

Customer Churn Dashboard



Filters



Contract



All



InternetService



All



PaymentMethod



All



Clear all slicers



7032

Total Customers



1869

Churned Customers



64.80

Average Monthly



26.58%

Churn Rate %

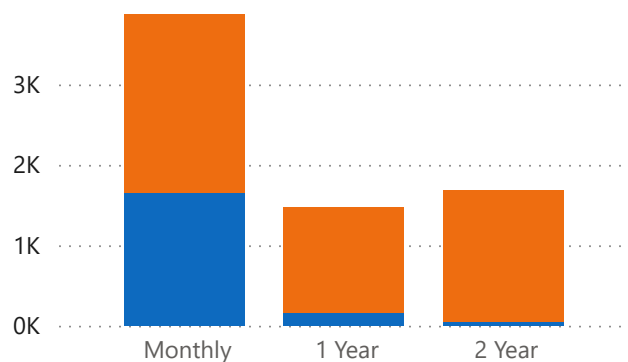


16.06M

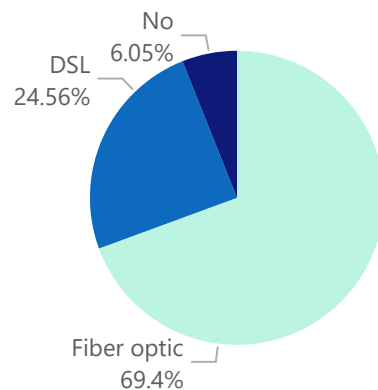
Total Charges

Churned v/s Stayed Customers

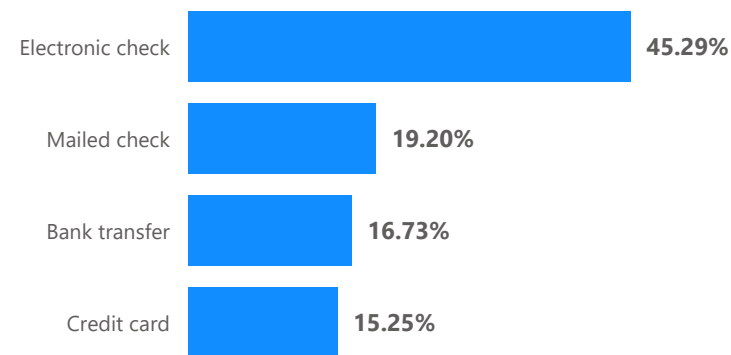
Churned Customers Stayed Customers



Churned Classification

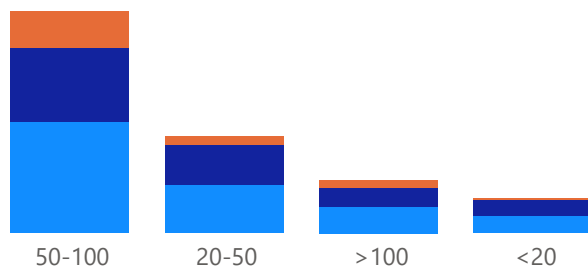


Churn Rate % by PaymentMethod



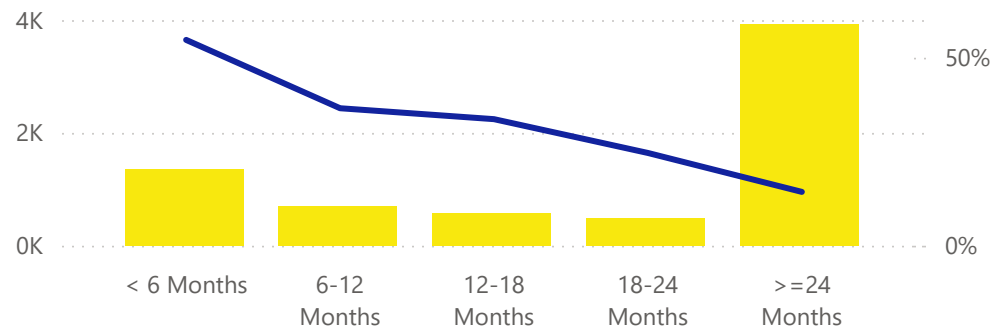
Customer Distribution by Monthly Charge Status

Total Customers Stayed Customers Churned Customers



Churn Rate % by Tenure

Total Customers Churn Rate %



Services	No	Yes
DeviceProtection	70.84%	29.16%
MultipleLines	54.52%	45.48%
OnlineBackup	72.02%	27.98%
OnlineSecurity	84.22%	15.78%
PaperlessBilling	25.09%	74.91%
PhoneService	9.10%	90.90%
StreamingMovies	56.23%	43.77%
StreamingTV	56.45%	43.55%
TechSupport	83.41%	16.59%