



FRIEDRICH WILHELM RAIFFEISEN  
Banking Since 1886

Bogdan Bogdanović

**VISA**  
Infinite

# VISA INFINITE KARTICA PRVA METALNA KARTICA U SRBIJI – VAŠ KLJUČ ZA SVET PRIVILEGIJA

Prestižna Visa Infinite kartica uvodi Vas u svet brižljivo odabranih privilegija i pogodnosti - na putovanjima, kao i u svakodnevnom životu. Visa Infinite kartica kombinuje visoku funkcionalnost sa posebno osmišljenim povlasticama i ekskluzivnim ponudama.



Bogdan Bogdanović,  
vlasnik prve Raiffeisen  
Visa Infinite kartice

## VISA INFINITE CARD THE FIRST METAL CARD IN SERBIA – YOUR KEY TO THE WORLD OF PRIVILEGES

The prestigious Visa Infinite card draws you into a world of carefully selected privileges and benefits – during your travels, as well as in your everyday life. The Visa Infinite card combines high functionality with carefully selected benefits and exclusive offers.



Bogdan Bogdanović, owner of the first  
Raiffeisen Visa Infinite Card



## PRISTUP AERODROMSKIM LOŽAMA

Korišćenjem Vaše Infinite kartice možete boraviti na aerodromu bez stresa i osetiti komfor Lounge Key VIP loža u prijatnoj atmosferi, uz osveženje i relaksaciju. Na raspolaganju Vam je preko 1.000 loža u 450 gradova, u više od 100 zemalja širom sveta. Za Vas kao vlasnika Visa Infinite kartice ova usluga je besplatna, a pristup aerodromskim ložama je omogućen i za neograničen broj Vaših gostiju čiji se ulazak u lože dodatno naplaćuje. Kako biste u potpunosti iskoristili sve prednosti ove usluge, preporučujemo Vam da preuzmete LoungeKey smartfon aplikaciju sa Google Play ili Apple App Store.



[www.loungekey.com/RaiffeisenSrbijaInfinite](http://www.loungekey.com/RaiffeisenSrbijaInfinite)

## ACCESS TO AIRPORT LOUNGES

By using your Infinite card, you can spend a stress-free time at the airport and enjoy the comfort of the Lounge Key VIP service in an agreeable atmosphere, relaxed and with refreshments. There are more than 1,000 lounges at your disposal in 450 cities in more than 100 countries around the world. This service is free of charge for you as the owner of the Visa Infinite card and access to airport lounges is enabled also for an unlimited number of your guests, whose entry into the lounges is charged additionally. In order to make use of all these benefits, we recommend that you download the LoungeKey smartphone application from the GooglePlay or Apple App Store.



## PUTNO OSIGURANJE

Uz Visa Infinite karticu možete da se opustite i posvetite onome što je važno, a brigu o sigurnosti prepustite nama. Za put bez brige, važno je da znate da ste u inostranstvu osigurani Vi, kao korisnik Visa Infinite kartice, supružnik i deca do navršenih 19 godina, odnosno do navršenih 26 godina ukoliko se nalaze na redovnim studijama i ukoliko putuju zajedno sa Vama. Osiguranje važi za sva putovanja u ukupnom trajanju od maksimalno 90 dana u toku jedne godine. O detaljima u vezi sa putnim osiguranjem informišite se kod svog privatnog bankara.

## TRAVEL INSURANCE

With the Visa Infinite card, you can relax and devote your time to what is important to you and leave the security issues with us. For a carefree trip, it is important to know that, as the user of the Visa Infinite card, you are insured, as well as your spouse and children up to the age of 19, or 26 in case they are students and travel with you. The insurance is valid for all trips in the total duration of up to a maximum of 90 days within one year. Please contact your Private Banker for more details regarding travel insurance.





## KONSIJERŽ USLUGA

Vaš lični asistent, onda kad Vam zatreba.

Konsijerž usluga, koju Vam pruža Visa, Vam može pomoći pri organizaciji raznih događaja i putovanja, rezervisanju ekskluzivnih restorana, hotela i još mnogo toga. Konsijerž usluga je besplatna, a troškove kupovine zatraženih proizvoda ili usluga možete plaćati bilo kojom platnom karticom.

Konsijerž uslugu možete kontaktirati 24 časa dnevno, 7 dana u nedelji, direktno na broj telefona 0800 812177 ili putem e-majla na: [Visa@concierge.link](mailto:Visa@concierge.link)

Ukoliko Vam više odgovara, Konsijerž uslugu možete da koristite i putem Vajbera.



## CONCIERGE SERVICE

Your personal assistant, whenever you need one.

The concierge service can help you when you need to organize various events and trips, book exclusive restaurants, hotels and much more. It is free of charge and you can cover the purchase expenses for the desired products and services with any payment card. You can contact the Concierge Service 24 hours a day, 7 days a week, directly at the phone number 0800 812177 or via the e-mail address: [Visa@concierge.link](mailto:Visa@concierge.link)

If it is more convenient, you have at your disposal also the Chat Concierge application through Viber.

# PROGRAM POGODNOSTI I POPUSTA

Učinite svoje putovanje ili kupovinu nezaboravnom!

Garantovano najbolje cene, VIP tretman, uključen doručak za dvoje i vaučer za hranu i piće, samo su neke od pogodnosti koje možete ostvariti registracijom na sajtu [www.visaluxuryhotelcollection.com](http://www.visaluxuryhotelcollection.com) i plaćanjem Visa Infinite karticom u više od 900 najprestižnijih hotela na svetu.

Visa Infinite kartica Vam otvara vrata bogatog programa popusta i pogodnosti. Kako biste u potpunosti iskoristili potencijal svoje Visa Infinite kartice, preporučujemo Vam da preuzmete VISA EXPLORE smartfon aplikaciju sa Google Play ili Apple App Store.



## BENEFIT AND DISCOUNT PROGRAM

Make your trip or shopping unforgettable!

The best prices guaranteed, VIP treatment, including breakfast for two and voucher for food and drinks – these are just some of the benefits you are entitled to by registering at the website [www.visaluxuryhotelcollection.com](http://www.visaluxuryhotelcollection.com) and paying with the Visa Infinite card in more than 900 of the most prestigious hotels in the world.

The Visa Infinite card opens up to you the world of a rich program of benefits and discounts. In order to make full use of the potential of your Visa Infinite card, we recommend that you download the VISA EXPLORE smartphone application from the Google Play or Apple App Store.



## "SPEED PASS" - BRZI PROLAZ NA AERODROMIMA

Visa Infinite kartica Vam obezbeđuje 25% popusta za korišćenje usluge "brzi prolaz" na više od 270 aerodroma širom sveta. Brzi ček-in i pasoška kontrola, prioritet u redu za šalter, kao i organizacija transfera do željene lokacije, samo su neke od pogodnosti koje možete ostvariti kroz ovu uslugu. Više informacija o ovoj usluzi i pogodnostima koje možete ostvariti uz Infinite karticu, možete naći na: <https://yqnowgroup.com/>

## "SPEED PASS" – THE FAST LANE AT AIRPORTS

The Visa Infinite card enables a 25% discount for using the "fast lane" service at more than 270 airports around the world. Fast check-in and passport control, priority in queuing, as well as organizing transfer to your desired location - these are just some of the benefits you can make use of through this service. More information concerning this service and the benefits you can realize with the Infinite card can be found at: <https://yqnowgroup.com/>

## "EMERGENCY CASH" - HITNA ISPLATA NOVCA

Ako se nađete u naizgled bezizlaznoj situaciji na Vašem putovanju u inostranstvu, izgubili ste platnu karticu, telefon i svoja dokumenta, ovo je usluga koja Vam može puno značiti! Aktiviranje usluge je jednostavno: potrebno je da pozovete Konakt centar privatnog bankarstva na broj + 381 11 220 8000, a o svim detaljima ove usluge možete se informisati kod svog privatnog bankara.

## "EMERGENCY CASH" – URGENT DISBURSEMENT OF FUNDS

If you find yourself in a seemingly hopeless situation on your trip abroad, for example, if you lose your payment card, telephone and your documents, this is the service that can mean a lot to you! Activating the service is very simple – you need to call the Private Banking Contact Centre of Raiffeisen banka at phone No. + 381 11 2208 000. Your Private Banker can give you additional information as regards this service.



## PLAĆANJA VISA INFINITE KARTICOM

Visa Infinite kartica Vam omogućava sigurna plaćanja na mnogobrojnim mestima u zemlji i inostranstvu, koja su obeležena Visa znakom. Dodatno, Infinite karticu možete koristiti i za podizanje gotovine u zemlji i inostranstvu, kao i za obavljanje transakcija na internetu. Najsavremenija beskontaktna čip tehnologija će Vam omogućiti sigurno plaćanje na prodajnim mestima širom sveta. Takođe, na svim sajtovima koji imaju oznaku VbV (Verified by Visa) možete da plaćate uz dodatnu zaštitu putem unosa jednokratne lozinke.



## PAYING WITH THE VISA INFINITE CARD

The Visa Infinite card enables secure payments at many points of sale marked with the Visa sign, both in Serbia and abroad. In addition, you can use the Infinite card for drawing cash both in Serbia and abroad, as well as for performing transactions on the internet. The most up to date contactless chip technology will enable you secure payments at points of sale around the world. Also, on all websites bearing the mark VbV (Verified by Visa), you can perform payments with additional protection by entering a one-time password.

## OSTALA OSIGURANJA UZ INFINITE KARTICU

Uz Vašu Visa Infinite karticu, obezbeđen Vam je i specijalan paket osiguranja vezanih za slučaje neovlašćenog korišćenja kartice i mobilnog telefona, kao i osiguranja usled gubitka i kašnjenja prtljaga i leta. O detaljima u vezi sa dodatnim osiguranjima, informišite se kod svog privatnog bankara.



## OTHER INSURANCE PACKAGES WITH THE INFINITE CARD

With your Visa Infinite card, a special insurance package is provided for you in case of unauthorized usage of your card and mobile phone, as well as insurance due to lost or delayed luggage or flight. Please contact your Private Banker for more details on additional insurance packages.

## KONTAKT CENTAR PRIVATNOG BANKARSTVA

Gde god da se nađete, računajte na našu podršku sa posebno obezbeđenim brojem telefona + 381 11 220 8000. Prijavite lako eventualni gubitak ili krađu Vaše kartice i ona će biti blokirana odmah, a u bilo koje doba dana jednim pozivom možete dobiti informacije o stanju na računu Vaše kartice. Kontakt centar privatnog bankarstva Vam je na raspolaganju 24 časa dnevno 7 dana u nedelji.

### PRIVATE BANKING CONTACT CENTER

Wherever you are, you can count on our support with a specially dedicated phone line + 381 11 220 8000. You can report the loss or theft of your card and it will be blocked immediately, and just one phone call is enough for you to receive information on your card's account balance. The Private Banking Contact Center is at your disposal 24 hours a day, 7 days a week.



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