Coffee Shop Sales Analysis

Introduction

Maven Roasters, a coffee shop chain with three branches in New York City, aims to enhance its understanding of customer purchasing behavior and optimize operational efficiency. The objective is to analyze coffee shop data to identify trends, patterns, and provide actionable recommendations for improvement.

Maven Roasters is a fictitious coffee shop that runs in New York City. It has branches in thre locations: Astoria, Hell's Kitchen and Lower Manhattan. The shop sells nine categories of products Bakery, Branded items, Coffee, Coffee Beans, Drinking Chocolate, Flavours, Loose Tea, Tea and Packaged Chocolate.

ABOUT DATASET

The dataset comprises of three tables namely, Transaction_data, Product_data and Store_data

The data specifications are mentioned below:

Transaction_data

Field Name	Data Type
Transaction_id	Int
Transaction_date	Text
Store_id	Int
Product_id	Int
Revenue	Double
Time	Time

Product_data

Field Name	Data Type
Product_id	Int
Product_Category	Text
Product_type	text
Product_detail	text
Unit_price	Double

Store_data

Field Name	Data Type
Store_id	Int
store_location	Text

About Dataset

- There are 1,49,116 rows in the transaction_data table, 87 rows in the product_data table and 3 rows in the store_data table.
- There are a total of 87 products (product_detail) that are sub-categorized into 29 groups (product_type) which are further categorized into 9 groups (product_category).
- The time period of the data is from January, 2023 to June, 2023.

Sales Trend Analysis



Analyse the hourly sales trend

```
HOUR(transactions.time) AS hour_Sales,

COUNT(transactions.transaction_id) AS count_of_transactions

FROM

transactions

GROUP BY

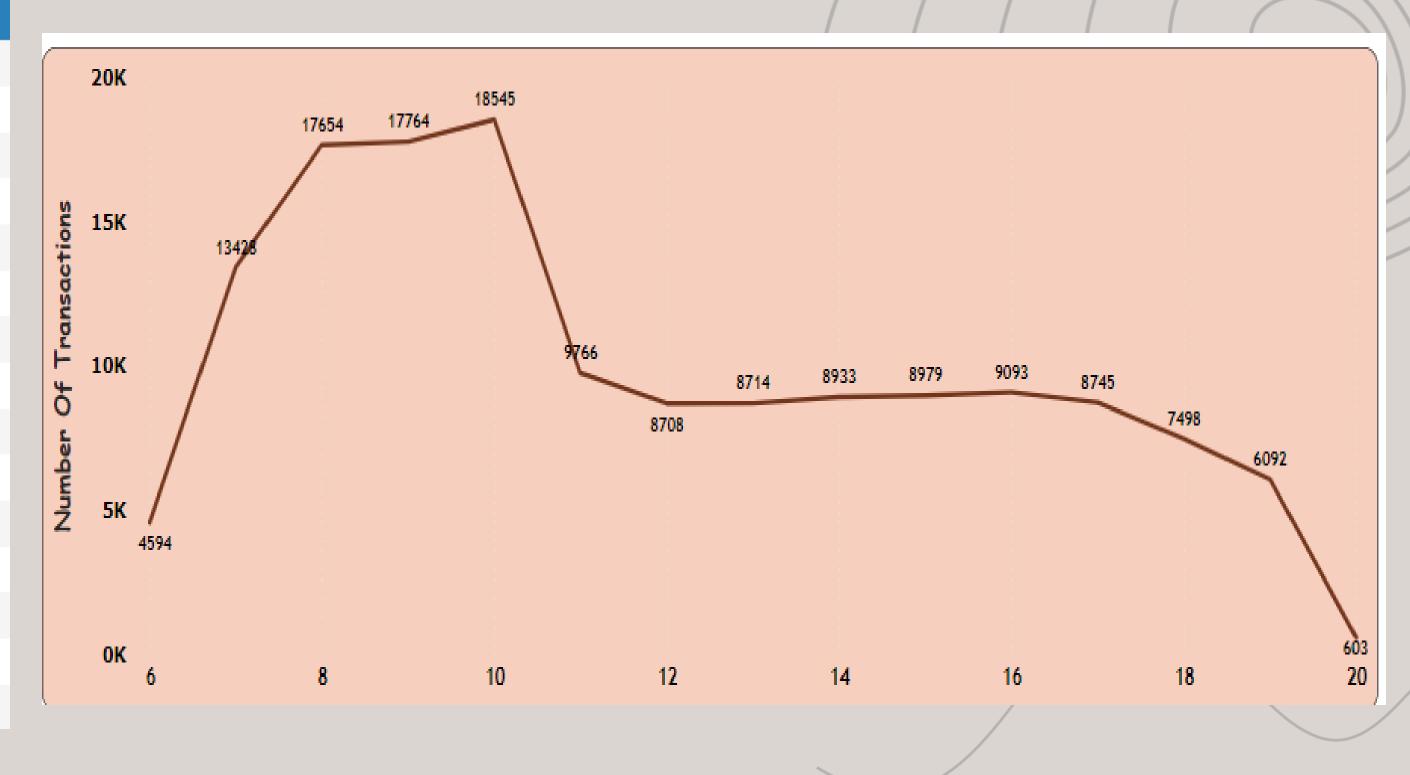
hour_Sales

ORDER BY

count_of_transactions DESC;
```

From the results we can say that the peak hour of sales is 10:00 AM

hour_Sales	count_of_transactions
10	18545
9	17764
8	17654
7	13428
11	9766
16	9093
15	8979
14	8933
17	8745
13	8714
12	8708
18	7498
19	6092
6	4594
20	603



Sales Trend Analysis



Analyse the daily sales trend

```
DAYNAME(transactions.transaction_date) AS day_name,

COUNT(transactions.transaction_id) AS count_of_transactiosn

FROM

transactions

GROUP BY

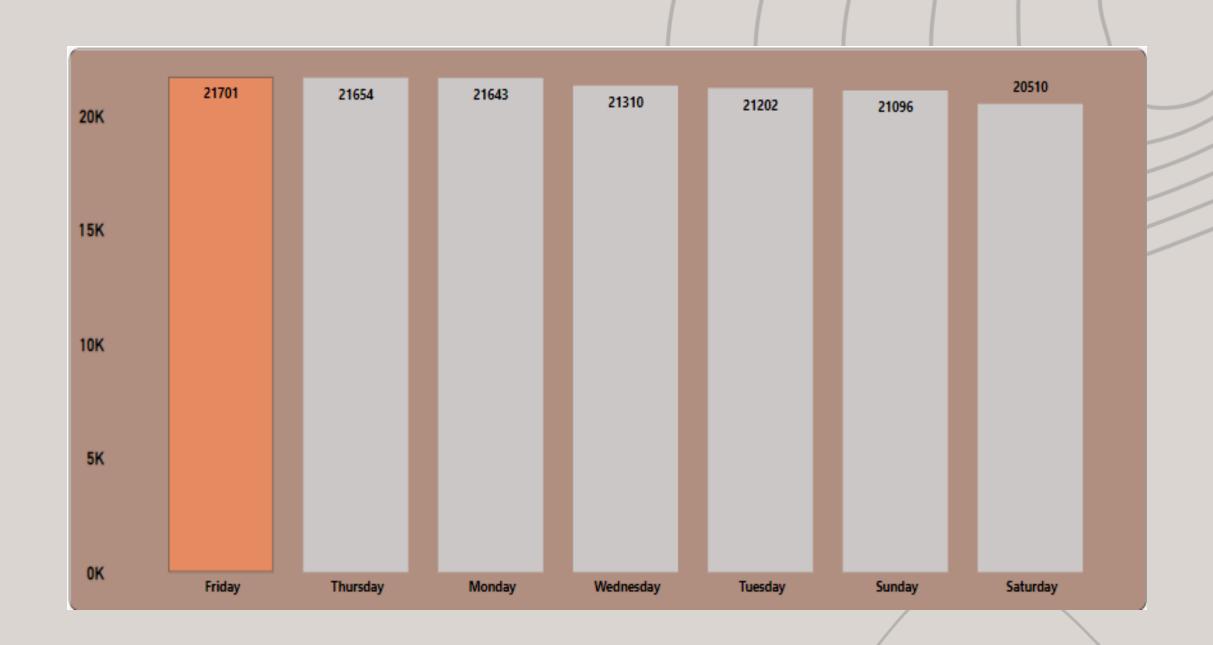
day_name

ORDER BY

count_of_transactiosn DESC;
```

From the results we can say that the Friday is the busiest day of the week

day_name	count_of_transactiosn
Friday	21701
Thursday	21654
Monday	21643
Wednesday	21310
Tuesday	21202
Sunday	21096
Saturday	20510



Sales Trend Analysis



total revenue generated for each month.

```
SELECT

MONTHNAME(transaction_date) AS month_name,

ROUND(SUM(transactions.Revenue),2) AS total_revenue

FROM

transactions

GROUP BY

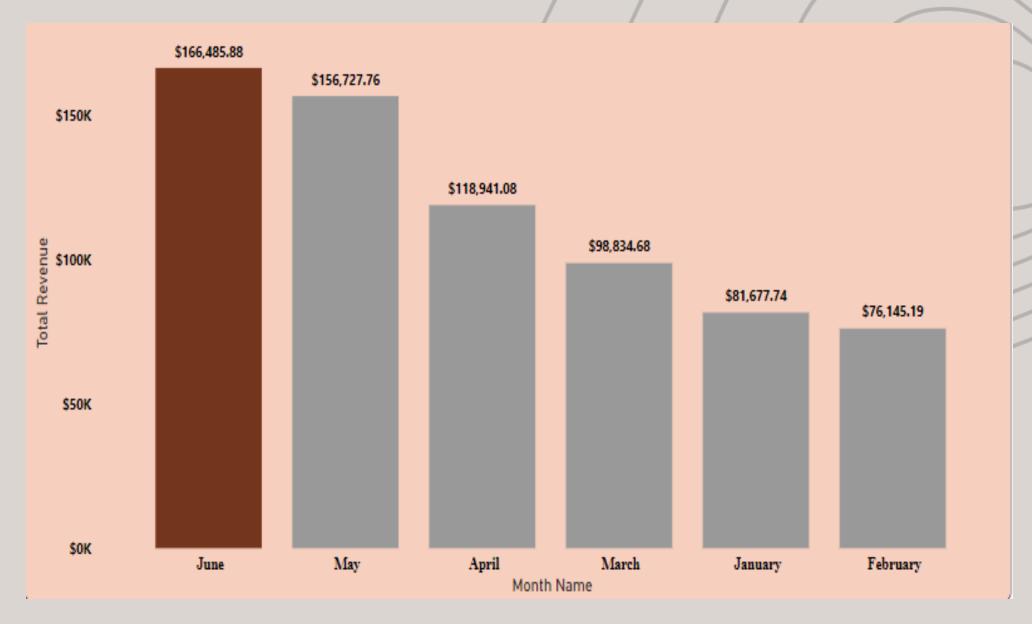
month_name

ORDER BY

total_revenue DESC;
```

From the results we can say that the peak hour of sales is 10:00 AM

month_name	total_revenue
June	166485.88
May	156727.76
April	118941.08
March	98834.68
January	81677.74
February	76145.19



> The results suggest that June month has highest revenue compared to other months

Store Wise Analysis

> Analyse the Average Revenue Generated by each store in each location

```
SELECT
store.store_location,
Round(AVG(transactions.Revenue),2) AS avg_revenue

FROM
transactions

RIGHT JOIN
store

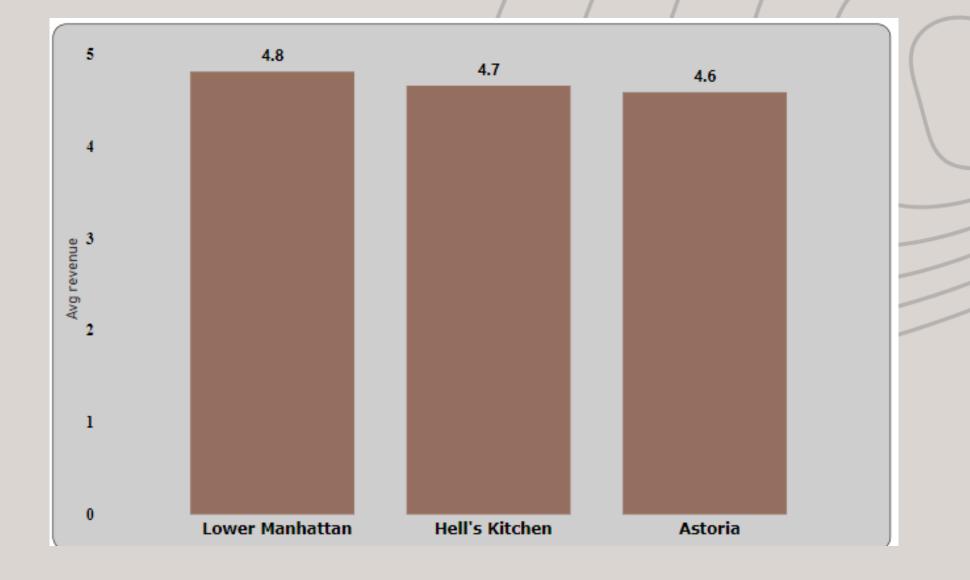
ON
transactions.store_id=store.store_id

GROUP BY
store.store_location

ORDER BY
avg_revenue DESC;
```

> The results suggest that LOWER MANHATTAN store has the highest revenue

store_location	avg_revenue
"Lower Manhattan"	4.81
"Hell's Kitchen"	4.66
Astoria	4.59



> find out the top3 best selling product categories in each store

```
WITH cte AS(
SELECT
   store.store_location,
   products.product_category,
   COUNT(transactions.transaction_id) AS num_transactions,
   DENSE_RANK() OVER(PARTITION BY store.store_location ORDER BY COUNT(transactions.transaction_id)DESC) AS rn
    transactions
INNER JOIN
     products
  transactions.product_id=products.product_id
INNER JOIN
  store
  transactions.store_id=store.store_id
  store.store_location,
  products.product_category
ORDER BY
  num_transactions DESC)
    store_location,
   product_category,
     num_transactions
  cte
WHERE
  rn<=3;
```

Lower Manhattan

Product_Category	Transactions	Rank
Coffee	18204	1
Tea	13912	2
Bakery	7890	3

Hells Kitchen

Product_Category	Transactions	Rank
Coffee	20187	1
Tea	15277	2
Bakery	7617	3

Astroia

Product_Category	Transactions	Rank
Coffee	20025	1
Tea	16260	2
Bakery	7289	3

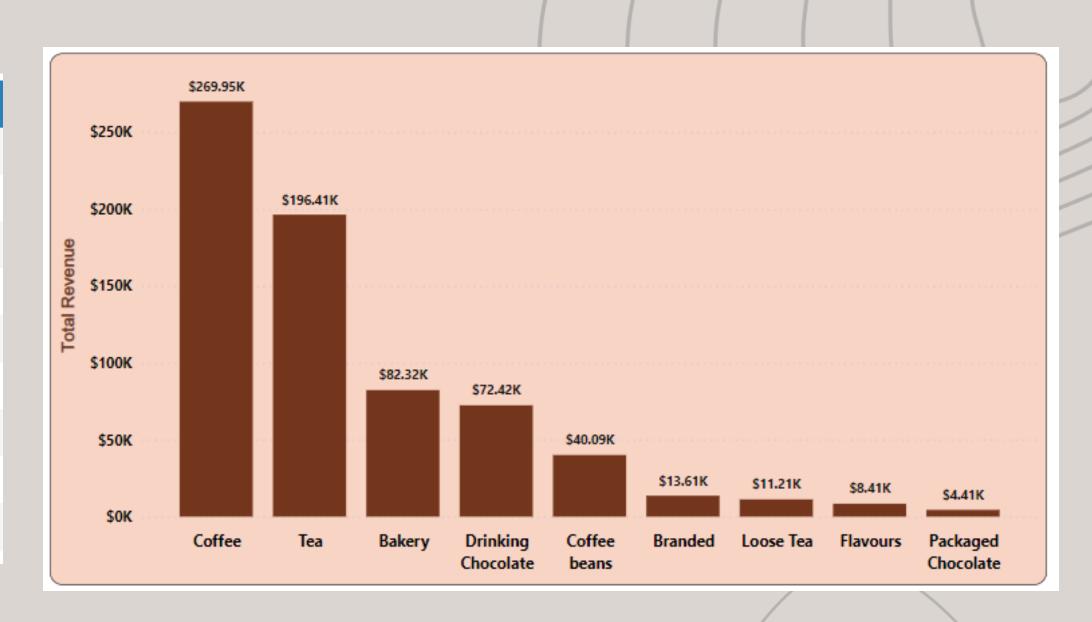
Product Sales Analysis

> List the best-selling product categories along with their total revenue.

```
SELECT
    products.product_category,
    ROUND(SUM(transactions.Revenue),2) AS Total_revenue
FROM
    products
LEFT JOIN
        transactions
ON
        products.product_id=transactions.product_id
GROUP BY
        products.product_category
ORDER BY
        Total_revenue DESC;
```

> From the results we can say that Coffee has generated highest revenue and Packaged Choclates has generated Lowest revenue

product_category	Total_revenue
Coffee	269952.45
Tea	196405.95
Bakery	82315.64
"Drinking Chocolate"	72416
"Coffee beans"	40085.25
Branded	13607
"Loose Tea"	11213.6
Flavours	8408.8
"Packaged Chocolate"	4407.64



> Find out the top 5 best selling products of all times

```
SELECT
    products.product_category,
    products.product_detail,
    COUNT(transactions.transaction_id) AS no_of_transactions
FROM
    products
LEFT JOIN
    transactions
ON
     products.product_id=transactions.product_id
GROUP BY
    products.product_category,
    products.product_detail
ORDER BY
    no_of_transactions DESC
LIMIT 5;
```

product_category	product_detail	no_of_transactions
Bakery	"Chocolate Croissant"	3076
Tea	"Earl Grey Rg"	3053
"Drinking Chocolate"	"Dark chocolate Lg"	3029
Tea	"Morning Sunrise Chai Rg"	3026
Coffee	"Columbian Medium Roast Rg"	3013

Chocolate Croissant Product from the product_Categroy Bakery is the highest selling product

➤ Bottom 5 selling products of all times

```
#Are there any product that has performed low and need to be reevaluated
SELECT
    products.product_category,
   products.product_detail,
    COUNT(transactions.transaction_id) AS no_of_transactions
FROM
    products
LEFT JOIN
    transactions
ON
     products.product_id=transactions.product_id
GROUP BY
    products.product_category,
    products.product_detail
ORDER BY
   no_of_transactions ASC
LIMIT 5;
```

BUSINESS GROWTH ANALYSIS

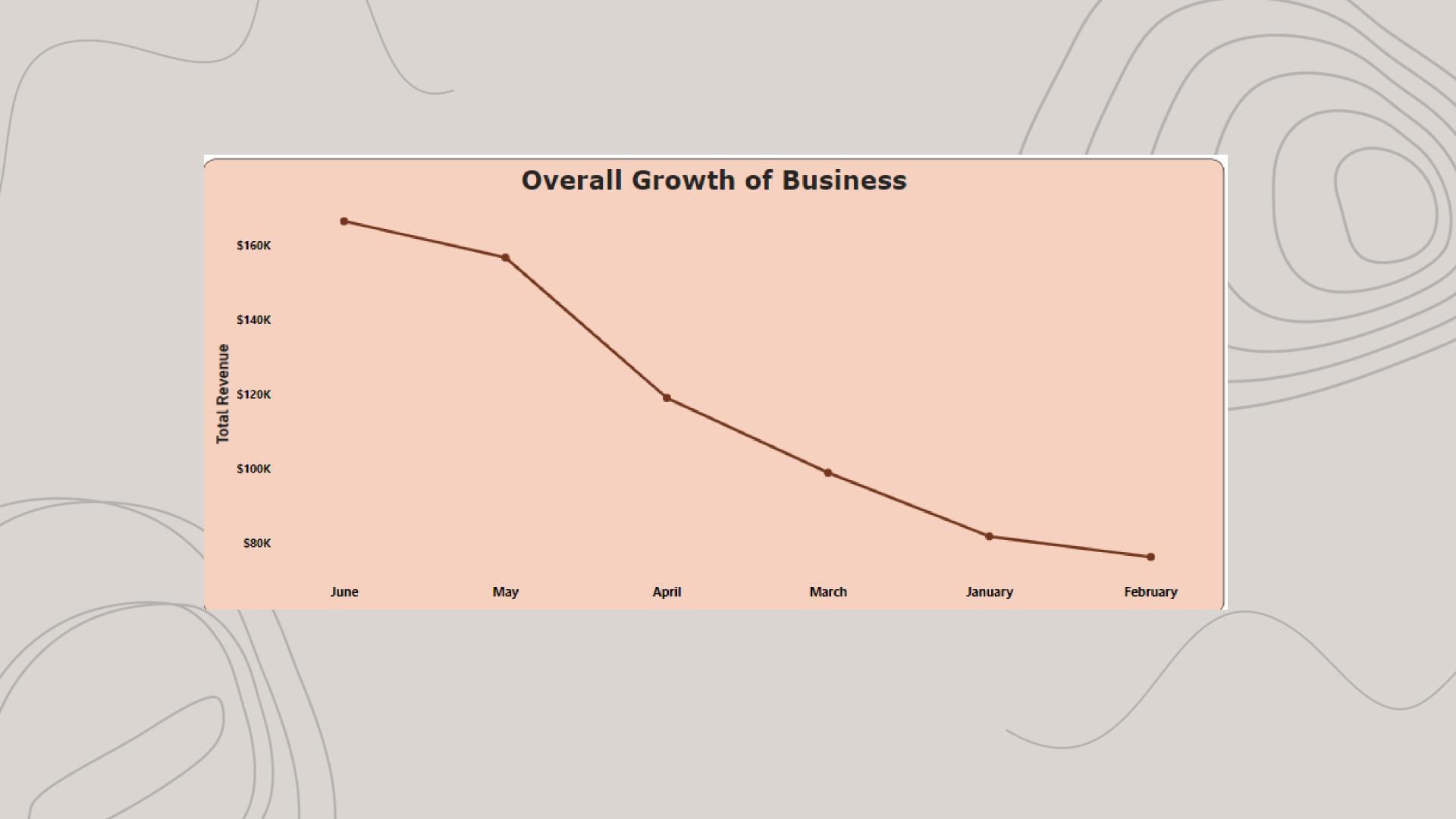
- ➤ Analyzing the Overall growth of the business from January 2023 to June 2023
- ➤ The average growth rate of 17.32% indicates that there is a positive trend in the revenue of the coffee shop over the specified time period.
- This may include initiatives such as expanding product offerings, improving marketing campaigns, enhancing customer experience, or targeting specific customer segments.

```
CREATE VIEW revenue AS

(SELECT
          MONTHNAME(transactions.transaction_date) AS month_name,
          ROUND(SUM(transactions.Revenue)) AS Total_rev

FROM
          transactions
GROUP BY month_name);
```

```
WITH avg_growth AS(
WITH cte AS(
SELECT
    Total_rev AS curr_rev,
   LEAD(Total_rev) OVER(
    ORDER BY field(month_name, 'january', 'febraury', 'march', 'april', 'may', 'june')) AS next_rev
FROM
    revenue)
SELECT
  (next_rev-curr_rev)/(curr_rev)*100 AS growth_rate
FROM
   cte)
SELECT
   ROUND(AVG(growth_rate),2) AS avg_growth_rate
   avg_growth;
```



DASHBOARD



Coffee Shop Sales Dashboard



Total Revenue \$698,812

Total Transaction
149116

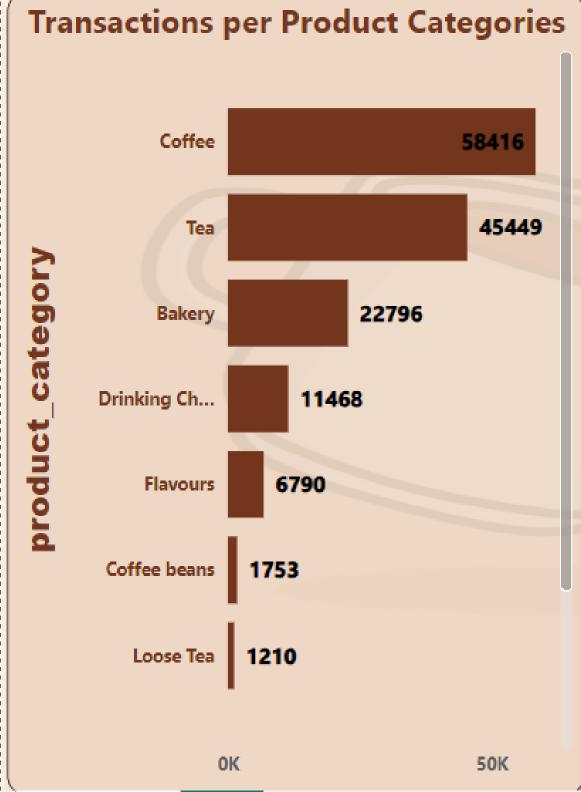
Store_Location

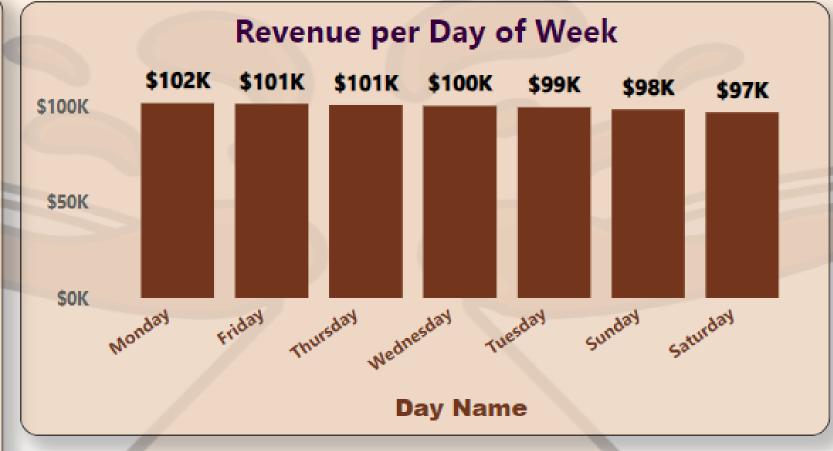
Astoria Hell's Kitchen Lower Manhatt...

Day Name

MonthName

All





Over the past six months, coffee has emerged as the topperforming product, closely trailed by tea. This exceptional performance has remained steadfast across all three store locations.

Across all the three store location the 10:00 Am is the busiest hour.

