

Mamoon Al Awdi

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Contact No. +1 856-870-7552

Age :33

Gender : Male

EDUCATION

Computer Science

Thamar University - Thamar -Yemen
1998 to 2003

CCNA / MCSA windows Server 2012 R2

Camden County College – Cherry hill 2014

Computer Networking Support & Servicing Certificate (SPC.EET)

Burlington County College -2014

career certificate in SAP Beginner Training For Beginner- SAP System Installation

Udemy: Online Courses - Online
2013 to 2014

career certificate in SAP ABAP Programming For Beginners

SAP Training HQ - Online Training - Online
2013 to 2014

CCNA1 Basic in Computer Networking

Cisco Networking Academy - Sana (31)
2004 to 2004

WORK EXPERIENCE

Help Desk

Al Ashey Group - K.S.A - 2006 to 2010

- * Second-level help desk technical support and troubleshooting on IT network.
- * Managed installation, configuration and administration of Cisco equipment in IT architecture of organization. Configured IT LAN/WAN elements and held responsibility of maintaining and monitoring performance of network.
- * Provided Tier1 technical support; assisted users facing network problems. Performed advanced troubleshooting, diagnostics and provided tier/level-1 solutions to network failures.

System Administrator

Al Jesr supermarket Group - K.S.A - 2008 to 2010

- Installation of network components.
- Configuration and set-up of network h/w and s/w application services.
- Network maintenance – scheduling of maintenance procedures.
- Technical support.
- Administration of security essentials.
- Configuring Cisco Routers, Active Directory, Switches, Firewall/Proxy Administration , TCP/IP and VPN
- Implementation of data models - Database design -Database accessibility-Performance issues- Capacity issues-Data replication- Table Maintenance - database filtering - design crystal report

manager

Cove Group part. LLc - 2012 to Present

ADDITIONAL INFORMATION

IT SKILLS PROFILE

- VBscript, JavaScript, Java, C++, Visual Basic •, Oracle PL/SQL, crystal reports
- Operating Systems - Windows, DOS •
- Adobe Photoshop, Microsoft office

Other skills

***- Languages Arabic –English**

***- Have a valid driver license**

***- work Shifts 1st /2nd /3rd**

***-Travel %95**