


Installing the Salesforce Managed Package


Before you install the Salesforce managed package, make sure that your organization meets the following prerequisites:

- Your organization uses the Unlimited, Enterprise, Professional, or Developer edition of Salesforce. However, when you use the trial version which is the Professional edition of Salesforce, you might not be able to configure the managed package or connect to Salesforce. This happens because the API Enabled option is not available for the trial organizations. Informatica recommends that you use the Unlimited, Enterprise, or Developer edition of Salesforce.
 - Salesforce APIs are enabled.
 - You have administrative rights in the Salesforce organization where you want to install the managed package.
1. Depending on your business need, log in to your production or sandbox Salesforce developer account.
 - Production:
<https://login.salesforce.com/?ec=302&startURL=%2Fpackaging%2FinstallPackage.apexp%3Fp0%3D04t1J0000007uro>
 - Sandbox:
<http://test.salesforce.com/?ec=302&startURL=%2Fpackaging%2FinstallPackage.apexp%3Fp0%3D04t1J0000007uro>
 2. Enter your Salesforce developer account user credentials.
On the Install **Informatica Cloud Real Time for Salesforce** page, select one of the following options:
 - Install for Admins Only. Select this option to allow only admin users in Salesforce to run guides.
 - Install for All Users. Select this option to allow all users in Salesforce to run guides on the objects they work with. Most organizations grant access to all users.
 - Install for Specific Profiles. Select this option to configure custom security settings.




Install Informatica Cloud Real Time for Salesforce


By Informatica



☐ Install for Admins Only



☒ Install for All Users



☐ Install for Specific Profiles...

Install

Cancel

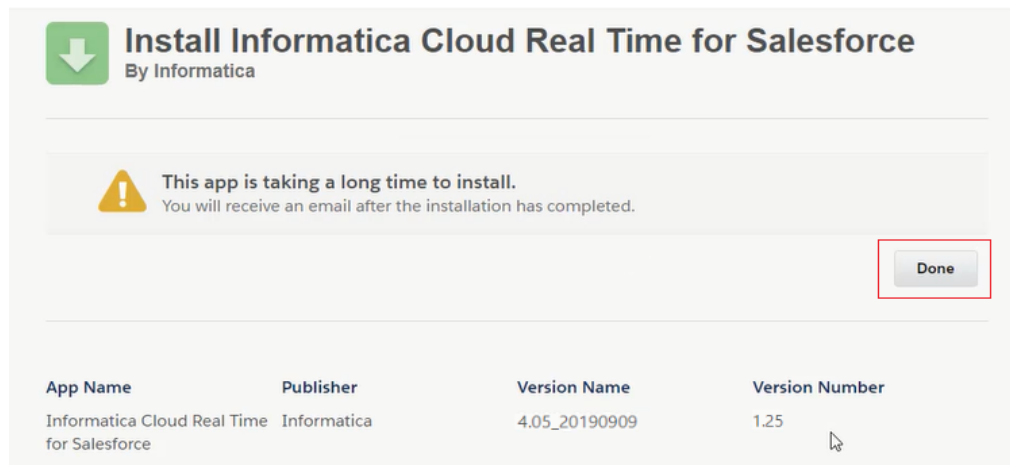
App Name	Publisher	Version Name	Version Number
Informatica Cloud Real Time for Salesforce	Informatica	4.05_20190909	1.25

[Additional Details](#)
[View Components](#)

- Optionally, click **View Components** to see detailed components of the managed package.

Package Components				
Create	Run On Info	Guide_Execution__c	Custom Field	This is a brand new component.
Create	Use Connected App	AcCloudE-handSettings__c	Custom Field	This is a brand new component.
Create	User	Guide_Milestone__c	Custom Field	This is a brand new component.
Create	Description	Guide_Definition__c	Custom Field	This is a brand new component.
Create	Guide Design	Guide_Definition__c	Custom Field	This is a brand new component.
Create	Starting User	Guide_Execution__c	Custom Field	This is a brand new component.
Create	Run On Type	Guide_Execution__c	Custom Field	This is a brand new component.
Create	Ending User	Guide_Execution__c	Custom Field	This is a brand new component.
Create	Run On	Guide_Milestone__c	Custom Field	This is a brand new component.
Create	Guide Execution	Guide_Milestone__c	Custom Field	This is a brand new component.
Create	Guide Name	Activity	Custom Field	This is a brand new component.
Create	Run On Type	Guide_Milestone__c	Custom Field	This is a brand new component.
Create	Time	Guide_Milestone__c	Custom Field	This is a brand new component.
▼ Resources (18)				
Action	Component Name	Parent Object	Component Type	Installation Notes
Create	Home Guides		Home Page Component	This is a brand new component.
Create	Guide Milestone Layout	Guide_Milestone__c	Page Layout	This is a brand new component.
Create	Guide Executions		Custom Report Type	This is a brand new component.
Create	AcGuideImage.png		Document	This is a brand new component.
Create	ce4ef		Document Folder	This is a brand new component.
Create	AcGuideStaticResources		Static Resource	This is a brand new component.
Create	Guides		Home Page Component	This is a brand new component.
Create	Guide Reports		Report Folder	This is a brand new component.
Create	Guide Definition Layout	Guide_Definition__c	Page Layout	This is a brand new component.
Create	AcVersionProperties		Static Resource	This is a brand new component.
Create	Guide Executions		Report	This is a brand new component.
Create	Guide Execution Layout	Guide_Execution__c	Page Layout	This is a brand new component.

- Click **Install**.
- Click **Done** after the install is complete.
If the installation takes a long time, a message appears stating that you will receive an email when the installation is complete. Click **Done**.



The **Installed Packages** page appears with the managed package under **Installed Packages**.

Installed Packages

On AppExchange you can browse, test drive, download, and install pre-built apps and components right into your salesforce.com environment. [Learn More about Installing Packages.](#)

Apps and components are installed in packages. Any custom apps, tabs, and custom objects are initially marked as "In Development" and are not deployed to your users. This allows you to test and customize before deploying. You can deploy the components individually using the other features in setup or as a group by clicking Deploy.

Depending on the links next to an installed package, you can take different actions from this page.

To remove a package, click **Uninstall**. To manage your package licenses, click **Manage Licenses**.

Installed Packages									
Action	Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects
Uninstall	Salesforce Connected Apps	Salesforce.com	1.7	st_com_apps	9/9/2019 3:57 AM	✓	0	0	0
Description: This package contains Connected Applications for all the officially supported Salesforce client applications such as Touch, Salesforce for Outlook, Sa...									
Uninstall	Informatica Cloud Real Time for Salesforce	Informatica	1.25	icrt	9/9/2019 2:41 AM	✓	1	3	5
Description: Informatica Cloud Application Integration Package for Salesforce									

- Click **All Tabs** at the top of the page.

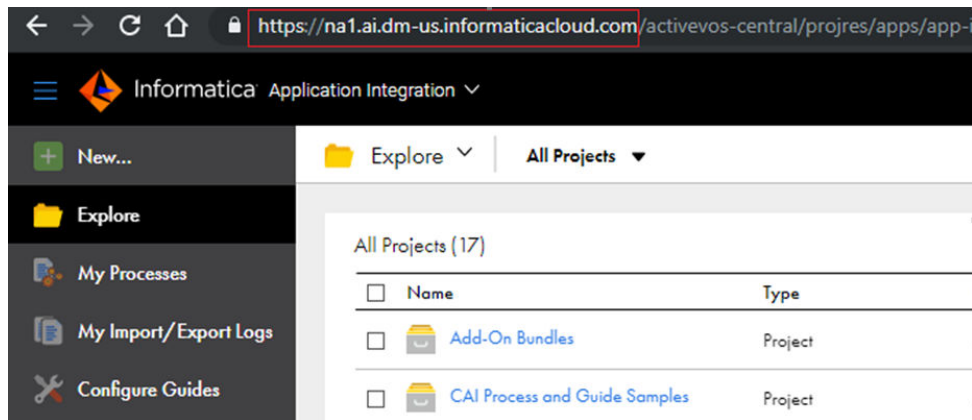


- On the **All Tabs** page, click **Guide Setup**.
- On the **Registration Verification** page, enter the Informatica Cloud Real Time Host URL.

To construct the Informatica Cloud Real Time Host URL, you will need the following values:

Cloud Application Integration URL

Log in to Informatica Intelligent Cloud Services and select the **Application Integration** service. The URL portion that is highlighted in the following image is your Cloud Application Integration URL:



POD-specific Cloud Application URL

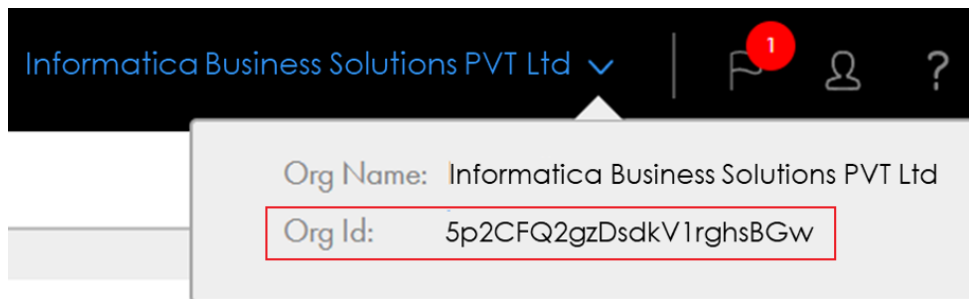
Determine your POD-specific Cloud Application URL for Salesforce based on your POD and Cloud Application Integration URL. The following table lists the POD-specific Cloud Application URL for Salesforce that is applicable for various PODs and Cloud Application Integration URLs:

POD Name	Cloud Application Integration URL	POD-specific Cloud Application URL for Salesforce
PREVIEW	https://usw1-cai.dmr-us.informaticacloud.com	https://usw1-sfdc-cai.dmr-us.informaticacloud.com
POD1/ USW1/NA1	https://na1.ai.dm-us.informaticacloud.com	https://na1.sfdc-ai.dm-us.informaticacloud.com
POD2/NA2	https://na2.ai.dm-us.informaticacloud.com	https://na2.sfdc-ai.dm-us.informaticacloud.com
POD3/USW3	https://usw3-cai.dm-us.informaticacloud.com	https://usw3-sfdc-cai.dm-us.informaticacloud.com
POD4/USE4	https://use4-cai.dm-us.informaticacloud.com	https://use4-sfdc-cai.dm-us.informaticacloud.com
POD5/USW5	https://usw5-cai.dm-us.informaticacloud.com	https://usw5-sfdc-cai.dm-us.informaticacloud.com
POD6/USE6	https://use6-cai.dm-us.informaticacloud.com	https://use6-sfdc-cai.dm-us.informaticacloud.com
EMW1	https://emw1-cai.dm-em.informaticacloud.com	https://emw1-sfdc-cai.dm-em.informaticacloud.com
APJ/APSE1	https://apse1-cai.dm-ap.informaticacloud.com	https://apse1-sfdc-cai.dm-ap.informaticacloud.com
CANADA	https://nac1-cai.dm-na.informaticacloud.com	https://nac1-sfdc-cai.dm-na.informaticacloud.com

POD Name	Cloud Application Integration URL	POD-specific Cloud Application URL for Salesforce
AZURE POD1	https://usw1-cai.dm1-us.informaticacloud.com	https://usw1-sfdc-cai.dm1-us.informaticacloud.com
AZURE POD3	https://usw3-cai.dm1-us.informaticacloud.com	https://usw3-sfdc-cai.dm1-us.informaticacloud.com
AZURE NTT	https://apne1-cai.dm1-ap.informaticacloud.com	https://apne1-sfdc-cai.dm1-ap.informaticacloud.com
AZ SINGAPORE	https://apse1-cai.dm1-apse.informaticacloud.com	https://apse1-sfdc-cai.dm1-apse.informaticacloud.com
AZ GERMANY	https://emc1-cai.dm1-em.informaticacloud.com	https://emc1-sfdc-cai.dm1-em.informaticacloud.com
GCP	https://usw1-cai.dm2-us.informaticacloud.com	https://usw1-sfdc-cai.dm2-us.informaticacloud.com

Organization ID

To view your Informatica Organization ID, log in to Informatica Intelligent Cloud Services and copy the Organization ID from **Organization** list shown in the following image:



Alternatively, you can select the **Administrator** service and then click **Organization**. Copy the Informatica Organization ID displayed in the **ID** field as shown in the following image:

The screenshot shows the Informatica Administrator interface. On the left is a navigation menu with options like Organization, SAML Setup, Licenses, Users, User Groups, User Roles, Runtime Environments, Connections, Add-On Connectors, Schedules, Add-On Bundles, Swagger Files, and Logs. The main panel shows the 'Sub-Organizations' settings for 'Informatica Business Solutions PVT Ltd'. Under the 'Overview' tab, the following information is displayed:

- Name: Informatica Business Solutions PVT Ltd
- ID: 5p2CFQ2gzDsdKv1nghsBGw (highlighted with a red box)
- Environment Type: Production
- Description: (empty text area)
- Number of Employees: Fewer than 10 employees

Below the Overview tab is a 'History' section showing:

- Created By: ma
- Created On: Dec 2, 2018, 9:06 PM

Construct the Informatica Cloud Application Integration Host URL by using the following format:

<POD-specific Cloud Application URL for Salesforce>,<Informatica Organization ID>

Enter the URL in the **ICAI Host URL** field.

For example, enter `https://na1.sfdc-ai.dm-us.informaticacloud.com,5p2CFQ2gzDsdKv1nghsBGw` as shown in the following image:

The screenshot shows a dialog box titled 'Informatica Cloud Application Integration for Salesforce Registration Verification'. It contains the text: 'Please enter the Informatica Cloud Application Integration Host information supplied by Informatica'. Below this, there is a field for 'ICAI Host URL' containing the URL: `https://na1.sfdc-ai.dm-us.informaticacloud.com,5p2CFQ2gzDsdKv1nghsBGw`. A 'Verify' button is located at the bottom right of the dialog box and is highlighted with a red box.

9. Click **Verify**.

The **Informatica Cloud Services Authorization** page appears.

Note: If your Informatica Intelligent Cloud Services organization was previously linked to another Salesforce organization, a warning message appears as shown in the following image:

The screenshot shows a warning dialog box titled 'Warning: Organization ID change confirmation'. It contains the following text:

Warning: Organization ID change confirmation

A different Salesforce organization associated with the target ICRT host URL is already in use.

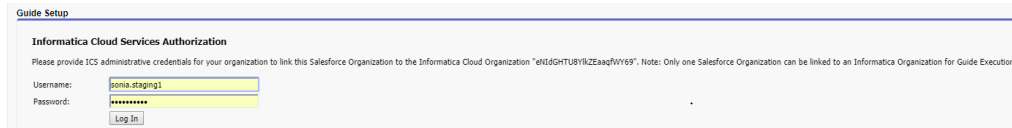
If you confirm this login operation you will change the organization for the target tenant. Are you sure that you want to continue?

At the bottom of the dialog box are two buttons: 'Confirm' and 'Cancel'.

You can change the linked Salesforce organization when you install a managed package. For example, you have completed steps 1 through 8 to install the managed package in Salesforce organization A. However, your Informatica Intelligent Cloud Services organization B is already linked to a Salesforce

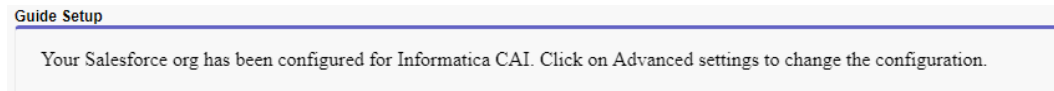
organization C. If you click **Confirm** on the warning message, you link Informatica Intelligent Cloud Services organization B to Salesforce organisation A.

10. Enter your Informatica Intelligent Cloud Services administrator credentials and then click **Log In**.



The image shows a web interface titled "Guide Setup" with a sub-header "Informatica Cloud Services Authorization". Below the sub-header is a note: "Please provide ICS administrative credentials for your organization to link this Salesforce Organization to the Informatica Cloud Organization 'enldGHTU8Y9LZSaagVW169'. Note: Only one Salesforce Organization can be linked to an Informatica Organization for Guide Execution." There are two input fields: "Username:" with the value "jenia.staging1" and "Password:" with a masked password "*****". A "Log In" button is located at the bottom right of the form.

A confirmation message appears as shown in the following image stating that your Salesforce organization has been configured:



The image shows a web interface titled "Guide Setup" with a message: "Your Salesforce org has been configured for Informatica CAI. Click on Advanced settings to change the configuration." The message is displayed in a light gray box with a blue border.