

FIELD SERVICE WORKORDER OPTIMIZATION

Date	20-06-2025
Team ID	LTVIP2025TMID29686
Project Name	Field Service Workorder Optimization
Maximum Marks	

CHAPTER -8

RESULTS

real-world results and outcomes from implementing field service work order optimization strategies

Optimization Insights from Salesforce

Salesforce's Field Service Optimization tools provide:

- **Enhanced Scheduling:** Reduces travel time and improves SLA compliance.
- **Optimization Hub:** Tracks KPIs like asset health, customer retention, and revenue growth.
- **In-Day Optimization:** Adjusts schedules dynamically for cancellations or emergencies.

RESULTS

Outputs:-

WorkOrder Click new

FIELD SERVICE WORKORDER OPTIMIZATION

New WorkOrder

* = Required Information

Information

* Work Order Name

⊗ |

Complete this field.

Owner

vanaja pujari

Location

--None--

Priority

--None--

Service Type

--None--

Status

--None--

Cancel

Save & New

Save

Select Assignment Click New

New Assignment

* = Required Information

Information

* Assignment Name

⊗ |

Complete this field.

Owner

vanaja pujari

WorkOrder

Search Work Orders...

Technician

Search Technicians...

Cancel

Save & New

Save

Technician Section Click New

FIELD SERVICE WORKORDER OPTIMIZATION

New Technician

* = Required Information

Information

*Technician

Complete this field.

Owner

vanaja pujari

Technician ID

Availability

☐

Phone

Name


Location

Cancel

Save & New

Save

Reports screen



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+

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Field Service WorkO...

Work Orders

Assignments

Technicians

Reports

Dashboards

Reports

Recent

2 items

[New Report](#)

[New Folder](#)

REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed
Recent	Assignments with Work Order ID Report		Public Reports	vanaja pujari	6/11/2025, 7:09 PM	
Created by Me	Assignments with Technician Report		Private Reports	vanaja pujari	6/11/2025, 7:16 PM	
Private Reports						
Public Reports						
All Reports						
FOLDERS						
All Folders						
Created by Me						
Shared with Me						
FAVORITES						
All Favorites						

FIELD SERVICE WORKORDER OPTIMIZATION

Dashboards screens

