



**VANESSA BATO**

Eager to contribute to team success through hard work, attention to details and resolving problems. Seeking opportunities to develop leadership, communication, and programming skills. Have a background in manual testing and developing automation projects. Desire to bring abilities to new role with room of improvements.



## WORK HISTORY

Jan  
2020

### Software Quality Assurance Intern

*Cormant Technologies Inc.*

March  
2020

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Performed Regression testing, Functional testing, Non-Functional testing, Smoke testing, Install testing and Exploratory testing on modules and full software implementations.
- Operated under Agile framework.
- Completed in-depth usability testing on Windows, Android and iOS mobile devices.

Sept  
2020

### Automation and Application Support Engineer

*Caspo Inc.*

- Developing automation projects using visual studio C# language, selenium webdriver and androiddriver, and Appium for connecting desktop to android phones
- Designing the flow of automation projects current projects we're building is for Sanity testing including the test case for backend users and frontend users for different channels such as desktop, mobile web and mobile application
- Have a brief background on automating outlook emails
- Responsible for doing sanity testing after application deployment
- Troubleshoot, investigate and resolving application issues. This includes the replication of found bugs and identifying if it's system behavior or not
- Logging JIRA ticket containing application details, summary of the issue, replication steps, actual result, expected behavior and our findings (including the server logs, system logs etc.)
- Supporting backend and frontend users, and our clients
- Providing first aid solution or workaround
- Manual testing. More on explanatory testing
- Well trained on working under pressure
- Monitors various dashboards and alert
- Most in contact with developers, project managers, business analyst and providers.
- Proper escalation to related departments/users including initial findings.

July  
2022

### Senior Quality Assurance Analyst, S3

*Vertere Inc*

Present

- Has been assigned to several projects such as Enhancement and BAU
- I've been appointed as Test lead in one of the biggest project that my company have. In line with this role, I'm the one who will be sending SIT report, creating test strategy, UAT Support and UAT endorsement
- I mainly coordinate with Business Team as well as the source systems.
- Develop and execute test cases
- Always do smoke testing and regression testing
- Troubleshoot and investigate application issues.
- Handles mobile and web testing
- Logging JIRA ticket for bugs/defects
- Attention to details and requirements
- Impact analysis
- Used Jenkins to deploy fixes and enhancements to SIT and UAT environment as well as to generate the system logs
- I've also experienced the API testing using postman
- We also do SQL Scripting in order for us to see if the value is aligned with the display and condition.

## INFORMATION

### ADDRESS

BLK 206 LOT 20 CACTUS ST.  
PEMBO, MAKATI CITY

### CELLPHONE NUMBER

09301846164

### EMAIL

Vanessabato14@gmail.com

## PERSONAL SKILLS

- FAST LEARNER
- CRITICAL, LOGICAL AND ANALYTICAL THINKING
- FLEXIBLE AND DEPENDABLE
- PROBLEM SOLVING
- TIME MANAGEMENT
- LEADERSHIP
- GOAL ORIENTED
- MULTI TASKING
- TROUBLESHOOTING
- COMMUNICATION
- ATTENTION TO DETAIL

## Technical Skills Experience

- VISUAL STUDIO
- APPIUM
- SELENIUM
- C#
- SQL SCRIPTING
- JIRA
- AGILE

## REFERENCE



## EDUCATION

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### **Bachelor of Science in Information Technology**

*STI Global City*

- Dean's List 1<sup>st</sup> Year 1<sup>st</sup> and 2<sup>nd</sup> Semester
  - President's List 2<sup>nd</sup> Year 1<sup>st</sup> Semester
  - Received STI Global City Scholarship 25%
  - Elected to Secretary for Mathenique Organization in 2016 - 2018
  - Thesis: Barangay Resident Information System for Buting Pasig City
  - Documentation Team in Computer Network Infrastructure Simulation
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