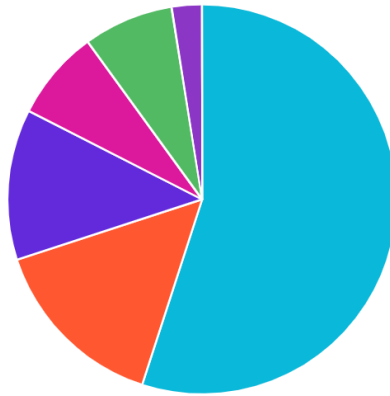


Incidents by group



(empty) = 22 (55%)   Software = 6 (15%)   Service Desk = 5 (12.5%)   Hardware = 3 (7.5%)  
Network = 3 (7.5%)   Openspace = 1 (2.5%)