**Valeria Anna Grimaldo**

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[in/annagrimaldo2021](http://www.linkedin.com/in/annagrimaldo2021)

**Education**

**Bachelor of Science in Software Engineering**

The University of Texas at Dallas, Richardson Tx

**Certifications**

[Google IT Support-Professional Certificate](https://www.coursera.org/account/accomplishments/specialization/certificate/F2F2SATTFWYP)

**Languages and Skills**

* HTML & CSS
* GitHub
* Python/R
* SQL
* Java
* React
* Angular
* Ansible

**Academic Projects.**

**Housing Price Predictor 10/2021-11/2021**

Analyzed data sets and scripted a housing price predictor using linear regression, polynomial regression, stochastic gradient descent, and random forest regressor.

**Project Management WebApp,**  **08/2020-12/2020**

Designed, collaborated, and developed a Project Management Web App for Raytheon Employees. Coded the frontend using React and Material UI for the user experience, while the backend used the Django Framework with SQLite for the database. As the project lead, created the development schedule, liaised communications, and mediated resolutions.

**Work History**

**Cognizant, Dallas, TX**

**IOT Specialist 08/2021-Current**

* Consulting agent focusing on mobility and operation solutions.
* Working with business stakeholders to develop use cases, generate processes and develop seamless remote solutions.

**RealPage- Richardson, TX**

**Contact Associate II** **10/2017 – 02/2022**

* Bilingual agent consulting clients in locating rentals and clarifying customer queries.
* Accountable for achieving KPI’s and maintaining an Adherence metric of 95% and Quality score of 92%.
* Improving customer experience and maintaining a CSAT score of 95% while generating sales of hundreds of properties for numerous property management portfolios across the US.

**Gymboree-Frisco, TX**

**Sales Team Lead Manager 09/2014 – 02/2016**

* Propelled the sales team to meet daily sales goals for the Top 2 stores in North Texas region, improved relations with clients and coached associates.
* Designed and directed collections launches, promoted marketing, and handles inventory.