



### Documentation

**Author :** Active IT zone  
**Software Framework :** Laravel  
**Provided by :** codecanyon



[2023 © All Rights Reserved @ ACTIVE IT ZONE](#)

## **Documentation**

**For online details documentation Click Here**

- 1. What are the Server Requirements to activate the script?**
- 2. How to install the script?**
- 3. How to activate the script?**
- 4. How to download the latest version?**
- 5. How to upgrade to the Latest Version?**
- 6. Where will I find the purchase code?**
- 7. How to upload products from admin?**
- 8. How to be a seller?**
- 9. How does a customer register him/herself?**
- 10. How to upload products from sellers?**
- 11. How can a seller set up a seller's panel & homepage?**
- 12. How to translate product information in multiple languages?**
- 13. How to purchase products?**
- 14. How can a customer follow any seller?**
- 15. How to set up a website?**
- 16. How to set up the Header part?**
- 17. How to Set up the Footer part?**
- 18. How to set up the Home pages part?**
- 19. How to Set up the Policy pages part?**
- 20. How to Set up the General part?**
- 21. How to create a flash deal?**
- 22. How to add a new post from the blog system?**
- 23. How to manage Order?**
- 24. How to manage sellers?**
- 25. How to see customer info??**

- 26. How to send a newsletter??**
- 27. How to configure payment methods??**
- 28. How to configure the SMTP system?**
- 29. How to configure Facebook login API?**
- 30. How to configure Facebook pixel?**
- 31. How to configure google login API?**
- 32. How to configure twitter login API?**
- 33. How to configure Apple login API?**
- 34. How to configure Facebook Chat?**
- 35. How to set up currency?**
- 36. How to add a new currency?**
- 37. How to set up language?**
- 38. How to manage general settings?**
- 39. How to manage the Staff panel?**
- 40. How to manage shipping for products?**
- 41. How to manage your wallet ?**
- 42. How to create a coupon?**
- 43. How to use coupons?**
- 44. How can a customer check coupons for any store?**
- 45. How to request money withdrawal as a seller?**
- 46. How to pay for seller withdrawal requests as an admin?**
- 47. How to enable maintenance mode?**
- 48. How to create a pickup point?**
- 49. How does a customer “chat with a seller” work?**
- 50. How to add Attribute for the system?**
- 51. How does the attribute work?**
- 52. What is the new advanced filter option?**
- 53. How to upload bulk products from the admin panel?**
- 54. How to upload bulk products from the seller panel?**

- 55. How to translate using Google translate?**
- 56. How to add Classified products?**
- 57. How to use Classified Products?**
- 58. How to use Digital Products?**
- 59. How to configure the Amazon S3 file system?**
- 60. How to migrate existing uploaded files to s3?**
- 61. How to configure Ngenius credentials(test account)?**
- 62. Which options are translatable in multiple languages?**
- 63. How to configure Bkash payment gateway?**
- 64. How to configure the Nagad payment gateway?**
- 65. How to configure product wise shipping cost?**
- 66. How to configure flat rate shipping cost?**
- 67. How to configure Seller Wise Flat Shipping Cost**
- 68. How to configure city wise flat shipping cost?**
- 69. How to enable Carrier Wise Shipping Cost?**
- 70. How to add a new Shipping carrier?**
- 71. How to create a zone for carrier wise shipping?**
- 72. How to set weight?**
- 73. How can a customer choose carrier wise shipping?**
- 74. How to configure Redis cache support?**
- 75. How to configure firebase console setup for push notification?**
- 76. How to create and respond to the support tickets?**
- 77. How to generate Google reCAPTCHA site key?**
- 78. How to give a review?**
- 79. How can a customer cancel an order?**
- 80. How to send queries from customers?**
- 81. How can an admin reply to any queries of a customer?**

## How to in Details

### **01. What are the Server Requirements to activate the script?**

**Answer:**

To install the script, the minimum server requirements are:

- Php version 7.2+
- MySQL 5.6+
- mod\_rewrite Apache
- BCMath PHP Extension
- Ctype PHP Extension
- JSON PHP Extension
- Mbstring PHP Extension
- OpenSSL PHP Extension
- PDO PHP Extension
- Tokenizer PHP Extension
- XML PHP Extension
- ZipArchive Extension

On most servers, these extensions are enabled by default, but you should check with your hosting provider.

### **02. How to install the script?**

**Answer:**

To install the script, follow the steps below.

- Extract the downloaded .zip file from codecanyon on your PC.
- **Upload** the Install.zip file to your server **public\_html** or any other **directory** you intend to run the script.
- **Extract** the zip file in that directory.
- Create a new database from your server **MySQL database**.
- Create a DB **user** to the database and link that **database** to the **DB user**.

- First, hit your **site URL** and it will automatically take you to the **installation**.
- Click on the **Start Installation Process**.
- You will get the **Checking File Permission** page. If everything is ok then click on **Go to the next step**.
- Now you need to set **Database Host, Database Name, Database Username, Database Password**, and click **Continue**.
- Now you need to **import the SQL file**.
- Now **fill up the information of the shop** and click **Continue**.
- Click on **Go to Home/ Login to the admin panel**.

### 03. How to activate the script?

**Answer:**

Following the given procedure below will activate the license for your domain, and you'll be able to use the script smoothly:

- Open the link in the browser.
- In the respective fields, put your Name, E-mail, **CodeCanyon Username, Purchase Key** and your intended **domain name** for the script and verify the captcha.
- The form will be submitted to check the purchase key and then activate the license for that domain.
- You can change the activation later from this same form. Activating a Regular license again with another domain name will remove the activation of the previous domain.

### 04. How to download the latest version?

**Answer:**

To download your item(s):

- Login to your Codecanyon account.
- Hover over your username from the top right corner and click 'Downloads' from the drop-down menu.
- The downloads section displays a list of all the items purchased using your account.

- Click the 'Download' button next to the item and select 'Main File(s)' which contains all files, or 'License Certificate and Purchase Code' for the item license information only.

## 05. How to upgrade to the Latest Version?

**Answer:**

- Extract the **downloaded file** from codecanyon.
- There you will get a zipped folder named '**updates.zip**'. Upload that to the root directory on your server in which your previous version is running. Unzip that updates.zip file by selecting "**Extract here**".
- Now **reload** the home page and click on '**Update Now**'.
- It's **Done!**
- The full system has been **updated** with a **single click**.
- Let's Browse Active eCommerce cms **Latest Version**.

## 06. Where will I find the purchase code?

**Answer:**

- Log into your Envato Market account.
- Hover the mouse over your **username** at the top of the screen.
- Click '**Downloads**' from the drop-down menu.
- Click '**License certificate & purchase code**' (available as PDF or text file).

## 07. How to upload products from admin?

**Answer :**

There are several steps to upload a product. Follow the instructions below,

- Click on "**products**" from the admin side.
- Then the "**add new Products**" button.
- Product information - Need to fulfill the required field with proper data one by one.
  - **General**

- Insert a product **name**.
  - Select a **category** from the dropdown list.
  - Select a **brand** from the dropdown list.
  - Insert the product **unit** like **pc, kg, ltr** etc.
  - Insert the product **weight** in kg.
  - Insert the product's **Minimum purchase quantity**.
  - Input single/multiple words for product **Tags** and press enter.
  - Input **Barcode**
  - Enable or disable the **Refundable** switch.
- **Images**
    - Main images - Preferable size **600 x 600**.
    - Thumbnail images - Preferable size **300 x 300**
  - **Video**
    - Select one option from **youtube, vimeo, dailymotion**.
    - Insert video **link**.
  - **Product Variation**
    - You can select **multiple colors** by enabling the switch.
    - Choose the **attributes** of this product and then input values of each attribute.
  - **Product price + stock**
    - Insert **Unit price** of the product.
    - You can also give the discount date from the **Discount Date Range**.
    - Add product **discount**(if available then put the amount or if not available then just put zero). Select “**Flat**” or “**Percent**” from the right option and insert the **value** in the left box.
    - Insert the **quantity** of the product.
    - Insert the SKU (Unit of product quantity)
    - Insert the **External link** (if you want to put)
    - Insert the **External link button text** (this button will take you to the external link)

- **Product Description**
  - Write the description of the product. You can add any image or video in this description box.
- **PDF Specification**
  - Pdf upload option(if available).
- **SEO Meta Tags-**
  - This section is for social media sharing.
    - Meta title - Write a title that will appear on a shared link.
    - Description - Write a short description that will appear on a shared link.
    - Meta Image - Upload a single image for shared link.
- On the right side, you can add **shipping details, Low Stock Quantity Warning, Stock Visibility State**, enable or disable **Cash On Delivery, Featured, Todays Deal, Flash Deal, Estimate Shipping Time, Vat & TAX**.
- Then click on the **Save & Publish** button.

**MULTIVENDOR ECOMMERCE**

**Add New product**

**Product Information**

Product Name \*: Women Clothing & Fashion

Category \*: Women Clothing & Fashion

Brand: Select Brand

Unit: Unit (e.g. KG, PC etc)

Weight (in kg): 0.00

Minimum Purchase Qty \*: 1

Tags \*: Type and hit enter to add a tag

**Product Images**

Gallery Images (several): Choose file

Thumbnail Image (several): Choose file

**Product Videos**

Video Provider: YouTube

Video Link: Video link

**Product Variation**

Colors: Nothing selected

Attributes: Nothing selected

**Product price + stock**

Unit price \*: 0

Discount Date Range: Select Date

Discount \*: 0

Quantity \*: 0

SKU: SKU

External link: External link

External link button text: External link button text

**Product Description**

Description:

**PDF Specification**

PDF Specification: Choose file

**SEO Meta Tags**

Meta Title: Meta Title

Description:

Meta Image: Choose file

**Shipping Configuration**

Free Shipping: On

Flat Rate: Off

Is Product Quantity Multiply: Off

**Low Stock Quantity Warning**

Quantity: 1

**Stock Visibility State**

Show Stock Quantity: On

Show Stock With Text Only: Off

Hide Stock: Off

**Cash On Delivery**

Status: On

**Featured**

Status: Off

**Todays Deal**

Status: Off

**Flash Deal**

Add To Flash: Off

Choose Flash Title:

Discount: 0

Discount Type: Choose Discount Type

**Estimate Shipping Time**

Shipping Days: Days

**Vat & TAX**

Tax: 0

Vat: 0

**Save & Unpublish** **Save & Publish**

Figure (7a): Add new product from Admin.

## 08. How to be a seller?

**Answer:**

To become a **seller**, anyone has to **register his/her shop** first.

- From the below section of Active ecommerce CMS website > **Apply now**.
- Register your shop: **Your Name >Your Email > Your Password > Repeat Password > Shop Name > Address**
- Now, click **register your shop**.

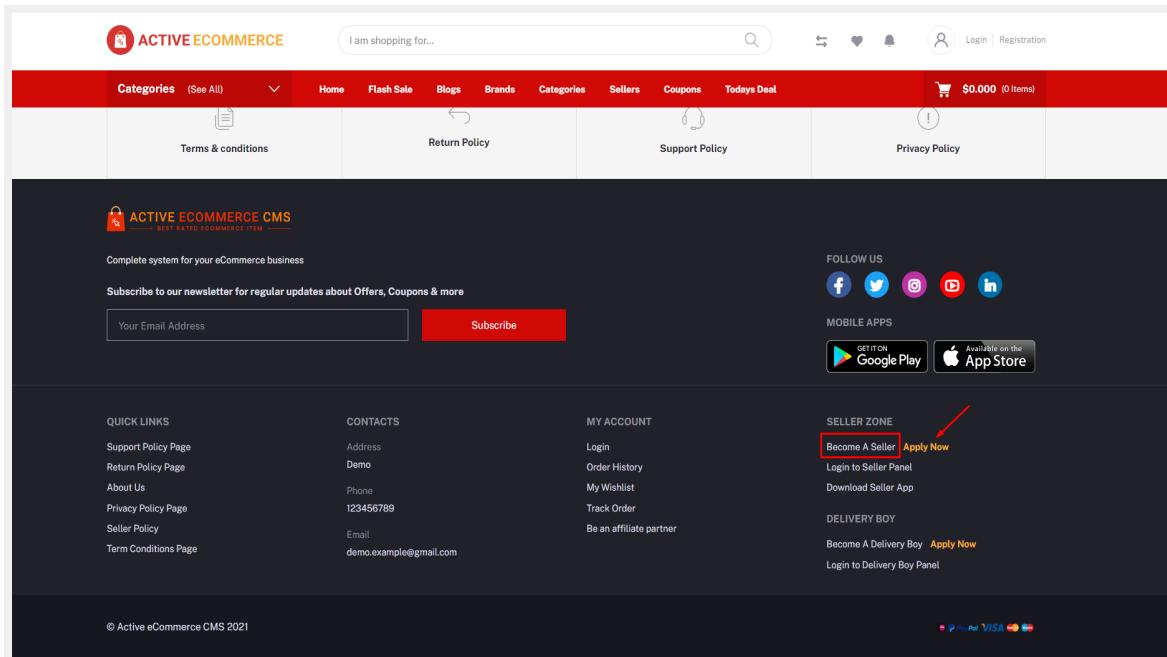


Figure (8a): Become a Seller.

## 09. How does a customer register him/herself?

**Answer:**

To become a customer, anyone has to register themselves. Follow the procedure:

- From the top right side of homepage you can find login option, click on **Login**
- If you have already registered then you will just put your mail/phone and password and log in your panel.

- For register click on **Register Now** option
- Input Name, Phone/mail, password, confirm password, agree with terms & condition and click **Create account**.

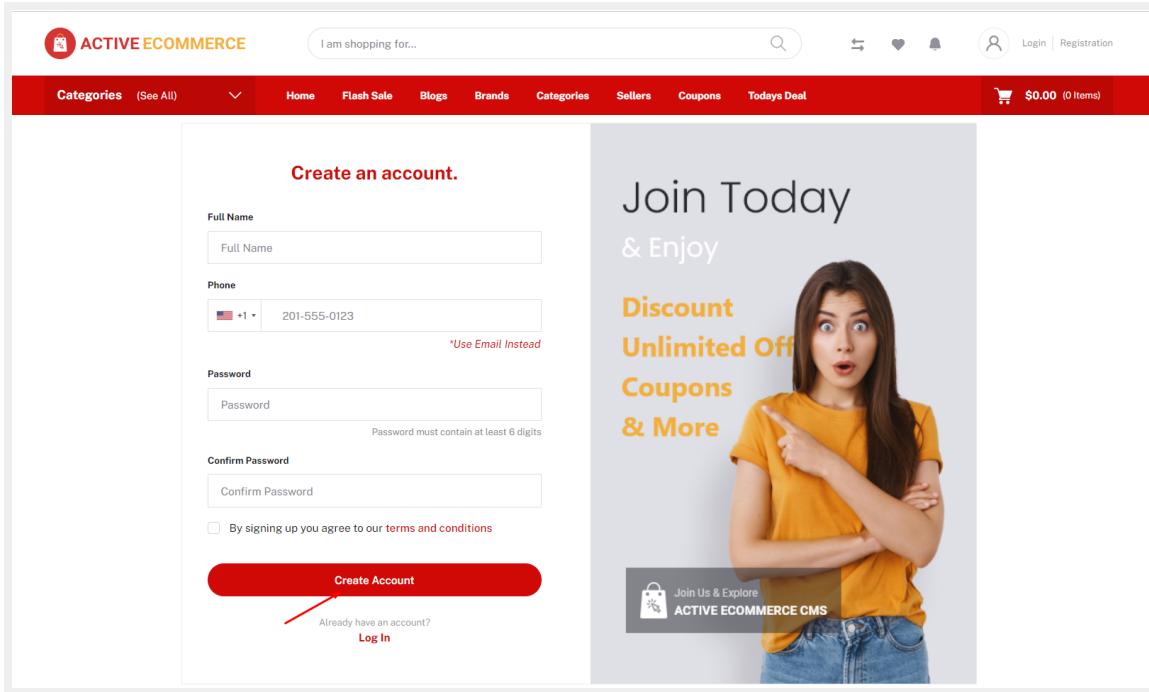


Figure (9a): Customer register him/her self.

## 10. How to upload products from sellers?

**Answer :**

Registered sellers will get product uploading options from their profiles. The steps are below,

- Log in to the seller profile.
- Go to the left navigation bar and click **Products**.
- Click **Add New Products** from the top navigation bar.
- Fill the text fields named **Product Name, Category, Brand, Unit, Weight, Minimum Purchase Qty, Tags, Barcode**, enable or disable **Refundable** switch, **Image** (Main Images,Thumbnail Image), **Video** (Video From, Video URL)
- Then fill up the **Product Variation** part. Fill up **Color** (options can be enabled or disabled) then **Attributes**.

- Then fill up the **Product price** section. Fill up **Unit price**, **Discount Date Range**, **Discount**, **Quantity**, **SKU**, **External link**, **External link button text**.
- Fill up the **Description** field.
- Fill up the **PDF Specification**
- Fill up the **SEO Meta Tags**.
- Click on **Upload Product**.

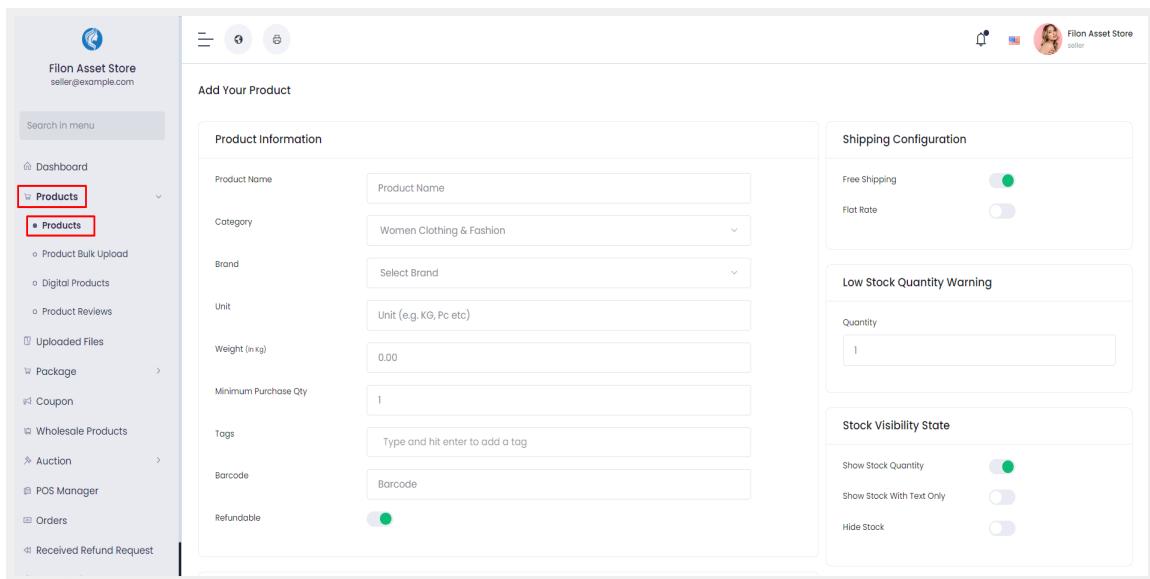


Figure (10a): Upload products from seller

- On the homepage, customers can see all products by filtering options.

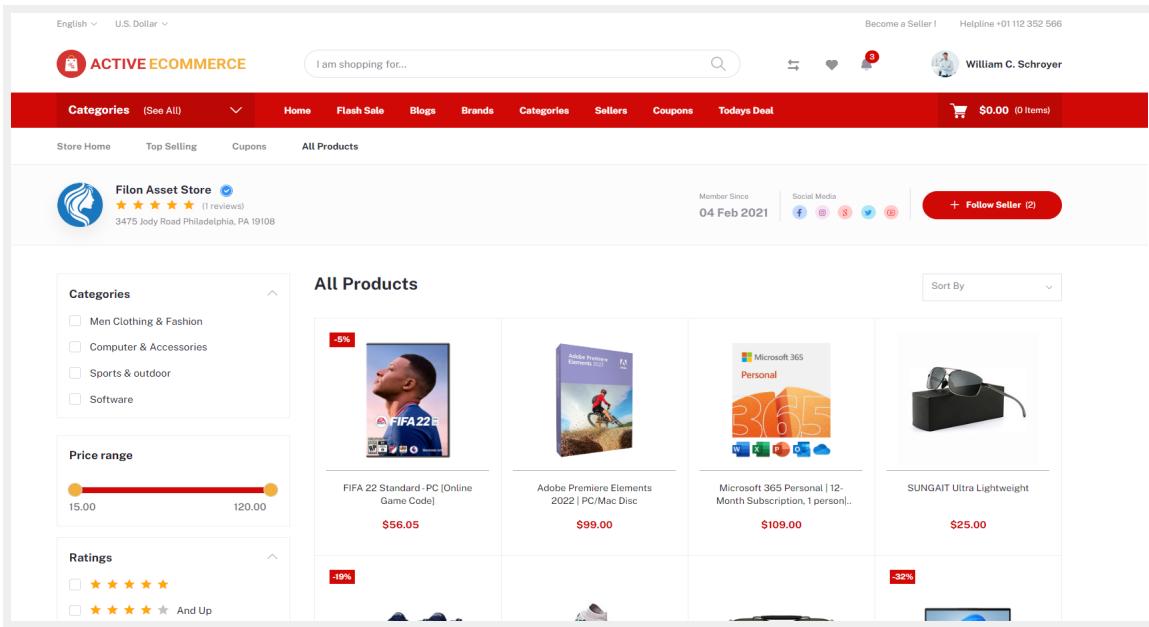


Figure (10b): On homepage seller all products

## 11. How can a seller set up a seller's panel & homepage?

**Answer:**

For setting up the seller homepage, follow the below instructions:

- **Login to Seller panel**
- **Go to Shop Setting**
- **Insert basic information**, shop name, shop logo, shop phone, shop address, meta title, meta description, delivery boy pick up point information.
- In the shop setting below you can find the banner **setting** section. Here you can add banners and make your (seller) homepage as you want

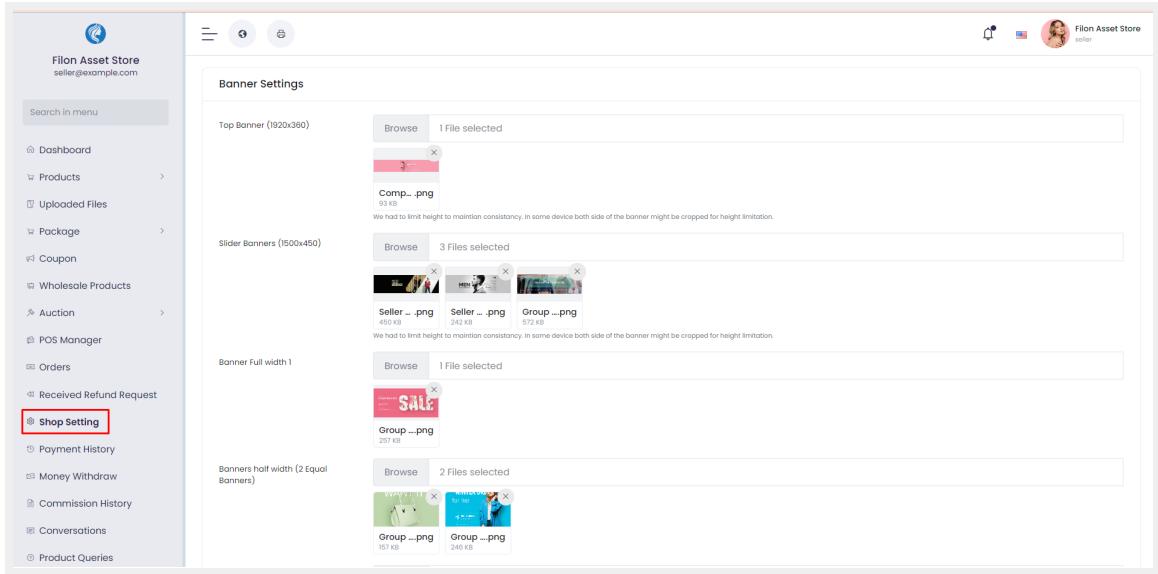


Figure (11a): Seller manage his/her shop setting

## 12. How to translate product information in multiple languages?

### Answer:

To translate product information for bulk products from admin, follow the below steps:

- From admin panel navigation, go to the **Products list**.
- From the product list, click on the **edit** icon.
- Your product is right now in the default language, to translate it into another language click on your required language.
- Translate your product's **name, unit and description**. ( Other information are not translatable)
- Click on **Save**.

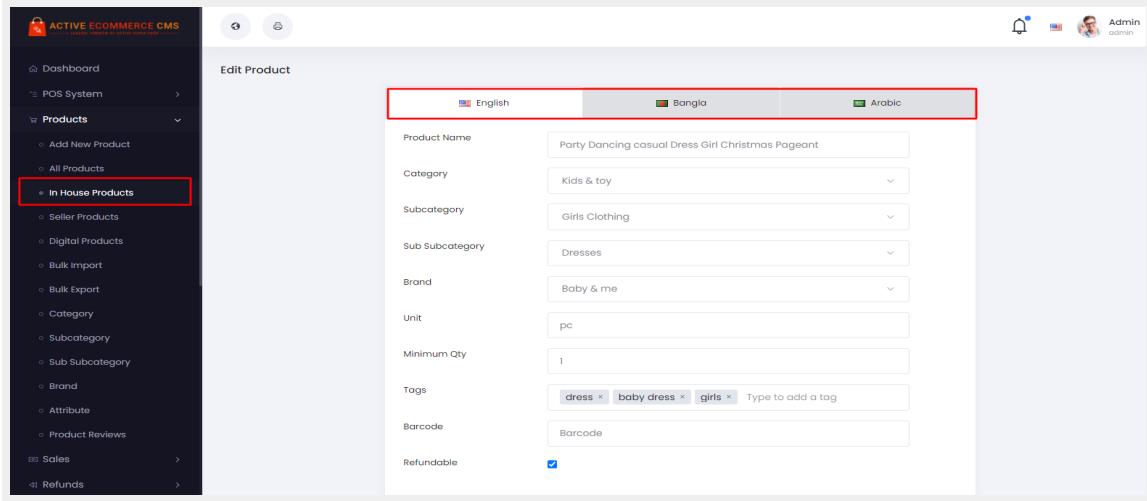


Figure (12a): Translate product information into multiple languages

### 13. How to purchase products?

#### **Answer:**

There are two ways to purchase any product. You can purchase any product by clicking on the “**cart**” icon on the product box, or you can “open the product in a new tab”.

- Direct purchase without entering product details page
- Select the **cart** icon.
- A pop-up will appear with a quick view of the products.
- Select options(if available) & quantity.
- Click on **add to cart**.
- A pop-up will appear with 2 buttons **Back to shopping & proceed to checkout** and select **proceed to checkout**.
- Your cart page will be available with a summary. Click **Continue to shipping**
- If you are a registered user then **name & email address** will be available there. Insert **address, address, city, postal code & phone number** and click **continue to payment**.
- Select of the given payment gateway & click on **complete order**
- Insert necessary credentials & **Pay**.
- If the selected payment gateway is **cash on delivery** then after clicking on **complete order** the page will reload & show you the order placing a successfully done message.

### **Purchase from product details page**

- Click on the product title and you will be redirected to the product details page.
- From here you can check & select the product's all info and add it to the cart.
- You can also add this product to the wishlist or **compare** list.
- To proceed with the purchase follow the above steps.

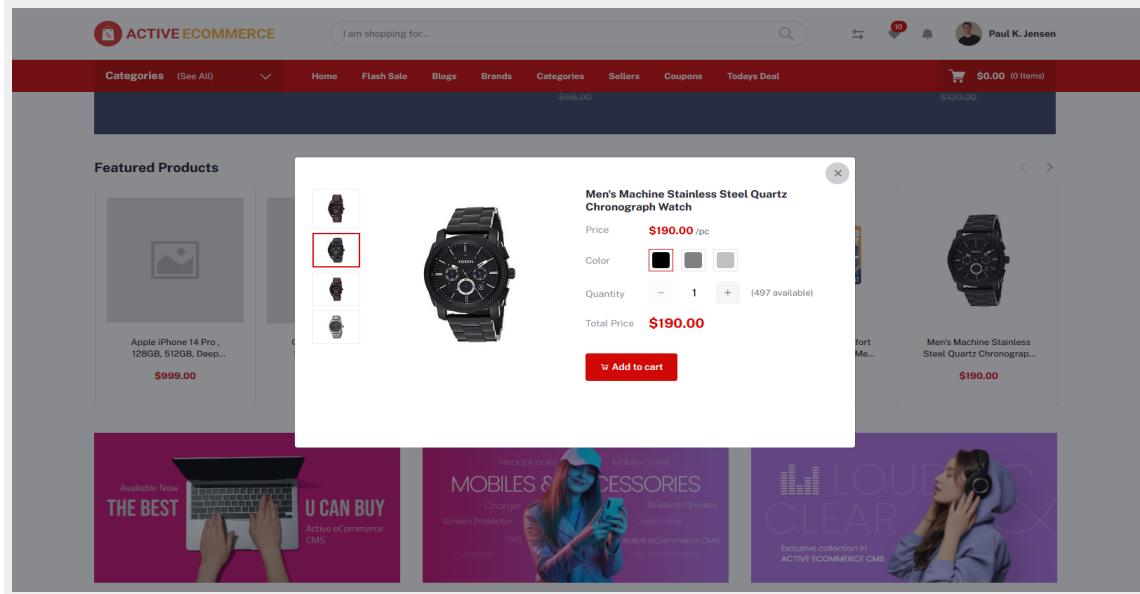


Figure (13a): Add to cart pop up

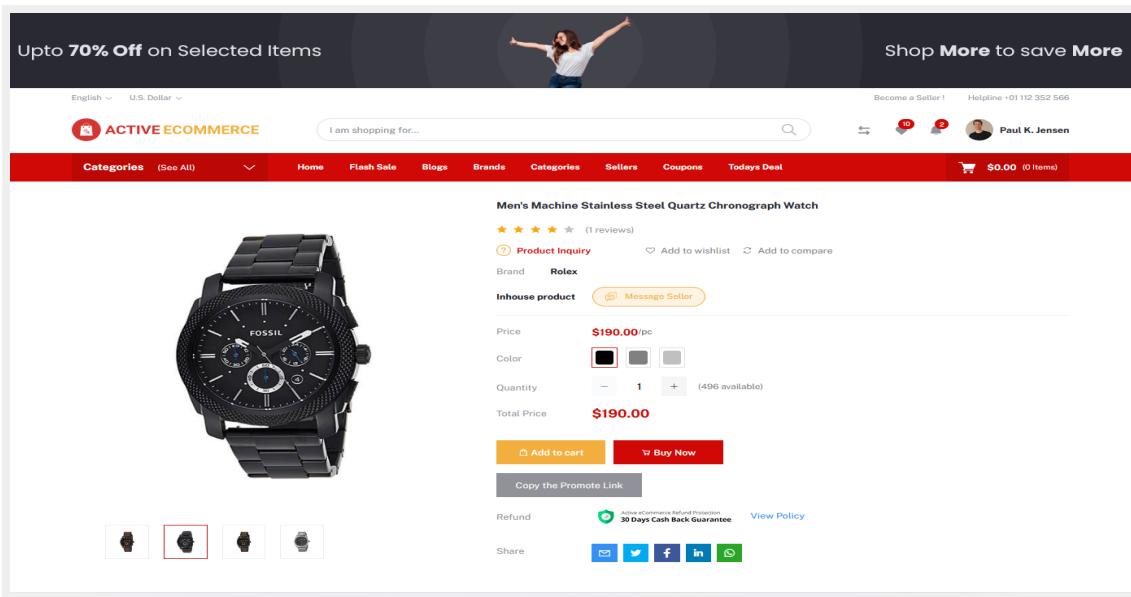


Figure (13b): product details page

#### 14. How can a customer follow any seller?

**Answer:**

A customer can follow any seller by following procedure:

- From the homepage visit any store, and you can find the option Follow seller, Click on **Follow Seller**.

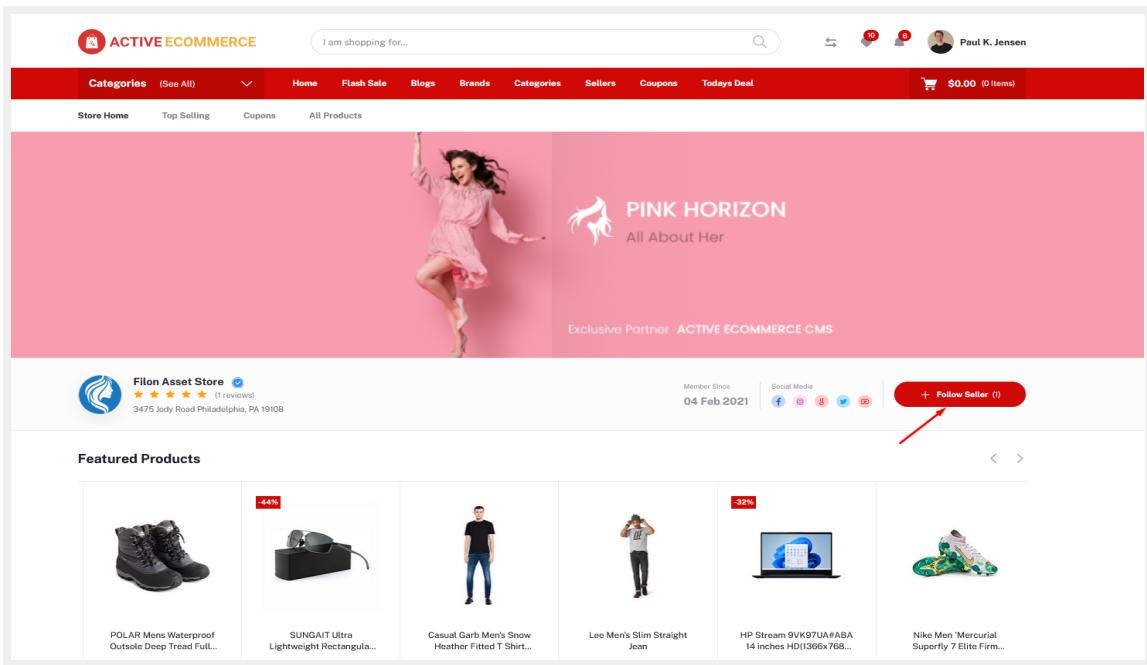


Figure (14a): Follow a seller

- Also customer can check how many seller he/she follow-
  - login** to customer panel
  - Go to **Followed Sellers**, here you can see all followed sellers and also can **unfollow any seller & visit the seller's store**.

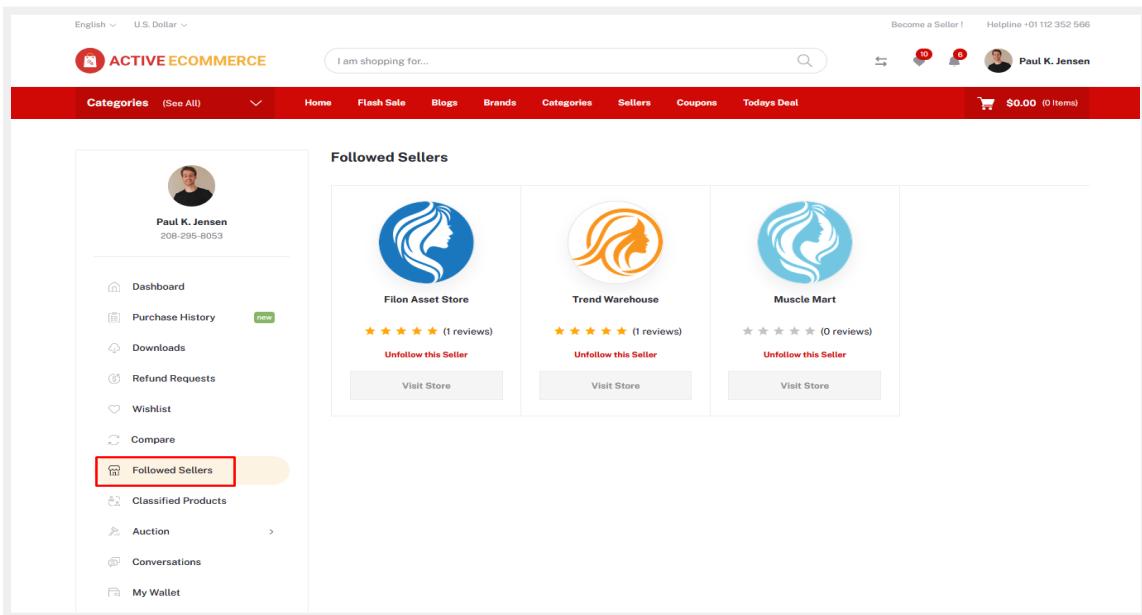


Figure (14b): All Followed Seller

## 15. How to set up a Website?

**Answer:**

From admin panel navigation Click on **Website setup**, admin will get options to **change/edit** the Website's contents in 4 tabs.

## 16. How to Set up the Header part?

**Answer:**

From admin panel navigation Click on **Website setup > Header**

- **Header settings** -
  - **Header Logo:** Upload Header logo
  - **Show Language Switcher?** : Click on button to on/off
  - **Show Currency Switcher?** : Click on button to on/off
  - **Enable sticky header?** : Click on button to on/off
    - Insert Topbar Banner, Topbar Banner Link, Helpline number, Edit or add Header Nav Menu
  - Then click on the **Update** button.

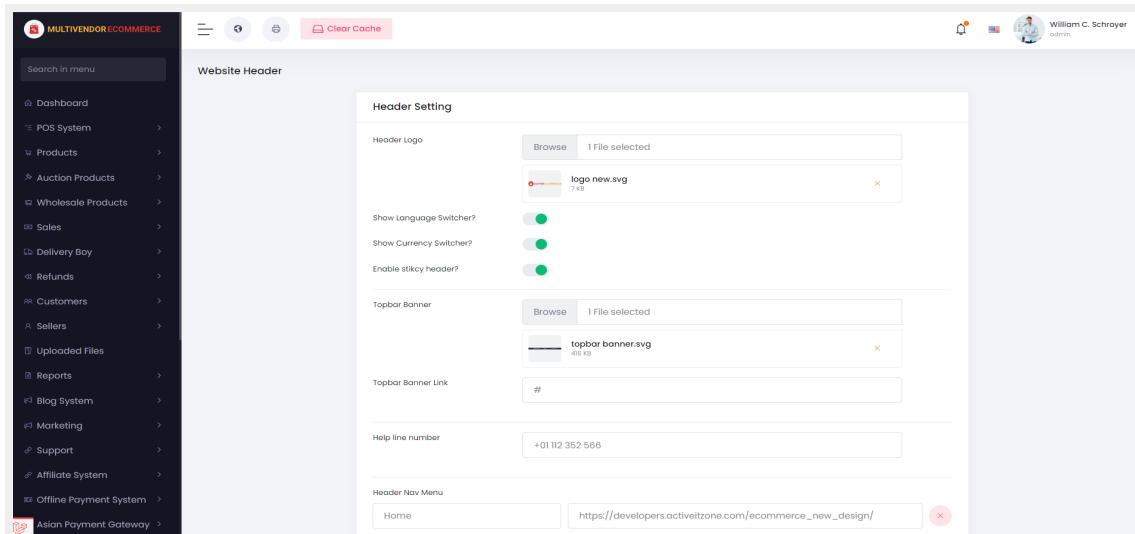


Figure (16a): Website Header Setting

## 17. How to Set up the Footer part?

**Answer:**

From admin panel navigation Click on **Website Setup > Footer**

- **About Widget**

- **Footer logo-** Insert Footer logo
- **Add Description-** Insert description
- Play Store Link
- App Store Link

- **Contact Info Widget- Insert**

- Contact address
- Contact Phone
- Contact email

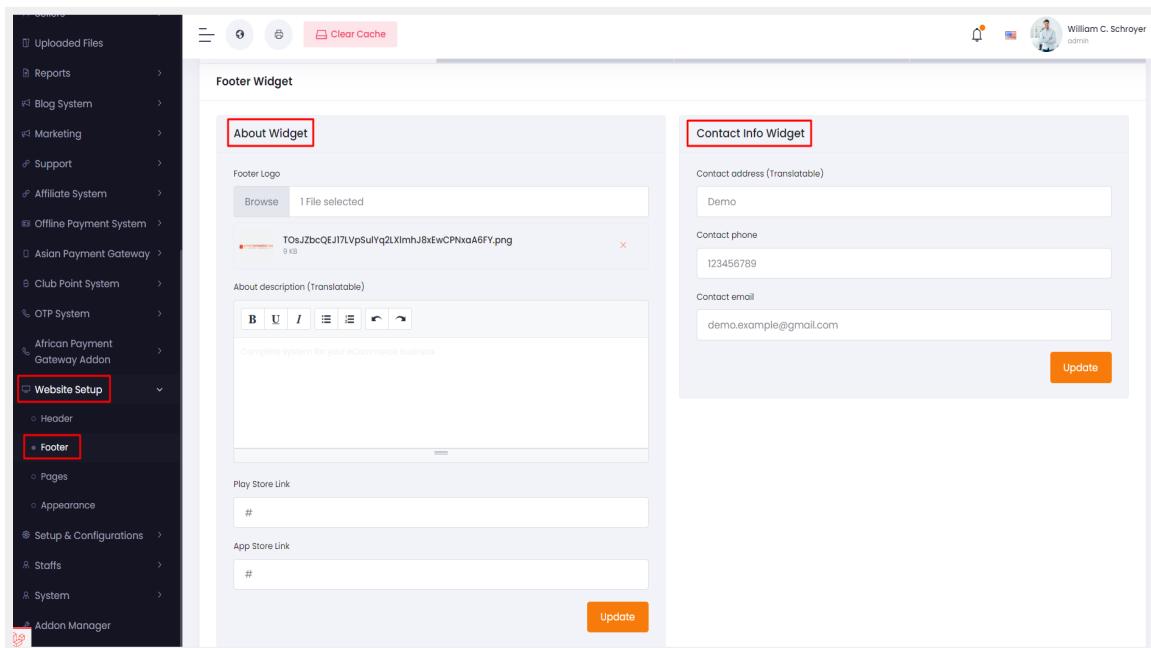


Figure: (17a) footer setup

- **Link Widget One- Insert**

- **Title-** Useful links
- **Links-** Admin can add links, also can edit or delete.

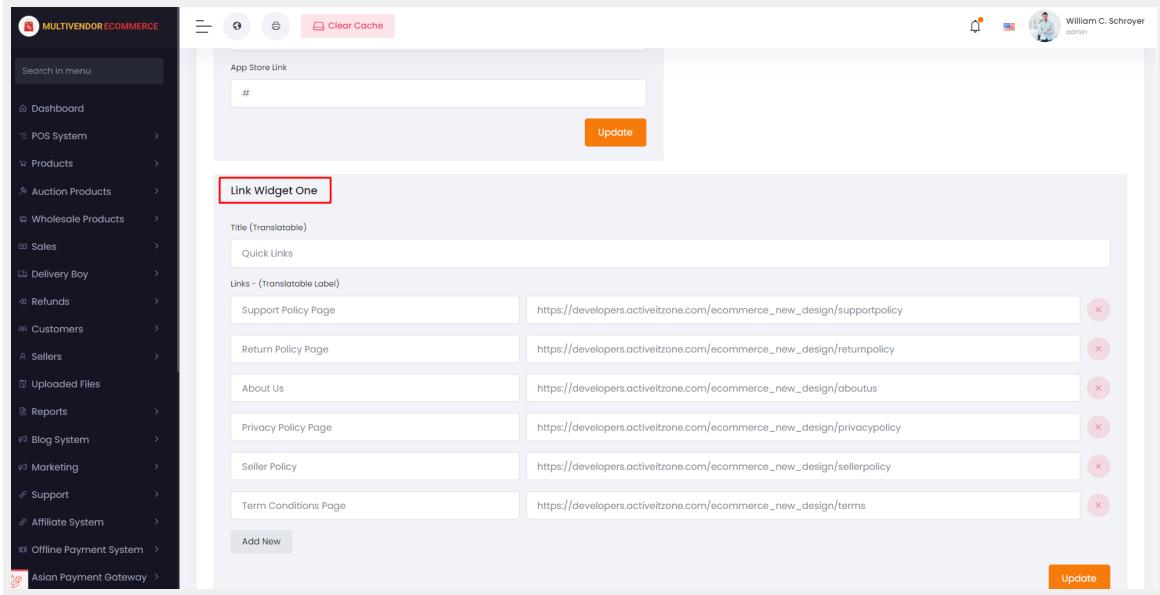


Figure: (17b) footer -link widget

- **Footer Bottom**
  - **Copyright Widget-** Insert Copyright Text
  
- **Social Link Widget**
  - **Show Social Links?** - You can enable or disable
  - **Social Links-**
    - <https://www.facebook.com/>
    - <https://www.twitter.com/>
    - <https://www.instagram.com/>
    - <https://www.youtube.com/>
    - <https://www.linkedin.com/>

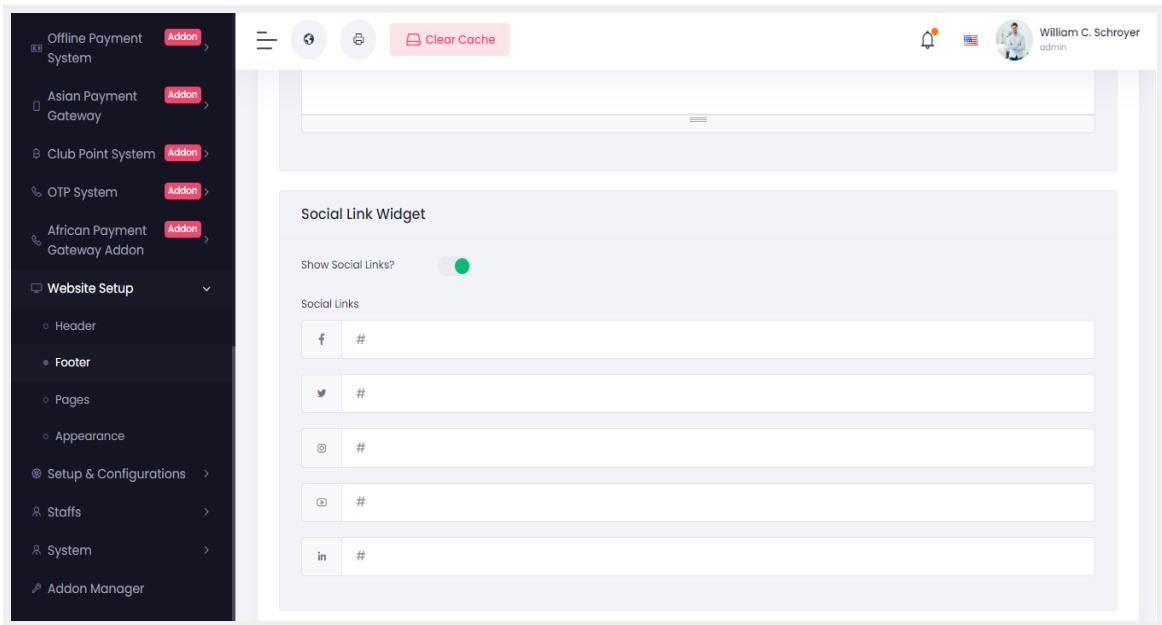


Figure: (17c) Footer- social link widget

- **Payment Methods Widget**- Upload files of payment method
- Then Click on the **update** button.

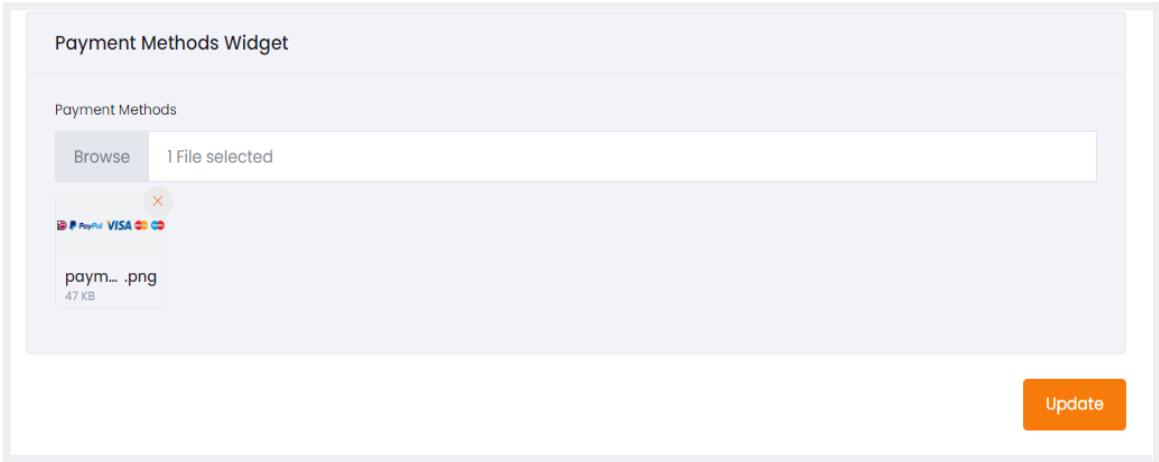


Figure: (17d) footer- payment method widget

## 18. How to Set up the Home pages part?

**Answer:**

From the admin panel, go to **Website Setup > Pages > Home page Action**

- **Home slider:** Select multiple **images** for the top **slider** section. Also, **add**, **edit** and delete options are available there. And also can add links.
- **Today's Deal:** Add today's deal banner and also you can input products background color. And click on **update**.
- **Home Banner 1:** Add Home banner-1 & the maximum number is 3. And click on **update**.
- **Home Banner 2:** Select Home banner-2 & the maximum number is 3. And click on **update**.
- **Auction Banner:** You can add an auction banner.
- **Coupon Section:** From this part you can add/edit background color, title and subtitle. Click on **update**
- **Home Categories:** By clicking on the “**add new**” button admin can create this section category-wise. And click on **update**.
- **Classified Banner 3:** Select classified banner-3 & the maximum number is 3. And click on **update**.
- **Top- 12**
  - **Top Brands (Max 12):** Select Maximum of 12 Brands for the sections. And click on **update**.

#	Name	URL	Actions
1	Home Page	https://developers.activeitzone.com/ecommerce_new_design	
2	Seller Policy Pages	https://developers.activeitzone.com/ecommerce_new_design/sellerpolicy	
3	Return Policy Page	https://developers.activeitzone.com/ecommerce_new_design/returnpolicy	
4	Support Policy Page	https://developers.activeitzone.com/ecommerce_new_design/supportpolicy	
5	Term Conditions Page	https://developers.activeitzone.com/ecommerce_new_design/terms	
6	Privacy Policy Page	https://developers.activeitzone.com/ecommerce_new_design/privacypolicy	
7	About us	https://developers.activeitzone.com/ecommerce_new_design/aboutus	

Figure: (18a) Website Pages

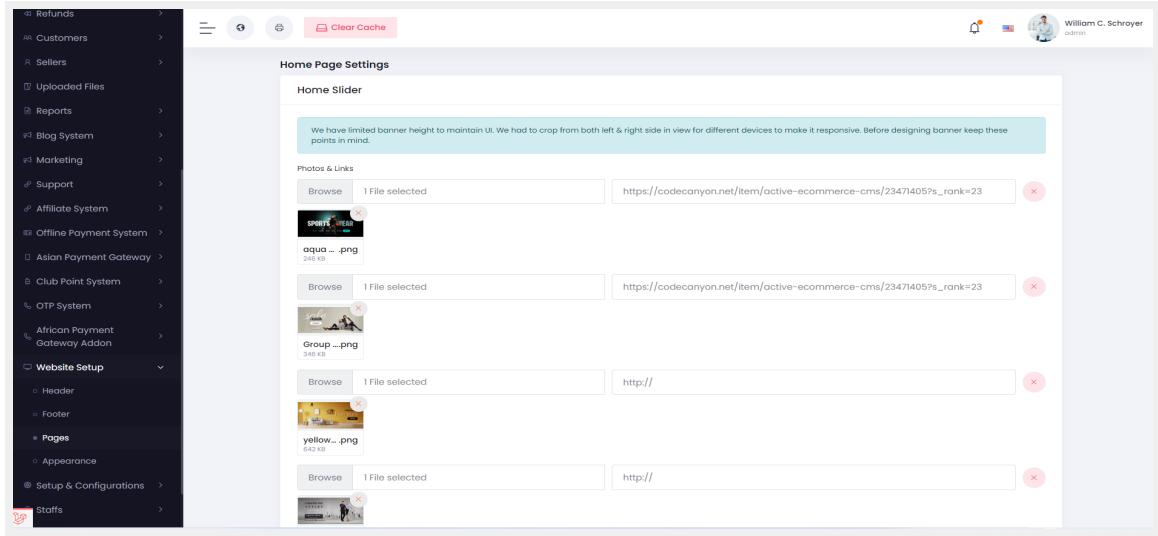


Figure: (18b) Homepage Settings

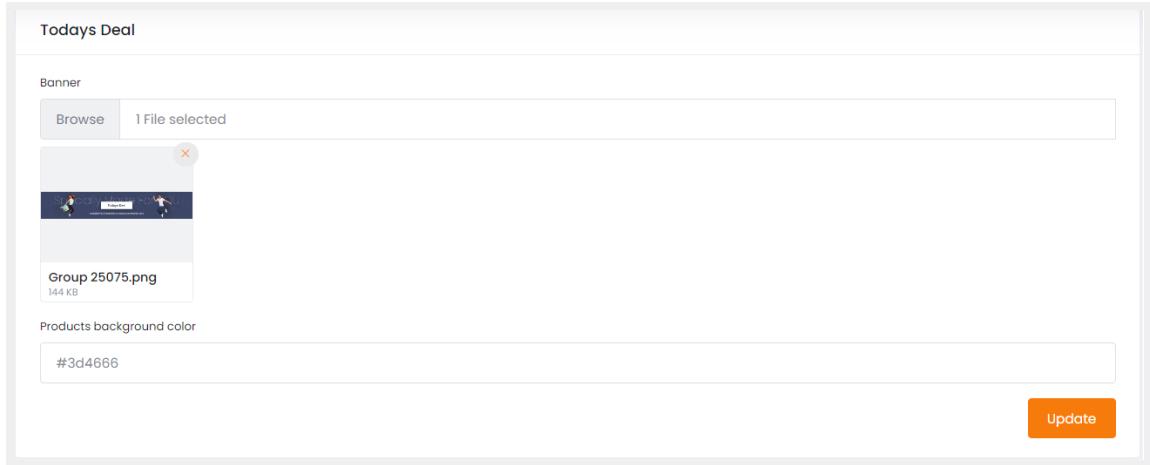


Figure: (18c) Homepage Settings (Today's Deal)

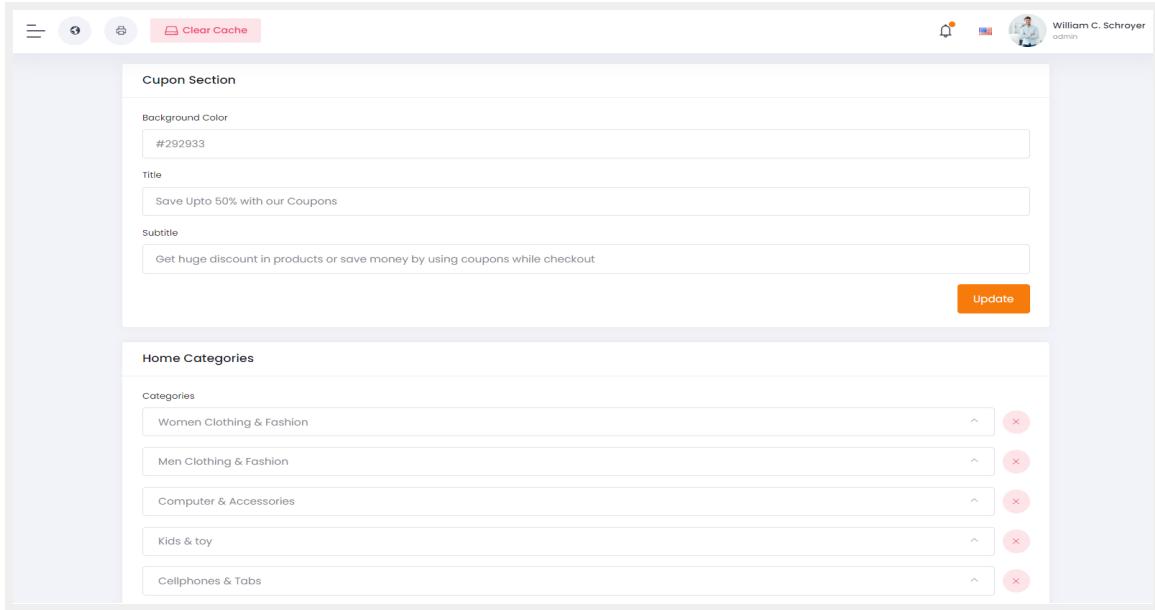


Figure: (18d) Homepage Settings Coupon and home categories section

## 19. How to Set up the Policy pages part?

### Answer:

To upload content of policy pages such as **seller policy, return policy, support policy, terms & conditions, privacy policy, and about us**. follow the steps –

- **Log in as an Admin**
- **Go to Website set up > Pages.**
- Here by clicking the action button on any page you can edit your changes.
- Admin can also **add any new page**, also can edit or delete the page.

#	Name	URL	Actions
1	Home Page	<a href="https://developers.activeitzone.com/ecommerce_new_design">https://developers.activeitzone.com/ecommerce_new_design</a>	
2	Seller Policy Pages	<a href="https://developers.activeitzone.com/ecommerce_new_design/sellerpolicy">https://developers.activeitzone.com/ecommerce_new_design/sellerpolicy</a>	
3	Return Policy Page	<a href="https://developers.activeitzone.com/ecommerce_new_design/returnpolicy">https://developers.activeitzone.com/ecommerce_new_design/returnpolicy</a>	
4	Support Policy Page	<a href="https://developers.activeitzone.com/ecommerce_new_design/supportpolicy">https://developers.activeitzone.com/ecommerce_new_design/supportpolicy</a>	
5	Term Conditions Page	<a href="https://developers.activeitzone.com/ecommerce_new_design/terms">https://developers.activeitzone.com/ecommerce_new_design/terms</a>	
6	Privacy Policy Page	<a href="https://developers.activeitzone.com/ecommerce_new_design/privacypolicy">https://developers.activeitzone.com/ecommerce_new_design/privacypolicy</a>	
7	About us	<a href="https://developers.activeitzone.com/ecommerce_new_design/aboutus">https://developers.activeitzone.com/ecommerce_new_design/aboutus</a>	

Figure: (19a) Website All pages

## 20. How to Set up the General part?

**Answer:**

For General settings. Follow the below steps:

- **Log in as an Admin**
- **Go to Website set up > appearance**
  - **Frontend Website Name:** Write website name
  - **Site Motto:** Write your website motto.
  - **Site Icon:** Select your own icon.
  - **Website Base Color:** Select Website Base Color. (Hex Color Code)
  - **Website Base Hover Color:** Select Website Base Hover Color (Hex Color Code)
  - **Insert Customer Login page image, Customer Register page image, Seller Login page background, Delivery boy login page background, Flash Deal banner large & also you can insert flash deal banner small.**
  - And click on **update**.
- **Global Seo**
  - **Meta Title-** Fill up meta title.
  - **Meta Description-** Fill up the section of meta description
  - **Keywords-** Input keywords.

- **Meta Image**- Upload meta image.
- And click on **update**

- **Cookies Agreement**

- Insert Cookies Agreement Text
- Enable/disable Show Cookies Agreement
- And click on **update**

- **Website Popup**

- Enable/disable Show website popup?
- insert Popup content
- you can enable/disable Show Subscriber form?
- And click on **update**

- **Custom Script**

- you can insert Header custom script - before </head> and Footer custom script - before </body>
- And click on **update**

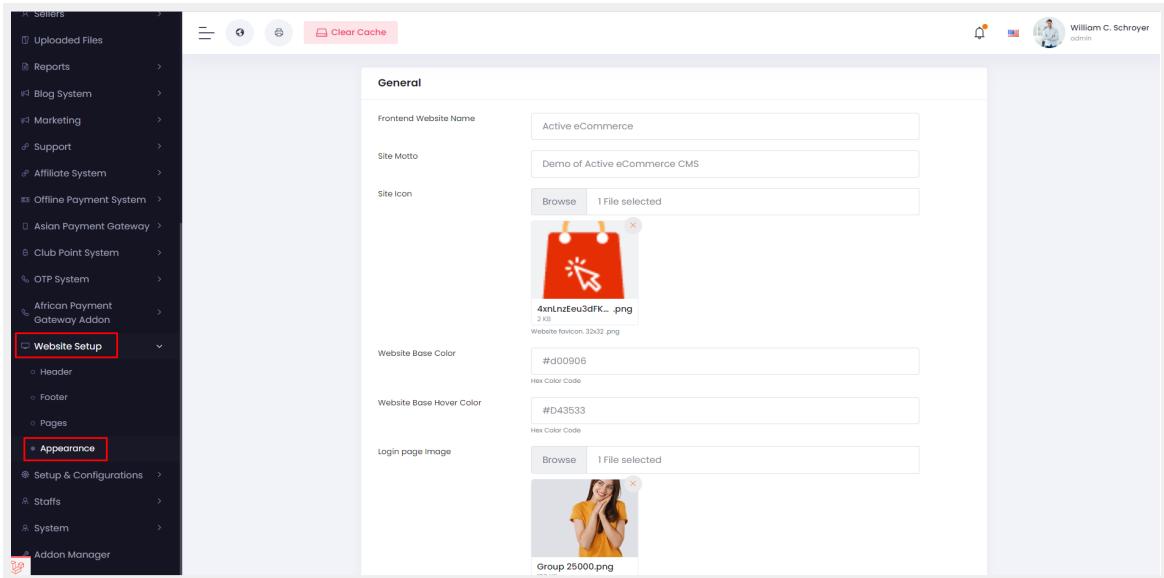


Figure: (20a) Website General part

## 21. How to create a Flash Deal?

**Answer:**

For creating flash deal follow the instruction:

- **Log in** to the admin panel.
- Go to **Marketing > flash deals** from the left sidebar.
- Here you can see the title, banner, start date, end date, status(which one you want to show), feature, page link, and edit and delete.
- Click **Create New Flash Deal**.
  - Insert **Title, Background Color code**, Select the **Text Color, Banner, Date, Products** then click on the **Save** button.
  - If any product has a discount or exists in another flash deal, the discount will be replaced by this discount and time limit.

The screenshot shows the Multivendor Ecommerce admin interface. On the left, there's a sidebar with various menu items like Dashboard, POS System, Products, Auction Products, Wholesale Products, Sales, Delivery Boy, Refunds, Customers, Sellers, Uploaded Files, Reports, Blog System, Marketing (which is expanded to show 'Flash deals'), and Newsletters. The 'Flash deals' item under Marketing is highlighted with a red box. The main content area is titled 'All Flash Deals' and contains a table titled 'Flash deals'. The table has columns for #, Title, Banner, Start Date, End Date, Status, Featured, Page Link, and Options. There are five entries in the table:

#	Title	Banner	Start Date	End Date	Status	Featured	Page Link	Options
1	mac book		01-02-2023 00:00:00	31-03-2023 23:59:00	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<a href="https://developers.activezone.com/ecommerce_new_design/flash-deal/mac-book-sNeGI">https://developers.activezone.com/ecommerce_new_design/flash-deal/mac-book-sNeGI</a>	 
2	apple		02-02-2023 00:00:00	27-07-2023 23:59:00	<input checked="" type="radio"/>	<input type="checkbox"/>	<a href="https://developers.activezone.com/ecommerce_new_design/flash-deal/apple-ogPoi">https://developers.activezone.com/ecommerce_new_design/flash-deal/apple-ogPoi</a>	 
3	mango fruits		18-01-2023 00:00:00	18-01-2023 23:59:59	<input checked="" type="radio"/>	<input type="checkbox"/>	<a href="https://developers.activezone.com/ecommerce_new_design/flash-deal/mango-fruits-pmwbc">https://developers.activezone.com/ecommerce_new_design/flash-deal/mango-fruits-pmwbc</a>	 
4	Flash Deal		27-04-2022 00:00:00	27-04-2025 23:59:59	<input checked="" type="radio"/>	<input type="checkbox"/>	<a href="https://developers.activezone.com/ecommerce_new_design/flash-deal/flash-deal-lwfsn">https://developers.activezone.com/ecommerce_new_design/flash-deal/flash-deal-lwfsn</a>	 
5	Electronic		27-04-2022 00:00:00	27-04-2025 23:59:59	<input checked="" type="radio"/>	<input type="checkbox"/>	<a href="https://developers.activezone.com/ecommerce_new_design/flash-deal/electronic-7dgml">https://developers.activezone.com/ecommerce_new_design/flash-deal/electronic-7dgml</a>	 

Figure: (21a) All Flash Deal

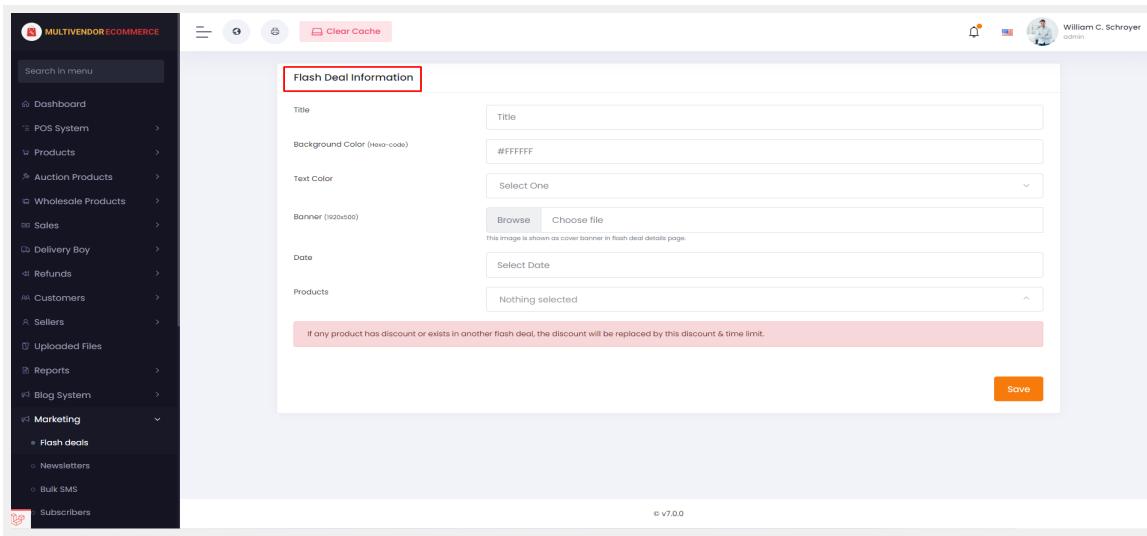


Figure: (21b) Creating new Flash Deal

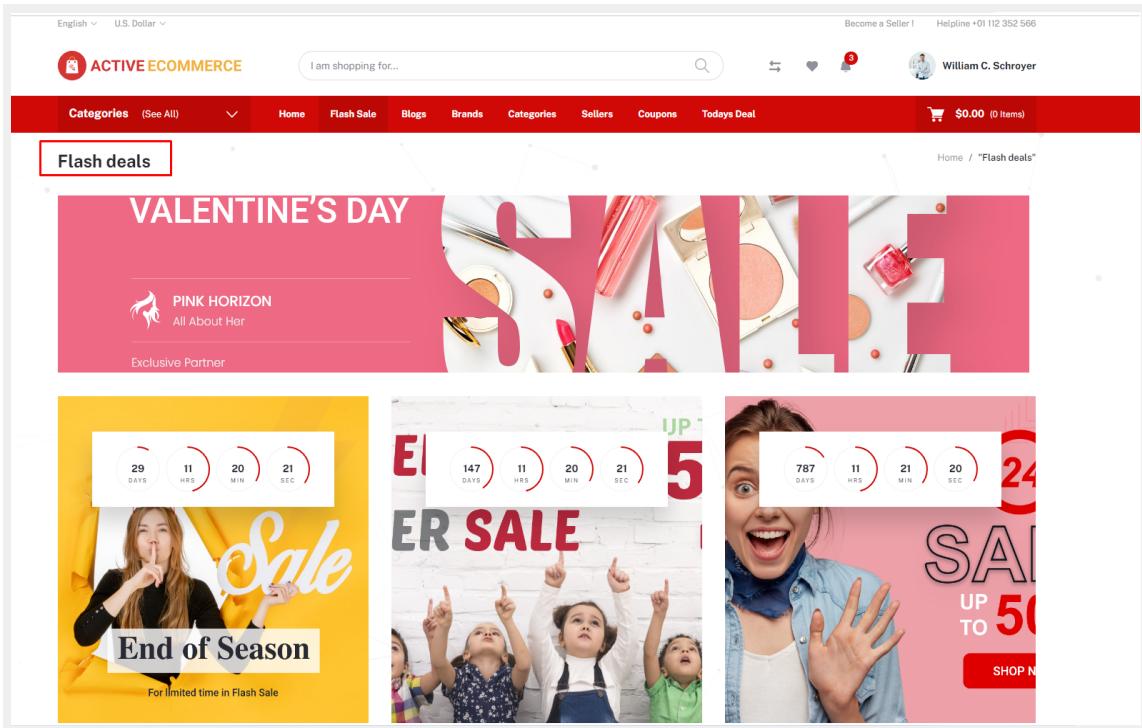


Figure: (21c) Flash Deal listing page

## 22. How to add a new post from the blog system?

**Answer:**

Follow the instruction:

- Log in to the **admin** panel.
- Go to the **Blog System** from the left sidebar.
- Here you can see **all posts** and **categories**.
- At first **add blog category**
  - Go to **Blog system > categories**
  - Click on **Add new category**, insert name and **save**.
- Now **Add blog post**
  - By clicking **all posts** you can see all blog posts. Blog post's title, categories, short description, also you can enable/disable status(if you disable status then no one can see the blog post) and also you can **edit** or **delete** blogs.
  - From the top click **Add New Post**
  - You can insert Blog Title, Category, Slug, Banner, Short Description, Description, Meta Title, Meta Image, Meta Description, Meta Keywords.
  - Then click the **save**.

The screenshot shows the Multivendor E-commerce admin interface. On the left, there is a sidebar with various menu items: Dashboard, POS System, Products, Auction Products, Wholesale Products, Sales, Delivery Boy, Refunds, Customers, Sellers, Uploaded Files, Reports, Blog System, All Posts, Categories, and Marketing. The 'Blog System' and 'All Posts' items are highlighted with red boxes. The main content area is titled 'All Posts' and shows a table of 'All blog posts'. The table has columns for #, Title, Category, Short Description, Status, and Options. There are 5 rows of data. In the top right corner of the main area, there is a blue button labeled 'Add New Post' with a red arrow pointing to it. The top navigation bar includes a search bar, a clear cache button, and user information for William C. Schroyer, admin.

#	Title	Category	Short Description	Status	Options
1	T-Shirts Every Man Needs in His Wardrobe	Man Fashion	Fashion is for men just as much as it is for women. And whoever says that men can get away with just about any shirt with jeans – oh they couldn't be more wrong!	<input checked="" type="checkbox"/>	
2	Effective Self Defense Tips for Women	Life Hacks	The world is not a safe place, especially for our women. Everyday, women from all around the world have to go through unimaginable situations.	<input checked="" type="checkbox"/>	
3	What's Trending This Winter Season?	Fashion	Winter is THE season for fashion. We think it's the winter fashion is one of the most stylish and attractive one. It's got a rather cosy but fancy touch to it that we simply love.	<input checked="" type="checkbox"/>	
4	How to Start an Online Store	Online Sell	In this article, we'll take all the guesswork out of starting your own business. We'll also provide you with all the tips and information.	<input checked="" type="checkbox"/>	
5	YouTube for E-Commerce	Marketing and Promotion	YouTube is an excellent platform for promoting your e-commerce business, but many stores haven't capitalized on what it has to offer.	<input checked="" type="checkbox"/>	

Figure: (22a) Add new blog post

The screenshot shows the Multivendor Ecommerce dashboard. On the left, there's a sidebar with various menu items like Dashboard, POS System, Products, Auction Products, Wholesale Products, Sales, Delivery Boy, Refunds, Customers, Sellers, Uploaded Files, Reports, Blog System, All Posts, Categories, Marketing, and Support. The 'Blog System' and 'Categories' items are highlighted with red boxes. The main content area is titled 'All Blog Categories' and shows a table of existing categories with columns for #, Name, and Options. At the top right of this section is an orange button labeled 'Add New category'. A red arrow points from the text 'Figure: (22b) Add new blog category' to this button.

Figure: (22b) Add new blog category

- From the homepage blog section anyone can search for a blog, can see recent blog posts and also share any blog from the blog details page.

The screenshot shows the Active Ecommerce homepage. At the top, there's a header with language and currency settings (English, U.S. Dollar), a search bar, and user account information (Become a Seller!, Helpline +0112 352 566). The main navigation bar includes Categories, Home, Flash Sale, Blogs, Brands, Categories, Sellers, Coupons, Today's Deal, and a shopping cart icon. A red box highlights the 'Blogs' tab. To the left, there's a sidebar with a 'Search...' field, a 'Categories' section listing items like Family, Home, Tech, Style, On Trend, Marketing and Promotion, Online Sell, Fashion, Life Hacks, Man Fashion, and new, and a 'Recent Posts' section. The main content area features three blog posts with images and titles: 'T-Shirts Every Man Needs in His Wardrobe', 'How to Start an Online Store', and 'Stay fashionably chill'. Each post includes a date (Feb 19, 2021 or Feb 18, 2021), a category (e.g., Man Fashion, Online Sell, Style), and a 'Read Full Blog' link.

Figure: (22c) Homepage Blog section

## 23. How to Manage Orders?

### Answer:

Admin can manage orders by following the below instruction:

- **Log in** to the Admin panel.
- From the left navbar click on **sales**. Here admin can show **All orders, In house orders, sellers orders, and Pick-up points orders**.
  - The order list page admin will get the information of **order code, the number of products, customer name, amount, delivery status, payment status & refund**.
  - From the “Actions” button admin will get the options like **view, invoice download and delete**.
  - From the “view” option, the admin can see details of the order and can change the status of **payment & delivery**.

<input type="checkbox"/>	Order Code:	Num. of Products	Customer	Seller	Amount	Delivery Status	Payment method	Payment Status	Refund	Options
<input type="checkbox"/>	20230223-08142340 <span style="background-color: #007bff; color: white; padding: 2px 5px;">new</span>	1	Paul K. Jensen	Inhouse Order	\$190.00	Pending	Cash On Delivery	<span style="background-color: #dc3545; color: white; padding: 2px 5px;">Unpaid</span>	No Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>
<input type="checkbox"/>	20230223-08142320 <span style="background-color: #007bff; color: white; padding: 2px 5px;">new</span>	1	Paul K. Jensen	Filon Asset Store	\$97.20	Pending	Cash On Delivery	<span style="background-color: #dc3545; color: white; padding: 2px 5px;">Unpaid</span>	No Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>
<input type="checkbox"/>	20230125-07442674 <span style="background-color: #007bff; color: white; padding: 2px 5px;">new</span>	1	Paul K. Jensen	Inhouse Order	\$900.00	Pending	Cash On Delivery	<span style="background-color: #dc3545; color: white; padding: 2px 5px;">Unpaid</span>	No Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>
<input type="checkbox"/>	20230119-06493676 <span style="background-color: #007bff; color: white; padding: 2px 5px;">new</span>	1	democustomer2	Filon Asset Store	\$99.00	Cancelled	Bkash	<span style="background-color: #dc3545; color: white; padding: 2px 5px;">Unpaid</span>	No Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>
<input type="checkbox"/>	20230119-05211799 <span style="background-color: #007bff; color: white; padding: 2px 5px;">new</span>	1	democustomer	Create & Conquer	\$10140.00	Pending	Cash On Delivery	<span style="background-color: #dc3545; color: white; padding: 2px 5px;">Unpaid</span>	No Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>
<input type="checkbox"/>	20230119-04410370	1	democustomer	Inhouse Order	\$30.00	Delivered	Cash On Delivery	<span style="background-color: #28a745; color: white; padding: 2px 5px;">Paid</span>	1 Refund	<span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">🔍</span> <span style="border: 1px solid #007bff; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">⬇️</span> <span style="border: 1px solid #dc3545; border-radius: 50%; width: 20px; height: 20px; display: flex; align-items: center; justify-content: center;">✖️</span>

Figure: (23a) All orders

Figure: (23b) order details

## 24. How to Manage Sellers?

### Answer:

On this page, the admin can see the list of all **sellers** and can **edit** the seller's information.

- **Log in as an admin**
- **Go to Sellers > All Seller**
- Clicking on the **Option** action admin can Check **Sellers Profile**, **Log in as a seller**, **Go to payment** admin can pay to the seller (clear due), **Payment history**, **Edit** the seller info, also can delete.

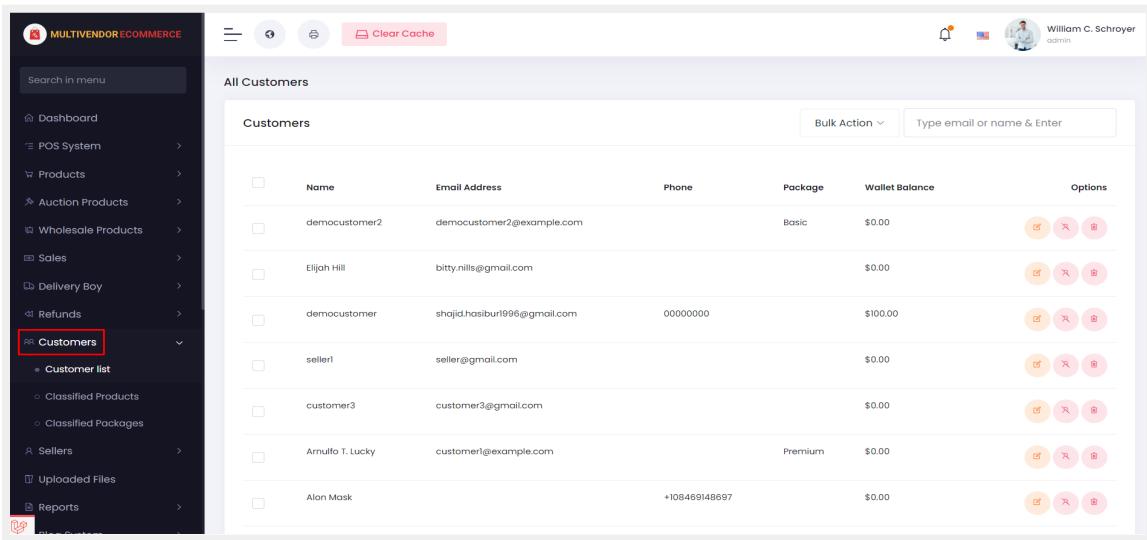
Figure: (24a) Seller details

## 25. How to see customer info??

**Answer:**

Admin can manage customers by following the below instruction:

- From admin panel navigation, **customers > customer list**.
- Admin will get a list of registered customers of his/her site. In this list admin will see the customer's **name & email address**. Also can login as a customer, Ban or delete a customer. Admin also can check customer's **classified products, Classified packages**.



The screenshot shows the 'All Customers' page in the Multivendor Ecommerce admin interface. On the left, there is a sidebar with various menu items like Dashboard, POS System, Products, Auction Products, Wholesale Products, Sales, Delivery Boy, Refunds, Customers (which is selected and highlighted with a red box), Classified Products, Classified Packages, Sellers, Uploaded Files, and Reports. The main content area is titled 'All Customers' and contains a table with columns: Name, Email Address, Phone, Package, Wallet Balance, and Options. The table lists several customer entries with their details and action buttons. At the top of the main content area, there are buttons for 'Clear Cache' and user profile information.

Name	Email Address	Phone	Package	Wallet Balance	Options
democustomer2	democustomer2@example.com		Basic	\$0.00	
Elijah Hill	bitty.nilis@gmail.com			\$0.00	
democustomer	shajid.hasibur996@gmail.com	00000000		\$100.00	
seller1	seller@gmail.com			\$0.00	
customer3	customer3@gmail.com			\$0.00	
Arnulfo T. Lucky	customer1@example.com		Premium	\$0.00	
Alon Mask		+108489148697		\$0.00	

Figure: (25a) Customer list

## 26. How to send a newsletter??

**Answer:**

To send a newsletter follow the steps below, Navigate **Marketing > Newsletter**

- Select **user's email or subscribers email or both**.
- Insert **sender email address**.
- Insert newsletter **subject**.
- Write the content. In this text area admin can add an image, **link, video, table** or any **text formatting** if needed.
- Click on **send**.

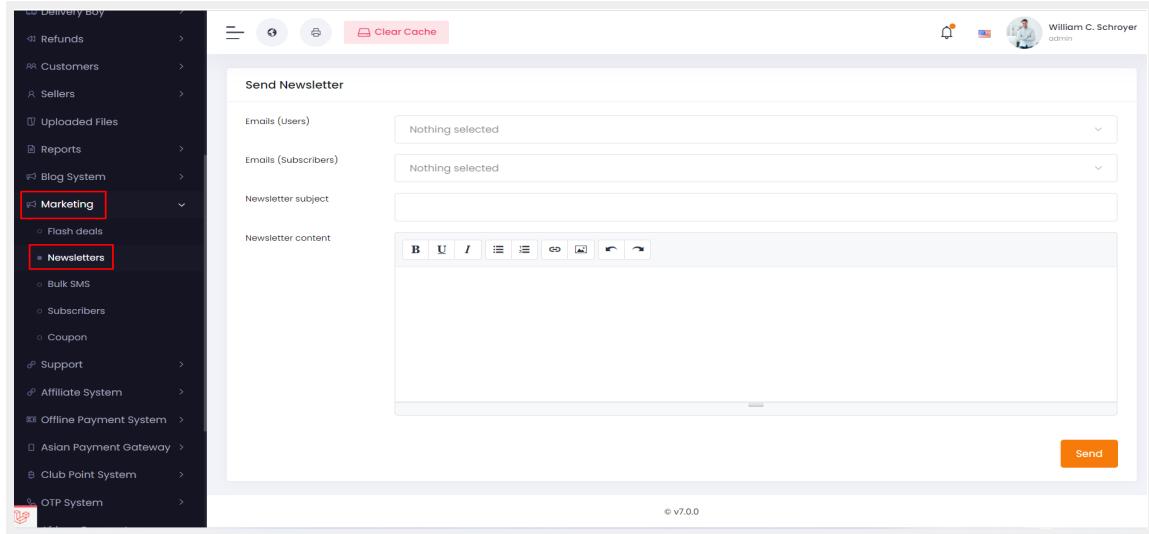


Figure: (26a) Sending newsletter

## 27. How to configure payment methods?

**Answer:**

To configure them follow the steps:

- **Log in** to the admin panel.
- From the navigation, go to **Setup And Configuration -> Features Activation**.
- Scroll down to the **Payment Related** section.
- **Switch on** by clicking the switchery of the methods which you want to activate.
- Then again from navigation, **Setup And Configurations -> Payment method**.
- Insert necessary Information of the methods.
  - **Paypal** - Insert the paypal client ID, Client secret and **switch off** the sandbox mode(which for demo transactions). Then click on **save**.
  - **Stripe** - Insert the **stripe key**, **stripe secret** which you will get from your stripe account and **switch off** the sandbox mode(which for demo transactions). Then click on **save**.
  - **Mercadopago Credential**: Insert the Mercadopago Key, Mercadopago Access, MERCADOPAGO CURRENCY. Then click on **save**.

- **Bkash Credential:** Insert BKASH CHECKOUT APP KEY, BKASH CHECKOUT APP SECRET, BKASH CHECKOUT USER NAME, BKASH CHECKOUT PASSWORD and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
- **Nagad Credential:** Insert NAGAD MODE, NAGAD MERCHANT ID, NAGAD MERCHANT NUMBER, NAGAD PG PUBLIC KEY, NAGAD MERCHANT PRIVATE KEY. Then click on **save**.
- **SSLCommerz** - Insert the **SSLCZ store ID**, and **SSLCZ store password**, and **switch off** the sandbox mode. Then click on **save**.
- **Aamaripay Credential:** Insert Aamaripay Store Id, Aamaripay signature key switch off the sandbox mode. Then click on **save**.
- **Iyzico Credential:** Insert IYZICO\_API\_KEY, IYZICO\_SECRET\_KEY, and **switch off** the sandbox mode. Then click on **save**.
- **Instamojo** - Insert the **Instamojo API key**, **Instamojo auth token** which you will get from your Instamojo account, and **switch off** the sandbox mode(which is for demo transactions). Then click on **save**.
- **Paystack** - Insert the **public key**, **secret key**, **merchant email** which you will get from your paystack account. Then click on **save**. Set paystack callback URL on the paystack dashboard. The callback URL - **domain/paystack/payment/callback**
- **RazorPay** - Insert the **razor key**, **razor secret** which you will get from your razorpay account. Then click on **save**.
- **Voguepay**- Insert the **merchant id** and **switch off** the sandbox mode(which for demo transactions) which you will get from your voguepay account. Then click on **save**.

\*\*\*Please note that, for SSLCommerz you have to set your site default currency is **BDT**. This method is only for **Bangladesh**.

- **Payhere Credential-** Insert the Merchant ID, **secret key**, **Currency**, **Payhere Sandbox mood**. Then click on **save**.
- **Ngenius Credential-** Insert the Ngenious Outlet ID, Ingenious APK, currency and click on save.
- Authorize Net- Insert MERCHANT\_LOGIN\_ID, MERCHANT\_TRANSACTION\_KEY, **Payhere Sandbox mood**. Then click on **save**.
- Payku: PAYKU\_BASE\_URL, PAYKU\_PUBLIC\_TOKEN, PAYKU\_PRIVATE\_TOKEN. Then click on **save**.

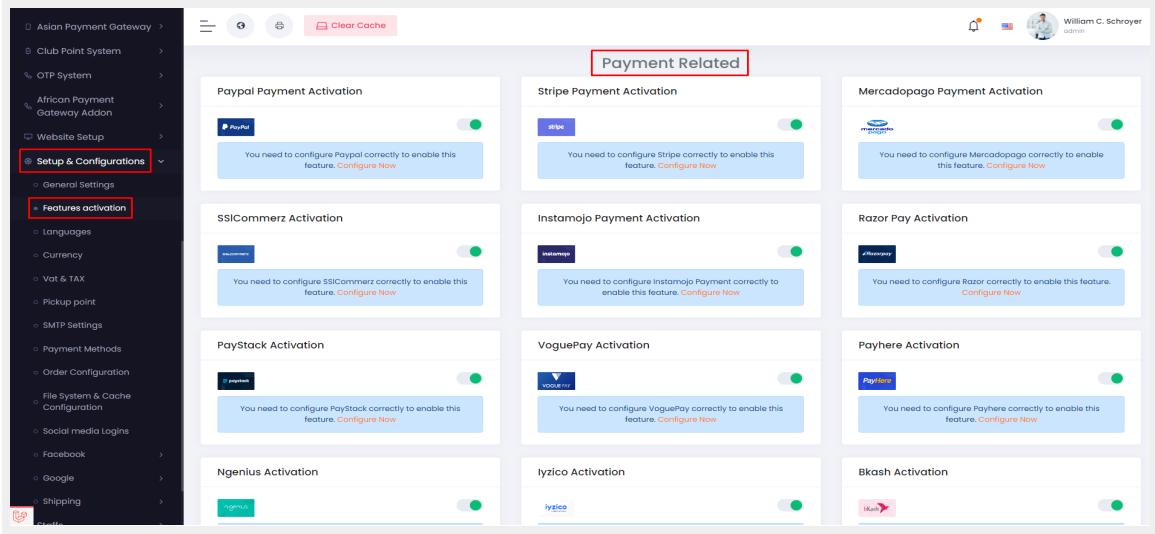


Figure: (27a) Feature activation (payment related)

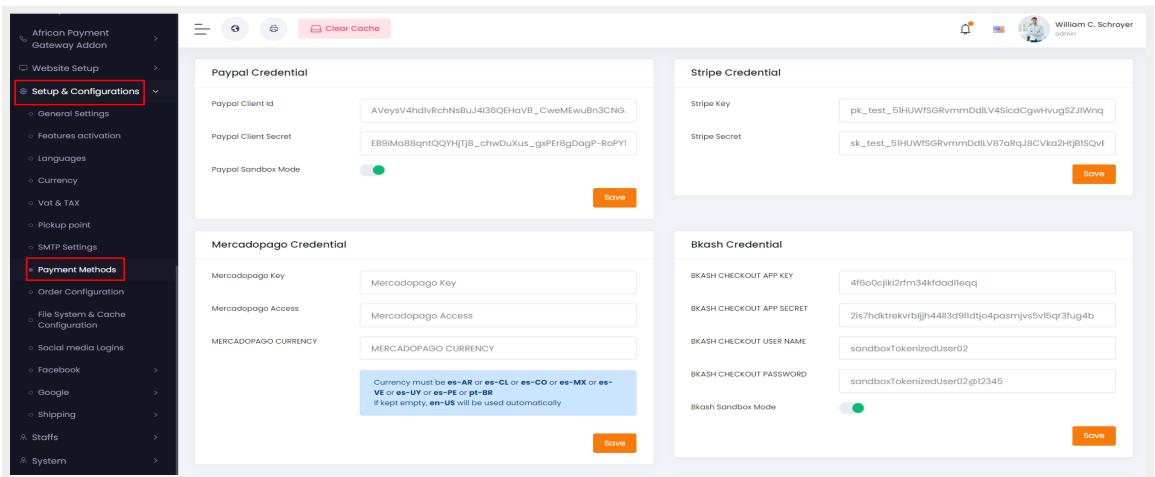


Figure: (27b) Payment methods

## 28. How to configure the SMTP system?

### Answer:

To configure the SMTP system follow the steps below:

- If you're using cPanel then follow this link
  - <https://blog.cpanel.com/setting-up-and-troubleshooting-smtp-in-cpanel/>
- Create an email from your server panel

- After creating an email account, go to Active eCommerce admin **Dashboard > Setup And Configuration > SMTP settings**.
- Fill up the form as below:
  - **MAIL DRIVER:** smtp
  - **MAIL HOST :** your domain SMTP host (sample: smtp.yourdomain.com)
  - **MAIL PORT:** 587/465
  - **MAIL USERNAME:** Your email id
  - **MAIL PASSWORD :** Your email password
  - **MAIL ENCRYPTION:** ssl/tls
  - **MAIL FROM ADDRESS:** Your mail address
  - **MAIL FROM NAME:** Your shop name

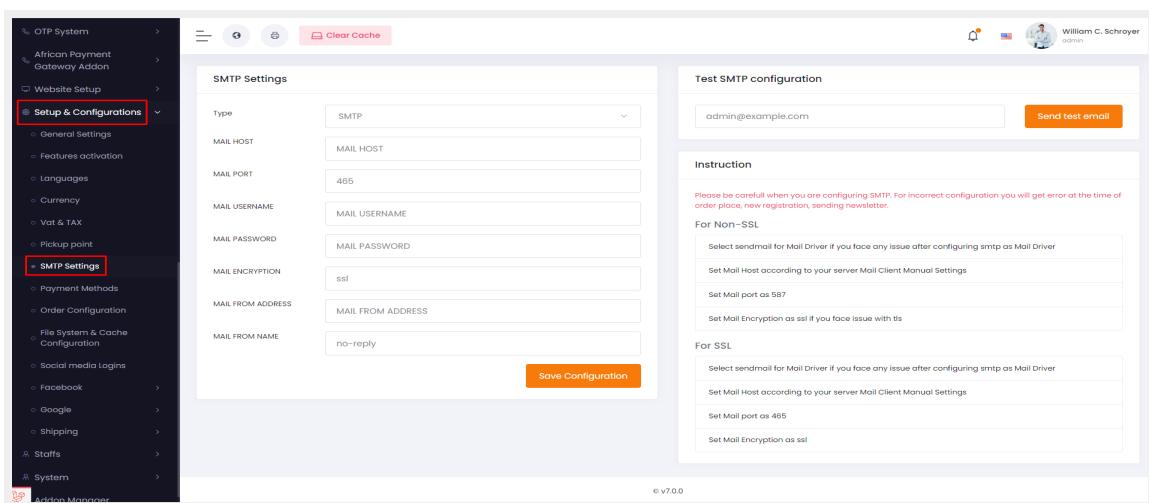


Figure: (28a) SMTP Setting

## 29. How to configure Facebook login API?

### Answer:

To configure facebook login api follow the steps below:

- Log into <https://developers.facebook.com> using facebook email and password.
- Click on My App and then click the Add New App.
- Give the name of the app and then click on Create App ID. It will automatically redirect to the App dashboard.
- Then go to Settings -> Basic.

- Set the App Domains and click on Save Changes.
- Get the App ID and App Secret.
- Now click on Products and select Facebook login.
- It will redirect you to Quick Settings.
- Select Web and give your site url and click Save.
- Go to Facebook login -> Settings.
- Set the Valid OAuth Redirect URIs  
(example:<https://example.com/social-login/facebook/callback>) and click on Save.
- Now go to Active Ecommerce admin Dashboard -> Setup And Configuration -> Social media login and set the App ID and App Secret in Facebook Login Credential.
- Click on Save.

### **30. How to configure Facebook pixel?**

**Answer:**

Follow the below steps:

- Login to your admin panel.
- Then go to the left navigation bar and click **Setup And Configuration> Google > Analytics Tool**.
- Turn **on** the switch of facebook pixel
- Then fill the field with Pixel ID.

For getting your pixel id please follow the steps.

- Log in to Facebook and go to your Ads Manager account.
- Open the Navigation Bar and select Events Manager.
- Here you'll find your pixel id.

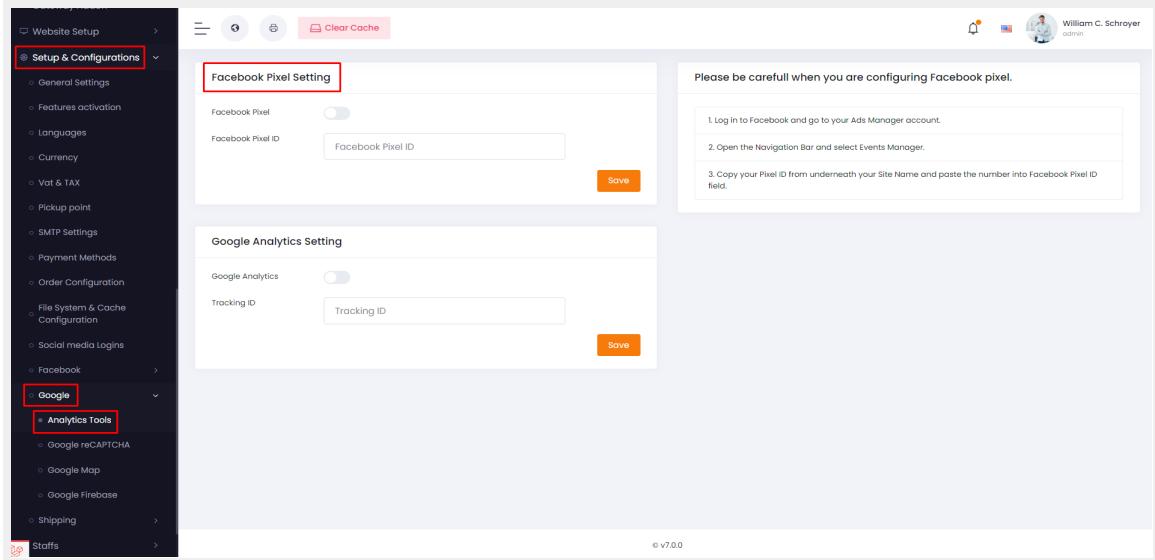


Figure: (30a) Facebook pixel configure

### 31. How to configure google login API?

**Answer:**

To configure google login api follow the steps below.

- Go to <https://developers.google.com/identity/sign-in/web/sign-in>.
- Click on Configure A Project.
- Give your project name and click next.
- Give your product name and click next.
- Configure Oauth client by selecting the web server and give your Authorized redirect URLs (example:<https://example.com/social-login/google/callback>) and click on Create.
- Then you will get the Client ID and Client Secret.
- Now go to Active Super Shop admin Dashboard -> Setup And Configuration > Social media login and set the Client ID and Client Secret in Google Login Credential.
- Click on Save.

### 32. How to configure Twitter API?

**Answer:**

To configure twitter login api follow the steps below.

- Go to <https://developer.twitter.com/en/apps>.
- Click on Create An App.
- Fill in your application details.
- After creating the app follow their steps to get the consumer key & consumer secret key.
- Now go to Active Super Shop admin Dashboard -> Setup And Configuration-> Social media login and set the consumer key as Client ID and consumer secret key as Client Secret in Twitter Login Credential.
- Click on Save.

### 33. How to configure Apple login API?

**Answer:**

To configure Apple login, follow the below steps

- From dashboard go to this link <https://developer.apple.com/account/resources/identifiers/list/bundleId> to create identifier
- From the left nav choose Identifiers and App IDs.
- Click on the plus(+) icon to create identifier

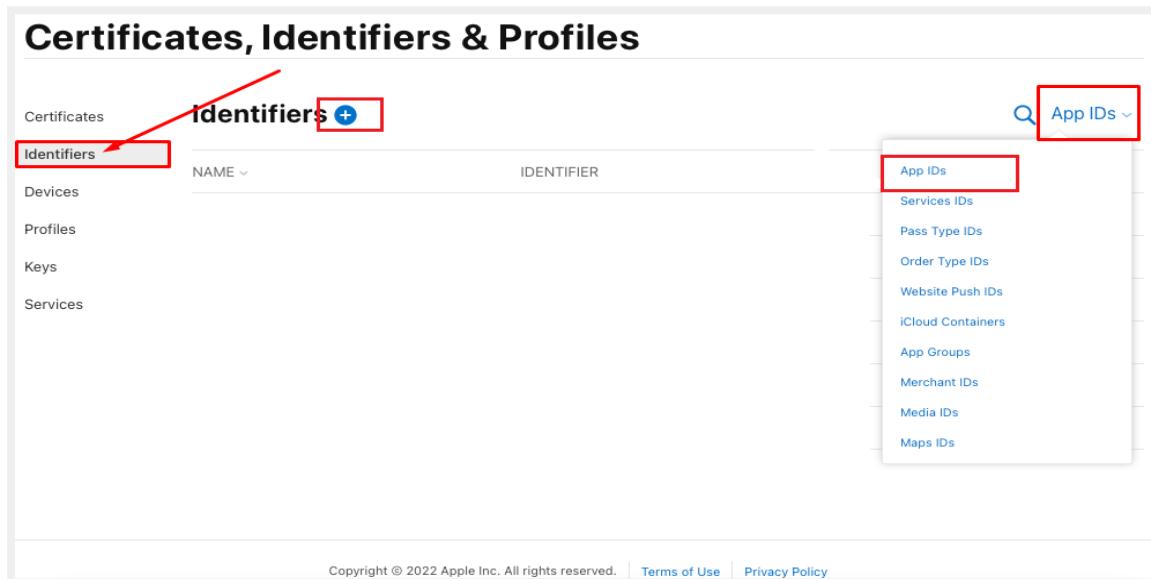


Figure: (33a) Configure Apple login API step 1

- Set the Description and Bundle ID, and select the Sign In with Apple capability
  - Usually the default setting of "Enable as a primary App ID" should suffice here. If you ship multiple apps that should all share the same Apple ID credentials for your users, please consult the Apple documentation on how to best set these up.

The screenshot shows the 'Register an App ID' page. At the top, there's a 'Back' button and a 'Continue' button. Below that, the 'Platform' is listed as 'iOS, macOS, tvOS, watchOS'. The 'App ID Prefix' is 'LQTWBSA6LL (Team ID)'. The 'Description' field contains 'Apple signup for test purpose', with a red arrow pointing to it. The 'Bundle ID' field contains 'your-bundle-id.com', also with a red arrow pointing to it. A note below says, 'We recommend using a reverse-domain name style string (i.e., com.domainname.appname). It cannot contain an asterisk (\*).' Below these fields, there are tabs for 'Capabilities' (which is selected) and 'App Services'. Under 'Capabilities', there are columns for 'ENABLED', 'NAME', and 'NOTES'. There is one entry: 'Push Notifications'.

Figure: (33b) Configure Apple login API step 2

- Choose **Sign in with Apple**
- Click **Continue**, and then click **Register** to finish the creation of the App ID

The screenshot shows the 'Register an App ID' page again. The 'Capabilities' section is visible. A red box highlights the 'Sign In with Apple' checkbox, which is checked. Another red arrow points to this highlighted box. To the right of the checkbox, there's an 'Edit' button and a link 'Enable as a primary App ID'. Above the capabilities list, there are other checkboxes for 'Personal VPN', 'Push Notifications', 'Push to Talk', 'Shared with You', 'SiriKit', 'System Extension', 'Time Sensitive Notifications', and 'User Management'. The 'Continue' button at the top right is also highlighted with a red box.

Figure: (33c) Configure Apple login API step 3

**In case you already have an existing App ID that you want to use with Sign in with Apple:**

- ❖ Open that App ID from the list
- ❖ Check the **Sign in with Apple** capability
- ❖ Click **Save**
- Go to your apple developer page then [Identifiers](#) and then Go to <https://developer.apple.com/account/resources/identifiers/list/serviceId>
- From the left nav choose Identifiers and Service IDs from the left dropdown.

The screenshot shows the 'Certificates, Identifiers & Profiles' section of the Apple Developer portal. The 'Identifiers' tab is active. In the sidebar, the 'Services IDs' option under the 'App IDs' category is highlighted with a red box. A red arrow points from the 'Identifiers' tab in the top navigation to the 'Services IDs' option in the sidebar.

Figure: (33d) Configure Apple login API step 4

- After then click **Register an Services ID**

The screenshot shows the 'Identifiers' section of the Apple Developer portal. The 'Services IDs' option in the sidebar is selected. A red box highlights the 'Register an Services ID' button. A red arrow points from the 'Services IDs' option in the sidebar to the 'Register an Services ID' button.

Figure: (33e) Configure Apple login API step 5

- Select **Services IDs**, click **Continue**

**Certificates, Identifiers & Profiles**

[« All Identifiers](#)

### Register a new identifier

**Continue**

- App IDs**  
Register an App ID to enable your app, app extensions, or App Clip to access available services and identify your app in a provisioning profile. You can enable app services when you create an App ID or modify these settings later.
- Services IDs**  
For each website that uses Sign in with Apple, register a services identifier (Services ID), configure your domain and return URL, and create an associated private key.
- Pass Type IDs**  
Register a pass type identifier (Pass Type ID) for each kind of pass you create (i.e. gift cards). Registering your Pass Type IDs lets you generate Apple-issued certificates which are used to digitally sign and send updates to your passes, and allow your passes to be recognized by Wallet.
- Order Type IDs**  
Register an order type identifier (Order Type ID) to support signing and distributing order bundles with Wallet and Apple Pay. Registering your order type ID lets you generate certificates to digitally sign and send updates to your orders in Wallet.

Figure: (33f) Configure Apple login API step 6

- Set your **Description** and **Identifier**. This **Identifier** will later be referred to as your clientID

**Certificates, Identifiers & Profiles**

[« All Identifiers](#)

### Register a Services ID

**Back** **Continue**

<b>Description</b>	<b>Identifier</b>
Apple signup services for test purpose	your-identifier.com

You cannot use special characters such as @, &, \*, ^, " , - .

We recommend using a reverse-domain name style string (i.e., com.domainname.appname). It cannot contain an asterisk (\*).

Copyright © 2022 Apple Inc. All rights reserved. | [Terms of Use](#) | [Privacy Policy](#)

Figure: (33g) Configure Apple login API step 7

- Click **Continue** and then **Register**

[All Identifiers](#)

## Register a Services ID

Description	Identifier
Apple signup services for test purpose	[REDACTED]

[Back](#) **Register**

Figure: (33h) Configure Apple login API step 8

- Now you have to enable it to be used for Sign in with Apple. Select the service from the list of services, checked the **Sign in with Apple** option and then click **Configure**

[All Identifiers](#)

## Edit your Services ID Configuration

ENABLED	NAME
<input checked="" type="checkbox"/>	Sign In with Apple

[Remove](#) **Continue**

Figure: (33i) Configure Apple login API step 9

- Choose your APP ID
- Set the domains e.g. domain.com and subdomains (if your system is hosting on a subdomain) e.g. subdomain.domain.com. You have to enter at least one domain here, even if you don't intend to use Sign in with Apple on any website.
- In the Return URLs box set the return URL. e.g. <https://domain.com/apple-callback>

## Web Authentication Configuration

Use Sign in with Apple to let your users sign in to your app's accompanying website with their Apple ID. To configure web authentication, group your website with the existing primary App ID that's enabled for Sign in with Apple.

Primary App ID 2 App IDs

Apple signup for test purpose (LQTWBSA6LL.com.test-a... X | ▼

### Register Website URLs

Provide your web domain and return URLs that will support Sign in with Apple. Your website must support TLS 1.2 or higher. All Return URLs must be registered with the https:// protocol included in the URI string. After registering new website URLs, confirm the list you'd like to add to this Services ID and click Done. To complete the process, click Continue, then click Save.

#### Domains and Subdomains

Enter a comma delimited list of domains and subdomains.

#### Return URLs

Cancel Next

Figure: (33j) Configure Apple login API step 10

- Then click **Next** and after then click the **Done** button to close the settings dialog. Then again click the **Continue** button and then click the **Save** button to update the service

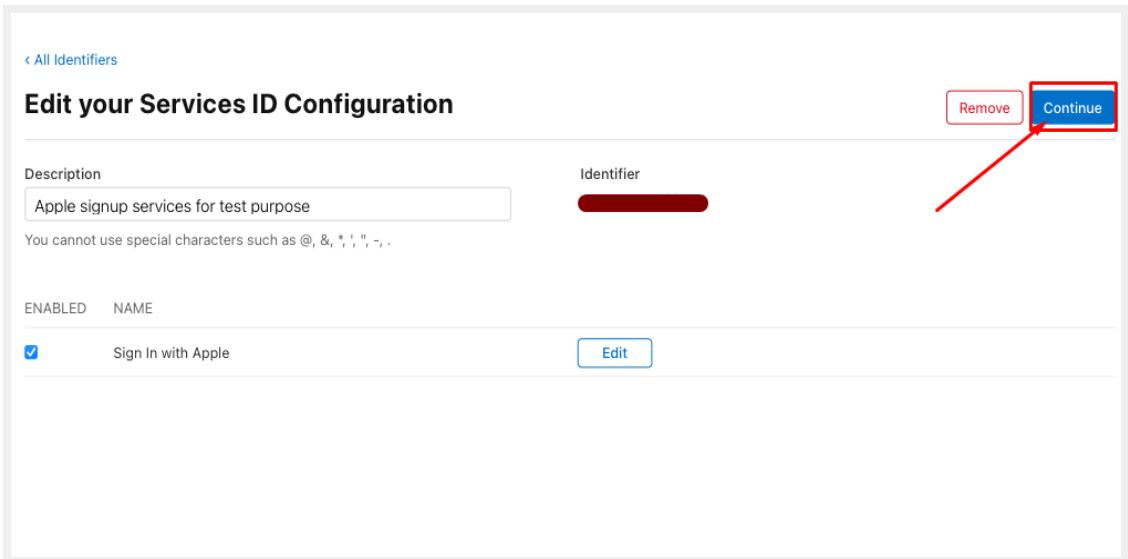


Figure: (33k) Configure Apple login API step 11

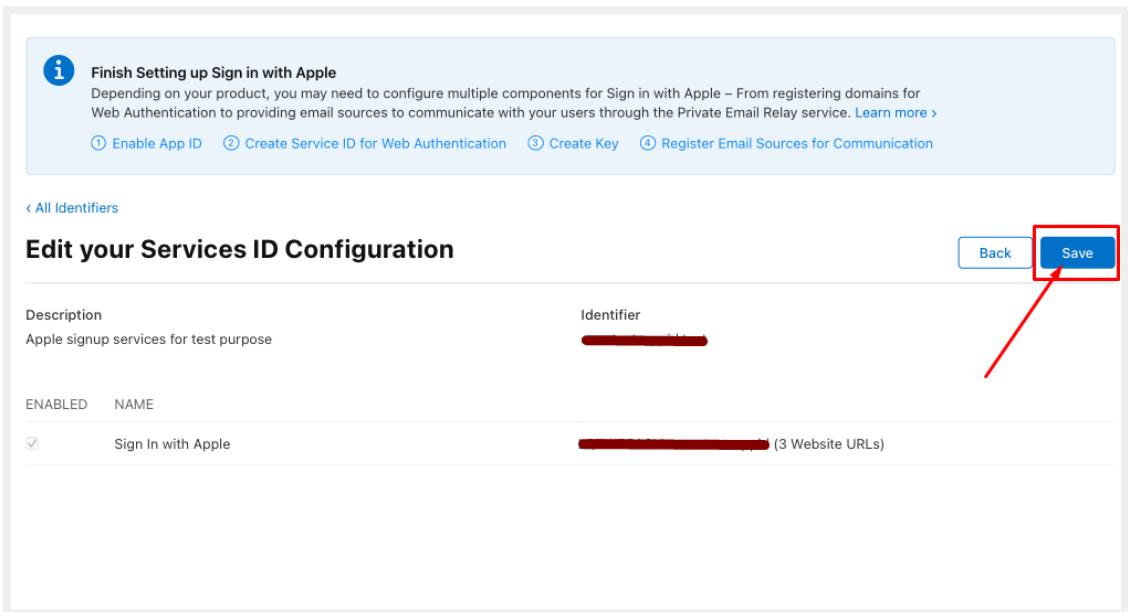


Figure: (33l) Configure Apple login API step 12

- In order to communicate with Apple's servers to verify the incoming authorization codes from your app clients, you need to create a key at  
<https://developer.apple.com/account/resources/authkeys/list>

- Click the **Create a key** button, Set the **Key Name** (E.g. Sign in with Apple key), check the box next to **Sign in with Apple**, and then click the **Configure** on the same row

## Certificates, Identifiers & Profiles

[All Keys](#)

### Register a New Key

Key Name  (arrow pointing to this field)

You cannot use special characters such as @, &, \*, !, ", -, .

ENABLE	NAME	DESCRIPTION	CONFIGURE
<input type="checkbox"/>	Apple Push Notifications service (APNs)	Establish connectivity between your notification server and the Apple Push Notification service. One key is used for all of your apps. <a href="#">Learn more</a>	
<input type="checkbox"/>	DeviceCheck	Access the DeviceCheck and AppAttest APIs to get data that your associated server can use in its business logic to protect your business while maintaining user privacy. <a href="#">Learn more</a>	
<input type="checkbox"/>	MapKit JS	Use Apple Maps on your websites. Show a map, display search results, provide directions, and more. <a href="#">Learn more</a> <small>There are no identifiers available that can be associated with the key</small>	<a href="#">Configure</a>
<input type="checkbox"/>	Media Services (MusicKit, ShazamKit)	Access the Apple Music catalog and make personalized requests for authorized users, and check audio signatures against the Shazam music catalog. <small>There are no identifiers available that can be associated with the key</small>	<a href="#">Configure</a>
<input checked="" type="checkbox"/>	Sign in with Apple	Enable your apps to allow users to authenticate in your application with their Apple ID. Configuration is required to enable this feature. <small>This service must have one identifier configured.</small>	<a href="#">Configure</a> <span style="color: red;">(arrow pointing to this button)</span>
<input type="checkbox"/>	ClassKit Catalog	Publish all of your ClassKit app activities to teachers creating Handouts in Apple Schoolwork. <a href="#">Learn more</a>	

Figure: (33m) Configure Apple login API step 13

- Under **Primary App ID** choose the **App ID** which one you want to use

[View Key](#)

### Configure Key

Back Save

Create a key for each of your primary App IDs in order to implement Sign in with Apple. This key will also be used for any App IDs grouped with the primary. The user will see your primary app's icon at sign in and in their Apple ID account settings.

Primary App ID:  (arrow pointing to this dropdown)

2 App ID s

Figure: (33n) Configure Apple login API step 14

- Click the **Save** button to leave the detail view. After then click **Continue** and then click **Register** button

- Now you'll see a **one-time-only** screen where you **must download** the key by clicking the **Download** button. Also store the **Key ID** which will be used later when configuring the server
- To create secret key follow this link  
[https://developer.apple.com/documentation/sign\\_in\\_with\\_apple/generate\\_and\\_validate\\_tokens](https://developer.apple.com/documentation/sign_in_with_apple/generate_and_validate_tokens)

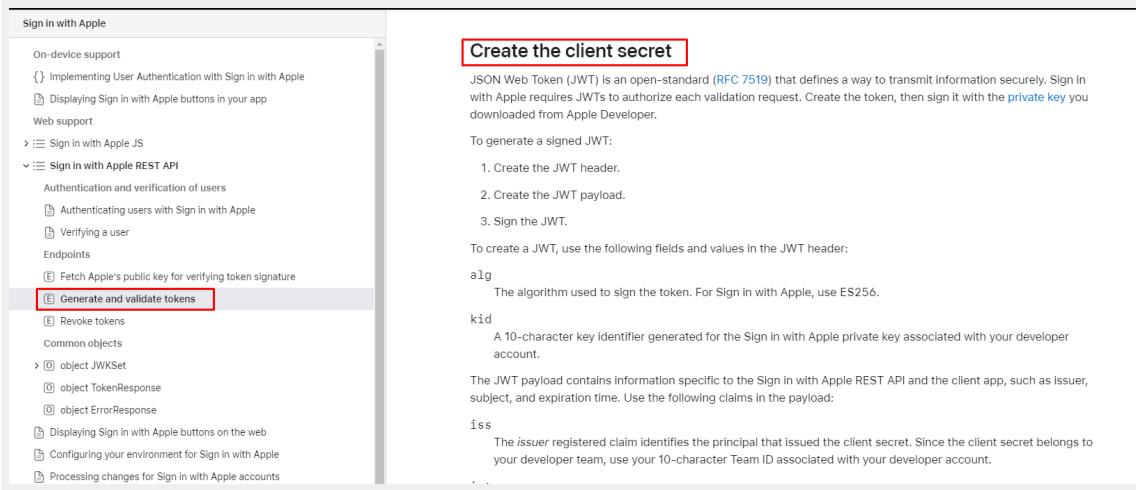


Figure: (33o) Configure Apple login API step 15

- To create a secret key you also need some keys. From the Identifier dashboard you can find **team\_id, client\_id**

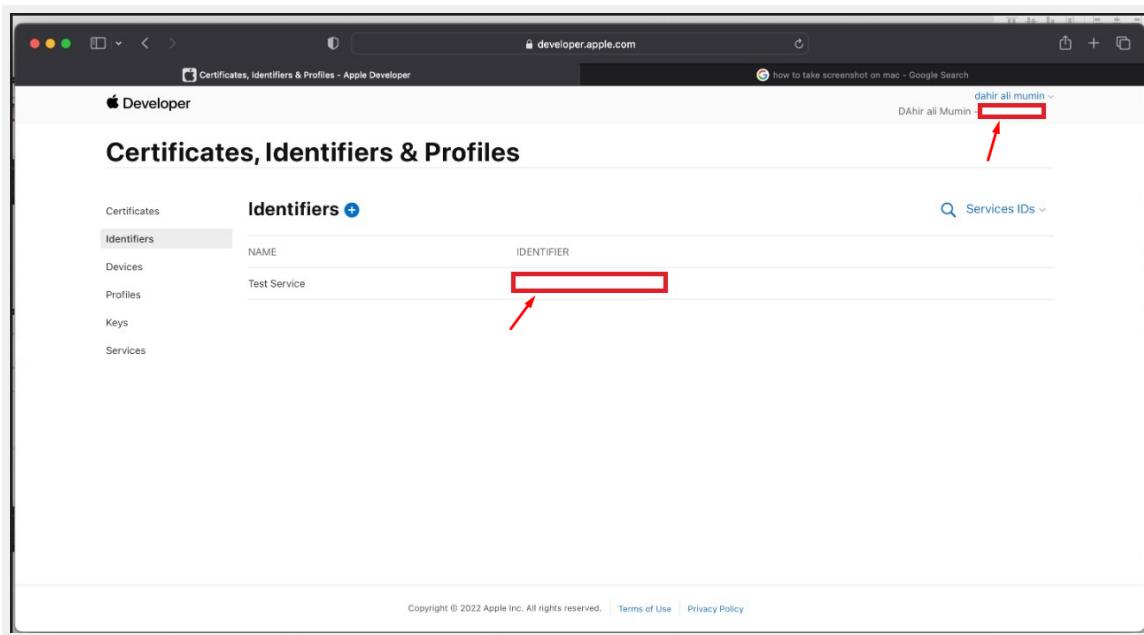


Figure: (33p) Configure Apple login API step 16

**key\_id:** This is the identifier of the private key created in **step v** above.

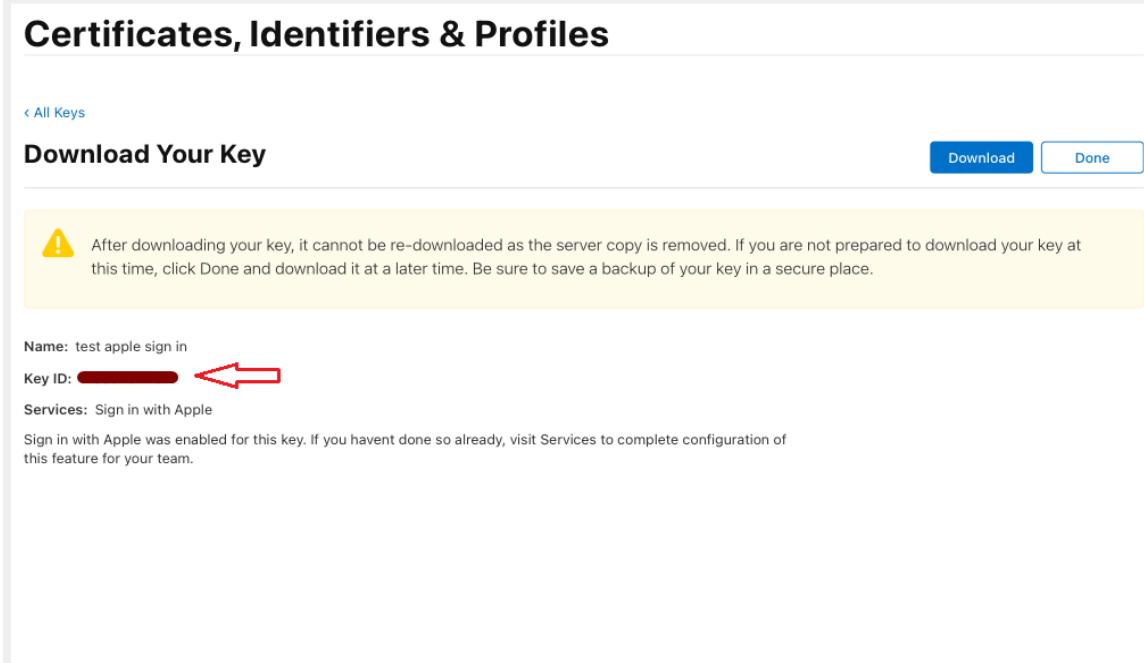


Figure: (33q) Configure Apple login API step 17

**\*\*N.B. For better instruction check this URL**

<https://developer.okta.com/blog/2019/06/04/what-the-heck-is-sign-in-with-apple>

### 34. How to configure Facebook Chat ?

**Answer:**

Login admin panel and go **Setup And Configuration > Facebook chat**

- **Enable** Facebook chat and insert page ID.
- Now reload the homepage.That's it.

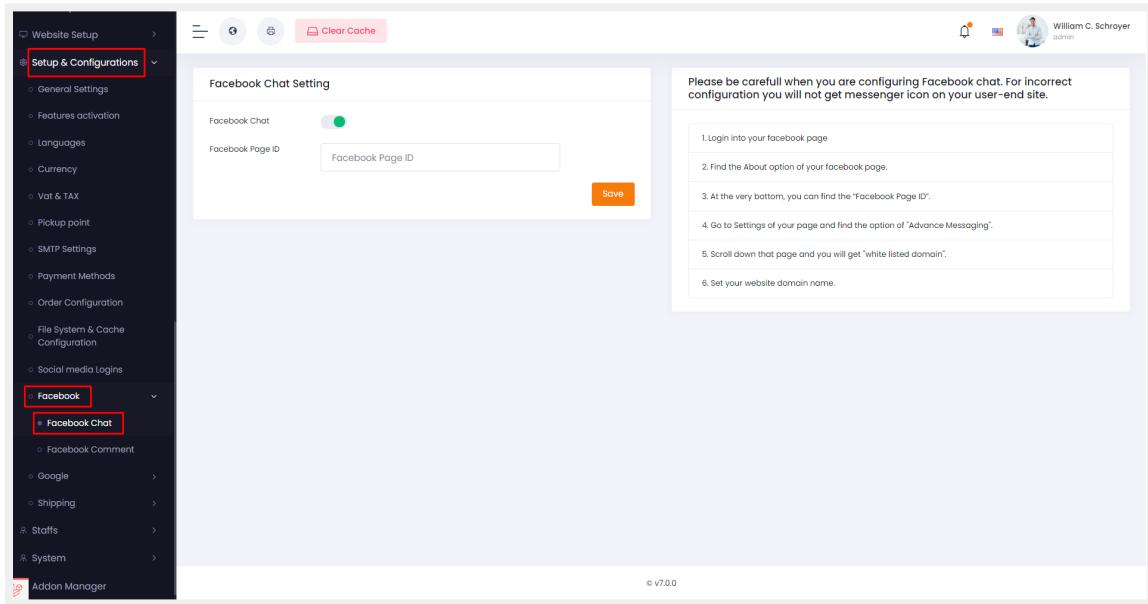


Figure: (34a) Facebook chat setting

### 35. How to Setup Currency?

**Answer:**

To set up currency follow the steps:

- Go to the left navigation bar of the **admin** panel
- Click **Setup & configuration > Currency**
- Select **system default currency** and **save**.
- Select **symbol format & no of decimals** and **save**.

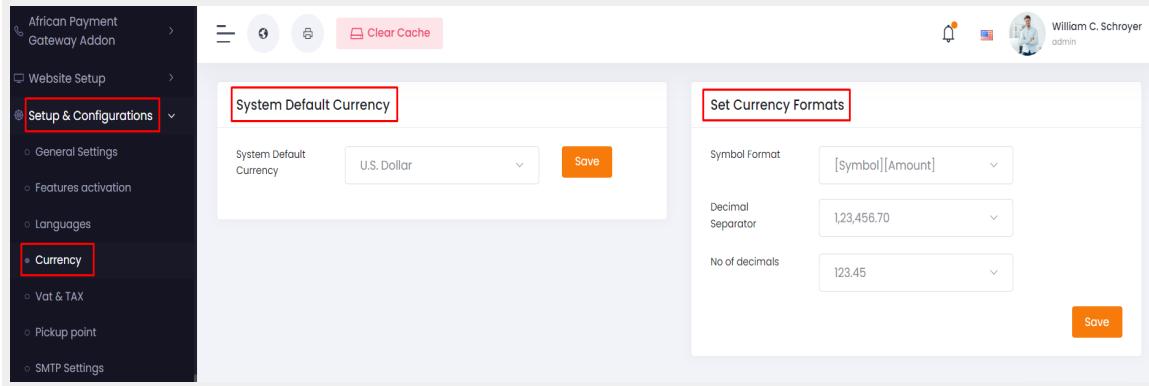


Figure: (35a) Currency Set up

### 36. How to add a new currency?

**Answer:**

Go to left navigation bar and click **Setup & configuration > Currency**

- Click **add new currency**
- Fill the form with **Name(eg US Dollar), Symbol(eg \$), Code(eg USD), exchange rate(1USD = ? eg 100)**
- And then click **save**.
- You can also edit a currency and make a currency as default.

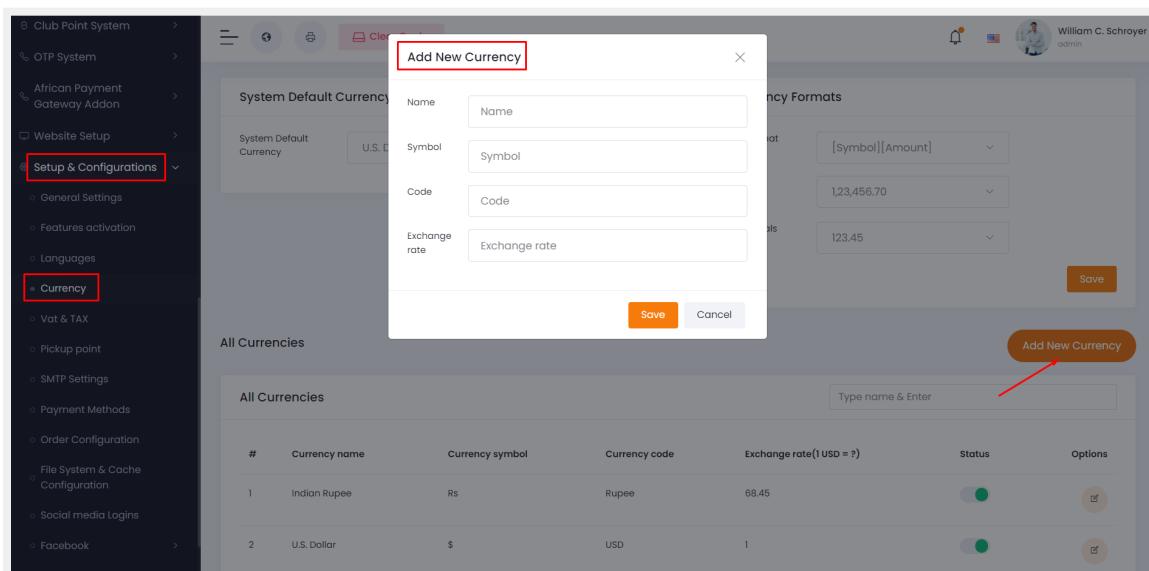


Figure: (36a) Add new currency

## 37. How to Setup language?

**Answer:**

To set language follow the steps:

- Go to **admin navigation > Setup And Configuration > languages**.
- Select **system default Language** and **save**.
- Click on the **add new language** button.
  - Insert **language name & code**(short form of language name) and Flutter App Lang Code.
  - Click **save**. The page will redirect to the listing page.
- You can also Import App Translations file, select file then click on **Import**.

The screenshot shows the Admin Dashboard with the sidebar menu open. The 'Languages' option under 'Setup & Configurations' is highlighted with a red box. The main content area displays the 'Default Language' settings where 'English' is selected as the default language. It also shows the 'Import App Translations' section with a file input field and a 'Browse' button. Below these, a table lists three languages: English, Bangla, and Arabic, each with its respective code and flutter app lang code. The table includes columns for #, Name, Code, Flutter App Lang Code, RTL status, and Options. The 'Options' column contains icons for edit, delete, and other actions.

#	Name	Code	Flutter App Lang Code	RTL	Status	Options
1	English	en	en	Off	On	
2	Bangla	bd	bn	Off	On	
3	Arabic	sa	ar	On	On	

Figure: (37a) Language set up

## 38. How to manage general settings?

**Answer:**

To set the site's general information here are some fields. Insert this information.

- Log in as an Admin

- Go to **Setup And Configuration > General Settings**
- Insert **System Name, System Logo - White**(Will be used in admin panel side menu), **System Logo - Black**(Will be used in admin panel topbar in mobile + Admin login page), You can add **System Timezone**, also insert **Admin login page background** image.
- And click the **update** button.

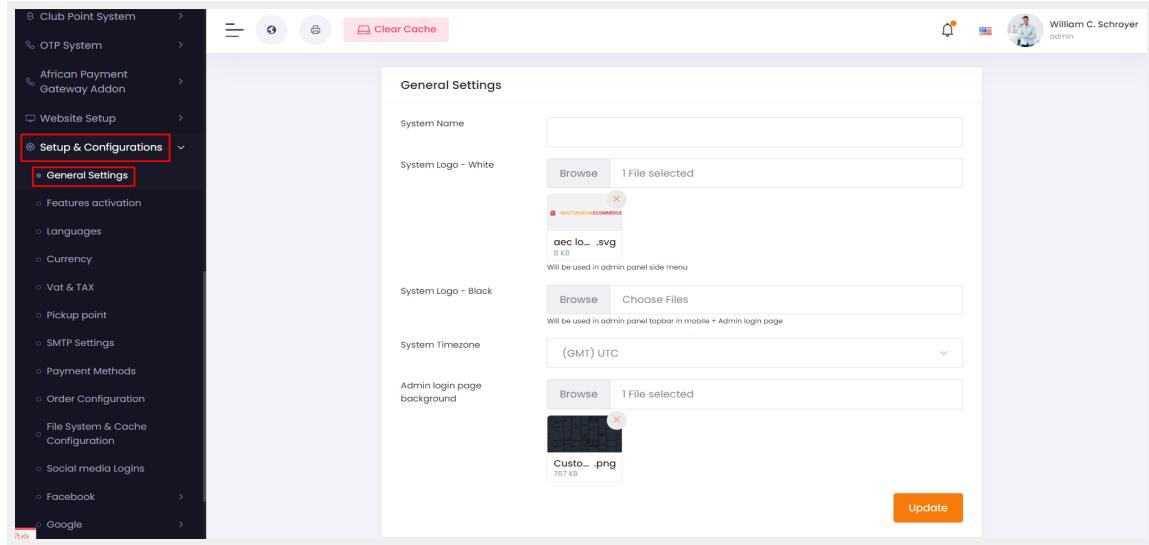


Figure: (38a) General setting manage

### 39. How to manage the Staff panel?

**Answer:**

Follow the below steps:

- Log in to the admin panel
- Go to **navigation > staffs**.
  - **All Staffs-** In this list staff's **name, email, phone & role** are available. Admin can edit this information and can change their role. Also can delete any staff from here. Roles need to be created from the staff **permissions** tab first.

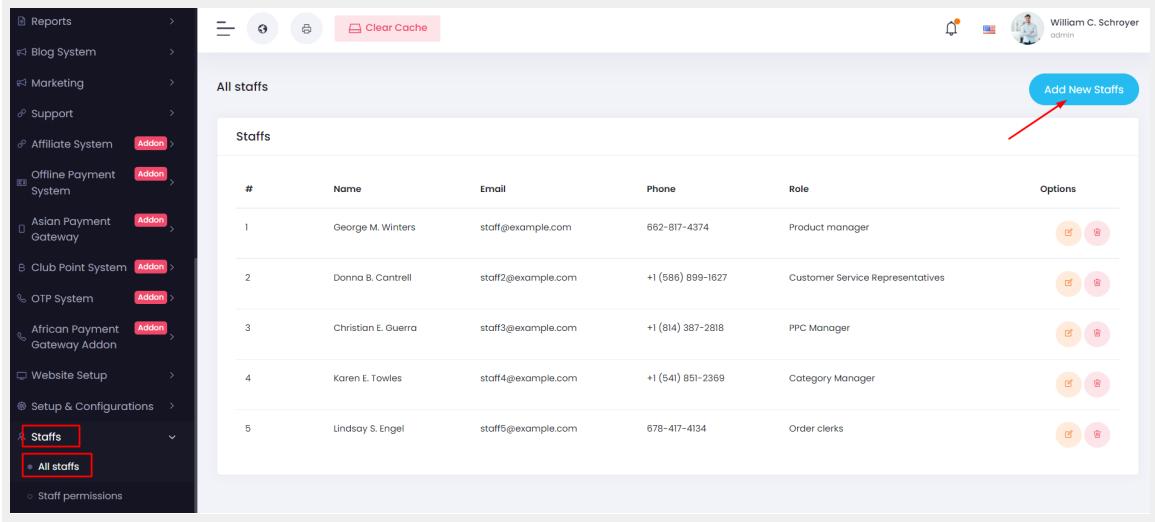


Figure: (39a) Add new staff

- **Staff Permissions** - First admin will create a role for the staff. According to the role, the admin will select the accessible section for the staff.

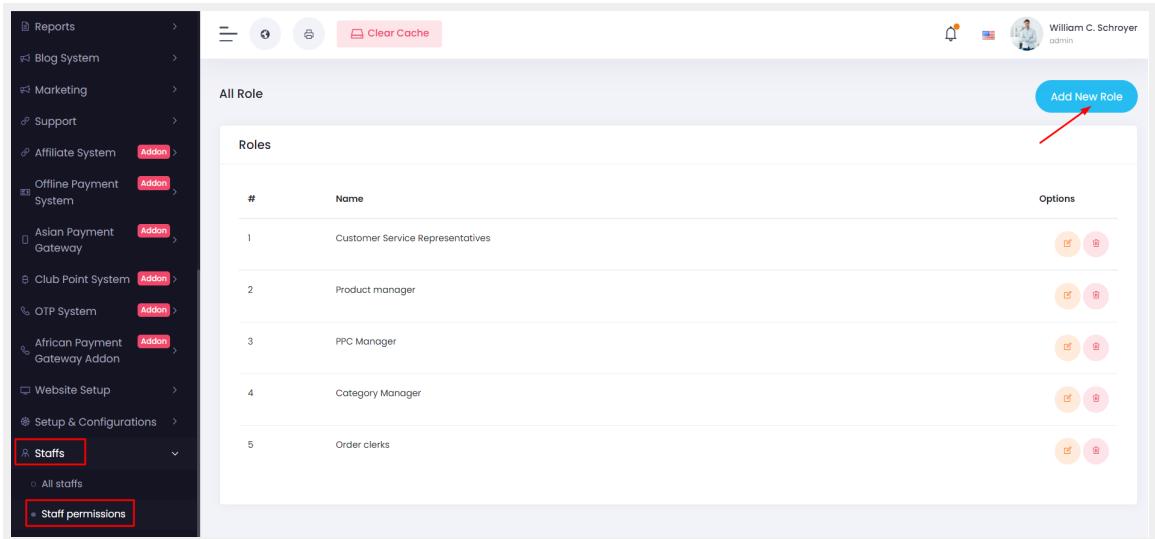


Figure: (39b) Add new role

## 40. How to manage shipping for products?

**Answer:**

On product upload form admin and seller both will get the options for Flat Rate cost and Free shipping option.

- From switch you can enable or disable
- Inserted amount will be added as shipping cost for the products on cart.

#### 41. How to manage your wallet ?

**Answer:**

To manage the wallet:

- Log in to **Customer panel**
- From the customer panel left side Navigation, go to **My Wallet**.
- Here customers can find two options, one is **Recharge wallet** and another one is **Offline recharge wallet**.
- From the **Recharge Wallet** option, the customer will get the option to recharge money from PayPal, Stripe and other payment gateways (if the payment gateways have permission).
- From the **Offline recharge wallet** customer needs to insert **Amount, Transaction ID** and **photo**. ( For this offline addon needed)
- After that, customers can purchase from their wallet balance.

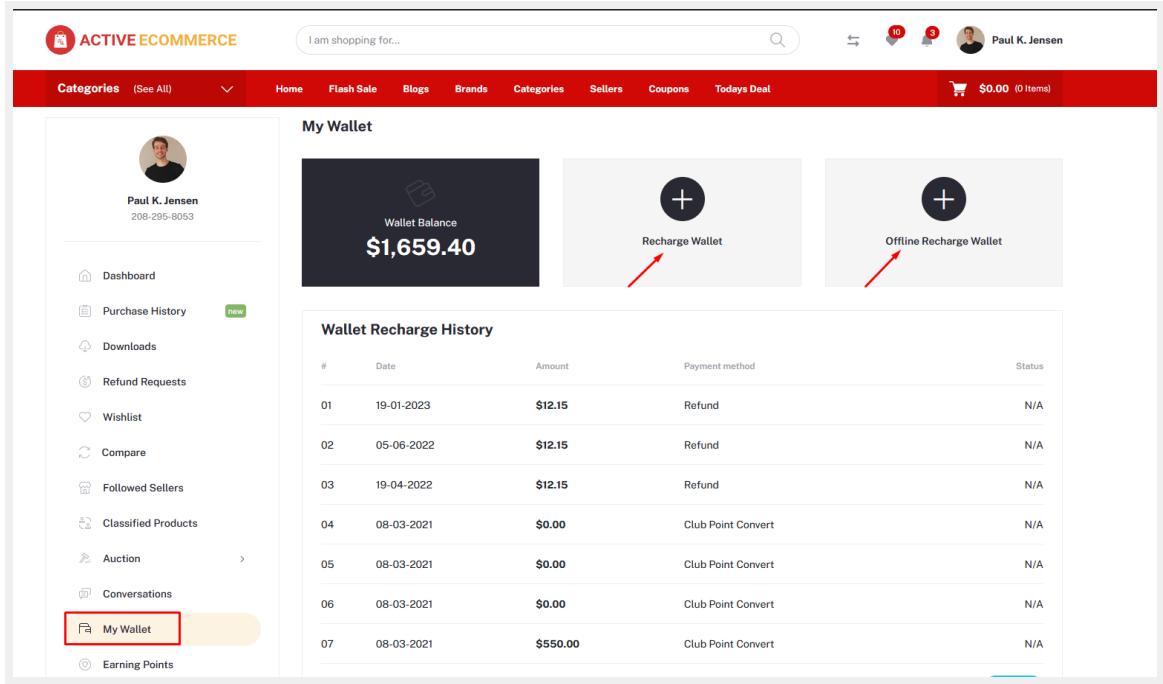


Figure: (41a) Manage Wallet

## 42. How to create a coupon?

**Answer:**

Login admin panel and go to **Marketing > Coupon**

- Click on **Add New Coupon**
- Select Coupon type - (a) Product base and (b) Cart base

○ **Product Base:**

- Type the coupon code
- Insert product
- Fill in the **Start date** and **End date**
- Enter the **Discount** and Select **Discount Type**
- Click on **Save**.

○ **Cart Base:**

- Type the coupon code

- Enter the minimum shopping price in the **Minimum Shopping** field
- Enter the **Discount** and Select **Discount Type**
- Enter the **Maximum Discount Amount**
- Click on **Save**.

The screenshot shows the 'Coupon Information Adding' form. On the left, a sidebar menu is visible with categories like Delivery Boy, Refunds, Customers, Sellers, Uploaded Files, Reports, Blog System, Marketing, Flash deals, Newsletters, Bulk SMS, Subscribers, Coupon, Support, Affiliate System, Offline Payment System, Asian Payment Gateway, and Club Point System. The 'Marketing' and 'Coupon' sections are highlighted with red boxes.

The main form has the following fields:

- Coupon Type:** For Products (selected)
- Add Your Product Base Coupon:** A button with a red border.
- Coupon code:** Input field labeled 'Coupon code'.
- Product:** Input field labeled 'Nothing selected'.
- Date:** Input field showing '02/26/2023 - 02/26/2023'.
- Discount:** Input field labeled 'Discount' with a dropdown menu labeled 'Amo...'.
- Save:** An orange button at the bottom right.

Figure: (42a) Product Base Coupon

The screenshot shows the 'Coupon Information Adding' form. The sidebar menu is identical to Figure 42a, with the 'Marketing' and 'Coupon' sections highlighted.

The main form has the following fields:

- Coupon Type:** For Total Orders (selected)
- Add Your Cart Base Coupon:** A button with a red border.
- Coupon code:** Input field labeled 'Coupon code'.
- Minimum Shopping:** Input field labeled 'Minimum Shopping'.
- Discount:** Input field labeled 'Discount' with a dropdown menu labeled 'Amo...'.
- Maximum Discount Amount:** Input field labeled 'Maximum Discount Amount'.
- Date:** Input field showing '02/26/2023 - 02/26/2023'.
- Save:** An orange button at the bottom right.

Figure: (42b) Cart Base Coupon

### 43. How to use a coupon?

**Answer:**

Before selecting the “SELECT PAYMENT OPTION”, there is an opportunity to apply COUPON to get a discount.

- Before Select Payment Option, Insert **Coupon Code**
- After applying the right **Coupon Code** and click **Apply**.

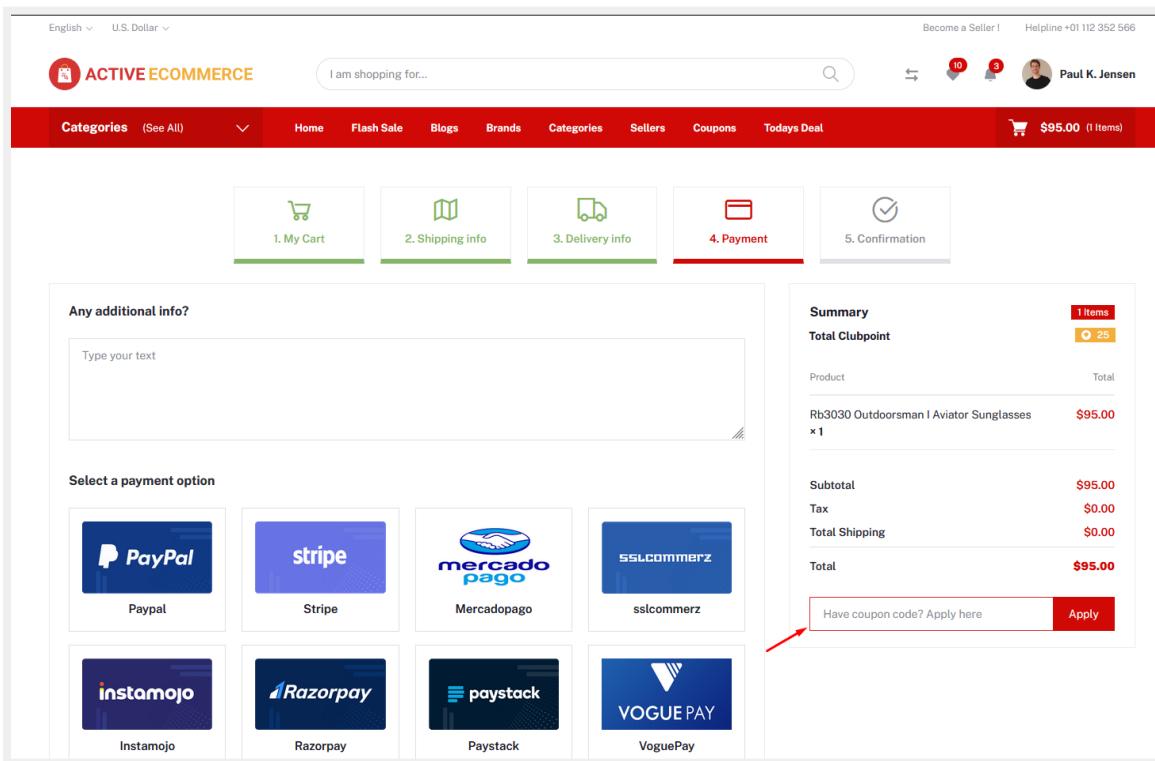


Figure: (43a) Insert Coupon Code

### 44. How can a customer check coupon for any store?

**Answer:**

Follow the procedure:

- From homepage go to top seller section and click on visit store
- At top you can see coupons click on Coupons
- You can find all the coupons at this store.

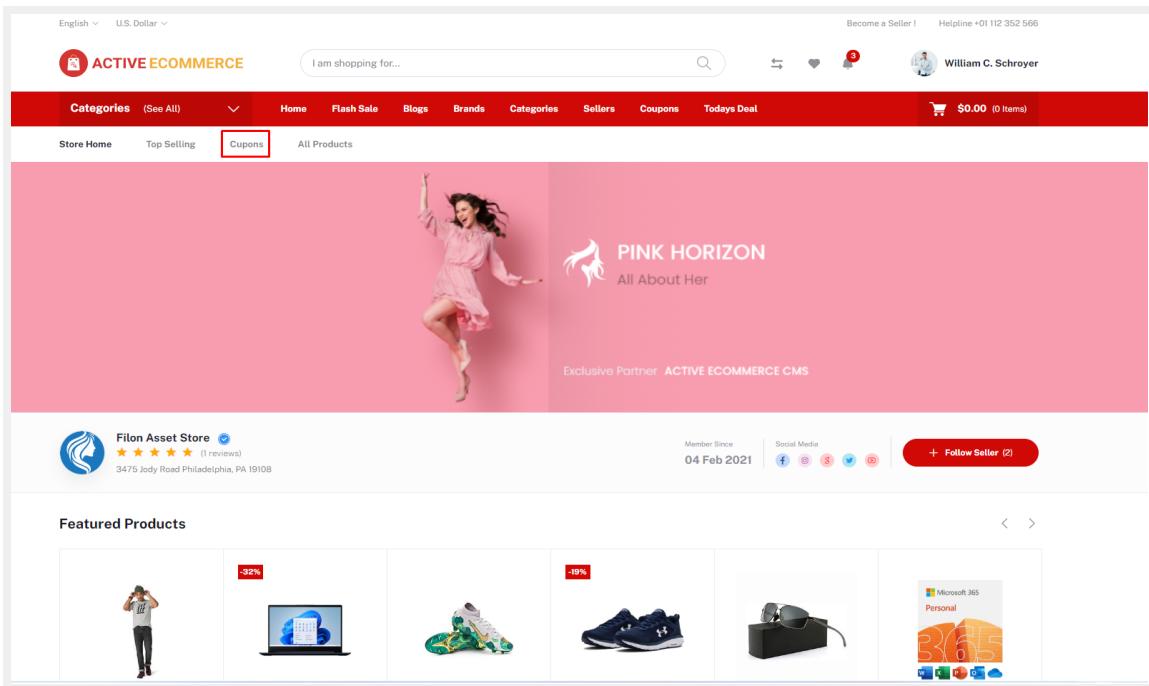


Figure: (44a) homepage Coupon of any seller

#### 45. How to request money withdrawal as a seller?

**Answer:**

Registered sellers will get an option for making withdrawal money requests. If he/she has money in his/her earnings balance, then he/she will be able to send a withdrawal request.

- Log in as a seller .
- Go to the left navigation bar and click **Money Withdraw**.
- Click **Send withdraw request**.

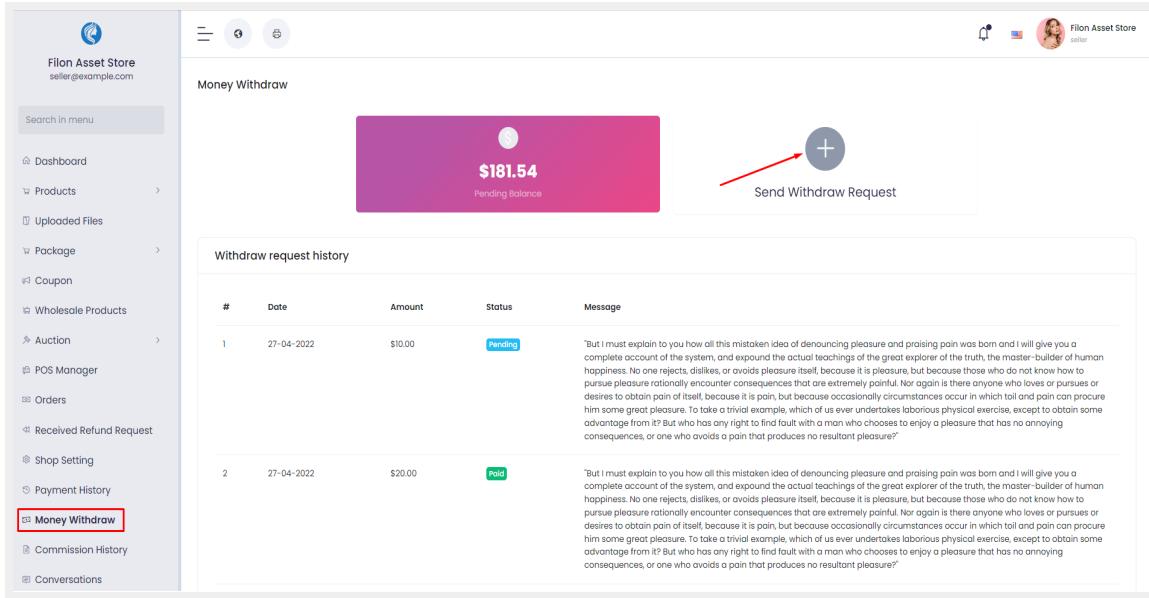


Figure: (45a) Money Withdraw request as a seller

## 46. How to pay payment for seller withdrawal requests as an admin?

**Answer:**

Go to left navigation bar and click **Sellers > Payout Requests**

- From the withdrawal list click **on the Cash symbol**.
- In the modal you can change the withdrawal amount and then select a payment method.
- And finally Click on the **pay** button to make payment.
- For cash payment will be done immediately and you'll have to make payment to the seller manually.

Figure: (46a) Make payment for Seller Withdraw Request

## 47. How to enable maintenance mode?

**Answer:**

From **Admin** panel go to left navigation bar and click **Setup & Configuration > Features Activation**

- Then turn on the switch for maintenance mode.
- And the frontend user will get an under construction page.

Figure: (47a) Enable Maintenance mode

## 48. How to create a pickup point?

**Answer:**

You need to enable pickup point to use this feature from **Setup & Configuration > Features**

### Activation - enable pickup point activation

- Then go to left navigation bar and click **Setup & Configuration > Pickup point**
- Click **add new pickup point**
- Then fill the form with **Name, Location, Phone, Status, Manager** and hit the save button.
- Now customers can select a pickup point from the enabled pickup point when he/she will purchase products.
- And the pickup point manager will get the order in his/her dashboard.

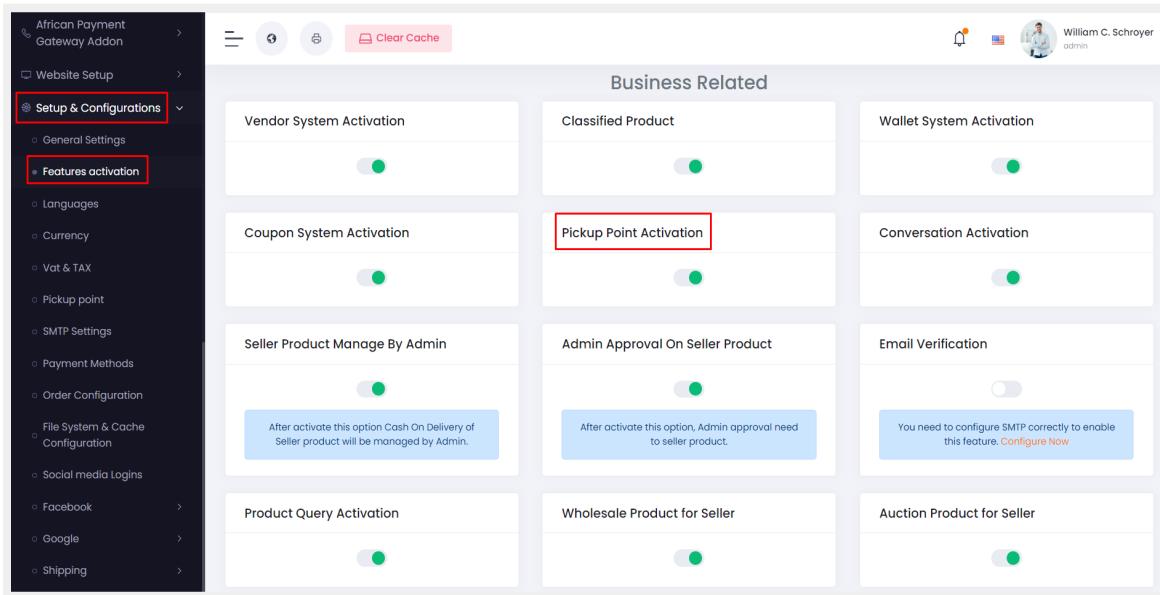


Figure: (48a) Enable Pick up point switch

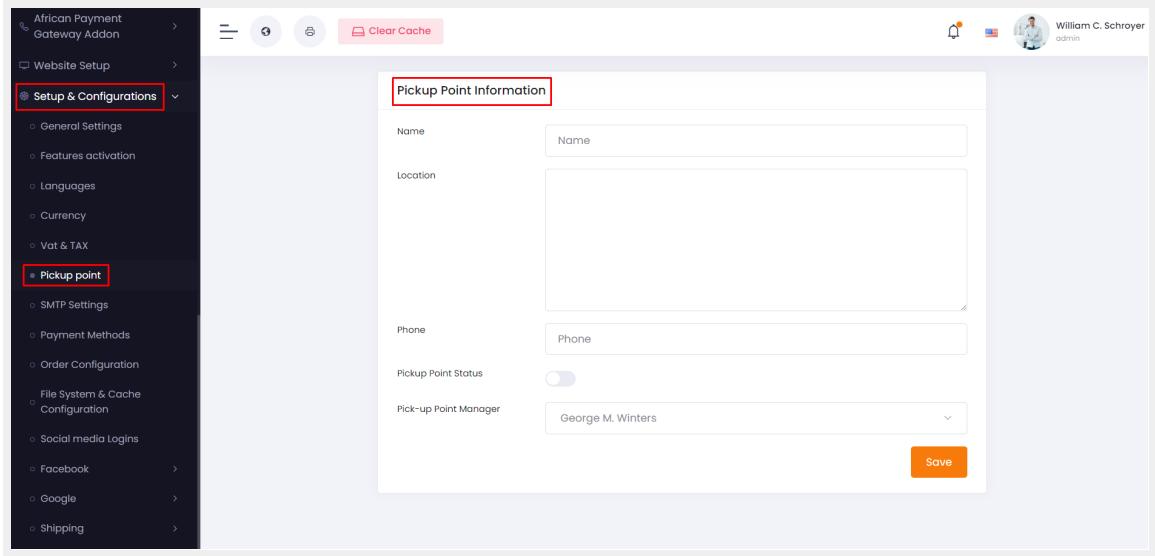


Figure: (48b) Adding new pick up point

#### 49. How does customer chat with a seller work?

**Answer:**

Customers can ask any question about a product to the seller of that product.

- If the seller of that product is admin, then the admin will get the message against that product.
- Customer must need to login to make any question about any product
- Then the seller/admin can answer that question from his/her panel.
- Customer will see the answer in his panel **left navigation > Conversations**
- Customers will see all questions, conversations with the admin/seller will be seen on that page.
- Sellers will get all messages in his panel **left navigation > Conversations**
- Admin will get all messages in his panel **left navigation > Conversations**

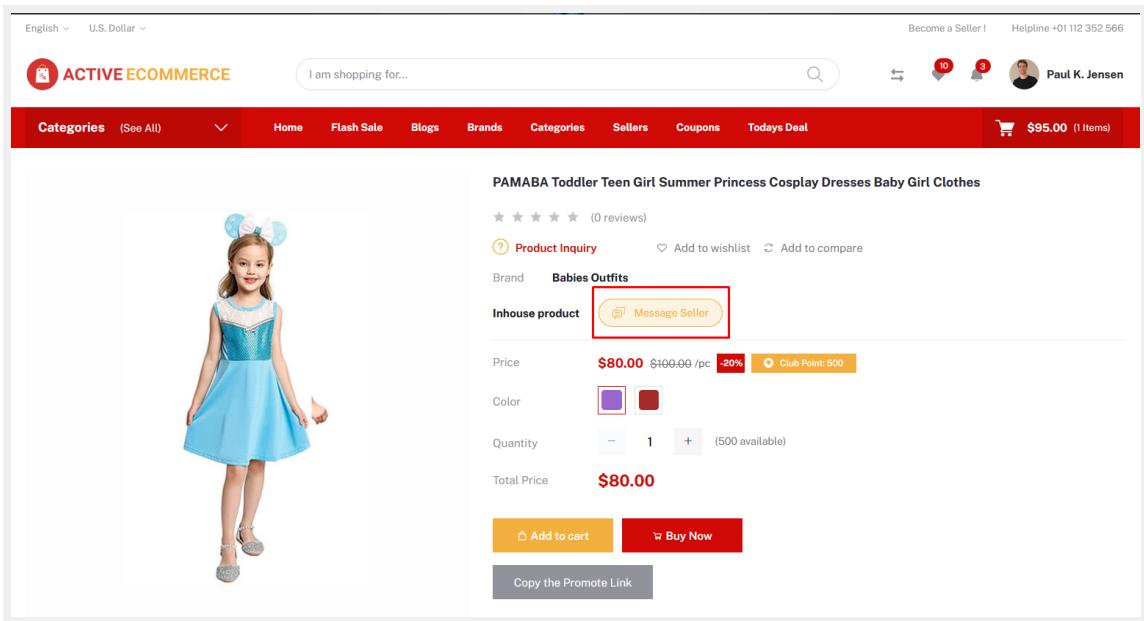


Figure: (49a) Message to the seller for any product information

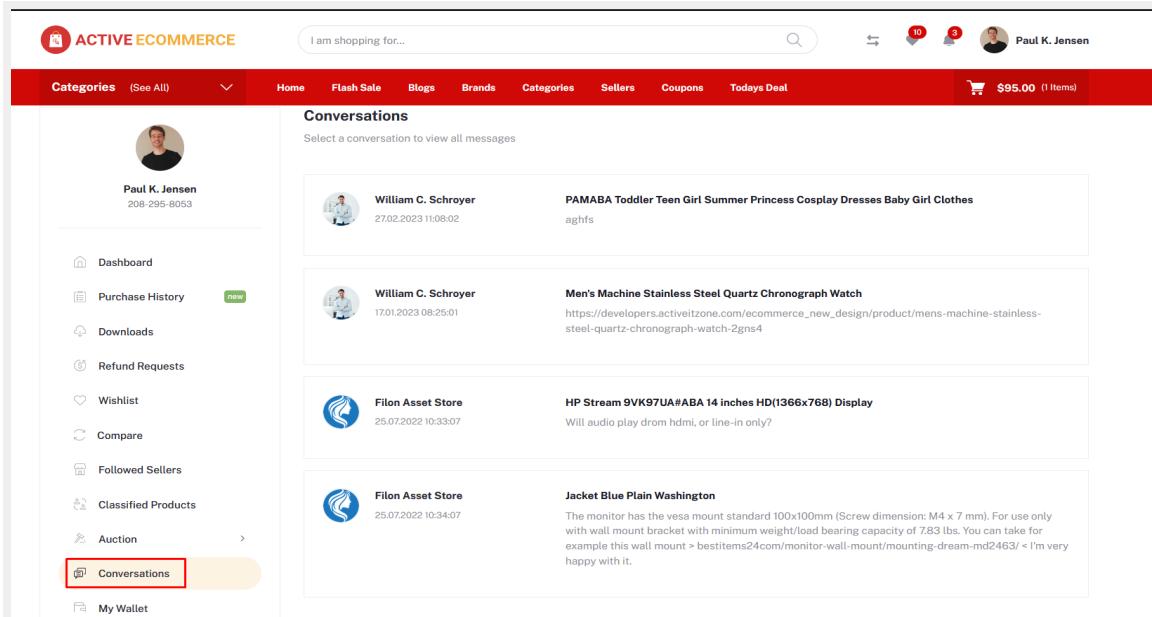


Figure: (49b) Customer can see the reply of his question

#	Date	Title	Sender	Receiver	Options
1	2023-02-27 11:06:56	PAMABA Toddler Teen Girl Summer Princess Cosplay Dresses Baby Girl Clothes	Paul K. Jensen	William C. Schroyer	
2	2023-01-17 08:25:02	Men's Machine Stainless Steel Quartz Chronograph Watch	Paul K. Jensen <small>new</small>	William C. Schroyer	
3	2022-07-25 22:33:11	HP Stream 9VK97UA#ABA 14 inches HD(1366x768) Display	Paul K. Jensen <small>new</small>	Filon Asset Store	
4	2021-02-14 02:15:56	Jacket Blue Plain Washington	Paul K. Jensen	Filon Asset Store	

Figure: (49c) Admin see the conversation

Conversations

Paul K. Jensen
10:33:07 25-07-2022

**n. HP Stream 9VK97UA#ABA 14 inches HD(1366x768) Display**  
 Will audio play from hdmi, or line-in only?

Paul K. Jensen
10:34:07 25-07-2022

**n. Jacket Blue Plain Washington**  
The monitor has the vesa mount standard 100x100mm (Screw dimension: M4 x 7 mm). For use only with wall mount bracket with minimum weight/load bearing capacity of 7.83 lbs. You can take for example this wall mount > bestitems24.com/monitor-wall-mount/mounting-dream-md2463/ < I'm very happy with it.

Figure: (49d) Seller can check conversation

## 50. How to add Attribute for the system?

**Answer:**

Follow the instruction:

- Firstly, log in to the Admin Panel and go to the **Products-> Attribute** from the left sidebar.
- Then add a new attribute and click on **Save**.

- You can also **edit** from here and **add values** of attributes.

The screenshot shows the 'All Attributes' page in the Active Ecommerce CMS. The left sidebar has 'Products' selected. The main area displays a table of attributes with the following data:

#	Name	Values	Options
1	Liter	1 ltr 2 ltr 5 ltr 10 ltr	(Edit, Delete)
2	Wheel		(Edit, Delete)
3	Sleeve	Bell sleeves Cap sleeves Raglan sleeves Flutter sleeves	(Edit, Delete)
4	Fabric	Chenille Cotton Georgette Crêpe Canvas	(Edit, Delete)
5	Size	M L XL XXL S 64GB 128GB 512GB 1TB 3/32 GB 4/64 GB 4/128 GB 8/256 GB 6/128 GB	(Edit, Delete)

A red box highlights the 'Add New Attribute' button, and a red arrow points to the 'Save' button in the 'Add New Attribute' modal.

Figure: (50a) Add attribute

The screenshot shows the 'Attribute Detail' page for 'Wheel'. The left sidebar has 'Products' selected. The main area shows a table with one row:

#	Value	Action
		(Edit, Delete)

A message 'Nothing found' is displayed below the table. A red box highlights the 'Add New Attribute Value' button, and a red arrow points to the 'Save' button in the 'Add New Attribute Value' modal.

Figure: (50b) Add attribute value

## 51. How does the attribute work?

### Answer:

At the time of product uploading Vendor or Admin can use attributes for their product variations. For example, a vendor is going to upload a new product mobile. Vendor has three different

variation's mobile based on storage. For this he just needs to select the attribute like storage and then he just puts the value like 32 GB , 64GB, 128GB. After that he can set the price as previously how he did.

## 52. What is the new advanced filter option?

**Answer:**

Advanced filter option means customer or user can search any product using attribute value. For example, Storage is an attribute and 32GB, 64GB, 128GB are the values of Storage attribute's. If any user or customer wants to see the all mobile of 32B storage he just needs to follow the below steps:

- Users or customers just go to the **product listing page**.
- There he/she will get the **value of attributes** at the **left side** below the categories list.
- He/She needs to **select 32GB** and click on **Apply Filter**
- He/She will get the **result**

## 53. How to upload bulk products from the admin panel?

**Answer:**

To upload bulk products follow the below steps:

- First of all, the admin needs to login into his Admin Panel and go to the **Bulk Import** menu under the **Products** from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, description, category id, brand id, brand id, unit price etc.
- After putting the information of all products, now he/she needs to upload the file.
- To upload that file he/she needs to check the same page below, and have an option of **Upload product file**.
- He/she needs to choose the file and click on **Upload CSV**.

- Products will be uploaded.

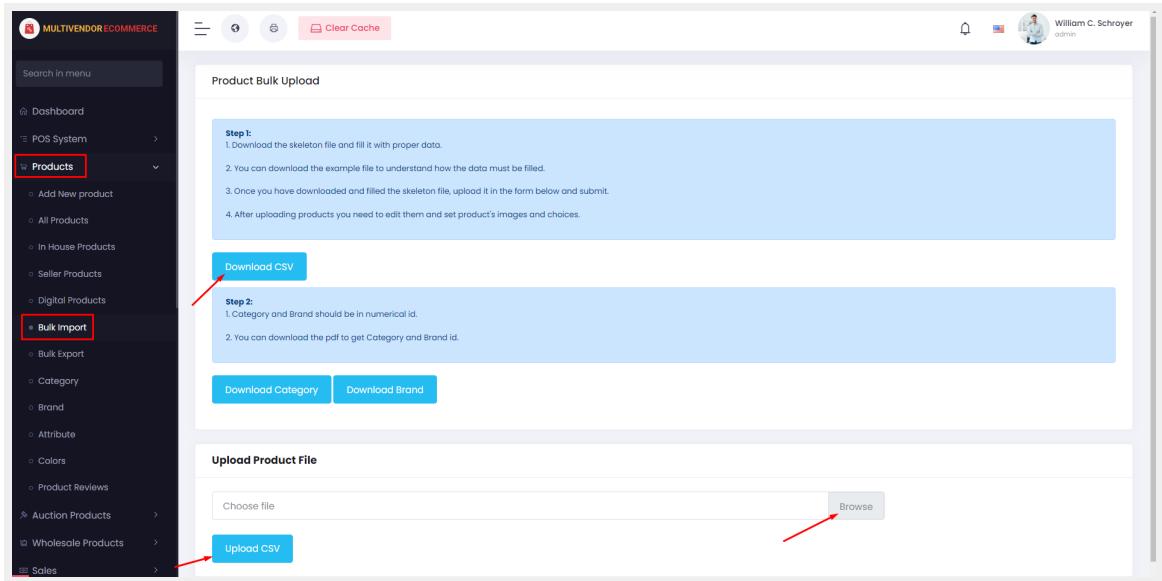


Figure: (53a) Upload Bulk Product

#### 54. How to upload bulk products from the Seller panel?

**Answer:**

To upload bulk products from seller follow the below steps:

- First of all, the seller needs to login into his Seller Panel and go to the **Bulk Upload** menu from the left side bar.
- Admin needs to download the **Download CSV** file.
- Open the downloaded file and fill the information of products like name, category id, sub-category id, brand id, unit price etc.
- After putting the information of all products now he needs to upload the file.
- To upload that file he needs to go to the **Bulk Upload** menu.
- There he will get the file upload form and then needs to choose the file and click on the **Upload** button.
- Products will be uploaded.

## 55. How to translate using Google translate?

**Answer:**

Follow the below steps:

- First go to **Setup & Configuration -> Language -> Translation** action
- Translate the site using the “Google Translate” browser extension into your language.  
<https://chrome.google.com/webstore/detail/google-translate/aapbdbdomjkkjkaonfhkkikfijllcleb?hl=bn>
- Click on translate extension and the **click translate this page**

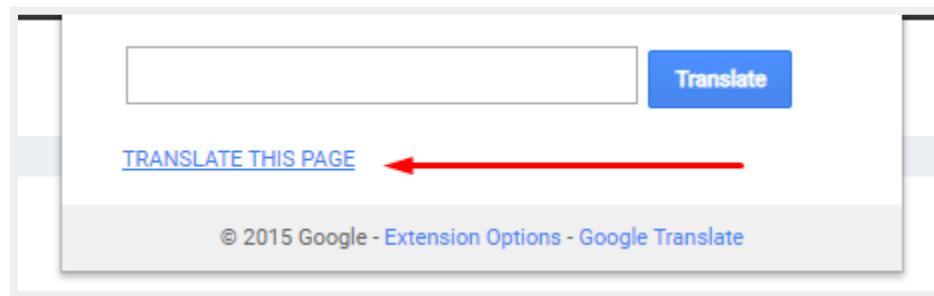


Figure: (55a) Translate page

- Press the “**Copy Translations**” button and then click on “**Save**”.

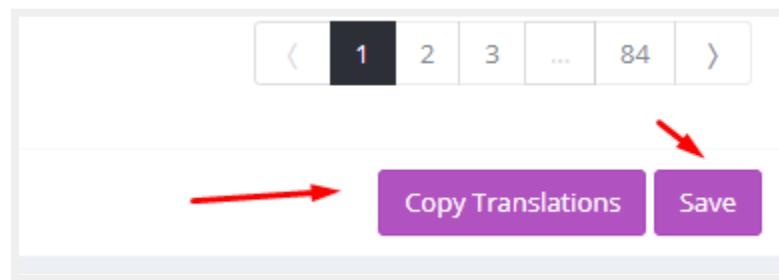


Figure: (55b) Copy translations and save

## 56. How to add Classified Products?

**Answer:**

Customer can add classified products by following below procedure:

- **Log in** to the customer panel.
- First you need to Purchase any Package, For purchasing package go to **Dashboard** > **Purchase package** > Click on **Upgrade Package**

The screenshot shows the ACTIVE ECOMMERCE customer dashboard. At the top, there are language and currency settings (English, U.S. Dollar), a search bar ('I am shopping for...'), and account information for 'Paul K. Jensen'. Below the header, a red navigation bar includes links for Home, Flash Sale, Blogs, Brands, Categories, Sellers, Coupons, and Todays Deal. The main content area has a sidebar on the left with links for Dashboard (highlighted with a red box), Purchase History, Downloads, Refund Requests, Wishlist, Compare, Followed Sellers, Classified Products, Auction, Conversations, My Wallet, and Earning Points. The central part of the dashboard displays wallet balance (\$1,659.40), last recharge date (19.01.2023), and a '+ Recharge Wallet' button. To the right, there are three summary boxes: 'Total Expenditure \$12,732.95' (with a 'View Order History' link), 'Total Club Points 11110' (with a 'Convert Club Points' link), and 'Default Shipping Address' (listing address details: 3947 West Side Avenue Hackensack, NJ 07601, 1254 -College, Alaska, United States, 201-287-7714, and a '+ Add New Address' button). In the bottom right corner of the central area, a red arrow points to a red-bordered 'Upgrade Package' button.

Figure: (56a) Purchased Package

- Now go to **Classified products** > **Add new product**
- Insert details for product and click on **Save Product**.

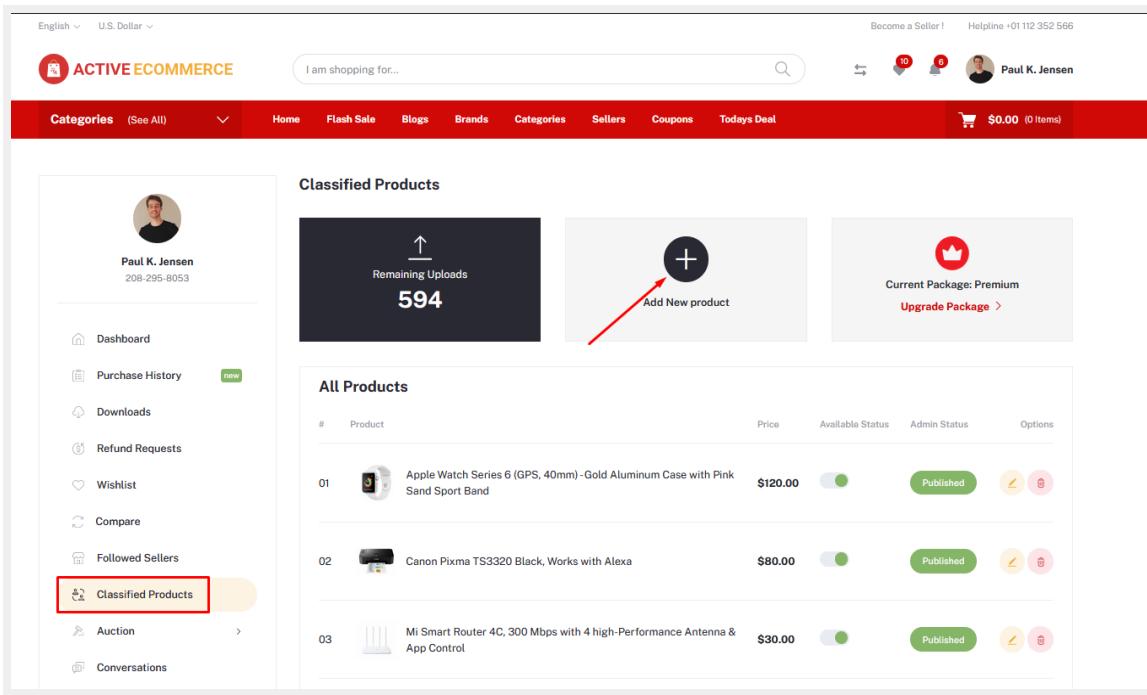


Figure: (56b) Add Classified product

## 57. How to use Classified Products?

### Answer:

To use classified products:

- From admin panel Turn on **Classified Products** from **Setup & Configuration > Features Activation**
- Create classified packages for customer to purchase from **Customers > Classified Packages**
- Then customers can purchase classified packages and upload classified products as product upload.
- You'll see all classified product in **Customers > Classified Products**
  - You need to publish/approve all classified product manually to show in home/listing page
- Users can check the details of the classified product and contact the owner to purchase.

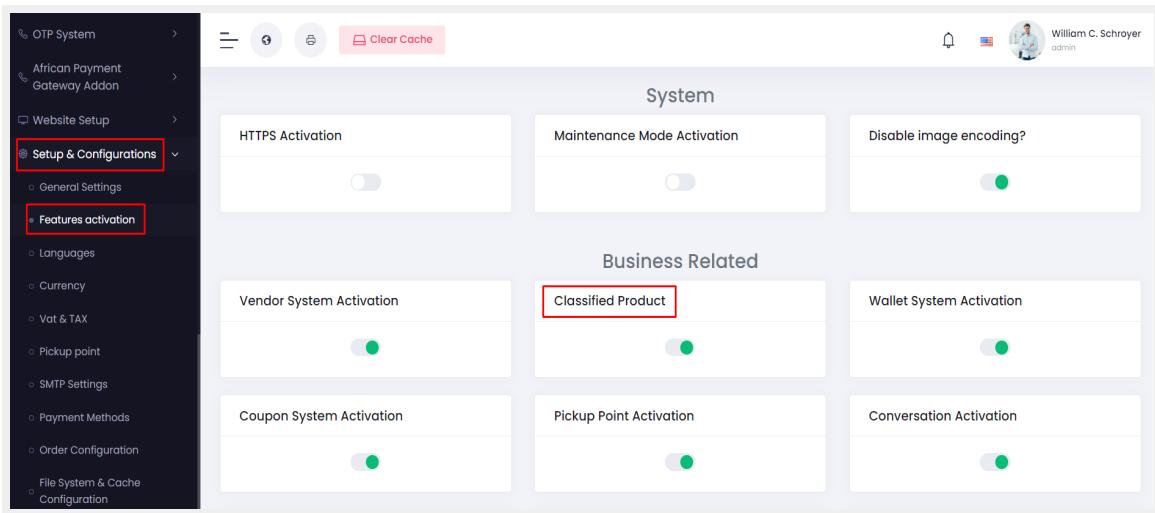


Figure: (57a) Enable Classified product

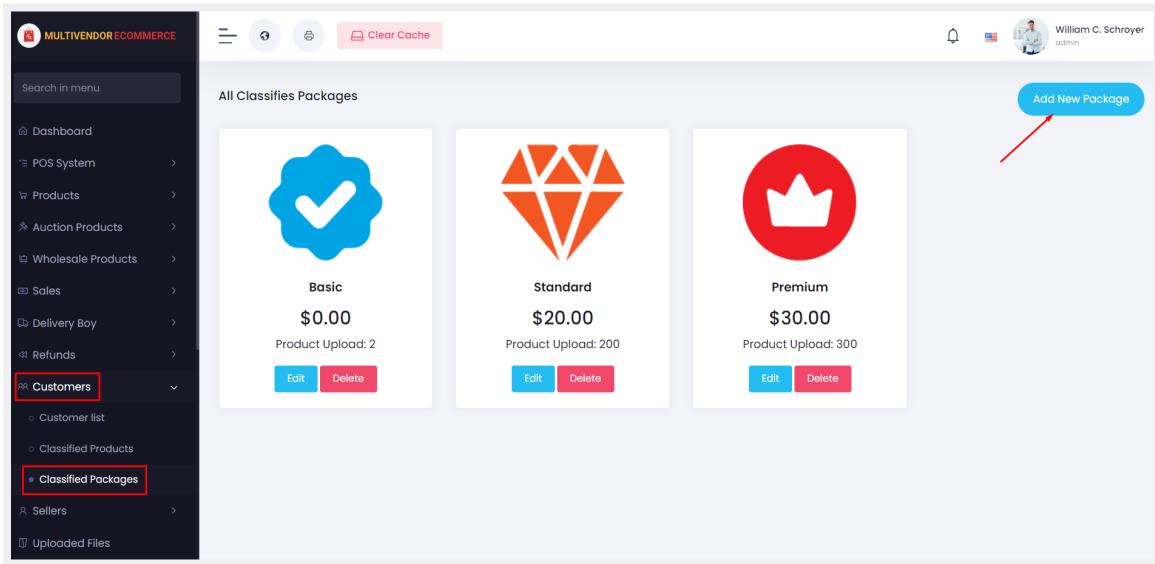


Figure: (57b) Classified Package

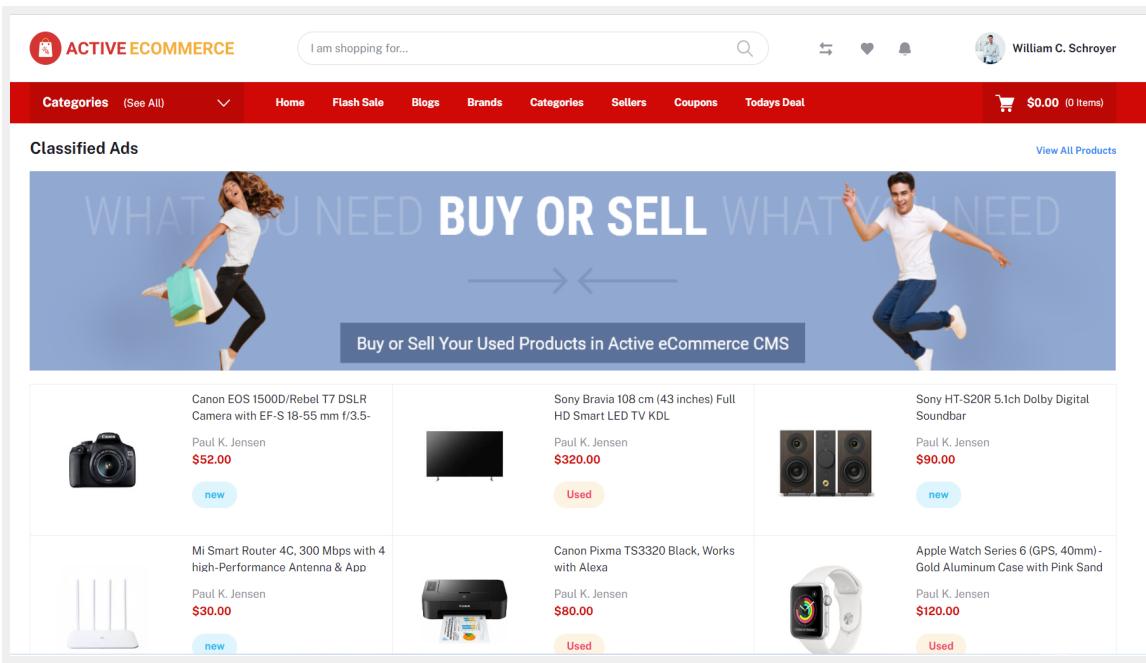


Figure: (57c) In home page Classified Products

## 58. How to use Digital Products?

**Answer:**

To use digital products:

- From the admin panel create the Digital product category.
- Upload digital products from the admin or seller panel.
- Customers can purchase the digital products.
- Digital products can only be purchased by online payment.

Figure: (58a) Digital product

## 59. How to configure the Amazon S3 file system?

**Answer:**

To use amazon s3 file system follow the procedure mentioned below:

- Firstly, login into the AWS dashboard. And select the s3 service from the list.

Figure: (59a) AWS Dashboard

- Then click the **Create bucket** button.

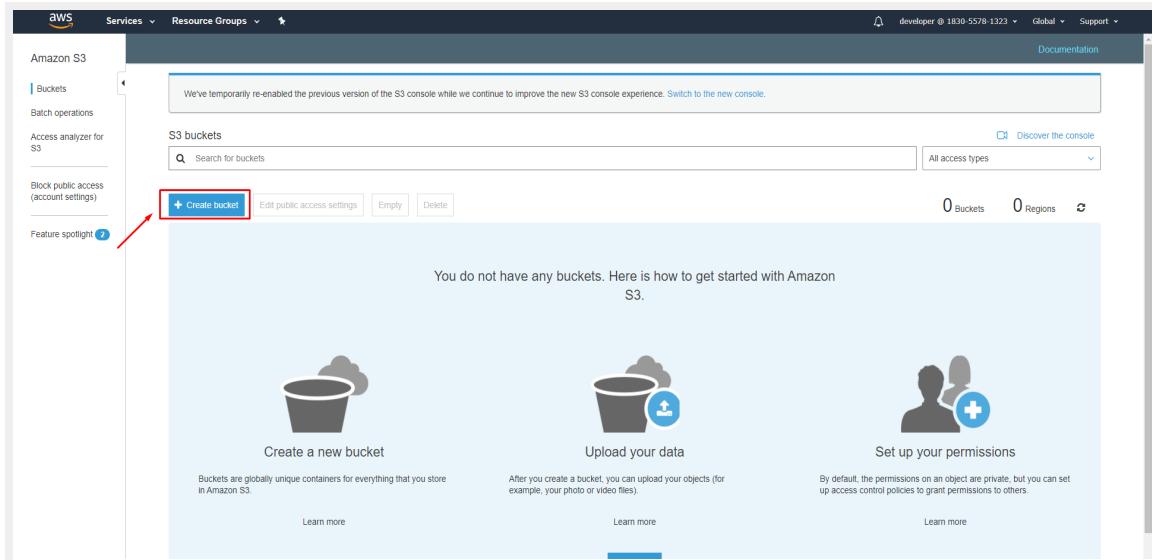


Figure: (59b) Creating Bucket

- After that, a modal will come up. In there insert your bucket name and the region you want your bucket to reside in.

A screenshot of the 'Create bucket' modal window. It has four tabs at the top: 1. Name and region, 2. Configure options, 3. Set permissions, and 4. Review. The first tab is selected. The 'Name and region' section contains fields for 'Bucket name' (set to 'testing-my-bucket') and 'Region' (set to 'Asia Pacific (Mumbai)'). Below this is a section titled 'Copy settings from an existing bucket' with a note 'You have no buckets 0 Buckets'. At the bottom of the modal are 'Create' and 'Cancel' buttons, and a 'Next' button on the right side.

Figure: (59c) Creating Bucket Form

- For step 2 and 3 do nothing just click **Next** then when the 4th step appears click create bucket and complete creating the bucket.

**Create bucket**

**Name and region** (Selected)

**Configure options**

**Set permissions**

**Review**

**Properties**

**Versioning**  
 Keep all versions of an object in the same bucket. [Learn more](#)

**Server access logging**  
 Log requests for access to your bucket. [Learn more](#)

**Tags**  
 You can use tags to track project costs. [Learn more](#)  
 Key Value  
 + Add another

**Object-level logging**  
 Record object-level API activity using AWS CloudTrail for an additional cost. See [CloudTrail pricing](#) or [learn more](#)

**Default encryption**  
 Automatically encrypt objects when they are stored in S3. [Learn more](#)

▶ Advanced settings

**Management**

Previous Next

Figure: (59d) Creating Bucket Form step 2

**Create bucket**

**Name and region**

**Configure options**

**Set permissions** (Selected)

**Review**

Note: You can grant access to specific users after you create the bucket.

**Block public access (bucket settings)**

Public access is granted to buckets and objects through access control lists (ACLs), bucket policies, access point policies, or all. In order to ensure that public access to all your S3 buckets and objects is blocked, turn on Block all public access. These settings apply only to this bucket and its access points. AWS recommends that you turn on Block all public access, but before applying any of these settings, ensure that your applications will work correctly without public access. If you require some level of public access to your buckets or objects within, you can customize the individual settings below to suit your specific storage use cases. [Learn more](#)

**Block all public access**  
 Turning this setting on is the same as turning on all four settings below. Each of the following settings are independent of one another.

- Block public access to buckets and objects granted through new access control lists (ACLs)**  
 S3 will block public access permissions applied to newly added buckets or objects, and prevent the creation of new public access ACLs for existing buckets and objects. This setting doesn't change any existing permissions that allow public access to S3 resources using ACLs.
- Block public access to buckets and objects granted through any access control lists (ACLs)**  
 S3 will ignore all ACLs that grant public access to buckets and objects.
- Block public access to buckets and objects granted through new public bucket or access point policies**  
 S3 will block new bucket and access point policies that grant public access to buckets and objects. This setting doesn't change any existing policies that allow public access to S3 resources.
- Block public and cross-account access to buckets and objects through any public bucket or access point policies**  
 S3 will ignore public and cross-account access for buckets or access points with policies that grant public access to buckets and objects.

Previous **Next**

Figure: (59e) Creating Bucket Form step 3

Create bucket

4 Review

Name and region

Bucket name testing-my-bucket Region Asia Pacific (Mumbai)

Options

Versioning	Disabled
Server access logging	Disabled
Tagging	0 Tags
Object-level logging	Disabled
Default encryption	None
CloudWatch request metrics	Disabled
Object lock	Disabled

Permissions

Block all public access

On

- Block public access to buckets and objects granted through new access control lists (ACLs)
- Block public access to buckets and objects granted through any access control lists (ACLs)

Previous Create bucket

Figure: (59f) Creating Bucket Form next step

- Then you'll be able to see the bucket that you created. Click on the bucket.

S3 buckets			
<input type="text"/> Search for buckets			
<a href="#">+ Create bucket</a> <span>+ Edit public access settings</span> <span>Empty</span> <span>Delete</span>			
Bucket name	Access	Region	Date created
<input type="checkbox"/> testing-my-bucket	Bucket and objects not public	Asia Pacific (Mumbai)	Sep 21, 2020 7:35:30 PM GMT+0600

Figure: (59g) Bucket Page

- It'll take you to the bucket details. From there go to the **Permissions** menu and then click on the **Bucket Policy** below there you will find the **Policy generator** blue button. Click it.

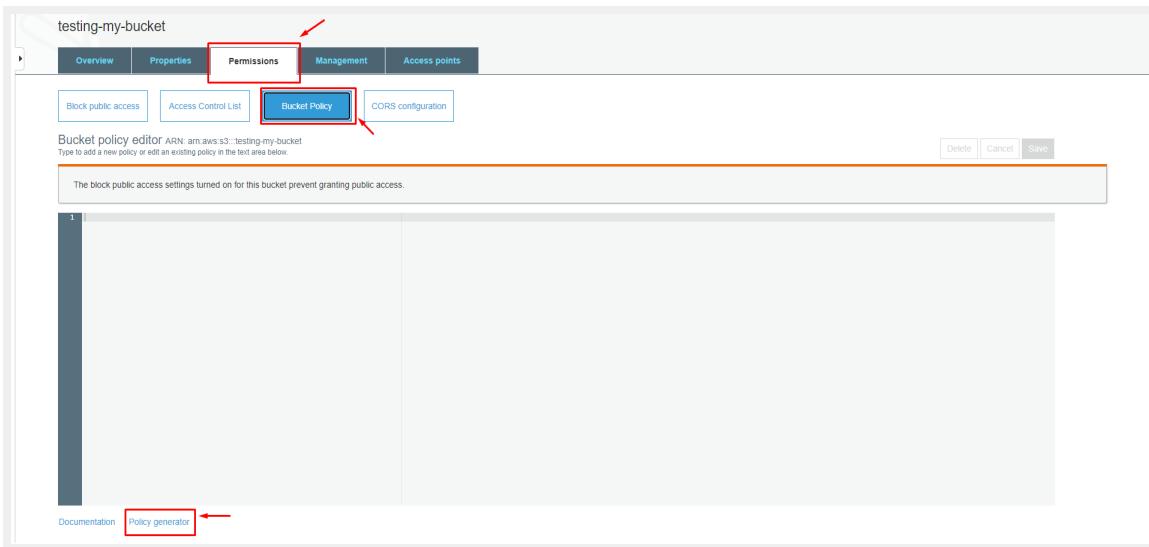


Figure: (59h) Bucket Policy Page

- The UI will appear after clicking the button. For the policy type insert **S3 Bucket Policy** and for **Principal** insert \* and from the **Actions** dropdown select box select **getObject**. And follow the convention mentioned inside the red box highlighted with red text color for the **ARN value**. The ARN value will be found in the previous page from where we came from. Just follow the instructions mentioned inside the images below.

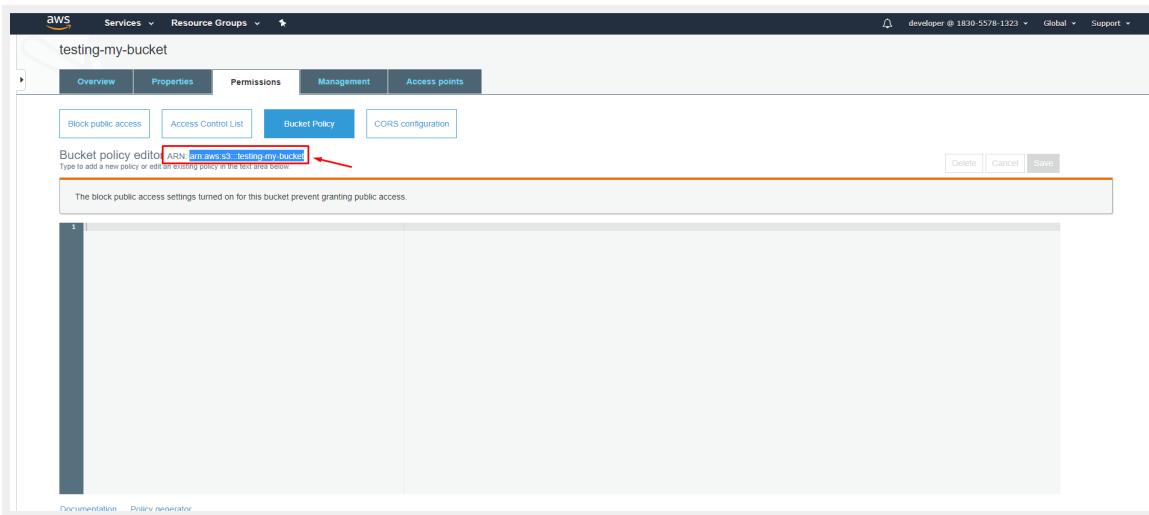


Figure: (59i) Bucket Policy page

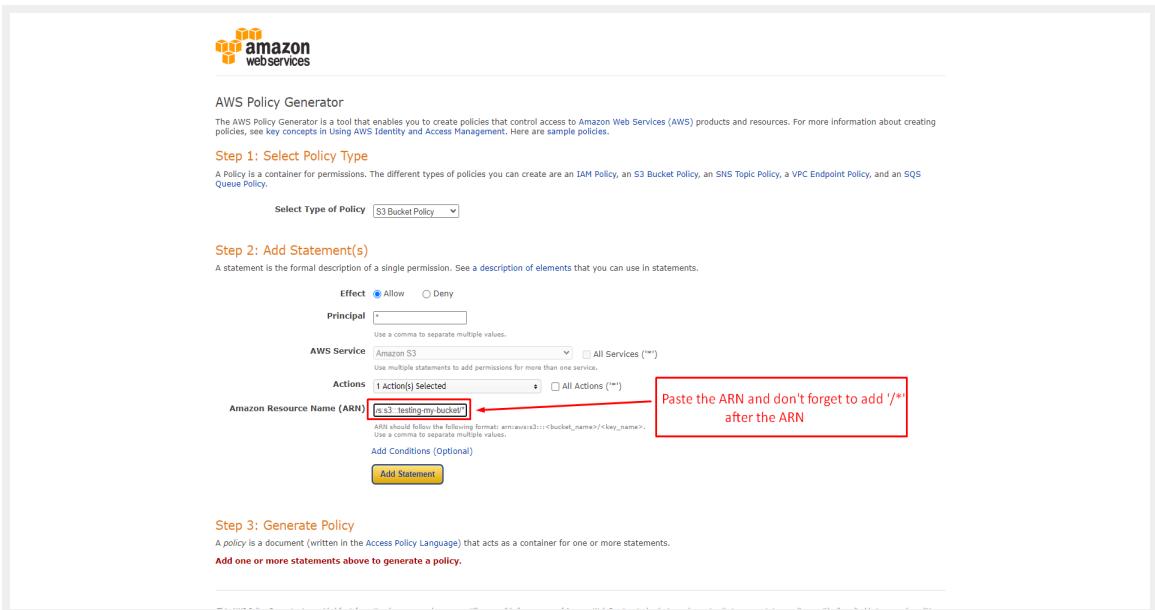


Figure: (59j) AWS policy generator

- Finally, click the **Generate Policy** button.
- You will see a pop up and there you will find some text. Copy the texts.

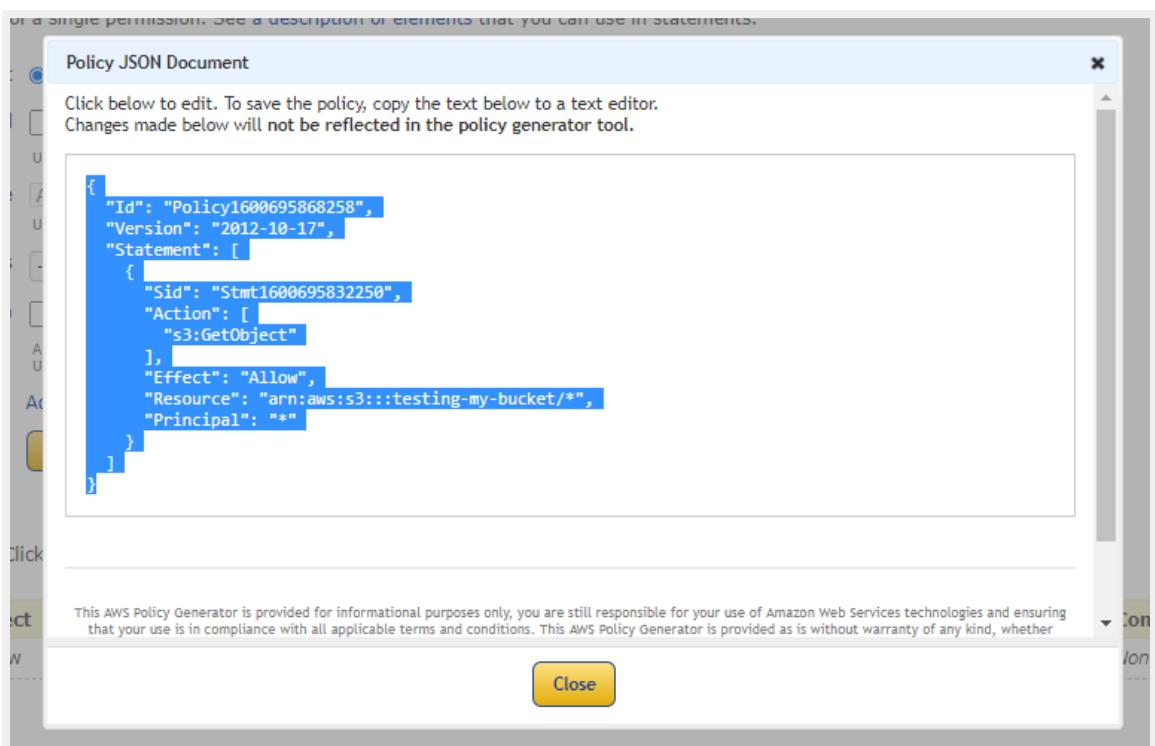


Figure: (59k) Policy JSON Document

- And paste it inside the box shown below. And then click **Save** .

testing-my-bucket

Bucket policy editor ARN: arn:aws:s3:::testing-my-bucket

```

1 | {
2 |   "Version": "2012-10-17",
3 |   "Statement": [
4 |     {
5 |       "Sid": "stmt1608695832250",
6 |       "Action": "s3:GetObject",
7 |       "Effect": "Allow",
8 |       "Resource": "arn:aws:s3:::testing-my-bucket/*",
9 |       "Principal": "*"
10 |     }
11 |   ]
12 | }
13 |
14 |
15 |

```

Block public access settings turned on for this bucket prevent granting public access.

[Delete](#) [Cancel](#) [Save](#)

Documentation Policy generator

Figure: (59l) Testing Bucket page

- You might encounter an error shown below.

testing-my-bucket

Bucket policy editor ARN: arn:aws:s3:::testing-my-bucket

You might get this error

```

1 | {
2 |   "Version": "2012-10-17",
3 |   "Statement": [
4 |     {
5 |       "Sid": "stmt1608695832250",
6 |       "Action": "s3:GetObject",
7 |       "Effect": "Allow",
8 |       "Resource": "arn:aws:s3:::testing-my-bucket/*",
9 |       "Principal": "*"
10 |     }
11 |   ]
12 | }
13 |
14 |
15 |

```

The block public access settings turned on for this bucket prevent granting public access.

[Delete](#) [Cancel](#) [Save](#)

Figure: (59m) Encounter error

- To get rid of this error you need to go to the **Permissions** menu and then go to the **Block public access** menu and then click the **Edit** button shown below.

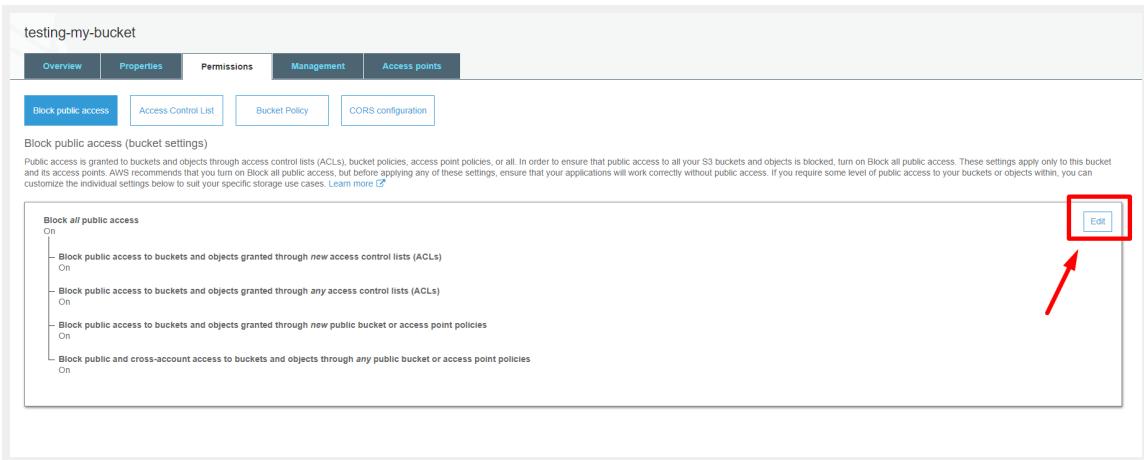


Figure: (59n) Block Public access menu

- After you have gone to the menu mentioned above uncheck the checkbox saying the following “**Block all public access**” and then click the **Save** button. A pop up will appear and tell you to type in the word ‘**confirm**’ and then click the **confirm** button.

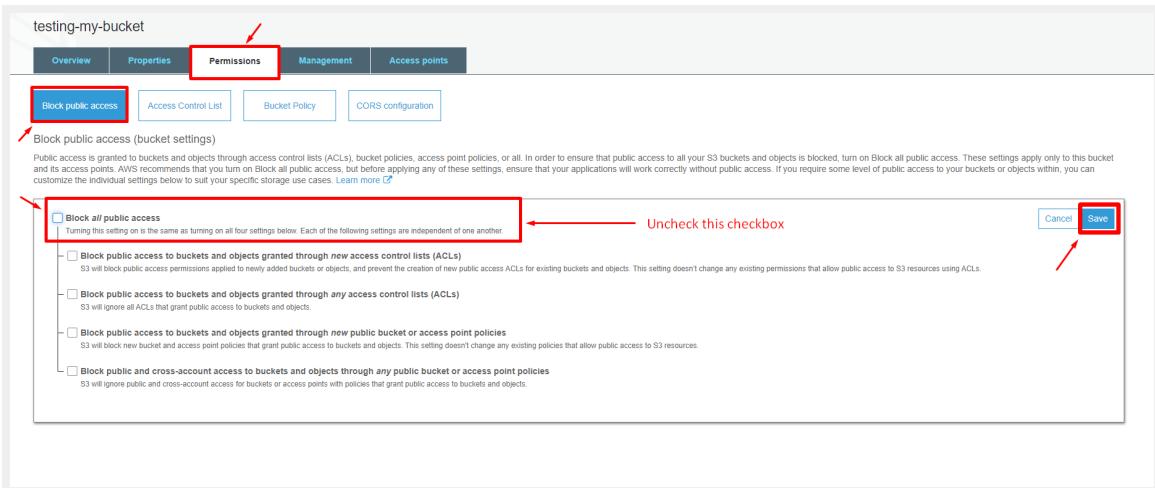


Figure: (59o) Block Public access page

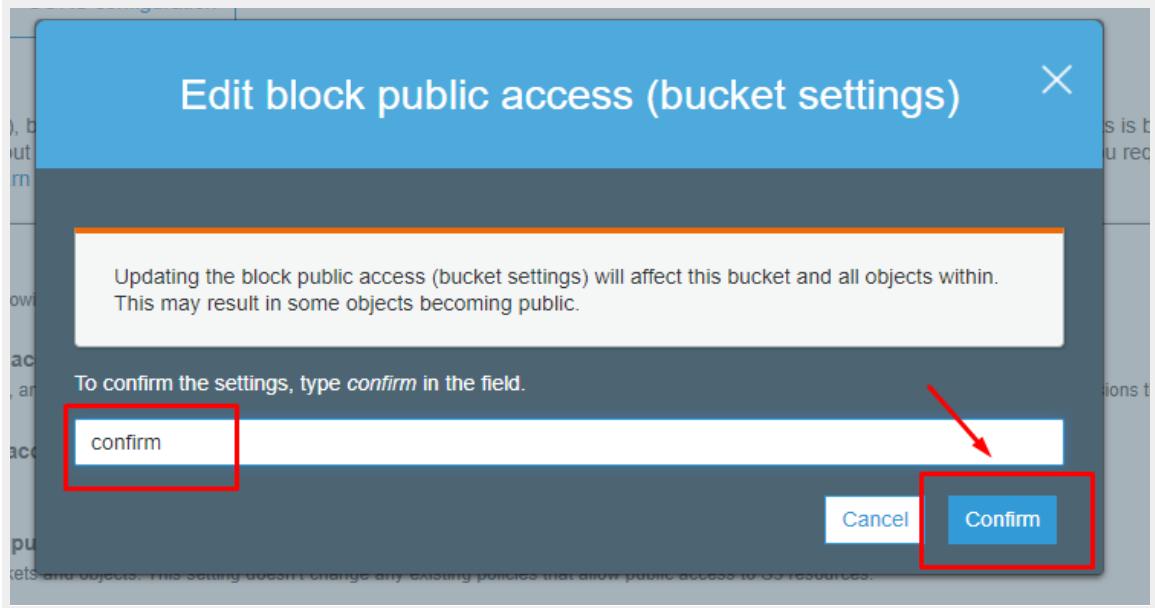


Figure: (59p) Block Public access confirmation page

- After you have done all the instructions mentioned above you need to have to go to **Permissions -> Bucket Policy** and now try to paste the texts and click the **Save** button as mentioned in the instruction above. If all goes well you should see the page shown in the image below. Saying the yellow text “**This bucket has public access**”.

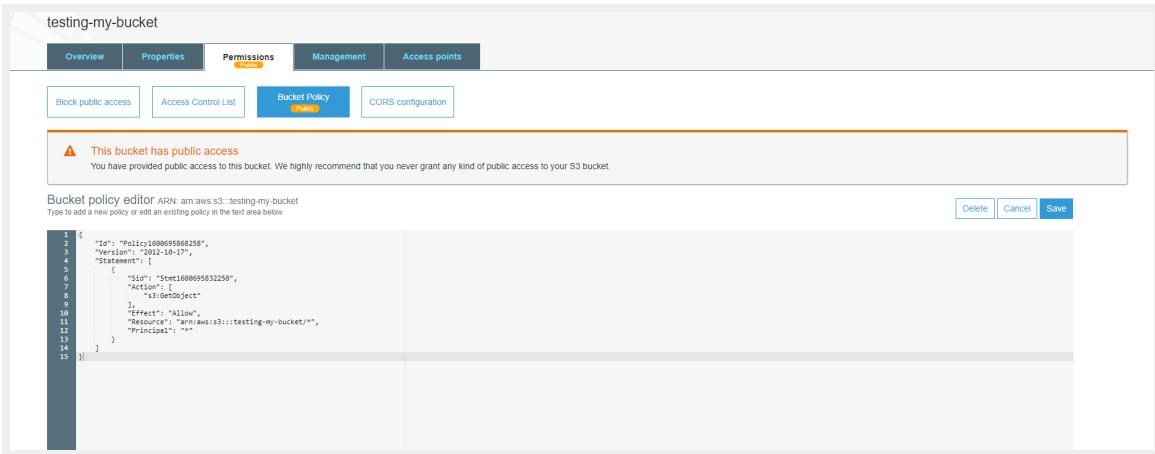


Figure: (59q) showing okay with the text “This bucket has public access”

- Then, notice the top nav of your page and there is a button saying **Services**. When you hover over it it drops a menu down.

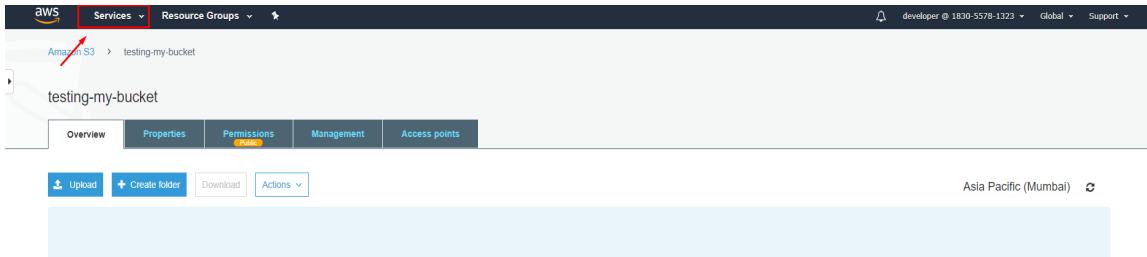


Figure: (59r) AWS services

- Inside the menu there is a search bar. Inside the search bar type in 'iam' and the search result will be shown to you. Select the first result that comes up.

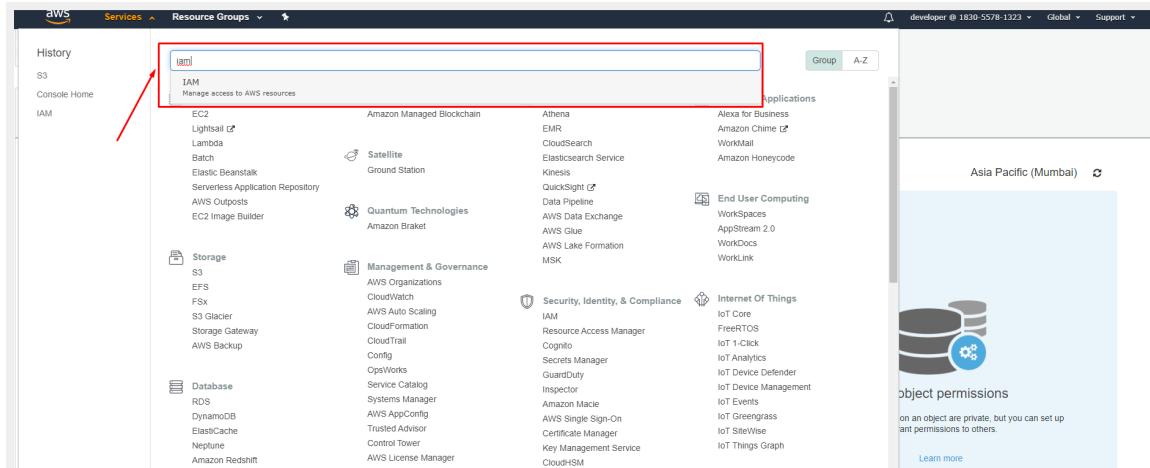


Figure: (59s) Searching iam

- Then go to the **User** menu as shown in the image below and click the **Add user** button.

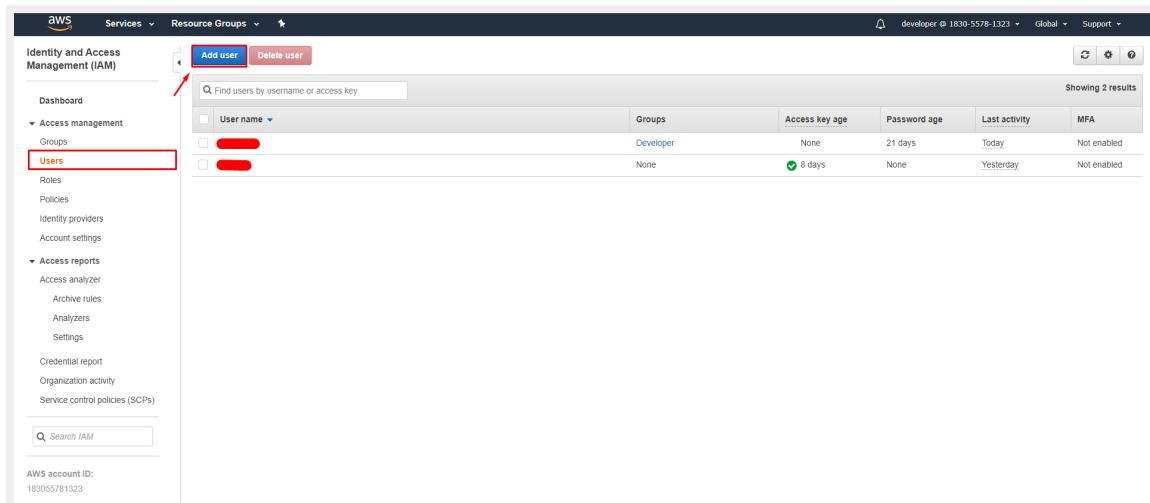


Figure: (59t) Showing all Menu

- After you have clicked the Add User button a page will appear on your browser. There you will see a form. And you need to type in your **User-name** and check the **Programmatic Access** as the **Access Type**. Just follow the instructions mentioned in the image below.

Add user

Set user details

You can add multiple users at once with the same access type and permissions. [Learn more](#)

User name\*  [Add another user](#)

Select AWS access type

Select how these users will access AWS. Access keys and autogenerated passwords are provided in the last step. [Learn more](#)

**Programmatic access** Enables an access key ID and **secret access key** for the AWS API, CLI, SDK, and other development tools.

**AWS Management Console access** Enables a **password** that allows users to sign-in to the AWS Management Console.

\* Required

Cancel **Next: Permissions**

Figure: (59u) adding user page

- After that you need to set some permissions. Inside the **Filter Policy** search bar search for the text '**s3**' And then some of the search results will be shown as shown below. From there check **AmazonS3FullAccess** and click the **Next** button.

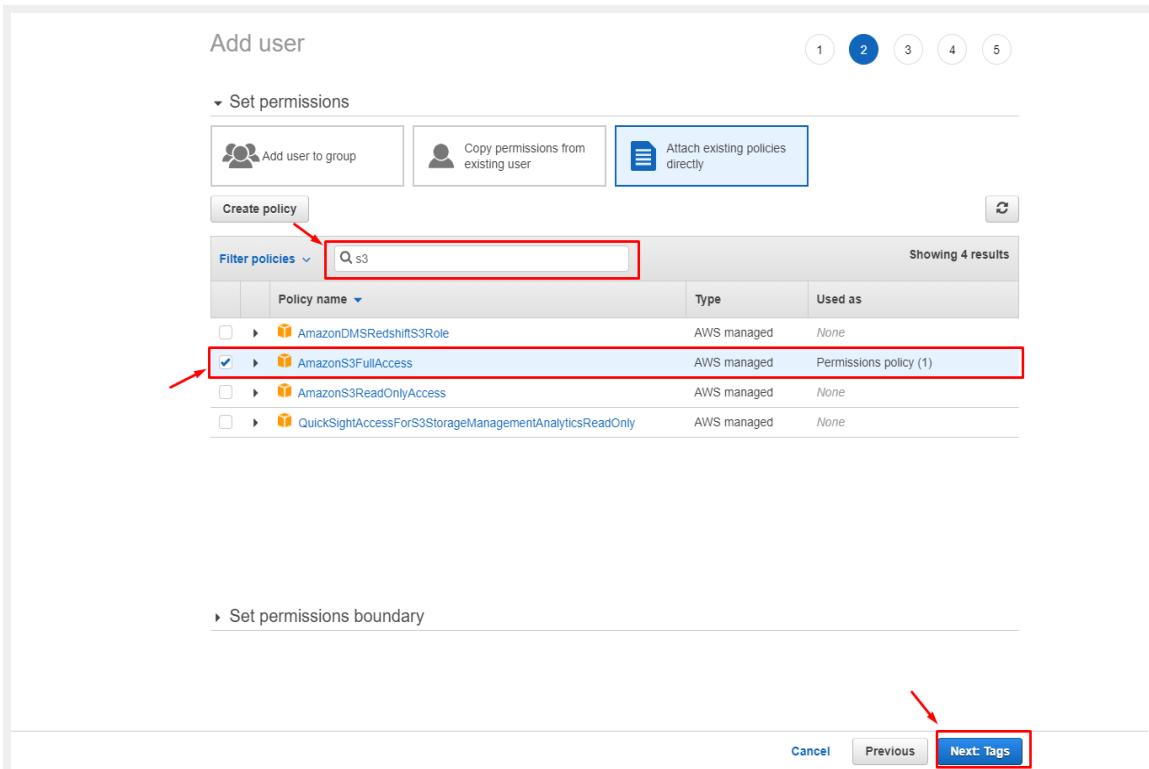


Figure: (59v) Adding user page (ii)

- For the next option click next without changing anything at all.

Add user

1 2 3 4 5

Add tags (optional)

IAM tags are key-value pairs you can add to your user. Tags can include user information, such as an email address, or can be descriptive, such as a job title. You can use the tags to organize, track, or control access for this user. [Learn more](#)

Key	Value (optional)	Remove
<input type="text" value="Add new key"/>	<input type="text"/>	<a href="#">Remove</a>

You can add 50 more tags.

Cancel Previous **Next: Review**

The screenshot shows the 'Add user' wizard, step 3. The top navigation bar has five tabs: 1, 2, 3 (highlighted in blue), 4, and 5. Below the tabs is a section titled 'Add tags (optional)' with a note about IAM tags. A table allows adding key-value pairs. A message says 'You can add 50 more tags.' At the bottom are 'Cancel', 'Previous', and a prominent blue 'Next: Review' button, which is highlighted with a red arrow.

Figure: (59w) Adding user page (iii)

- Finally click **Create User**.

Add user

Review

Review your choices. After you create the user, you can view and download the autogenerated password and access key.

User details

User name	demoname
AWS access type	Programmatic access - with an access key
Permissions boundary	Permissions boundary is not set

Permissions summary

The following policies will be attached to the user shown above.

Type	Name
Managed policy	AmazonS3FullAccess

Tags

No tags were added.

Cancel Previous Create user



Figure: (59x) Add user (review) page

- After you have created the user you will be directed to a page where you will find two keys.
  - Access Key ID and
  - Secret access key.

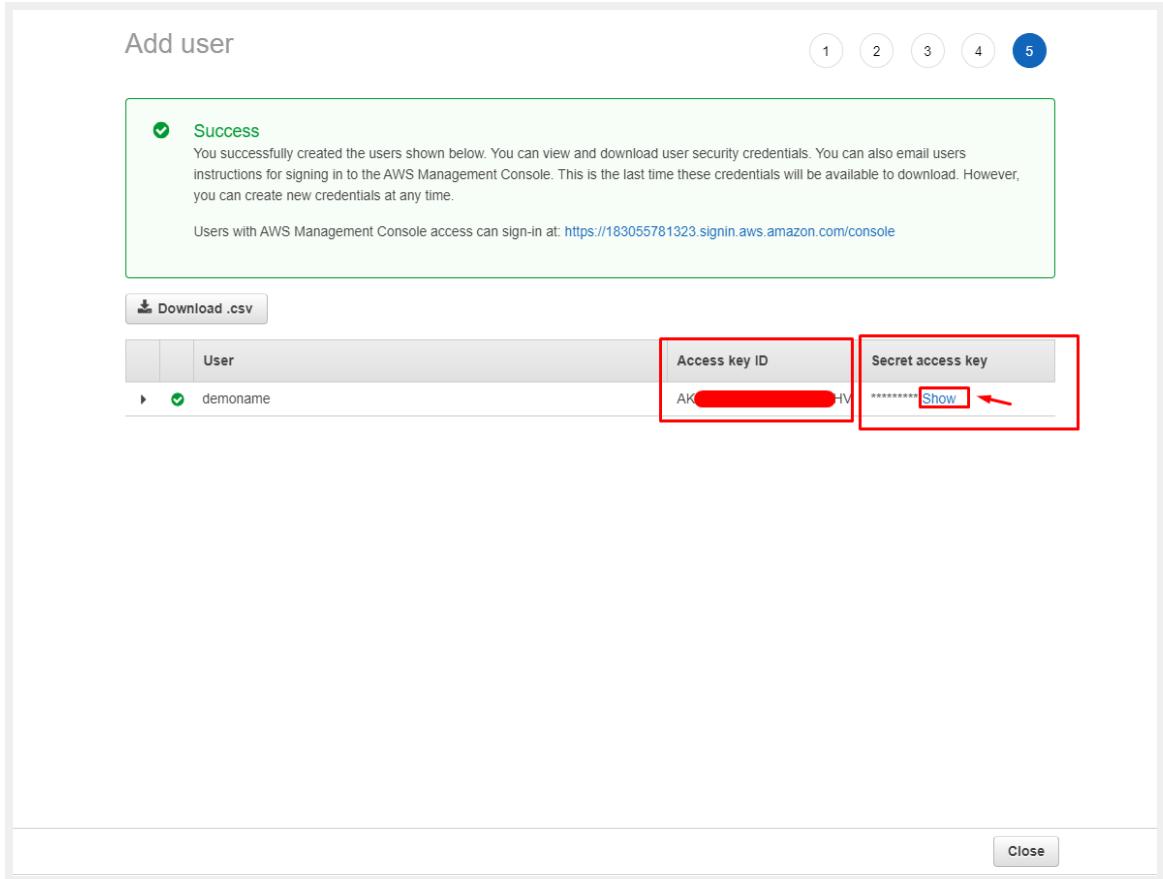


Figure: (59y) Add user (success) page

- Copy these two keys and then go to your admin panel and go to the **Business Settings** menu and then to the **File System Configuration** sub-menu. And then there you will find the two fields where you will need to paste those two keys that you have just copied.

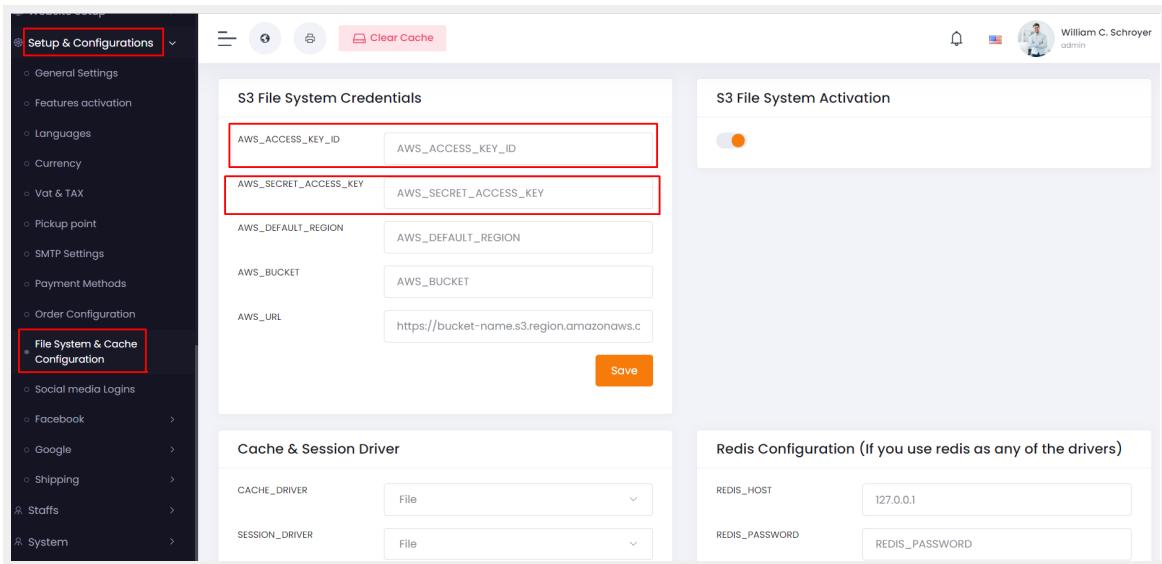


Figure: (59z) Insert S3 file system credentials

- Now you need to set your bucket region. For that go to your bucket details and follow the instruction shown inside the image to find the bucket region. Copy your bucket region and paste it inside the **AWS DEFAULT REGION** field residing inside **File System Configuration's** submenu under the **Business Settings** Menu inside your admin panel.

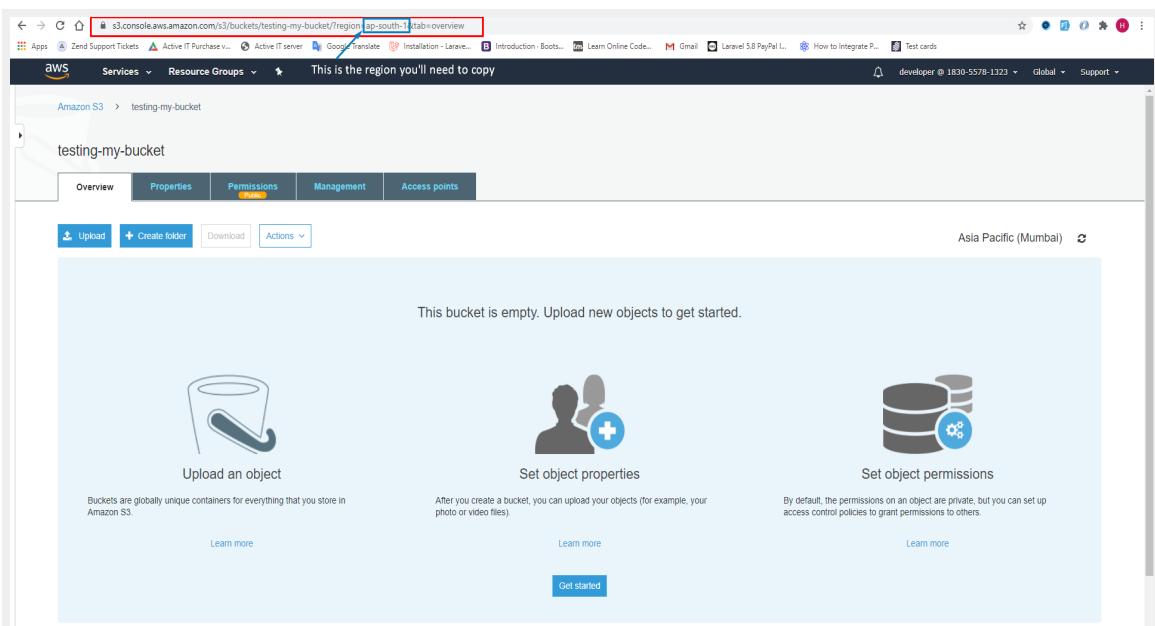


Figure: (59aa) Copy the region

- Also you need to insert your bucket name inside the **AWS BUCKET** field.
- And for the **AWS URL** just follow the convention mentioned inside the image below.

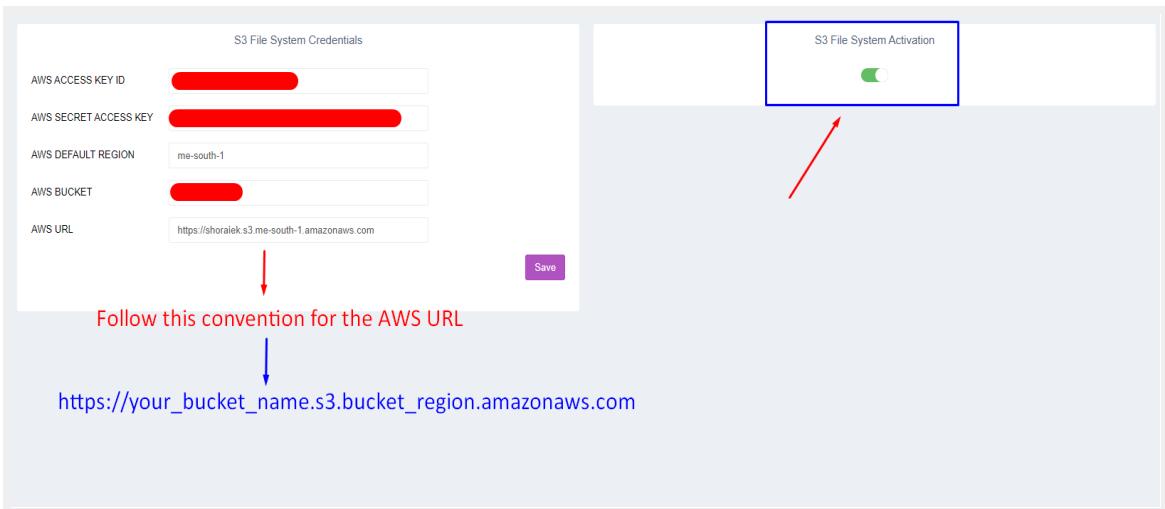


Figure: (59ab) AWS url

- And if you've followed all of the instructions mentioned above you should be able to upload your files inside the bucket of your amazon server's s3 file system.
- And also don't forget to activate your S3 File System shown inside the **blue box pointed out by a red arrow**.
- Now click the Permissions tab

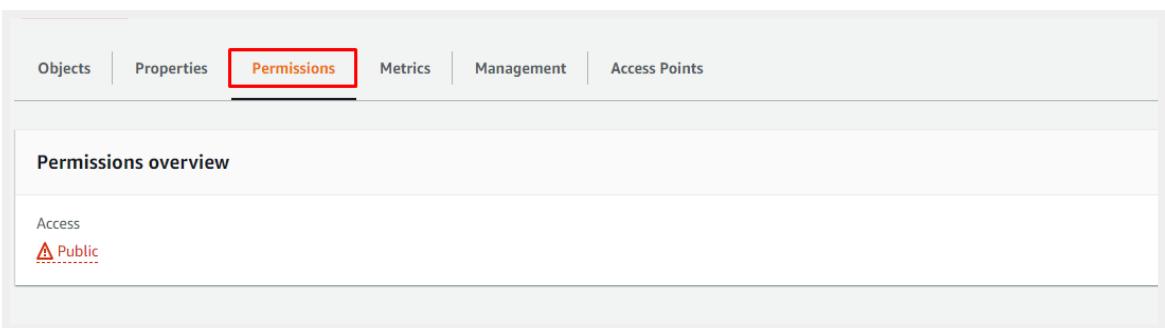


Figure: (59ac) Permission tab

- Click the Edit button of the Object Ownership section

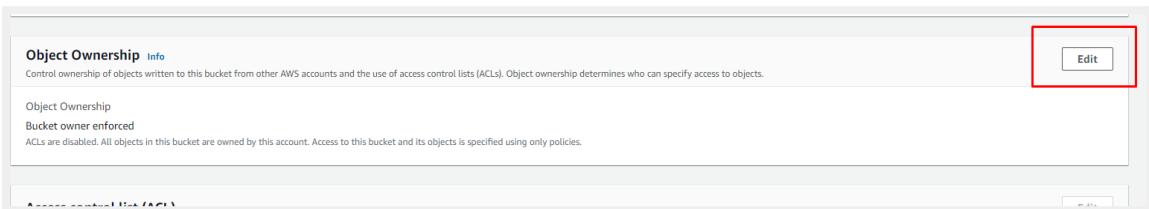


Figure: (59ad) Object ownership section

- And now follow as per the below

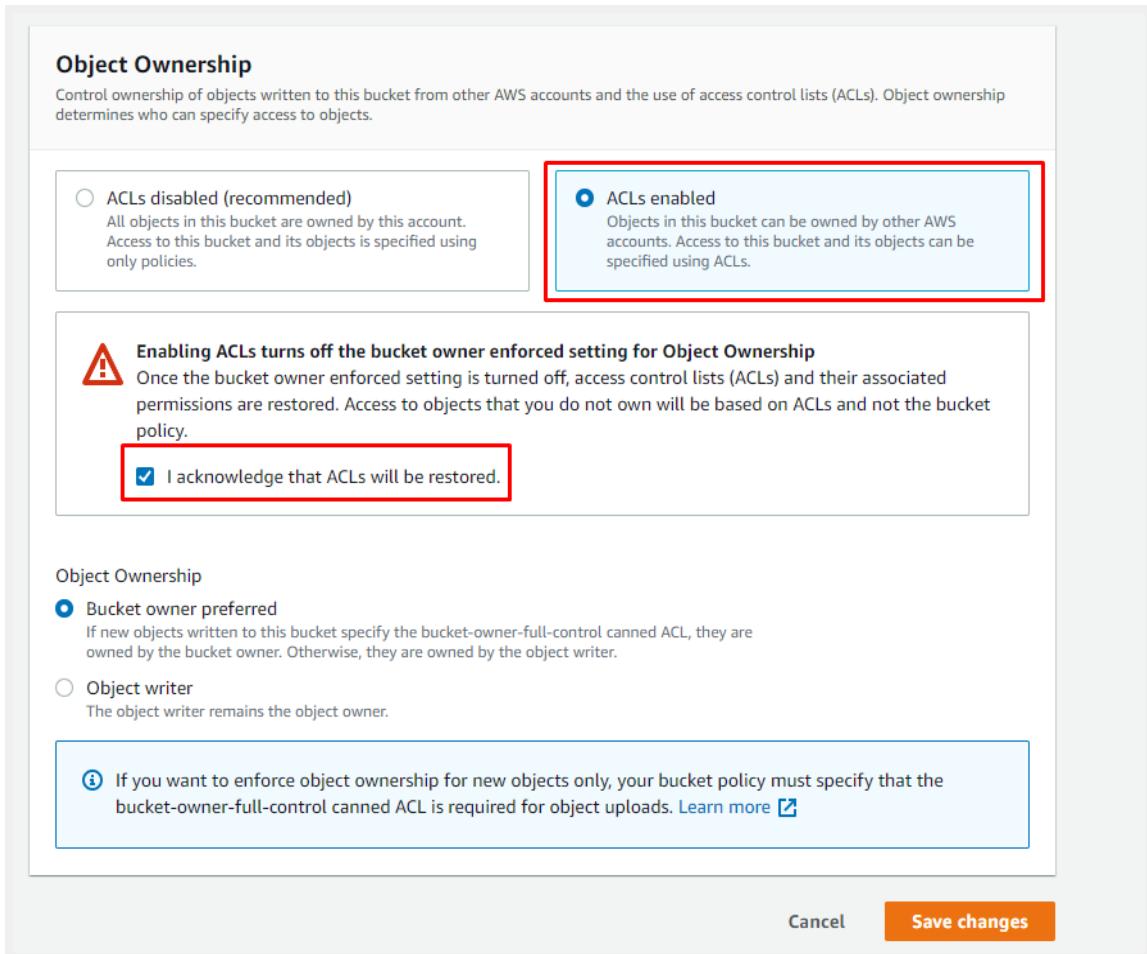


Figure: (59ae) Object ownership page

## 60. How to migrate existing uploaded files to s3?

### Answer:

To migrate to amazon s3 file system follow the procedure mentioned below:

- Download all files from the public/uploads folder.
- Create a folder named uploads in the s3 bucket.
- Upload all downloaded files to the uploads folder of s3 bucket.

## 61. How to configure Ngenius credentials(test account)?

### Answer:

To configure ngenius you need to follow the steps mentioned below.

- First login to the Ngenius developers panel. [Ngenius developers panel](#)
- Or create an account if one does not exist.

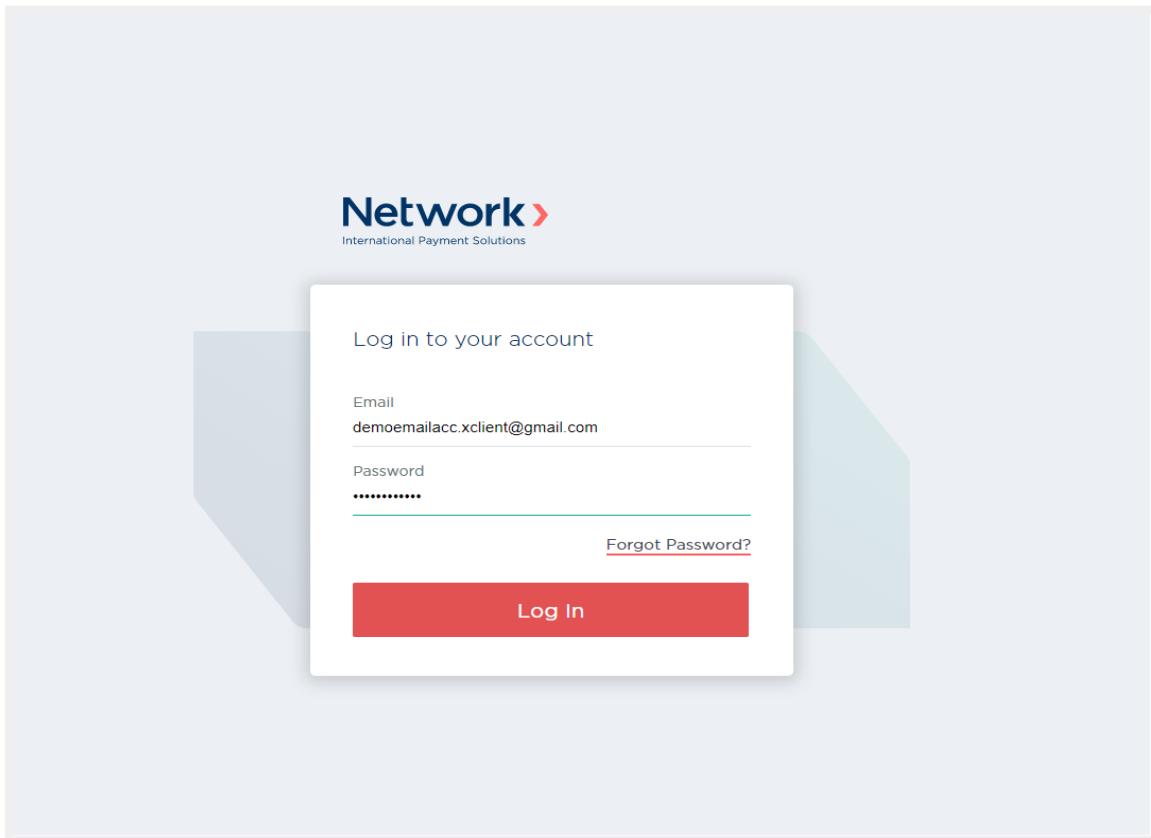


Figure: (61a) Log in panel

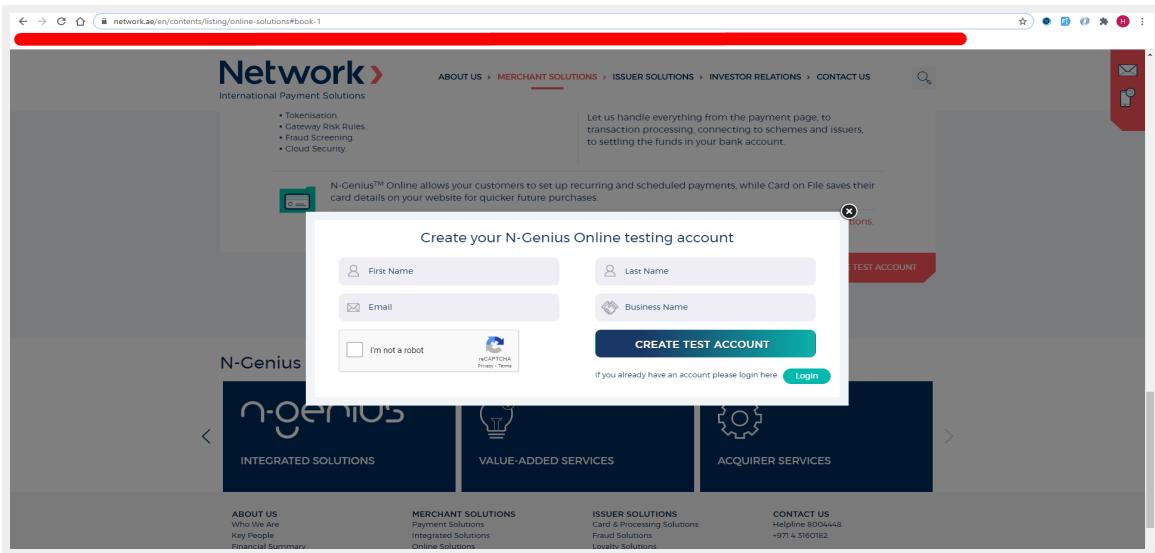


Figure: (61b) Create ngenius account pop up

- After that go to the **Settings -> Integrations -> service account**. Create one service account if it does not exist.

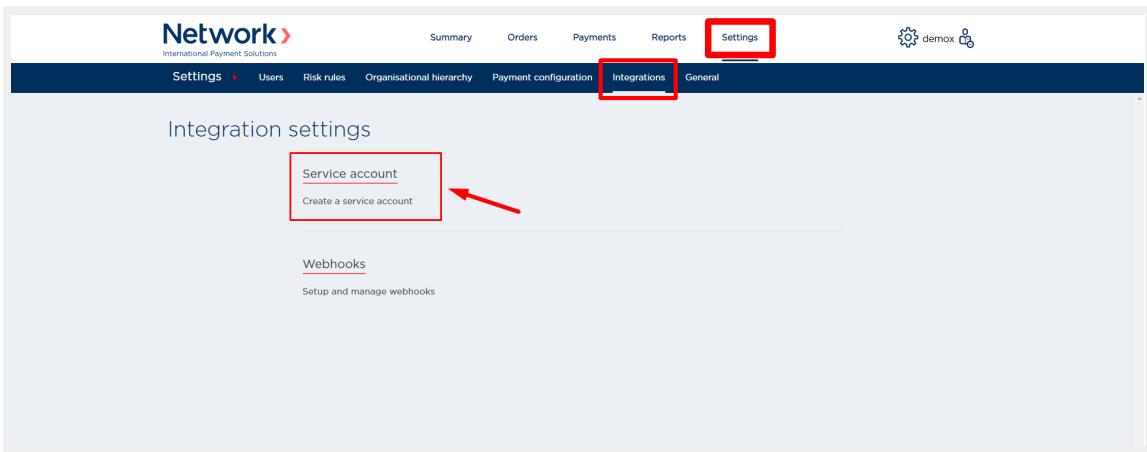


Figure: (61c) Creating Bucket Form next step

- There you will find the API key. Copy that API key and paste it inside your Ngenius credentials **NGENIUS API KEY** field inside the **Payment Method** sub-menu residing in the **Business Settings** menu.

NAME	DESCRIPTION	TYPE	API KEY
Merchant service account	Merchant service account	Merchant Service Account	<a href="#">Show API key</a> <span style="color: red;">█</span>
test	test	Merchant Service Account	<a href="#">Show API key</a> <span style="color: red;">█</span>

Figure: (61d) Ngenius API key field

Ngenius Credential

NGENIUS OUTLET ID

NGENIUS API KEY

NGENIUS CURRENCY

Currency must be **AED or USD or EUR**  
If kept empty, **AED** will be used automatically

Save

Figure: (61e) Ngenius credential

- After that you need the OUTLET ID of your ngenius account for that you need to go to the **Settings ->Organizational Hierarchy** then click the **instant\_signup\_outlet**. After that you will find your reference key pointed out with the red arrow; copy that key and paste it inside the you **NGENIUS\_OUTLET\_ID** field residing inside the **Payment Method** sub-menu residing in the **Business Settings** menu.
- Finally, Set your currency as **AED, USD or EUR** and click the **Save** button. If you have followed all of the steps mentioned above your app should be ready to go.

## **62. Which options are translatable in multiple languages?**

**Answer:**

The following options are translatable in multi-language:

- **Product:** Name, Unit, Description.
- **Category:** Name
- **Sub Category:** Name
- **Sub Sub Category:** Name
- **Attribute:** Name
- **Brand:** Name
- **Customer Product:** Name, Unit, Description
- **Customer Package:** Name
- **Flash Deal Product:** Title
- **Pages:** Page Title
- **Pickup Point:** Name, Location
- **Role:** Name

## **63. How to configure Bkash payment gateway?**

**Answer:**

Follow the below steps to configure bkash payment gateway:

- Contact bkash authority for getting api information
- Turn on bkash switch from admin panel **Setup & configuration > Feature Activation > Bkash Activation**
- Fill up bkash api information from **Setup & configuration > Payment Method > Bkash Credential**
- If bkash api is in the sandbox mood, turn on the sandbox switch. For live Turn off sandbox switch

## **64. How to configure the Nagad payment gateway?**

**Answer:**

Follow the below steps to configure the Nagad payment gateway:

- Contact Nagad authority for getting api information
- Turn on Nagad switch from admin panel **Setup & configuration > Feature Activation > Nagad Activation**
- Fill up Nagad api information from **Setup & configuration > Payment Method > Nagad Credential**
- If Nagad api is in the sandbox mood input NAGAD MODE “sandbox”. For live input NAGAD MODE “live”

## 65. How to configure product wise shipping cost?

**Answer:**

Follow the below steps to configure city wise flat shipping costs:

- Go to admin panel **Setup & configuration > Shipping configuration** and choose **Product Wise Shipping Cost**
- Go to **Products > Add New Product** from **Shipping Configuration** you will get another 3 options
  - **Free Shipping:** No shipping cost added
  - **Flat Rate:** Fixed shipping cost will be added for every city
  - **Product Quantity Multiplication:** Product quantity will be multiplied while purchasing if this option enable

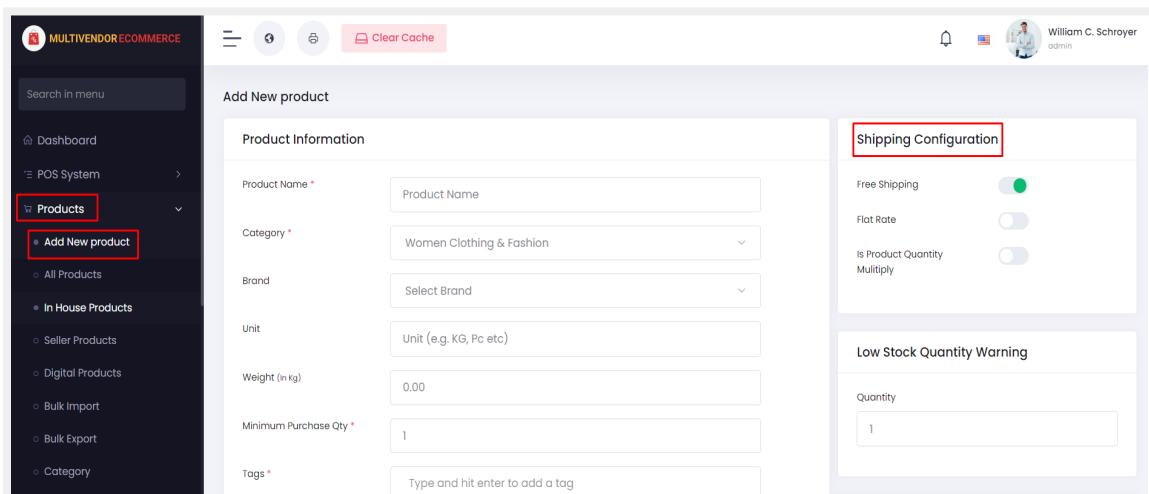


Figure: (65a) Product wise shipping cost

## 66. How to configure flat rate shipping cost?

**Answer:**

Go to the admin panel, **Setup & configuration > Shipping configuration**, and choose **Flat Rate Shipping Cost**.

**\*\*Flat Rate Shipping Cost:** How many products a customer purchases doesn't matter. The shipping cost is fixed.

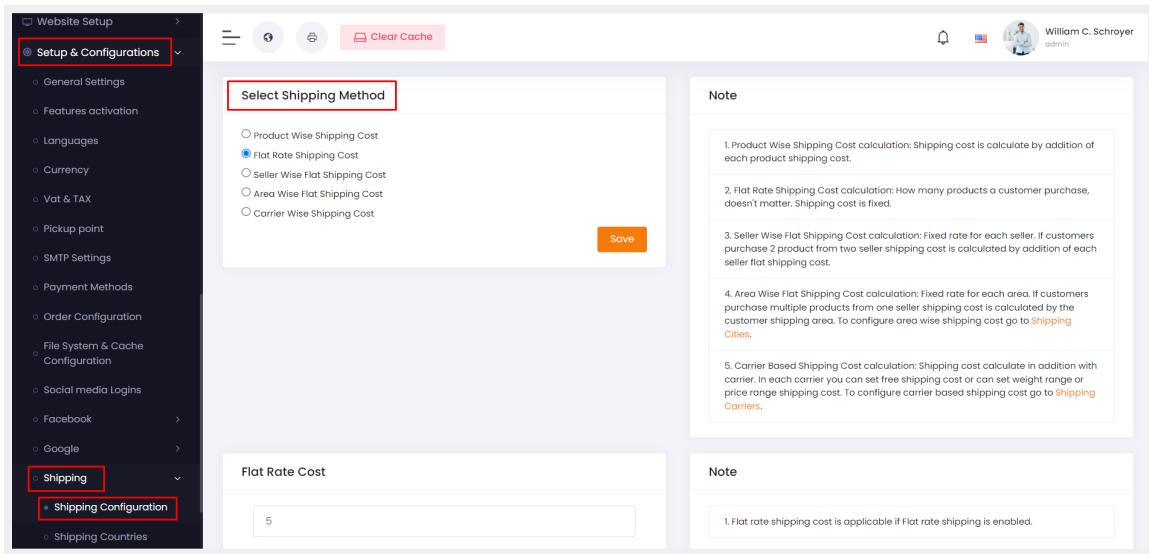


Figure: (66a) Enable flat rate shipping cost

## 67. How to configure seller wise flat shipping cost?

**Answer:**

Go to the admin panel, **Setup & configuration > Shipping configuration**, and choose **Seller Wise Shipping Cost**.

**\*\*Seller Wise Shipping Cost:** Fixed rate for each seller. If customers purchase 2 products from two sellers shipping cost is calculated by addition of each seller flat shipping cost.

## 68. How to configure city wise flat shipping cost?

**Answer:**

Follow below steps to configure city wise flat shipping cost:

- Go to admin panel **Setup & configuration > Shipping configuration** and choose **Area Wise Flat Shipping Cost**
- Go to **Setup & configuration > Shipping Countries** and enable or disable your preferred countries
- Go to **Setup & configuration > Shipping Cities** and create city for selected country and input shipping cost for city

The screenshot shows the 'Shipping Countries' configuration page. On the left, there's a sidebar with a tree view of settings, where 'Shipping Countries' is currently selected. The main area displays a table of countries with columns for '#', 'Name', 'Code', and 'Show/Hide'. A red box highlights the 'Show/Hide' column, which contains green circular icons. The table data is as follows:

#	Name	Code	Show/Hide
1	Zimbabwe	ZW	Green Circle
2	Azerbaijan	AZ	Green Circle
3	Austria	AT	Green Circle
4	Australia	AU	Green Circle
5	Aruba	AW	Green Circle
6	Armenia	AM	Green Circle
7	Argentina	AR	Green Circle
8	Antigua And Barbuda	AG	Green Circle
9	Antarctica	AQ	Green Circle

Figure: (68a) Enable preferred shipping countries

The screenshot shows a web-based administration interface for managing shipping configurations. On the left, a sidebar lists various settings and configurations. The 'Shipping' section is expanded, and 'Shipping Cities' is selected, indicated by a red box around its link. The main content area displays a table of existing cities with their names, states, and current shipping costs set to \$0.00. To the right, a modal window is open for adding a new city. It includes fields for 'Name' (placeholder 'Name'), 'State' (dropdown showing 'Andaman and Nicobar Islands'), and 'cost' (input field containing 'cost'). A red arrow points to the 'cost' input field. A 'Save' button is located at the bottom right of the modal.

Figure: (68b) Insert city wise shipping cost

## 69. How to enable Carrier Wise Shipping Cost?

**Answer:**

Follow the below instruction:

- Log in to **admin** panel
- From the left navbar go to **setup & configurations > Shipping > Shipping configuration**.
- From shipping method select **carrier wise shipping cost**
- Then click the **save** button.

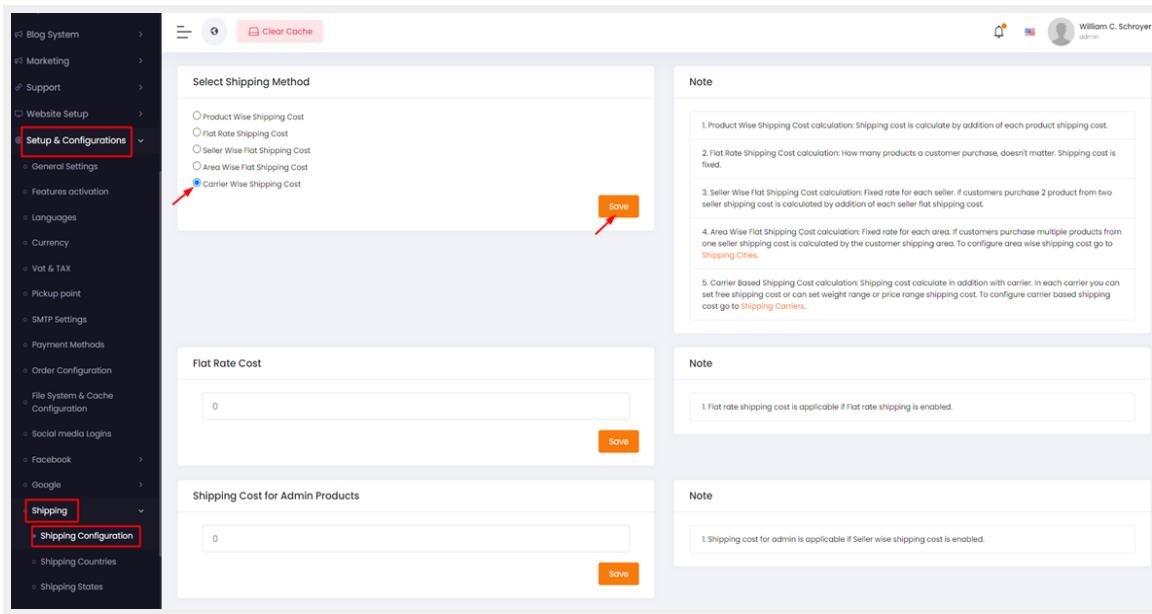


Figure: (69a) Enable carrier wise shipping cost

## 70. How to add a new Shipping carrier?

**Answer:**

Create a shipping carrier follow below instruction:

- From admin panel, go to **Setup & Configurations > Shipping > Shipping Carrier**
- Fill the form with **Carrier Name, Transit time** (The delivery time will be displayed during checkout process), **Logo**,
- If **free shipping** enables then no range (**weight** based or **prices** based) will be applicable
- Choose Billing type (According to **price**/According to **weight**)
- Ranges (weight based or price based).
- Click the **Submit** button.

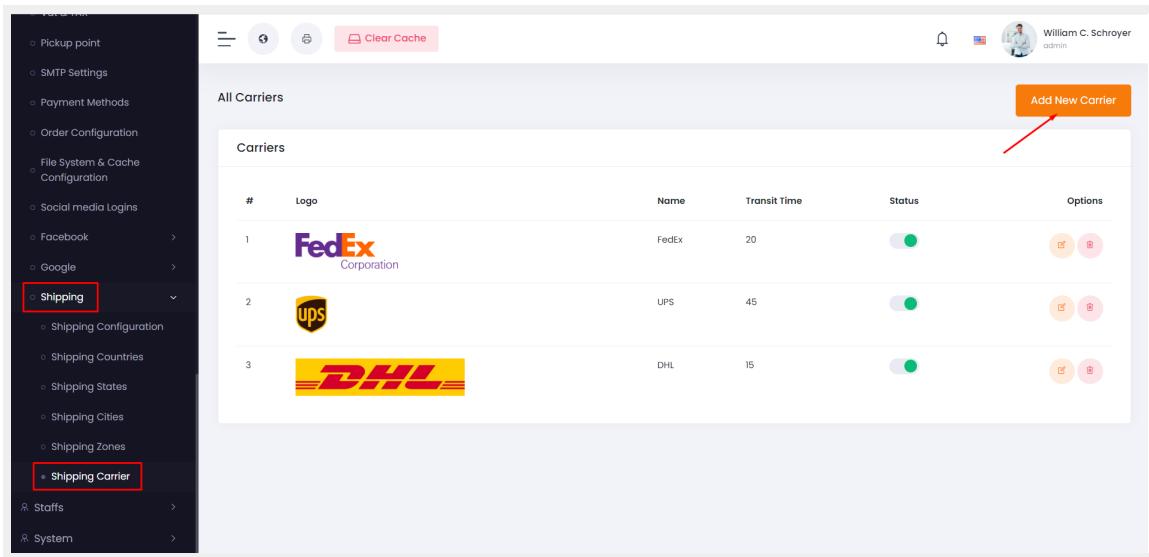


Figure: (70a) Shipping carrier add

The screenshot shows the 'Carrier Information' section of the add form. It includes fields for 'Carrier Name' (with placeholder 'Carrier Name'), 'Transit Time' (with placeholder 'Transit Time'), 'Logo' (with 'Browse' and 'Choose file' buttons), and 'Free Shipping?' (with a toggle switch). Below this is the 'Weight based carrier price range' section, which contains two ranges: one starting at 0.00 kg and another starting at 0.00 kg. It also includes dropdowns for 'Billing Type' (set to 'According to Weight') and regions (Asia, Europe, Africa) with cost inputs. At the bottom are 'Add new range' and 'Save' buttons.

Figure: (70b) Shipping carrier add form

## 71. How to create a zone for carrier wise shipping?

### Answer:

Create a zone with countries if not created yet. Follow below instruction:

- From admin panel, go to **Setup & Configurations > Shipping > Shipping Zones**
- Click on **Add new zone**.
- From the zone information insert Name and select country. Then click the **submit** button.

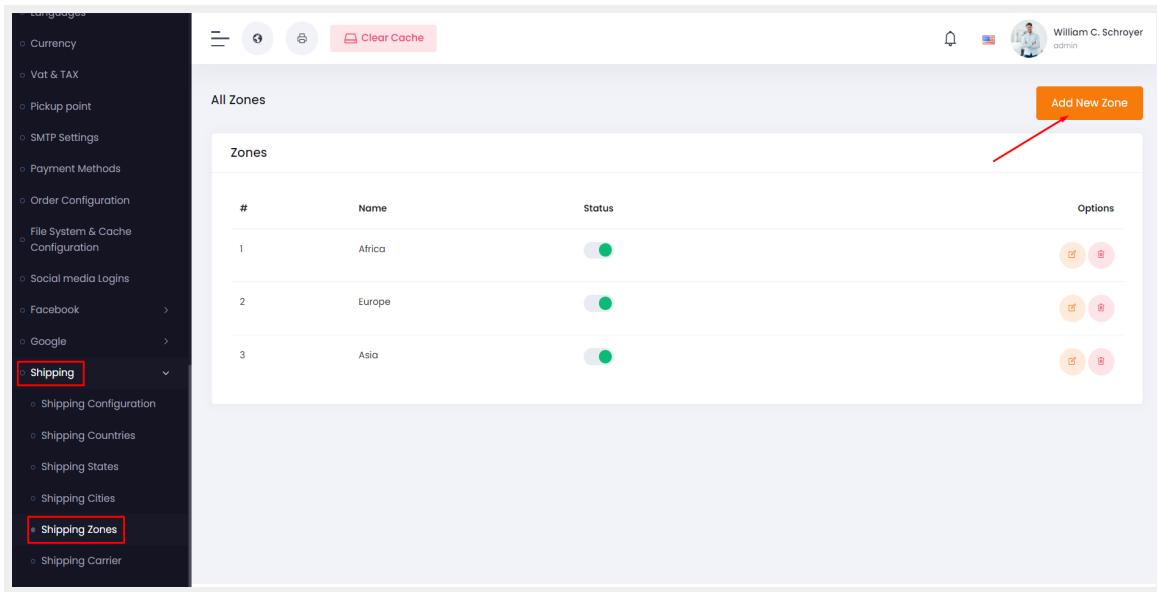


Figure: (71a) Create zone for carrier wise shipping

## 72. How to set weight?

**Answer:**

Now in the **product** section, the weight field will be used to calculate shipping cost if carrier based shipping cost.

The screenshot shows the Multivendor Ecommerce admin interface. On the left, a dark sidebar menu includes 'Dashboard', 'POS System', 'Products' (which is selected and highlighted with a red box), 'Add New product' (also highlighted with a red box), 'All Products', 'In House Products', 'Seller Products', 'Digital Products', 'Bulk Import', 'Bulk Export', 'Category', 'Brand', 'Attribute', and 'Colors'. The main content area is titled 'Add New product' under 'Product Information'. It contains fields for 'Product Name' (placeholder 'Product Name'), 'Category' (selected 'Women Clothing & Fashion'), 'Brand' (placeholder 'Select Brand'), 'Unit' (placeholder 'Unit (e.g. KG, Pcs etc)'), 'Weight (in kg)' (placeholder '0.00', highlighted with a red box), 'Minimum Purchase Qty' (placeholder '1'), 'Tags' (placeholder 'Type and hit enter to add a tag'), and 'Barcode' (placeholder 'Barcode'). To the right, there are sections for 'Shipping Configuration' (with 'Free Shipping' and 'Flat Rate' toggles), 'Low Stock Quantity Warning' (with a quantity input field set to '1'), and 'Stock Visibility State' (with a 'Show Stock Quantity' toggle). The top right corner shows a user profile for 'William C. Schroyer' and a 'Clear Cache' button.

Figure: (72a) insert weight field

### 73. How can a customer choose a carrier during the checkout process?

**Answer:**

Follow the instructions:

In the **checkout** procedure on the **delivery info** customer can choose the **carrier** option and then click **continue** to payment.

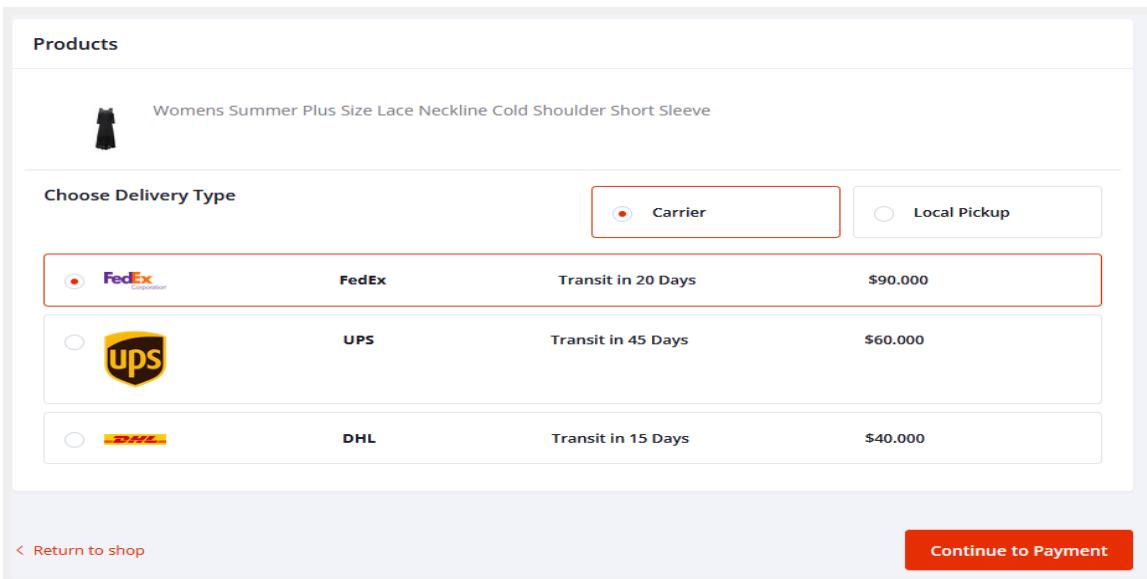


Figure: (73a) customer choose carrier during the checkout process

## 74. How to configure Redis cache support?

**Answer:**

Follow below steps:

- Go to this link  
<https://www.techalyst.com/posts/install-and-configure-redis-server-for-laravel> and follow from **Step 1 to Step 5**
- Go to Admin panel **Setup & configuration > File System & Cache Configuration**
- Choose **Redis** option in **CACHE\_DRIVER & SESSION\_DRIVER** section and set **Redis Host, Redis Password and Redis Port** in **Redis configuration** section

The screenshot shows two side-by-side configuration panels. The left panel, titled 'Cache & Session Driver', contains dropdown menus for 'CACHE\_DRIVER' (set to 'redis') and 'SESSION\_DRIVER' (set to 'redis'), with a blue 'Save' button at the bottom. The right panel, titled 'Redis Configuration (If you use redis as any of the drivers)', contains input fields for 'REDIS\_HOST' (set to '127.0.0.1'), 'REDIS\_PASSWORD' (empty), and 'REDIS\_PORT' (set to '6379'), also with a blue 'Save' button at the bottom.

Figure: (74a) Configure Redis Cache Support

## 75. How to configure firebase console setup for push notification?

**Answer:**

To use firebase follow the procedure which are mentioned below

- Go to this URL to create project <https://console.firebaseio.google.com/u/0/>

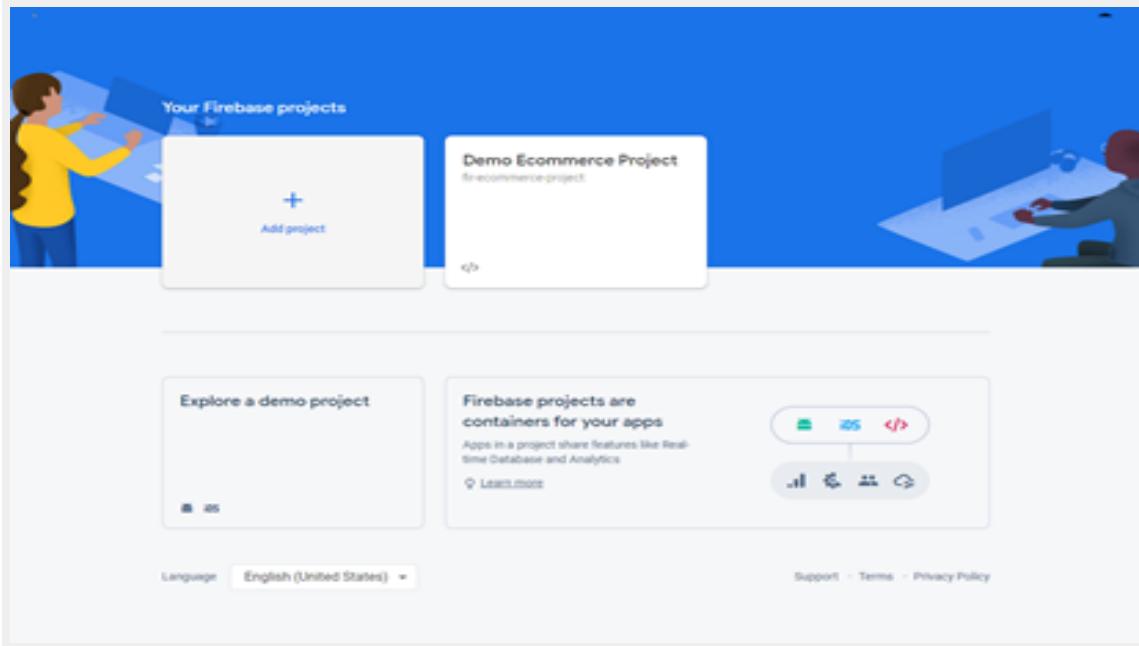


Figure: (75a) Firebase Project step 1

- Enter project name and then click on **continue** button

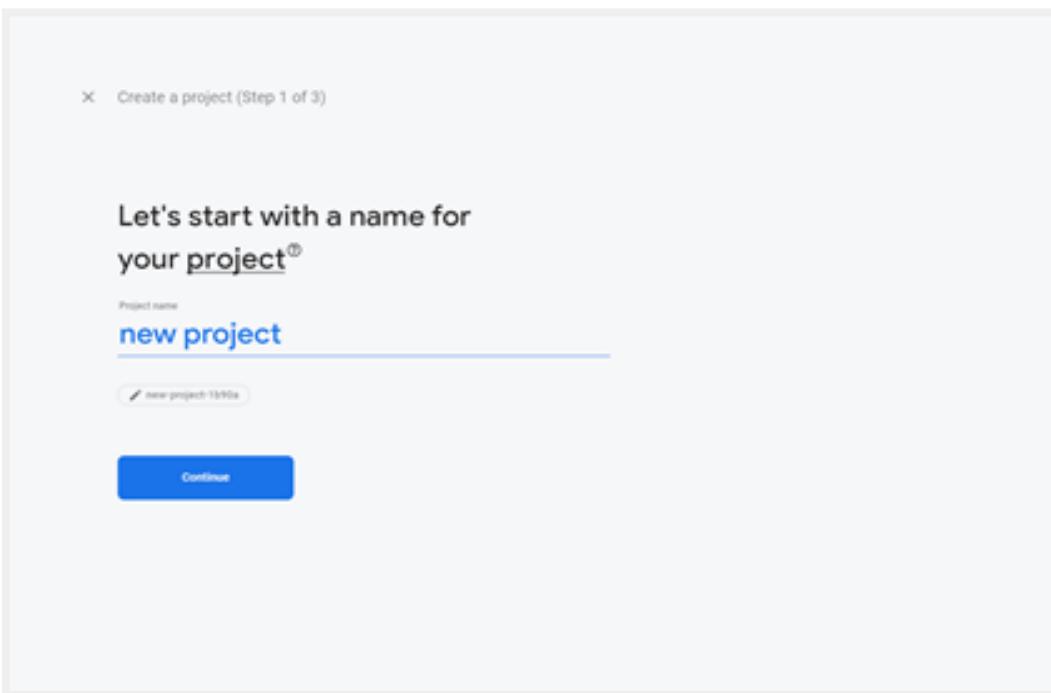


Figure: (75b) Firebase project step 2

- Disable the Google analytics for this project option and click Create project button

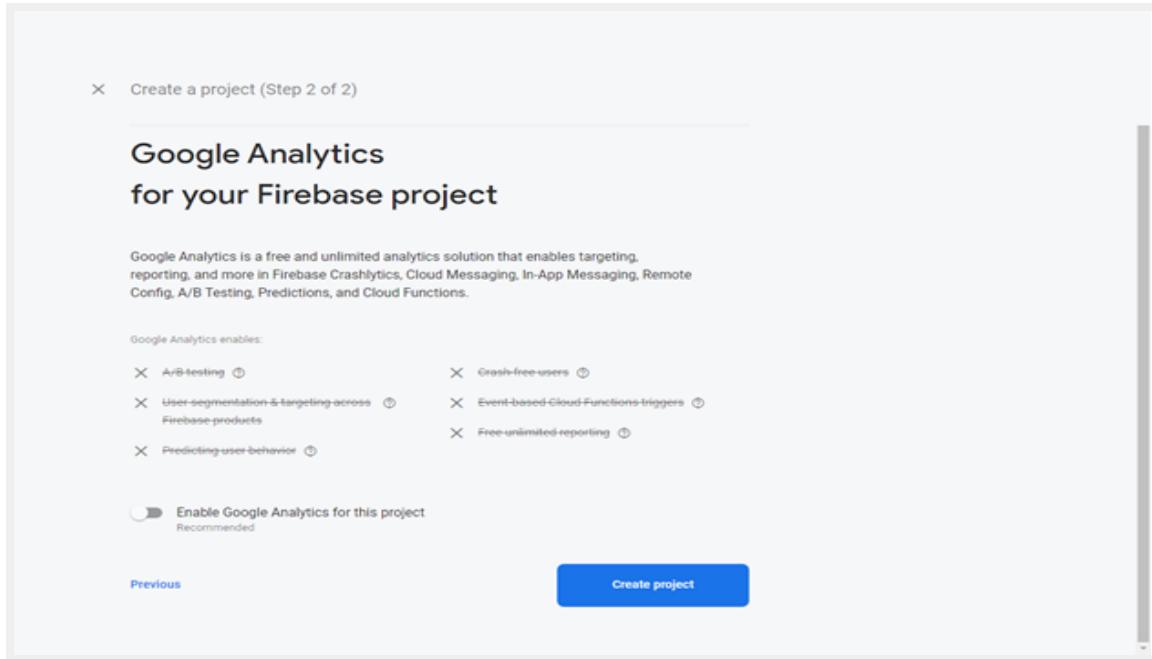


Figure: (75c) Google Analytics for firebase project

- After then click on continue button

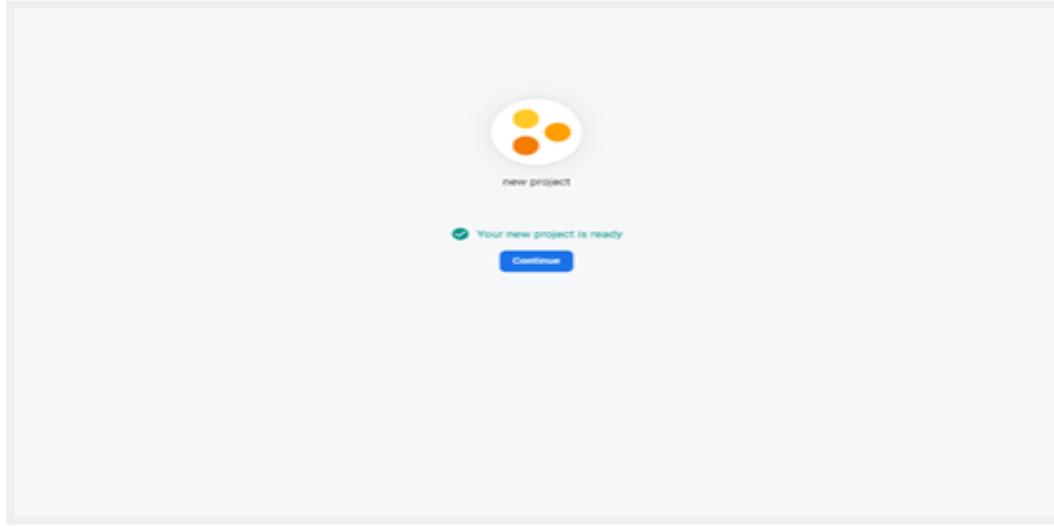


Figure: (75d) Google Analytic for firebase projects continue

- Now go to project settings to get server key

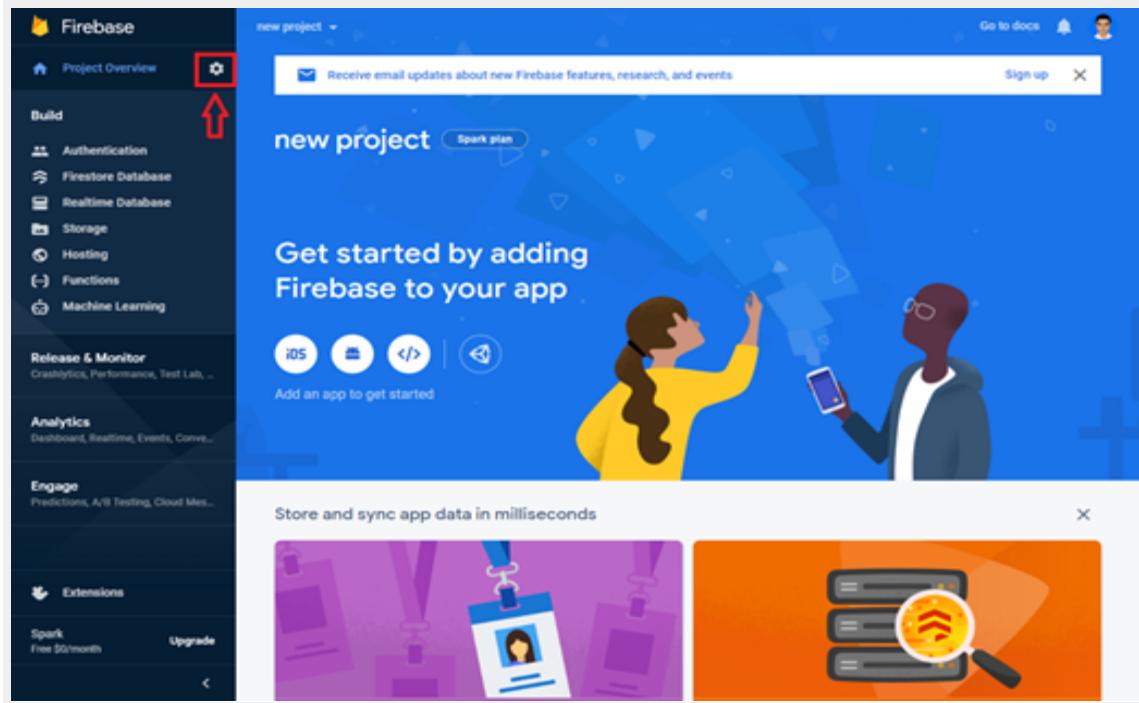


Figure: (75e) Project Settings

- To get server key click on Cloud Messaging option

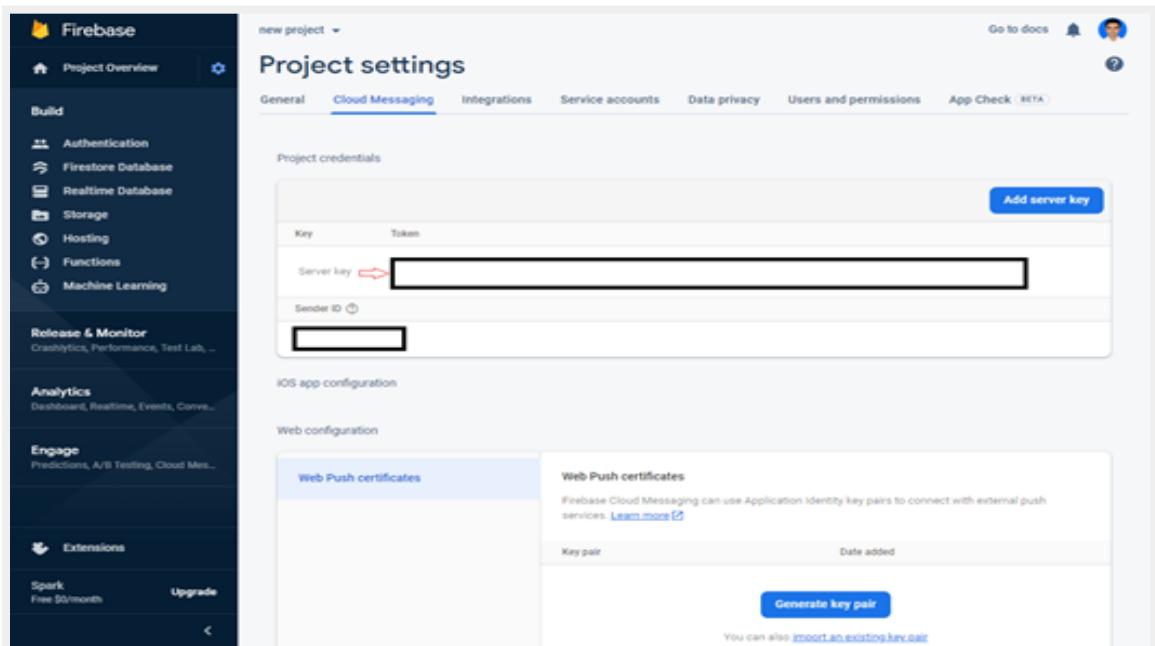


Figure: (75f) Project Settings (i)

## 76. How to create and respond to the support tickets?

**Answer:**

- **Login to the customer panel**
- **Go to Support ticket > Create a ticket.**
- Write the Subject, Provide a detailed description, photo upload and click on the Send Ticket button.

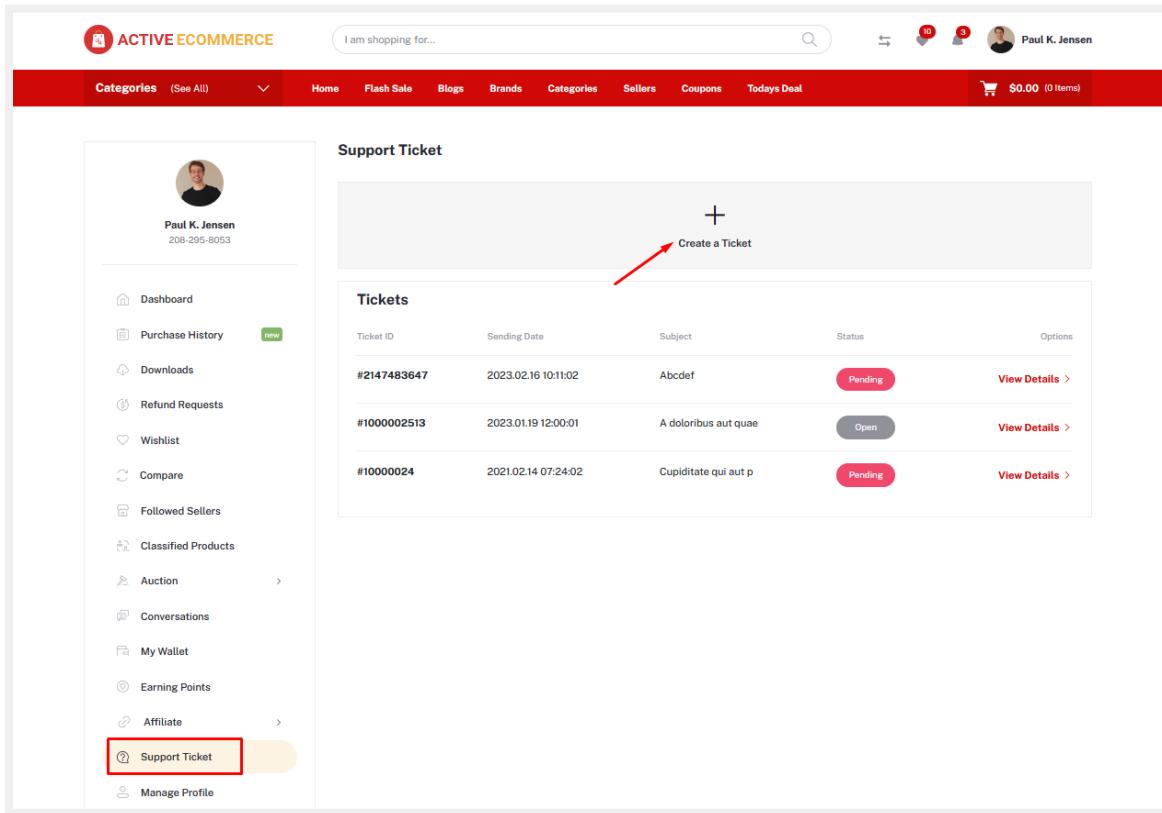


Figure: (76a) Creating support ticket from customer

After sending a ticket from the customer, Admin can response to that ticket,

- **Login to the admin panel.**
- **Go to Support > Ticket > View action.**
- Now you can answer the customer's query with attachment as Submit as Open > Submit as Pending/ submit as Solved.

The screenshot shows the Support Desk interface. On the left is a sidebar with navigation links: Auction Products, Wholesale Products, Sales, Refunds, Customers, Sellers, Uploaded Files, Reports, Blog System, Marketing, Support (with a dropdown menu for Ticket), Product Conversations, Product Queries, Affiliate System, Offline Payment System, and Asian Payment Gateway. The 'Ticket' link under 'Support' is highlighted with a red box. The main area is titled 'Support Desk' and contains a table of tickets. The columns are: Ticket ID, Sending Date, Subject, User, Status, Last reply, and Options. The table shows several entries, with one ticket (#2147483647) having a red arrow pointing to its 'Pending' status.

Figure: (76b) Support ticket reply from admin

The screenshot shows the 'Support' section of the interface. The sidebar includes the same navigation links as Figure 76b. The main area displays a ticket detail page for 'Abcdef #2147483647'. The ticket was sent by 'Paul K. Jensen' on '2023-02-16 10:11:03' and is currently 'Pending'. Below the ticket details is a rich text editor toolbar. Underneath the editor is a file upload section with 'Browse' and 'Choose file' buttons. At the bottom right of the ticket detail page is a modal window with three buttons: 'Submit as Pending' (highlighted with a red box), 'Submit as Open', and 'Submit as Solved'.

Figure: (76c) Support ticket reply

## 77. How to generate Google reCAPTCHA site key?

**Answer:**

Follow the instruction:

- Sign up for your API key pair for your site. [Click here](#).
- Select **V3 admin console**.
- Type your website URL in the **label** section.
- Then select reCAPTCHA type: **reCAPTCHA v2**.
- Enter your website URL under **Domains**.
- Enter emails of the administrators.
- Accept reCAPTCHA Terms of Service.
- Submit the form. Your API keys will be generated.

The screenshot shows the 'Settings' page for a reCAPTCHA site. At the top, there's a 'Label' field containing 'Active Ecommerce'. Below it, the 'reCAPTCHA type' is set to 'v2 Checkbox'. Under 'reCAPTCHA keys', there's a site key field with a redacted value and a 'COPY SITE KEY' button. A note says to use this key in HTML code. Under 'Secret key', there's a secret key field with a redacted value and a 'COPY SECRET KEY' button. A note says to use this key for server-side integration. At the bottom, the 'Domains' section lists 'activeitzone.com' and 'demo.activeitzone.com' with a '+ Add a domain' button.

Figure: (77a) Google reCaptcha site

- Now Login to your **admin** panel.
- Go to **Setup & Configuration > Google > Google reCAPTCHA**.

- Copy the **Site KEY** and **SECRET KEY**. Put these in the **Google reCAPTCHA Setting** form and **save**.

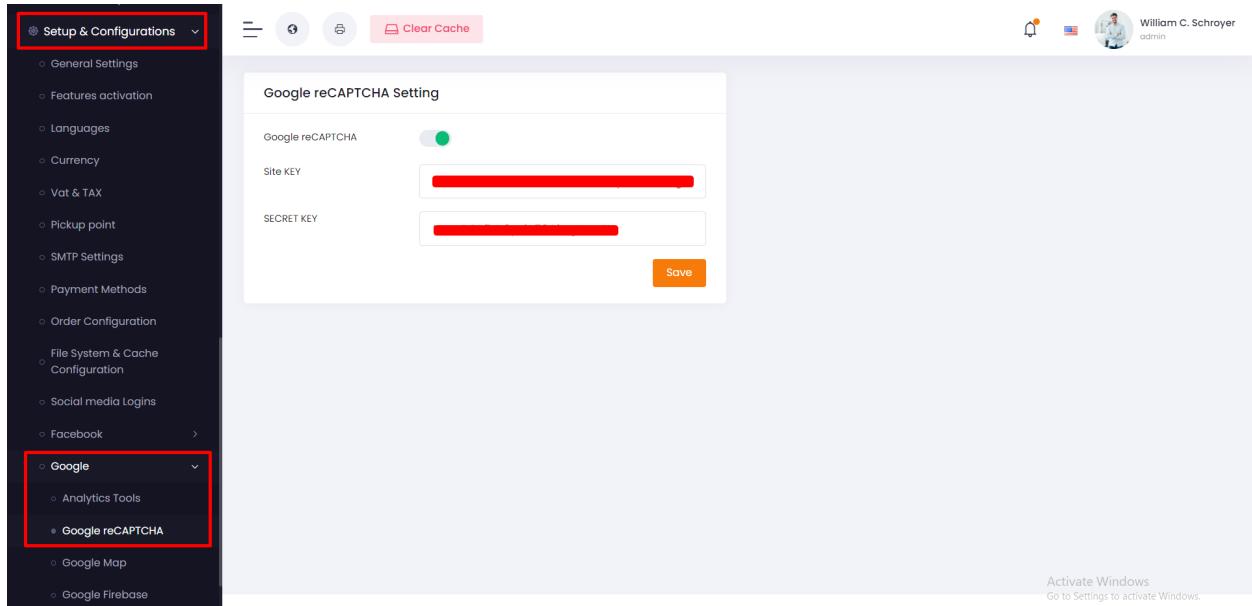


Figure: (77b) Google reCAPTCHA setting

## 78. How to give a review?

**Answer:**

Follow the below steps:

- **Login to the customer panel.**
- Go to **Purchase History** from the left side bar.
- Select any paid product (**If your product is paid & delivered only then you will get the review option**).
- Click on the **product code** or in the **view** option to view details.

Code	Date	Amount	Delivery Status	Payment Status	Options
20230223-08142340	23-02-2023	\$190.00	Pending *	Unpaid	
20230223-08142320	23-02-2023	\$97.20	Pending *	Unpaid	
20230125-07442674	25-01-2023	\$900.00	Pending	Unpaid	
20230118-10395574	18-01-2023	\$56.05	Pending	Paid	
20230117-12363891	17-01-2023	\$60.00	Pending *	Unpaid	
20230117-12363878	17-01-2023	\$40.00	Delivered	Paid	
20230117-12333667	17-01-2023	\$76.00	Pending	Unpaid	
20230117-12333616	17-01-2023	\$172.00	Pending	Unpaid	

Figure: (78a) All Purchase history

- Click on the **specific product** and it will take you to the **product detail page**. Or you can give review by clicking **review** button

Order Summary					
Order Code:	20230117-12363878		Order date:	17-01-2023 12:36 PM	
Customer:	Paul K. Jensen		Order status:	Delivered	
Email:	customer@example.com		Total order amount:	\$40.00	
Shipping address:	3947 West Side Avenue Hackensack, NJ 07601, College, Alaska -1254, United States		Shipping method:	Flat shipping rate	
			Payment method:	Cash On Delivery	
Additional Info					

Order Details						
#	Product	Variation	Quantity	Delivery Type	Price	Refund
01	Adidas Team Force Deodorant Body Spray For Men		1	Home Delivery	\$40.00	N/A
<b>Review</b>						

Order Amount	
Subtotal	\$40.00
Shipping	\$0.00
Tax	\$0.00
Coupon	\$0.00
Total	\$40.00

Figure: (78b) order details & Review option

- Scroll down and find the description, video and reviews option.
- Click on reviews and fill up your name, email, rating and comments, also you can add images.
- Finally click on the submit review.

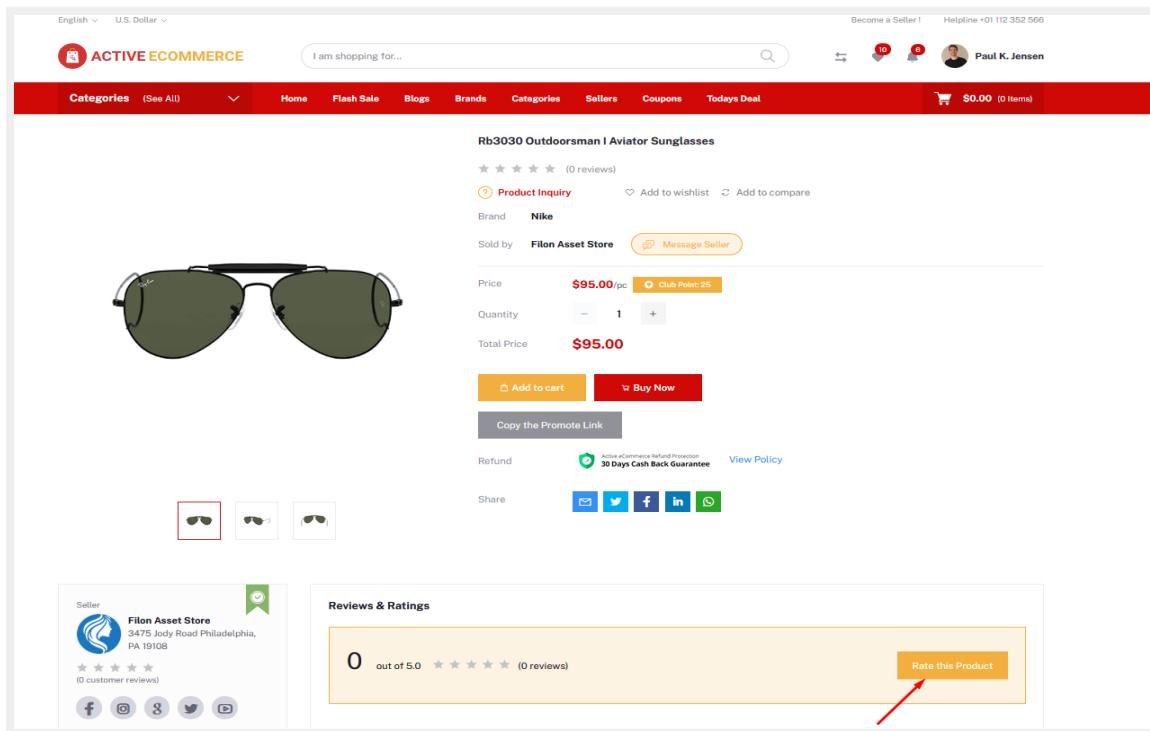


Figure: (78c) Give review from product details page

## 79. How can a customer cancel an order?

**Answer:**

Follow the Instructions:

- Login to your admin panel.
- Go to the **customer panel > Purchase History**
- If your order's payment status is “**unpaid**” and delivery status is “**pending**” then you will get the cancel icon. Like a red trash box.
- Click on the cancel icon which one you want to cancel.
- And confirm delete.

Code	Date	Amount	Delivery Status	Payment Status	Options
20230301-09400322	01-03-2023	\$95.00	Delivered	Paid	
20230223-08142340	23-02-2023	\$180.00	Pending *	Unpaid	
20230223-08142320	23-02-2023	\$97.20	Pending *	Unpaid	
20230125-07442674	25-01-2023	\$900.00	Pending	Unpaid	
20230118-10395574	18-01-2023	\$56.05	Pending	Paid	
20230117-12363891	17-01-2023	\$60.00	Pending *	Unpaid	
20230117-12363878	17-01-2023	\$40.00	Delivered	Paid	
20230117-12333667	17-01-2023	\$76.00	Pending	Unpaid	

Figure: (79a) Order cancel

## 80. How to send Queries from customers?

**Answer:**

Follow the Instructions:

- Login to **customer** panel.
- If you have any queries for any item then click on that item scroll down and go below then product queries section you will see, write your question and press submit.
- If this is an admin's item then the admin will reply to you and if the seller's then the seller will reply to your question and everyone can see it.

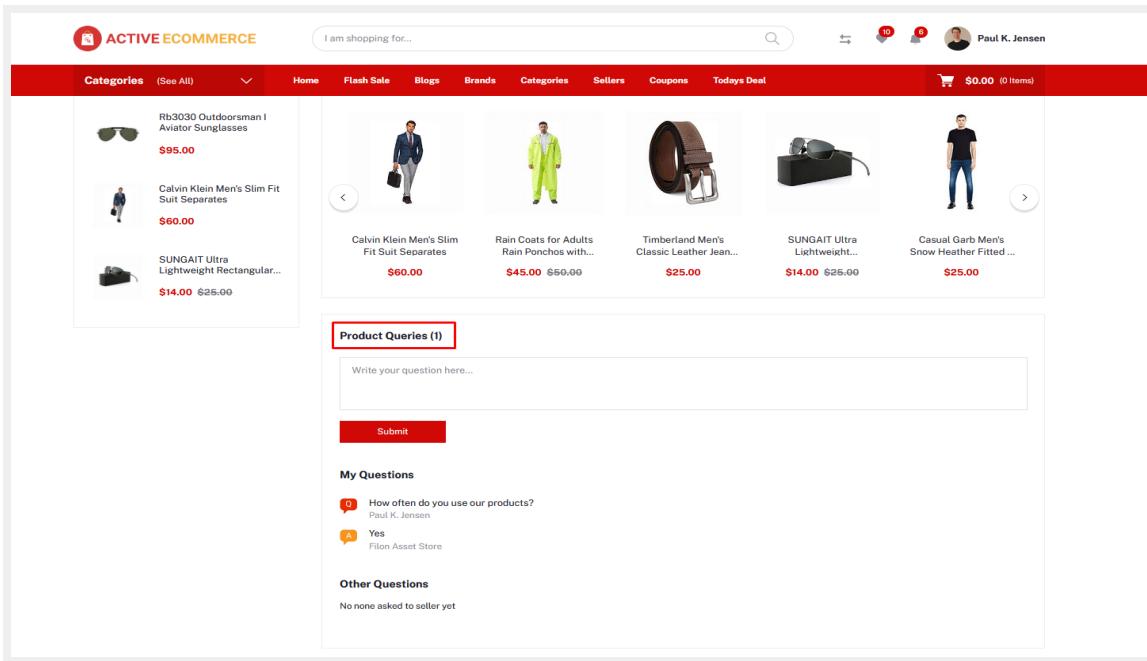


Figure: (80a) Product Queries from product details page

## 81. How can an admin reply to any queries of a customer?

**Answer:**

Follow the Instructions:

- Login to the admin panel.
- Go to **Support > product queries** then you can see who sent you queries for which products and you can also reply.

Product Queries						
#	User Name	Product Name	Question	Reply	Status	Options
1	Paul K. Jensen	PAMABA Toddler Teen Girl Summer Princess Cosplay Dresses Baby Girl Clothes	xyhfj		Not Replied	
2	Arnulfo T. Lucky	Womens Summer Plus Size Lace Neckline Cold Shoulder Short Sleeve	I'm 5'4, 112lb, 32C, 26 waist. What size please?	I suggest a small. I had to size down as bodice was a bit generous.	Replied	
3	Arnulfo T. Lucky	Womens Summer Plus Size Lace Neckline Cold Shoulder Short Sleeve	How would this look/wear in winter with a shirt underneath?	Depends on the shirt. I wear one over it open looks great and the material is heavy enough for winter.	Replied	
4	Paul K. Jensen	Womens Summer Plus Size Lace Neckline Cold Shoulder Short Sleeve	I'm 5'9" 206 lbs usually xl any size recommendations?	Same size here and XXL is perfect. By Amazon Customer on September 25, 2021 I would suggest using...	Replied	
5	Paul K. Jensen	Womens Summer Plus Size Lace Neckline Cold Shoulder Short Sleeve	Can i get the measurements (in inches, please) for the size 5x, please?	3x - Bust: 37" Waist: 30" Hip: 35" if you look right under the 3 little pics of dress (for color..	Replied	
6	Arnulfo T. Lucky	Calvin Klein Women's Scuba Sleeveless Princess Seamed Sheath Dress	Can i get the measurements (in inches, please) for the size 3x, please?	Yes, Sir	Replied	

Figure: (81a) Product queries reply