

# Matha Vanamali (Project Coordinator)

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## EDUCATION

### ANDHRA UNIVERSITY

MASTERS OF BUSINESS  
ADMINISTRATION MBA  
Grad. Feb 2021 | VZM, IND  
SGPA: 8 / 10

### AMBEDKAR UNIVERSITY

BACHELOR OF COMPUTER  
Science BSC  
Grad. Jun 2018 | Rajam, IND  
SGPA: 8.3 / 10

## SKILLS

### PROJECT MANAGEMENT

• Change Management • Incident  
Management • Stakeholder Management  
• Client Management • ServiceNow • Jira  
• Dashboard Creation • Reporting and  
Presentation • CRM • Service Delivery  
• Knowledge Management • Resource  
allocation • Agile Methodologies • Cloud  
Computing

### WINDOWS

Windows Administration • SharePoint  
Office365.

Team Collaboration • Leadership

## AWARDS

- **Q2 FY23 CHAMP AWARD-** Excellence in Project Delivery award for completing the Legacy Dell VMAX migration project, saving \$2M in operating costs and boosting system performance by 40%.
- In recognition of outstanding Leadership and dedication as the Program Team Lead for the Google Cloud Readiness Program at DXC Technology.
- Received the "Employee Engagement Excellence Award" for spearheading diverse engagement initiatives at DXC Technology, fostering a vibrant and collaborative work environment.

## ACHIEVEMENTS

- Consistently delivered projects with a 99 Percent accuracy rate, maintaining a flawless track record of zero errors.

## EXPERIENCE

**DXC TECHNOLOGY** Sep 2021 – Jan 2024 | Chennai, IND

### PROJECT COORDINATOR | GLOBAL BANK (Deutsche Bank)

- Orchestrated successful IT infrastructure projects for **Deutsche Bank**, ensuring alignment with scope, schedule, and budget, and delivered projects on time and within budget, exceeding client expectations.
- Monitored project progress, identified deviations, and implemented corrective actions while ensuring compliance with **SLAs**, quality norms, and **ITIL best practices**.
- Prepared **status reports, dashboards, and documentation** using **MS Excel, SharePoint**, and other tools to facilitate project management and reporting.
- Managed **Change Management** processes by scheduling, obtaining approvals, and actively participating in **CAB meetings**. Acted as the primary contact for change-related communications with clients and stakeholders, ensuring comprehensive documentation and smooth technical coordination.
- Oversaw **project schedules**, facilitated prompt **closure of change requests**, and contributed to **planning and executing project-related changes**. Leveraged **SharePoint for documentation and reporting**, conducting post-implementation reviews to confirm successful change closure.
- Facilitated collaboration with the Editorial team to oversee Knowledge base data management, ensuring timely notifications to **update SOPs**, and served as a liaison between Knowledge Owners and the Knowledge Manager.
- Collaborated with **stakeholders, managed project documentation, gathered feedback for continuous improvement**, and stayed updated with emerging technologies and integration best practices.

### SENIOR ASSISTANT SERVICE DELIVERY COORDINATOR

- Successfully **planned and initiated Change Requests** to transition banking servers to dedicated clusters with updated infrastructure, ensuring improved performance and security.
- Employed project management methodologies alongside **change and incident management, RITMs, data documentation, visualization, and stakeholder negotiation** for streamlined **IT service delivery**.
- Managed diverse **VM environments** including **Wintel, UNIX, Oracle DB, Network, and Storage** and Chase them to get approvals for Change requests.

## IT PROJECTS

### Legacy Dell VMAX Decommissioning | SERVICE DELIVERY COORDINATOR

Led decommissioning project for Dell VMAX20K at Deutsche Bank UK, **freeing 300 x 42U rack spaces** and reducing power by **13.3 kW per unit**, optimizing infrastructure efficiency.

### Storage Migration from Legacy VMAX Arrays | SERVICE DELIVERY COORDINATOR

Spearheaded change planning and engaged with application stakeholders to synchronize downtime needs for migration, maintaining smooth operations and enhancing system uptime by 25% of **50+ Legacy EMC arrays**, ultimately saving an estimated cost of **£6.6 million**.

### Google Cloud Readiness Program | Program Coordinator

Led end-to-end Program completion with a **99% success rate**, overseeing the Google Cloud Readiness Program for resulting **90+ employees** obtaining **Google Cloud certifications**, significantly boosting organizational skills and program success.

## CERTIFICATIONS

- ITIL V4 Foundation certificate in ITSM
- Project Management Foundations (LinkedIn Learning)
- Microsoft Azure Fundamentals (Az-900)
- Google Cloud Associate Cloud Engineer.