major: Kinesiology, Minor: Wellness  
UTSA GPA: 3.71 Cum Laude; Major in Kinesiology GPA: 3.80  
Dean's List: 2014, 2015  
President's List: Fall 2016, Spring 2017

## EXPERIENCE

2018-2019

TIER 1 HELP DESK,  
PEOPLEGURU, TAMPA  
(FLORIDA)

- Installed image on different types of devices (Zotac, Asus, Azure Byte 3) through EaseUS Todo Backup software
- Performed BIOS configuration
- Microsoft Office installation on employees' PCs
- Set up employees' workstations
- Installed Remote Desktop Application on different type of devices (ConnectWise, TeamViewer)
- Connecting Security System to the firm's server
- Worked with internal staff on issues with their PCs
- Repaired printers and PCs
- Prepared, shipped and deployed 150+ mini-PCs to clients across the USA

07/2018-10/2018

LEVEL 3 PERSONAL TRAINER,  
YOUFIT, TAMPA (FLORIDA)

01/2018-05/2018

PHYSICAL THERAPY AIDE,  
MOMENTUM PHYSICAL THERAPY,  
HELOTES (TEXAS)

09/2014-05/2018

PERSONAL TRAINER, FREELANCE,  
SAN ANTONIO (TEXAS)

07/2013-07/2014

PERSONAL TRAINER, GRACE  
BELGRAVIA, LONDON (UK)

01/2013-07/2014

PERSONAL TRAINER, LA FITNESS,  
LONDON (UK)

09/2000-07/2012

ADMINISTRATIVE ASSISTANT, ELME  
S.R.L., SAN GIULIANO (ITALY)

## INDUSTRY KNOWLEDGE

- Information Architecture
- Wireframing
- Prototyping and Usability Testing
- Critical Thinking
- User Research
- User Personas Creation
- User Surveys
- User Interviews
- Design for Development
- Presentation Design
- Competitive Analysis
- User Journey Map and Flow
- Sitemaps
- User Centered Design
- Emotional and Visual Design

## TOOLS, SKILLS AND TECHNOLOGIESE

- Figma
- Adobe XD
- InVision
- Balsamiq
- Marvel App
- Sketch App
- Usability Hub
- Atom

## FRONTEND DEVELOPMENT SKILLS

- HTML
- CSS
- JAVA