

VAMSEEDHAR KETHA
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416-992-9866

OBJECTIVE

Successful carrier in esteemed organization

SKILLS & ABILITIES

Personal:

- Successfully managed Smartphone and Computer service store for 10 years
- Proper time management skills
- Self-motivated in school and work environment
- Independently completes tasks with a good attitude
- Energetic leadership skills
- Good communication skills in three languages: English and 2 other Languages

Computer Skills:

- Microsoft Office (Word, Excel, PowerPoint)
- AutoCAD 2020 Design 2D and 3D
- Computer hardware installation and upgrade
- Computer software installation and upgrade
- Computer networking
- Mac Computer software and hardware install and upgrade
- Data backup and Recovery
- Printer installation and maintenance

WORK EXPERIENCE

Deployment Engineer

TES Inc

Subcontractor

- Working as IBM technician for TD bank Computer's upgradation

Senior Technician

May 2009 to May 2014

MYTECH ELECTRONICS Head office, 15 Melani dr, Brampton, ON

Manager and Senior Technician

June 2014 to December 2020

MYTECH ELECTRONICS, 400 Bayfield st, Barrie, ON

Customer service

- Inventory management
- Repair Smartphones: Android and Windows
- Computer sales and service
- Troubleshooting Software and Hardware in smartphones and computers
- Troubleshooting and Repair Printers
- Troubleshooting and repair motherboards
- Apple products: Mac books, iMac, iPhone, iPad, and iPod software and hardware installation and repair
- Microsoft base Laptops and Computers OS installation and Hardware repair
- Networking: LAN and WAN
- Data recovery
- Training the staff
- Prepare schedule for staff
- Supervising and monitoring work

Contract Projects

1. **Liberty Tax**

- Upgrade Computer systems in 25 locations in Ontario
- Every location has one server, and 5 workstations were upgraded
- All in one Computers
- Remove the old system and pack them and return it back to head office
- Install windows 10 and configure the network settings
- Install software and configured the printers
- Install MS Office
- Configuration email on outlook

2. **TES (work as an IBM Technician for TD Bank)**

- Disconnect old phones and install new phones
- Repack the old phones to send it back to IBM
- All the computer terminals replaced with new All in one Computer systems
- New laptops replaced with new monitors, wireless keyboard and mouse
- Configure Network connections
- Configure the Printers
- Configure the scanner and PIN pads
- Follow the IBM Instruction for other peripherals configuration and connectivity
- Make sure all the bank softwares work

EDUCATION

Diploma in Electronics and Communication Engineering	2005 to 2008
Microsoft Certified System Administrator (MCSA)	2009

Refences available upon request.