## HỌC VIỆN CÔNG NGHỆ BƯU CHÍNH VIỄN THÔNG



# BÀI TẬP TIẾNG ANH CHUYÊN NGÀNH CNTT

(Dùng cho sinh viên hệ đào tạo đại học từ xa)

Lưu hành nội bộ

HÀ NỘI - 2006

# BÀI TẬP TIẾNG ANH CHUYÊN NGÀNH CNTT

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CN. NGUYỄN THỊ HUỆ

# CÂU HỎI

### Câu 1: Hãy đọc kỹ đoạn văn sau và trả lời câu hỏi

system

#### Input-process-output

*inputs* process

outputs.

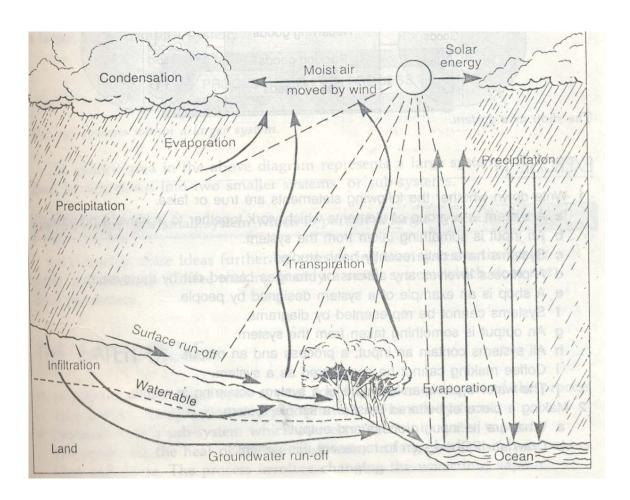
(IPO)



THE WATER CYCLE

THE SHOP

goods



1. Write down whether the following statements are true or false.

2. Making a piece of buttered toast is a simple system.

- 3. Planting a tree bought from the nursery can be considered a system.
- 4. A recorded music system involves using a record, cassette or compact disc to
- 5. Every action we take can be considered as a system. Do you agree?

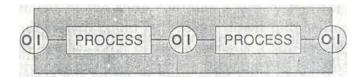
#### Câu 2: Refinement and synthesis

Refining

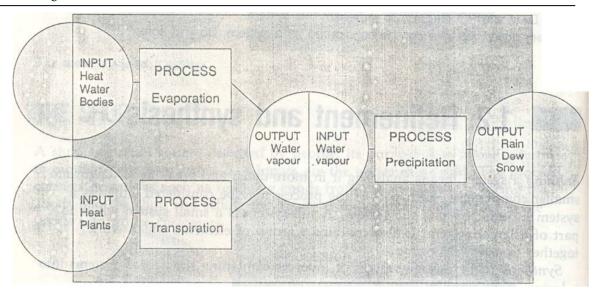
sub-

system.

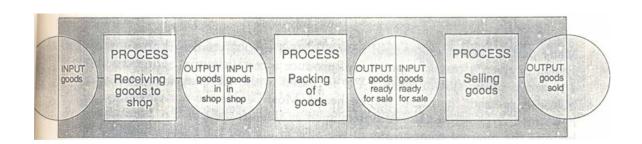
Synthesis



THE WATER CYCLE



#### THE SHOP



1. Copy and complete the following sentences.

- 2. What is a sub-system?
- 3. Explain the difference between, refinement and synthesis.
- 4. 'Systems can be viewed at different levels.' Explain this statement.
- 5. Refine your system for planting a tree bought from the nursery into sub-systems. List these sub-systems.

#### Câu 3: A system as a black box

'black box'

#### **ENVIRONMENT**

environment.

<b>BOUNDARY</b>	2
-----------------	---

1. For each of the following statements, select a matching phrase from the list below.

- 2. What does the term 'black box' mean?
- 3. 'The boundaries of a particular system will vary.' Explain this statement.
- 4. Does the environment contain factors outside the system? Explain your answer.
- 5. Why are computer systems black boxes to most people?
- 6. List four systems which are black boxes to you.

#### **Câu 4: PROCEDURES**

#### PROCESSOR AND RESOURCES

1. The vo	owels have been omitted from these words. Wr	ite out the completed words.
•	s the system defined in terms of procedures, pr	ocessor and resources?
3. What i	is the meaning of the following terms?	
4. Why do	lo procedures need to take into account the ord	der of the processes?
5 .Makin resources?	ng a piece of buttered toast is a system. Who	at are its procedures, processor and
6 . Plant and resources?	ting a tree bought at the nursery is a system. ?	. What are its procedures, processor
Câu 5: Hier	rarchy charts	
		sub-
processes,	modules.	
	h	nierarchy chart.
1 TT7 •		0.1
1 Write d	down whether the following statements are true	e or false.

- 2 What is the purpose of a hierarchy chart?
- 3 Hierarchy charts use a top-down method. Explain the meaning of this.
- 4 What is a module in a hierarchy chart?
- 5 The first level in a hierarchy chart is called the top level. What is the next lower level called?
- 6 Making a piece of buttered toast 'is a system. Draw a hierarchy chart to illustrate the process for toasting the bread.
- 7 The recorded music system involves using a record, cassette or compact disc to listen to music. Draw a hierarchy chart to illustrate the process of selecting music

#### Câu 6: IPO charts

1. Complete the following sentences

2. Describe an IPO chart.

- 3. Why are IPO charts a good way to describe a system?
- 4. Making a piece of buttered toast is a system. Draw an IPO chart to describe this system.
- 5. Planting a tree bought at the nursery is a system. Draw an IPO chart to describe this system.
- 6. The recorded music system involves using a record, cassette or compact disc to listen to music. Draw an IPO chart to describe this system.

#### Câu 7: Specifying procedures

1 Write down whether the following statements are true or false.

- 2. What is an algorithm?
- 3. Explain the difference between procedures and an algorithm.
- 4. What needs to be done if an algorithm is unsatisfactory?

Câu	8:	A	lgorithms
$\sim$ uu	$\mathbf{v}$	1	

programming language

English

prose pseudocode flowcharts.

1. For each of the following statements, select a matching phrase from the list below.

algorithm flowchart programming pseudocode decision English prose

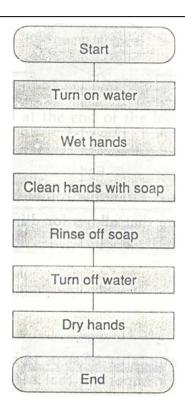
- 2. Briefly describe the following methods of algorithm description:
- 3 . Why are flowcharts often favoured as a method of describing algorithms?
- 4. When is it necessary for flowlines to have arrows?
- 5. Write down two advantages pseudocode has over flowcharts.
- 6. Why are keywords high lighted in pseudocode?
- 7. What is the purpose of indenting lines in structured English and pseudocode?
- 8. Write algorithms in English prose, pseudocode and as a flowchart for the following:

#### Câu 9: Control Structures

Control structures

sequence/selection loop.

Example:

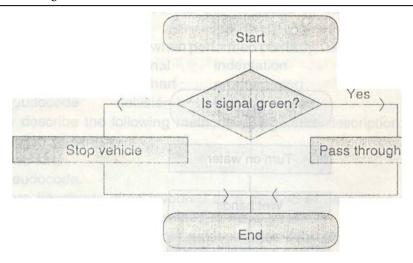


#### **SELECTION**

Example:

English prose

Pseudocode



#### **LOOP**

Example:

English prose

Pseudocode

Example:

English prose

Pseudocode

1) The vowels have been omitted from these words. Write out the completed words

- 2. What are control structures used for?
- 3. Explain the difference between the following control structures:

#### Câu 10: Review Exercise 1

1. Copy and complete the following sentences.

system

- 3. Why do systems undergo refinement?
- 4. What is the difference between the boundary of a system and its environment?
- 5. How are the procedures, processor and resources related in a system?
- 6. Explain the difference between hierarchy charts and IPO charts.
- 7. Why are algorithms written?
- 8. List three methods of describing an algorithm.
- 9. Describe the three basic control structures.

#### Câu 11: A computer system

hardware software,

data

1. Copy and complete the following sentences.

2.	What	is	a	computer?
	1111111	u	$\sim$	computer.

3. What is the purpose of a computer system?

#### Câu 12: Input

keyboard

cursor,

1. Write down whether the following statements are true or false..

Câu 13	: Outp	ut										
3.	What is t	he lon	g key ac	ross th	ie bottom u	ised for	r?					
what they	v do											
standard	typewrit	ter key	ys and th	ne spe	cial compi	ıter ke	ys. Try	pressing t	he va	rious ke	ys to l	earn
2	.Make	a dre	awing o	f the	keyboard	used	on the	computer	s at	school.	Mark	the

The monitor	monitor	printer.
The printer		
1. For each of the following statements, select a matching	ng word or phr	ase from the list below.

- 2. Why are LCD screens used on laptop computers instead of CRT monitors?
- 3. What is the main difference between a computer monitor and a television set in presentation of data?
  - 4. In what forms do computers present data to users?
  - 5. What would you check if a printer was not working correctly?

#### Câu 14: Processing

central processing unit CPU.

silicon chip microprocessor

integrated circuit.

1. Vowels have been omitted from these words. Write out the completed words.

- 2. What does the central processing unit do?
- 3. How is data changed into information?
- 4. Microprocessors are being used in many different ways. Write down five pieces of equipment, in which a microprocessor is used.
- 5. If possible, under teacher supervision, examine the internal parts of the school's computer. Find the CPU.

#### Câu 15: Storage

primary storage

byte

(megabytes)

(kilobytes),

hard disk floppy disk.

disk drive.

 ${\it 1. Write down whether the following statements are true or false.}$ 

- 2. What is the difference between primary storage and secondary storage?
- 3. How is information stored on a disk?
- 4 .What should a floppy disk be stored in when it is not in the disk drive?
- 5 .What is the difference between a hard disk and a floppy disk.
- 6. Why is it important not to leave your floppy disks on the monitor or the disk drive?

Cân	16.	Control
l an	10.	COILLO

control unit

1. From the list below, write down the word that best fits each empty. space in the following passage. There are more words in the list than you need.

a..... b..... c ..... d.....

 $\mathbf{e}$ 

- 2. What is the purpose of control?
- 3. Where is the control unit located in a computer system?
- 4. How is the speed of the processor measured?

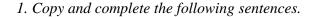
#### **Câu 17: Perspective-Security**

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- 2. Why is the loss of data a more serious problem than the loss of hardware or software?
- 3. What measures are used to protect data in large computer systems?

- 4. How can access to a computer system be restricted to authorised persons?
- 5 . Why would people want to steal data?
- 6. List any measures that could be used to protect data when using microcomputers.

#### **Câu 18: REVIEW EXERCISE 2**



- 2. What are the five co-operating sub-systems or components of a computer system?
- 3. Describe a floppy disk and list two reasons why it is frequently used with microcomputers.
- 4. Explain the purpose of the following computer devices:
- 5. Why do the majority of computers use secondary storage devices?
- 6. What is the clock speed of a computer?

#### Câu 19: Hardware configurations

MIPS,

workstations, terminals.

time-sharing

peripherals

personal computers,

1. Copy and complete the following sentences

- 2. Why are microcomputers often called personal computers?
- 3. Construct a table to illustrate the different computer types or configurations and their relative costs and processing speeds.
  - 4. What environmental constraints are there for the larger computer systems?
  - 5. Where are supercomputers mainly used?
  - 6. Explain the meaning of time-sharing.
  - 7 .What type of computer does your school use? Find out their cost and processing speed.

#### Câu 20: Classifying hardware devices

	motherboard	arithmetic logic unit, control
unit, registers,	(ROM)	(RAM).
interface card	ds	
·		daughter boards.
1. Vowels have be	en omitted from these words. Write	out the completed words.
2. What is a perip	heral device?	
	al processor device?	
	ral processor devices usually located	d?
	eral devices attached to your school	
Câu 21: Input devi	ices	
Cau 21. Input acvi		:
		interface
barcode wand		
keyboard		

disk drive

MANGA.		
mouse		
Lovetiake		
Joysticks		
graphics tablet		
light pen		
Touch screens		
document reader		
Optical character readers		
Scanners		

1.	Copy	and	complete	the	follov	ving	sentences.
----	------	-----	----------	-----	--------	------	------------

- 2. Why did Christopher Shoies scramble the most commonly typed letters on the QWERTY keyboard?
- 3. Explain why the QWERTY keyboard is more widely used than the Dvorak keyboard
- 4 .Name three keys that are used on a keyboard but not found on a normal typewriter.
- 5. A high-speed card reader can read 2400 cards per minute, each card containing 80 characters.
  - 6. List any advantages of using optical character recognition in a large shop.
  - 7. What is a light pen?

#### Câu 22: Output devices

monitor

plotter

dot matrix printer	
Ink-jet printers	
laser printer	
Bubble-jet printers	
disk drive	
1. For each of the following sta	tements select a matching word or phrase from the list below.

4. Which type of printer would be best suited to the following computer applications?

2. What is meant by the term 'dot-matrix'?

3. What is a plotter?

- 5. In what applications can a plotter be used?
- 6. Explain how a laser printer works.
- 7. What is the difference in producing characters between an ink-jet printer and a dot-matrix printer?
  - 8 .Will printers ever operate at speeds greater than the computer Explain your answer
  - 9. Make a list of the output devices used in your school.

#### Câu 23: Primary storage

RAM

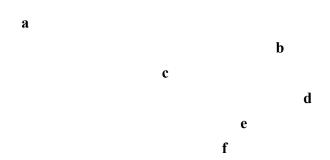
ROM

1. Write down whether the following statements are true or false.

- 2. What are the two main types of storage devices?
- 3. Primary storage is known by four other terms. What are they?
- 4. Why is access time from the CPU to primary storage very fast?
- 5. How are the computer's capabilities by the amount of primary storage it has?
- 6. Write down the number of bytes in
- 7. What is primary storage?
- 8. What does the term 'volatile' mean in relation to a computer's memory?
- 9. Explain the difference between RAM and ROM.
- 10. What are the terms used for retrieving data from the computer's memory, and entering data into the computer's memory?
  - 11. Who determines the contents of ROM in a computer?

#### Câu 24: Secondary storage

1 Write the word that best fits the empty spaces in the sentences of the passage. Below is a list of words you can choose from. There are more words in the list than you will need.



2. The vowels have been omitted from these words. Write out the completed words.

- 3. Why is secondary storage used on most computers?
- 4. Explain the difference between random access and sequential access of data.
- 5. What is secondary storage?

#### Câu 25: Magnetic tape

Magnetic tape

reel-to-reel tape

cassette tape

cartridge tape

1. Copy and complete the following sentences.

- 2. How much data can a typical reel-to-reel tape hold?
- 3. What are tile two problems in using cassette tapes to store data?
- 4. How is the data stored on magnetic tapes?
- 5. List the advantages and disadvantages in using magnetic tapes as a secondary storage medium.

#### Câu 26: Magnetic disk

Floppy disks

	hard disk
	fixed disk
	removable carlridge
	disk pack
1. below.	For each of the following statements select a matching word or phrase from the list

optical card,

2. A magnetic disk drive can 'read' 20 000 bytes (characters) per second. How long would take to 'read' a 100 page telephone directory consisting of about 15 000 characters per page
3. Find the storage capacity of the following:
4. What are the three main advantages magnetic disks have over, magnetic tapes?
5. For a large computer system, what type of magnetic disks would be appropriate?
6. What safety precautions are necessary to protect floppy disks from data loss?
Câu 27: Optical technology
1 80
Optical laser disks
$CD ext{-}ROM$

Optical tape

1. The vowels have been omitted from these words. Write out the completed words.

- 2. What are the advantages and disadvantages of using a laser disk as a secondary storage medium?
  - 3. How much data can optical tapes store if they are in cassette form?
  - 4. List three secondary storage media which involve the use of optical technology.
  - 5. The optical card has the potential to alter our way of life. Explain.
  - 6. Why do libraries started to convert to CD-ROM systems?
  - 7. Describe an optical laser disk.

## Câu 28: Processing and control devices

or

motherboard.

теда	hortz
теда	neriz.

(MIPS).

1. Copy and complete the following sentences.

- 2. What is the CPU sometimes called in a microcomputer?
- 3. If the speed of a CPU is 16 MHz, what does this mean?
- 4. How fast can a microcomputer execute an instruction?

- 5. What is a register?
- 6. Describe three tasks that the ALU performs.

### Câu 29: Buses

bus

- 1 A hand-held calculator is a simple form of computer. Consider these parts of the calculator liquid crystal display, keys, semi-conductor, wires and memory. Classify these in terms of the components of a computer; that is, CPU, primary storage, input devices, output devices and buses.
  - 2. Write the letters which come before these letters in the alphabet.
  - 3. Why are buses important in a computer system?
  - 4. What do buses carry besides data.

## Câu 30: Perspective-Historical

EARLY ELECTRONIC COMPUTERS

C	GENERATIONS OF COMPUTERS
1	. Copy and complete the following sentences.
2 devices	. Briefly list the contribution of the following people in the development of calculating
	. How many calculations could the Mark 1 perform in one minute?

o
4. Compare the storage capacity of the Mark 1 with today's personal computer.
5. What is the importance of the following computers.
6. Name two advantages the second generation of computers had over the firs tgeneration
7. What effect did the invention of the silicon chip have on computers?
8. What was the importance of the development of the Altair computer?
9. Why was the 1890 US census so much easier to tabulate than the 1880 census?
10. Why are integrated circuits faster than transistors?
Câu 31:
firmware.
System software
System software
machine langua
Language translators

Resident monitor programs

## **OPERATING SYSTEMS**

operating system

extended machine.

single-tasking multi-tasking.

## booting

1. Copy and complete the following sentences.

- 2. What does the term 'booting DOS' mean?
- 3. Name the two main kinds of software.
- 4. Why are language translators essential?
- 5. Write down an example of a resident monitor program.
- 6. Explain the difference between single-tasking and multi-tasking.
- 7. What does a computer programmer do?
- 8. Name three types of language translators.
- 9. What disk operating system does your school computer system use?
- 10. Copy and complete the following table for your disk operating system.

Function	Command or action	

11. Boot DOS and complete the following tasks using your data disk.' It may be necessary to use a utility program to carry out some of these tasks.

## Câu 32: Application software

Application software

1. The vowels have been omitted from these words. Write out the completed words,

- 2. What is custom-made software?
- 3. Why do people prefer to buy software packages rather than custom-made software
- 4. What is meant by 'labour-intensive'?
- 5. Why do most software packages have documentation?
- 6. Examine as many software packages as possible. Write an advertisement for the piece of software that you like best.
- 7. Without referring to the documentation, use a software package. Write some documentation to explain the software in your own words.
- 8. Search through a software catalogue and make a request to your teacher to purchase software package. The request should outline the reasons for the purchase and it should be written using a word processor.

## **Câu 33: Programming languages**

programming languages.

Low-level languages Machine language

Assembly language						
				assem	bler	
High-level languages						
compiler interpreter.						
1. For each of the following	statements,	select a mo	atching wo	rd or ph	rase from	the list
below						

machine language assembly language interpreter Logo assemble compiler high-level language low-level language

- 2. Why do computers only understand the binary number system?
- 3. What are the advantages and disadvantages in using a compiler instead of an interpreter to translate high-level code into machine code?
  - 4. What level of programming language do most programmers use?
  - 5. List three disadvantages in using assembly language.
  - 6. What do the following language translators do?
  - 7. Explain the difference between low-level language and high-level language.
  - 8. What level of code would an assembler be written in?

## Câu 34: Logo - A high-level language

to

Command	Example	

## Perspective-Copyright and viruses

piracy,

virus

- 1. How are computer viruses spread?
- 2. What would occur if the copyright laws didn't protect software authors?
- 3. What is a computer virus?
- 4. Why are computer viruses written?
- 5. List two ways that the' copyright of computer programs could be infringed.

## Câu 35:

Data

Ô						
			i	nformation		
	digital	analog				
	ung.run	and 8				
Digital representation						
					binary	number
system						
		<i>L</i> : 4				
		bit				
1. For each of the followin	g statements s	select a ma	tching phras	e from the li	st below.	

Data, decimal system, binary system, information, bit, digital data

- 2. Explain the difference between data and information.
- 3. Name the two ways data can be represented.

4 What is the name of the number system used by digital computers?

# Câu 36: Digital interpretation

bytes.

words

## HEXADECIMAL

hexadecimal.

nibbles.

1.	Copy	and.	complete	the	following	sentences.
----	------	------	----------	-----	-----------	------------

- 2. Why is the .hexadecimal number system important for programmers?
- 3. Explain the meaning of the following terms.
- 4. Write down the numbers from a to 63 in hexadecimal code.

# **Câu 37: Analog representation**

1. For each of the following statements, select a matching word from the list below.

word binary hexadecimal byte ASCII analog bit digital

- 2. Why is digital representation used in the majority of computers in the world?
- 3. What is the advantage of analog representation over digital representation?
- 4. Explain the difference between an analog device and a digital device.
- 5. What is an analog computer?
- 6. Name three applications in which an analog computer may be used.
- 7. What form does the output from an analog computer usually take?

### Câu 38: Data transfer

Data transfer

serial transfer parallel transfer.

UART,

interface card modem.

## RATES OF TRANSMISSION

baud	rate
vuuu	raie

bits	per	second
------	-----	--------

1. Write down whether the following statements are true or false.

- 2. How is the speed of data transfer measured?
- 3. What is the purpose of a universal asynchronous transmitter?
- 4. Why is parallel transfer faster than serial transfer?
- 5. What is a modem?
- 6. Why is serial transfer more common than parallel transfer?

## **Câu 39: Intefaces and protocols**

interface

**Protocols** 

7		, :		
hand	C I	201	7110	$\alpha$
hand	\	LUL	$x_{LII}$	ν.
	~.			$\alpha$

1 For each of the following statements select a matching word or phrase from the list below

- 2. Why are interfaces essential for data transfer?
- 3. list at least three devices which might require a
- 4. What is a protocol?
- 5. List four characteristics which require protocols so that two systems can hand-shake.
- $6.\ Determine\ how\ many\ interface\ cards\ are\ attached\ to\ your\ school\ computer\ system.$

Are these interfaces serial or parallel?

### Câu 40: Media

media

pixel

1. Copy and complete the following sentences.

- 2. How is a laser beam used to represent data in an optical medium?
- 3. Explain the difference between impact printers and non-impact printers.
- 4. How is data represented in a monitor?
- 5. What types of media can be used to store data?
- 6. How is data removed from a magnetic medium?

## Câu 41: Perspective-Privacy

1. The vowels have been omitted from these words. Write out the completed words.

- 2. What is meant by privacy in relation to data kept on computer systems?
- 3. What factors can cause data collected by an organisation to be inaccurate?
- 4. How does computer technology increase the danger of individual privacy being invaded?
- 5. What kinds of personal data are collected and stored about individuals?
- 6. Which organisation stores the largest amount of personal data in Australia?
- 7. Who owns the data stored on a computer system?
- 8. Do you think the data should be made available in the following situations? Explain your answer.

### Câu 42:

## Câu 43:

1. Copy and complete the following sentences.

- 2. Name the two broad types of software.
- 3. What are people who write software called?
- 4. List two examples of a software package, .
- 5. Explain the difference between a compiler and an interpreter.
- 6. What was Logo designed to do?

Ι

- 7. Describe the difference between system software and application software.
- 8. List two examples of:
- 9.List four tasks which are performed by a disk operating system.
- 10. Name the low-level language that consists of Os and 1s.
- 11. What happens when a system has been booted?
- 12. List two things that might be included in the documentation for a software package.

The class is divided into six groups and each group is allocated one software packal Each group will write approximately one page using a word processor evaluating the; software, then provide a computer demonstration of the software to the class. The software evaluation could include:

- •
- •
- •
- •
- •
- •
- •

- •
- •

## Câu 44:

1 Copy and complete the following sentences.

- 2. What is the difference between data and information?
- 3. Change the following decimal numbers .into binary numbers using eight bits.
- 4. How is the hexadecimal number system used?
- 5. Change the following hexadecimal numbers into decimal numbers.
- 6. Using the ASCII code, convert the following characters into binary code which can be stored by the computer.
  - 7. Explain the difference between digital representation of data and analog representation
  - 8. What are the two ways data can be transferred?
  - 9. Why are interfaces and protocols important to a computer system?

### Câu 45:

**Design and construction** 

### **SYSTEMS ANALYSTS**

systems analyst

#### **PROGRAMMERS**

Computer programmers

### **COMPUTER ENGINEERS**

Computer engineers

1. Copy and complete the following sentences.

- 2. What are the specifications of a program?
- 3. List the qualifications required to be a
- 4. How are people involved in a computer system?
- 5. Describe the role of a systems analyst.
- 6. Explain the difference between a system programmer and an application programmer.
- 7. Why do engineers need a high level of technical knowledge?
- 8. Using the employment section of a newspaper, find the average salary of a

## Câu 46: Operations and maintenance

Managers

## **COMPUTER OPERATORS**

computer operators

## **DATA ENTRY OPERATORS**

operators

## **COMPUTER CONSULTANTS**

Computer consultants

## TRAINING SPECIALISTS

Training specialists

TECHNICAL SUPPORT STAFF

### **COMPUTER TECHNICIANS**

Computer technicians

1. The vowels have been omitted from these words. Write out the completed words.

- 2. Describe the role of a computer operator.
- 3. How do technical support staff usually assist users?
- 4. When would a business employ a training specialist?
- 5. Describe a computer consultant's job.
- 6. What skills are necessary to become a data entry operator?
- 7. 'Computer operators require more knowledge about computers than data entry operators.' Do you agree with this statement? Explain your answer.
  - 8. How are managers involved in the computer system?
  - 9. What personal qualities are necessary to become a computer operator?
  - 10. Describe a computer technician's job.
  - 11. List the steps taken by a computer operator if a computer breaks down.

### Câu 47: Users

direct users, indirect users intermediary users.

systems? Give reasons for your answer.

below.	1. For each of the following statements, select a matching word or phrase from the list .
	2. What is meant by the term 'user.
	3. Explain the types of people who are:
	4. Do you think it's possible in our society for a person not to be affected by computer

- 5. What type of user is a computer programmer?
- 6. List two ways computer systems may affect you.
- 7. Explain the term 'user interface'.

## **Câu 48:Perspective-Ergonomics and safety**

ergonomics

### **SCREEN**

**KEYBOARD** 

**FURNITURE** 

### **LIGHTING**

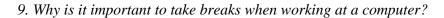
### **TEMPERATURE**

#### **NOISE**

### WORK PRACTICES

1. Copy and complete the following sentences

- 2. What does the term RSI stand for?
- 3. At what angle should the screen be positioned below the horizontal of the eye?
- 4. Why was an Australian standard set to deal with ergonomics and personal computers?
- 5. When should the keyboard layout contain a numeric keypad?
- 6. What is the recommended height for a desk?
- 7. When would it be necessary to place a filter in front of the screen?
- 8. Suppose the room lighting was darker than the lighting of the screen. How would this affect the user? What if it was brighter?



## Câu 49:

1	Write down	whether	the	following	statements	are true	or false
	TITUE GOTTE	WILCUILCI	vive	10000 Wills	Statements	circ ir iic	or juisc.

- 2. What is ergonomics?
- 3. List and describe three jobs involved in the design and construction of a computer system.
- 4. What is the recommended height for a chair?
- 5. Explain the meaning of the term 'user'.
- 6. List and describe seven jobs involved in the operation and maintenance of a computer system.
  - 7. What is the recommended temperature for the work environment?
  - 8. Why is air-conditioning usually required in a room containing computer equipment?
- 9. What ergonomic considerations need to be taken into account when designing a job for a computer user?

### Câu 50:

computer solution

Stages in developing a computer solution

1 For each of the uter solution.	following statements,	select the appr	ropriate stage	in developing a
2. What are the prob	lem-solving strengths	of:		
3. State whether a co	mputer or a person wo	ould best solve the	ese problems.	

- 4. When is a computer solution needed?
- 5. List the six stages in developing a computer solution.
- 6. What is a program?
- 7. A letter can be written using a pen, a typewriter or a word processor. Do you think the computer is an efficient tool to use for this task? Why?
- 8. A telephone directory of students in your class can be constructed by hand or using a database. Do you think the computer is an efficient tool to use for this task? Why?

## **Câu 51: Documentation**

Documentation

Problem statement

Method of solution

Results obtained

User manuals

after,

1. Copy and complete the following statements.

- 2. What is the purpose of documentation?
- 3. Why is it necessary to explain the logic of a program?
- 4. What should all documentation contain?
- 5 Why is documentation often inadequate?

## Câu 52: Programming

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•			
•			
•			
•	Defining the problem		
	structure of the data alphanumeric		numeric
	Processes		
	Relining the process		
	Coding the algorithm		syntax,
Testing and debugging the program errors		um	Syntax
Logi	c errors	algorithm	

documentation
Intrinsic documentation

Pascal

	Internal documentation
	External documentation
	Publishing the solution
	Tubushing the solution
	1. Write down whether the following statements are true or false.
	2. What are the benefits of using structured programming?
	3. Programming involves three main categories of documentation. Describe them.
	4. Explain the difference between syntax errors and logic errors.
	5. What is the purpose of a compiler?
	6. Why does test data need to cover the range of values that are possible in the problem?
	7. What is a 'bug' in a computer program?
	8 List the three control structures that a structured program uses?
Câı	ı 53: Programming languages
	Logo
	BASIC

	COBOL
	FORTRAN
	FORTRAN
	Constants
	Variables
	Operators
	Assignment statements
	Input/output statements
	Subprograms
	Control structures
	1. The vowels have been omitted from these words. Write out the completed words.
list be	2. For each of the following statements, select the correct programming language from the clow.

- 3. What is a program? ,
- 4. Name two programming languages that were designed for structured programming.
- 5. Explain the difference between constants and variables.
- 6. Why are subprograms useful?
- 7. In a programming language how is data received from an input device and sent to an output device?

# **Câu 54: BASIC and Pascal**

1. Copy and complete the following statements.

2. A guarded loop is used as a control structure in the name problem. List the commands

used for this structure in:

- 3. Which algorithm form resembles the Pascal programming language?
- 4. List the variables used in the Pascal solution of the name problem.
  - 5. What are the input statements used in:
- 6. Why is BASIC a good language to teach programming?
- 7. Why is Pascal a good language to teach programming?

# Câu 55: Perspective-Employment

1 Write down whether the following statements are true or false.

- 2. How have computers affected employment?
- 3. List any jobs which have been created through the use of computers.
- 4. What types of jobs do computers replace? Give an example.
- 5. How can education assist in solving the unemployment problem?
- 6. What are tile effects of unemployment on our society?
- 7. Do you think our society can maintain an unemployment rate of between 1 and 2 per cent as was the case in the 1960s. Why?

# **Câu 56: REVIEW EXERCISE**

1 Copy and complete the following statements.

- 2. List the, six stages in developing a computer solution.
- 3. Why is documentation important in a computer solution?
- 4. What is structured programming?
- 5. Name three programming languages that could be used to teach programming.
- 6. List seven concepts which are common to all programming languages.
- 7. What are the advantages and disadvantages of BASIC and Pascal as programming languages?
  - 8. When is a computer solution needed?

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Câu 57:

PERIPHERAL DEVICES

**STORAGE** 

1. Copy and complete the following statements.

\_

- 2. Why is today's society refer to as the 'Age of 'Information'?
- 3. How can a microcomputer be used in an information system?
- 4. Why are peripheral devices important in any information system?
- 5. What organisations might use a mainframe as part of an information system?
- 6. Why is optical technology being used for data storage in information systems?
- 7. List the input devices which are commonly used by information systems.
- 8. How has information in our society changed the. way we live?
- 9. Why is a computer system an information system?
- 10. List the output devices which are commonly used by information systems.

Câu 58: Software

word processor

SPREA	DCHE	TTC

Spread sheets

# **DATABASE MANAGEMENT SYSTEMS**

Databases

Prepared closed databases

Empty flexible databases
database management systems

1 Write down whether the following statements are true or false.

- 2. a.Start up a word processing program.
  - b. Type in the following text.

The amount of information now being produced is so great that it has been called an 'information explosion'. Many businesses and governments have problems coping with the quantity of information they produce. For example, the printed output from a typical mainframe in business is about 1000 kilometres of paper per year.

- c. Create a new paragraph after the first sentence.
- d. Move the second paragraph up to become the first paragraph.
- e. Find and replace these words.

'quantity' with 'amount'

'great' with 'vast'

- f. Save this document with the filename of INFOMAT.
- 3. Create a spreadsheet of music sales using the following table.

# Câu 59: Data

#### Arrays

Files/ records fields

	Sequential files
	Direct access files
	1. For each of the following statements select a matching word or phrase from the list
below	•

- 2. What is the purpose of arrays?
- 3. What type of storage medium is commonly used for sequential mes?
- 4. Explain the difference between on-line and off-line data entry.
- 5. List three ways data can be sorted.
- 6. Which is the faster way to retrieve data from a sequential file or from a direct access file?
  - 7. What is the purpose of a subscript in an array?
  - 8. Why is data entered twice in some applications?

# **Câu 60: Applications**

payroll

Personnel

Orders invoices

Inventory management
Electronic funds transfer systems,
Airline bookings
Credit ratings
Medicine
neuene
1. Vowels have been omitted from these words. Write out the completed words.
2. What are the advantages of a computerised airline booking system?
3. List the type of data stored in an information system for

- 4. How do point-at-sale terminals transfer funds electronically?
- 5. Explain how a database system is used to keep track of accounts?
- 6. What is the purpose of keeping an item inventory?
- 7. What does data maintenance involve?
- 8. Do you think that a computer's diagnosis of an illness will be more accurate than a doctor's?
- 9. Do you think we will become a 'paperless' society because of the use of information technology?

# Câu 61: People

systems analyst

System managers

Programmers

Operators

entry personnel

Direct users

Indirect users

Intermediary users	
Managers	
1. Write down whether the following statements are true or false.	

- 2. List the people who are involved in providing information services.
- 3. How can data be abused or misused?
- 4. Who would be an indirect user of an information system?
- 5. Do you think people without access to information systems will become 'second class citizens'? Explain your answers.

# **Câu 62: REVIEW EXERCISE**

1. Copy and complete the following statements.

- 2. What characteristics do peripheral devices need in an information system?
- 3. Explain the purpose of the following software
- 4. Why does a processor in an information system have to be powerful and fast?
- 5. Explain the difference between sequential files and direct access files.
- 6. Why is storage an important aspect of any information system?
- 7. Why is data preparation, validation and verification carried out?
- 8. What is the difference between searching and sorting data?
- 9. Describe an application of an information system.
- 10. Research the employment section of a 'newspaper and determine which provider of information services is in the most demand.

#### Câu 63:

Hardware

telephone line

cable

optic		
microwave		
Packet switch systems		
Satellites		
Buses		
INPUT/OUTPUT DEVICES		
modem		

acoustic coupler

			•	1
H	ac	sim	11	0

1. For each of the following statements, select a matching word or phrase from the list below.

- 2. What is a communication system?
- 3. List four media used to link computing devices.
- 4. Why do packet switch systems provide an efficient way to use a link?
- 5. Why are fibre optic cables replacing conventional copper wires?
- 6. What is the, difference between a direct-connect modem and an acoustic couple
- 7. List the advantages of using satellites as part of a link.
- 8. What are benefits of shielding copper wires?

Câu 64: Networks	
computer network	
Local area networks	
Fileserver network server.	
	topology.
Bus networks	
Star networks	
	one
Ring networks	
Wide area net-works	
vviue ureu net-works	

# Distributed processing

1. Copy and complete the following statements.

- 2. What is the simplest form of a network?
- 3. How are local area networks linked?
- 4. Explain the difference between bus networks, star networks and ring networks.
- 5. What is a computer network?
- 6. Where are local area networks commonly found?
- 7. List any advantages in using a local area network.
- 8. Why are WANs slower at transferring data than LANs?
- 9. What is the benefit of distributed processing?

# Câu 65: Software

Videotex		
Electronic mail or E-Mail		
	Bulletin boards	
	network software.	

- 1. Write down whether the following statements are true or false.,
- a .Electronic mail ensures that the computers are using the same protocols.
- b. Software that has been modified for a network is called network software.

- c. If text to be communicated is written on a word processor first, it reduces the cost.
- d. Videotex is an information retrieval service which uses a central computer, telephone lines and modified television sets.
  - e. Protocols am the set of rules for transferring data.
  - f. A word processor cannot be used with electronic mail.
  - g. Bulletin boards provide a means by which users can exchange messages.
  - h. Network software and a network operating system are used LANs.
  - i. Mailboxes are storage spaces on a terminal.
  - 2. How can a word processor be used in a communication system?
  - 3. What is the purpose of communication software?
  - 4. List some of the services Videotex provides.
  - 5. What are the advantages in using electronic mail?
  - 6. Explain the purpose of a network operating system.
  - 7. Why do people use bulletin boards?
  - 8 .a. Start up a word processing program.
  - b. Type in and complete the following text to be communicated.

'Hello, my name is and I am a student at

High School. I am interested in

- c .Save this text as MESSAGE 1.
- 9. Assemble and disassemble a communication system involving a microcomputer, modem and telephone line.
  - 10. a. Start up a communication program.
- b. Access or log onto a remote computer which has electronic mail or bulletin board services.
  - c. Send the file MESSAGE 1 to a mailbox or upload it to a bulletin board.
  - d. Download (receive) any file from the remote host and save it to your data disk.
  - e. Log out of the remote host.
  - f. View this file on a word processing program.

#### Câu 66: Data

**BINARY INFORMATION** 

	Asynchronous
transmission	
	Synchronous transmission
Transmission mode	
Simplex	
Half-duplex mode	
	Full-duplex mode
Transmission rates	
Protocols	
	hand-
shaking	

# ERROR DETECTION AND CORRECTION

1 For each of the following statements select a matching word or phrase from the list below.

- 2. When are standards required?
- 3. Explain the difference between the three transmission modes: simplex, half-duplex and full-duplex.
- 4. Where can errors occur in the transmission of data?
- 5. What is 'hand-shaking' between two computers?
- 6. List two methods used to convert characters into binary numbers.
- 7. Why is serial transfer Used to transfer data over longer distances?
- 8. Which transmission mode is commonly used by microcomputers?
- 9. What protocols were used to send the file MESSAGE 1 in the last exercise?

# **Câu 67: Applications**

	and
ideoconferencing	
elecommuting	
Vowels have been omitted fro	om these words. Write out the completed words.
List an advantage and a disac	dvantage of videoconferencing.

- 4. How can individuals obtain greater access to information?
- 5. Do you think communication systems are changing our lifestyle? How?

Câu 68: People

1. Write down whether the following statements are true or false.

- 2 .What is the difference between recipients of information and originators of information?
- 3. Why can communication software be difficult and frustrating to use?
- 4. Give an example of an indirect user of a communication system.
- 5. Why do people take communication systems for granted?
- 6. Do you think the use of computer communication systems has enhanced human communication?

# **Câu 69: REVIEW EXERCISE**

1. Copy and complete the following statements.

- 2. What type of media are used to link computing devices?
- 3. Explain the difference between a LAN and a WAN.
- 4. What is the most common topology in a local area network for a mainframe computer
- 5. Why do organisations use local area networks?
- 6. What service does electronic mail provide for its users?
- 7. What is the purpose of a parity bit in ASCII codes?
- 8 . Explain the difference between synchronous transmission and asynchronous transmission.
- 9. List two situations in which parallel transfer is used to transmit data.
- 10. Describe an application of a communication system.

# Câu 70:

Graphics systems

graphical user interface

Hardware

**INPUT DEVICES** 

Video cameras	
trackball	
OUTPUT DEVICES	
cathoterlay tube orCRT	
refreshed.	
plotter	
pionei	
STORAGE DEVICES	
Hard disks	
Optical disks	
RESTRICTIONS	
RESTRICTIONS	
1. Copy and complete the following statements.	

- 2. What is a graphic?
- 3. How are computer graphics used in a flight simulator?
- 4. What is a graphical user interface?
- 5. Why is refreshing required in a CRT?
- 6. Explain the purpose of a display processor in a graphics system.
- 7. How can a video camera be used in a graphics system?
- 8. Why is a trackball often used instead of a mouse in computer-aided design applications?
- 9. When are optical disks used in a graphics system?
- 10 .How does a graphics plotter present data?

# Câu 71: Software

Desktop publishing,

Three dimensional (3-D) graphics

1. Write down whether the following statements are true or false.

	2. How do computerised methods of animation surpass manual n	nethods?
	3. What is the purpose of desktop publishing software?	
	4. How do you choose a tool in a drawing or painting program?	
Câu	72: Data	
	'on' 'off'.	
		pixels,
		<b>1</b> ,
	Memory mapping,	
	Tones.	

100

Colour

640

400

Raster graphics

Vector graphics

	Ď.
1. For below.	each of the following statements select a matching word or phrase from the list
2. Ноч	v is the resolution of a screen determined?
	lain the difference between raster graphics and vector graphics.
4. Who	at characteristics of a pixel determine the quality of the image?
5. Why	are most images raster graphics?
6. Who	at is a pixel?
Câu 73: A	pplications
	graphic
Charts	and graphs
Anima	ted advertising

Computer-aided manufacturing

# **ENTERTAINMENT**

Star Wars Who Framed Roger Rabbit?

1. Copy and complete the following statements.

- 2. How are computers used in a CAM system?
- 3. Why are games on personal computers approaching the same level of realism and interaction as arcade games?
  - 4. Why are graphs such as line graphs, bar charts and pie charts used by industry?
  - 5 .What is a slide-show effect?
  - 6. List any products that could be designed using a CAD system.
  - 7. Name any movies which you think have used computer graphics.

# Câu 74: People

# **DISABLED PEOPLE**

#### **CREATORS OF GRAPHICS**

1. Vowels have been omitted from these words. Write out the completed words.

- 2. List people who earn a living from creating graphics.
- 3. What are voice recognition device's?
- 4. Why are people increasing their dependence on graphics?
- 5. What is voice synthesis?
- 6. List the type of input devices which have been designed for disabled people.
- 7. Do you think the development of computer graphics has enhanced human communication?

# **Câu 75: REVIEW EXERCISE**

## ĐÁP ÁN

Câu 1:

## Câu 2:

2+3+4) *Refining* 

sub-system.

Synthesis

### Câu 3:

Đ				
Câu 4:				
Câu 5:				
Cau 5.				
				sub-
processes,	modules.			suo-
			hierarchy chai	rt.
Cla C				
Câu 6:				

Câu 7:

algorithm.

•	<b>'</b> 311	Q.
•	ип	Α.

## Câu 9:

2) Control structures

sequence/selection loop.

## Câu 10:

Câu	11:
2.	
3.	
	4)
Câu	12:
	1. Write down whether the following statements are true or false
Câu	13:
	1.
	2.
	3.
	4.
	5.
Câu	14:

1. Vowels have been omitted from these words. Write out the completed words.

	Ð			
	2.			
	3.			
Câu	15:			
Câu	16:			
		<b>a.</b> microcomputer	c. microprocessor	<b>b.</b> tiny <b>d.</b> supervisor
	4.			
Câu	17:			
	hacker			
passv	vord			

cryptography

Ð				
Security				
	data			
			people	
access				
		backup		
		waste		

## **Câu 18: REVIEW EXERCISE**

1. Copy and complete the following sentences.

output

printer

hardware

cursor

output

disks

CPU

monitor

input

#### monochrome

Câu 19:

scientific

chip

1000

gigabytes

A minicomputers

time-sharing microprocessor hardware

2.

Câu 20:

2.

3.	
1	
4.	motherboard
<b>Câu 21:</b>	
1. Copy and	d complete the following sentences.
	QWERTY
;	Scanners
	Dvorak
barcode v	wand
	keyboard
gra	aphics tablet
	receive
,	Touch screens
	Joysticks
2.	
3.	
<b>Câu 22:</b>	
1. For each	n of the following statements select a matching word or phrase from the list belo
2.	
2.	

## **Câu 23:**

## **Câu 24:**

a. e. d.

c. b. f

## Câu 25:

secondary memory

backup

cassette

sequential slow

primary random

Câu 26:

Câu 27:

**Câu 28:** 

Câu 29:

-

-

-

-

Câu 30:

Câu 31:

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<b>Câu 32:</b>			
Câu 33:			
<b>Câu 34:</b>			
Câu 35:			
<b>Câu 36:</b>			

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Câu 41:

Đ			
Câu 37:			
Câu 38:			
Câu 39:			
Câu 40:			

Câu 46:

Câu 42:		
Câu 43 :		
<b>Câu 44:</b>		
Câu 45:		

Câu 47:			
<b>Câu 48:</b>			
Câu 49:			
Câu 50:			
Câu 51:			

Câu 52:

Câu 53:

Câu 54:

	D	
Câı	1 55:	
Câı	56: Review exercise	
Câu	ı 57:	
	1 58: 1 59:	
Cal		

Câu 64:

Câu 60:		
Câu 61:		
Câu 62: Review		
Câu 63:		

Câu 65:

Câu 66:

Câu 67:

Câu 68:

Câu 69: Review

Câu 70:

Câu 71:

**Câu 72:** 

Câu 73:

Câu 74:

Câu 75:

## MỤC LỤC

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# TIẾNG ANH CHUYÊN NGÀNH CNTT

Mã số: 492ANH214

Chịu trách nhiệm bản thảo

TRUNG TÂM ĐÀO TẠO BƯU CHÍNH VIỄN THÔNG 1